# **Bank Queue System:**

# QUEUING SYSTEMS TO MANAGE CROWDS



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# The hierarchy of the modules or blocks:

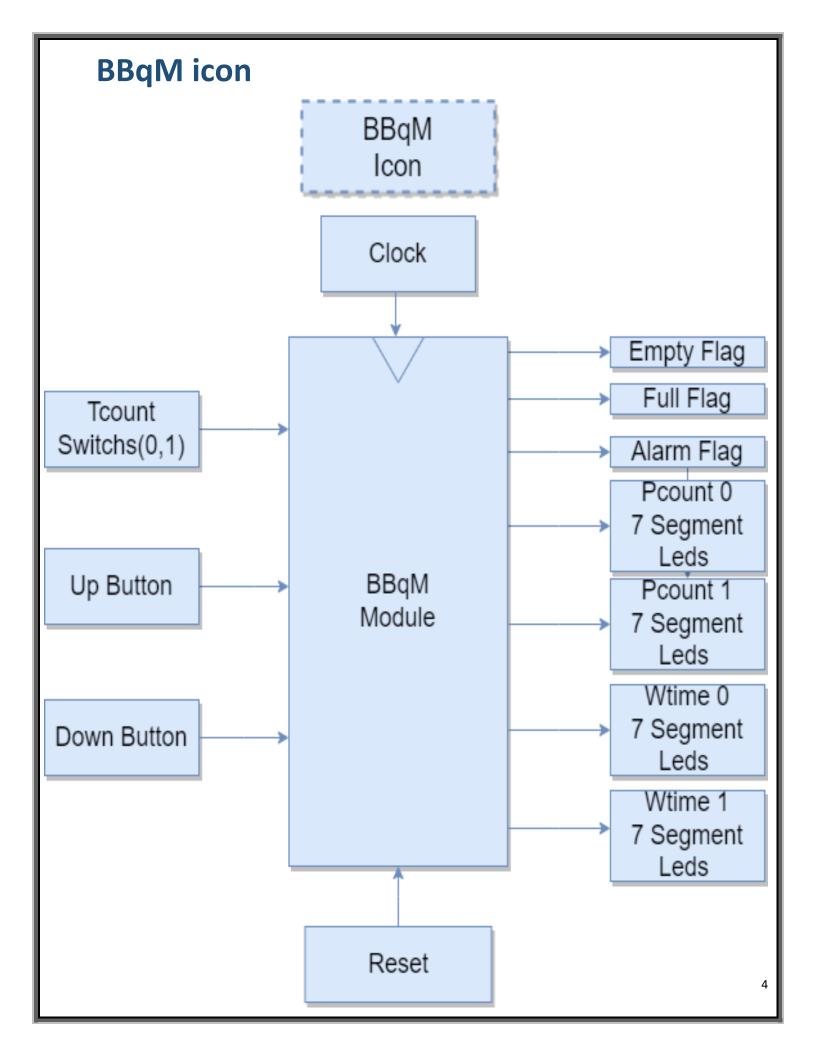


# **Implementation**

**t**'s a Bank system which based on a queue structure. The queue structure is the main part that arrange the flow of clients on the queue. The System consist of a lot of parts or modules that every single one of them has a specific job. The counter that control, increasing and decreasing the number of clients. The counter has some submodules in it. First, the clock divider that control the time of increasing or the time of decreasing on the machine using the push buttons, we made it appropriate for the system of the (FBGA). Second, a flip flops that we used to solve the problem of denouncing (considering one click as a many of clicks) so that usage of counter will not have any problems. Third, the counter itself that are responsible for increasing, decreasing to control the number of clients are in the queue, increasing (using push button up) from zero to seven (the maximum value ) then cannot add more , decreasing ( using push button down ) from seven to zero (the minimum value) then cannot less again. forth, flags that show if the queue is empty or full to know if we enable to add or decrease. It used also in displaying function to be shown. The Finite State Machine which collects the number of available tellers with the number of people are asking for service (in the queue) and calculate the waiting time of every single client using a specific equation then we store all the probabilities possible of the waiting time. Tellers and client's data and the clients waiting time stored in a special place called (ROM). The Read Only Memory (ROM) in which we store the values of the finite state machine results. we used five bits for every state and assigned it's waiting time (that been calculated in the FSM before). It helps in arranging the sequence of states and aid in the performance of the system. the display function that is responsible for showing all of the results, use two equations to show the waiting time in a decimal number in which the human can understand, assigning all the input and the output produced and arrange it's work on the FPGA. the top-level module (BBQM) which responsible for calling all the modules and arrange them work on the FPGA. It's contained all of modules on it is the main module that directly interact with the machine. The system is installed in the machine directly without any problems after the assignment of the controller of input and the parts in which the output will produce in.

