Question # 9 of 10 ( Start time: 05:23:18 PM ) Total Marks: 1 Which of the following are the main activities of upstream supply chain segment? Select correct option:

Purchasing and shipping (Pg 193)
Purchasing and transforming inputs
Shipping and analyzing outputs
Transforming inputs to outputs

Question # 6 of 10 ( Start time: 05:21:04 PM ) Total Marks: 1 Keystroke monitoring is the process used to view or record both the keystrokes entered by a computer user and the computer's response during an interactive session. Select correct option:

### True

False

Question # 4 of 10 ( Start time: 05:18:47 PM ) Total Marks: 1 Crypto Analysis is the science and art of transforming messages to make them secure and immune to attacks Select correct option:

True False

Question # 10 of 10 ( Start time: 05:02:41 PM ) Total Marks: 1

Management controls are also known as:

Select correct option: Technical controls

Non-technical controls
Scientific controls

Logical controls

Question # 8 of 10 ( Start time: 05:00:28 PM ) Total Marks: 1 The first step after threat attacks the system would be

Select correct option:

Control analysis

Data sensitivity analysis

Threat analysis Impact analysis

Question # 6 of 10 (Start time: 04:56:48 PM) Total Marks: 1

Which of the following refers to the analysis and redesign of workflows within and

between enterprises? Select correct option:

ERP

**BPR** 

**ERD** 

**BRP** 

Question # 3 of 10 ( Start time: 04:53:26 PM ) Total Marks: 1

What could be the first step in any corporate risk strategy?

Select correct option:

Risk identification (Pg 170)

Control implementation

Characterization

Documentation

Question # 1 of 10 (Start time: 04:51:19 PM) Total Marks: 1

Which of the following focuses on tracking customer demand in real time?

Select correct option:

JIT

Continuous replenishment

Built to order

Made to store

Question # 6 of 10 (Start time: 04:47:08 PM) Total Marks: 1

Which of the following is a weakness that can be accidentally triggered or intentionally exploited?

Select correct option:

Vulnerability (Pg 164)

Threat Identification

Audit Trial

Likelihood Identification

REF: Vulnerability is a weakness that can be accidentally triggered or intentionally exploited. This phase helps in building up a list of weaknesses and flaws that could be exploited by the potential threat sources.

Question # 1 of 10 ( Start time: 04:43:53 PM ) Total Marks: 1 In which of the following models, all elements of physical shopping experience are present.

Select correct option:

C<sub>2</sub>B

C2C

B2B

B<sub>2</sub>C

Question # 10 of 10 ( Start time: 04:39:19 PM ) Total Marks: 1 Commonly, passwords are coded by a \_\_ symbol in any software. Select correct option:



?

@

Question # 8 of 10 (Start time: 04:37:56 PM) Total Marks: 1 Which of the following supply chain segment includes distribution, delivery to customer and final consumption of the product? Select correct option:

Upstream
Middle stream
Downstream
Internal

Question # 6 of 10 ( Start time: 04:36:25 PM ) Total Marks: 1 Which of the following is the combination of hardware and software that is built using routers, servers and variety of software? Select correct option:

Sensors

**Firewall** 

Antivirus

Modem

Question # 2 of 10 ( Start time: 04:33:44 PM ) Total Marks: 1 site backup is an appropriate choice for organizations if they can bear some downtime. Select correct option:
Warm Cool <mark>Cold</mark> Hot
Question # 1 of 10 ( Start time: 12:33:09 AM ) Total Marks: 1 are installed at the point where network connections enter a site. Select correct option:

Antivirus Bridges Routers Firewalls

Question # 2 of 10 ( Start time: 12:34:29 AM ) Total Marks: 1 All input controls must be defined in the beginning Select correct option:

#### True

False

Question # 3 of 10 (Start time: 12:35:56 AM) Total Marks: 1 Which of the following controls over transporting data safely through local area networks (LAN's) or wide area networks (WAN's). Select correct option:

#### Communication Controls

Access Controls Security Controls Data Base Controls

Question # 4 of 10 (Start time: 12:36:44 AM) Total Marks: 1 Which of the following uses internet and online technologies to create operating efficiencies and therefore increase value to the customer? Select correct option:

Internet E-business

IDS **CRM** Ouestion # 5 of 10 (Start time: 12:37:06 AM) Total Marks: 1 Antivirus software keeps those viruses in isolation that cannot be cleaned. Select correct option: True False Question # 6 of 10 (Start time: 12:37:53 AM) Total Marks: 1 Risk management is a \_\_\_\_\_ process Select correct option: Continuous **Tedious** Expensive Corpora ting Question # 7 of 10 (Start time: 12:38:20 AM) Total Marks: 1 Internet access travels with the customers, refers to: Select correct option: Reachability Remote access Mobility Instant access Question # 8 of 10 (Start time: 12:38:43 AM) Total Marks: 1 Risk Management is the process of measuring, or assessing risk and then developing strategies to manage the risk. Select correct option: True False Question # 9 of 10 (Start time: 12:39:20 AM) Total Marks: 1

Question # 9 of 10 ( Start time: 12:39:20 AM ) Total Marks: 1 Losses by physical intrusion are much greater than losses by logical intrusion. Select correct option:

True False

Question # 10 of 10 ( Start time: 12:39:49 AM ) Total Marks: 1 Data Base Control refers to Securing the most important asset of the organization

Select correct option:
True False
Question # 1 of 10 ( Start time: 03:38:37 PM ) Total Marks: 1
ERD shows a relation between entities.  Select correct option: Secondary Derived Primary Multi valued
Page 127 ERD Example The diagram shows a primary relationship is between two entities, employee and the department. The relationship is of an employee working in a department. The figure also shows information available foreach of these entities
The model is often perceived as political or anti-rational.  Rational Man Irrational Man Muddling through  Garbage Can  DSS can help manage the "garbage can" if participants so desire. The "garbage can" model is often perceived as political or anti-rational,
The purpose of a class is to specify the structure and behavior of the object. Select correct option:  True False
A category of objects the same attributes, operations and relationships.  Inherit Share Collaborate Use

Which one of the following statements about marketing is inaccurate? Select correct option:

The growing number of products in all categories has made it easier for marketers to capture the attention of customers.

Marketing has to do with persuading customers a product meets their needs. The mass market has fragmented into many different groups of customers. Marketing is an organizational function and a set of processes for creating, communicating, and delivering value to customers.

Question # 1 of 10 ( Start time: 03:37:12 PM ) Total Marks: 1

In structured analysis & design we made proper documentation according to the standards

Select correct option:

### **True**

False

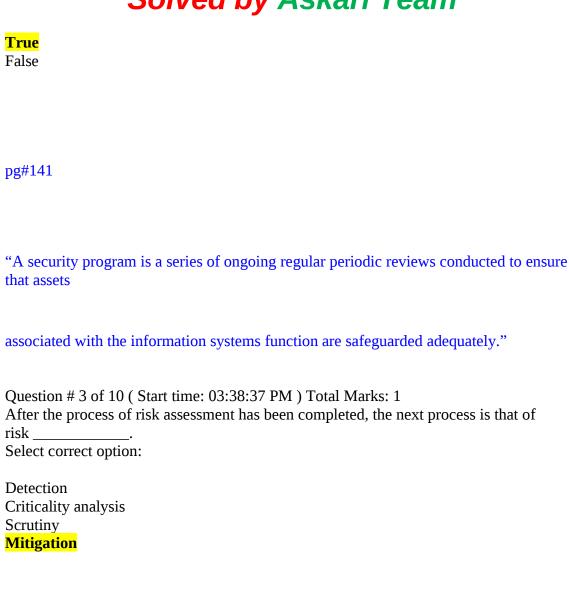
Pg#106

Structured analysis and design follows a set of good practices and generally accepted standards. Proper

documentation of the system is made by following standard rules.

Question # 2 of 10 (Start time: 03:38:01 PM) Total Marks: 1

A security program is a series of ongoing regular periodic reviews conducted to ensure that assets associated with the information systems function are safeguarded adequately. Select correct option:



Pg#145

Risk identification is often confused with risk mitigation. Risk mitigation is a process that takes place after

the process of risk assessment has been completed.

Integrity – data and information are protected against unauthorized modification (integrity).

Question # 6 of 10 ( Start time: 03:40:54 PM ) Total Marks: 1  Both software objects and real time objects have Select correct option:
Identity and behavior Identity and state Identity, state and behavior State and behavior
Question # 7 of 10 ( Start time: 03:41:43 PM ) Total Marks: 1  The main focus of Object Oriented analysis is to study the of objects.  Select correct option:
Collaboration  State (in mine point of view)  Implementation  Sequence
Question # 8 of 10 ( Start time: 03:42:36 PM ) Total Marks: 1 The purpose of data flow diagrams is to provide a ——— between users and systems developers Select correct option:
Linking bridge
Empty space
Data Flows
Connection link

Pg#116

The purpose of data flow diagrams is to provide a linking bridge between users and systems developers.

The data flow diagrams are:

Question # 9 of 10 ( Start time: 03:43:04 PM ) Total Marks: 1
The security objective uses the following terms: Select correct option:

Availability
Integrity
Confidentiality
All of the above

pge#128

The security objective uses three terms

- Availability information systems are available and usable when required;
- Confidentiality data and information are disclosed only to those who have a right to know it;

#### and

• Integrity – data and information are protected against unauthorized modification (integrity).

Question # 10 of 10 ( Start time: 03:43:34 PM ) Total Marks: 1 Which of the following is not the type of CSF? Select correct option:

#### **Technical CSFs**

Industry CSFs Environmental CSFs Temporal CSFs

#### pg#135

Generally four major sources of identifying CSF's are

- Industry CSFs resulting from specific industry characteristics;
- CSF's resulting from the chosen competitive strategy of the business e.g. quick and timely delivery

may be critical to courier service business

- Environmental CSFs resulting from economic or technological changes; and
- Temporal CSFs resulting from internal organizational needs and changes.

104. Every decision we take in daily life requires some sort of data about the alternatives available.

True p; 11

False

105. Information system must fulfill the needs of which of the following:

Customers

Business page#26

**Employee** 

106. Every system comprises of basic components which in a co-ordination formulate a system.

True p; 33

False

107. Automation has not enhanced the availability of information.

True

False Page#58

<b>Automation has enhanced</b> the availability of information.
108. Accounting information system (AIS) is linked to all the information systems in
an organization.
True page#65
False
109. Cost benefit analysis is a must in choosing an alternative in a decision making
model.
True page#75
False
110. Which of the following is a method of software/ Information System
development where the model is designed, implemented and tested incrementally
until the product is finished?
Incremental Model p; 94
Waterfall Model
Iterative Model
RAID
111. There are five phases of the decision making process
True p; 73
False
Tuisc
112. Receivables and payables are the information needs in
Small Organization page#17
Medium organization
Large Organization
Zurge Organization
Examples of Information requirements of Small Organizations
• Day to day transactions
• Daily Sale
• Cash management
• Receivables and Payables

## www.vuaskari.com

113. Board of Directors are elected from \_\_\_\_\_

Employees Customers

**Share holders** Doubt

114. What-if analysis technic	que is used by
Model Driven DSS	page#44
Data Driven DSS	
Data Mining	
	<b>Spring 2009(4)</b>
115. Manufacturing process	involves more than one sub-process.
True page#	18
False	
116. Office automation syste	em includes formal and informal electronic systems with
	mation to and from persons both inside and outside the
firm.	-
True	page#43
False	
Solved Aneel Saleem	
O DI TOU I IIICCI OUICCIII	

117. DSS can stimulate innovation in decision making by helping managers to existing decision making procedures.

True page#44

False

118. ----- needs data preparation which may involve filtering data and data transformations, selecting subset of records

ModelBuilding Deployment

Exploration page#47

119. Which of the following is an approach for developing systems based on producing deliverable frequently/repetitively each iteration consisting of requirements, analysis & design, implementation and testing, results in the release of an executable subset of the final product?

Incremental Model

Iterative Model page#96

RAID Spiral

120. The departmental structures are different in banking and financial sector True page#57

False

	making is the cognitive process of selecting a course of action from ble alternatives
True True	page#69
False	1.9.
122. Technica	l Reports are examples of resource.
Tertiary	· · · · · · · · · · · · · · · · · · ·
Primary p; 12	<u>.</u>
Secondary	
Some example	es of primary sources:
1. Scientific jo	ournal articles reporting experimental research results
2. Proceedings	of Meetings, Conferences.
3. Technical re	eports
4. Dissertation	s or theses
123	Sources are used, which simplify the process of finding the
proximity Lit	erature.
<b>Secondary</b>	
Primary	
Tertiary	
evaluating the	ondary sources are those which simplify the process of finding and primary literature is a group of people organized to accomplish an overall goal
Procedure	
Organization	Page#15
125. Which of other?	f the following has collection of predefined procedures related to each
Organization	
System System	page#28
Firm	puge#20

	is connected to its environment by means of recourse of flows.	
Open loop system	11	
Open system	page#31	
197 A strongto	Spring 2009(5)	4
	re through which individuals cooperate systematically to condu	ıct
business called		
True	page#15	
False		

CS507 quiz Solved Aneel

128. Closed system is dependent on the internal resources and data.

True page#34 (Solved Aneel

False

129. ----- seek to put intelligence into the hardware in the form of generalized capability to learn.

Neural network System page#51

Fuzzy logic

DSS

ESS

130. System design can be explained and presented in ----- form.

Narrative page#88

Written Explanatory

Descriptive

131. Targeting advertising to customers to increase the probability, that an offer is accepted.

True page#54

False

132. Production subsystem needs to be linked with the marketing system to produce right amount of product.

True page#62

False

133. Structured Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles

True

### False Page#69

Unstructured: Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles

134. Evaluate recovery patterns, relevant costs involved is an example of Choice phase

TRUE

### **FALSE**

<u>Phases</u> <u>Example</u>
Intelligence Debtor's aging report

Design Devise a discount or training policy
Choice Select a discount/training policy
Implementation Implement the discount/training policy

<u>Monitoring</u> <u>Evaluate recovery patterns, relevant costs involved.</u>

135. The spiral lifecycle model is a combination of the classic waterfall model and

aspects of risk analysis. True page#98 False **Spring 2009(6)** 136. The components of open loop system do not include control and feedback mechanism. True page#30 False 137. ------Well-structured problems are constrained problems with convergent solutions that engage the application of a limited number of rules and principles within well-defined parameters. Unstructured Semi-Structured Page#69 Structured

138. The purpose of feasibility Study is to obtain a commitment to change and to evaluate whether cost effective solutions are available to address the problem or opportunity that has been identified.

**True** p; 79

False

139. Spoken and written form of an entity is used in model.

Physical

Narrative page#48

Graphical

**Spring 2009(7)** 

140. Due to fluctuating changes in fashion trends, pre-seasonal planning

becomes----Critical page#44

Simple

Moderate

141. Call centers use automatic call distributors (ACD's) to route calls to the appropriate agent.

True p; 56

False

142. The study of business problem domain used to recommend improvements and specify the business Requirements for the solution is called:

System Analysis p; 102

System Design

Risk Management

Risk Analysis

143. In which of the following Models it is Difficult to convince some customers that the evolutionary approach is controllable

Spiral page#99

Waterfall

Incremental

Iterative

144. Which of the following information systems cater for the needs of Accounts & Finance Department?

Accounting and Managerial

MIS

EIS

**AIS** p; 66

145. Which of the following is one of the "Types of Problem"?

Structured

Unstructured

Semi-Structured

### ALL of the given options p; 69

146. Commentaries are the example of sources.

Primary

Tertiary

#### Secondary

**Ref: Pg# 13** 

Some examples of **secondary sources:** 

- 1. Bibliographies (may also be tertiary)
- 2. Biographical works
- 3. Commentaries
- 4. Dictionaries and encyclopedias (may also be tertiary)
- 5. Dissertations or theses (more usually primary)
- 6. Handbooks and data compilations (may also be tertiary)
- 7. History

147. Organization is a group of elements that are integrated with the common purpose of achieving an object.

True

False p; 30

**A system** is a group of elements that are integrated with the common purpose of achieving an objective.

148. The Iterative model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

True

**False** 

The spiral **model emphasizes the need to go back and** reiterate earlier steps a number of times as the project progresses

**Spring 2009(8)** 

149. Cheaper factor of production is a challenge for the survival of a company in which of the following market?

Super market

Online Market

Competitive market Page#26

150. A TPS wants every transaction to be processed in the same way regardless of the-----

User page#41

Data

Information

151. Data warehouses are generally batch updated at the end of the day, week or some period.

False

True page#46

#### 152. Data mining can allow a firm to develop:

DSS based on the Web and Specific marketing campaigns for different customer segments

Specific marketing campaigns for different customer segments

DSS based on the Web.

http://docs.google.com/viewer?

a=v&q=cache:JLOhk9SX1FkJ:www.uop.edu.jo/download/it/ets/Questions/MIS/MIS.doc +DSS+based+on+the+Web+and+Specific+marketing+campaigns+for+different+custome r+segments&hl=en&gl=pk&pid=bl&srcid=ADGEEShcBSGOih7vUv4bSol2l9UweaPxse Zw7So9k9lE2DS8sqLNhLUpcudym4PiOrBnwTi--sU2WkZ981ZVgQGepQ-

VmzDuokmYXoKSyBjt-

S0rsrtA 6Hj6EGjsqai2f5lPMD9VNPY&sig=AHIEtbTiELyw0q-

h Hxca9VyAxz epFWvg

153. The systems development life cycle is a project management technique that divides complex projects into smaller, more easily managed segments or phases.

**True** p; 78

False

154. Using a decision support system involves an interactive analytical modeling process.

### **TRUE**

**FALS** 

http://www.scribd.com/doc/396842/Business-Support-Systems

155. Evaluate recovery patterns, relevant costs involved is an example of the following:

Implementation

Choice

### **Monitoring Page#59**

<u>Phases</u>	<u>Example</u>
Intelligence	Debtor's aging report
Docian	Dovice a discount or

Design

Choice

Select a discount or training policy

Select a discount/training policy

Implementation

Implement the discount/training policy

Monitoring Evaluate recovery patterns, relevant costs involved.

156. Management is concerned with the day to day costs, production targets in \_\_\_\_\_\_

Service sector

### Manufacturing Sector page#18

Trading sector

**Spring 2009(9)** 

157. Decision making is the cognitive process of selecting a course of action from among

----- Alternatives

**Multiple** 

Double

Triple

**Ref: Pg# 69** 

<u>Decision making is the cognitive process of selecting a course of action from among multiple alternatives.</u>

158. \_\_\_\_\_\_ is a group of elements that are integrated with common purpose of objective.

Procedure

**System** 

Firm

**Ref: Pg# 30** 

A system is a group of elements that are integrated with the common purpose of achieving an objective.

159. Word Processing is an example of the following system:

**Office automation system** 

Decision support system

Word processing

**Ref: Pg # 43** 

#### **Office Automation Systems**

Office automation system includes formal and informal electronic systems primarily concerned with the communication of information to and from persons both inside and outside the firm. It supports data workers in an organization.

#### For example

### **Word processing**

Desktop publishing

Imaging & Web publishing

Electronic calendars – manager's appt. calendars

**Email** 

Audio & video conferencing – establishing communication between geographically dispersed persons.

- 1. Which of the following is an international, multilateral organization, which was created as a result of the Uruguay round of discussion in 1994 to harmonic world trade?
- ► SAFTA
- ► SAARC

#### ► WTO

The World <u>Trade Organization</u> (WTO) is an international, multilateral<u>organization</u>, which was created as a result of the Uruguay round of discussion in 1994 to harmonic worldtrade.

http://free-books-online.org/computers/information-system/effect-of-changes-in-environment/

- 2. CBIS helps in updating every change being triggered in less time and with more effort.
- ► True
- ► False
- . CBIS helps in updating every change being triggered in less time and with less effort. page no  $27\,$

- 3. ----- Simply means a particular technique of directing one's attention in learning, discovery or problem solving.
- ► Robustness
- **▶** Heuristic
- ► DSS
- ► EIS

#### **Pg:33**

Heuristic simply means a particular technique of directing one's attention in learning, discovery or problem

solving. It assists in non-routine decision making process due to powerful analytical abilities.

- 4. Data Warehouse combines databases across an entire enterprise
- **►** True
- ▶ False

The term data warehouse generally refers to the combination of many different databases across an entire enterprise.

- 5. Knowledge-Discovery in Databases and Data mining are known as thing.
- **►** True
- ► False

Data mining is also known as Knowledge-Discovery in Databases (KDD).

6. Production subsystem needs to be linked with the marketing system to \_\_\_\_\_right amount of product.

- ▶ Produce
- ▶ Sale
- ▶ Purchase

#### **Marketing**

Production subsystem needs to be linked with the marketing system so as to produce right amount of product. (Page no.65)

- 7. Decisions in which the decision maker must provide judgment, evaluation, and insights into the problem definition would be characterized as:
- ► Structured
- ► Semi Structured

#### **▶** Unstructured

Unstructured: Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles are necessary for the solution or how they are organized and which solution is best. www..net

- 8. Which of the following are knowledge workers who facilitate the development of information systems and computer applications by bridging the communications gap that exists between non-technical system users, and System designers and developers
- **▶** System Analysts

- ► Software Engineers
- ► System Designers
- ► Chief Executives

Systems analysts work as a link between Business people, & Computer Programmers. Business People may define the business to be computerized, i.e. establish scope of computerization. However, they may not fully understand the capabilities and limitations of modern information technology.

9. Partial systems are successively built to produce a final total system in the following model:

**►** Incremental Model

Solved Anil

- ► Waterfall
- ► RAID
- ► Iterative Model

designed, implemented and tested incrementally until the product is finished.(Page no.94)

- 10. Computer-aided manufacturing (CAM), is a form of automation where computers communicate work instructions directly to the manufacturing machinery.
- **►** True
- ► False

It is a system that uses computer aided techniques to control production facility. (Page no.63)

11. Information quality checklist is the criteria to evaluate \_\_\_\_\_ of information.

- ▶ Size
- **▶** Quality
- ► Need

The information can also be ranked in accordance with the qualities it has in it. The experts have devised certain criteria to evaluate the quality of information.

12. In \_\_\_\_\_ style managers allow employees to take part in decision making.

- ► Authoritative
- ► Mixed
- **▶** Democratic

In a Democratic style, the manager allows the employees to take part in decision-making: therefore everything is agreed by the majority. The communication is extensive in both directions (from subordinates to leaders and vice-versa). This style can be particularly useful when complex decisions need to be made that require a range of specialist skills: www..net

- 13. \_\_\_\_\_ is the set of interconnected structural elements that provide the framework.
- **▶** Infrastructure

ightharpoons	System
ightharpoons	System

	$\sim$	•	. •
	Iras	יכווו	otion
_	OIK	шид	ation

Infrastructure, generally, is the set of interconnected structural elements that provide the framework for supporting the entire structure. It usually applies only to structures that are artificial. The term is used differently in a variety of fields; perhaps the single most well-known usage is in economics, where it refers to physical infrastructure such as buildings and roads.

14. is known as father of warehouse.

- ► Stephen hawking
- ► Bill gates

#### **▶** Bill Inmon

Decision Support Systems was defined by Bill Inmon, father of data warehouse.

15. Debtor's aging report is an example of the following phase?

### **►** Intelligence

- ► Echoic
- ▶ Design

Debtors Aging analysis is the stratification of trade receivables in accordance of period of time since they have been due.

16. Devising a discount or training policy is an example of design phase.

- **► TRUE**
- **►** FALSE

### Page no.72 www..net

17. \_\_\_\_\_\_ is the set of interconnected structural <u>elements</u> that provide the framework for supporting the entire<u>structure</u>

- ► Management System
- **▶** Infrastructure
- ► Decision Support System

#### page 29

Infrastructure, generally, is the set of interconnected structural elements that provide the framework for

supporting the entire structure.

18. A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events.

#### **►** True

► False

A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events. (Page no.12)

19. \_\_\_\_\_ Sources are used, which simplify the process of finding the proximity Literature.

- ▶ Secondary
- ► Primary
- **▶** Tertiary

- 20. Evaluate recovery patterns, relevant costs involved is an example of monitoring
- **► TRUE**
- **►** FALSE

Monitoring helps in evaluating the quality of decisions that have been made. This may include the following:

- o Quantifying the speed in the process of recovery.
- o Discount costs being born by the organization.
- o Customer response in accepting the entire policy
- o Once again MIS will be used to record and report the results / effects of the policy.

  Paper 2010(2)
- 21. Instead of Information, data is more important in day to day decision making.
- ► True
- ▶ False

Ref: Page 11

**Need for information** 

Information is required in day to day decision making. Without the availability of right quantity of information at the right time, the process of decision making is highly affected.

- 22. Medium size organizations usually have simple management structure than those of small organizations.
- ▶ False
- ► True

Ref:

**Page # 7** 

Small organizations usually have simple management structure.

- 23. Organizational culture is the specific collection of values and norms that are shared by people and groups in an organization and that control the way they interact with each other and with stakeholders outside the------
- ▶ Sector
- ► Country
- **▶** Organization

Pg:11

Organizational culture is the specific collection of values and norms that are shared by people and groups in an organization and that control the way they interact with each other and with stakeholders outside the organization.

- 24. The information from the system not used for control purpose called------
- ► Open loop system
- ► Closed loop system

▶ Open end System

Pg:20

#### 7.3.1 Open-Loop System

The determinant factor is in an open loop system is that the information from the system not used for control purpose. This is done by using the output to generate feed back for control purposes.

- 25. -----infrastructure consists of the physical facilities services and management that support all computing resources in an organization
- **►** Information
- **▶** Decision
- ► Management

Pg:29

Information frastructure consists of the physical facilities services and management that support all computing resources in an organization. There are five major components of infrastructure

- 26. The turnaround time from the input of the transaction to the production for the output must be a few ------
- ► Minutes or less
- ► Hours or less
- Seconds or less

Pg:31

Fast performance with a rapid response time is critical. Businesses cannot afford to have customers waiting for a TPS to respond, the turnaround time from the input of the transaction to the production for the output must be a few seconds or less.

- 27. Accounts should have a control over various recording points in the entire process from procurement to finished good store room.
- ► False
- ► True

pg:55

Accounts should have a control over various recording points in the entire process from procurement to finished good store room.

- ;.28. Which of the following views organization as a combination of process oriented groups whose information needs are related but Independent?
- **▶** OIS
- ► MIS
- ► EIS
- ► CBIS

pg:42

12.1 Organizational Information Systems (OIS)

The term OIS views organization as a combination of process oriented groups whose information needs are related but independent. All functional systems should work together for problem solving since each system specialises in specific domain of information.

information.	
29. Organizations are distinguished on the basis of	

- ► Attributes
- ► Policy
- **►** Management

#### Pg:10

Organizations can be distinguished on the basis of various criteria. These are as follows.

- Organizational structure
- Culture of the Organizations
- Management Style
- Decision Making Style

### 30. Devaluation of currency is called \_\_\_\_\_

- ► Interest rate
- **▶** Inflation
- ► Mark-up

A decrease in the value of a country's **money** was **called** a **devaluation** but the given option is a little change and strange .....i search this Q from google but did't find any satisfactory result .....

- ,31. \_\_\_\_\_ is not connected with environment.
- **▶** Close system
- ► Open system
- ► Closed Loop System

### Pg:21

#### 7.3.4 Closed Systems

- A system that is not connected with its environment
- Neither environment exerts any influence on the system nor does system influence the environment.
- 32. Incremental model combines the elements of the <u>RAID model</u> with the philosophy of prototyping.
- ► True
- **▶** False

Pg:84

#### incremental Model

The incremental model is a method of software/ Information System development where the model is designed, implemented and tested incrementally until the product is finished. It involves both development and maintenance. This model combines the elements of the waterfall model with the philosophy of prototyping.

33. Which of the following models are an approach for developing systems based on producing deliverables frequently/repetitively?

- **►** Iterative
- ► Incremental
- ► RAID
- ► SDLC

Pg:86

#### **Iterative Models**

Iterative models are an approach for developing systems based on producing deliverables frequently/repetitively

- 34. The spiral lifecycle model is a combination of the <u>classic RAID model</u> and aspects of risk analysis.
- ► True

#### **▶** False

- 35. \_\_\_\_\_ Models are three dimensional representation of an entity (Object/Process).
- **▶** Physical
- ► Narrative
- ► Graphical

**Pg:88** 

### **Spiral Model**

SPIRAL is an iterative approach to system development. The spiral lifecycle model is a combination of the

classic waterfall model and aspects of risk analysis.

36. There are five phases of decision making process.

- ► True
- **▶** False

Pg:63

#### 16.1 Phases of decision-making process are:

- **Intelligence** searching for conditions in the environment that call for decisions
- **Design** inventing, developing, and analyzing possible courses of action
- **Choice** selecting a course of action from those available
- **Implementation** implementing the selected course of action
- **Monitoring** checking the consequences of the decision made after implementation
- 37. System analysts work as a link between business people and computer programmers.
- **►** True
- ▶ False

Pg: 93

#### Why do we need Systems Analysts?

Systems analysts work as a link between Business people, & Computer Programmers.

