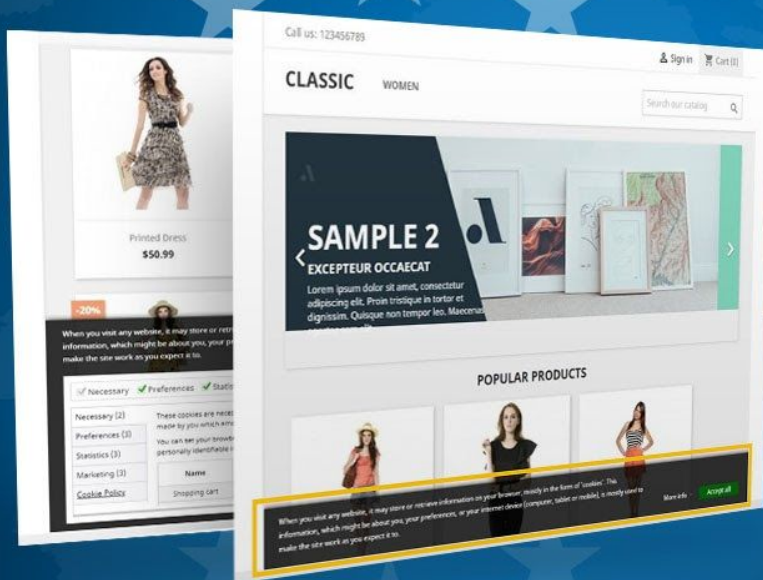


GDPR Compliance Pro

GDPR COMPLIANCE PRO MODULE

version 2.1.8



developed by
PrestaChamps

**General Data
Protection Regulation**



- ★ This is the single module out there which is covering exactly what **GDPR** means.
- ★ As a **Shop** owner you need to find a way to give the **Visitor** an option to Opt-out from any **Cookies** which the site uses.

Compatible with **PrestaShop** 1.6.0.4 - 1.7.5.0

version 2.1.11
by PrestaChamps

Table of contents

| | |
|--------------------------------------|----------|
| Table of contents | 2 |
| Requirements | 4 |
| Module overview | 4 |
| Module Configuration | 5 |
| GDPR Legislation | 5 |
| Welcome tab title | 5 |
| Welcome text | 5 |
| Necessary tab text | 5 |
| Preferences tab text | 6 |
| Statistics tab text | 6 |
| Marketing tab text | 6 |
| Additional link tab title | 6 |
| Additional link target | 6 |
| Footer link text | 7 |
| Footer link color | 7 |
| Enable signup form consent | 8 |
| Enable my account form consent | 8 |
| MyAccount form message | 8 |
| Enable contact form consent | 9 |
| Contact consent form message | 9 |
| Enable newsletter form consent | 10 |
| Newsletter consent form message | 10 |
| "Accept all" button background color | 11 |
| "Accept all" button text color | 11 |
| Popup background color | 11 |
| Popup text color | 11 |
| Popup position | 11 |
| Popup style | 11 |
| Under 16 enable | 11 |
| Check all modules by default | 12 |
| Allow all modules by default | 12 |
| Reload the page after Save | 13 |
| Reload the page `Accept all` | 13 |
| Log cookie accept activities | 13 |

| | |
|---|-----------|
| Close modal only with buttons | 14 |
| The new Popup style | 14 |
| The old Popup style | 15 |
| GDPR Module hooks (Manage modules) | 16 |
| Module Category | 16 |
| Expiry | 16 |
| Provider | 17 |
| Frontend Name | 17 |
| Description | 17 |
| Customer's point of view | 18 |
| GDPR Custom Scripts | 23 |
| Internal name | 24 |
| Active | 24 |
| Keep the js scripts inline | 24 |
| Expiry | 24 |
| Provider | 24 |
| Frontend name | 25 |
| Description | 25 |
| External CSS | 25 |
| External JS | 25 |
| Inline CSS | 25 |
| Inline JS | 26 |
| Script Category | 26 |
| Final step | 26 |
| Good to know | 26 |
| How to add a Custom script | 26 |
| Module reset | 27 |
| Troubleshoot | 27 |
| Unable to install override | 27 |
| Transformer theme | 27 |
| Template Monster theme | 27 |
| Fieldtheme template | 28 |

Requirements

Please ensure that your PHP version is at least 5.6 otherwise the module will not work (as mentioned in the product sheet on Addons PrestaShop)

Module overview

The module was created to bring your site into compliance with the new GDPR law, which entered into force on 25.05.2018. The new GDPR law does not only refer to companies in the European Union, it basically affects all companies dealing with EU customers. The GDPR Compliance Pro module has been created on the basis of extensive documentation on the new law and will constantly be improved. Our module for PrestaShop is an All-In-One solution that, once setup is completed, will assure compliance with the new GDPR legislation and will allow the online store to function legally, helping you avoid customer complaints and fines.

The module can be installed from the website back office, just like all the other modules.

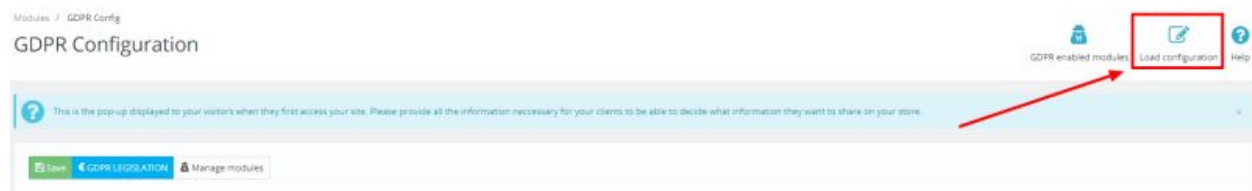
Module Configuration

After installation the module can be accessed by clicking on the **Configure** button.



