

61. A _____ decision maker approaches a problem by structuring it and applying a well-defined method to lead to a solution.
- a. Intuitive
 - b. Systematic
 - c. Cognitive
 - d. All the above

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Answer: (b).
Systematic

62. _____ systems are interactive information systems that assist a decision maker in approaching ill-structured problems by offering analytical models and access to database.
- a. Decision making
 - b. Systematic
 - c. Cognitive
 - d. Decision support systems

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Answer: (d).
Decision support systems

63. The components of DSS –
- a. Data management sub systems
 - b. Model management sub system

- c. Dialog management sub system
- d. All of the above

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Answer: (d).
All of the above

64. _____ systems help to analyze historical and current data either on demand or periodically.

- a. Data access system
- b. Data analysis system
- c. Forecast-oriented data analysis system
- d. System based on accounting models

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Answer: (b).
Data analysis system

65. A _____ is the actual system that a manager works with during the decision process.

- a. Specific DSS
- b. DSS generators
- c. DSS tools
- d. None of the above

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Answer: (a).
Specific DSS

66. Decision making process has been proposed by _____ in _____.

- a. Henry Mintzberg, 1973
- b. Herbert Simon, 1960
- c. Blake Lves, 1955
- d. Michael Hammer, 1975

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Answer: (b).
Herbert Simon, 1960

67. Simon has classified all decisions into two classes structural decision and unstructured decision. _____ decisions are repetitive and can be represented as algorithms. _____ decisions require human judgment.

- a. Unstructured, structured
- b. Static, fixed
- c. Structured, unstructured
- d. None of these

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Answer: (c).
Structured, unstructured

68. _____ development of DSS relies on the creation of a prototype and its progressive refinement.

- a. Iterative
- b. Traditional
- c. Quick hit
- d. None of these

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Answer: (a).
Iterative

69. A decision support system has a more customized orientation than a _____. _____ is a collection of capabilities that support the decision making process of a individual or a small group of a individual or a small group of people.

- a. TPS, TPS
- b. DSS, TPS
- c. CSF, DSS
- d. None of these

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Answer: (a).
TPS, TPS

70. The _____ information as the information required by a number of personal, departments and divisions or the functions in the organization.

- a. Operational

- b. functional
- c. decision support
- d. knowledge

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Answer: (a).
Operational