Ahmad AlNuwaiser

Senior IT Quality Assurance & Control Specialist
Saudi Arabia

Summary

Goal-oriented and dedicated consulting professional with a rich
history in IT and quality services and broad knowledge in other-
related business areas. Highly certified and experienced in
internal auditing, testing, quality management, data management,
and information security management. Strong leadership and
collaboration abilities with the capacity to handle multiple projects
simultaneously while continuously promoting high-quality results
across the board. Excellent interpersonal communication skills with
proficiencies in building consensus and directly influencing staff
development through hands-on training as well as fluencies in both
English and Arabic.
▪ Project Management
▪ Business/System Analysis
▪ Risk Management
▪ Quality Assurance
▪ Data & IT Management
▪ MS SQL Server
▪ Strategic Development
▪ Financing & Budgeting
▪ Microsoft Office Suite

Experience

Saudi Industrial Development Fund - SIDF
5 years 7 months

Senior IT Quality Assurance & Control Specialist
July 2023 - Present (1 year 5 months)
Riyadh, Saudi Arabia

IT Quality Assurance & Control Specialist
May 2019 - July 2023 (4 years 3 months)

Ministry of Energy, INdustry and Mineral Resources - MEIM

Independent Consultant/ Industrial Affairs Agency/ National Industrial Information Center - NIIC
May 2017 - April 2019 (2 years)
Al-Riyadh Governorate, Saudi Arabia

Promote overall sustainability with simultaneous increases to positive outcomes through offering insights in both consultation and implementation services. Drive the ministry missions and corporate visions by actively identifying and addressing areas for improvement. Streamline project development through analyzing progress statuses and deliverables as well as deliver detailed feedback and reports. Remain up-to-date on operations by taking part in all workshops and meetings.
▪ Created, developed and integrated the National Industrial Information Center Strategic Plan, set for 2018 to 2020, by coordinating key operational procedures and encouraging teams to meet mission objectives.
▪ Drove continuous improvement efforts by establishing a culture of quality, collaboration, and communication throughout the center.
▪ Bolstered overall data quality through the development of an innovative, five-year improvement strategy, including setting clear goals and detailed action plans.

Saudi Industrial Development Fund - SIDF
Quality Management Specialist/IT Consultancy Team Lead
April 2010 - April 2017 (7 years 1 month)
Riyadh

Headed the entirety of the internal audit process through the direct management of checklist reviews, auditor delegations, distributing detailed memos, coordinating audit reports, and developing in-depth summaries of the overall results. Bolstered quality service for users through providing top-of-the-line quality management support. Established that both quality/ project management and e-government transformation goals were being met throughout consulting services by becoming familiar with and actively practicing the importance of the selection process. Supported the development of new IT systems through taking part in testing procedures. Ensured that executives were up-to-date on department operations by developing/delivering regular reports.
▪ Developed and introduced the SIDF's Data Classification Policy.
▪ Performed quality testing for different scale projects.
▪ Conducted, led, and participated on different ISO's internal audits.
▪ Provided administrative, and reporting consultations relevant to enterprise management system.

MeduNet
Internet Services Representative
November 2001 - December 2009 (8 years 2 months)

Performed daily tasks including creating new, and modify existing internet accounts (Dialup, DSL). Coordinating conferences, reviewing servers and routers configurations, setting up internet connections, and solving connectivity issues.

Alawwal Bank
Personnel Coordinator
May 2000 - June 2001 (1 year 2 months)

Coordinated, handled, and processed employees' support services.

Banque Saudi Fransi
Operations Clerk
April 1997 - December 1999 (2 years 9 months)
Riyadh

Performed day to day banking back office and treasury operations including loans, deposits, and foreign exchange processing.

Education

Prince Sultan University
Bachelor of Science (B.S.), Management Information Systems, General · (2009 - 2009)