Load the GDPR configuration

To facilitate your work in configuring the module we implemented a button in our module through which you can load the default configuration of the module. After you have loaded the default configuration you can customize the texts, add or remove modules from the GDPR pop-up based on your needs.



On the other hand, if you encounter problems with the module functioning, you can easily “reset” the module by clicking the “Load configuration” button. If you have made changes in the module (as for example you have rewrite text, added links) it is recommended that you have the module configuration page open on another tab, so later you can copy these changes to the module.

GDPR Legislation

Provides a quick link to the official EU GDPR portal

Save GDPR LEGISLATION Manage modules

CONFIGURATION

* Welcome tab title Control Your Privacy en

Welcome tab title

* Welcome text

Welcome text

<> A B I U T Link List Table Paragraph en

When you visit any website, it may store or retrieve information on your browser, mostly in the form of 'cookies'. This information, which might be about you, your preferences, or your internet device (computer, tablet or mobile), is mostly used to make the site work as you expect it to. The information is not usually personally identifiable to you, but it can be used to give you a more personalised web experience.

Because we respect your right to privacy, you can now choose not to allow some types of cookies to be set. You can find out more about how we use cookies on this site, and prevent the setting of non-essential cookies, by clicking on the different category headings below.

However, if you do this then it may impact your experience of the site and the services we are able to offer.

Welcome tab title

This is the title of the main tab which is open by default whenever someone accesses your site for the first time.

Welcome text

This is the content of the default tab and should be used to describe why certain information is collected on the site.

Necessary tab text

A description of the cookies which are necessary for the website to function correctly and, if needed, a warning that disabling them through the browser settings can make certain areas or functions of the site unusable.

Preferences tab text

This tab will contain the list of the modules visitors can choose to disable before continuing on your site. The text entered here will be displayed below the list of modules and should contain a general description of how these modules track information and what are the benefits of it.

Statistics tab text

This tab will contain the list of the modules visitors can choose to disable before continuing on your site. The text entered here will be displayed below the list of modules and should contain a general description of how these modules track information and what are the benefits of it.

Marketing tab text

This tab will contain the list of the modules visitors can choose to disable before continuing on your site. The text entered here will be displayed below the list of modules and should contain a general description of how these modules track information and what are the benefits of it.

| | | |
|-----------------------------|---|------|
| * Additional link tab title | <input type="text" value="Cookie Policy"/> | en ▼ |
| Additional link tab title | | |
| * Additional link target | <input type="text" value="http://google.com"/> | en ▼ |
| Additional link target | | |
| * Footer link text | <input type="text" value="Control your privacy"/> | en ▼ |
| Footer link text | | |

Additional link tab title

Usually the title of your Cookie Policy or Privacy Policy page. When clicking on this tab, users will be taken to the URL specified below.

Additional link target

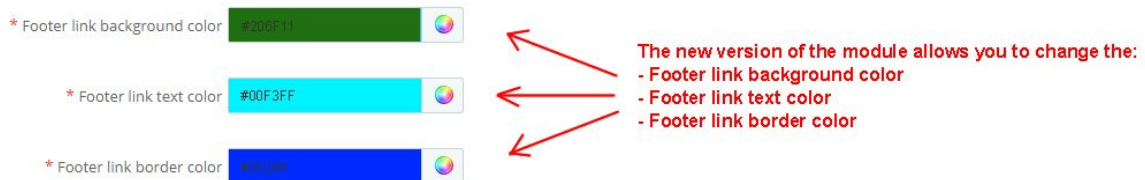
Please insert the link from your Privacy Policy page.

If you do not have a privacy policy page you can create one at the CMS section of your back office. For help please take a look at our privacy policy page:

<https://www.prestachamps.com/en/content/10-privacy-policy>

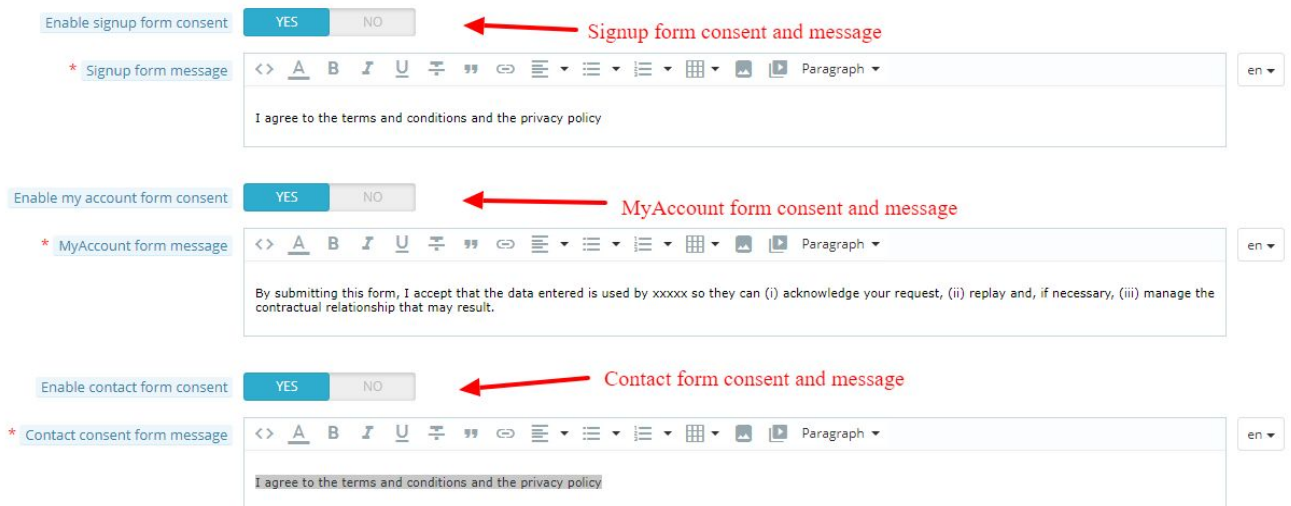
Footer link text

A link will be created in your website's footer which allows visitors to reopen the pop-up and further customize their tracking preferences. This is the title of that link (usually "Control your Privacy")



Footer link color

The module allows you to change the background, text and the border color of the link in the footer of the site.



Enable signup form consent

If you activate it, a checkbox will be added to the signup form making sure that clients agree to your privacy policy.

Signup form message

This message will be added to the signup form next to the checkbox mentioned above.

| | | |
|--|--|---|
| Password | <input type="password" value="....."/> <input type="button" value="SHOW"/> | Optional |
| Birthdate | <input type="text" value="MM/DD/YYYY"/> (E.g.: 05/31/1970) | Optional |
| <input type="checkbox"/> Receive offers from our partners | | |
| <input type="checkbox"/> Sign up for our newsletter <i>You may unsubscribe at any moment. For that purpose, please find our contact info in the legal notice.</i> | | |
| <input type="checkbox"/> I agree to the terms and conditions and the privacy policy | | |
| | | <input type="button" value="CONTINUE"/> |

Enable my account form consent

If you activate, a checkbox will be added to the my account form (in the "Personal Data" area).

MyAccount form message

This message will be added to the my account form next to the checkbox.

Birthdate

MM/DD/YYYY
(E.g.: 05/31/1970)

Optional

☒ Receive offers from our partners

☐

Sign up for our newsletter

You may unsubscribe at any moment. For that purpose, please find our contact info in the legal notice.

☐

By submitting this form, I accept that the data entered is used by xxxxx so they can (i) acknowledge your request, (ii) replay and, if necessary, (iii) manage the contractual relationship that may result.

SAVE

Enable contact form consent

If you activate it , a checkbox will be added to the contact form.

Contact consent form message

This message will be added to the contact form next to a checkbox.

CONTACT US

Subject

Customer service

E-mail Address

E-mail address

Attachment(optional)

CHOOSE A FILE

Message

How can we help you?

☐ I agree to the terms and conditions and the privacy policy

SEND

Enable newsletter form consent

If you activate, a checkbox will be added to the newsletter form.

Newsletter consent form message

This message will be added to the newsletter form with a checkbox.

Admin:

Enable newsletter form consent ☐ YES ☐ NO ← Newsletter form consent and message

* Newsletter consent form message

<> A B I U Paragraph

Front-end:

Get our latest news and special sales

Your email address

☐ I agree to the terms and conditions and the privacy policy

You may unsubscribe at any moment. For that purpose, please find our contact info in the legal notice.

* Save btn bg color ← "Accept all" button background color

* Save btn text color ← "Accept all" button text color

* Popup bg color ← Popup background color

* Popup text color ← Popup text color

* Popup position ← Popup position

* Popup style ← Popup style

Under 16 enable ☐ YES ☐ NO ← Under 16 enable

You can make design changes for the popup that will appear on your site very simple, from the module configuration. With this possibility the popup can be set to match the colors of the site.

“Accept all” button background color

The module allows the color of the "Accept all" button to be changed.

“Accept all” button text color

The color of the text on the button can be changed.

Popup background color

The background color of the popup can also be changed.

Popup text color

Last but not least, the color of the text can be changed.

Popup position

We offer you the option to choose where the popup will appear: on the **top** or on the **bottom** of the site.

Popup style

We offer you the opportunity to choose between two styles for your your popup.

Under 16 enable

You can enable or disable the appearance of the " I'm under 16 " checkbox.

* Save button text color

* Popup bg color

* Popup text color

* Popup position Bottom

* Popup style New

Under 16 enable YES NO

Show popup title YES NO

Check all modules by default YES NO 1.

Allow all modules by default YES NO 2.


Check all modules by default

If this field is enabled, the popup checkboxes will appear automatically checked.

Allow all modules by default

If this field is enabled, all cookies are automatically enabled, and the customer doesn't have to accept them. But he can withdraw the consent. Half of shop owners do not know exactly what the GDPR law is about. They have asked us to include a way for cookies to be already active when the users first access the site. We have made it possible. But we warn you that by activating this option your shop will no longer be GDPR compliant. **Proceed at your own risk.**

| | |
|-------------------------------|--|
| Reload the page after `Save` | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |
| Reload the page `Accept all` | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |
| Log cookie accept activities | <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO |
| Under 18 enable | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |
| * Under 18 alert text | <input type="text" value="You need to be 18+ to visit this site"/> <input type="button" value="en ▼"/> |
| Close modal only with buttons | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |
| Enable scroll lock | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |
| Enable accept by scroll | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |


Save

Reload the page after Save

You can enable the option to reload the page when a customer clicks the "Save" button.

