**1.** _____ decisions are those decisions for which policy standards or guidelines are already established.

**a.** programmable

**b.** control

**c.** predictive reports

**d.** relevant

View Answer      Report      Discuss      Too Difficult!

**Answer:** (a). programmable

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**2.** _____ is the use of a model in an attempt to identify and/or reflect the behaviour of a real person, process, or system.

**a.** master

**b.** decision

**c.** plan

**d.** simulation

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**Answer:** (d). simulation

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**3.** Which of the following is not an important principle for evaluating the raw data for decision-making:

**a.** selection

**b.** pattern

**c.**     everage

**d.**     overview

View Answer       Report       Discuss       Too Difficult!

**Answer:**    (c).
everage

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**4.**     The analysis and design of application systems are the responsibility of a _____

**a.**     Computer Operator

**b.**     Programmer

**c.**     System Analyst

**d.**     Data entry operator

View Answer       Report       Discuss       Too Difficult!

**Answer:**    (c).
System Analyst

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**5.**     _____ decisions concern the execution of specific tasks to assure that they are. carried out efficiently and effectively.

**a.**     tactical

**b.**     strategic

**c.**     operational

**d.**     management

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**Answer:** (c).
operational

---

6.    A _____ decision is routine one that's made following the completion of a preplanned series of steps.

a.    strategic

b.    structured

c.    simulation

d.    tactical

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**Answer:** (b).
structured

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7.    Which of the following is not a key component of the evaluation process in building a DSS?

a.    criteria for evaluation

b.    means of measuring system-development time spent on the project

c.    means of monitoring the progress of the DSS

d.    formal review process

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**Answer:** (b).
means of measuring system-development time spent on the project

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8.    A central purpose of most decision-support systems is

**a.**     to build a model of the decisionÂ¬making problem

**b.**     to design a data-base manageÂ¬ment system

**c.**     to build an expert system

**d.**     to determine the key decisions in the problem area

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**Answer:**   (a).
to build a model of the decisionÂ¬making problem

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**9.**     A spreadsheet package is one type of _____ support tool.

**a.**     operational

**b.**     decision

**c.**     success

**d.**     simulation

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**Answer:**   (b).
decision

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**10.**     A primary use of decision support system (DSS) is to simulate an experiment over by using different parameters and assumptions. What is it called?

**a.**     Artificial intelligence

**b.**     What if analysis

**c.**     Exception report

**d.** Computer assisted experimenting

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**Answer:** (d).
Computer assisted experimenting