# **Abstract Of Project**

System used to show the number of people in the queue of Banha Bank branch (**BBqM**™) and how much waiting time they will spend in the queue

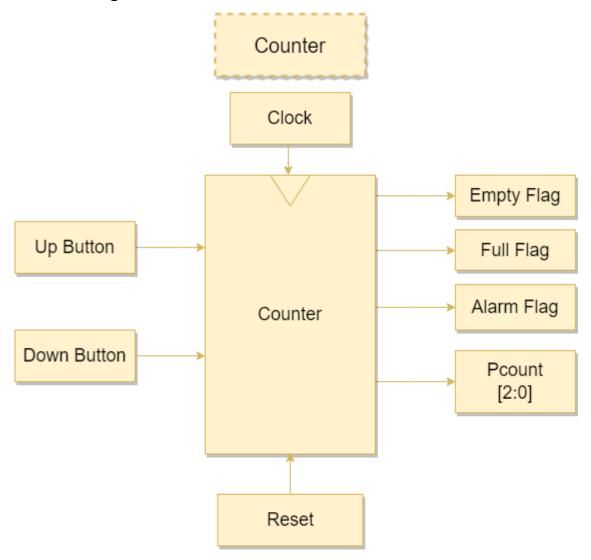


# **Modules**

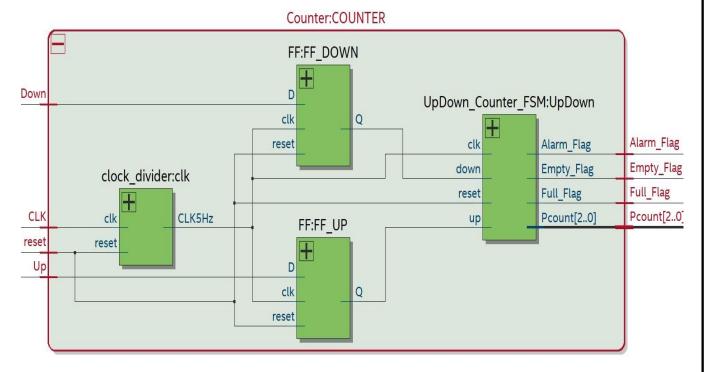
# **Counter**

we have a (counter) which is increasing or decreasing using the push buttons with the maximum number of seven clients on the queue arranged by the (people counter), every one of clients has his own (wait time). The (wait time) differs from a client to another, affected by many factors like the number of clients being in the queue (people counter), the (wait time) of the other clients that standing in front of you and how many tellers is available to response the clients' needs. There are many parts (submodules) in the counter that every submodule of them has a unique job. (Clock divider, FF, UpDown Counter FSM)

#### • Block Diagram of Counter



### • Counter Structure



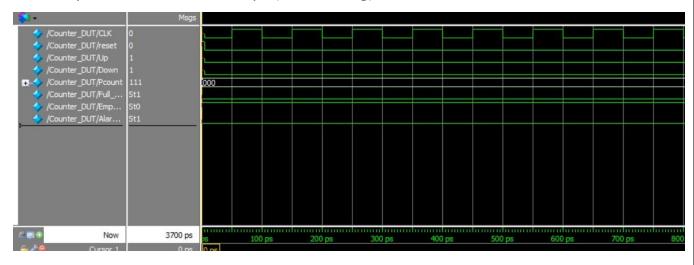
## Inputs

CLK	Clock which coming from FPGA (50 MHz)	
reset	Reset switch which reset all the system to initial state	
Up	Push button which increments Pcount (people in the Queue)	
Down	Push button which decrements Pcount (people in the Queue)	

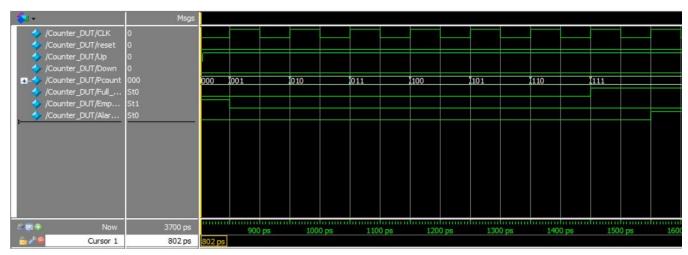
Pcount [2:0]	The counted people in the queue in 3 bit binary form
Empty_Flag	LED to show if the Queue is empty or not
Full_Flag	LED to show if the Queue is full or not
Alarm_Flag	LED to show the error states
	when the Queue is empty and Down Push button is pressed
	Or
	the Queue is full and Up Push button is pressed