- 38. Decision support systems are designed to be ad hoc and quick-response systems which are initiated and controlled by decision makers.
- **► TRUE**

► FALSE

i did't find any ref for this MCQ ....

40. There are five phases of the decision making process, first one is intelligence.

- **►** True
- ► False

Phases of decision-making process are:

- Intelligence searching for conditions in the environment that call for decisions
- Design inventing, developing, and analyzing possible courses of action
- Choice selecting a course of action from those available
- Implementation implementing the selected course of action
- Monitoring checking the consequences of the decision made after implementation

#### Paper 2010(3)

- 41. a hierarchical organization is structured in a way such that every entity in the organization, except one, is subordinate to a single other entity.
- **►** True
- ► False

Page 20

A **hierarchical organization** is organization structured in a way such that every entity in the

organization, except one, is subordinate to a single other entity. This is the dominant mode of

organization among large organizations; most corporations and governments are hierarchical

organizations

- 42. Systems have collection of predefined -----related to each other in a sequenced logical manner in order to collectively achieve the desired results.
- **▶** Procedures
- ► Sequences
- ▶ Policies

**Ref:** Systems have collection of predefined procedures related to each other in a sequenced logical manner in order to collectively achieve the desired results. The system & procedures in all kinds of environment are subject to internal controls and checks that are necessary to ensure the effectiveness of the same. (Page No.28)

- 43. The results given by the system after the process has been performed on the data being input to the system called as-----.
- **▶** Output
- ► Input
- ▶ Processing

- 44. Which type of decision is one for which there may be several "right" answers and there is no precise way to get a right answer?
- ► Structured
- **▶** Unstructured
- ► Semi-Structured

**Ref : Unstructured**: Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles are necessary for the solution or how they are organized and which solution is best.

- 45. Which of the following level is formulation of new sales products, and identifying new sales opportunities?
- ▶ Operational
- ► Managerial
- **▶** Strategic

**Ref: Strategic Level** 

- 1. Formulation of new sales products, and identifying new sales opportunities.
- 2. Planning support for new products and services
- 3. Monitoring competitors (Page No.53)
- 46. Every transaction that an organization undertakes has a financial impact, to be recorded and reported by the accounts & finance department.
- ► True
- ▶ False

page 56

Every transaction that an organization undertakes has a financial impact, to be recorded and reported by the accounts & finance department.

- 47. The procedures to follow when decision is needed can be specified in advance
- ► True
- ▶ False
- 48. Companies are investing in data-driven decision support application frameworks to help them respond to
- Changing market conditions
- Customer needs
- ► TRUE
- ► FALSE

**Ref**: As opposed to model driven DSS, these systems use large pools of data found in major organizational systems. They help to extract information from the large quantities of data stored. These systems rely on Data Warehouses created from Transaction Processing systems.

- 49. Information that is outdated, inaccurate, or hard to understand has much less value
- **► TRUE**

► FALSE	
50. In	_ final product is intangible
► Service sector	1
► Manufacturing	g Sector
► Trading sector	
51 is a set ► Procedure	of defined set of instructions aimed to achieve goals
► System	
▶ Organization	
52. Closed System	m depends on and data.
► Internal resor	ırces
► External resou	rces

► Procedures

Ref: • A system that is not connected with its environment

Neither environment exerts any influence on the system nor does system influence the environment. When we refer to a closed system we talk of a system that is dependant on internal resources and data for decision making rather than external environment.

- 54. Incremental model combines the elements of the RAID model with the philosophy of prototyping.
- ► True
- ► False
- 55. System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.
- ► True
- ▶ False

**Ref:** "A problem solving technique that decomposes a system into its component pieces for the purpose of studying, how well those component parts work and interact to accomplish their purpose."

- 56. Which of the following model is a series of short waterfall cycles, each producing an early prototype representing a part of the entire project?
- ► Spiral
- **▶** Iterative
- ► Waterfall
- ► Incremental

page 88

spiral model is actually a series of short waterfall cycles, each producing an early prototype representing a part of the entire project. It is a circular view of the software lifecycle as opposed

to the linear view of the waterfall approach. It can incorporate other models in its various developmental

#### phases.

57. There are five phases of the decision making process, first one is intelligence.

- ► True
- ▶ False

### Phases of decision-making process are:

- **Intelligence** searching for conditions in the environment that call for decisions
- **Design** inventing, developing, and analyzing possible courses of action
- **Choice** selecting a course of action from those available
- **Implementation** implementing the selected course of action
- **Monitoring** checking the consequences of the decision made afte

58. \_\_\_\_\_ Information is just like feedback of organization image in public.

- **▶** Informal
- **▶** External
- ► Formal

59. \_\_\_\_\_ sources materials in which the information from secondary sources has been digested.

- ► Primary
- **▶** Tertiary
- ► Secondary

**Ref**: Materials in which the information from secondary sources has been "digested" - reformatted and condensed, to put it into a convenient, easy-to-read form

.60. In which of the following category information is presented in its original form neither interpreted nor condensed nor evaluated by other writers?

- **▶** Primary Information
- ► Tertiary Information
- ► Secondary Information
- ► All of above

#### Paper 2010(4)

61. Information should be tailored in accordance with the organization's culture and structure.

- **▶** True
- ► False

#### Ref:

#### Pg# 13

Information should be tailored in accordance with the organization's culture and structure.

62. The information from the system not used for control purpose called-----

- **▶** Open loop system
- ► Closed loop system
- ▶ Open end System

#### Pg:20

7.3.1 Open-Loop System

The determinant factor is in an open loop system is that the information from the system not used for

control purpose

- 63. A system is a group of -----that are integrated with the common purpose of achieving an objective.
- **▶** Information
- Data Sets
- **▶** Elements

#### Pg:20

A system is a group of elements that are integrated with the common purpose of achieving an objective.

- 64. With a -----decision environment, there is the possibility of having very quick and very accurate feedback on the decision process.
- ► Closed-loop
- ► Open-loop
- ► Closed System

#### Pg:26

With a closed-loop decision environment, there is the possibility of having very quick and very accurate

feedback on the decision process.

65. The departmental structures are ----- in banking and financial sector.

- **▶** Different
- **▶** Same
- ► Mixed

#### Pg:47

#### **Financial Sector**

The departmental structures are different in banking and financial sector.

- 66. Information by itself is proving to be the most critical resource for organizations.
- **►** True
- ▶ False

#### Pg:57

#### **IT Department**

Information by itself is proving to be the most critical resource for organizations.

- 67. Plans provide a direction but not framework for action.
- ➤ True
- ► False

#### **Pg:67**

Plans provide a direction and framework for action.

- 68. Prototyping is the process of quickly putting together a working model in order to test various aspects of the design to gather early user feedback.
- **▶** True
- ► False

**Pg:89** 

#### 21.2 Prototyping

"Prototyping is the process of quickly putting together a working model in order to test various aspects of

the design to gather early user feedback."

- 69. Decision making is the cognitive process of selecting a course of action from among multiple alternatives:
- **►** True
- ► False

.Pg:59

Decision making is the cognitive process of selecting a course of action from among multiple alternatives.

- 71. Companies are investing in data-driven decision support application frameworks to help them respond to
- Changing market conditions
- Customer needs
- **► TRUE**
- ► FALSE

**Ref**: As opposed to model driven DSS, these systems use large pools of data found in major organizational systems. They help to extract information from the large quantities of data stored. These systems rely on Data Warehouses created from Transaction Processing systems.

- 73. In \_\_\_\_\_ style managers allow employees to take part in decision making.
- ► Authoritative
- ► Mixed
- **▶** Democratic

Ref: In a Democratic style, the manager allows the employees to take part in decision-making: therefore everything is agreed by the majority. The communication is extensive in both directions (from subordinates to leaders and vice-versa). This style can be particularly useful when complex decisions need to be made

that require a range of specialist skills: www..net

- 74. Closed System depends on and data.
- **▶** Internal resources
- ► External resources
- ▶ Procedures

Pg:24

When we refer to a closed system we talk

of a system that is dependant on internal resources and data for decision making rather than external

environment.

75. The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

**▶** True

► False

Pg:88

The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

76. System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

- **▶** True
- ► False

#### .Pg:92

• System analysis creates the understanding and lays out the necessary relationships that will

assist in defining a solution to the problem or the design of the proposed software that will

meet the user needs.

- 77. Information requirements keep varying in accordance with Size of organization, its structure. Is it true?
- ► No
- **▶** Yes

Pg:6

#### 2.4 Organization & Information Requirements

Organizations have various attributes which distinguish them from each other. No two organizations are similar in all respects. There have to have certain distinctive lines keeping them unique from each other.

Information requirements keep varying in accordance with

- Size of organization
- Its structure
- The Culture it follows
- Decision Making Structures

#### 79. Which of the following are the examples of Primary sources?

- ► Commentaries, review articles and literature reviews
- ▶ Directories, Guidebooks, manuals, Chronologies
- ► Interviews, surveys and fieldwork
- ► None of the

pg:2

Some examples of primary sources:

- 1. Scientific journal articles reporting experimental research results
- 2. Proceedings of Meetings, Conferences.
- 3. Technical reports
- 4. Dissertations or theses (may also be secondary)
- 5. Patents
- 6. Sets of data, such as census statistics
- 7. Works of literature (such as poems and fiction)
- 8. Diaries
- 9. Autobiographies
- 10. Interviews, surveys and fieldwork

# 80. An information system that automatically generates report on regular basis and is not used to monitor input or activities is called:

- **▶** Open loop system
- ► Closed loop system
- ► Closed end System

#### Pg:20

#### 7.3.1 Open-Loop System

The determinant factor is in an open loop system is that the information from the system not used for

control purpose. This is done by using the output to generate feed back for control purposes.

- The output is not coupled to the input for measurement.
- Hence the components of open loop system do not include control and feedback mechanism due to

non-existence of internally defined objectives. That is,

- o Input
- o Process
- o Output

#### Example

An information system that automatically generates report on regular basis and are not used to monitor

input or activities.

**Spring 2009(1)** 

81.	P	rocedures	are organized	in a	manner	to	form s	systems

Logical

page#28

Physical

Hvbrid

**6.1 Purpose of Systems & Procedures** 

The basic purpose behind setting up systems and procedures is to make available information when

required. But when procedures are organized in a logical manner to form systems, the value of information

as an output of a system enhances.

82. Business is a system where management decisions are influenced by or have an influence on suppliers, customers, society as a whole

True page#31

False

Business is a system where management decisions are influenced by or have an influence on suppliers, customers, society as a whole.

83. The term information architecture describes a specialized ------ which relates to the management of information and employment of informational tools.

Skill Set page#40

Data Set

Tool Set

The term information architecture describes a specialized skill set which relates to the management of

information and employment of informational tools. It has a significant degree of association with the

library sciences. Many library schools now teach information architecture.

84. An integrated man-machine system for providing information to support the operations, management and decision making functions in an organization called------

DDS

MIS page#33

IS

"An integrated man-machine system for providing information to support the operations, management and

decision making functions in an organization."

85. Which of the following is a project management technique that divides complex projects into smaller, more easily managed segments or phases?

**SDLC** 

System Design System Analysis Audit Trials

Ref:

Pg#68

**Project lifecycle vs. SDLC** 

The systems development life cycle is a project management technique that divides complex projects into smaller, more easily managed segments or phases.

Solve Anil Baba's
86. CRM software requires highly integrated environment for high Productivity, which is rarely available.
True
False
Ref:
Pg#45
CRM software requires highly integrated environment for high productivity, which is
rarely available.
87. Which of the following helps in getting the right material and physical resources
together at the right place and at the right time to meet the customer's
requirements?
BRP
MRP
CRP
Ref:
Pg#52
MRP helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements.
88. Information products made more valuable by their attributes, characteristics,
or qualities
TRUE
FALSE
Information products made more valuable by their attributes, characteristics, or qualities
information products made more variable by their attributes, characteristics, or quanties
89. Indecisions, problem is recurring and repetitive
Unstructured
Structured
Semi structured
Ref:
Pg#60
Structured decisions
Where problem is recurring and repetitive, the common factors can be identified in order
to identify a particular course of action.
90 is the raw data entered in the computer system.

#### **Input element**

Control Mechanism

Output System

Ref: Pg#20

Input elements

Raw Data input to the computer system

91. A problem solving technique that decomposes a system into its component pieces for the purpose of studying, how well those component parts work and interact to accomplish their purpose is one of the definitions of system analysis.

True

False

**Ref:** 

Pg#92

#### Or alternatively as:

- "A problem solving technique that decomposes a system into its component pieces for the purpose of studying, how well those component parts work and interact to accomplish their purpose."
- 92. System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

True

False

Ref:

Pg#92

System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

#### **Spring 2009(2)**

93. Information technology is being used to overcome the business issues like, Marketing, Brand of the product, Quality of the product, Cost control, Organizational internal and external issues.

True

False

**REFERENCE:** Information technology is being used to overcome the business issues like, Marketing, Brand of the product, Quality of the product, Cost control, Organizational internal and external issues etc.page 16

94. They represent Equations / Formulae representing relationship between two or more factors related to each other in a defined manner is called------

Graphical Model

**Mathematical Model** 

Algebra Model

#### **Mathematical Models page 38**

They represent Equations / Formulae representing relationship between two or more factors related to

each other in a defined manner.

95. Waterfall model places emphasis on documentation (such as requirements documents and design documents) as well as source code.

#### True

False

• Waterfall model places emphasis on documentation (such as requirements documents and design

documents) as well as source code. page 83

96. BRP helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements

True

#### False

MRP helps in getting the right material and physical resources together at the right place and at the right

time to meet the customer's requirements. This helps in achieving on time delivery, High Quality, at the

best price.. page 52

97. Decision procedures can be pre-specified, but not enough to lead to the correct decision are called------

#### **Structured Decisions doubt**

**Unstructured Decisions** 

Semi Structured Decisions

98. Which of the following phase of decision making process involves implementing the selected course of action?

Intelligence

Design

Choice

#### **Implementation**

page#63

• Implementation – implementing the selected course of action

99. Devise a discount or training policy is an example of choice phase.

**TRUE** 

**FALSE** 

Phases Example
Intelligence Debtor's aging report

DesignDevise a discount or training policyChoiceSelect a discount/training policyImplementationImplement the discount/training policy

Monitoring Evaluate recovery patterns, relevant costs involved.

100. Source of information is generally categorize in primary, secondary and

Proximity
Initially
Tertiary
Ref:

Pg# 1

Sources of information are generally categorized as primary, secondary or tertiary depending on their originality and their proximity to the source or origin.

### 101. Which of the following structure contains less number of management levels? Flat Structure page#11

Tall Structure

Classical structure

#### Pg:11

Following are the characteristics of a flat organization.

- High number of subordinates per supervisor
- Short of chain of command
- Less number of levels

# 102. Which of the following model combines the elements of the waterfall model with the philosophy of prototyping?

**Iterative** 

Incremental p; 84

Raid

<u>incrimental model combines the elements of the waterfall model with the philosophy of prototyping.</u>

# 103. RAID model combines the elements of the waterfall model with the philosophy of prototyping.

True

False p; 84

<u>The incremental model</u> is a method of software/ Information System development where the model is designed, implemented and tested incrementally until the product is finished. It involves both development and maintenance. <u>This model combines the elements of the waterfall model with the philosophy of prototyping.</u>

It might be unwilling to accept the high level of responsibility if organization is
dominated byand the culture is
Right Answer: Top Management, Autocratic
Factors ofare basic elements of reducing manufacturing cost
Right Answer: Production
models are three dimensional representation of an entity or object.  Right Answer: Physical Models
Prototypes are used in:
Right Answer: Iterative Models
Which of the following is the mental process of knowing, including aspects such as
awareness, perception, reasoning and judgment?
Right Answer: Cognitive process
Which of the following allow managers to verify the successful completion of project
phases before allocating resources to subsequent phases?
Right Answer: Segmenting projects
Level of refers to the perfection in solution the model will achieve
Right Answer: Level of optimization
Which of the following is software based production planning and inventory control
system for material procurement and scheduling.
Right Answer: Materials Requirement Planning (MRP)
Which of the following system is linked to all the information systems in an
organization?
Right Answer: Accounting information system (AIS)
Newspaper article is a primary source if it reports events, but a secondary source if
it analyses and comments on those events.
Right Answer: True
Which of the following is the cognitive process of selecting a course of action from
among multiple alternatives?
Right Answer: Decision making
The combination of many databases across an entire enterprise is
known as data warehouse.
Right Answer: Different
In which of the following models the phases are in a cascading manner linking the
output of one to the input of next phase.
Right Answer: Waterfall Model
In the real world, it is to specify all of the alternatives and its
consequences.
Right Answer: Impossible
Which of the following is a form of automation where computers communicate work
instructions directly to the manufacturing machinery?
Right Answer: Computer Aided Manufacturing (CAM)
Temporal CSEs in an organization, results from

**Right Answer:** Internal organizational needs and changes The mechanism by which the more specific class in a generalization includes the attributes and operations of general class is called \_\_\_ **Right Answer:** Inheritance Entity represents sources of data received by the system or destinations of the data produced by the system. **Right Answer: True** The main focus of Object Oriented analysis is to study the \_\_\_\_\_ of objects. **Right Answer:** Which of the following carry characteristics of specialization? Trying to fit people and organizations into information systems has been major reason for **Right Answer: Failure** (CBIS) stands for -----**Right Answer:** Computer Based Information System \_ provide a direction and framework for action while \_\_\_\_\_ planning is an accepted responsibility of management. **Right Answer:** Plans, Business Which of the following model is the earliest one? **Right Answer: Waterfall** Which of the following problems posses multiple solutions with fewer parameters being less manipulate able **Right Answer:** Unstructured Medium Sized organizations are normally a family ownership run by **Right Answer:** Father-sons and Brothers Which of the following elements exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization? **Right Answer:** Business Environment is the set of interconnected structural elements that provide the framework for supporting the entire structure **Right Answer:** Infrastructure Which of the following present information in its original form, neither interpreted nor condensed nor evaluated by other writers? **Right Answer:** Primary information Which of the following is a project management technique which divides complex projects into smaller and more easily managed segments? **Right Answer:** SDLC (systems development life cycle) Which of the following subsystem gives a snapshot of statuses of various orders placed, at any given time?

**Right Answer:** Order processing subsystem

Dight Answers True

The basic purpose behind setting up systems and procedures is to make available information

rught / miswet. True
An representation that illustrates the components or relationships of
a phenomenon is called a model
Right Answer: Abstract
A structure through which individuals cooperate systematically to conduct business
called organization.
Right Answer: True
Participative management style approach is a combination of both authoritative and
mixed style
Right Answer: False
Quality maintenance is an issue which requires structured reporting.
Right Answer: True
Which of the following ethical system differs from secular ethical systems and from
the moral code advocated by other religions?
Right Answer: Islamic
Which of the following provides a structured means of addressing the impact of
technologies on an organization?
Right Answer: IT planning
Which of the following involves converting the informational, functional and
network requirements identified during the initiation and planning phases into
unified design specifications?
<b>Right Answer:</b> System design
states that inventory is manufactured or acquired only as the need for it
arises.

Right Answer: JIT

The information can also be ranked in accordance with the qualities it has.

**Right Answer:** True

Sources of information are generally categorized in different types depending on

their originality and their proximity to the source or origin

**Right Answer:** True

we find the value of the liputs necessary to achieve a desired level of output in	
analysis	
Right Answer: Goal Seek Analysis	
Which of the following is a system that enables drawings to be constructed on a	_
computer screen and subsequently stored, manipulated and updated electronically	?
Right Answer: Computer Aided Design (CAD)	_
The practice of checking the impact of a change in the assumptions on the propose	d
solution is carried out in analysis.	
Right Answer: What-if analysis	_
Which of the following is the specific collection of values and norms that are share	
by people and groups in an organization and that control the way they interact wit	h
each other and with stakeholders outside the Organization?	
Right Answer: Organizational culture	
The information from the system not used for control purpose	
called	
Right Answer: Open-Loop System	
Theis an international, multilateral organization, which was	
created as a result of the Uruguay round of discussion in 1994 to harmonic world	
trade	
Right Answer: World Trade Organization (WTO)	
There is a greater emphasis on models in case of	
Right Answer: DSS (Decision Support System)	
are created for just one department.	
Right Answer: Data Mart	
also has the ability to explain the line of reasoning in reaching a particul	ar
solution, which does not have.	
Right Answer: KSS, DSS	
The set ofbeing discharged set the tone and structure of that	
department.	
Right Answer: Responsibilities	
Which of the following views organization as a combination of process oriented	
groups whose information needs are related but independent?	
Right Answer: Organizational Information Systems (OIS)	
Continue change in work force is harmful for an organization	
Right Answer: True	
Instead of Information, data is more important in day to day decision making	
Right Answer: False	
Which of the following have collection of predefined Procedures related to each	
other in a sequenced logical manner in order to collectively achieve the desired	
results.	
Right Answer: Systems	
Information system must fulfils the needs of the	

Right Answer: Business
Every decision we take in daily life requires some sort of information about the
alternatives available.
Right Answer: True
The interface is implemented by
Right Answer: Classes
Characteristics of object are called
Right Answer: Attributes
Cheaper factor of production is a challenge for the survival of a company in which
of the following market?
Right Answer: Competitive market
Organizations can be distinguished on the basis of following criteria /criterias
<b>Right Answer:</b> Organizational structure, Culture of the Organizations, Management
Style & Decision Making Style
We can get help in non-routine decision making through
<b>Right Answer:</b> Decision Support System (DSS)
Sources of information are generally categorized as
Right Answer: Primary, Secondary & Tertiary
Searching for conditions in the environment that call for decisions, refers to
the phase of decision making process.
Right Answer: Intelligence
Information regarding monitoring and controlling the business is provided
by
Right Answer: MIS
knowledge refers to the informal internal knowledge, which resides in
the minds of the employees but has not been documented in form
Right Answer: Tacit, structured
According to model, organizations are not rational.
Right Answer: Garbage Can
A particular technique of directing one's attention in learning, discovery or problem
solving is known as
Right Answer: Heuristic
Which of the following refers to the application of computer software in engineering
to analyze the robustness and performance of components, assemblies, products and
manufacturing tools?
<b>Right Answer:</b> Computer aided Engineering (CAE)
Closed System depends on and data.
Right Answer: Internal resources
Generation of relevant data is the objective of every information system
Right Answer: False
The reports generated by the are used for analytical decision making by
the management.

Right Answer: MIS
Manufacturing process involves more than one sub-process.
Right Answer: True
models represent its entities with an abstraction of lines, symbols or
shapes.
Right Answer: Graphical Models
CBIS helps in updating every change being triggered in less time and with more
effort.
Right Answer: False
An information system that automatically generates report on regular basis and are
not used to monitor input or activities is called
Right Answer: Open-Loop System
Distributing common information to every one may result in waste of time and
confusion.
Right Answer: False
Small organizations usually have complex management structure
Right Answer: False
In which of the following organizations all critical managerial positions are
usually controlled by the family members
Right Answer: Medium-sized organizations
Data mining is also known as in databases
Right Answer: Knowledge discovery
Question # 1 of 10 ( Start time: 03:08:11 PM ) Total Marks: 1
Quality maintenance is an issue which requires structured reporting.
Select correct option:
True
False
Pg#19
Quality maintenance is an issue which requires structured reporting.
Question # 2 of 10 ( Start time: 03:09:00 PM ) Total Marks: 1
Employees might be unwilling to accept the high level of responsibility if organization is
dominated byand the culture is
Select correct option:
Workers, autocratic
top management, autocratic
top management, democratic
Middle level management, democratic

Pg#87

If organization is dominated by top management and culture is autocratic,

employees might be unwilling to accept the high level of responsibility.

Question #3 of 10 (Start time: 03:10:23 PM) Total Marks: 1

Which of the following allow managers to verify the successful completion of project phases before allocating resources to subsequent phases?

Select correct option:

Defining projects

#### Segmenting projects

Refining projects

Successful projects

Pg#78

Segmenting projects allows managers to verify the

successful completion of project phases before allocating resources to subsequent phases.

Question # 4 of 10 (Start time: 03:11:51 PM) Total Marks: 1

Which of the following addresses the availability of sufficient technology to support the

proposed project?

Select correct option:

Operational feasibility

Economic feasibility

Tactical feasibility

#### **Technical feasibility**

Pg#83

Technical Feasibility – is the available technology sufficient to support the proposed project? Can the

technology be acquired or developed?

# 5 of 10 (Start time: 03:13:20 PM) Total Marks: 1

Which of the following process is concluded by recommending a monitoring and control

mechanism?

Select correct option:

Designing

Analyzing

#### **Planning**

Implementation

Pg#78

The planning process is concluded by recommending a monitoring and control mechanism.

Question # 6 of 10 ( Start time: 03:14:31 PM ) Total Marks: 1  The practice of checking the impact of a change in the assumptions on the proposed solution is carried out in analysis.  Select correct option:
What-If Goal Seek Lexical Business Pg#44
What-If analysis Attempt to check the impact of a change in the assumptions (input data) on the proposed solution
Question # 7 of 10 ( Start time: 03:15:23 PM ) Total Marks: 1 Which of the following are original materials on which other research is based? Select correct option:
Primary Sources Secondary sources Teritiary Sources option a and b both pg#12 Primary sources are original materials on which other research is based
Question # 8 of 10 ( Start time: 03:16:01 PM ) Total Marks: 1 helps in maintaining customer profiles which need to be maintained focusing or their habits and spending patterns.  Select correct option:  DSS OLAP
MKIS KSS Pg#53
<b>12.3 Benefits of Marketing IS</b> MKIS helps organizations in efficient channel management. Following can be identified as some of the

1.

benefits of MKIS.

1. Customer profiles need to be maintained focusing on their habits and spending patterns. MKIS

helps in maintaining these profiles

Question # 9 of 10 ( Start time: 03:17:31 PM ) Total Marks: 1 \_\_\_\_\_\_ is the set of interconnected structural elements that provide the framwork for supporting the entire structure Select correct option:

Management System

#### **Infrastructure**

Decision Support System
Transaction processing system

Pg#39

Infrastructure, generally, is the set of interconnected structural elements that provide the framework

for supporting the entire structure.

Question # 10 of 10 ( Start time: 03:18:13 PM ) Total Marks: 1 Factors of -----are basic elements of reducing manufacturing cost Select correct option:

#### **Production**

Quality

Brand

Cost

Pg#26

Factors of production are basic elements of reducing manufacturing cost. Cheap and skilled labour

Availability of raw material, infrastructure.

Question # 1 of 10 (Start time: 03:26:25 PM) Total Marks: 1

Which of the following views organization as a combination of process oriented groups whose information needs are related but independent?

Select correct option:

**CBIS** 

MIS

DIS

**OIS** 

Pg#52

The term OIS views organization as a combination of process oriented groups whose information

needs are related but independent.

Question # 2 of 10 ( Start time: 03:27:45 PM ) Total Marks: 1 information is available in manufacturing information system.
Select correct option:
Sales
Purchase
Stock
Product
Pg#65
For instance sales information can be sought only from marketing
information system and stock information is available in manufacturing information system.
Question # 3 of 10 ( Start time: 03:29:15 PM ) Total Marks: 1
Data mining is also known as in databases
Select correct option:
knowledge management
knowledge processing
knowledge discovery
knowledge transfer
pg#47
Data mining is also known as Knowledge-Discovery in Databases (KDD).
Question # 4 of 10 ( Start time: 03:30:15 PM ) Total Marks: 1
Trying to fit people and organizations into information systems has been major reason for
Select correct option:
success
efficiency
increased productivity

### <mark>failure</mark>

pg#86

Trying to fit people and organizations into information systems has been major reason for failure.

Question # 5 of 10 ( Start time: 03:31:27 PM ) Total Marks: 1  $\,$ 

In which of the following organizations all critical managerial positions are usually controlled by the family members. Select correct option:

#### **Medium Size**

LargeSize Small Size none of these options pg#17

#### 3.1.2 Medium Sized Organizations

Medium Sized organizations are normally a family ownership run by brothers, father-son. There are

Many organizations existing these days which are being run by the family members. The prime concern may be the trust already fostered among the blood relations but this might give rise to informal relationship among them. Since all critical managerial positions are usually controlled by the family members, information is structured only to the extent of external reporting.

Question # 6 of 10 ( Start time: 03:32:11 PM ) Total Marks: 1
A decision making model is the most popular type of model and is based
around a cognitive judgment of the pros and cons of various options.
Select correct option:
Garbage Can
Irrational Man

#### Rational Man

Muddling through

Question # 7 of 10 ( Start time: 03:33:30 PM ) Total Marks: 1 Manufacturing process involves more than one sub-process. Select correct option:

#### **True**

False

Pg#18

#### 1. Manufacturing Sector

Manufacturing process involves more than one sub-processes, detailed information is required before

transferring materials for warehousing, manufacturing and sale to final consumer.

