

PDF Export for report 3269718

LinkedIn Premium Remains Active After Multiple Failed Payments and Canceled Billing

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|--------------|-------------------------------------|
| State | Duplicate |
| Reported by | Ahmed (ahmed-ashraf) |
| Reported to | LinkedIn (linkedin) |
| Submitted at | 2025-07-24T09:21:27.112Z (ISO-8601) |
| Asset | |
| References | |
| Weakness | |
| Severity | None (0.0) [] |
| CVE IDs | |

A Business Logic flaw in LinkedIn's subscription system allows users to maintain Premium access even after multiple failed payment attempts and canceled transactions.

In my account, the Premium subscription should have been downgraded to Free after payment failure. However, after several failed charges (including one valid charge attempt for 600+ EGP which was canceled) and zero-amount billing attempts, the account remains Premium without any successful payment.

Impact

Users can enjoy Premium features indefinitely without paying.

This results in direct financial loss to LinkedIn.

The issue can be abused by creating multiple accounts with empty cards or prepaid cards.

- steps:
- Create or use an account with an active Premium trial.
 - Add a valid payment method (credit/debit card with zero balance).
 - Allow the trial to expire and let LinkedIn attempt to charge the card.
- Observe:
- The first attempt fails (or gets canceled).
 - Subsequent attempts show zero-amount transactions or failed charges.
 - After 2-3 days, the account remains Premium or regains Premium access automatically, without any successful charge.
 - Repeat for multiple cycles – the same behavior persists.

Evidence:

Screenshot showing:

- Zero-amount payment attempts from Google Play.
- A valid charge attempt for ~600 EGP that was canceled.
- LinkedIn Premium still active on the account.

(Attach video if possible): Navigate to Billing page and show status of subscription while payment attempts have failed.

- ❑ Expected Behavior:
- After a payment failure, the Premium subscription should be downgraded to Free and remain so until a successful charge occurs.
- ❑ Actual Behavior:

LinkedIn Premium remains active (or auto-reactivates) after failed or canceled payments, even with zero-balance cards.

2025-07-24_12-04-46.mkv

Capture.PNG

| | |
|---------------|--------------------------------------|
| معدل الخيارات | |
| معدل الخيارات | Premium Career Monthly 2025/02/03 |
| معدل الخيارات | Premium Career Monthly 2025/03/18 |
| معدل الخيارات | Premium Career Monthly 2025/02/16 |

recording-1753348505196.webm

Activity

Hi @ahmed-ashraf,

Thank you for your report!

Unfortunately, this was submitted previously by another researcher, but we appreciate your work and look forward to additional reports from you.

At this time, we cannot add you to the original report as the report may contain additional information that we cannot share with you. This may include personal information or additional vulnerability information that shouldn't be exposed to other users. Thank you for your understanding.

Have a great day ahead!

Best regards,
@h1_analyst_lloyd