Go Bus Website Testing

Task Distribution

Member 1: Booking and Trip Management

(Youssef - Ahmed Said as Assistant)

🔷 **Searching for Trips**

✅ Verify correct and incorrect data entry (city, date, number of passengers).

✅ Test search results based on different inputs.

✅ Check available and unavailable trips and error handling.

🔷 **Selecting and Booking Tickets**

✅ Ensure correct trip details are displayed (date, time, price, seats).

✅ Test seat selection for available and fully booked seats.

✅ Verify confirmation message after booking.

🔷 **Managing Bookings**

✅ Test the ability to cancel or modify bookings according to site policies.

✅ Check for refund processing upon cancellation (if applicable).

Member 2: Account Registration and User Management

(Ahmed Osman - Nada as Assistant)

🔷 **New Account Registration**

✅ Test registration using email or phone number.

✅ Enter incorrect data (invalid email, wrong phone number, weak password).

🔷 **Login**

✅ Test login with correct and incorrect credentials.

✅ Verify password recovery via email or phone number.

🔷 **Account Management**

✅ Test editing personal information (name, phone, email).

☑ Change password and ensure successful update.

☑ Log out and re-login verification.

Member 3: Payments and Invoices

(Ahmed Said - Asmaa as Assistant)

◆ **Payment Methods**

☑ Verify available payment options (Visa, MasterCard, Fawry, E-wallet).

☑ Enter incorrect card details and check for proper error messages.

◆ **Invoices and Receipts**

☑ Test receiving a payment receipt after transaction completion.

☑ Ensure invoice details are correct (price, taxes, travel date).

Member 4: User Experience and Website Interface

(Asmaa - Mohamed Amin as Assistant)

◆ **User Experience (UI/UX)**

☑ Ensure smooth site navigation and ease of use.

☑ Test website responsiveness on desktop and mobile devices.

☑ Check for fast page loading without issues.

◆ **Social Media Buttons**

☑ Ensure links work correctly (Facebook, Instagram, Twitter).

☑ Test opening links across different devices and browsers.

Member 5: Notifications and Customer Support

(Nada - Youssef as Assistant)

◆ **Notifications**

☑ Test receiving booking, modification, and cancellation notifications via email or SMS.

☑ Verify proper display of notifications within the website.

◆ **Customer Support**

✅ Test sending messages through the website's contact form.

✅ Try contacting customer service via chat or phone (if available).

Member 6: Travel Routes and Go Bus Categories

(Mohamed Amin - Ahmed Osman as Assistant)

◆ **Travel Routes**

✅ Verify all available routes between different cities.

✅ Test searching for travel routes and checking trip details.

◆ **Go Bus Categories**

✅ Ensure different categories (Elite Plus, Elite, Business, Economy) are displayed.

✅ Verify service and pricing differences between categories.

Thank you

and Goodluck,,,