Question # 8 of 10 ( Start time: 03:34:24 PM ) Total Marks: 1 An information system that automatically generates report on regular basis and are not used to monitor input or activities is called Select correct option:

#### **Open loop system**

Closed loop system Closed end System Open system Pg#30

#### **Open-Loop System**

The determinant factor is in an open loop system is that the information from the system not used

for

control purpose. This is done by using the output to generate feed back for control purposes.

- The output is not coupled to the input for measurement.
- Hence the components of open loop system do not include control and feedback mechanism due

to

non-existence of internally defined objectives. That is,

- o Input
- o Process
- o Output

#### Example

An information system that automatically generates report on regular basis and are not used to monitor

input or activities.

Question # 9 of 10 ( Start time: 03:35:46 PM ) Total Marks: 1	
provide a direction and framework for action while	planning is an
accepted responsibility of management.	
Select correct option:	
Businesses, plan	
Plans, quality	
Configuration, system	

Plans, business

Pg#77

Business planning is an accepted

responsibility of management. Plans provide a direction and framework for action.

Question # 10 of 10 (Start time: 03:36:42 PM) Total Marks: 1

\_\_\_\_\_ helps in maintaining customer profiles which need to be maintained focusing on their habits and spending patterns.

Select correct option:

DSS

OLAP.

#### **MKIS**

KSS

Solved By Anil & Neha

Pg#53

MKIS helps organizations in efficient channel management. Following can be identified as some of

the

benefits of MKIS.

1. Customer profiles need to be maintained focusing on their habits and spending patterns. MKIS

helps in maintaining these profiles.

Question # 1 of 10 (Start time: 03:39:46 PM) Total Marks: 1

Which of the following ethical system differs from secular ethical systems and from the moral code advocated by other religions Select correct option:

#### **Islamic**

Christian

Hindu

Social

: Which of the following phase commences with developing the vision and desired future positioning of I.T within the organization? Select correct option:

#### Strategic planning

Tactical planning Operational planning Requirements planning Pg#77

**Strategic Plan** -- This phase commences with developing the vision and desired future positioning

of

information technology within the organization.

Question # 3 of 10 (Start time: 03:41:28 PM) Total Marks: 1

\_\_\_\_\_ summarizes transactions into multidimensional user defined views

Select correct option:

DSS

MIS

#### **OLAP**

**GDSS** 

Pg#47

OLAP summarizes transactions into multidimensional user defined views.

Question # 4 of 10 (Start time: 03:42:02 PM) Total Marks: 1

Which of the following is software based production planning and inventory control system for material procurement and scheduling.

Select correct option:

CAD

PRM

MRI

#### **MRP**

Pg#62

Material

Requirements Planning (MRP) is software based production planning and inventory control system

For material procurement and scheduling.

Question # 5 of 10 (Start time: 03:42:38 PM) Total Marks: 1

Which of the following is a set of management and control activities which focus on quality assurance?

Select correct option:

CIM

MRP

QTM

**TQM** 

Pg#61

#### 13.8 Total Quality Management (TQM)

TQM is a set of management and control activities which focus on quality assurance

.

Question # 6 of 10 ( Start time: 03:43:21 PM ) Total Marks: 1 Generation of relevant data is the objective of every information system Select correct option:

#### **True**

False

Pg#28

Generation of relevant information is the objective of every information system.

Question # 7 of 10 ( Start time: 03:43:43 PM ) Total Marks: 1
There is a greater emphasis on models in case of \_\_\_\_\_\_
Select correct option:
KSS

#### **DSS**

MIS

TPS

Pg#44

Greater emphasis on models, display graphics & ad hoc queries.

Question # 8 of 10 ( Start time: 03:44:56 PM ) Total Marks: 1 Which of the following model is the earliest one? Select correct option:

#### **Waterfall**

Rapid prototyping Extreme programming Spiral reference

Question # 9 of 10 (Start time: 03:46:08 PM) Total Marks: 1

The set of	_being discharged set the tone and structure of that department.
Select correct option:	
responsibilities	
rules	
laws	
processes	
pg#57	
Departments are structu	red based on the set of related responsibilities. <b>The set of</b>
responsibilities	
Being discharged set the	e tone and structure of that department.
Question # 10 of 10 ( St	art time: 03:46:50 PM ) Total Marks: 1
•	a preparation which may involve data filtering, data
	ecting subsets of records.
Select correct option:	
Exploration	
Deployment	
Model building	
Stationing	
Pg#47	]
	data preparation which may involve filtering data and data
transformations,	and a
selecting subsets of reco	ords.
- `	rt time: 07:00:01 PM ) Total Marks: 1
	the set of interconnected structural elements that provide the
framework for supporting	ig the entire structure
Select correct option:	
Management System	
- 4	
Infrastructure	
Decision Support System	
Transaction processing Pg#39	system
<del>-</del>	, is the set of interconnected structural elements that provide the
framework	, or merconnected structural elements that provide the
for supporting the entire	e structure.

Question # 2 of 10 ( Start time: 07:01:29 PM ) Total Marks: 1 Which of the following present information in its original form, neither interpreted nor condensed nor evaluated by other writers ? Select correct option:

#### **Primary information**

Secondary information
Tertiary information
Primary information, Secondary information

#### Pg#12

3. They present information in its original form, neither interpreted nor condensed nor evaluated by other writers.

Question # 3 of 10 (Start time: 07:02:28 PM) Total Marks: 1 Which of the following is a project management technique which divides complex projects into smaller and more easily managed segments? Select correct option:

#### **SDLC**

System programming Software testing Software configuration Pg#78

#### **Project lifecycle vs. SDLC**

The systems development life cycle is a project management technique that divides complex projects into smaller, more easily managed segments or phases.

Question # 4 of 10 ( Start time: 07:03:43 PM ) Total Marks: 1 Which of the following subsystem gives a snapshot of statuses of various orders placed, at any given time? Select correct option:

Quality assurance subsystem

#### Order processing subsystem

Controlled processing subsystem

Concurrent processing subsystem

Pg#61

Order processing subsystem gives a snapshot of statuses of various orders placed, at any given time.

Question # 5 of 10 ( Start time: 07:04:41 PM ) Total Marks: 1 The basic purpose behind setting up systems and procedures is to make available information Select correct option:

#### **True**

False

Pg#28

The basic purpose behind setting up systems and procedures is to make available information when required.

Question # 6 of 10 ( Start time: 07:05:49 PM ) Total Marks: 1 Which of the following allow managers to verify the successful completion of project phases before allocating resources to subsequent phases? Select correct option:

Defining projects

#### **Segmenting projects**

Refining projects Successful projects

#### Pg#78

Segmenting projects allows managers to verify the successful completion of project phases before allocating resources to subsequent phases.

Question #7 of 10 (	Start time: 07:07:08 PM ) Total Marks: 1
An	representation that illustrates the components or relationships of a
phenomenon is calle	ed a model

Select correct option:
concrete actual
abstract   Contract   Contract
tangible
pg#47 A model is an abstract representation that illustrates the components or relationships of a phenomenon."
Question # 8 of 10 ( Start time: 07:07:54 PM ) Total Marks: 1 A structure through which individuals cooperate systematically to conduct business called organization. Select correct option:
True False Pg#15 A structure through which individuals cooperate systematically to conduct business.  Question # 9 of 10 ( Start time: 07:08:32 PM ) Total Marks: 1 Participative management style approach is a combination of both authoritative and mixed style Select correct option:
True False Pg#22 Mixed The approach is a combination of both authoritative and participative style.
Question # 10 of 10 ( Start time: 07:10:01 PM ) Total Marks: 1 Trying to fit people and organizations into information systems has been major reason for
Select correct option:
www.vuaskari.com

success efficiency increased productivity

#### <mark>failure</mark>

pg#86

Trying to fit people and organizations into information systems has been major reason for failure.

Question # 1 of 10 ( Start time: 07:12:37 PM ) Total Marks: 1 Employees might be unwilling to accept the high level of responsibility if organization is dominated by \_\_\_\_\_\_and the culture is \_\_\_\_\_. Select correct option:

Workers, autocratic

#### top management, autocratic

top management, democratic Middle level management, democratic

#### Pg#87

If organization is dominated by top management and culture is autocratic, employees might be unwilling to accept the high level of responsibility.

Question # 2 of 10 ( Start time: 07:13:35 PM ) Total Marks: 1 Quality maintenance is an issue which requires structured reporting. Select correct option:

#### **True**

False

#### Pg#19

Quality maintenance is an issue which requires structured reporting.

Question # 3 of 10 ( Start time: 07:14:22 PM ) Total Marks: 1 Medium Sized organizations are normally a family ownership run by Select correct option:

Father and Sons Brothers

#### Both option a and b

None of these options

Pg#17

Medium Sized organizations are normally a family ownership run by brothers, father-son.

There are

many

organizations existing these days which are being run by the family members. The prime concern

may be the trust already fostered among the blood relations but this might give rise to informal relationship

among them. Since all critical managerial positions are usually controlled by the family members,

information is structured only to the extent of external reporting.

Question # 4 of 10 ( Start time: 07:14:53 PM ) Total Marks: 1 Which of the following elements exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization? Select correct option:

WTO

Company Ordinance

#### **Business Environment**

Company Structure

Pg#24

**Business Environment** is defined as "all elements that exist outside the boundary of the business

(Organization) and have the potential to affect all or part of the organization

Question # 5 of 10 (Start time: 07:15:29 PM) Total Marks: 1

Which of the following ethical system differs from secular ethical systems and from the moral code advocated by other religions

Select correct option:

system differs from secular Islamic Christian

Hindu

Social

Question # 7 of 10 (Start time: 07:16:32 PM) Total Marks: 1

Which of the following provides a structured means of addressing the impact of technologies on an organization? Select correct option:

Business planning

#### IT planning

Requirements planning Configuration planning Pg#77

IT planning provides a structured means of addressing the impact of technologies, including emerging technologies, on an organization.

Question # 8 of 10 (Start time: 07:17:35 PM) Total Marks: 1 Which of the following is the mental process of knowing, including aspects such as awareness, perception, reasoning and judgment? Select correct option:

**CCN** 

Product development process

#### **Cognitive process**

Planning process

Pg#69

Cognitive process is the mental process of knowing, including aspects such as awareness, perception,

reasoning, and judgment.

Question # 9 of 10 ( Start time: 07:18:23 PM ) Total Marks: 1 Which of the following involves converting the informational, functional and network requirements idenfiied during the initiation and planning phases into unified design

Select correct option:

SRS

#### System design

specifications?

Database design

Prototyping Pg#86

### **Solved Anil**

#### **System Design**

System design includes the desired features and operations in detail, including screen layouts, business rules,

process diagrams other documentation. It involves converting the informational, functional, and network

requirements identified during the initiation and planning phases into unified design specifications.

Question # 10 of 10 ( Start time: 07:19:01 PM ) Total Marks: 1 states that inventory is manufactured or acquired only as the need for it arises
Select correct option:
JET
<mark>JIT</mark>
JTI
TQM
Pg#64
Just in time (JIT) – A Japanese idea that inventory is manufactured (or acquired) only as
the need
for it arises or in time to be sold (or used). A major goal is to cut down on inventory
investment.
Question # 1 of 10 ( Start time: 01:20:57 PM ) Total Marks: 1
The departmental structures are in banking and financial sector.
Select correct option:
Different
Same
Mixed
Identical

#### Pg:47

#### **13.1 Financial Sector**

The departmental structures are different in banking and financial sector. Question # 2 of 10 ( Start time: 01:21:45 PM ) Total Marks: 1

Well structured problems are constrained problems with solutions that engag
the application of a limited number of rules and principles within well defined
parameters.
Select correct option:
divergent
convergent
different
disparate
page 69
• <b>Structured</b> : Well-structured problems are constrained problems with convergent
solutions that engage the
application of a limited number of rules and principles within well-defined parameters.
Question # 3 of 10 (Start time: 01:22:29 PM) Total Marks: 1
The set of processes developed in an organization to create, gather, store, maintain and
apply the firm's knowledge is called
Select correct option:
Knowledge base
Development engine  Knowledge management
Inference engine
Page 49
ruge 43
The set of processes developed in an organization to create, gather, store, maintain and apply the firm's knowledge is called Knowledge Management.
Question # 4 of 10 ( Start time: 01:23:27 PM ) Total Marks: 1  The practice of checking the impact of a change in the assumptions on the proposed solution is carried out in analysis.  Select correct option:  What-If
Goal Seek Lexical
Business
Pg#44
What-If analysis

Attempt to check the impact of a change in the assumptions (input data) on the proposed solution Question # 5 of 10 ( Start time: 01:24:58 PM ) Total Marks: 1 CBIS helps in updating every change being triggered in less time and with more effort. Select correct option: True **False** Ref: Every transaction affects our records in a number of ways. CBIS helps in updating every change being triggered in less time and with less effort. (page no.36). Ouestion # 6 of 10 ( Start time: 01:26:17 PM ) Total Marks: 1 There is a greater emphasis on models in case of Select correct option: **KSS DSS** MIS TPS Page 44 Greater emphasis on models, display graphics & ad hoc queries. Question # 7 of 10 ( Start time: 01:27:06 PM ) Total Marks: 1 The concept of incremental decision making is introduced by the model. Select correct option: Rational Man Garbage Can Muddling through Irrational Man **Muddling Through**" This model is closer to reality as compared to the above two goals. This model has introduced the concept of incremental decision making, which decisions are taken by choosing policies most likely the previous ones. For this purpose the information systems need to be intelligent and include knowledge based systems to help accumulate and use knowledge. page 65 Question # 8 of 10 ( Start time: 01:27:58 PM ) Total Marks: 1 Which of the following is the specific collection of values and norms that are shared by people and groups in an organization and that control the way they interact with each

**Organizational culture** 

Select correct option:

other and with stakeholders outside the Organization

Organizational Structure Management Style **Decision Making Style** Pg:11 Organizational culture is the specific collection of values and norms that are shared by people and groups in an organization and that control the way they interact with each other and with stakeholders outside the organization. Ouiz Start Time: 01:20 PM Time Left 87 sec(s) Question # 9 of 10 ( Start time: 01:29:06 PM ) Total Marks: 1 Sources of information are generally categorized as ------Select correct option: **Primary** Secondary **Tertiary** option a, b and c Ref: Pg# 1 Sources of information are generally categorized as primary, secondary or tertiary depending on their originality and their proximity to the source or origin. Question # 10 of 10 ( Start time: 01:29:33 PM ) Total Marks: 1 Level of \_\_\_\_\_ refers to the perfection in solution the model will achieve Select correct option: depletion optimization compression attenuation Level of optimization – the perfection in solution the model will achieve. page 49 Continue change in work force is harmful for an organization Select correct option: **True** False Continue change in work force is harmful for an organization. page 26 Question # 2 of 10 ( Start time: 04:38:21 PM ) Total Marks: 1 "Treat each customer uniquely" is the motto of the entire\_\_\_\_\_ process. Select correct option: **CRM** 

#### Product development

Marketing

Promotion

"Treat each customer uniquely" is the motto of the entire CRM process. Through the personalization

process, the company can increase customer loyalty. page 55

Question # 3 of 10 ( Start time: 04:39:33 PM ) Total Marks: 1

Which of the following system is linked to all the information systems in an organization?

Select correct option:

Marketing information system

Accounting information system

Human resource information system

Manufacturing information system

ccounting information system (AIS) is linked to all the information systems in an organization. page 65

Distributing common information to every one may result in waste of time and confusion. Select correct option:

True

False

Distributing common information to every one may result in waste of time and confusion. page 16

Question # 5 of 10 ( Start time: 04:41:43 PM ) Total Marks: 1 Instead of Information, data is more important in day to day decision making Select correct option:

True

False

Ref: Page 11

**Need for information** 

Information is required in day to day decision making. Without the availability of right quantity of information at the right time, the process of decision making is highly affected.

Data mining is also known as in databases
Select correct option:
knowledge management
knowledge processing
knowledge discovery
knowledge transfer
Data mining is also known as Knowledge-Discovery in Databases (KDD).
page 47
Question # 7 of 10 (Start time: 04:43:29 PM) Total Marks: 1
The organizational structures are formulated in order to efficiently manage the
Select correct option:
Business Operations
Business Size
Business Cost
Business Processes
The organizational structures are formulated in order to efficiently manage the business operations. page 15
Question # 8 of 10 ( Start time: 04:44:19 PM ) Total Marks: 1  A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events.  Select correct option:  True  False
A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events.
page 12
Question # 10 of 10 (Start time: 04:46:17 PM) Total Marks: 1 Decision making is the cognitive process of selecting a course of action from among alternatives.
Select correct option:
Multiple The Company of the Company
Double

Triple None of these options

#### **Pg:59**

Decision making is the cognitive process of selecting a course of action from among multiple alternatives.

The organizational structures are formulated in order to efficiently manage the ----- Select correct option:

- Business Operations
- Business Size
- Business Cost
- Business Processes

The organizational structures are formulated in order to efficiently manage the business operations. page 15

Which of the following system is linked to all the information systems in an organization?

Select correct option:

- Marketing information system
- Accounting information system
- Human resource information system
- Manufacturing information system

ccounting information system (AIS) is linked to all the information systems in an organization.

page 65

Question # 4 of 10 ( Start time: 05:16:31 PM ) Total Marks: 1

An \_\_\_\_\_\_ representation that illustrates the components or relationships of a phenomenon is called a model

Select correct option:

- concrete
- actual
- abstract
- tangible

"A model is an abstract representation that illustrates the components or relationships of a phenomenon."

Page no 47

Question # 5 of 10 (Start time: 05:17:12 PM) Total Marks: 1

It is to be noted that IS and MIS are same.

Select correct option:

True

#### **False**

Question # 6 of 10 (Start time: 05:18:21 PM) Total Marks: 1

Which of the following have collection of predefined Procedures related to each other in a sequenced logical manner in order to collectively achieve the desired results. Select correct option:

- Information System
- System
- Organization
- None of above options

**Ref:** Systems have collection of predefined procedures related to each other in a sequenced logical manner in order to collectively achieve the desired results. The system & procedures in all kinds of environment are subject to internal controls and checks that are necessary to ensure the effectiveness of the same. (Page No.28)

Question # 7 of 10 (Start time: 05:19:38 PM) Total Marks: 1

Which of the following views organization as a combination of process oriented groups whose information needs are related but independent?

- Select correct option:
- CBIS
- MISDIS
- OIS OIS

### pg:42

### 12.1 Organizational Information Systems (OIS)

The term OIS views organization as a combination of process oriented groups whose information needs are related but independent. All functional systems should work together for problem solving since each system specialises in specific domain of information.

Question # 8 of 10 (Start time: 05:20:43 PM) Total Marks: 1

Which of the following is an organized approach of making choices in complex decision situations through identifying and evaluating creative options? Select correct option:

- Select Coffect option.
  - Structured decision making approach
- Unstructured decision making approach
- Semi structured decision making approach
- Psychological decision making approach

Question # 10 of 10 (Start time: 05:23:16 PM) Total Marks: 1

An information system that automatically generates report on regular basis and are not used to monitor input or activities is called

- Select correct option:
- Open loop system
- Closed loop system

- Closed end System
- Open system

### **Pg:20**

#### 7.3.1 Open-Loop System

The determinant factor is in an open loop system is that the information from the system not used for

control purpose. This is done by using the output to generate feed back for control purposes.

- The output is not coupled to the input for measurement.
- Hence the components of open loop system do not include control and feedback mechanism due to

non-existence of internally defined objectives. That is,

- o Input
- o Process
- o Output

#### **Example**

An information system that automatically generates report on regular basis and are not used to monitor

input or activities.

information is available in manufacturing information system.

Select correct option:

Sales

Purchase

#### Stock

Product

Page no 65

For instance sales information can be sought only from marketing information system and stock information is available in manufacturing information system.

The concept of incremental decision making is introduced by the \_\_\_\_\_ model. Select correct option:

Rational Man

Garbage Can

#### Muddling through

Irrational Man

### "Muddling Through"

This model is closer to reality as compared to the above two goals. This model has introduced the concept

of incremental decision making, which decisions are taken by choosing policies most likely the previous

ones. For this purpose the information systems need to be intelligent and include knowledge based

### systems to help accumulate and use knowledge. page 65

Information technology is being used to overcome the business issues like, Marketing, Brand of the product, Quality of the product, Cost control, Organizational internal and external issues

Select correct option:

#### **True**

False

#### Page no 16

Which of the following decision making approach is followed when some or all of the structural elements of the decision situation are undefined, ill-defined or unknown? Select correct option:

Semi structured decision making approach

Structured decision making approach

### Unstructured decision making approach

Psychological decision making approach

Small organizations usually have complex management structure

Select correct option:

True

### **False**

Page 17

### **Small Organizations**

Small organizations usually have simple management structure.

Instead of Information, data is more important in day to day decision making Select correct option:

True

### **False**

### Ref: Page 11

#### Need for information

Information is required in day to day decision making. Without the availability of right quantity of information at the right time, the process of decision making is highly affected.

Which of the following is a form of automation where computers communicate work instructions directly to the manufacturing machinery?

Select correct option:

#### CAM

MCA

CNC

MRP

#### Page 63

### **Computer Aided Manufacturing (CAM)**

Computer-aided manufacturing (CAM) is a form of automation where computers communicate work instructions directly to the manufacturing machinery.

Question # 2 of 10 (Start time: 06:43:39 PM) Total Marks: 1

Sources of information are generally categorized in different types depending on their originality and their proximity to the source or origin Select correct option: **True** False Information regarding monitoring and controlling the business is provided Select correct option: DSS TPS MIS **KSS** REF...PAGE 44 MIS Provides information on monitoring and controlling the Question # 6 of 10 (Start time: 06:47:53 PM) Total Marks: 1 \_\_\_\_\_ is the set of interconnected structural elements that provide the framework. Select correct option: Infrastructure System Organization Internet **REFERENCE:** Infrastructure, generally, is the set of interconnected structural elements that provide the framework for supporting the entire structure. It usually applies only to structures that are artificial. Question # 7 of 10 (Start time: 06:49:26 PM) Total Marks: 1 are created for just one department. Select correct option: Data marts Narrative data models Data driven DSS Graphical data models Page 47 As a result, subsets, known as "data marts," are often created for just one department or product line. Question # 3 of 10 (Start time: 06:56:52 PM) Total Marks: 1 information system combines benefits administration, payroll, recruiting and training, performance analysis and review into one package. Select correct option: Manufacturing

Sales Marketing Human Resource Page 67 It is an information system that combines many human resources functions, including benefits administration, payroll, recruiting and training, and performance analysis and review into one package. Where problem is recurring and repetitive, the \_\_\_\_\_\_factors can be identified in order to identify a particular course of action. Select correct option: different multiple common various Page 70 **Structured decisions** Where problem is recurring and repetitive, the common factors can be identified in order to identify a particular course of action. Which of the following subsystem gives a snapshot of statuses of various orders placed, at any given time? Select correct option: Quality assurance subsystem Order processing subsystem Controlled processing subsystem Concurrent processing subsystem Pg#61 Order processing subsystem gives a snapshot of statuses of various orders placed, at any given time. Which of the following is software based production planning and inventory control system for material procurement and scheduling. Select correct option: CAD **PRM** MRI **MRP** 

**Materials Requirement Planning (MRP)** 

Page 62

Material procurement needs to be planned in compliance with the production Schedule. Initially companies

used to do plan it manually through a document termed as "Material Requirement Plan". Material

Requirements Planning (MRP) is software based production planning and inventory control system for

material procurement and scheduling

.summarizes transactions into multidimensional user defined views

Select correct option:

**DSS** 

MIS

**OLAP** 

**GDSS** 

### Pg#47

OLAP summarizes transactions into multidimensional user defined views.

which of the following organizations all critical managerial positions are usually controlled by the family members.

Select correct option:

Medium Size page 7

LargeSize

Small Size

none of these options

Pg#17

Medium Sized organizations are normally a family ownership run by brothers, father-son. There are

many organizations existing these days which are being run by the family members. The prime concern

may be the trust already fostered among the blood relations but this might give rise to informal relationship among them. Since all critical managerial positions are usually controlled by the family members, information is structured only to the extent of external reporting.

The basic purpose behind setting up systems and procedures is to make available information

Select correct option:

True

**False** 

Business is a system where management decisions are influenced by or have an influence on suppliers, customers, society as a whole.

page 31

A structure through which individuals cooperate systematically to conduct business called organization.

Select correct option:

True

False
Pg#15
A structure through which individuals cooperate systematically to conduct business.  models are three dimensional representation of an entity or object.
Select correct option:
Narrative
Physical
Mathematical
Graphical
Pg:38
11.3.1 Physical Models
• Physical models are three dimensional representation of an entity (Object / Process). Physical models
used in the business world include scale models of shopping centres and prototypes of
new
automobiles
.losed system is dependent on the internal resources and data.
Select correct option:
True
False
Page 33 When we refer to a closed system we talk
of a system that is dependant on internal resources and data for decision making rather
than external
A system is a group ofthat are integrated with the common
purpose of achieving an objective.
Select correct option:
Information
Data Sets
Elements
Data and information
Pg:20
A system is a group of elements that are integrated with the common purpose of
achieving an objective.
he model is often perceived as political or anti-rational.
Select correct option:
Rational Man
Irrational Man
Muddling through
Garbage Can
The set ofbeing discharged set the tone and structure of that department
Select correct option:
responsibilities

rules
laws
processes
The set of responsibilities being
discharged set the tone and structure of that department.
page 57
1 sure
A structure through which individuals cooperate systematically to conduct business
called organization.
Select correct option:
True
False
The basic purpose behind setting up systems and procedures is to make available
information
Select correct option:
True True
False
Continue change in work force is harmful for an organization
Select correct option:
True
False
Closed system is dependent on the internal resources and data.
Select correct option:
True
Tiue
False
Generation of relevant data is the objective of every information system
Select correct option:
True

False
The basic purpose behind setting up systems and procedures is to make available information
Select correct option: True
False
communication refers to the Information flow from firm to external environment.
Select correct option:
Horizontal  Marketing
Suppliers
Vertical
Small organizations usually have complex management structure
Select correct option:

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True

F	a	ls	e

Which of the following is the mental process of knowing, including aspects such as awareness, perception, reasoning and judgment?
Select correct option:
CCN
Product development process  Cognitive process
Planning process
regarding monitoring and controlling the business is provided by
Select correct option:
DSS
TPS MIS
KSS
information system combines benefits administration, payroll, recruiting and training, performance analysis and review into one package.

Select correct option:
Manufacturing
Sales
Marketing Human Resource
Which of the following is a form of automation where computers communicate work instructions directly to the manufacturing machinery?
Select correct option: CAM
MCA
CNC
MRP
Cheaper factor of production is a challenge for the survival of a company in which of the following market?
Select correct option:

Super market
Online Market  Competitive market
None of these options
Which of the following views organization as a combination of process oriented groups whose information needs are related but independent?
Select correct option:
CBIS
MIS
DIS OIS
Decision making is the cognitive process of selecting a course of action from among alternatives.
Select correct option: Multiple
Double

Triple
None of these options
Which of the following system is linked to all the information systems in an organization?
Select correct option:
Marketing information system Accounting information system
Human resource information system
Manufacturing information system
An representation that illustrates the components or relationships of a phenomenon is called a model
Select correct option:
concrete
actual abstract
tangible

In	building, managers attempt to gather more administrative and
financial power.	
Select correct optic	on:
Monarchy	
Dynasty <b>Empire</b>	
Territory	
High level of forei for smooth coordir	gn trade has resulted in imports and exports which require inter linkage nation
Select correct option	on:
False	
The information ca	an also be ranked in accordance with the qualities it has.
Select correct option <b>True</b>	on:
False	

Which of the following refers to the application of computer software in engineering to analyze the robustness and performance of components, assemblies, products and manufacturing tools?

Select correct option:
CEE
CNC CAE
MRP
Which of the following subsystem needs to be linked with the marketing system so as to produce right amount of product?
Select correct option:
Human Resource Subsystem  Production subsystem
Accounting & Finance subsystem
Quality Assurance subsystem

In which of the following organizations all critical managerial positions are usually controlled by the family members.

Select correct option: Medium Size
LargeSize
Small Size
none of these options
CBIS helps in updating every change being triggered in less time and with more effort.
Select correct option:
True False
Organizations can be distinguished on the basis of following criteria /criterias
Select correct option:
Organizational structure
Culture of the Organizations
Management Style and Decision Making Style option a , b and c

Which of the following subsystem gives a snapshot of statuses of various orders placed, at any given time? Select correct option: Quality assurance subsystem **Order processing subsystem** Controlled processing subsystem Concurrent processing subsystem \_\_ system can be used to simulate the consequences of each alternative generated. Select correct option: DSS MIS EIS **CNC** 

Organization is a group of elements that are integrated with the common purpose of achieving an object.