### Testbench

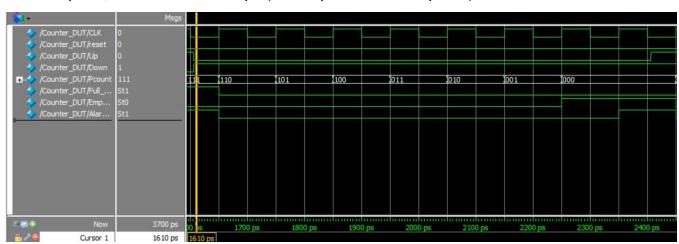
At Up = 0, Down = 0 for 800ps (No Pressing)



At Up = 1, Down = 0 for 800ps (Up pressed and Down not)

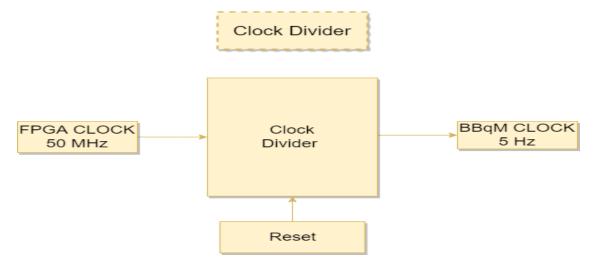


At Up = 0, Down = 1 for 800ps (Down pressed and Up not)

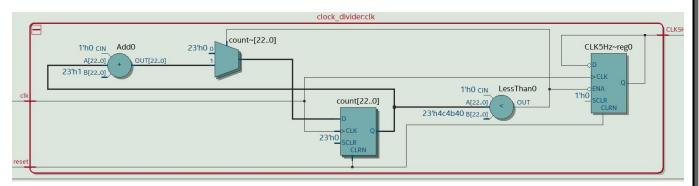


# **Sub Modules of Counters**

- **First, the clock divider** that controls the time of increasing or the time of decreasing on the machine using the push buttons, we made it appropriate for the system of the (FPGA), it gives us the appropriate number of **Hs (5 Hz)** that we need to increase or decrease the counter which is 5 000 000
- Block Diagram of Clock divider



Clock divider Structure

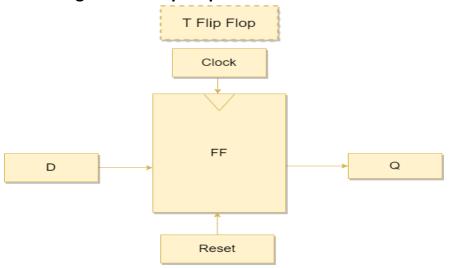


#### Inputs

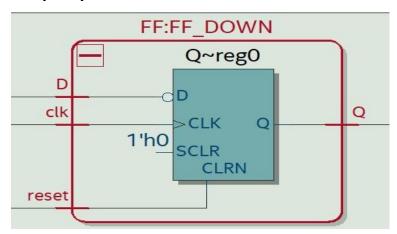
clk	Clock which coming from FPGA (50 MHz)
reset	Reset switch which reset all the system to initial state

CLK5Hz	Clock which is suitable for BBqM system (5 Hz)

- → <u>Second, T flip flops</u> we use it to solve the problem of denouncing (considering one click as a many of clicks) so that usage of counter will not have any problems.
  - Block Diagram of T Flip Flop



• T Flip Flop Structure

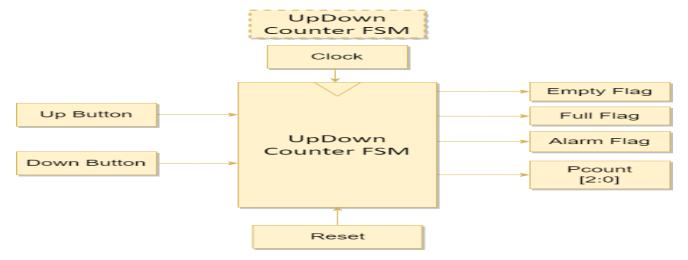


## Inputs

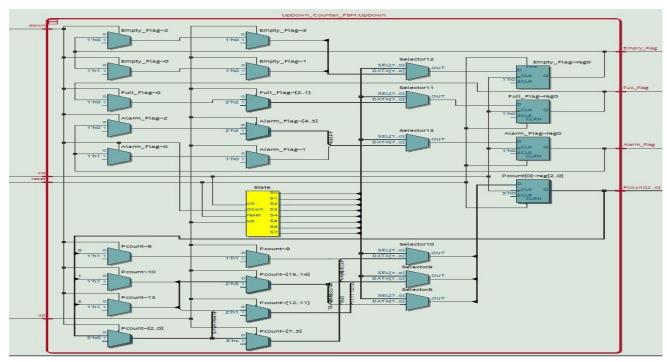
clk	5 Hz clock coming from Clock divider module
reset	Reset switch which reset all the system to initial state
D	Push button before debouncing problem (Up or Down)