Reload the page `Accept all`

You can enable the option to reload the page when a customer clicks the "Accept all" button.

Log cookie accept activities

If you disable this feature the cookie accept consents won't be logged.

Close modal only with buttons

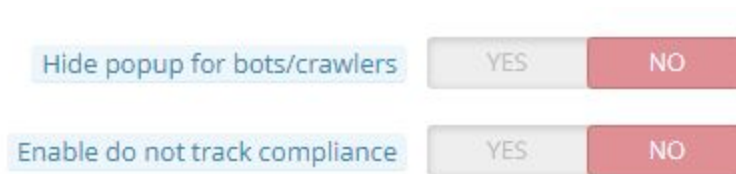
Prevent closing the GDPR modal when the customer clicks outside the modal.

Enable scroll lock

Prevent scrolling on the site if the user did not accepted the cookies

Enable accept by scroll

Accept cookies by scroll



The image shows a settings interface with two toggle switches. The first toggle is labeled 'Hide popup for bots/crawlers' and has a 'YES' button (grey) and a 'NO' button (red). The second toggle is labeled 'Enable do not track compliance' and also has a 'YES' button (grey) and a 'NO' button (red).

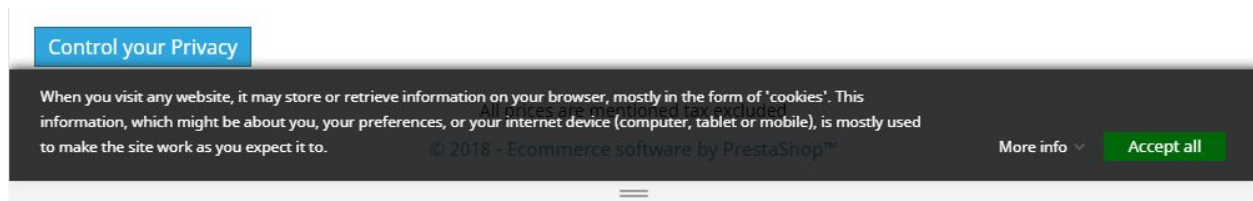
Hide popup for bots/crawlers

This option when enabled will hide the GDPR popup and the contents within from search engines bots and crawlers, for example: Google, Bing

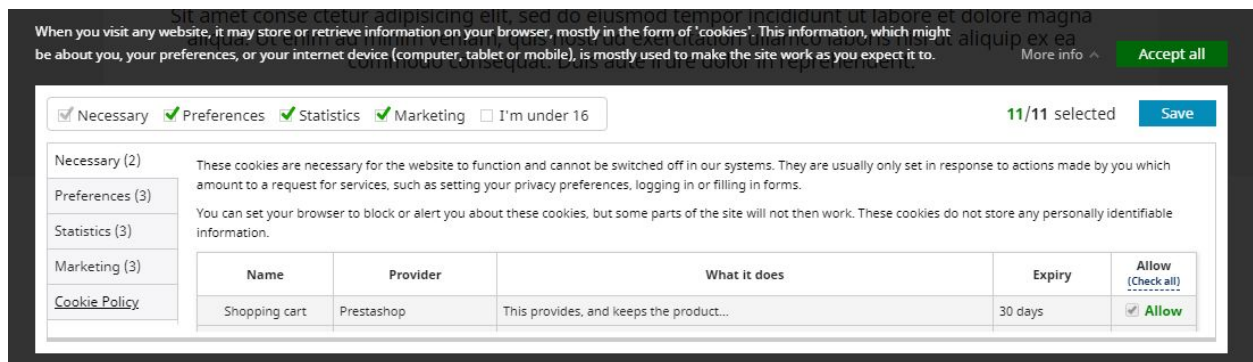
Enable do not track compliance

In case a browser is set to DoNotTrack mode, the popup will not appear since the browser should not allow tracking cookies. Please note that this is not guaranteed and **showing the pop-up in all cases is still recommended.**

The new Popup style



If customers click on **More info** they will be able to choose which modules that use cookies should be turned off or on.