Select correct option: True
False
is the set of interconnected structural elements that provide the framwork for supporting the entire structure
Select correct option:
Management System Infrastructure
Decision Support System
Transaction processing system
information is available in manufacturing information system.
Select correct option:
Sales
Purchase Stock

Product
engine is the database management system (DBMS) of the expert system.
Select correct option:
<mark>Database</mark>
Development
Query
Inference
We can get help in non-routine decision making through
Select correct option:
KSS
TPS
MIS
DSS
Theis an international, multilateral organization, which was created
as a result of the Uruguay round of discussion in 1994 to harmonic world trade.
Select correct option:
(SAFTA)
(SAARC)
(WTO)
None of above.
Question # 5 of 10 (Start time: 08:55:38 PM) Total Marks: 1
Which of the following ethical system differs from secular ethical systems and from the
moral code advocated by other religions
Select correct option:
Islamic Christian
Christian
Hindu Social
system can be used to simulate the consequences of each alternative generated.
Select correct option:
DSS
MIS
EIS
CNC
Factors ofare basic elements of reducing manufacturing cost
Select correct option:
Production
Quality
Brand
Cost
Cost

Discovering	and	contained within the business activity &
history and predict f	uture behavior is the purp	ose of data mining.
Select correct option	1:	9
structures, poss	ibilities	
structures, patte	rns	
relationships, p	ossibilities	
<mark>patterns, relatio</mark>	<mark>nships</mark>	
Question #1 of 10 (	Start time: 09:09:53 PM	) Total Marks: 1
Every decision we to	ake in daily life requires s	ome sort of information about the
alternatives availabl	e.	
Select correct option	ı:	
<mark>True</mark>		
False		
is known	as the father of warehouse	е
Select correct option	1:	
Stephen hawkir	ıg	
Bill gates		
Bill Inmon		
Edgar Codd		
Page no 43		
Discovering	and	contained within the business activity &
history and predict f	future behavior is the purp	ose of data mining.
Select correct option	1:	
structures, poss	ibilities	
structures, patte	erns	
relationships, p	ossibilities	
<mark>patterns, relatio</mark>		
-	Start time: 09:19:40 PM	•
		from secular ethical systems and from the
	ed by other religions	
Select correct option	1:	
<u>Islamic</u>		
Christian		
Hindu		
Social		
-	Start time: 09:20:28 PM	•
	as the father of warehouse	е
Select correct option		
Stephen hawkir	ıg	
Bill gates		
Bill Inmon pag	e no 43	
Edgar Codd		

models are three dimensional representat	ion of an entity or object.
Select correct option:	
Narrative	
Physical not sure	
Mathematical	
Graphical	
information is available in manufacturing	information system.
Select correct option:	
Sales	
Purchase	
Stock Stock	
Product	
Question # 6 of 10 ( Start time: 09:23:36 PM ) Total	
engine is the database management syste	m (DBMS) of the expert system.
Select correct option:	
Database	
Development	
Query	
Inference	
Question # 7 of 10 ( Start time: 09:24:32 PM ) Total	
Organization is a group of elements that are integrated	with the common purpose of
achieving an object.	
Select correct option:	
True True	
False	
,	al Marks: 1
CRM software requires highly integrated environment	for high, which is
rarely available.	
Select correct option:	
Sale	
Productivity page no 55	
Promotion	
Customer satisfaction	
sec(s)	136 1 4
	al Marks: 1
An representation that illustrates the com	ponents or relationships of a
phenomenon is called a model	
Select correct option:	
concrete	
actual	
abstract	
tangible	

Question # 10 of 10 (Start time: 09:27:14 PM) Total Marks: 1
The basic purpose behind setting up systems and procedures is to make available
information
Select correct option:
<mark>True</mark>
False
Question # 1 of 10 ( Start time: 11:21:06 AM ) Total Marks: 1
The practice of checking the impact of a change in the assumptions on the proposed
solution is carried out in analysis.
Select correct option:
What-If
Goal Seek
Lexical
Business
Question # 2 of 10 ( Start time: 11:21:34 AM ) Total Marks: 1
Individuals to avoid new uncertain alternatives and rely on SOP's
Select correct option:
prefer
don't like
deny
refuse
Question # 3 of 10 ( Start time: 11:22:28 AM ) Total Marks: 1
Which of the following are original materials on which other research is based?
Select correct option:
Primary Sources
Secondary sources
Teritiary Sources
option a and b both
Question # 4 of 10 ( Start time: 11:23:10 AM ) Total Marks: 1
is the set of interconnected structural elements that provide the framework.
Select correct option:
Infrastructure
System
Organization
Internet
Question # 5 of 10 ( Start time: 11:23:51 AM ) Total Marks: 1
Information regarding monitoring and controlling the business is provided by
Select correct option:
DSS
TPS
MIS

KSS
Question # 6 of 10 ( Start time: 11:24:14 AM ) Total Marks: 1
There is a greater emphasis on models in case of
Select correct option:
KSS
DSS
MIS
TPS
Question # 7 of 10 ( Start time: 11:25:02 AM ) Total Marks: 1
Which of the following is software based production planning and inventory control
system for material procurement and scheduling.
Select correct option:
CAD
PRM
MRI
MRP
Question # 8 of 10 ( Start time: 11:25:46 AM ) Total Marks: 1
Which of the following is a system that enables drawings to be constructed on a computer
screen and subsequently stored, manipulated and updated electronically?
Select correct option:
CDA
MRP
CAD
CNC
Question # 9 of 10 ( Start time: 11:26:26 AM ) Total Marks: 1
Where problem is recurring and repetitive, the factors can be identified in
order to identify a particular course of action.
Select correct option:
different
multiple
common
various
Question # 10 of 10 ( Start time: 11:27:10 AM ) Total Marks: 1
An information system that automatically generates report on regular basis and are not
used to monitor input or activities is called
Select correct option:
Open loop system
Closed loop system
Closed end System
Open system Open s
Question # 1 of 10 (Start time: 12:25:16 PM) Total Marks: 1
Procedures are organized in a physical manner to form systems.

Select correct option:
True
False
Question # 2 of 10 ( Start time: 12:25:27 PM ) Total Marks: 1
Every industry has its own which gives rise to a different set of sub-
systems as part of the information system.
Select correct option:
command structure
departmental structure
policies
responsibilities
Question # 3 of 10 ( Start time: 12:25:49 PM ) Total Marks: 1
Which of the following system is linked to all the information systems in an
organization?
Select correct option:
Marketing information system
Accounting information system
Human resource information system
Manufacturing information system
Question # 4 of 10 ( Start time: 12:26:13 PM ) Total Marks: 1
Theis an international, multilateral organization, which was created
as a result of the Uruguay round of discussion in 1994 to harmonic world trade.
Select correct option:
(SAFTA)
(SAARC)
(WTO)
None of above.
Question # 5 of 10 ( Start time: 12:26:35 PM ) Total Marks: 1
Which of the following subsystem gives a snapshot of statuses of various orders placed,
at any given time?
Select correct option:
Quality assurance subsystem
Order processing subsystem
Controlled processing subsystem
Concurrent processing subsystem
Question # 6 of 10 ( Start time: 12:26:58 PM ) Total Marks: 1
The concept of incremental decision making is introduced by the model
Select correct option:
Rational Man
Garbage Can
Muddling through
Irrational Man

Question # 7 of 10 (Start time: 12:27:18 PM) Total Marks: 1 An information system that automatically generates report on regular basis and are not used to monitor input or activities is called Select correct option: Open loop system Closed loop system Closed end System Open system Question # 8 of 10 (Start time: 12:27:37 PM) Total Marks: 1 also has the ability to explain the line of reasoning in reaching a particular solution, which \_\_\_\_\_ does not have. Select correct option: DSS, MIS OLAP, KSS KSS, DSS GDSS, DSS Question #9 of 10 (Start time: 12:27:56 PM) Total Marks: 1 Cheaper factor of production is a challenge for the survival of a company in which of the following market? Select correct option: Super market Online Market Competitive market None of these options Question # 10 of 10 (Start time: 12:28:23 PM) Total Marks: 1 Sources of information are generally categorized in different types depending on their originality and their proximity to the source or origin Select correct option: **True** False Question # 1 of 10 (Start time: 01:20:57 PM) Total Marks: 1 The departmental structures are \_\_\_\_\_\_ in banking and financial sector. Select correct option: Different page 57 Same Mixed Identical Question # 2 of 10 (Start time: 01:21:45 PM) Total Marks: 1 Well structured problems are constrained problems with solutions that engage the application of a limited number of rules and principles within well defined parameters. Select correct option:

divergent
convergent page 69
different
disparate
Question # 3 of 10 ( Start time: 01:22:29 PM ) Total Marks: 1
The set of processes developed in an organization to create, gather, store, maintain and
apply the firm's knowledge is called
Select correct option:
Knowledge base
Development engine
Knowledge management
Inference engine
Question # 4 of 10 ( Start time: 01:23:27 PM ) Total Marks: 1
The practice of checking the impact of a change in the assumptions on the proposed
solution is carried out in analysis.
Select correct option:
What-If
Goal Seek
Lexical
Business
Question # 5 of 10 ( Start time: 01:24:58 PM ) Total Marks: 1
CBIS helps in updating every change being triggered in less time and with more effort
Select correct option:
True
False page 36
CBIS helps in updating every change being triggered in less time and with less effort.
Question # 6 of 10 ( Start time: 01:26:17 PM ) Total Marks: 1
There is a greater emphasis on models in case of
Select correct option:
KSS
DSS page 44
MIS
TPS
Question # 7 of 10 ( Start time: 01:27:06 PM ) Total Marks: 1
The concept of incremental decision making is introduced by the model.
Select correct option:
Rational Man
Garbage Can
Muddling through
Irrational Man
Question # 8 of 10 ( Start time: 01:27:58 PM ) Total Marks: 1

Which of the following is the specific collection of values and norms that are shared by people and groups in an organization and that control the way they interact with each other and with stakeholders outside the Organization

Select correct option:

### **Organizational culture** Organizational Structure Management Style **Decision Making Style** Quiz Start Time: 01:20 PM Time Left 87 sec(s) Question # 9 of 10 (Start time: 01:29:06 PM) Total Marks: 1 Sources of information are generally categorized as ------Select correct option: Primary Secondary Tertiary option a, b and c Quiz Start Time: 01:20 PM Time Left 84 sec(s) Question # 10 of 10 ( Start time: 01:29:33 PM ) Total Marks: 1 Level of \_\_\_\_\_\_ refers to the perfection in solution the model will achieve Select correct option: depletion optimization page 49 compression attenuation

Closed system is dependent on the internal resources and data.

Select correct option:

#### True

False

Generation of relevant data is the objective of every information system

Select correct option:

### True

False

The basic purpose behind setting up systems and procedures is to make available information

Select correct option:

#### True

False

communication refers to the Information flow from firm to external
environment.
Select correct option:
Horizontal
Marketing
Suppliers
Vertical
Small organizations usually have complex management structure
Select correct option:
True
False
Which of the following is the mental process of knowing, including aspects such as
awareness, perception, reasoning and judgment?
Select correct option:
CCN
Product
development process
Cognitive process
Planning process regarding monitoring and controlling the business is provided by
Select correct option:
DSS
TPS
MIS
KSS
information system combines benefits administration, payroll, recruiting
and training, performance analysis and review into one package.
Select correct option:
Manufacturing
Sales
Marketing
Human Resource
Which of the following is a form of automation where computers communicate work
instructions directly to the manufacturing machinery?
Select correct option:
CAM
MCA
CNC
MRP
Cheaper factor of production is a challenge for the survival of a company in which of the
following market?
Select correct option:

Super market Online Market Competitive market None of these options Which of the following views organization as a combination of process oriented groups whose information needs are related but independent? Select correct option: **CBIS** MIS DIS **OIS** Decision making is the cognitive process of selecting a course of action from among ----- alternatives. Select correct option: Multiple Double Triple None of these options Which of the following system is linked to all the information systems in an organization? Select correct option: Marketing information system **Accounting information system** Human resource information system Manufacturing information system \_ representation that illustrates the components or relationships of a phenomenon is called a model Select correct option: concrete actual abstract tangible building, managers attempt to gather more administrative and financial power. Select correct option: Monarchy Dynasty **Empire Territory** High level of foreign trade has resulted in imports and exports which require inter linkage for smooth coordination

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Select correct option:

#### True

False

The information can also be ranked in accordance with the qualities it has.

Select correct option:

#### True

False

Which of the following refers to the application of computer software in engineering to analyze the robustness and performance of components, assemblies, products and manufacturing tools?

Select correct option:

CEE

CAE

**MRP** 

Which of the following subsystem needs to be linked with the marketing system so as to produce right amount of product?

Select correct option:

Human Resource

Subsystem

### **Production subsystem**

Accounting & Finance subsystem

Quality Assurance subsystem In which of the following organizations all critical managerial positions are usually controlled by the family members.

Select correct option:

#### **Medium Size**

LargeSize

Small

none of these options

CBIS helps in updating every change being triggered in less time and with more effort.

Select correct option:

True

#### False

Organizations can be distinguished on the basis of following criteria /criterias

Select correct option:

Organizational structure

Culture of the Organizations

Management Style and DecisionMaking Style

#### option a, b and c

Which of the following subsystem gives a snapshot of statuses of various orders placed, at any given time?

Select correct option:

Quality assurance subsystem

**Order processing subsystem** 

Controlled processing subsystem
Concurrent processing subsystem
system can be used to simulate the consequences of each alternative
generated
Select correct option:
DSS
MIS
EIS
CNC
Organization is a ***** of elements that are integrated with the common purpose of
achieving an object.
Select correct option:
True
False
is the set of interconnected structural elements that provide the
framwork for supporting the entire structure
Select correct option:
Management System
Infrastructure
Decision Support System
Transaction processing system
information is available in manufacturing information system.
Select correct option:
Sales
Purchase
Stock
Product
Question # 1 of 10 ( Start time: 05:42:50 PM )
Total Marks: 1
Which of the following subsystem gives a snapshot of statuses of various orders placed,
at any given time?
Select correct option:
Quality assurance subsystem
Order processing subsystem
Controlled processing subsystem
Concurrent processing subsystem
Question # 2 of 10 ( Start time: 05:43:55 PM )
Total Marks: 1
Factors ofare basic elements of reducing manufacturing cost
Select correct option:
Production
Quality
Quality

Brand Cost Question # 3 of 10 (Start time: 05:45:03 PM) Total Marks: 1 The information can also be ranked in accordance with the qualities it has. Select correct option: True False Which of the following views organization as a combination of process oriented groups whose information needs are related but independent? Select correct option: **CBIS** MIS DIS OIS page no 52 Question # 5 of 10 ( Start time: 05:47:27 PM ) Total Marks: 1 Information regarding monitoring and controlling the business is provided by Select correct option: DSS TPS MIS **KSS** Question # 6 of 10 ( Start time: 05:48:39 PM ) Total Marks: 1 decision making model is the most popular type of model and is Α based around a cognitive judgment of the pros and cons of various options. Select correct option: Garbage Can Irrational Man Rational Man Muddling through Question # 7 of 10 (Start time: 05:50:03 PM) Total Marks: 1 representation that illustrates the components or relationships of a phenomenon is called a model Select correct option: concrete actual abstract tangible

Question # 8 of 10 ( Start time: 05:51:14 PM )
Total Marks: 1
Information should be tailored in accordance with the organization's culture and
structure.
Select correct option:
True True
False
Question # 9 of 10 ( Start time: 05:52:18 PM )
Total Marks: 1
The set ofbeing discharged set the tone and structure of that department.
Select correct option:
<mark>responsibilities</mark>
rules
laws
processes
Question # 10 of 10 ( Start time: 05:53:21 PM )
Total Marks: 1
In the real world, it is to specify all of the alternatives and its
consequences.
Select correct option:
possible
certain
helpful
impossible control of the control of
Information system must fulfill the needs of the:
Customers
Business
Employee
Organization
helps in maintaining customer profiles which need to be maintained focusing
on their habits and spending patterns.
DSS
OLAP
MKIS
KSS
information is available in manufacturing information system.
Sales
Purchase
Stock
Product
information can be sought only from marketing information system
Sales

Purchase
Stock
Product
Which of the following is the cognitive process of selecting a course of action from
among multiple alternatives?
Planning
Decision Making
CNC
MRP
A decision making model is the most popular type of model and is
based around a cognitive judgment of the pros and cons of various options.
Garbage Can
Irrational Man
Rational Man
Muddling through
The set ofbeing discharged set the tone and structure of that department.
Responsibilities
Rules
Laws
Processes
Which of the following subsystem gives a snapshot of statuses of various orders placed,
at any given time?
Quality assurance subsystem
Order processing subsystem
Controlled processing subsystem
Concurrent processing subsystem
system simulates the judgment and behavior of a human or an
organization.
Proficient
Expert
Knowledgeable
Open-loop

Expert system (Definition) An expert system is a computer program that simulates the judgment and behavior of a human or an organization that has expert knowledge and experience in a particular field. Typically, such a system contains a knowledge base containing accumulated experience and a set of rules for applying the knowledge base to

NOTE:

each particular situation that is described to the program. Sophisticated expert systems can be enhanced with additions to the knowledge base or to the set of rules.

Factors of _	are basic elements of reducing manufacturing cost
Production	
Quality	
Brand	
Cost	
Level of	refers to the perfection in solution the model will achieve
Depletion	
Optimizatio	on
Compression	on
Attenuation	l
	_ models represent its entities with an abstraction of lines, symbols or shapes
Narrative	
Physical	
Mathematic	cal
Graphical	
	_ is the optimum quality of replenishment stock to order from a supplier.
DOQ	
EOQ	
EEQ	
COQ	
NOTE: Sta	ands for economic order quantity
	_ is any mathematical form aula or equation.
Narrative m	nodel
Graphical n	nodel
Mathematic	cal model
Physical mo	odel
	is a model that which describe its entity with spoken or written words.
Narrative m	nodel
Graphical n	nodel
Mathematic	cal model
Physical mo	odel
	_ is a three-dimensional representation of its entity.
Narrative m	nodel
Graphical n	nodel
Mathematic	cal model
Physical mo	odel

Medium Sized organizations are normally a family ownership run by Select correct option:

Father and Sons

**Brothers** 

Both option a and b

None of these options

Ouestion # 1

Instead of Information, data is more important in day to day decision making Select correct option:

**True** 

False

Question # 2

Information technology is being used to overcome the business issues like, Marketing, Brand of the product, Quality of the product, Cost control, Organizational internal and external issues

Select correct option:

#### **True**

False

#### Ref:Page 26

**To solve a problem**,: There are varieties of problems facing a business in the contemporary world. Information technology is being used to overcome the business issues like, Marketing, Brand of the product, Quality of the product, Cost control, Organizational internal and external issues etc.

Question #3

Which of the following is a form of automation where computers communicate work instructions directly to the manufacturing machinery?

Select correct option:

**CAM** 

MCA

CNC

MRP

Page 63

#### **Computer Aided Manufacturing (CAM)**

Computer-aided manufacturing (CAM) is a form of automation where computers communicate work instructions directly to the manufacturing machinery.

Question # 4	
Level of	refers to the perfection in solution the model will achieve

Depletion
Optimization
Compression
Attenuation
Page 49
<b>Level of optimization</b> – the perfection in solution the model will achieve.
Question # 5
also has the ability to explain the line of reasoning in reaching a particular
solution, which does not have.
Select correct option:
DSS,MIS
OLAP,KSS
KSS,DSS
GDSS,DSS
Page 50
Knowledge Support Systems (KSS) / Intelligent Systems
These systems are used to automate the decision making process, due to its high-level-
problem-solving support. KSS also has the ability to explain the line of reasoning in
reaching a particular solution, which DSS does not have.
Question # 6
are created for just one department.
Select correct option:
Data marts
Narrative data models
Data driven DSS
Graphical data models
Page 47
As a result, subsets, known as "data marts," are often created for just one department or
product line.
Question # 7
Small organizations usually have complex management structure
Select correct option:
True
False
Page 17
Small Organizations

Small organizations usually have simple management structure.

		11	0
	uestion	#	×
$\mathbf{\mathcal{Q}}$	ucsuon	TT	u

Which of the following is a system that enables drawings to be constructed on a computer screen and subsequently stored, manipulated and updated electronically? Select correct option:

CDA

**MRP** 

CAD

CNC

#### Page 63

#### **Computer Aided Design (CAD)**

"It is a system that enables drawings to be constructed on a computer screen and subsequently stored, manipulated and updated electronically."

Question # 9	
	is the set of interconnected structural elements that provide the
framework for	supporting the entire structure
Select correct	option:
Management s	system
Infrastructure	
Decision supp	ort system

#### Page 39

#### Infrastructure

Transaction processing system

Infrastructure, generally, is the set of interconnected structural elements that provide the framework for supporting the entire structure.

Question # 10 of 10 ( Start time:	06:18:30 PM ) Total Marks: 1
Closed System depends on	and data.
Select correct option:	

#### **Internal resources**

External resources Procedures Technical resources

#### Page 34

**Closed system** – entry to the library is restricted to the students only.

Thus in an open system we refer to the connection it has to its environment by means of inflows and outflows of resources between the environment and organization. When we refer to a closed system we talk of a system that is dependant on internal resources and data for decision making rather than external environment.

Ouestion # 1 of 10

Which of the following elements exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization? Select correct option:

WTO

Company Ordinance

**Business Environment** 

Company Structure

#### Ref: Page 24

Business Environment is defined as "all elements that exist outside the boundary of the business(Organization) and have the potential to affect all or part of the organization

Question #2 of 10

Medium size organizations usually have simple management structure than those of small organizations;

Select correct option:

True

False

#### Ref:page 17

Lessson#3

Question #3 of 10

Which of the following is a form of automation where computers communicate work instructions directly to the manufacturing machinery? Select correct option:

**CAM** 

**MCA** 

**CNC** 

MRP

#### Ref:page 63

Computer Aided Manufacturing (CAM) Computer-aided manufacturing (CAM) is a form of automation where computers communicate work instructions directly to the manufacturing machinery.

Question # 4 of 10

Generation of relevant data is the objective of every information system Select correct option:

True

False

(zh,,dec10)

#### Ref:page 18

Data & Information

Generation of relevant information is the objective of every information system. Now we would move fwd with the definition & necessity of information systems

Question # 5 of 10

Every decision we take in daily life requires some sort of information about the alternatives available.

Select correct option:

#### True

False

#### Ref:Page 11

• Every decision we take in daily life requires some sort of information about the alternatives available. For instance, in the above example certain factors need to be considered before taking a decision.

Question # 6 of 10

The reports generated by the -----are used for analytical decision making by the management.

Select correct option:

MIS

DSS

EIS

	_	-	
١.	1.1	ш	IJ
	LJ	Ш	г

#### Ref:Page 42

the MIS are used for analytical decision making by the management. The application

software can construct projections, build scenarios, do what if analysis to enable better decision making.
Question # 7 of 10 knowledge refers to the informal internal knowledge, which resides in the minds of the employees but has not been documented in form
Select correct option:
Tacit, structured
Explicit, Unstructured
Structured, Unstructured
Structured, Tacit  Ref:Page 49

• Tacit knowledge – informal internal knowledge, which resides in the minds of the employees but has not been documented in structured form

Question # 8 of 10 Cheaper factor of production is a challenge for the survival of a company in which of the following market? Select correct option:

Super market Online Market

#### **Competitive market**

None of these options

#### Ref:Page 26

• Competition for cheaper factors of production

Cheaper factor of production is a challenge for the survival of a company in competitive market. Factors of production are basic elements of reducing manufacturing cost.

Question # 9 of 10

A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events.

#### **True**

False

#### Ref:Page 12

• A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events.

Question # 10 of 10

Which of the following present information in its original form, neither interpreted nor condensed nor evaluated by other writers? Select correct option:

#### **Primary information**

Secondary information

Tertiary information

Primary information, Secondary information

#### Ref:Page 12

**Primary Sources** 

They present information in its original form, neither interpreted nor condensed nor evaluated by other writers.

#### Q# 1

In any organization, end users rely on many types of information systems like:

- A) Simple manual (paper-and-pencil) information systems.
- B) Formal (written procedures) and informal (word-of-mouth) systems.
- C) Computer-based information systems.
- D) All of the choices are correct.

#### Q# 2

Until the 1960's, the role of most information systems was which of the following?

- A) Accounting.
- B) Transaction processing.
- C) Decision support systems.
- D) All of the choices are correct.

Q# 3

Your author defines e-business as:

- A) The use of technology to work and empower business people.
- B) The use of information technology to work and empower business processes.
- C) The use of information technology to work and empower business processes, electronic commerce, and enterprise collaboration.
  - D) The use of technology to empower people.

#### Q# 4

As a prospective manager, business professional, and knowledge worker, you will be challenged by the ethical responsibilities generated by the use of information technology. Which of the following represents an improper, irresponsible, or harmful to others use of information technology?

- A) Collusion.
- B) Incentives.
- C) Business intelligence.
- D) Human resource management.

#### Q# 5

Which of the following countries has the least expensive IT professional labor costs?

- A) United States.
- B) Canada.
- C) England.
- D) India.

#### Q# 6

Within the context of an information system, which one of the following would be considered typical end users?

- A) Managers.
- B) Clerical staff.
- C) Customers.
- D) All of the choices are correct.

#### Q# 7

Which of the following would NOT be considered hardware resources?

- A) Microcomputer systems, midrange computer systems, and large mainframe computer systems.
  - B) Keyboards and electronic mice.
  - C) Data media such as sheets of paper.
  - D) Programs and procedures.

#### Q# 8

In an information system, software resources would include all of the following except:

- A) System software.
- B) Operating system program.
- C) The Internet.
- D) Application software.

#### Q# 9

As described in your text, five basic resources of information systems include:

- A) Hardware, software, networks, the Internet, and knowledge bases.
- B) Hardware, software, data, networks, and the Internet.
- C) Hardware, software, data, networks, and people.
- D) None of the choices are correct.

#### Q# 10

Data resources of information systems include:

- A) Alphanumeric data.
- B) Text data.
- C) Image data.
- D) All of the choices are correct.

1

An information system is a combination of hardware, software, and data resources that transforms information in an organization.

A) TrueB) False

2

There are three fundamental reasons for all business applications of information technology. They relate to the three vital roles that information systems can perform for a business enterprise. One of these roles is support of its business processes and operations.

A) True
B) False

3

Enterprise collaboration systems involve the use of software tools to support communication, coordination, and collaboration among members of a networked team or workgroup.

A) True
B) False

4

The success of an information system should be measured only by its efficiency in terms of minimizing costs, time, and the use of information resources.

A) TrueB) False

5

Information technology and information systems cannot be mismanaged nor misapplied in such a way that IS performance problems create both technological and business failure.

A) TrueB) False

6

Developing successful information system solutions to business problems has become easy for business managers and professionals.

A) TrueB) False

7

A potential risk that must be faced by business managers who implement major applications of technology is consumer boycotts.

A) True
B) False

8

Information systems represent a major functional area of business equally as important to business success as the functions of accounting, finance, operations management, marketing, and human resource management.

A) True
B) False

9

Systems have three basic functions: processing, output, and dissemination.

A) TrueB) False

10

A system does not exist in a vacuum; it exists and functions in an environment containing other systems.

A)

True

B) False

#### **Competing with Information Technology**

1

The strategic role of information systems involves using information technology to develop products, services, and capabilities that give a company major advantages over the competitive forces it faces in the marketplace. How is this accomplished?

- A) Through a strategic information architecture.
- B) Through competitive forces.
- C) Through knowledge management.
- D) All of the choices are correct.

2

Your text outlines five competitive forces that shape the structure of competition in its industry. Which one of the following is NOT one of the five basic competitive forces discussed in your text?

- A) Bargaining power of customers.
- B) Threat of new entrants.
- C) Threat of substitutes.
- D) Strategic dominance.

3

Which of the following is one of the competitive strategies a company can use to counter competitive forces?

- A) Rivalry of competition.
- B) Innovation.
- C) Bargaining power of customers.
- D) Bargaining power of suppliers.

4

The value chain concept was developed by Michael Porter, where a firm is viewed as a series, or chain, or network of basic activities that add value to its products and services, and thus add a margin of value to the firm. One of the primary activities in a firm's "value chain" typically includes:

- A) Administrative services.
- B) Technology development.
- C) Human resource management.
- D) Marketing and sales.

5

One of the most important implementations of competitive strategies is business process reengineering (BPR). What is BPR?

- A) A customer's perception of a customer-focused business that offers the best value.
- B) A fundamental rethinking and radical redesign of business processes to achieve dramatic improvements in cost, quality, speed, and service.
  - C) Organizational operations and development.
  - D) A customer's perception that uses the Internet.

6

Which of the following is a strategy of a virtual company?

- A) Share infrastructure and risks with alliance partners.
- B) Never manufacture a product.
- C) Increase product concept to on the shelf for sale time.
- D) None of the choices are correct.