Q	Push button after debouncing problem (Up or Down)
---	---

- → Third, UpDown Counter FSM itself that are responsible for increasing, decreasing to control the number of clients is in the queue based on the FSM that is built in the same module, increasing (using push button up) from zero to seven (the maximum value) then cannot add more, decreasing (using push button down) from seven to zero (the minimum value) then cannot less again. and show if the queue is empty or full to know if we enable to add or decrease. It used also in displaying function to be shown, also there's a flag called alarm which is on when there's an overflow (more than 7 clients on the row) or underflow (less than 0 clients on the row) on the system and it's also controlled by the FSM built in the up down counter
  - Block Diagram of UpDown Counter FSM



• UpDown Counter FSM Structure



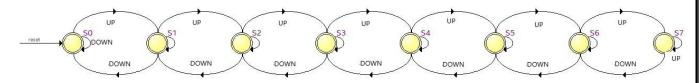
# • Inputs

clk	5 Hz clock coming from Clock divider module	
reset	Reset switch which reset all the system to initial state	
up	Debounced push button coming from Up T FF which increments	
	Pcount (people in the Queue)	
down	Debounced push button coming from Down T FF which decrements	
	Pcount (people in the Queue)	

# Outputs

Pcount [2:0]	The counted people in the queue in 3 bit binary form
Empty_Flag	LED to show if the Queue is empty or not
Full_Flag	LED to show if the Queue is full or not
Alarm_Flag	LED to show the error states
	when the Queue is empty and Down Push button is pressed
	Or
	the Queue is full and Up Push button is pressed

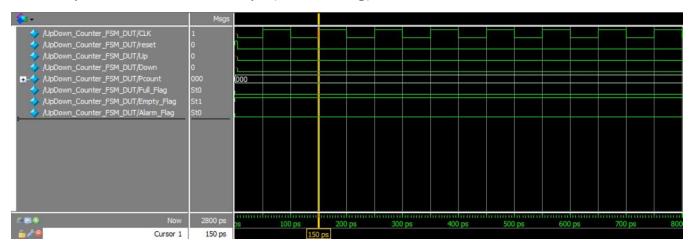
# • FSM



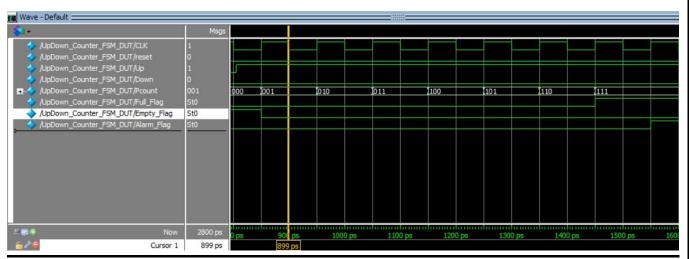
State	Description
S0 when pressing down	Pcount = 0, Empty_Flag = 1, Full_Flag = 0, Alarm_Flag = 1
S0	Pcount = 0, Empty_Flag = 1, Full_Flag = 0, Alarm_Flag = 0
S1	Pcount = 1, Empty_Flag = 0, Full_Flag = 0, Alarm_Flag = 0
S2	Pcount = 2, Empty_Flag = 0, Full_Flag = 0, Alarm_Flag = 0
S3	Pcount = 3, Empty_Flag = 0, Full_Flag = 0, Alarm_Flag = 0
S4	Pcount = 4, Empty_Flag = 0, Full_Flag = 0, Alarm_Flag = 0
S5	Pcount = 5, Empty_Flag = 0, Full_Flag = 0, Alarm_Flag = 0
S6	Pcount = 6, Empty_Flag = 0, Full_Flag = 0, Alarm_Flag = 0
S7	Pcount = 7, Empty_Flag = 0, Full_Flag = 1, Alarm_Flag = 0
S7 when pressing up	Pcount = 7, Empty_Flag = 0, Full_Flag = 1, Alarm_Flag = 1

#### Testbench

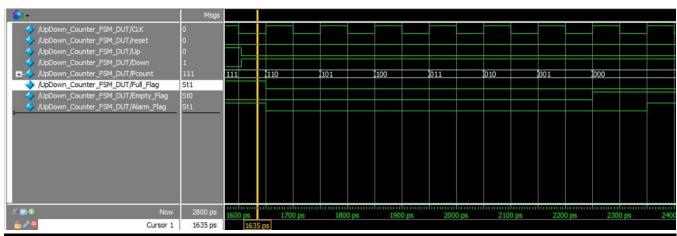
At Up = 0, Down = 0 for 800ps (No Pressing)



At Up = 1, Down = 0 for 800ps (Up pressed and Down not)



At Up = 0, Down = 1 for 800ps (Down pressed and Up not)



