Farah Hesham

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EDUCATION

Arab Academy for Science, Technology & Maritime Transport 2019 – 2023
Bachelor of Science in Computer Science, Excellent with honors, GPA 3.71

Graduation Project: Fake Currency Detection & Denomination

- Developed an AI model for detecting fake currency and a corresponding application using Flutter and Dart.

WORK EXPERIENCE

Application Support Engineer D365 Present
Al Safy for Export and Import

- Provided on-ground and remote support for clients during Go-Live phase.
- Lead training sessions for clients' employees.
- Shadowed in business analysis meetings to gather user requirements.
- Participated in end-to-end implementation cycles, including testing and user training.
- Assisted in configuring and customizing Dynamics 365 modules, focusing on finance modules.
- Created project documentations and user manuals.
- Worked on analyzing and solving complex customer issues regarding data and processes.
- Contributed to the integration of third-party solutions with Dynamics 365.

Cross Functionality Software Engineer Intern September 2023 – November 2023
ET3 Company

- Learned new platforms and courses, developed a cash transfer project, and worked with teams on real-life projects.

IT Assistant Intern August 2022 – October 2022
RTC Company

- Helped in the IT maintenance of the company, handled new data entry and installation of software.

CERTIFICATIONS

ITI, Cyber Security (120 Hours)
ITI, Flutter (60 Hours)

SKILLS

Personal: Effective Team Player, Strong Communication Skills, Adaptability, Time Management.
Languages: Fluent in English.
Technical: C++, Java, MySQL, C, Python, Dart, PHP, JavaScript, HTML/CSS, Microsoft Office, Access, Django, VUE, REST API.

PROJECTS

Music Store Website

- Built an online website for a music store.

Finance Program

- Developed a finance program to help users manage their daily expenses.

Hotel Management System

- Built a hotel management system.

Emergency Chip System Prototype

- Proposed a prototype system to handle emergencies.

Educational Website

- Built a website for learning new languages with exams and teaching videos.

Snake Game
- Designed a snake game using computer graphics.

D365 Projects
- Implemented D365 projects for companies such as Al-Safy Foods, Mobilaty, Samsung, SwitchPlus, Etisal Factory, Air Master.

EXTRACURRICULAR ACTIVITIES

Vice Human Resources and Member in PR   October 2021 – January 2023
ROTU Student Activity
- Coordinated recruitment, held interviews, supervised exams, and organized events.

Human Resources Member   December 2021 – March 2022
PROMEGA Student Activity
- Organized seminars and early admission events for new students.

Volunteering   October 2020 – October 2023
Egyptian Collegiate Programming Contest (ECPC)
- Participated in the contest for two consecutive years.