7

Knowledge creating companies exploit two kinds of knowledge—explicit and tacit knowledge. Tacit knowledge deals with:

- A) Data, documents, things written down or stored on computers.
- B) "How-tos" knowledge, which resides in workers.
- C) Ability to use data mining techniques to capture external information.
- D) All of the choices are correct.

8

How could a business benefit from business process re-engineering?

- A) BPR is future oriented.
- B) BPR is typically cross functional.
- C) BPR generates brand new processes.
- D) All of the choices are correct.

9

When a company can make a profit in markets with broad production ranges and short model lifetimes and can produce orders individually in an arbitrary lot size, it can be described as a(n):

- A) Virtual company.
- B) Differentiated company.
- C) Agile company.
- D) Cost leader.

10

When a company makes investments in IT to improve its operations or promotes innovation, it can erect \_\_\_\_\_\_ that would discourage or delay competitors from entering a market.

- A) Switching costs.
- B) Differentiation.
- C) Barriers to entry.
- D) None of the choices are correct.

#### **Computer Hardware**

1

Which one of the following statements would best apply to a microcomputer?

- A) They are exclusively single user systems.
- B) They must be portable.
- C) They are not used as professional workstations.
- D) They can include a size classification called "laptop."

2

Which of the following statements is false concerning workstation computers?

- A) Support applications with heavy mathematical computing and graphics display demands.
- B) More powerful than a mini computer and used primarily for word processing and e-mail.
  - C) Are also called midrange computers.
  - D) Would be a good choice for someone doing computer aided design.

3

Which of the following is NOT a key concern for corporate PC buyers?

- A) Operating system ready.
- B) Solid performance.
- C) Reasonable price.
- D) Providing every employee with the most up-to-date system available on the market.

4

Which of the following is a true statement concerning mainframe computers?

- A) Are synonymous with super computers.
- B) Are an excellent choice for running local area networks of 10 computers or less.
  - C) Are small in size, with a main processor that is very fast.
- D) Continue to handle information processing needs of companies with high transaction processing volumes.

5

Which one of the following statements would best describe a personal digital assistant?

- A) Support applications with heavy mathematical computing and graphic display demands such as computer-aided design.
- B) Used to coordinate telecommunications and resource sharing in small local area networks and Internet and intranet web sites.
- C) Designed for convenient mobile communications and computing using touch screens.
  - D) All of the choices are correct.

6

A computer is a system of hardware devices organized according to which of the following functions?

- A) Input, output, and storage.
- B) Input, processing, output, and control.
- C) Input, processing, output, storage, and control.
- D) Input, output, storage, and control.

7

Computer processing speeds are commonly measured today in:

- A) Milliseconds.
- B) Microseconds.
- C) Nanoseconds.

D) None of the choices are correct.

8

Which of the following is true concerning peripherals?

- A) Smaller capacity is better.
- B) Inkjet printers are better suited for high volume business uses than are laser printers.
  - C) CD & DVD drives are a necessity for software installation.
  - D) Backup systems are no longer essential.

9

Input technology includes:

- A) Smart cards and digital cameras.
- B) Speech recognition systems and scanners.
- C) Touch pads and touch screens.
- D) All of the choices are correct.

10

Today's optical disk choices include all but which of the following:

- A) CD ROM.
- B) CD Recordable.
- C) DVD (digital video disk).
- D) All of the choices are optical disks.

1

Although some microcomputers are powerful workstation computers, they have yet to develop the capacity to support applications with heavy mathematical computing and

graphics display demands such as computer-aided design (CAD) in engineering, or investment and portfolio analysis in the securities industry.

A) TrueB) False

2

Numerous studies have shown that the price of a new computer is only a small part of total cost of ownership.

A) True
B) False

3

Intelligent terminals use keypads, touch screens, bar code scanners, and other input means to capture data and interact with end users during a transaction, while relying on servers or other computers in the network for further transaction processing.

A) True B) False

4

Personal digital assistants can be classified as information appliances.

A) True
B) False

5

Mid-range computers are systems of input, processing, and output. Mainframe computers, however, are systems of input, processing, and output, as well as storage and control components.

A) TrueB) False

6

A computer is a system, an interrelated combination of components that performs the basic system functions of input, processing, output, storage, and control. The central memory is the computer's main processing component and can also be referred to as RAM.

A) True

B) False

7

A computer peripheral can be an input device, an output device, or a storage device.

A) True

B) False

8

Speech recognition can be classified as a form of output. The major disadvantage of voice computing systems is that they are not technologically or economically feasible for a variety of applications that could benefit from this form of input.

A) True

B) False

9

Video display remains the most common type of computer input.

A) True

B) False

10

When using a sequential storage media such as magnetic disk or CD-ROM, data are recorded in a predetermined sequence and must be retrieved in that sequence.

A) True

B) False

#### **Computer Software**

1

A web browser is best described as a(n):

- A) General purpose application program.
- B) Application specific program.
- C) System management program.
- D) System development program.

2

Which of the following would be considered an application specific program?

- A) Microsoft Office.
- B) A computerized reading tutorial program.
- C) Excel.
- D) All of the choices are correct.

3

Which of the following is NOT considered a system management program?

- A) System utilities.
- B) Network management programs.
- C) Operating system.
- D) Enterprise Resource Planning software.

4

Which of the following software would be used to help end users store, organize, and retrieve information about customers, clients, and prospects, as well as schedule and management appointments, meetings, and tasks?

- A) Personal information manager.
- B) Excel.
- C) Word Processing.
- D) E-Mail.

5

Groupware is collaboration software that is used to help workgroups and teams work together to accomplish group assignments. Groupware features support collaboration mainly through:

- A) Electronic mail.
- B) Discussion groups and databases.
- C) Scheduling and task management.
- D) All of the choices are correct.

6

Which of the statements below is a true statement regarding purchasing software?

- A) A software license is purchased, which allows the buyer to install the software on all the computers in an individual household.
- B) A software license is purchased, which allows a business to install the software on all the computers in the company at one physical site.
- C) A software license is purchased which allows the user to use the software under terms of the agreement.
  - D) None of the choices are correct.

7

The primary purpose of an operating system is:

- A) To power up the computer so the end user can then work with whatever software he/she needs.
  - B) To save files on secondary storage.

# C) To maximize the productivity of the computer system by operating it in the most efficient manner.

D) To send jobs to printers and other peripherals.

8 \_\_\_\_\_ refers to software that is delivered with unrestricted access to its source code.

- A) Open source software.
- B) Groupware software.
- C) Microsoft project software.
- D) Mac operating system software.

9

Programming languages such as Visual Basic, C++, and Java are considered fifth generation languages. They tie data elements to the procedures or actions that will be performed on the data elements. Thus they are best described as:

- A) Procedural languages.
- B) Assembly languages.
- C) Object oriented languages.
- D) None of the choices are correct.

10

Which of the following is a popular programming language for developing multimedia web pages, websites, and web-based applications?

- A) Cobol.
- B) Java.
- C) Basic.
- D) Assembler.

# Solved Anil SAleem

COTS is the general term used to describe various kinds of programs used to operate computers and related devices.

A) TrueB) False

2

COTS software is software that is commercial off-the-shelf software. Such software is purchased, installed, and ready for the customer's use.

A) True
B) False

3

According to your text, scheduling software designed for use in health-care offices would be an example of an application specific program.

A) True
B) False

4

One of the biggest advantages offered by software suites is that all the programs within the suite use a similar graphical user interface called a browser. This makes them very easy to learn.

A) True

B) False

5

Electronic spreadsheet packages are application programs, which are used for analysis, planning, and modeling. Popular examples of these spreadsheet programs include Microsoft Office and Corel Suite.

A) TrueB) False

6

Operating system functions include user interface, resource management, task management, email management, and utilities and other functions.

A) TrueB) False

7

Fourth generation programming languages are more conversational that earlier programming languages, and fifth general languages are even closer to English or other human languages.

A) True
B) False

8

Enterprise resource planning software systems are notoriously difficulty to implement and run. As a result, some companies such as Premiere Technologies outsource the day-to-day management of its ERP system to companies with Internet enabled ERP outsourcing solutions.

A) True
B) False

9

The biggest advantage of application service providers (ASP) is that software purchasers can buy the software directly from the ASP, thus saving some of the cost that the vendor of the software would have charged.

A) TrueB) False

10

While an end user may have purchased an operating system that is said to be "multitasking," in reality only one task at a time is assigned to the CPU, but the switches from one program to another are so fast that it seems like executing the programs at the same time.

- A) True
- B) False

#### **Data Resource Management**

1

Which of the following places the common data elements in order from smallest to largest?

- A) Character, file, record, field, database.
- B) Character, record, field, file, database.
- C) Character, field, record, file, database.
- D) Bit, byte, character, record, field, file, database.

2

Which of the statements below best describes a database?

- A) Contains data elements describing entities and relationships among entities.
  - B) Contains files and fields.
  - C) Contains the hierarchy.
  - D) None of the choices are correct.

3

In which of the following database structures do the relationships NOT have to be specified in advance?

- A) Hierarchical.
- B) Network.
- C) Relational.
- D) Operational.

4

Using a relational database of students at a university, which database operation could be used to create a subset of records that includes only computer information systems majors?

- A) Project.
- B) Select.
- C) Join.
- D) Report.

5

During data planning and database design, data models that support business processes are used to develop databases that meet the information needs of users. These models are called:

- A) Association diagrams.
- B) Data dictionaries.
- C) Data manipulation language.
- D) Entity relationship diagrams.

6

#### Distributed databases:

- A) Can be on intranets and other networks.
- B) Can be copies of operational databases or any other type of database.
- C) Need to be replicated or duplicated so that the end users at any site have access to correct data.
  - D) All of the choices are correct.

7

Companies have found key value in using data warehouses for data mining, because they can:

- A) Analyze static data to reveal hidden patterns and trends.
- B) Analyze dynamic data to reveal hidden patterns and trends.
- C) Transform the data.
- D) None of the choices are correct.

8

Which of the following is not a benefit a company should experience when it moves away from traditional file processing systems to a database management approach?

- A) More flexibility.
- B) More data redundancy.
- C) More data integration.
- D) More data integrity.

9

Database development includes which of the following?

- A) Using a DBMS to develop prototypes of queries, forms, reports, and Web pages for a business application.
- B) Using transaction processing systems and other tools to add, delete, update, and correct the data in a database.
- C) Defining and organizing the content, relationships, and structure of the data needed to build a database.
  - D) All of the choices are correct.

10

An international standard query language found in many DBMS packages is:

- A) Access.
- B) Structured Query Language.
- C) Select Report.
- D) Graphical User Interface.

1

Because data can be so readily retrieved in so many different ways in today's business organization, there is less need for a planned organization or structure of the data.

A) TrueB) False

2

A customer's phone number would be an example of data in a field within a record.

A) True
B) False

3

Of the hierarchical, network, and relational database structures described in your text, the network structure is the only one that makes ad hoc queries feasible for end users to complete without the aid of information systems professionals.

A) TrueB) False

4

Database developers use the data dictionary in database management systems to develop and specify data contents, relationships, and structure. This information is cataloged and stored in a database of data definitions and specifications called a data definition language.

A) True

B) False

5

In the early stages of the data planning and database design activities, database administrators and designers work with corporate and end user management to develop an intranet that defines the basic business process of the enterprise.

A) TrueB) False

6

Examples of operational databases would include time and billing databases, service call management databases, asset tracking databases, and event management databases.

A) True
B) False

7

Data marts store data that have been extracted from various operational, external, and other databases of an organization. To reduce the sheer size of the data mart, it can be subdivided into individual data warehouses which hold subsets of the data that focus on specific aspects of the company.

A) TrueB) False

8

Companies can effectively use data mining to acquire new customers, prevent current customer attrition, and cross—sell to existing customers.

A) True
B) False

9

One advantage of traditional file processing, when compared to databases, is that the individual data files are less dependent upon the application software used to access those files.

A) True

B) False

10

When an end user has access to both the query feature and the report generator feature of a database, that user can not only generate the query and obtain the results, but also put them into a report format that is easy to read.

A) True

B) False

#### **Telecommunications and Networks**

1

Which is true concerning industry trends in the telecommunications field?

- A) The industry continues to have fewer vendors because of regulations.
- B) The industry has changed from government-regulated monopolies to a deregulated market with fierce competition.
- C) The extensive use of the Internet has reduced the need for products, services, and providers.
  - D) All of the choices are correct.

2

Communications networks can help a company:

- A) Overcome geographic barriers by transmitting customer orders from traveling sales reps to corporate data center.
- B) Overcome time barriers by transmitting customer orders from sales reps to corporate data center.
  - C) Overcome cost barriers by providing credit authorization in seconds.

D) None of the choices are correct.

3

Using extranets can help a company gain competitive advantages in:

- A) Product development.
- B) Marketing.
- C) Distribution.
- D) All of the choices are correct.

4

#### Local area networks:

- A) May be referred to as a metropolitan area network if they cover a large city or metropolitan area.
- B) Are used by many multinational companies to transmit information to their customers and suppliers across cities and countries.
- C) Connect computers and other information processing devices within a limited physical area such as a building or a manufacturing site.
- D) Require only three things: computers, telecommunications processors, and data to transmit.

5

#### A client/server network:

- A) Has clients that provide functions such as application control and shared computation.
- B) Uses client computers to provide copies of software to the server to allow server processing.
- C) Provides a company with the capability to downsize from larger computer systems and move away from legacy systems.
- D) Has server computers that perform all processing; clients are "dumb" input/output devices only.

6

In a		network, when you request a file, a central server can search a
director	y for a	ny other users who have that file and are online; when you receive the list
of those	users,	you can click on one name to prompt the software to connect your PC to
their PC	and au	atomatically transfer the file you want from their hard drive to yours.
	A >	D'
-	A)	Ring.
	B)	Bus.
	C)	Star.
	D)	Peer-to-peer.

7

According to your text, wireless networks:

- A) Are growing rapidly as new high-speed technologies are implemented.
- B) May save a company from a difficult and costly task of rewiring an older building for network access.
- C) Enable laptop PCs, PDAs, and other devices with WI-Fi modems to easily connect to the Internet.
  - D) All of the choices are correct.

8

The OSI communication network architecture has seven layers. The "lower" layers:

- A) Are used whenever a message passes from or to a user.
- B) Are used when any message passes through the host computer.
- C) Includes the session and presentation layers.
- D) Includes the application layer.

9

A gateway is an inter-network processor. As such, a gateway is used to:

- A) Provide port-switching communications for shared access to a network's resources.
- B) Interconnect networks that use different communications architectures.
  - C) Make connections between circuits in a single network.
  - D) None of the choices are correct.

10

Broadband communications channels:

- A) Move data more slowly than narrow-band.
- B) Move data more rapidly than narrow-band.
- C) Move data at the same rate as narrow-band.
- D) Are only available in local area networks.

1

When voice, data, text, images, audio, or video is exchanged over a network, this is an example of telecommunications.

A)

True

B) False

2

Current business telecommunications trends include extensive use of the Internet, digital fiber optic, and wireless technologies and limited use of enterprise intranets, and interorganizational extranets.

A) True

B) False

3

Companies are deriving business value through their e-business and e-commerce applications by increasing customer loyalty and retention, attracting new customers, and developing new markets and channels.

A) True

B) False

4

Companies are installing and extending intranets to publish and share valuable business information easily, inexpensively, and effectively.

A)

**True** 

B) False

5

The three major components of a telecommunications network include computers, network software, and terminals.

A) True

B) False

6

Client/server networks are no longer the predominant information architecture in enterprise wide computing, as the networks simply cannot handle the volume of data transmission necessary.

A) True

B) False

7

In a digital system, an electrical voltage or current is generated that is proportional to the quantity being observed.

A) True

B) False

8

As a telecommunications media, coaxial cable allows high-speed data transmission and is used instead of twisted pair wire lines in high-service metropolitan areas.



9

Within a network, workstations, servers, printers, and other network resources are typically connected to a gateway.

A) TrueB) False

10

OSI is the protocol for the Internet, providing a standard set of rules and procedures for the control of communications in the network.

A) TrueB) False

#### **Electronic Business Systems**

1

Electronic business is the use of the Internet and other networks and information technologies to support which of the following?

- A) Electronic commerce.
- B) Enterprise communication and collaboration.
- C) Customer service management.
- D) All of the choices are correct.

2

Enterprise resource planning.

A) Enterprise resource planning.

- B) Customer relationship management.
- C) Accounting information system.
- D) Supply chain management.

3

Which of the following is NOT true regarding cross-functional enterprise systems?

- A) Many companies today are using information technology to develop integrated cross-functional enterprise systems that cross the boundaries of traditional business functions in order to reengineer and improve vital business processes across the enterprise.
- B) Companies view cross-functional enterprise systems as a strategic way to use IT to share information resources and improve the efficiency and effectiveness of business processes.
- C) Companies view cross-functional enterprise systems as a strategic way to use IT to develop strategic relationships with customers, suppliers and business partners.
- D) All of the choices are true regarding cross-functional enterprise systems.

4

Collaborative work management tools help people accomplish or manage group work activities. Which of the following is NOT a collaborative work management tool?

- A) Calendaring and scheduling.
- B) Workflow system.
- C) Chat system.
- D) Knowledge management.

5

Computer integrated manufacturing includes all but which of the following?

- A) Manufacturing resource planning.
- B) Manufacturing execution.
- C) Engineering systems.
- D) Human resource needs.

6

Major application clusters in customer relationship management include all but which of the following?

- A) Contact and account management.
- B) Customer service and support.
- C) Sales.
- D) Inventory control.

7

Your text discusses three phases of customer relationship management: acquire, enhance, and retain. In the \_\_\_\_\_ phase, a business relies on CRM software tools and databases to help the company proactively identify and reward its most loyal and profitable customers to expand their business via targeted marketing and relationship marketing programs.

- A) Acquire.
- B) Enhance.
- C) Retain.
- D) All of the choices are correct.

8

Which is NOT one of the key benefits of ERP systems identified in your text?

- A) Significant reductions in transaction processing costs and hardware, software, and IT support staff compared to the nonintegrated legacy systems that were replaced by their new ERP systems.
- B) ERP provides vital cross-functional information on business performance quickly to managers to significantly improve their ability to make better decisions in a timely manner across the entire business enterprise.
- C) Implementing ERP systems breaks down many former departmental and functional walls or "silos" of business processes.
  - D) Low cost implementation.

9

The correct order of the supply chain life cycle is:

- A) Deliver, make, commit, and schedule.
- B) Commit, schedule, make, and deliver.
- C) Schedule, commit, make, and deliver.
- D) Make, schedule, commit, deliver.

10

Supply chain management systems can provide a company with:

- A) Faster, more accurate order processing.
- B) Increased agility and responsiveness in meeting demands of customers.
- C) Lower transaction and materials costs.
- D) All of the choices are correct.

1

Networked enterprises view cross-functional enterprise systems as a strategic way to use IT to centralize information resources and improve the efficiency and effectiveness of business processes, and develop strategic relationships with customers, suppliers, and business partners.

- A) True
- B) False

2

Enterprise application integration software helps a business connect across functions within the enterprise so that they work in a seamless, integrated way.

- A) True
- B) False

3

Sales force automation systems use mobile computing and Internet technologies to automate many information processing activities for processes related to sales and customer service.

A) True
B) False

4

The overall goal of Internet based technologies is to create flexible, agile, manufacturing processes that efficiently produce products of the highest quality.

A) True

B) False

5

Managing the full range of the customer relationship involves two related objectives. One of those objectives is to provide the organization and all of its customer-facing employees with multiple views of every customer at every touch point and across all channels. The other is to provide the customer with a single view of the company and its extended channels.

A) True

B) False

6

Customer relationship management (CRM) improves a company's customer focus by assisting in the fulfillment of prospect and customer responses and requests by quickly scheduling sales contacts and providing appropriate information on products and services to sales representatives, while capturing relevant information for the CRM database.

A) True
B) False

7

One of the major drawbacks of ERP is that it cannot give a company an integrated realtime view of its core business processes, such as production, order processing, and inventory management.

A) True

B) False

8

Converting data from previous legacy systems to the new cross-functional ERP system is not a major category of ERP implementation costs.

A) True

B) False

9

Fundamentally, successful enterprise resource planning helps a company get the right products to the right place at the right time, in the proper quantity and at an acceptable cost.

A) TrueB) False

10

Effective supply chain management within an organization can result in reductions in inventory levels, quicker times to market, and strategic relationships with suppliers.

A) True
B) False

#### **Electronic Commerce Systems**

1

Your text outlines three basic categories of electronic commerce applications. When businesses develop attractive electronic marketplaces to entice and sell products and services to customers, this is considered which type of application?

A) Business-to-business.

- B) Business-to-consumer.
- C) Consumer-to-consumer.
- D) Many-to-many marketplace.

2

Your text outlines nine key components of the e-commerce process architecture that are the foundation of the e-commerce initiatives of many companies today. One of theses components deals with developing, generating, delivering, updating, and archiving text data and multimedia information at e-commerce websites. This component is called:

- A) Search management.
- B) Content management.
- C) Customer management.
- D) Event notification.

3

Your text outlines nine key components of the e-commerce process architecture that are the foundation of the e-commerce initiatives of many companies today. When a customer purchases an airline ticket online and receives confirmation of that purchase by e-mail, this is an example of which component?

- A) Workflow management.
- B) Event notification.
- C) Security and control.
- D) Knowledge management.

4

Your text describes current e-commerce trends in applications and associated strategies taking place in the business-to-consumer market and the business-to-business market. Web brochures would be considered a short-term strategy in which market?

- A) Business-to-consumer.
- B) Business-to-business.
- C) Consumer-to-consumer.
- D) All of the choices are correct.

5

The statement "A company's prices don't have to be the lowest on the Web if they build a reputation for high quality, guaranteed satisfaction, and top customer support while shopping and after the sale" applies to which of the following e-commerce success factors?

- A) Performance and service efficiency.
- B) Selection and value.
- C) Offering incentives to purchase.
- D) Security.

6

The statement "Web shopping and customer service must be friendly and helpful, as well as quick and easy" applies to which of the following e-commerce success factors?

- A) Performance and service efficiency.
- B) Selection and value.
- C) Offering incentives to purchase.
- D) Security.

7

The statement "A top e-tailer would provide an attractive Web storefront, website shopping areas, multimedia product catalog pages, and shopping features" applies to which of the following e-commerce success factors?

- A) Performance and service efficiency.
- B) Selection and value.
- C) Look and feel.
- D) Personal attention.

8

Which of the following would be an example of a many-to-many e-commerce marketplace?

A) Buy side marketplace that attracts many suppliers to bid on the business of a major supplier.

- B) Distribution marketplace that unites major suppliers to attract a larger audience of buyers.
  - C) An auction marketplace such as e-Bay.
  - D) Sell-side marketplace that attracts many buyers to one major seller.

9

When a company has both e-commerce virtual business operations and traditional physical business operations, and employs a strategy of integrating the two operations, this is referred to as

- A) Brick and mortar.
- B) Bricks and clicks.
- C) Clicks and hardscape.
- D) Hardscape and shopping carts.

10

The content and catalog management component of e-commerce processes includes all but which of the following?

- A) Dynamic content generation.
- B) Pricing calculation.
- C) Product configuration.
- D) Payment verification.

1

For most companies today, electronic commerce encompasses the entire online process of developing, marketing, selling, delivering, servicing, and paying for products and services transacted on internetworked, global marketplaces of customers, with the support of a worldwide network of business partners.

- A) True
- B) False

2

Companies involved in electronic commerce as buyers rely on Internet-based technologies and e-commerce applications and services to accomplish marketing, discovery, transaction, processing, and product and customer service processes.

A) TrueB) False

3

Electronic personal advertising of products and services to buy or sell by consumers at electronic newspaper sites, consumer e-commerce portals or personal websites is a form of business-to-consumer e-commerce.

A) True

B) False

4

Your text outlines nine key components of the e-commerce process architecture that are the foundation of the e-commerce initiatives of many companies today. One of these components is customer profiling which deals with gathering data on customers and their website behavior and choices, and building electronic profiles of their characteristics and preferences.

A) True
B) False

5

One of the competitive necessities for the web retailer is real-time personalization. Real-time personalization works as a customer browses online and keeps track of customer behavior while online.

A) True
B) False

Electronic debit transfer systems are a major form of electronic commerce systems in banking and retailing industries that use a variety of information technologies to capture and process money and credit transfers between banks and businesses and their customers.

A) TrueB) False

7

A major advantage of the Internet, intranets, and extranets is they enable companies to create new channels for interactive communications within a company, with customers, and the suppliers, business partners, and others in the external environment.

A) True
B) False

8

Sniffer software is used to detect unauthorized individuals who are trying to get your personal information as it is being transmitted over the Web.

A) TrueB) False

9

One of the factors leading to successful retailing on the Web involves giving online customers with similar interests a feeling of belonging to a unique group of like-minded individuals, which helps build customer loyalty and value.

A) True
B) False

10

eBay is an example of a many-to-some e-commerce marketplace.

A) TrueB) False

#### **Decision Support Systems**

1

"Typically composed of self-directed teams as well as middle managers that develops short- and medium-range plans, schedules, and budgets and specifies the policies, procedures, and business objectives for their subunits of the organization." This statement describes which level of management?

- A) Tactical.
- B) Operational.
- C) Organizational.
- D) Strategic.

2

Unstructured decisions are typically made at the \_\_\_\_\_ management level.

- A) Strategic.
- B) B. Tactical
- C) Operational.
- D) Organizational.

3

Which reporting alternative would best apply to the following statement: "Information is available whenever a manager summons it"?

- A) Periodic scheduled report.
- B) Exception report.
- C) Demand report and responses.
- D) Push reporting.

Which type of analysis should be used to answer the following: Let's increase advertising by \$100 repeatedly so we can see its relationship to sales?

- A) Sensitivity analysis.
- B) Optimization analysis.
- C) What-if analysis.
- D) Goal-seeking analysis.

5

Which one of the following statements would NOT apply to executive information systems (EIS)?

- A) Provide management with immediate and easy access to information about the firm's critical success factors.
  - B) Are most useful to managers at the operational level of management.
- C) Provide information to support the intelligence stage of the decision-making process.,
  - D) Are most helpful in supporting unstructured decision-making processes.

6

Internal enterprise information portal applications might include access to which of the following?

- A) Other Internet news services.
- B) Links to industry discussion groups.
- C) Decision support systems.
- D) All of the choices are correct.

7

Today's information systems must provide fast answers to complex business queries. OLAP enables managers and analysts to interactively manipulate large amounts of detailed and consolidated data from many perspectives. When a manager manipulates data and looks at only a portion of a sales data base to show sales of a product within various regions, this is an example of:

- A) Consolidation.
- B) Drill down.

- C) Slicing and dicing.
- D) Aggregation of data.

8

Which of the following application areas of artificial intelligence would include expert systems, neural networks, and intelligent agents?

- A) Cognitive science applications.
- B) Robotics applications.
- C) Natural interface applications.
- D) None of the choices are correct.

9

Which of the following provides answers to questions in a very specific problem area, such as recommending a particular model of a digital camera to a customer based on questions posed by the software and answered by the consumer regarding use, price, and other decision-making questions?

- A) Fuzzy logic system.
- B) Genetic algorithms.
- C) Expert system.
- D) Intelligent agent.

10

Artificial intelligence is attempting to duplicate which of the following human capabilities in computer-based systems?

- A) Thinking and reasoning, and using reason to solve problems.
- B) Learning or understanding from experience.
- C) Responding quickly and successfully to new situations.
- D) All of the choices are correct.

1

As companies migrate toward responsive e-business models, they are investing in more data-driven decision support application frameworks rather than continuing to invest in legacy systems as research has proven that legacy systems no longer provide the necessary data managers need to respond rapidly to changing market conditions and customer needs.

A)

**True** 

B) False

2

The author of your text outlines a conceptual view of the levels of managerial decision-making. Unstructured decisions involve situations where the procedures to follow when a decision is needed cannot be specified in advance.

A)

**True** 

B) False

3

Your text outlines four major reporting alternatives provided by management information systems. An example of a periodic scheduled report that uses a pre-specified format designed to provide managers with information on a regular basis would include a monthly payroll report.

A)

True

B) False

4

In online analytical processing, consolidation refers to the display of detailed data that comprise the consolidated data.

A)

True

B)

**False** 

Geographic information systems (GIS) are a special category of decision support system that integrates computer graphics with other DSS features.

<mark>A) True</mark>

B) False

6

Market basket analysis is a common type of data mining activity for marketing because it determines what products customers purchase together with other products.

A) True

B) False

7

A key disadvantage of enterprise information portals is that while they can enhance employee productivity in using internal information, they cannot enhance productivity or reduce web surfing when employees need external information.

A) TrueB) False

8

Your text outlines three major application areas of artificial intelligence. Applications in AI that deal in cognitive science include the development of expert systems and other knowledge-based systems that add a knowledge base and some reasoning capability to information systems.

A) True

B) False

9

Advantages of expert systems include solving problems requiring a wide domain of knowledge, the ability of the software to learn, and low development costs.