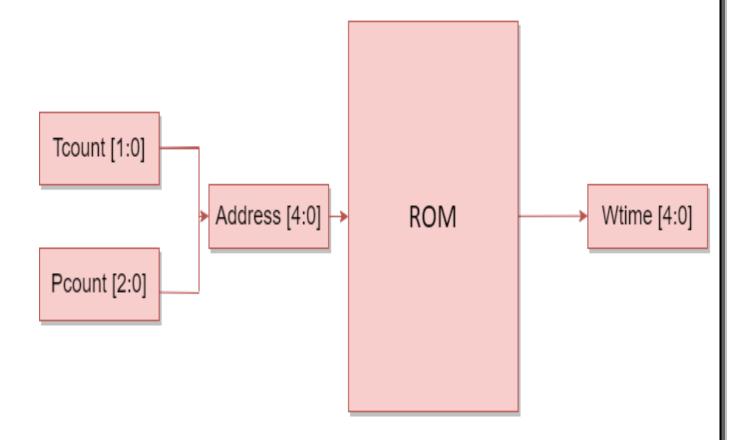
# **Read Only Memory (ROM)**

The ROM is the part that contain all the probabilities calculated of the waiting time that arranged by a specific sequence to make it easier and faster to find and select information that have been stored before on it, in order to achieve the reliability, quality and ideal performance of the system cause of all information are sequenced and exist in one place in addition to decreasing and saving time for tellers and clients. For results we used five bits for every state and assigned it's waiting time (that been calculated in the FSM before)

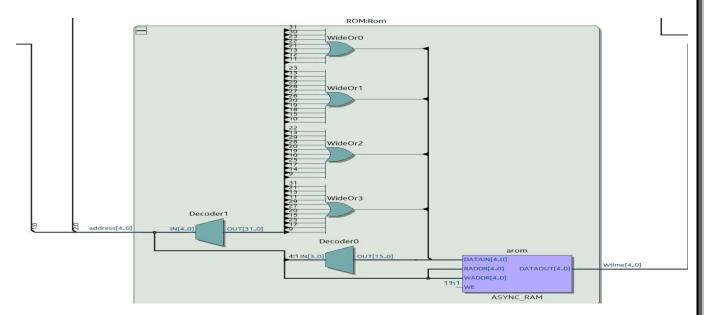
The (waiting time) is calculated by the following equation: -

- Time (Pcount = 0) = 0,
- Wtime ( Pcount != 0 , Tcount ) = 3 \* ( Pcount + Tcount 1 ) / Tcount .
  - Block Diagram of ROM





#### • ROM Structure



### Inputs

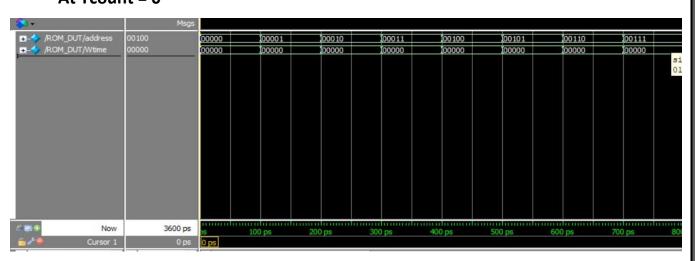
address [4:0]	Concatenation of Tcount (number of available tellers) and Pcount		
	(people in queue) which is the index to get the value		
	corresponding to the current state of Tcount and Pcount		
	Address = { Tcount , Pcount}		

# Outputs

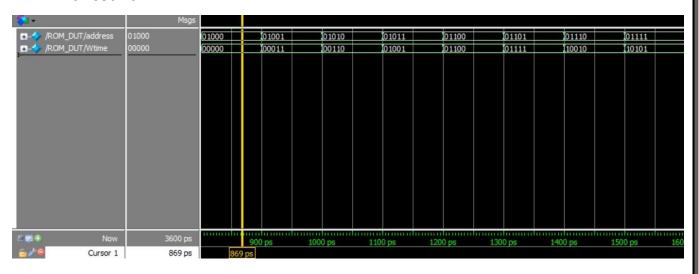
Wtime [4:0] The waiting time in 5 bit binary form

