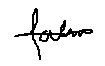
1819 Madison Ave  
Mankato, MN 56001  
  
May 4, 2017   
  
Kimberly Varness  
60 Hilltop Lane  
Mankato, MN 56001  
  
Dear Mrs. Varness:  
  
As Taco Bell restaurant we taking the bad experience that you faced in our restaurant in our priority consideration, and as Taco Bell owner I will take immediate and executive action toward the cleaning staff and the food preparers since we got more than one complain about their work.

Our motto is customer first, hence the comfortable and the satisfaction of our customers we taking it as a very serious matter that is essential for us to continue our work.

Once again I want to emphasis on the importance of your comfort and having an enjoyable experience every time you visit our restaurant.

Since that been said, I would like to invite you and other three people you choose to be welcomed in our restaurant for a free meal, and I promise that you will feel welcome and satisfying in our hospitality.  
  
  
Sincerely,

Salem Wafi  
Owner of Taco Bell

**Twitter response**

Mrs. Varness your bad experience with us is in our consideration, I would like to invite you to a free meal in our restaurant & talk more.