The old Popup style

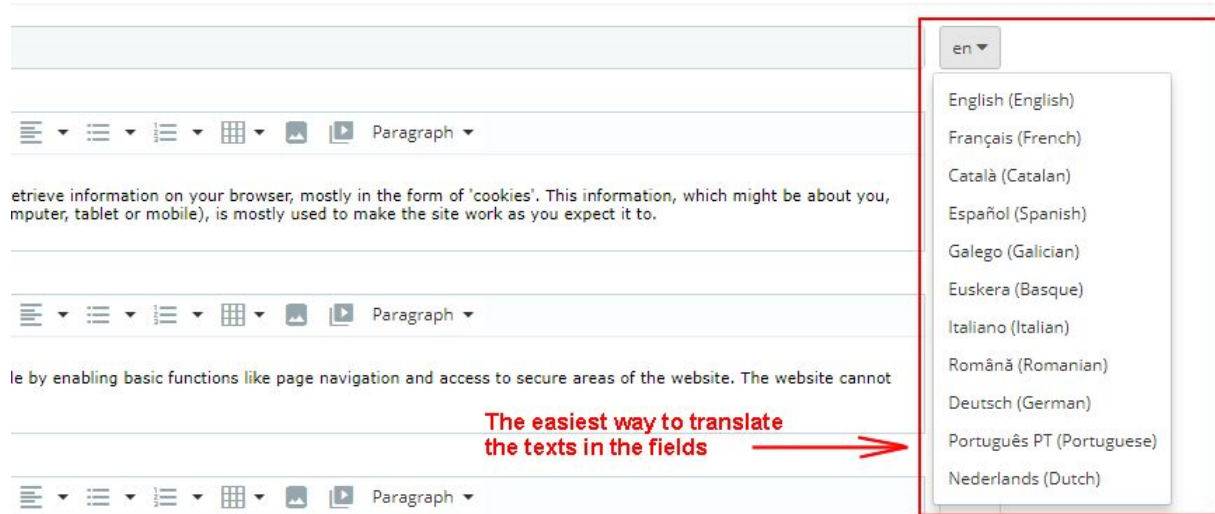
Control your Privacy

When you visit any website, it may store or retrieve information on your browser, mostly in the form of 'cookies'. This information, which might be about you, your preferences, or your internet device (computer, tablet or mobile), is mostly used to make the site work as you expect it to.

☒ Necessary ☒ Preferences ☒ Statistics ☒ Marketing ☐ I'm under 16 [Show details](#)

7/7 selected [Save](#) [Accept all](#)

All the text in these fields can be translated into other languages



The screenshot displays the user interface of the GDPR Compliance Pro v2.1.11 plugin. It features three text editor blocks, each with a rich text toolbar and a 'Paragraph' dropdown menu. The text in the first block reads: "retrieve information on your browser, mostly in the form of 'cookies'. This information, which might be about you, mputer, tablet or mobile), is mostly used to make the site work as you expect it to." The second block contains the text: "le by enabling basic functions like page navigation and access to secure areas of the website. The website cannot". The third block is partially visible. A red box highlights a language selection dropdown menu on the right side of the interface. The dropdown is currently set to 'en' and lists the following languages: English (English), Français (French), Català (Catalan), Español (Spanish), Galego (Galician), Euskera (Basque), Italiano (Italian), Română (Romanian), Deutsch (German), Português PT (Portuguese), and Nederlands (Dutch). A red arrow points from the text "The easiest way to translate the texts in the fields" to the language dropdown menu.

The easiest way to translate the texts in the fields →

After making the necessary changes, save and go to the second part of the module setup.

GDPR Module hooks (Manage modules)

Here you can set which modules can be stopped by the customer in collecting their data. Please fill all the information, set a category (as described above), the expiration time of the cookie as well as a detailed description.



The popup will work correctly after you enable a module from the “Manage modules” section.

Module Category

You can categorize your modules which using cookies by 5 categories:

Necessary, Preferences, Statistics, Marketing, Unclassified

- **Necessary:** In this category, the modules which use cookies that are essential for the customers to be able to order must appear. For example: Shopping cart or Payment modules (Paypal).
- **Preferences:** In this category you will need to select modules that are not necessary from the point of view of site functionality but which can ease user experience. For example: Currency Selection or Language Selection.
- **Statistics:** In this category there must be modules that use cookies to better understand how people use your site, what kind of products they look at or how many times they access your site. For example: Google Analytics or Google Tag Manager.
- **Marketing:** Modules such as Push Notification, Chat modules, Facebook Pixel Tracking or Google Adwords will be in this category because they use cookies with which help you increase your sales or allow you track or interact with customers for marketing purposes.

For the module to appear in the popup on the site you must check the **"Enable"** checkbox.

Expiry

In this field you need to enter the cookie lifetime (how long it keeps the information about the user).

Provider

Who has created the module or who uses the cookie.

Frontend Name

Module name as you want it to appear for customers.

Description

You need to write a short description about the module, the cookies it has and what they do on your site.

Module category

Necessary ▼

☐ Enable

Expiry

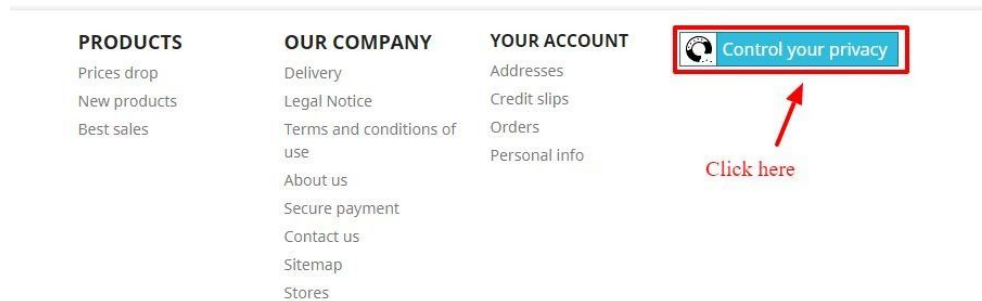
Provider

Frontend name

Description

Customer's point of view

If a customer has given his or her consent but wants to change his decision, he can do it very easily by clicking on the link that appears in the footer.

