AHMED SAYED

Full Stack Web Developer

📞 01127185550

✉️ frggtf66@gmail.com

in LinkedIn

📍 Giza, Egypt

EDUCATION

Full Stack Web Developer Using .NET
ITI
2023

Bachelor of Law
Helwan University
2020

SKILLS

- C# proficiency
- JavaScript Programming
- Git & GitHub
- HTML
- CSS
- HTML5
- CSS3
- Bootstrap
- SQL

LANGUAGE

English

Arabic

Profile

Enthusiastic Full Stack Web Developer trained at ITI, equipped to apply skills and dedication to dynamic, innovative projects while continuously learning and growing in this evolving field.

Experience

Aug 2022- Jul 2023
Namasoft

ERP Technical Support

- Responded to end-user support requests and patiently walked individuals through basic troubleshooting tasks.
- Installed, modified, and repaired software and hardware to resolve technical issues.
- Learned from it SQL and Reporting

Des 2021 - Aug 2022
Telecom Egypt - WE

Technical Support Agent

- Collaborated with supervisors to escalate and address customer inquiries or technical issues.
- Used ticketing systems to manage and process support actions and requests.
- Resolved a diverse range of technical issues across multiple systems and applications for customers and end-users across various time zones.

Apr 2021 - Nov 2021
ETISAL International Group

Customer Service Representative - Etisalat

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Helped large volume of customers every day with positive attitude and focus on customer satisfaction.

Certifications

Git and GitHub   *July 2023*
Almdrasa

Responsive Web Design   *August 2023*
freeCodeCamp

JavaScript for Web Development: Board Infinity   *August 2023*
Coursera