Designing accessible services

Who to research? What, with, when?

Interviews Include: • All	
Paper/Mockups Include: • Dyslexia • Communicating • Hearing Adjust exercise to be inclusive of other conditions too.	
Prototype code	Perceivable
(heuristic reviewed) Include:	Operable
 Autism and Asperger's • Learning, ADHD Dyslexia and memory 	Understandable
 Hearing Keyboard only Wisual (magnification) 	Robust
Production code	Perceivable
(expert reviewed/audited) Include:	Operable
• All • Colour changers • Control	Understandable
• Screenreaders • Text to Speech	Robust