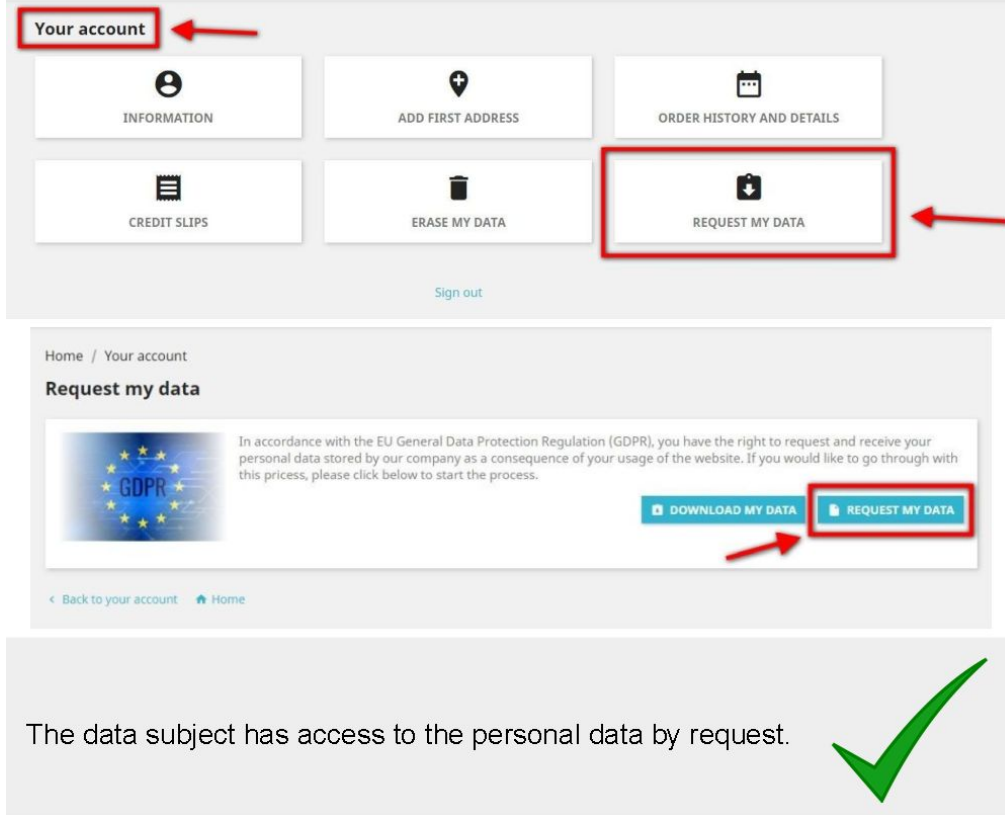


Customers have control over their data through their account, being able to retrieve it or request the deletion of it.

In accordance with Art. 15 of GDPR, your users will be able to download all their data which is stored about them by clicking on the **“Download my data”** button in their account. If your users want to receive this information by email they just have to click the **“Request my data”** button, and will automatically receive an email from your PrestaShop site with their data (on the email address they used to sign up on the site).

Art. 15 GDPR

- Right of access by the data subject



The screenshot shows the 'Your account' page with several options: INFORMATION, ADD FIRST ADDRESS, ORDER HISTORY AND DETAILS, CREDIT SLIPS, ERASE MY DATA, and REQUEST MY DATA. The 'REQUEST MY DATA' button is highlighted with a red box and a red arrow. Below this, the 'Request my data' section is shown with a GDPR logo and a text box explaining the right to request and receive personal data. Two buttons are present: 'DOWNLOAD MY DATA' and 'REQUEST MY DATA', with the latter highlighted by a red box and arrow.

Home / Your account

Request my data

In accordance with the EU General Data Protection Regulation (GDPR), you have the right to request and receive your personal data stored by our company as a consequence of your usage of the website. If you would like to go through with this process, please click below to start the process.

[DOWNLOAD MY DATA](#) [REQUEST MY DATA](#)

[Back to your account](#) [Home](#)

The data subject has access to the personal data by request. ✓

If they choose to download, they will receive a pdf file:

Customer data

| | |
|------------------------------|---------------------|
| Firstname | Test |
| Lastname | Test |
| Email | test@test.com |
| Newsletter | Not subscribed |
| Registration IP | |
| Newsletter registration date | 0000-00-00 00:00:00 |
| Website | |
| Siret | |
| APE | |
| Last password change | 2018-06-04 03:44:13 |
| Active | 1 |
| Deleted | 0 |
| Profile created | 2018-06-04 09:44:13 |
| Profile updated | 2018-06-04 09:44:13 |
| Group | Customer |
| Gender | Male |
| Language | English (English) |

If your clients want to receive the data you have collected about them by email:

The screenshot shows an email client interface. The email is from "Demo Presta1.7" with the subject "[Demo Presta1.7] All Data about you on Demo Presta1.7". The email body contains the following sections:

Customer data

Firstname: [REDACTED]
Lastname: Test
Email: [REDACTED]
Newsletter: Not subscribed
Newsletter registration IP:
Newsletter registration date: 0000-00-00 00:00:00
Website:
Siret:
APE:
Last password change: 2018-06-04 03:44:13
Active: 1
Deleted: 0
Profile created: 2018-06-04 09:44:13
Profile updated: 2018-06-04 09:44:13
Group: Customer
gender: [REDACTED]
language: [REDACTED]

Orders

| Payment method | Total paid | Delivery address | Invoice address |
|----------------|------------|------------------|-----------------|
| | | | |

