AHMED SALAH ELDIN

System Administration

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MILITARY STATUS : Served

Professional summary

This is Ahmed Salah Al-Din, with over 5 years of experience in the field of information technology. Currently, I'm a System Administration. I've undergone various essential courses to delve deeper into the IT field. Furthermore, I work as a freelancer in designing complex electronic circuits and also conduct courses related to electronics on social media platforms. The fusion of IT and electronics has made me a proficient individual capable of executing the most challenging projects with high precision.

Professional experience

National Motors
System Administrator
2024 - Present

- Act as IT manager, leading and mentoring everything related to the IT department.
- Monitoring all systems and ensuring they are functioning properly.
- Studying modern technology systems and implementing them to enhance company operations.

Athear
Senior IT Specialist
2022 - Present

- Act as IT manager, leading and mentoring everything related to the IT department.
- Executing projects related to hosting call centers.
- Monitoring all systems and ensuring they are functioning properly.
- Studying modern technology systems and implementing them to enhance company operations.

Telecom Egypt (We)
Second Level Specialist & IT Helpdesk
2020 - 2022

- From 2020 to 2021: Worked in the second-level support department, focusing on resolving issues with internal networks related to exchanges and those of the Egyptian Telecommunications Company. Additionally, handled problems associated with fiber optic systems, as well as those related to mail and domains.
- From 2021 to 2022: Promoted to IT Helpdesk. Responsibilities included resolving employee issues, repairing devices, and ensuring the network operates smoothly.

TOSHIBA
IT Helpdesk
2018 - 2019

- My tasks included resolving employee issues, repairing devices, and ensuring the network operates smoothly.
- Developed and reviewed certain electronic circuits used in devices within the company.

Education

Bachelor of Management Information Systems

- Degree: Very Good
- 2012 - 2016

Languages

English

Skills

SKILLS

- CCNA
- MCSA
- 3CX
- PRI Lines
- FortiGate
- Veeam
- VMware
- Hardware Designer
- Electronic Circuit Designer
- ERP Systems
- CCNP (In Progress)
- Light Current

Hobbies and interests

- **Electronic Circuit Design**: Passionate about designing and experimenting with complex electronic circuits, often working on freelance projects and sharing knowledge through social media platforms.
- **Technology Trends**: Actively follows the latest developments in IT and telecommunications, constantly seeking to implement new technologies to improve systems and operations.
- **Teaching and Mentoring**: Enjoys conducting courses and sharing expertise in electronics and IT with others, helping to build a knowledgeable community.
- **DIY Projects**: Enthusiastically engages in do-it-yourself projects, particularly those involving hardware design and technology integration.
- **Problem Solving**: Enjoys challenges that require innovative thinking and technical expertise to resolve, both in professional and personal settings.