

11. In Decision Tables three are:
- a. tabulated decisions
  - b. decisions
  - c. condition stubs and action stubs
  - d. decision hierarchy

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**Answer:** (c).  
condition stubs and action stubs

12. To be successful in implementing DSS, organizations should have the following characteristics except:
- a. a well-controlled data-processing system
  - b. willingness to commit dollars and personnel to the project.
  - c. education and training by the organization
  - d. powerful central computer groups to initiate and manage system projects

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**Answer:** (d).  
powerful central computer groups to initiate and manage system projects

13. Which of the following is not a primary reason for the popularity of decision support systems?
- a. declining cost of computer hardware
  - b. advent of data-base management systems

- c. increased number of programmers
- d. management trained in analytic techniques

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**Answer:** (c).  
increased number of programmers

14. Which of the following is not a level of information handling:

- a. Decision Support System (DSS)
- b. Operations Assistance System
- c. Transaction Processing System (IPS)
- d. Office Automation System.

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**Answer:** (b).  
Operations Assistance System

15. Decisions can be classified on three levels : strategic, \_\_\_\_\_ and operational.

- a. prompt
- b. passwords
- c. MIS
- d. Tactical

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**Answer:** (d).  
Tactical

**16.** Which of the following is not true of operational decisions?

- a. concern the execution of specific tasks
- b. primarily made by middle management
- c. usually have present standards
- d. include acceptance or rejection of credit

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**Answer:** (b).  
primarily made by middle management

**17.** Which of the following is not one of the qualitative characteristics that information must have?

- a. relevance
- b. retrievability
- c. timeliness
- d. all of the above

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**Answer:** (d).  
all of the above

**18.** In the Financial Decision-Making System which of the following is not a transaction processing system input:

- a. cash receipts
- b. cash returns
- c. cash issues
- d. warehouse requisition slip

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**Answer:** (d).  
warehouse requisition slip

19. Top-level managers are responsible for \_\_\_\_\_ plans and decisions.

- a. strategic
- b. structured
- c. simulation
- d. tactical

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**Answer:** (a).  
strategic

20. The type of information most restricted by a poor interface between generalized data base management systems and special computing system languages is

- a. supervisory
- b. planning
- c. priority setting

d. limitation

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**Answer:** (b).  
planning