### Testbench

#### At Tcount = 0



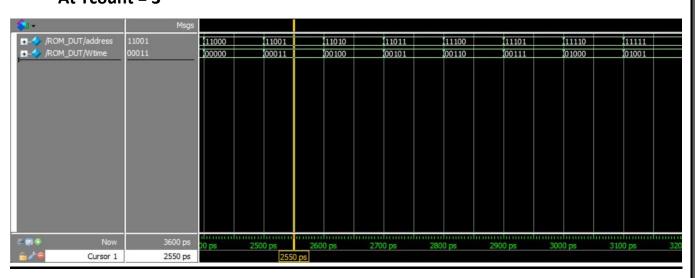
At Tcount = 1



At Tcount = 2



At Tcount = 3

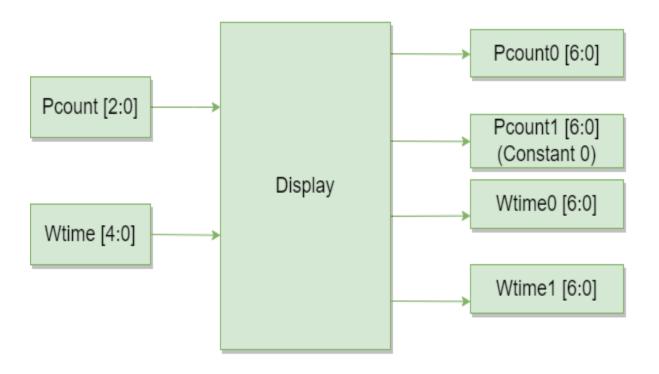


# **Display**

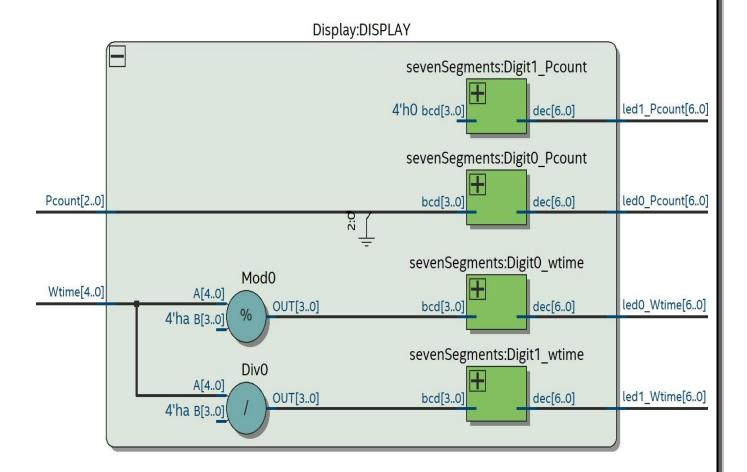
The function of displaying , in this function we display all of our work in the machine , we control the number of tellers by two switches and another three switches to control the number of clients inter ,we increasing and decreasing using a two push buttons , there is also a switch to reset all of the system , we show the number of clients in a seventh segment for which we built a decoder and another two seventh segments for the waiting time with another decoder , using two lids for flags , the (full queue) case that work when there are seven clients in the queue and (empty queue) case that work, and another led for the alarm that work if any matter happened like (overflow) when trying to add more than seven clients, (underflow) when trying remove from no clients are in the queue, no tellers or no clients so on no any services available and otherwise.

Block Diagram of Display.





# • Display Structure



### Inputs

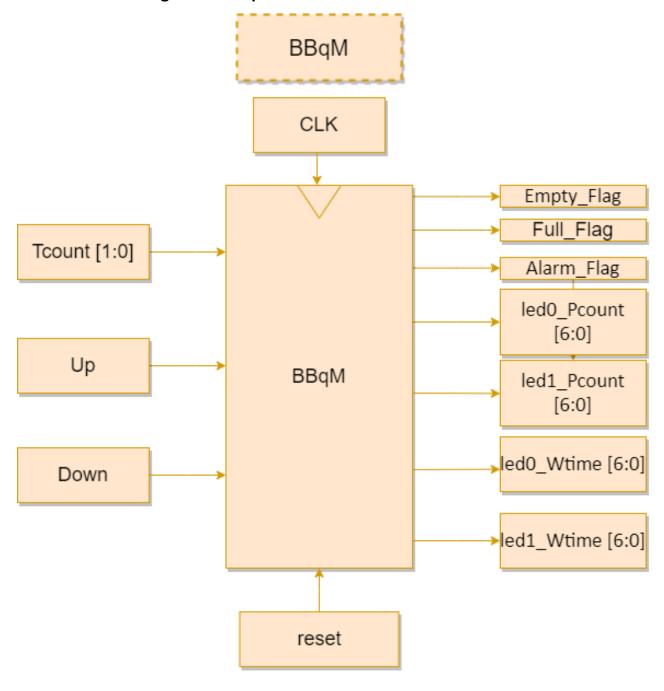
Pcount [2:0]	The counted people in the queue coming from Counter in 3 bit
	binary form
Wtime [4:0]	The waiting time coming from ROM in 5bit binary form

led0_Pcount [6:0]	The decoded Pcount to 7segment form
led1_Pcount [6:0]	The decoded 0 to 7segment form (give a good shape for
	Pcount)
led0_ Wtime [6:0]	The First Decoded digit of Wtime to 7segment form
led1_Wtime [6:0]	The Second Decoded digit of Wtime to 7segment form

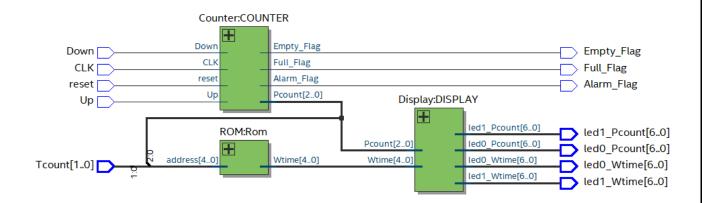
# **Top level Module (BBqM)**

Finally, the top-level module that contain all the calls of functions needs and insertion of values, it arranges the work of every module and its functions and prevent any risks with the other modules, is the main module whose directly interact with the machine (FPGA), so it is consider the main chain between the other coded models and the machine (FPGA).