A) True

B) False

10

Neural networks can learn from the data processed, recognizing patterns and relationships in the data and can thus be used in applications such as guiding surgeons during brain surgery.

- A) True
- B) False

#### **Developing Business/IT Solutions**

1

The discipline of systems thinking can be referred to as "seeing the forest and the trees" in any situation. Which of the following accomplishes this?

- A) Seeing interrelationships among systems rather than cause and effect chain of events
- B) Seeing cause and effects of chain of events and observing discrete snapshots of change when change occurs.
- C) Seeing processes of change among systems and cause and effect chain of events.
  - D) None of the choices are correct.

2

Which of the five categories of feasibility studies discussed in your text focuses on such things as cost savings, increased revenue, decreased investment requirements, and cost/benefit analysis?

- A) Operational.
- B) Technical.
- C) Human factors.
- D) Economic.

3

Within the systems analysis phase of systems development, functional requirements are determined. Examples of functional requirements would include which of the following?

- A) User interface requirements, processing requirements, storage, and control requirements.
  - B) User requirements for hardware and software resources.
  - C) Training requirements and conversion requirements.
  - D) None of the choices are correct.

4

Prototypes have replaced logical and physical design.

- A) An iterative and interactive development process with extensive end user involvement is an example of the systems development method known as:
  - B) Rapid technical development.
  - C) Prototyping.
  - D) Systems application design.
  - E) Feasibility study.

5

In end user development, IS professionals:

- A) Play an extensive role in helping end users through analysis, design, and implementation.
  - B) Play a consulting role, while the users do their own development.
- C) Are never involved, as the end users are totally in control of their development.
- D) Guide the end users to focus first on input, followed by processing and then output to get the most from the end user systems.

6

According to your text, which of the following correctly describes the order of the phases of project management?

A) Initiate/define, plan, execute, control, and close.

- B) Plan, initiate, control, execute, and close.
- C) Initiate, control, plan, execute, and evaluate.
- D) None of the choices are correct.

7

Your text outlines several evaluation factors for IS services. Which one of the following is NOT a major IS services evaluation factor?

- A) Performance.
- B) Business position.
- C) Conversion.
- D) All of the choices are IS service evaluation factors.

8

Which of the four conversion strategies discussed in your text brings new systems online as a series of functional components that are logically ordered so as to minimize disruption to end users and the flow of business?

- A) Direct.
- B) Parallel.
- C) Phased.
- D) Pilot.

9

Which of the following is a correct statement concerning change and change management?

- A) To be successful, an eight-step approach must be applied to eliminate user resistance to new systems.
- B) Successful implementation of new strategies and applications requires managing the effects of change in business processes, organizational structures, managerial roles, work assignments, and stakeholder relationships.
- C) Of all the change management dimensions, the process factors are most difficult and take the longest time to resolve.
- D) Change should be presented to stakeholders as a necessary part of doing business, even though change does not happen frequently.

1

A business process, such as the sales process, can be viewed as a system.



Trı



2

The traditional information systems development cycle has five steps that are based on the stages of the systems approach. These activities are highly related and independent.

A)

True



**False** 

3

Of the five categories of feasibility studies that are part of the systems development process, the technical feasibility focuses on how well the proposed system will fit with the existing organizational structure.

A)

True

B)

**False** 

4

During the systems design stage of systems development, the development team focuses on data design, process design, and user interface design.

A)

True False

B)

Prototyping is the rapid development and testing of working models of new applications in an interactive, iterative process that can be used by either IS specialists or end-user business professionals.

A) True

B) False

6

When end users do their own system development, they must still remember to focus on the fundamental activities of any information system, concentrating first on process, then on input and output.

A) TrueB) False

7

Ineffective project management, whether a project is large or small, can contribute to a project being completed late and/or over budget.

A) True

B) False

8

When evaluating and selecting hardware or software, many of the evaluation factors are similar, such as performance, cost, reliability, compatibility, and support.

A) True
B) False

9

When a new system is ready for initial operation, a company has to consider which conversion strategy to use. When a parallel conversion strategy is used, the old and new systems are run simultaneously until the end users and project coordinators are fully satisfied that the new is functioning correctly.

A) True

B) False

10

A key way management can reduce end user resistance to the changes of new systems is to directly involve end users in the planning and application development stages before the new system is implemented.

- A) True
- B) False

#### **Security and Ethical Challenges**

1

In business ethics, the theory that states companies have ethical responsibilities to all members of society is known as:

- A) Social contract theory.
- B) Stakeholder theory.
- C) Stockholder theory.
- D) No free lunch theory.

2

There are four major principles of technology ethics. "The benefits and burdens of the technology should be distributed fairly" describes which of those principles?

- A) Informed consent.
- B) Justice.
- C) Minimized risk.
- D) Proportionality.

According to the definition by the Association of Information Technology Professionals, computer crime includes which of the following?

- A) Unauthorized release of information.
- B) Unauthorized copying of software.
- C) Using or conspiring to use computer or network resources to illegally obtain information or tangible property.
  - D) All of the choices are correct.

4

According to your text, companies that have been faced with cyber theft:

# A) Discover that a majority of the cases are inside jobs by current employees.

- B) Discover that a majority of the cases are outside jobs by external hackers and thieves.
- C) Readily report full details about the thefts to authorities to deter additional thefts from occurring.
- D) Recognize that customers and shareholders want to know full details and readily report them.

#### 5 Solved Anil

Sniffer software can be used by hackers to assault companies through the Internet. This is accomplished by:

- A) Faking an e-mail address or Web page to trick a company into passing along critical information.
- B) Searching individual packets of data as they pass through the Internet, capturing passwords or the entire contents.
- C) Dialing thousands of telephone numbers in search of a way in through a modem connection.
- D) Talking unsuspecting company employees out of valuable information such as passwords.

Unauthorized use of computer systems at work often involves the Internet. Which of the following is an example of such Internet abuses?

- A) Non-work-related download/upload.
- B) Pornography.
- C) General e-mail abuses.
- D) All of the choices are correct.

7

The unauthorized use of private and confidential personal information has seriously damaged the privacy of individuals. Accessing individuals' private e-mail conversations and computer records, and collecting and sharing information about individuals gained from their visits to Internet websites and newsgroups is an example of which type of privacy violation?

- A) Personal privacy.
- B) Computer monitoring.
- C) Computer matching.
- D) Unauthorized files.

8

Effective security management within an organization can:

- A) Minimize errors, losses, and fraud.
- B) Eliminate general e-mail abuses.
- C) Eliminate all errors, fraud, and losses.
- D) None of the choices are correct.

9

Accomplishing a denial of service attack requires that the perpetrators involve three layers of networked computer systems. Which of the following is not one of these layers?

- A) The victim's website.
- B) The victim's Internet service provider.
- C) Internet cafes.
- D) The sites of "zombie" or slave computers that were commandeered by the cyber criminals.

10

In the event of computer system failure, companies may use fault tolerant systems that have redundant processors, peripherals, and software that provide backup to keep a company going. Such a backup that provides a reduced but acceptable level of performance is referred to as:

- Fail-safe capability.
- Fail-soft capability. B)
- Limited-fail capability. C)
- D) Disaster recovery capability.

1

The use of information technology in business operations presents serious security challenges and risks such as computer crime or unethical behavior to society.

- A) **True**
- B) False

2

Individuality, employment, working conditions, and health are all impacted by IT. Therefore, security, ethics, and social issues have emerged related to each of these areas.

- A) **True**
- B) False

In business ethics, the stakeholder theory of business ethics maintains that managers have an ethical responsibility to manage a firm for the benefit of all its stockholders, which are all individuals and groups that have a stake in or claim on a company.

A) TrueB) False

4

Cybercrime is defined as the obsessive use of computers or the unauthorized access and use of networked computer systems.

A) TrueB) False

5

Hackers use techniques such as dumpster diving, war dialing, back doors, and logic bombs to assault companies through the Internet and other networks.

A) True
B) False

6

Since computer time and resource theft is a concern for today's companies, they often use flaming techniques to deter those who would steal computer time or IT resources.

A) TrueB) False

7

Viruses, Trojans, and worms, have infected millions of computers across many countries in a single year's time, and their creation represents one of the most destructive examples of computer crime.

A) True

B) False

8

A key tool companies use to protect data and other computer network resources is encryption of data, which allows data to be transmitted in unscrambled form and then scrambled by authorized receivers.

A) TrueB) False

9

Denial of service attacks have been eliminated in recent years because of improved technology being used through the Internet.

A) TrueB) False

10

Standard IT security measures companies use include the use of security codes, backup files, security monitors, and fault tolerant systems.

A) True
B) False

**Enterprise and Global Management of Information Technology** 

1

The chief information officer of an organization:



- A) Works with the CEO to manage joint development and implementation of business/IT strategies.
- B) Works with the chief technology officer to manage application development.
- C) Works with the chief technology officer to implement new business/IT technologies.
  - D) All of the choices are correct.

2

The Business/IT planning process has three major components. Which of the following is NOT one of those components?

- A) Strategy development.
- B) Technology architecture.
- C) Globalization.
- D) Resource management.

3

The IT architecture that is created by the business/IT planning process is a conceptual design, or blueprint that includes several components. The technology platform consists of which of the following?

- A) The Internet, intranets, extranets, and other networks, computer systems, systems software, and integrated enterprise application software that provide a computing and communications infrastructure that supports the strategic use of IT for e-business, e-commerce, and other business/IT applications.
- B) The business applications of information technology that are designed to support the strategic business initiatives.
- C) The business applications of IT that are designed to support the customer valuation and business valuation functions of the company.
- D) The many types of databases including data warehouses and Internet/intranet databases.

4

Managing end user services is an important IT initiative for a company. To address this, some firms create a group staffed with user liaison specialists to assist with

troubleshooting, education efforts, and helping business professionals with application development. This group would often be referred to as a(n):

- A) Technical team.
- B) Chief technology team.
- C) Information center.
- D) None of the choices are correct.

5

Important factors for successful outsourcing include which of the following?

- A) Understanding company goals and objectives, and having a strategic vision and plan.
  - B) Selecting the right vendor and ongoing management of the relationships.
  - C) Open communication with affected individuals/groups.
  - D) All of the choices are correct.

6

Which of the following statements is not true concerning offshoring?

- A) Offshoring can be seen in the context of either production offshoring or services offshoring.
- B) Offshoring operations often move to countries such as India, the Philippines, Ireland, and Eastern European countries.
  - C) Offshoring is limited to services offshoring.
- D) Offshoring provides actual delivery of services in low-cost locations in a manner theoretically transparent to end users.

7

According to your text, senior management needs to be involved in critical business/IT decisions to optimize the business value and performance of the IT function. "The business value of the system is never realized" is a consequence of abdicating which of the following decisions?

- A) How good do our IT services really have to be?
- B) Which business processes should receive our IT dollars?
- C) Whom should we blame if an IT initiative fails?

D) How much should we spend on IT?

8

Which of the following is not a geoeconomic challenge in global business?

- A) Challenge of communicating in real time across the world's 24 times zones.
- B) Challenge of getting good-quality telephone and telecommunications service in many countries.
  - C) Challenge of finding job skills required in some countries.
  - D) All of the choices are geoeconomic challenges in global business.

9

The trend in global business and IT strategies is towards a(n):

- A) Transnational strategy.
- B) Multinational strategy.
- C) International strategy.
- D) Global strategy.

10

A transnational strategy is one in which a firm integrates its global business activities through close cooperation and interdependence among international subsidiaries and corporate headquarters. In contrast, an international strategy involves:

- A) A strategy where foreign subsidiaries operate autonomously.
- B) A strategy in which foreign subsidiaries are autonomous but are dependent on headquarters for new processes, products, and ideas.
- C) A strategy where a company's worldwide operations are closely managed by corporate headquarters.
  - D) All of the choices are correct.

1

Through minimal investments in global e-business, e-commerce, and other IT initiatives, many companies are intent on transforming themselves into global business powerhouses.

A) TrueB) False

2

The chief information officer of a company has total responsibility in leading the development and implementation of business and IT strategies.

A) TrueB) False

3

A conventional practices approach to IT management would put more emphasis on vendor homogeneity and technology platform choices than fully matching the business needs, whereas an e-business-driven IT management approach would place more emphasis on meeting business needs than homogeneity of vendors.

A) True B) False

4

Your text discusses the concept of downsizing. In relation to the concept of IT, downsizing refers to moving to smaller computer platforms, such as from mainframe systems to networks of personal computers and servers.

A) True
B) False

In IT operations management, the role of system performance monitors is to police the processing of computer jobs, develop planned schedules of computer operations to optimize computer system performance, and produce detailed statistics for effective planning and control of computing capacity.



True

B) False

6

Many organizations today outsource some of their IT functions to allow the organization to focus on core competencies (the business they are in) rather than a business in which they are not (IT).



True

B) False

7

Offshoring, like outsourcing, is limited to IT and other support aspects of a business. Neither involves actual relocation of an organization's business processes.

A) True



**False** 

8

Political challenges in global business include such problems as differences in cost of living and labor costs between various countries.

A)

True

B)

**False** 

9

Most international organizations have found that the management of their technology platform has become increasingly easy. One key reason for this is that software has become much more standardized globally in recent years.

A) True

R)	Fa	معا
D)	r d	15E

10

With the growth of the Internet and e-commerce, the political controversy and technology barriers to global data access have decreased significantly.

A) Irue
B) False
Temporal CSFs in an organization, results from
select correct option:
Economic changes
Internal needs and changes Page No. 135
Technological changes
Environmental changes
The mechanism by which the more specific class in a generalization includ
ttributes and operations of general class is called

des the

Select correct option:

Inheritance

Encapsulation

Polymorphism

Generalization

Entity represents sources of data received by the system or destinations of the data produced by the system.

Select correct option:

**True** Page No. 116 False

The interface is implemented by \_\_\_\_\_

Select correct option:

Methods

Signatures

Classes

**Objects** 

ref from my librabry: Java2-5th edition by Herbert Schildt

Page#236 Topic: Implementing Interfaces

The main focus of Object Oriented analysis is to study the	of objects.
Select correct option:	
Collaboration	
State Implementation	
Implementation Sequence	
Sequence	
Inheritance can be defined in terms of	
Select correct option:	
Has kind of	
Is based on	
Is similar to	
Is kind of	
Data processing capability of distributed environment is	
Select correct option:	
Flexible	
Limited	
Centralized	
Integrated	
Object oriented analysis generates	
Select correct option:	
Conceptual model of Information	
Implementation constraints	
System Interfaces	
Data requirement specifications	
	C
Damage caused to the software without physical presence is the outcor threat.	ne of
Select correct option:	
Physical	
<mark>Logical</mark>	
Security	
Privacy	
Both software objects and real time objects have	
Select correct option:	
Identity and behavior	
Identity and state	

Identity, state and behavior State and behavior An association among entities is called Relation. Select correct option: True 114 False Rectangle shape in the flow charts represents Select correct option: Decision **Process Terminator** Relationship Ref: http://www.ehow.com/about 5042298 flow-chart-icons-mean.html \_\_\_\_ is usually identified by the phrase "is a kind of." Select correct option: Inheritance 131 Class Object Instance Which of the following carry characteristics of specialization? Select correct option: Sub classes **Sub Interfaces** Sub objects Super set \_\_helps organization in gaining competitive advantage in the use of processes, effectiveness and efficiency. Select correct option: BPR Page No. 134 **CSF** MIS SPR Object oriented analysis focuses on the \_\_\_\_\_ Select correct option:

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Implementation of objects

States of objects
Identity of objects
Collaboration of objects
Data processing capability of distributed environment is Select correct option:  Flexible Page No. 137
Limited
Centralized
Integrated
The Internet's technological success does not depend on its principal communication tools, the Transmission Control Protocol (TCP) and the Internet Protocol (IP). Select correct option:  True  False Page No. 138
A security program is a series of ongoing regular periodic reviews conducted to ensure that assets associated with the information systems function are safeguarded adequately Select correct option:  True Page No. 141  False
The requirement of protecting information from improper modification is termed as system and data
Select correct option:
Privacy
Consistency
<b>Integrity</b>
Reliability
The flowchart helps in locating and correcting errors also called debugging.
Select correct option:
True Page No. 115
False
According to "Booch", object has following three components
Select correct option:
State, Behavior, Identity Page No. 128
State, Behavior, Interface

#### www.vuaskari.com

State, Interface, methods State, Variables, Methods

A category of objects Select correct option: Inherit Share Collaborate Use	the same attributes, operations and relationships.
Operations are usually called Select correct option: Methods Functions Signatures Interfaces	ed via
Object orientation helps in Select correct option: Reusable software Testable software Configurable software Maintainable software	increasing abstraction level to build
Which of the following is not select correct option: CSF PIN Both options a and b None of them	not same as key performance indicator or KPI.
is an association entities Select correct option: Value Sets Cardinality Relationships Page No. Domain	on among entities. There has to be a relationship between two
Due to unauthorized change Select correct option: Sharing Consistency	es in data, its is lost.

Redundancy
Object oriented analysis focuses on the Select correct option: States of objects Collaboration of objects Implementation of objects Instance of object
Which of the following is considered during OO Analysis? Select correct option: System behavior Concurrency Distribution Redundancy
Characteristics of object are called Select correct option:  Methods Page No. 131 Status Attributes Instances
The interface is implemented by Select correct option: Signatures Classes Methods Objects
Which of the following carry characteristics of specialization? Select correct option: Sub classes Sub Interfaces Sub objects Super set

The protection of the interests of those relying on information, and the information systems and communications that delivers the information, from harm resulting from failures of availability, confidentiality, and integrity.

Select correct option:

True Page No. 139

False

Which of the following model places emphasis on documentation? Select correct option:

### Waterfall PAGE 83

Spiral

Incremental

Rapid prototyping

Which of the following is the process of quickly putting together a working model in order to test various aspects of the design for gathering early user feedback? Select correct option:

Interviews

Iteration

### Prototyping PAGE 89

Questionnaires

Which of the following lifecycle model is very appropriate for large and complex information systems?

Select correct option:

### Spiral PAGE 88

Prototyping

Incremental

Waterfall

Which of the following lifecycle model is a combination of classic waterfall model and aspects of risk analysis?

Select correct option:

**Prototyping** 

Waterfall

### Spiral PAGE 88

Incremental

Which of the following process begins with stratifying system users and then identifying their needs?

Select correct option:

Structuring

QA

**Exploration** 

Design PAGE 81

In which of the following models, the development approach is based on producing deliverables frequently/ repetitively.

Select correct option:

Incremental

Waterfall

**Iterative PAGE 86** 

XP

· .	C*. 1	1	·		1 1	•	C
Trying to	tit neonle an	d organizations i	into intorm	iation systems	has	heen maior reaso	nn tor
1191115 10	in people un	a organizations i	iiito iiiioiii	iddolf Systems	nus	occii illajoi icase	)II I (I

Select correct option:

success

efficiency

increased productivity

Failure PAGE 76

Employees might be unwilling to accept the high level of responsibility if organization is dominated by \_\_\_\_\_ and the culture is \_\_\_\_\_.

Select correct option:

Workers, autocratic

### top management, autocratic PAGE 77

top management, democratic

Middle level management, democratic

Which of the following view gives a quick understanding of the business processes and flows?

Select correct option:

Procedural

**Abstract** 

Internal

### Diagrammatic PAGE 96

Which of the following provides a structured means of addressing the impact of technologies on an organization?

Select correct option:

Business planning

### IT planning PAGE 67

Requirements planning

Configuration planning

In which of the following models the phases are in a cascading manner linking the output of one to the input of next phase.

Select correct option: Rapid prototyping Spiral Waterfall PAGE 83 Extreme programming
If a flow chart become complex it is better to use connector symbols to reduce to number of flow lines.  Select correct option:  True PAGE 98  False
Which of the following addresses the availability of sufficient technology to support the proposed project? Select correct option: Operational feasibility Economic feasibility Tactical feasibility Technical feasibility PAGE 73
Which of the following process is concluded by recommending a monitoring and control mechanism? Select correct option: Designing Analyzing Planning PAGE 67 Implementation
Which of the following model can lead to scope creep due to user feedback after each phase? Select correct option: Iterative PAGE 71 XP Rapid prototyping Waterfall
In model, software is constructed step by step in the same way a building is constructed.  Select correct option:  Spiral  Incremental PAGE 69  Extreme programming

#### Waterfall

Which of the following is the core product which usually addresses the basic requirements of the system?

Select correct option:

### First increment PAGE 85

Second increment

Last increment

Final increment

Which of the following enunciate business goals and the actions that need to be initiated to achieve those goals including related benefits, resources and timeframes? Select correct option:

Organizing

Monitoring

### Plans PAGE 67

Implementation

Which of the following defines the operations of the system in layman's terms? Select correct option:

### User manual PAGE 82

Technical manual

Procedural manual

Testing manual

Which of the following view gives a quick understanding of the business processes and flows?

Select correct option:

Procedural

**Abstract** 

Internal

### Diagrammatic PAGE 96

Which of the following model can lead to scope creep due to user feedback after each phase?

- Iterative page no 97
- XP
- · Rapid prototyping
- · Waterfall

The study of business problem domain is used to recommend improvements and specify the business requirements for the solution.

True page no 102

· False

Which of the following are knowledge workers who facilitate the development of information systems and computer applications by bridging the communications gap that exists between non-technical system users, and System designers and developers?

- System Analysts page no 103
- · Software Engineers
- · System Designers
- · Chief Executives

Which of the following ensures the correctness of data in the database?

- Data integrity page no 104
- · Data accessibility
- · Data consistency
- · Data analysis

System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

True page no 102

· False

The purpose of \_\_\_\_\_\_ is to obtain a commitment to change and evaluate whether cost effective solutions are available to address the problem that has been identified.

- planning
- · usage scenarios
- feasibility study page no 79
- · testing

Which of the following refers to the ways data is stored in partitions and sequences?

- Structure page no 91
- · Design
- Collaboration diagram
- · Sequence diagram

Which of the following is a problem solving technique that re-assembles a system's components back into a complete system?

- · System analysis
- System design page no 103
- · System check
- · System configuration

Which of the following model is preferred for its simplicity and more disciplined approach?

- Incremental
- Waterfall page no 93
- · Spiral
- · Iterative

### Solved BBY Anil

Which of the following addresses compliance and adjustability with the way organization works with attitude to change or chains of command?

- Operational feasibility page no 83
- · Technical feasibility
- · Tactical feasibility
- · Economic feasibility

A problem solving technique that decomposes a system into its component pieces for the purpose of studying, how well those component parts work and interact to accomplish their purpose can be one of the definitions of System development.

- True page no 102
- · False

The study of business problem domain used to recommend improvements and specify the business Requirements for the solution is called:

- System Analysis page no 102
- · System Design
- · Risk Management
- · Risk Analysis

A well-designed system also helps in early detection of problems in critical areas.

- True page no 106
- False

Which of the following model places emphasis on documentation?

- <mark>Waterfall</mark> page no 93
- Spiral
- · Incremental
- · Rapid prototyping

Apart from the value to cost ratio, modules are also selected on the basis of requirements and needs.

- · programmer
- · designer
- customer page no 95
- · system analyst

Which of the following problems posses multiple solutions with fewer parameters being less manipulate able.

- **Unstructured**
- · Partially structured
- · Semi structured
- Structured

A schematic representation of a sequence of operations as in a manufacturing process or computer program is called \_\_\_\_\_

- Flowchart page no 106
- · Entity relationship Diagram
- · Data flow diagram
- · Sequentioal Diagram

If a flow chart become complex it is better to use connector symbols to reduce to number of flow lines.

- True page no 108
- · False

Which of the following is the core product, which usually addresses the basic requirements of the system?

- First increment page no 95
- Second increment
- · Last increment
- · Final increment

In \_\_\_\_\_ model, software is constructed step by step in the same way a building is constructed.

- · Spiral
- Incremental page no 79
- · Extreme programming
- · Waterfall

Which of the following addresses the availability of sufficient technology to support the proposed project?

- · Operational feasibility
- · Economic feasibility

- · Tactical feasibility
- Technical feasibility page no 8

Trying to fit people and organizations into information systems has been major reason for

- · success
- · efficiency
- · increased productivity
- failure page no 86

In drawing a proper flowchart, all necessary steps that are a part of process should be listed out in \_\_\_\_\_ order.

- Logical page no 109
- · Physical
- · Random
- · Top to Bottom

In which of the following model, the system development is broken into many mini development projects.

- · Spiral
- Incremental page no 95
- Iterative
- Waterfall

Which of the following are knowledge workers who facilitate the development of information systems and computer applications by bridging the communications gap that exists between non-technical system users, and System designers and developers?

- System Analysts page no 103
- · Software Engineers
- · System Designers
- Chief Executives

Which of the following is a project management technique which divides complex projects into smaller and more easily managed segments?

- SDLC page no 78
- · System programming
- Software testing
- · Software configuration

Apart from the value to cost ratio, modules are also selected on the basis of \_\_\_\_\_ requirements and needs.

· programmer

- · designer
- · customer
- · system analyst

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Select correct option:

- Logical Page No. 109
- · Physical
- · Random
- · Top to Bottom

Which of the following is a problem solving technique that re-assembles a system's components back into a complete system?

Select correct option:

- System analysis
- System design Page No. 93
- · System check
- · System configuration

The study of business problem domain is used to recommend improvements and specify the business requirements for the solution.

Select correct option:

- True Pa
- False

Which of the following may be of low fidelity and dismissed as toys?

Select correct option:

- Interfaces
- · Inference engines
- Early prototypes Page No. 101
- · Development engines

Which of the following refers to the structuring of hardware and software to achieve the effective and efficient processing of information?

Select correct option:

- · SDLC
- · System monitoring
- · Operational planning
- System development Page No. 78

Which of the following allows manufacturers to rapidly and inexpensively test the parts of the design which are most likely to have problems?

Select correct option:

- · Physical Model
- · Prototype Page No. 100
- Trial version
- · Carbon copy

Which of the following are knowledge workers who facilitate the development of information systems and computer applications by bridging the communications gap that exists between non-technical system users, and System designers and developers? Select correct option:

- <mark>System</mark> Analysts

Page No. 103

- · Software Engineers
- System Designers
- · Chief Executives

Which of the following provides a structured means of addressing the impact of technologies on an organization?

Select correct option:

- · Business planning
- IT planning

Page No. 67

- · Requirements planning
- Configuration planning

Employees might be unwilling to accept the high level of responsibility if organization is dominated by \_\_\_\_\_\_and the culture is \_\_\_\_\_.

Select correct option:

- · Workers, autocratic
- top management, autocratic

Page No. 87

- · top management, democratic
- · Middle level management, democratic

In which of the following environments, duplication of clerical work is generally observed.

Select correct option:

· Computerized

- Automated
- <mark>Manual</mark> Page No. 102
- · Semi-computerized

A well designed system also helps in early detection of problems in critical areas. Select correct option:

- True page no 106
- False

Which of the following is used to test the function of the new design before starting production of a product?

Select correct option:

- · Trial version
- · Mathematical Model
- · Beta version
- Prototype page no100

Which of the following is the core product which usually addresses the basic requirements of the system?

Select correct option:

- First increment page no 95
- · Second increment
- · Last increment
- · Final increment

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Select correct option:

- programmer
- · designer
- customer
- · system analyst

In which of the following models the phases are in a cascading manner linking the output of one to the input of next phase.

Select correct option:

- · Rapid prototyping
- · Spiral
- · Waterfall page no 83
- Extreme programming

Which of the following addresses the availability of sufficient technology to support the proposed project?

Select correct option:

- · Operational feasibility
- · Economic feasibility
- Tactical feasibility
- Technical feasibility

Which of the following allow managers to verify the successful completion of project phases before allocating resources to subsequent phases?

Select correct option:

- Defining projects
- Segmenting projects page no 78
- · Refining projects
- · Successful projects

In which of the following scheme both systems run and output of both are used since functions performed are different.

Select correct option:

- Abrupt change over
- Phased change over page no 93
- · Parallel change over
- · Immediate change over

Which of the following refers to the structuring of hardware and software to achieve the effective and efficient processing of information?

Select correct option:

- SDLC
- · System monitoring
- Operational planning
- System development

Employees might be unwilling to accept the high level of responsibility if organization is dominated by \_\_\_\_\_\_and the culture is \_\_\_\_\_.

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- · Logical page no 109
- · Physical
- · Random
- Top to Bottom

Which of the following is a problem solving technique that re-assembles a system's components back into a complete system?

Select correct option:

- System analysis
- · System design
- System check
- · System configuration

The study of business problem domain is used to recommend improvements and specify the business requirements for the solution.

Select correct option:

- True
- · False

Which of the following may be of low fidelity and dismissed as toys? Select correct option:

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- · Inference engines
- Early prototypes
- Development engines

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Select correct option:

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- Prototype

- · Trial version
- · Carbon copy

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- System Analysts
- · Software Engineers
- · System Designers
- · Chief Executives

Which of the following provides a structured means of addressing the impact of technologies on an organization?