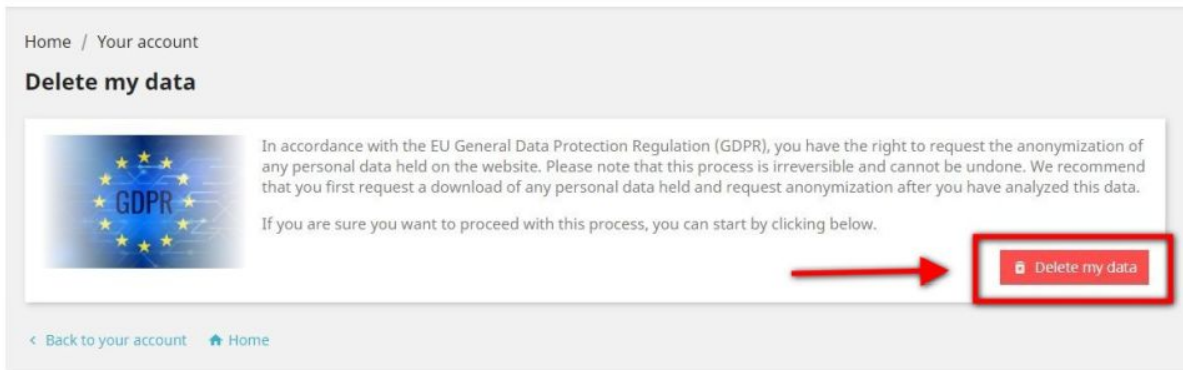
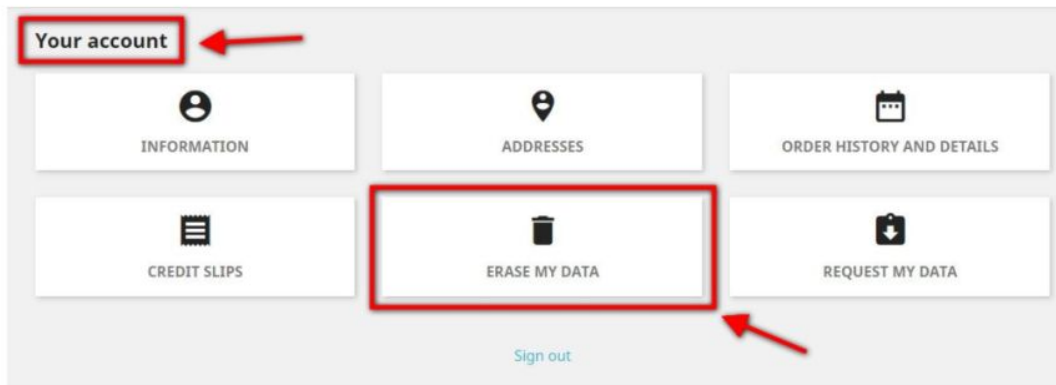
Addresses

| Alias | Name | Company | Address | Postcode | City | State | Country | Phone | Mobile | Vat number | DNI |
|-------|------|---------|---------|----------|------|-------|---------|-------|--------|------------|-----|
| | | | | | | | | | | | |

- In accordance with Article 17 of GDPR, the customer can request the delete the data from his / her account by clicking the button **"ERASE MY DATA"** - **"DELETE MY DATA"**

Art. 17 GDPR

- Right to erasure ('right to be forgotten')



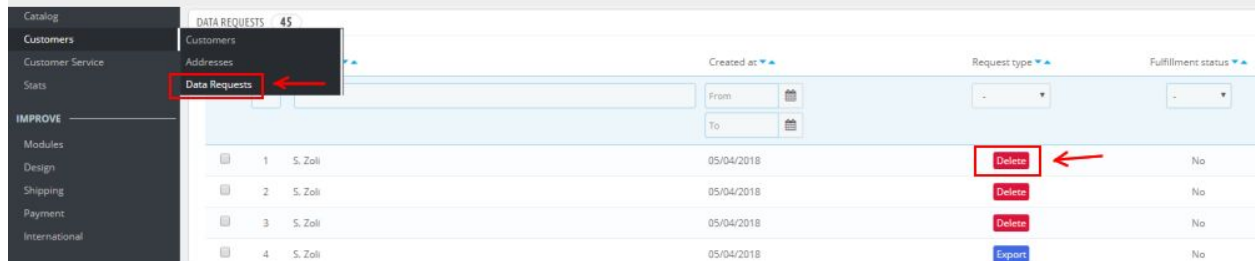
The data subject can request the erasure or anonymization of their personal data



These requests can be viewed and actioned in a new section of the backoffice called "Customer Data" (please see next page for details):

Art. 17 GDPR

- Right to erasure ('right to be forgotten')



| ID | Customer | Created at | Request type | Fulfillment status |
|----|----------|------------|--------------|--------------------|
| 1 | S. Zoli | 05/04/2018 | Delete | No |
| 2 | S. Zoli | 05/04/2018 | Delete | No |
| 3 | S. Zoli | 05/04/2018 | Delete | No |
| 4 | S. Zoli | 05/04/2018 | Export | No |

Orders

| Payment method | Total paid | Delivery address | Invoice address |
|-----------------------------|------------|------------------|-----------------|
| No orders for this customer | | | |

Addresses

| Alias | Name | Company | Address | Postcode | City | State | Country | Phone | Mobile | VAT number | DNI |
|--------------------------------|------|---------|---------|----------|------|-------|---------|-------|--------|------------|-----|
| No addresses for this customer | | | | | | | | | | | |

Connections

| Page views | IP Address | Time spent on page | Date added | HTTP Referer |
|------------|--------------|--------------------|---------------------|---|
| 9 | 79.9.136.161 | 00:06:03 | 2018-05-11 08:43:52 | https://addons.prestashop.com/demo/FO23164.html |



A list is available in the back-office with all data anonymization requests along with an option to action the requests.