#### • Block Diagram of BBqM.



# • BBqM Structure



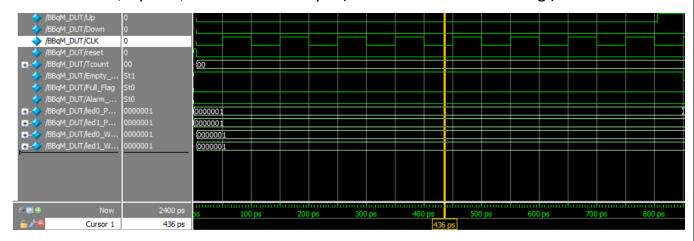
## Inputs

CLK	Clock which coming from FPGA (50 MHz)
reset	Reset switch which reset all the system to initial state
Up	Push button which increments Pcount (people in the Queue)
Down	Push button which decrements Pcount (people in the Queue)
Tcount [1:0]	Number of available tellers in 2 bit binary form

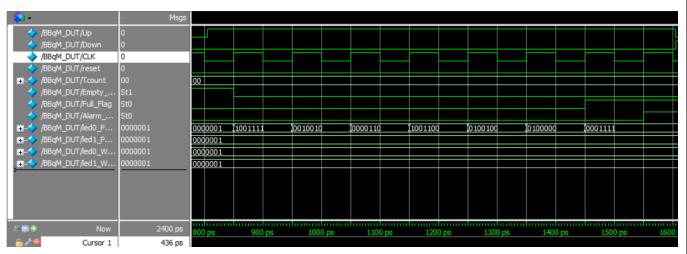
Empty_Flag	LED to show if the Queue is empty or not
Full_Flag	LED to show if the Queue is full or not
Alarm_Flag	LED to show the error states
	when the Queue is empty and Down Push button is pressed
	Or
	the Queue is full and Up Push button is pressed
led0_Pcount [6:0]	The decoded Pcount to 7segment form
led1_Pcount [6:0]	The decoded 0 to 7segment form (give a good shape for
	Pcount)
led0_Wtime [6:0]	The First Decoded digit of Wtime to 7segment form
led1_Wtime [6:0]	The Second Decoded digit of Wtime to 7segment form

#### Testbench

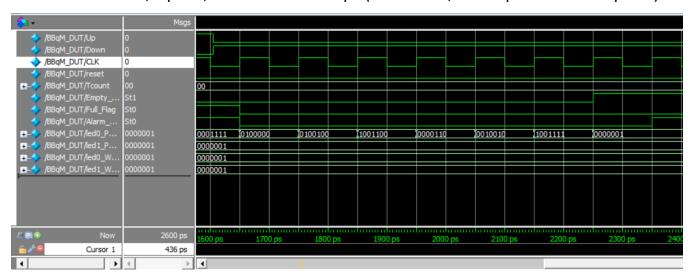
At Tcount = 0, Up = 0, Down = 0 for 800ps (No tellers and No Pressing)



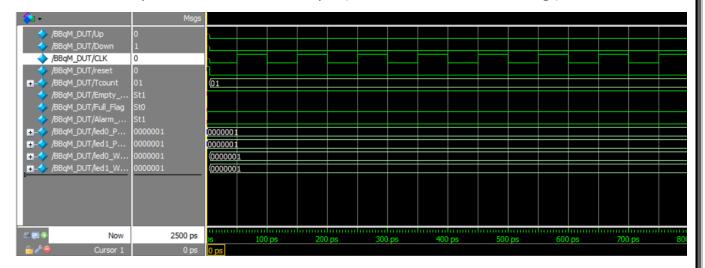
At Tcount = 0, Up = 1, Down = 0 for 800ps (No tellers, Up pressed and Down not)



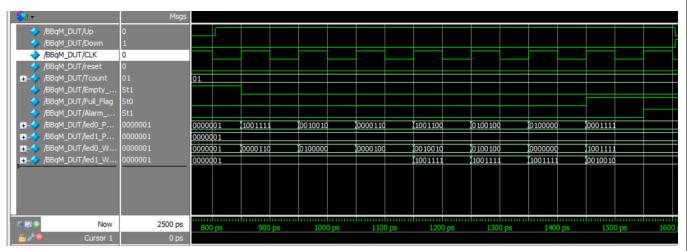
At Tcount = 0, Up = 0, Down = 1 for 800ps (No tellers, Down pressed and Up not)