Select correct option:

Business planning

### IT planning

Requirements planning Configuration planning

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- · Workers, autocratic
- · top management, autocratic
- top management, democratic
- · Middle level management, democratic

In which of the following environments, duplication of clerical work is generally observed.

Select correct option:

- Computerized
- · Automated
- Manual
- · Semi-computerized

ERP's major objective is to tightly integrate the functional areas of the organization and to enable seamless information flows across the functional areas.

- ▶ True
- **▶** False

The environment exerts influence on the system and the system also influences the environment.

- ▶ Open system
- ► Closed system
- ► Closed end System

Customer touch point is a method of interaction with a customer, such as telephone, email, a customer service or help desk, conventional mail, Web site and store.

- ► True
- **▶** False

One of the methods of integrating different business information systems is :

- Supply Chain management software
- ► Interface reconciliation software
- ► Message passing
- ► None of the given options

The bullwhip effect refers to erratic shifts in orders up and down the supply chain because of poor demand forecasting, price fluctuation, order batching, and rationing within the chain.

- ▶ True
- ► False

"M-Commerce" stands for

- ► E-Commerce
- ► None of given options
- ▶ Mobile Commerce

The comparison of actual system with expected system is done with the help of control mechanism.

- ► False
- **►** True

Organizations sell products to other organizations electronically is an example of:

- **▶** Ecommerce
- **▶** EBusiness
- ► BPR
- ► BPRE

Which of the following refers to the process of identifying attempts to penetrate a system and gain unauthorized access?

► Threat Identification

- ▶ Intrusion detection
- ► Access Control
- ▶ All of above

A \_\_\_\_\_ is an agreed-upon set of conventions that defines the rules of communication.

- ► Protocol
- ▶ Interconnection Medium
- ► Data Packet
- ► Message

The identification of risks should start with:

- ▶ Description of the internal and external risks
- ▶ A brainstorming session with risk management experts and a program profile
- ► A good understanding of the program and a brainstorming session with key stakeholders
  - ▶ Definitions of likelihood and impact

The term OIS views organization as a combination of process oriented groups whose information needs are related but Independent.

- ► False
- ► True

In case of logical intrusion, the intruder might be trying to have an unauthorized access to the system.

- ► True
- ► False

Which one of the following computer systems uses duplication of components and data to cope with systems failures?

- ► Fault-tolerant systems
- ► Expert System
- ► MIS
- ► OIS

Data travels across the internet through several levels of networks until it reaches its middle point.

- ► True
- ► False

Which of the following is a data model or diagram for high-level descriptions of conceptual data model.

- ► ERD
- ► Flow Chart
- ► Algorithm
  - ▶ DFD

The procedures to follow when decision is needed can be specified in advance

- ► True
- **▶** False

have usually simple management structure.

- ► Small Organization
- ► Medium organization
- ► Large Organization

\_\_\_\_\_ is an object that exists and is distinguishable from other objects.

- ► Value Sets
- **►** Entity
- ► Relationships

Object oriented analysis generates \_\_\_\_\_

- ► Implementation constraints
- ► System Interfaces
- ► Conceptual model of Information

Inheritance can be defined in terms of \_\_\_\_\_\_

- ► Has kind of
- ▶ Is based on
- ► Is kind of

An IDS with the neural network feature monitors the general patterns of activity and traffic on the network and creates a database.

- ► True
- ► False

M-Commerce (mobile commerce) refers to the conduct of e-commerce via wireless devices.

- ► True
- ► False

ERP Systems control all major business processes with a single software architecture in real time.

- ► True
- ► False

Preparing a situation for change by disconfirming existing attitudes and behaviors is called Unfreezing

- ► True
- ► False

Ethics is a branch of science that deals with what is considered to be right and wrong.

- ► True
- **▶** False

Which of the following is the process or art of defining the hardware and software architecture, components, modules, interfaces, and data for a computer system to satisfy specified requirements?

- ► Systems Design
- ► Systems Requirement
- ► Coding
- ► Requirement

Buying and selling of products, services and information via computer networks, primarily through Internet is :

- **▶** E-Commerce
- ► E-Business
- ► Web Surfing
- ► BPR

In which of the following decisions the problems are non routine, critical and novel in nature, require individual judgment, evaluation and insight varying on case-to-case basis.

- ► Semi-Structured decisions
- ► Unstructured decision
- ► Structured decisions

There are five phases of the decision making process, first one is intelligence.

- ► True
- ► False

Which of the following model can lead to scope creep due to user feedback after each phase?

	Iterative
	XP
	Rapid prototyping
	Waterfall
_	ess problem domain is used to recommend improvements and specify ments for the solution.
	True
	False
information systems	owing are knowledge workers who facilitate the development of s and computer applications by bridging the communications gap that technical system users, and System designers and developers?
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	System Designers
	Chief Executives
Which of the follow	ring ensures the correctness of data in the database?
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	Data accessibility

	Data consistency
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	True
	False
The purpose ofcost effective solutio	is to obtain a commitment to change and evaluate whether are available to address the problem that has been identified.
	planning
	usage scenarios
	feasibility study
	testing
Which of the followi	ng refers to the ways data is stored in partitions and sequences?
	Structure
	Design

	Collaboration diagram
	Sequence diagram
	wing is a problem solving technique that re-assembles a system's to a complete system?
	System analysis
	System design
	System check
	System configuration
Which of the follo	owing model is preferred for its simplicity and more disciplined
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	Waterfall
	Spiral
	Iterative

Which of the following addresses compliance and adjustability with the way organization works with attitude to change or chains of command?

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Те	echnical feasibility
Ta	actical feasibility
Ec	conomic feasibility
purpose of studying, he	nnique that decomposes a system into its component pieces for the ow well those component parts work and interact to accomplish e of the definitions of System development.
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Fa	alse
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Sy	rstem Analysis
Sy	rstem Design
Ris	sk Management
Ris	sk Analysis

A well-designed sys	stem also helps in early detection of problems in critical areas.
	True
	False
Which of the follow	ring model places emphasis on documentation?
	Waterfall
	Spiral
	Incremental
	Rapid prototyping
	ralue to cost ratio, modules are also selected on the basis of ements and needs.
	programmer
	designer
	customer
	system analyst

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	Partially structured
	Semi structured
	Structured
A schematic represe computer program i	entation of a sequence of operations as in a manufacturing process or s called
	Flowchart
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	True
	False

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**SDLC** 

System programming

Software testing

Software configuration

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programmer

designer

customer

system analyst

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Select correct option:

Rapid prototyping

**Spiral** 

Waterfall PAGE 83

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Page 207 of 787

Extreme programming

Testing manual

Which of the following addresses the availability of sufficient technology to support the
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Select correct option:
Operational feasibility
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Tactical feasibility
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Analyzing
Planning PAGE 67
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Plans PAGE 67
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Technical manual
Procedural manual

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Select correct option:

Procedural

**Abstract** 

Internal

Diagrammatic PAGE 96

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Interviews

Iteration

**Prototyping PAGE 89** 

Questionnaires

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Select correct option:

#### Spiral PAGE 88

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### Spiral PAGE 88

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QA

**Exploration** 

Design PAGE 81

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Select correct option:
Incremental
Waterfall
Iterative PAGE 86
XP
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Select correct option:
success
efficiency
increased productivity
failure PAGE 76
Employees might be unwilling to accept the high level of responsibility if organization is dominated byand the culture is
Select correct option:
Workers, autocratic
top management, autocratic PAGE 77
top management, democratic
Middle level management, democratic
Which of the following view gives a quick understanding of the business processes and
flows?
Select correct option:
Procedural
Abstract
Internal
Diagrammatic PAGE 96
Which of the following provides a structured means of addressing the impact of technologies on an organization? Select correct option:
Business planning
IT planning PAGE 67
Requirements planning
Configuration planning
Cryptography primarily consists of Two basic processes.  Select correct option:  True  False

Which of the following is an expression of an intention to inflict pain, injury, evil or punishment, and an indication of impending danger or harm. Select correct option: Intrusion Damage **Threat** None of these options System Characterization is not one of the phases of Risk Management. False Determining classification levels along with maintaining accuracy and integrity of the data in the information system is the responsibility of \_\_\_\_\_. Select correct option: System auditors Data owners Process owners End users Which of the following may attack executable programs? Select correct option: Viruses Worms **Trojans Sniffers** A denial-of-service attack floods a Web site with so many requests for services that it slows down or crashes Select correct option: **True** False The out put of Threat Identification phase is a threat statement identifying and defining threats. Select correct option:

Which of the following focuses on detecting potentially abnormal behavior in function of operating system or request made by application software.

True False

Select correct option:

#### Behavior blockers

**Active Monitors** 

Anti Virus

Scanners

Which of the following may also detect outbound traffic to guard against spy ware, which could be sending your surfing habits to a Web site

Select correct option:

#### Personal Firewall

Password

PIN

ID

Which of the following are normally skilled programmers, and have been known to crack system passwords, with ease

Select correct option:

#### **Hackers**

Crackers

**Hacktivists** 

**Intruders** 

Audit Control is a logical record of computer activities, usage, processing pertaining to an operating or application system or user activities Select correct option:

True

**False** 

Audit Control is a logical record of computer activities, usage, processing pertaining to an operating or application system or user activities Select correct option:

True

**False** 

Which of the following is a logical record of computer activities, usage, processing pertaining to an operating or application system or user activities? Select correct option:

#### **Audit Trial**

Control Log

Control Trial

Audit Control

Cryptography primarily consists of Two basic processes. Select correct option: True False
There are typically kinds of audit records  Select correct option:  Three  Four  Five  Two
Which of the following skills needed to exploit logical exposures are more technical and complex as compared to physical exposures.  Select correct option:  Logical Intrusion  Active Monitors  Behavior Blockers  Scanners
Which of the following is a program not a virusbut it installs a virus on the PC while performing another function.  Dropper  Trojans  worm  None of above options
Which of the following refers to the process of identifying attempts to penetrate a system and gain unauthorized access Select correct option: Intrusion Detection Audit trial Control Trial Documentation
Which of the following may attack executable programs? Select correct option: Viruses Worms Trojans Sniffers

Which one of the following is not classified as biometrics? Select correct option: Digital Password Sound of your voice Blood vessels in the retina of your eye **Finger Prints** Logical Intrusion skills needed to exploit logical exposures are more technical and complex as compared to physical exposures. Select correct option: True False An audit trail may record "before" and "after" images, also called Snapshots of records. Select correct option: **True** False System Characterization is not one of the phases of Risk Management. Select correct option: True **False** Risk management is a \_\_\_\_\_ process Select correct option: Continuous **Tedious** Expensive Corpora ting Which of the following is responsible for ensuring that appropriate security, consistent with the organization's security policy that is embedded in their information systems. Select correct option: Data Owners **Process Owners Executive Management** Users In symmetric cryptography everyone uses same key(s). Select correct option: True **False** 

When a customer enter the card and the pin code in an automatic teller machine (ATM), which of the following controls are exercised by the system to block unwanted or illegitimate access.

Select correct option:

#### **Access Controls**

Data Base COntrols Communication Controls Security COntrols

In case of logical intrusion, the intruder might be trying to have an unauthorized access to the system

Select correct option:

True Page 139

False

Which of the following usually contain records describing system events, application events, or user events?

Select correct option:

#### An event-oriented log

A record of every keystroke Option a and b none of these

Access controls monitor the initial handshaking procedure of the user with the operating system.

Select correct option:

#### True

False

Audit Control is a logical record of computer activities, usage, processing pertaining to an operating or application system or user activities Select correct option:

True

**False** 

Which of the following is an expression of an intention to inflict pain, injury, evil or punishment, and an indication of impending danger or harm.

Select correct option:

Intrusion

Damage

Threat

None of these options

Solbed

Information elicitation can be achieved via

Select correct option:

### HR department

Press release

corporate level facilitator

on site interviews

Which of the following can be used together with access controls to identify and provide information about users suspected of improper modification of data.

Select correct option:

### **Audit Trial**

Control Log

Audit control

Control Trial

Which of the following is an Examination of the controls within an entity's Information technology infrastructure

Select correct option:

Information systems (IS) audit

### Option a and c

an information technology (IT) audit

none of these

Which of the following is a logical record of computer activities, usage, processing pertaining to an operating or application system or user activities.

Select correct option:

#### **Audit Trial**

Control Log

Control Trial

**Audit Control** 

Logical Intrusion skills needed to exploit logical exposures are more technical and complex as compared to physical exposures.

Select correct option:

#### True

False

A Trojan horse virus stays dormant until a specific time or data condition is met

True
False
Logical Intrusion skills needed to exploit logical exposures are more technical and complex as compared to physical exposures.
True
False
In the context of information security, data cannot be modified without authorization known as
user's rights
privileges
integrity
privacy
Which of the following is the secret character string that is required to log onto computer system
ID
PIN
PASSWORD
none of these
A internet address creates a prime target for hackers.
fixed
variable
subnet
changeable

Which of the following refers to damage caused to the software and data without any physical damage to the computers.

## **Logical Threat**

Physical Threat

Option a and b

None of above options

Which one of the following is not classified as biometrics?

## **Digital Password**

Sound of your voice

Blood vessels in the retina of your eye

**Finger Prints** 

Risk Management is the process of measuring, or assessing risk and then developing strategies to manage the risk.

### True

False

A fixed Internet address creates a prime target for hackers

### True

False

Which of the following controls have gained critical importance in the modern computing age for two significant reasons.

Access

Communication

Data Base

Output

Processing instructions carried out by the Operating system and application software should be monitored by implementation of controls.

### True

False

Which of the following refers to the process of identifying attempts to penetrate a system and gain unauthorized access

Audit trial

Control Trial

Documentation

### **Intrusion Detection**

Risk	Management i	s the	process	of	measuring,	or	assessing	risk	and	then	develop	oing
strate	gies to manage	the ri	sk.									

True

**False** 

Which of the following usually contain records describing system events, application events, or user events?

An event-oriented log

A record of every keystroke

Option a and b

None of these

Which of the following is an Examination of the controls within an entity's Information technology infrastructure

Information systems (IS) audit

Option a and c

An information technology (IT) audit

None of these

\_\_\_\_\_ refer to the sudden increase in power supply.

Sags

Brown outs

Spikes

Black out

\_\_\_\_ refer to the sudden decrease in power supply.

Sags

Surges

**Spikes** 

Black out

Which of the following controls over transporting data safely through local area networks

(LAN's) or wide area networks (WAN's).

	Communication Controls
	Access Controls
	Security COntrols
	Data Base Controls
on the	irus or bug being installed to corrupt data or software might create BAD SECTORS hard drive, leading to its preferable removal from the computer is an example of llowing
	Logical Threat
	Physical Threat
	option a and b
	None of above options
-	rsonal identification number (PIN) is a secret shared between a user and a system an be used to authenticate the user to the system.
	True
	False
	Management is the process of measuring, or assessing risk and then developing gies to manage the risk.
	True
	False
Risk 1	management is a process
	Continuous
	Tedious
	Expensive
	Corpora ting
Whic	h of the following is a person who attempts to invade the privacy of the system.
	Hacker
	Cracker
	Sniffer

Spammer

Which of the following may also detect outbound traffic to guard against spy ware, whi	ich
could be sending your surfing habits to a Web site	

Personal Firewall Password PIN ID Bug is caused by improper application of programming logic. True False An audit trail may record "before" and "after" images, also called Snapshots of records. True False Measuring technical assessment of a computing system is known as: security plan security measures security audit security lapse Tricking people into revealing their password by pretending to be legitimate users or members of a company in need of information is called Social Engineering Snooping Spoofing Spamming Documentation may include program code of application softwares, technical manuals, user manuals e True False

Worms can destroy data and programs as well as disrupt or even halt the operation of computer networks.

True

False

Which of the following can be used together with access controls to identify and provide information about users suspected of improper modification of data.

**Audit Trial** 

Control Log

Audit control

Control Trial

Which of is the primary method for keeping a computer secure from intruders.

Anti Virus

Scanner

Fire Wall

**IDS** 

A Trojan horse virus stays dormant until a specific time or data condition is met

### **True**

False

Logical Intrusion skills needed to exploit logical exposures are more technical and complex as compared to physical exposures.

**True** Page 143

False

Which of the following is the secret character string that is required to log onto a computer system

ID

PIN

PASSWORD Page 144

none of these

Which of the following refers to damage caused to the software and data without any physical damage to the computers.

**Logical Threat** Page 139

Physical Threat Option a and b None of above options

Which one of the following is not classified as biometrics?

### Digital Password

Sound of your voice Blood vessels in the retina of your eye Finger Prints

Risk Management is the process of measuring, or assessing risk and then developing strategies to manage the risk.

### **True**

False

A fixed Internet address creates a prime target for hackers

#### True

False

Processing instructions carried out by the Operating system and application software should be monitored by implementation of controls.

### True Page 148

False

Which of the following refers to the process of identifying attempts to penetrate a system and gain unauthorized access

Select correct option:

Audit trial

Control Trial

Documentation

### Intrusion Detection Page 150

Which of the following is an Examination of the controls within an entity's Information technology infrastructure

Information systems (IS) audit

### Option a and c Page 150

An information technology (IT) audit

None of these

\_\_\_\_\_ refer to the sudden increase in power supply.

Sags

Brown outs

## Spikes Page 138

Black out

\_\_\_\_ refer to the sudden decrease in power supply.

### Sags Page 138

Surges

**Spikes** 

Black out

Which of the following controls over transporting data safely through local area networks (LAN's) or wide area networks (WAN's).

## **Communication Controls** Page 147

Access Controls

Security COntrols

Data Base Controls

A personal identification number (PIN) is a secret shared between a user and a system that can be used to authenticate the user to the system.

## True Page 145

False

Audit Control is a logical record of computer activities, usage, processing pertaining to an operating or application system or user activities

True

## False Page 149

Risk management is a \_\_\_\_\_ process

## **Continuous**

Tedious

Expensive

Corpora ting

Which of the following is a person who attempts to invade the privacy of the system.

### Hacker Page 144

Cracker

Sniffer

Spammer

A record of every stroke usually contain records describing system events, application events, or user event

True

False Page 149

Which of the following controls have gained critical importance in the modern computing age for two significant reasons.

**Access** Page 146

Communication

Data Base

Output

System Characterization is not one of the phases of Risk Management.

True

False Page 152

Which of the following may also detect outbound traffic to guard against spy ware, which could be sending your surfing habits to a Web site

**Personal Firewall** Page 145

Password

PIN

ID

Bug is caused by improper application of programming logic.

True Page 140

False

An audit trail may record "before" and "after" images, also called Snapshots of records.

True Page 149

False

Which of the following refers to individuals using their skills to forward a political agenda, possibly breaking the law in the process, but justifying their actions for political reasons.

Hacker

Intruder

**Hacktivist** Page 144

Cracker

Implementation of controls is a critical security feature of which of the following systems.

### **Information**

**Business** 

System

Management

Measuring technical assessment of a computing system is known as: security plan

### security measures

security audit security lapse

Tricking people into revealing their password by pretending to be legitimate users or members of a company in need of information is called

Social Engineering

## Snooping

Spoofing

Spamming

Documentation may include program code of application software's, technical manuals, user manuals e

### True Page 149

False

The virus or bug being installed to corrupt data or software might create BAD SECTORS on the hard drive, leading to its preferable removal from the computer is an example of the following

## **Logical Threat** Page 139

Physical Threat

option a and b

None of above options

Determining classification levels along with maintaining accuracy and integrity of the data in the information system is the responsibility of \_\_\_\_\_. System auditors

### Data owners Page 137

Process owners

End users

Traversing of a record of every keystroke, often called Physical Key Monitoring

Logical Key Monitoring

## **Keystroke Monitoring**

Primary Key Monitoring

Worms can destroy data and programs as well as disrupt or even halt the operation of computer networks.

True

False

Which of the following can be used together with access controls to identify and provide information about users suspected of improper modification of data.

**Audit Trial Page 149** 

Control Log Audit control Control Trial

Which of the following usually contain records describing system events, application events, or user events

## An event-oriented log Page 149

A record of every keystroke Option a and b None of these

Which of the following are responsible for providing independent assurance to management on the appropriateness of the security objectives.

## **Information Systems Auditors** Page 137

Executive Management Security Managers Data owners

Which of is the primary method for keeping a computer secure from intruders.

Anti Virus

Scanner

Fire Wall Page 155

IDS

Which of the following focuses on detecting potentially abnormal behavior in function of operating system or request made by application software. Select correct option:

Behavior blockers

Active Monitors Anti Virus

**Scanners** 

Fire wall is the primary method for keeping a computer secure from intruders. Select correct option:

**True** 

False

Wireless computing devices are not subject to viruses. Select correct option:

True False

Which of the following is an expression of an intention to inflict pain, injury, evil or punishment, and an indication of impending danger or harm.

Select correct option:

Intrusion

Damage

**Threat** 

None of these options

Which of the following may attack executable programs?

Select correct option:

Viruses

Worms

**Trojans** 

**Sniffers** 

A denial-of-service attack floods a Web site with so many requests for services that it slows down or crashes

Select correct option:

True

False

Security controls focus on the correct identification of the user seeking permission to access the system.

Select correct option:

True

**False** 

In risk management a corporate level facilitator perform

Select correct option:

Information security

Documentation

Risk assessments

Control analysis

Question # 1 of 10 (Start time: 02:32:29 PM) Total Marks: 1

\_\_\_\_\_ also has the ability to explain the line of reasoning in reaching a particular

solution, which _	does not have.
Select correct op	tion:
DSS, MIS	
OLAP, KSS	
KSS, DSS	
GDSS, DSS	
Question # 2 of 1	0 ( Start time: 02:33:32 PM ) Total Marks: 1
We can get help	in non-routine decision making through
Select correct op	tion:
KSS	
TPS	
MIS	
DSS	
Question # 3 of 1	10 ( Start time: 02:34:27 PM ) Total Marks: 1
Which of the foll	lowing ethical system differs from secular ethical systems and from the
moral code advo	cated by other religions
Select correct op	tion:
<b>Islamic</b>	
Christian	
Hindu	
Social	
Question # 4 of 1	0 ( Start time: 02:35:48 PM ) Total Marks: 1
Manufacturing p	rocess involves more than one sub-process.
Select correct op	tion:
<b>True</b>	
False	
Question # 5 of 1	0 ( Start time: 02:36:25 PM ) Total Marks: 1
	models represent its entities with an abstraction of lines, symbols or
shapes.	
Select correct op	tion:
Narrative	
Physical	

### Mathematical

## **Graphical**

Question # 6 of 10 (Start time: 02:36:56 PM) Total Marks: 1

The reports generated by the ----are used for analytical decision making by the management.

Select correct option:

### **MIS**

DSS

EIS

TIP

Question # 7 of 10 (Start time: 02:37:30 PM) Total Marks: 1

CBIS helps in updating every change being triggered in less time and with more effort.

Select correct option:

True

## **False**

Question #8 of 10 (Start time: 02:38:16 PM) Total Marks: 1

An information system that automatically generates report on regular basis and are not used

to monitor input or activities is called

Select correct option:

## **Open loop system**

Closed loop system

Closed end System

Open system

Question # 9 of 10 (Start time: 02:39:03 PM) Total Marks: 1

Distributing common information to every one may result in waste of time and confusion.

Select correct option:

## **True**

False

Question # 10 of 10 (Start time: 02:39:29 PM) Total Marks: 1

The information can also be ranked in accordance with the qualities it has.

Select correct option:

**True** 

False

Misha bc080400992@vu.edu.pk

Quiz Start Time: 04:14 PM Time Left 68

sec(s)

Question # 1 of 10 (Start time: 04:14:13 PM) Total Marks: 1

Distributing common information to every one may result in waste of time and

confusion.

Select correct option:

**True** 

False

Quiz Start Time: 04:14 PM Time Left 83

sec(s)

Question # 2 of 10 (Start time: 04:14:57 PM) Total Marks: 1

Which of the following are original materials on which other research is based?

Select correct option:

**Primary Sources** 

Secondary sources

**Teritiary Sources** 

option a and b both

Quiz Start Time: 04:14 PM Time Left 87

sec(s)

Question #3 of 10 (Start time: 04:15:44 PM) Total Marks: 1

A newspaper article is a primary source if it reports events, but a secondary source if it

analyses and comments on those events.

Select correct option:

**True** 

False

Quiz Start Time: 04:14 PM Time Left 87

sec(s)

Question # 4 of 10 (Start time: 04:16:28 PM) Total Marks: 1

The information can also be ranked in accordance with the qualities it has. Select correct option: **True** False Quiz Start Time: 04:14 PM Time Left 88 sec(s) Question # 5 of 10 (Start time: 04:16:52 PM) Total Marks: 1 models are three dimensional representation of an entity or object. Select correct option: Narrative **Physical** Mathematical Graphical Quiz Start Time: 04:14 PM Time Left 88 sec(s) Question # 6 of 10 (Start time: 04:17:24 PM) Total Marks: 1 We can get help in non-routine decision making through \_ Select correct option: **KSS TPS** MIS DSS Quiz Start Time: 04:14 PM Time Left 86 sec(s) Question # 7 of 10 (Start time: 04:18:15 PM) Total Marks: 1 knowledge refers to the informal internal knowledge, which resides in the minds of the employees but has not been documented in \_\_\_\_\_ form Select correct option: Tacit, structured Explicit, Unstructured Structured, Unstructured Structured, Tacit

Quiz Start Time: 04:14 PM Time Left 88 sec(s) Question #8 of 10 (Start time: 04:19:23 PM) Total Marks: 1 Participative management style approach is a combination of both authoritative and mixed style Select correct option: True **False** Quiz Start Time: 04:14 PM Time Left 87 sec(s) Question # 9 of 10 (Start time: 04:20:14 PM) Total Marks: 1 Procedures are organized in a physical manner to form systems. Select correct option: True **False** Quiz Start Time: 04:14 PM Time Left 87 sec(s) Question # 10 of 10 (Start time: 04:20:33 PM) Total Marks: 1 An organization is defined by the elements that are part of it, its communication and its rules of action compared to outside events. Select correct option: Which of the following systems need a comprehensive definition of the known and expected behavior of systems? Select correct option: **Firewalls** Network-based IDS Signature-based IDS Statistical-based IDS **Ref:** Statistical-based: These systems need a comprehensive definition of the known and expected behavior of systems. Risk impact assessment should focus on consequences affecting

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Select correct option:

Planning, resources, cost, schedule
Marketing, costing, staffing
Performance, cost, schedule
Business, technology, process
<u>Reference</u>
An intruder carry out unauthorized activity by impersonating a legitimate user of the
system incase of
Select correct option:
Eavesdropping
Masquerading
Piggybacking
Spoofing
<b>Ref: Masquerading</b> – involves carrying out unauthorized activity by impersonating a
legitimate user of the system.
are installed at the point where network connections enter a site.
Select correct option:
Antivirus
Bridges
Routers
Firewalls
<b>Ref:</b> Firewalls are defined as a device installed at the point where network connections
enter a site; they apply rules to control the type of networking traffic flowing in and out.
Incase of, an intruder fools a user into thinking they are interacting with the
operating system.
Select correct option:
Spoofing
Piggybacking
Eavesdropping
Trojan horse
<b>Ref: Spoofing</b> – A penetrator fools users into thinking they are interacting with the
operating system. He duplicates logon procedure and captures pass word.
Which of the following when together, break down the geographical and time barriers?
Select correct option:
Mobility and Speed
Reachability and Accessibility
Mobility and reachability

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Remote access and Speed

**Ref:** *Mobility* implies that the Internet access travels with the customers. M-commerce is appealing because wireless offers customers information from any location. This enables a

employees to contact the office from anywhere they happen to be or customer. Reachabilitymeans that people can be contacted at any time, which most people see as a convenience of modern life. These two characteristics — mobility and reachability break the geographical and time barriers.  Internet is vulnerable to attacks because of its  Select correct option:
scope
nature
global access
speed  Pofe The nature of the internet makes it and each to attack
<b>Ref:</b> The nature of the internet makes it vulnerable to attack. What would affect the impact's scope if a risk does occur?
Select correct option:
Risk cost
Risk timing
Risk scope
Risk resources
Under which of the following agreement, two or more organizations agree to provide backup facilities to each other in case of one suffering from a disaster.
Select correct option:
Mutual
Cooperative
Reciprocal
Joint <b>Ref: Reciprocal Agreement</b> _ Two or more organization might agree to provide backup
facilities to each other in the event of one suffering a disaster. This backup option is relatively cheap, but each participate must maintain sufficient capacity to operate another's critical systems. Reciprocal agreements are often informal in nature.
Risks are rated by
Select correct option:

## **Probability and impact**

Probability and cost Probability and size Probability and exposure **Reference** 

Which of the following apply rules to control the type of networking traffic flowing in and out?

Select correct option:

Data analyzers

**Firewall** 

**Antivirus** 

Modem

**Ref:** Firewalls are defined as a device installed at the point where network connections enter a site; they apply rules to control the type of networking traffic flowing in and out. The purpose is to protect the Web server by controlling all traffic between the Internet and the Web server.