GDPR Custom Scripts

We developed the module so that you be able to add custom scripts to the GDPR module.
In the Back Office at the menu there is a tab **GDPR CUSTOM SCRIPTS** and click **ADD NEW**.


The screenshot displays the PrestaShop Back Office interface. On the left is a dark sidebar menu with various administrative options. The main content area is titled 'GDPR Custom scripts' and features a table with columns for ID, Name, Category, Status, and Position. The table is currently empty, showing a 'No records found' message. A red arrow points to the 'Add new' button in the top right corner of the table area. Another red arrow points to the 'GDPR Custom scripts' menu item in the sidebar. The footer of the interface includes social media icons and links to contact, bug tracker, forum, addons, and training.

Add new

Custom Scripts

Add new



 CUSTOM SCRIPT

* Internal name

Analytics

Active

☐ YES ☒ NO

Keep inline js scripts

☐ YES ☒ NO

* Expiry

60 day

* Provider

Google

* Frontend name

Google Analytics

Internal name

You need to enter a name for the script, this name will not be displayed in Pop-up

Active

You need to “Enable” that the script can be seen in the Pop-up.

Keep the js scripts inline

Skip scripts from CCC

Expiry

In this field you need to enter the cookie lifetime (how long it keeps the information about the user).

Provider

Who has created the module or who uses the cookie.

Frontend name

Module name as you want it to appear for customers.

Description

Doc

External CSS

External JS

https://www.google-analytics.com/analytics.js

Inline CSS

1

Inline JS

```

1 (function(i,s,o,g,r,a,m){i['GoogleAnalyticsObject']=r;i[r]=i[r]||function(){
2 (i[r].q=i[r].q||[]).push(arguments)},i[r].l=1*new Date();a=s.createElement(o),
3 m=s.getElementsByTagName(o)[0];a.async=1;a.src=g;m.parentNode.insertBefore(a,m)
4 })(window,document,'script','https://www.google-analytics.com/analytics.js','ga');
5
6 ga('create', 'UA-XXXXX-XXXX', 'auto');
7 ga('send', 'pageview');
```

Script category

Necessary

Cancel

Save

Description

You need to write a short description about the module, the cookies it has and what they do on your site.

External CSS

Need to add the External CSS link.

External JS

Need to add the External JS link.

Inline CSS

You can add CSS

Inline JS

You can add Inline JS

Script Category

You can categorize your scripts which using cookies by 5 categories:
Necessary, Preferences, Statistics, Marketing, Unclassified

Final step

Once you have finished with the module configuration, you need to disable any cache module on your site and activate the standard cache from PrestaShop. This is required because at this time none of the cache modules are GDPR compliant.

Good to know

How to add a Custom script

After completing the data from the Internal name, Expiry, Provider, Frontend name, Description section you can add the External JS link, and you can copy the script to the Inline JS field.

```
<!-- Google Analytics -->
<script>
(function(i,s,o,g,r,a,m){i['GoogleAnalyticsObject']=r;i[r]=i[r]||function(){
(i[r].q=i[r].q||[]).push(arguments)},i[r].l=1*new Date();a=s.createElement(o),
m=s.getElementsByTagName(o)[0];a.async=1;a.src=g;m.parentNode.insertBefore(a,m)
})(window,document,'script','https://www.google-analytics.com/analytics.js','ga');

ga('create', 'UA-XXXXX-Y', 'auto');
ga('send', 'pageview');
</script>
<!-- End Google Analytics -->
```

Inline JS

The above code does four main things:

1. Creates a `<script>` element that starts asynchronously downloading the analytics.js JavaScript library from `https://www.google-analytics.com/analytics.js`

External JS

Module reset

If you had already installed an older version of the module, and you want to upgrade to the latest version after installation please reset the module.



In some cases, after installing the new version of the GDPR pop-up does not appear on the front-end, in these cases, it is necessary to reset the module. Before you reset the module, our recommendation is that you should open the module configuration page, so later you can copy these changes to the module. If you have not opened the configuration page in a new tab, and the module configuration is empty, just click on the “Load configuration” button, and the default settings of the module will be loaded.

Troubleshoot

Popup keeps appearing on frontend

Please make sure that you have added at least one module in the “Manage modules” section (usually add the standard cart module can be added here under necessary category). If there is at least one module visible to the customers in the frontend and selectable in the popup then the popup will remain closed during the session after saving the preferences.

Unable to install override

If you are trying to install the module and you receive the following message: **“Unable to install override: The method postProcess in the class ContactController is already overridden**

by the.....” don't panic. That's a common situation among modules which override the same class and same method. In order to fix it will need to merge the 2 modules overrides. Please send us the Back Office and FTP access. The implementation won't take more than 20 minutes.

Transformer theme

The Transform theme has a specific module which allows you to add certain modules into the footer. So you'll need to add the Gdpr module just like others.(If you did not succeed, please send us the Back Office and FTP access. The implementation won't take more than 20 minutes for us.)

Template Monster theme

You need to connect the GDPR module in TM Layout module. (If you did not succeed, please send us the Back Office and FTP access. The implementation won't take more than 20 minutes for us.)

Fieldtheme template

You need to have a module called footer static for the theme. That part allows you to hook modules into certain places as the Fieldheme crew overrides each Prestashop standard feature. You need just to hook our module into the footer. (If you did not succeed, please send us the Back Office and FTP access. The implementation won't take more than 20 minutes for us.)