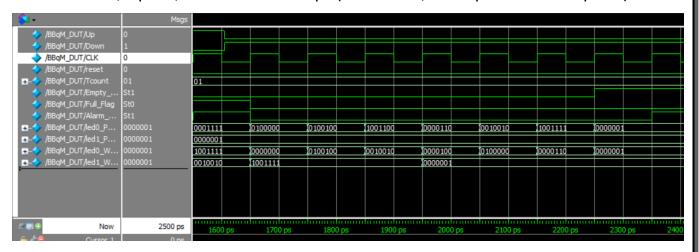
### At Tcount = 1, Up = 0, Down = 0 for 800ps (One teller and No Pressing)



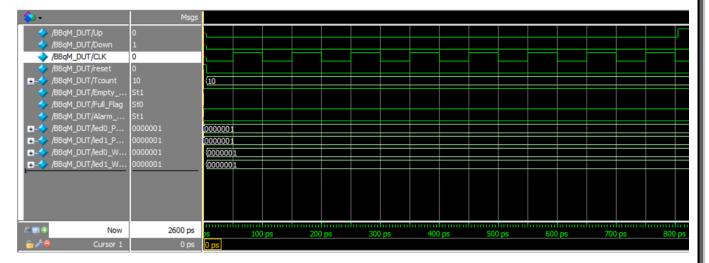
### At Tcount = 1, Up = 1, Down = 0 for 800ps (One teller, Up pressed and Down not)



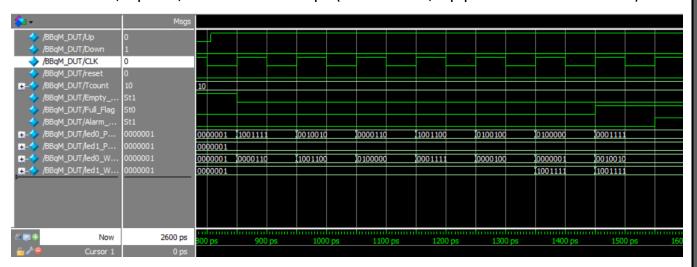
At Tcount = 1, Up = 0, Down = 1 for 800ps (One teller, Down pressed and Up not)



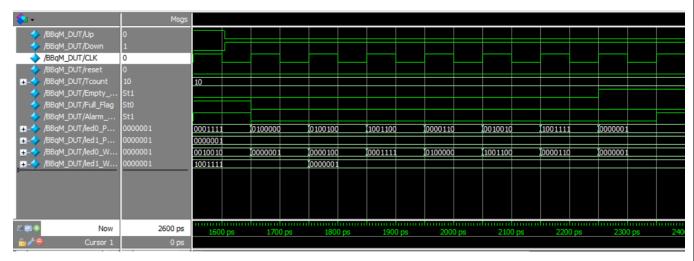
### At Tcount = 2, Up = 0, Down = 0 for 800ps (Two tellers and No Pressing)



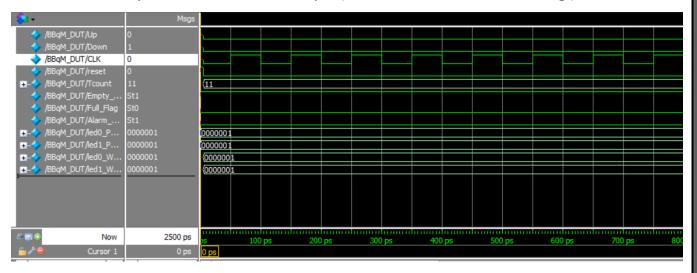
### At Tcount = 2, Up = 1, Down = 0 for 800ps (Two tellers, Up pressed and Down not)



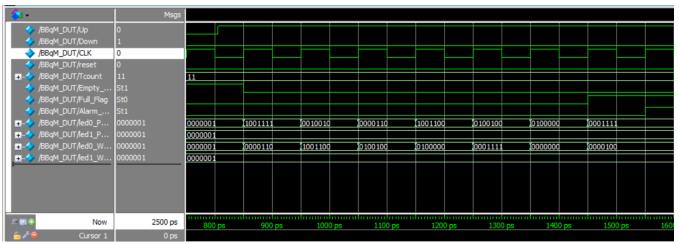
At Tcount = 2, Up = 0, Down = 1 for 800ps (Two tellers, Down pressed and Up not)



### At Tcount = 3, Up = 0, Down = 0 for 800ps (Three tellers and No Pressing)



# At Tcount = 3, Up = 1, Down = 0 for 800ps (Three tellers, Up pressed and Down not)



At Tcount = 3, Up = 0, Down = 1 for 800ps (Three tellers, Down pressed and Up not)

