

41. An information system that supports the planning and assessment needs of executive management is
- a. DSS
 - b. TPS
 - c. ERP
 - d. None of these

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Answer: (d).
None of these

42. Decision makers who are concerned with tactical (short-term) operational problems and decision making are
- a. middle managers
 - b. executive managers
 - c. supervisors
 - d. mobile managers

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Answer: (a).
middle managers

43. The most important attribute of information quality that a manager requires is:
- a. relevance
 - b. media

- c. presentation
- d. timeliness

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Answer: (a).
relevance

44. To improve the performance of a business process, which of the following is most relevant?

- a. Input
- b. Processing
- c. Control and feedback
- d. All of the above

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Answer: (c).
Control and feedback

45. Which of the following reports categorizes information for managers who are not interested to wade through the details?

- a. external
- b. detailed
- c. exception
- d. none of the above

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Answer: (d).
none of the above

46. A turnaround output is an example of

- a. internal output
- b. external output
- c. summary output
- d. exception output

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Answer: (b).
external output

47. The basic component(s) of DSS is (are)

- a. Database
- b. Model base
- c. DSS software system
- d. All of the above

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Answer: (d).
All of the above

48. GDSS is the short form of

- a. Group Decision Support System
- b. Group Discussion Support System
- c. Group Decision Service System
- d. Group Discussion Support Source

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Answer: (a).
Group Decision Support System

49. Decision trees could be represented in different ways such as

- a. Bottom to top
- b. Left to right
- c. Top to bottom
- d. All of the above

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Answer: (d).
All of the above

50. What among the following are the primary characteristics that information must process?

- a. Relevance
- b. Availability
- c. Timeliness
- d. All of the above

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Answer: (d).
All of the above