Automated tools can be used to

Select correct option:

On site reviews

Information elicitation

Threat identification

## **Maintain system integrity**

Which of the following is applicable to environments with stable demand patterns? Select correct option:

Built to order supply chain

JIT

Made to store supply chain

## Continuous replenishment supply chain

**Ref:** Continuous Replenishment – focuses on constant replacement of inventory by working closely with suppliers. Applicable to environments with stable demand patterns.

Data packets are routed across a network with the help of \_\_\_\_\_\_\_.

Select correct option:

FTP protocol HTTP protocol

TCP protocol

### **Internet Protocol**

**Ref:** The Internet Protocol is designed solely for the addressing and routing of data packets across a network.

Which of the following involves intercepting communications between the operating system and the user?

Select correct option:

Eavesdropping

Piggybacking Piggybacking
Spoofing
<b>Ref: Piggybacking</b> – involves intercepting communications between the operating system and the user and modifying them or substituting new messages.
site backup is an appropriate choice for organizations if fast recovery is
critical.
Select correct option:
Hot
Cold
Cool
Warm
Ref: Hot sites
If fast recovery is critical, an organization might need hot-site backup. All hardware and operations facilities will be available at the hot site. In some cases, software, data, and supplies might also be stored there. Hot sites are expensive to maintain. They usually are shared with other organizations that have same hot site needs.
Which of the following phase determines the adverse impact resulting from a successful
threat exercise of vulnerability?
Select correct option:
Risk resilience
Monitoring threats
Likelihood determination
Impact analysis
Ref: Impact analysis
The next major step in measuring level of risk is to determine the adverse impact
resulting into a successful, exercise of vulnerability.
Threat likelihood is determined to use in
Select correct option:
Impact analysis
Assessment process
Control recommendation
Vulnerability identification
supply chain segment includes all the processes to transform inputs to
outputs.
Select correct option:
Downstream

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**Internal** 

Upstream

Middle stream

**Ref: Upstream supply chain segment** – includes the organization's first-tier suppliers (manufacturers and assemblers). The major activities are purchasing and shipping.

- **Internal supply chain segment** includes all the processes to transform inputs to outputs.
- **Downstream supply chain segment** includes distributing, delivering to customer and final consumption of the product.

Threat identification can be verified using Select correct option:

The	reat	ctat	ωm	ont
1111	cal	Stat	CIII	CIIL

Threat statement
Threat source
Threat action plan
Threat impact analysis
<b>Ref:</b> Information is used as an input to determine and identify what kind of threats the
system is exposed to history of system attack, data from intelligence agencies. The out
put of this phase is a threat statement identifying and defining threats.
refers to the structured transmission of data between organizations via
electronic means.
Select correct option:
DEI
EDI
CDI
IDE
Ref: EDI is a set of standards for structuring information to be electronically exchanged
between and within businesses, organizations, government entities and other groups.
refers to the constant replacement of inventory by working closely with
suppliers.
Select correct option:

## **Continuous replenishment**

Made to store

JIT

Built to order

**Ref:** Continuous Replenishment – focuses on constant replacement of inventory by working closely with suppliers. Applicable to environments with stable demand patterns. \_ data packets which are sent between different physical locations within an organization.

Select correct option:
facilitate  Encrypt restrict allow Ref: Firewalls encrypt packets that are sent between different physical locations within an organization by creating a VPN over the Internet.(Page NO.178) An effective risk management strategy will need to address Select correct option:
Business continuity planning Risk avoidance Risk monitoring All of these Reference Which of the following is the act of secretly listening to the private conversation of others without their consent? Select correct option:
Eavesdropping Spoofing Masquerading Piggybacking Reference
Which of the following is not simply redesigning of certain input forms but also includes changing of working practices? Select correct option:
BPR ERP BRP ERD Ref: BPR was not simply of redesigning certain input forms but involved changed

**Ref:** BPR was not simply of redesigning certain input forms but involved changed practices of working. It involved change in human thought and approaches to their routine, mundane tasks. This raised issues of Change Management.

Which of the following is in fact the risk mitigation process? Select correct option:

Risk determination

**Control recommendations** 

Control measures
Risk pliability

**Ref:** The control recommendations are the results of the risk assessment process. The control recommendations is actually the risk mitigation process.

Which of the following refers to the online delivery of information for the purpose of education, training and knowledge management etc? Select correct option:

E-Banking E-Commerce

E-Business

E-Learning

**Ref:** It is a web - enabled system that makes knowledge accessible to those who need it, when they need it – anytime, anywhere. E-learning is useful for facilitating learning at schools.

Internet protocol \_\_\_\_\_ provide evidence on the delivery of messages. Select correct option:

mostly

does not

does

up to some extent

**Ref:** The Internet Protocol is designed solely for the addressing and routing of data packets across a network. It does not guarantee or provide evidence on the delivery of messages. There is no verification of an address. The sender will not know if the message reaches its destination at the time it is required.

An IT enabled organization that involves the radical re-conceptualization of the business needs \_\_\_\_ for possible threat invasion Select correct option:

Impact analysis plan

Business continuity plan

Data backup

Control recommendation

Which of the following is the main reason of B2C thriving in technologically advanced societies?

Select correct option:

Vast scope and acceptability

Reachability

Break down of physical barriers

Low costs

**Ref:** The real reason that B2C is flourishing in technologically advanced societies is that it has broken down 'physical' barriers to doing business.

Which of the following IDS will not be able to detect all types of intrusions due to limitations of detection rules?

Select correct option:

Network-based

Node-based

Signature-based

Statistical-based

**Ref:** Signature-based IDSs will not be able to detect all types of intrusions due to the limitations of detection rules. On the other hand, statistical-based systems may report many events outside of the defined normal activity but which are normal activities on the network.

Effective Business continuity plans can not be executed without proper Select correct option:

Control recommendation

Control implementation

Control management

Control monitoring

What could be the first step in any corporate risk strategy?

Select correct option:

Risk identification

Control implementation

Characterization

Documentation

Which of the following supply chain segment includes the organization's first tier suppliers?

Select correct option:

Internal

Downstream

Middle stream

**Upstream** 

**Ref:** Upstream supply chain segment – includes the organization's first-tier suppliers (manufacturers and assemblers). The major activities are purchasing and shipping.

People can be contacted at any time, refers to:

Select correct option:

Mobility

**Instant access** 

Remote access

Reachability

**Ref:** Reachability means that people can be contacted at any time, which most people see as a convenience of modern life.

Which of the following network attacks involves probing for network information? Select correct option:

### Passive attacks

Active attacks

Masquerading

Spoofing

**Explanation:** By probing for network information, the intruder obtains network information as that can be used to target a particular system or set of systems during an actual attack.

Which of the following uses internet and online technologies to create operating efficiencies and therefore increase value to the customer? Select correct option:

Internet

E-business

**IDS** 

CRM

**Ref:** E-business means using the internet and online technologies to create operating efficiencies, and therefore increase value to the customer. All e-commerce is part of e-business. Not all e-business is e-commerce.

Which of the following works in conjunction with routers and firewalls by monitoring network usage anomalies?

Select correct option:

**SDLC** 

**IDS** 

ISD

**DCS** 

**Ref:** An IDS works in conjunction with routers and firewalls by monitoring network usage anomalies. It protects a company's information systems resources from external as well as internal misuse.

\_\_\_\_\_ controls the most vulnerable point between a corporate network and the internet.

Select correct option:

### **Firewall**

Sensors

Data analyzers Spoofing Ref: Firewalls are hardware and software combinations that are built using routers, servers and variety of software. They should control the most vulnerable point between a corporate network and the Internet.  refers to the ability of a system to handle growing amounts of work in a graceful manner. Select correct option:
Scalability Consistency Security Clustering Ref from wikipedia: scalability is a desirable property of a system, a network, or a process, which indicates its ability to either handle growing amounts of work in a graceful manner or to be readily enlarged. Impact needs to be measured to Select correct option:
Identify threat Record thread history Worse scenarios of impact  Define the data criticality Ref: Impact needs to be measured by defining certain levels. E.g. high medium low as qualitative categories or quantifying the impact by using probability distribution.  • Mission Impact Analysis  • Assess criticality assessment  • Data criticality  • Data sensitivity  is a program which undertakes unauthorized activities but looks legitimate.  Select correct option:
Trojan horse (Not Sure) Virus Worms Spyware
Question # 1 of 10 (Start time: 07:10:53 PM) Total Marks: 1

Identify threat

Select correct option:

Impact needs to be measured to

Record thread history

Select correct option:

Worse scenarios of impact **Define the data criticality PG.157** Question # 2 of 10 (Start time: 07:12:02 PM) Total Marks: 1 Under which of the following agreement, two or more organizations agree to provide backup facilities to each other in case of one suffering from a disaster. Select correct option: Mutual Cooperative **Reciprocal** PG.162 Joint Question # 3 of 10 (Start time: 07:12:58 PM) Total Marks: 1 Which of the following prevents certain users from accessing certain servers or services? Select correct option: Piggybacking Firewall PG.167 Sensors Modem Question # 4 of 10 (Start time: 07:13:56 PM) Total Marks: 1 Firewalls data packets which are sent between different physical locations within an organization. Select correct option: Facilitate Encrypt (PG 168) Restrict Allow Question # 5 of 10 (Start time: 07:15:02 PM) Total Marks: 1 Which of the following is the collection of steps which a company takes to transform raw components into the final product? Select correct option: Supply chain management Chaining Supply chain (http://en.wikipedia.org/wiki/Supply chain) Chain of command Question # 6 of 10 (Start time: 07:16:39 PM) Total Marks: 1

## www.vuaskari.com

Data packets are routed across a network with the help of \_\_\_\_\_

FTP protocol HTTP protocol TCP protocol

## **Internet Protocol (PG 164)**

Question # 7 of 10 (Start time: 07:17:47 PM) Total Marks: 1

Which of the following supply chain segment includes the organization's first tier suppliers?

Select correct option:

Internal

Downstream

Middle stream

## Upstream (PG 183)

Question # 8 of 10 (Start time: 07:18:49 PM) Total Marks: 1

Which of the following refers to the online delivery of information for the purpose of education, training and knowledge management etc?

Select correct option:

E-Banking

E-Commerce

**E-Business** 

## E-Learning

Question # 9 of 10 (Start time: 07:19:22 PM) Total Marks: 1

Automated tools can be used to

Select correct option:

On site reviews

Information elicitation

Threat identification

### **Maintain system integrity**

Question # 10 of 10 (Start time: 07:20:41 PM) Total Marks: 1

Which of the following when together, break down the geographical and time barriers? Select correct option:

Mobility and Speed

Reachability and Accessibility

### Mobility and reachability PG.176

Remote access and Speed

Question # 1 of 10 (Start time: 07:35:30 PM) Total Marks: 1

Effective Business continuity plans can not be executed without proper

Select correct option:

## Control recommendation (PG.153 DIAGRAM)

Control implementation

Control management

Control monitoring

Question # 4 of 10 (Start time: 07:39:10 PM) Total Marks: 1

Which of the following is not simply redesigning of certain input forms but also includes changing of working practices?

Select correct option:

### **BPR** PG.182

**ERP** 

BRP

**ERD** 

Question # 6 of 10 (Start time: 07:41:58 PM) Total Marks: 1

Internet protocol \_\_\_\_\_ provide evidence on the delivery of messages.

Select correct option:

mostly

## does not PG. 164

does

up to some extent

Question # 9 of 10 (Start time: 07:43:43 PM) Total Marks: 1

Which of the following involves intercepting communications between the operating system and the user?

Select correct option:

Eavesdropping

Masguerading

## **Piggybacking** PG.165

Spoofing

A Trojan horse virus stays dormant until a specific time or data condition is met

#### True

False

Logical Intrusion skills needed to exploit logical exposures are more technical and complex as compared to physical exposures.

### True

False

**Explanation:** This refers to damage caused to the software and data without physical presence. Generally a similar term used in relation to logical intrusion is hacking

A fixed Internet address creates a prime target for hackers

#### True

False

In the context of information security, data cannot be modified without authorization is
known as
user's rights
privileges
integrity (correct)
privacy
Reference from wikipedia: In information security, integrity means that data cannot be
modified without authorization. This is not the same thing as <u>referential</u>
<u>integrity</u> in <u>databases</u> . Integrity is violated when an employee accidentally or with
malicious intent deletes important data files, when a <u>computer virus</u> infects a computer,
when an employee is able to modify his own salary in a payroll database, when an
unauthorized user vandalizes a web site, when someone is able to cast a very large
number of votes in an online poll, and so on.
Which of the following is the secret character string that is required to log onto a
computer system
ID
PIN
PASSWORD
none of these
A internet address creates a prime target for hackers.
fixed
variable
subnet
changeable
Which of the following is an Examination of the controls within an entity's Information
technology infrastructure
An information technology (IT) audit
An information systems (IS) audit
Option a and b both
None of these  Per An information to should get (IT) and it as information contains (IS) and it is an
<b>Ref:</b> An information technology (IT) audit or information systems (IS) audit is an examination of the controls within an entity's Information technology infrastructure.(P #
160)
Which of the following refers to damage caused to the software and data without any
physical damage to the computers.
Logical Threat
Physical Threat
Option a and b
None of above options
<b>Explanation:</b> For example the virus or bug being installed to corrupt data or software
Emplanation 1 of chample the viras of sug semis motanea to contapt data of software

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might create BAD SECTORS on the hard drive, leading to its preferable removal from

the computer.

Which one of the following is not classified as biometrics?

## **Digital Password**

Sound of your voice

Blood vessels in the retina of your eye

**Finger Prints** 

**Ref:** Most commonly, following personal physical characteristics are covered,

- Finger print
- Hand print
- Voice Print
- Facial profiling measuring distance between various points on face
- Iris/retinal recognition eye patterns.

Risk Management is the process of measuring, or assessing risk and then developing strategies to manage the risk.

#### True

False

**Explanation:** In general, the strategies employed include transferring the risk to another party, avoiding the risk, reducing the negative effect of the risk, and accepting some or all of the consequences of a particular risk. Risk management is a general concept which can encompass various aspects or issues to be catered for.

Which of the following controls have gained critical importance in the modern computing age for two significant reasons.

### Access

Communication

Data Base

Output

**Ref:** Access controls have gained critical importance in the modern computing age for two significant

reasons.(Page no.156)

- Widespread deployment of distributed systems has resulted in many users being disbursed physically. e.g. through Web based systems, local Area Networks, wide Area Networks
- The rapid growth of E-Commerce systems has resulted in substantial work being undertaken to identify and authenticate the parties.

Processing instructions carried out by the Operating system and application software should be monitored by implementation of controls.

### True

False

Which of the following refers to the process of identifying attempts to penetrate a system and gain unauthorized access

Select correct option:

Audit trial

Control Trial

Documentation

**Intrusion Detection** 

**Explanation:** Real-time intrusion detection is primarily aimed at outsiders attempting to gain unauthorized access to the system.

Which of the following usually contain records describing system events, application events, or user events?

## An event-oriented log

A record of every keystroke

Option a and b

None of these

**Ref:** An event-oriented log ---- this usually contain records describing system events, application

events, or user events. (Page no.159)

\_\_\_\_\_ refer to the sudden increase in power supply.

Sags

Brown outs

**Spikes** 

Black out

## **Ref:** Energy variations can be of various types.

Surges or spikes – sudden increase in power supply

Sags or brown outs – sudden decrease in power supply

Black outs – Total Loss of power or power failure whether scheduled or un-scheduled refer to the sudden decrease in power supply.

### Sags

Surges

**Spikes** 

Black out

## **Ref:** Energy variations can be of various types.

Surges or spikes – sudden increase in power supply

Sags or brown outs – sudden decrease in power supply

Black outs – Total Loss of power or power failure whether scheduled or un-scheduled

Which of the following controls over transporting data safely through local area networks (LAN's) or wide area networks (WAN's).

### **Communication Controls**

Access Controls

Security COntrols

**Data Base Controls** 

**Explanation**: Communication control is the type of controls as security feature

The virus or bug being installed to corrupt data or software might create BAD SECTORS on the hard drive, leading to its preferable removal from the computer is an example of the following

## **Logical Threat**

Physical Threat

option a and b

None of above options

**Explanation:** This refers to damage caused to the software and data without any physical damage to the computers. Bugs is an example of logical threats

A personal identification number (PIN) is a secret shared between a user and a system that can be used to authenticate the user to the system.

#### True

False

**Explanation:** Typically, the user is required to provide a non confidential user identifier or token (such as an debit card) and a confidential PIN to gain access to the system.(P# 155)

Tricking people into revealing their password by pretending to be legitimate users or members of a company in need of information is called

## **Social Engineering (correct)**

## **Snooping**

Spoofing

**Spamming** 

**Ref:** Social engineering is a collection of techniques used to manipulate people into performing actions or divulging confidential information. While similar to a confidence trick or simple fraud, the term typically applies to trickery for information gathering or computer system access and in most cases the attacker never comes face-to-face with the victim. Social engineering is the seemingly insidious practice of obtaining confidential information by manipulating legitimate users. A talented social engineer will often use the telephone or Internet to trick people into revealing sensitive information - such as a password or credit card number - or get them to do something that's normally against policy. And just like that, a savvy hacker can punch right through sophisticated, technical defenses.

The virus or bug being installed to corrupt data or software might create BAD SECTORS on the hard drive, leading to its preferable removal from the computer is an example of the following

## **Logical Threat**

Physical Threat

option a and b

None of above options

Determining classification levels along with maintaining accuracy and integrity of the data in the information system is the responsibility of \_\_\_\_\_. System auditors

### **Data owners**

Process owners End users

Worms can destroy data and programs as well as disrupt or even halt the operation of computer networks.

True

False (correct)

**Explanation:** A TPS (Data Processing Tasks) breakdown will disrupt operations or even stop the business. For a TPS to be effective its failure rate must be very low.

Which of the following model can lead to scope creep due to user feedback after each phase?

## Iterative Page No. 96

XP

Rapid prototyping

Waterfall

The study of business problem domain is used to recommend improvements and specify the business requirements for the solution.

## True Page No. 102

False

Which of the following are knowledge workers who facilitate the development of information systems and computer applications by bridging the communications gap that exists between non-technical system users, and System designers and developers?

System Analysts Page No. 103

Software Engineers

**System Designers** 

Chief Executives

Which of the following ensures the correctness of data in the database?

Data integrity Page No. 104

Data accessibility
Data consistency
Data analysis
System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.
True Page No. 102
False
A problem solving technique that decomposes a system into its component pieces for the purpose of studying, how well those component parts work and interact to accomplish their purpose can be one of the definitions of System development.
True
False Page No. 102 this def. is system analysis
The purpose of is to obtain a commitment to change and evaluate whether cost effective solutions are available to address the problem that has been identified.
planning
usage scenarios
feasibility study Page No. 82
testing
Which of the following refers to the ways data is stored in partitions and sequences?
Structure Page No. 91
Design
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Collaboration diagram

Sequence diagram

Which of the following is a problem solving technique that re-assembles a system's components back into a complete system?

System analysis

### System design Page No.93

System check

System configuration

Which of the following model is preferred for its simplicity and more disciplined approach?

Incremental

### Waterfall Page No. 93

**Spiral** 

Iterative

### Question # 1 of 10 (Start time: 01:10:31 PM) Total Marks: 1

Which of the following may lead management and customers to believe that the final product is almost ready for delivery?

Select correct option:

- 1. Mockups
- 2. Efficient models
- 3. Malfunctioning prototypes
- 4. Working prototypes Page No. 101

### Question # 2 of 10 (Start time: 01:10:31 PM) Total Marks: 1

Which of the following phase involves converting design specifications into executable programs?

Select correct option:

1. Prototyping

- 2. Configuration
- 3. Development Page No. 92
- 4. Testing

### Question # 3 of 10 (Start time: 01:11:54 PM) Total Marks: 1

Which of the following model can lead to scope creep due to user feedback after each phase?

Select correct option:

- 1. Iterative Page No. 96
- 2. XP
- 3. Rapid prototyping
- 4. Waterfall

### Question # 4 of 10 (Start time: 01:12:20 PM) Total Marks: 1

A problem solving technique that decomposes a system into its component pieces for the purpose of studying, how well those component parts work and interact to accomplish their purpose can be one of the definitions of System development. Select correct option:

- 1. True Page No. 102
- 2. False

### Question # 5 of 10 (Start time: 01:13:05 PM) Total Marks: 1

Which of the following model places emphasis on documentation? Select correct option:

- 1. Waterfall Page No. 93
- 2. Spiral
- 3. Incremental
- 4. Rapid prototyping

#### Question # 6 of 10 (Start time: 01:13:27 PM) Total Marks: 1

Which of the following provides a structured means of addressing the impact of technologies on an organization?

Select correct option:

- 1. Business planning
- 2. IT planning Page No. 67
- 3. Requirements planning
- 4. Configuration planning

#### Question # 7 of 10 (Start time: 01:14:01 PM) Total Marks: 1

Which of the following enunciate business goals and the actions that need to be initiated to achieve those goals including related benefits, resources and timeframes?

Select correct option:

- 1. Organizing
- 2. Monitoring
- 3. Plans Page No. 67
- 4. Implementation

### Question # 8 of 10 (Start time: 01:14:48 PM) Total Marks: 1

In which of the following model, working functionality is produced earlier. Select correct option:

- 1. Waterfall
- 2. Iterative
- 3. Incremental Page No. 95
- 4. Spiral

### Question # 9 of 10 (Start time: 01:16:20 PM) Total Marks: 1

Which of the following model is preferred for its simplicity and more disciplined approach?

Select correct option:

- 1. Incremental
- 2. Waterfall Page No. 93
- 3. Spiral
- 4. Iterative

Question # 10 of 10 ( Start time: 01:17:24 PM ) Total Marks: 1 Apart from the value to cost ratio, modules are also selected on the basis of

requirements and needs.

Select correct option:

- 1. programmer
- 2. designer
- 3. customer Page No. 95
- 4. system analyst

Question #1 of 10 (Start time: 01:45:02 PM) Total Marks: 1

Which of the following involves converting the informational, functional and network requirements idenfiied during the initiation and planning phases into unified design specifications?

Select correct option:

- 1. SRS
- 2. System design Page No. 86
- 3. Database design
- 4. Prototyping

Question # 2 of 10 ( Start time: 01:45:58 PM ) Total Marks: 1 Which of the following defines the operations of the system in layman's terms? Select correct option:

Page No. 92

1.

**User manual** 

	<ol> <li>Technical manual</li> <li>Procedural manual</li> <li>Testing manual</li> </ol>
	Question # 3 of 10 ( Start time: 01:46:29 PM ) Total Marks: 1 In model, software is constructed step by step in the same way a building is constructed. Select correct option:
]. ]. ].	Spiral Incremental Page No. 79 Extreme programming Waterfall
	Question # 4 of 10 ( Start time: 01:46:54 PM ) Total Marks: 1 Trying to fit people and organizations into information systems has been major reason for $\frac{1}{2}$
]. 3. <b>1.</b>	Select correct option: success efficiency increased productivity failure Page No. 86
<mark>L.</mark> 2. 3.	Question # 5 of 10 ( Start time: 01:47:19 PM ) Total Marks: 1 Prototypes are used in: Select correct option:  Iterative models Page No. 79 Incremental models Waterfall models Extreme programming
l. 2. 3.	Question # 6 of 10 ( Start time: 01:48:14 PM ) Total Marks: 1 provide a direction and framework for action while planning is an accepted responsibility of management.  Select correct option:  Businesses, plan Plans, quality Configuration, system Plans, business Page No. 77  Question # 7 of 10 ( Start time: 01:49:30 PM ) Total Marks: 1  Which of the following model is the earliest one?

Select correct option:

- 1. Waterfall Page No. 84
- 2. Rapid prototyping
- 3. Extreme programming
- 4. Spiral

Question # 8 of 10 ( Start time: 01:50:58 PM ) Total Marks: 1 Data updates in master file will automatically update the data in the whole system, refers to data \_\_\_\_\_\_. Select correct option:

- 1. analysis
- 2. accessibility
- 3. integrity
- 4. consistency Page No. 102

Question # 9 of 10 (Start time: 01:51:45 PM) Total Marks: 1 In which of the following models, the development approach is based on producing deliverables frequently/repetitively.

Select correct option:

- 1. Incremental
- 2. Waterfall
- 3. Iterative Page No. 86
- XP

Question # 10 of 10 ( Start time: 01:52:22 PM ) Total Marks: 1

Which of the following may lead management and customers to believe that the final product is almost ready for delivery?

Select correct option:

- 1. Mockups
- 2. Efficient models
- 3. Malfunctioning prototypes
- 4. Working prototypes Page No. 101

#### Question # 1 of 10 (Start time: 01:15:40 AM) Total Marks: 1

Which of the following model places emphasis on documentation? Select correct option:

- 1. Waterfall PAGE 93
- 2. Spiral
- 3. Incremental
- 4. Rapid prototyping

### Question # 2 of 10 (Start time: 01:16:32 AM) Total Marks: 1

Which of the following is the process of quickly putting together a working model in order to test various aspects of the design for gathering early user feedback?

Select correct option:

Interviews

- 2. Iteration
- 3. Prototyping PAGE 99
- 4. Questionnaires

#### Question #3 of 10 (Start time: 01:17:16 AM) Total Marks: 1

Which of the following life cycle model is very appropriate for large and complex information systems?

Select correct option:

### Spiral PAGE 98

- 2. Prototyping
- 3. Incremental
- 4. Waterfall

### Question # 4 of 10 (Start time: 01:17:53 AM) Total Marks: 1

Which of the following lifecycle model is a combination of classic waterfall model and aspects of risk analysis?

Select correct option:

Prototyping

- 2. Waterfall
- 3. Spiral PAGE 98
- 4. Incremental

### Question # 5 of 10 (Start time: 01:18:32 AM) Total Marks: 1

Which of the following process begins with stratifying system users and then identifying their needs?

Select correct option:

Structuring

- 2. QA
- 3. Exploration
- 4. Design PAGE 91

### Question # 6 of 10 (Start time: 01:19:12 AM) Total Marks: 1

In which of the following models, the development approach is based on producing deliverables frequently/ repetitively.

Select correct option:

Incremental

- 2. Waterfall
- 3. Iterative PAGE 96
- 4. XF

#### Question # 7 of 10 (Start time: 01:20:13 AM) Total Marks: 1

Trying to fit people and organizations into information systems has been major reason for

Select correct option:

success

<u>.</u>	efficiency
3.	increased productivity
1.	<mark>failure PAGE 86</mark>
	Question # 8 of 10 (Start time: 01:21:00 AM) Total Marks: 1
	Employees might be unwilling to accept the high level of responsibility if organization is
	dominated byand the culture is
	Select correct option:
	Workers, autocratic
<mark>.</mark> .	top management, autocratic PAGE 87
3.	top management, democratic
1.	Middle level management, democratic
	Question # 9 of 10 (Start time: 01:21:53 AM) Total Marks: 1
	Which of the following view gives a quick understanding of the business processes and
	flows?
	Select correct option:
	Procedural
	Abstract
3.	Internal
ŀ.	Diagrammatic PAGE 106
	Question # 10 of 10 (Start time: 01:23:24 AM) Total Marks: 1
	Which of the following provides a structured means of addressing the impact of
	technologies on an organization?
	Select correct option:
	Business planning
<u>.</u> .	IT planning PAGE 77
	Requirements planning
1.	Configuration planning
	Question # 1 of 10 (Start time: 08:53:47 AM) Total Marks: 1
	In model, software is constructed step by step in the same way a building is constructed.
	Select correct option
)	Spiral  Incremental (Page no.79)
•• ?	Extreme programming
). 1.	Waterfall
г.	Question # 2 of 10 ( Start time: 08:54:23 AM ) Total Marks: 1
	Which of the following model can lead to scope creep due to user feedback after each
	phase?
	Select correct option
	Iterative Page No.96
2.	XP
3.	Rapid prototyping
-	

4. Waterfall

Question # 3 of 10 (Start time: 08:55:06 AM) Total Marks: 1

Which of the following addresses the availability of sufficient technology to support the proposed project?

Select correct option:

Operational feasibility

- 2. Economic feasibility
- 3. Tactical feasibility
- 4. Technical feasibility Page no.86

Question # 4 of 10 (Start time: 08:55:44 AM) Total Marks: 1

Trying to fit people and organizations into information systems has been major reason for

Select correct option

success

- 2. efficiency
- 3. increased productivity
- 4. failure

Question # 5 of 10 (Start time: 08:56:28 AM) Total Marks: 1

In drawing a proper flowchart, all necessary steps that are a part of process should be listed out in order.

Select correct option:

#### Logical Page no.106

- 2. Physical
- 3. Random
- 4. Top to Bottom

Question # 6 of 10 (Start time: 08:57:01 AM) Total Marks:1

In which of the following model, the system development is broken into many mini development projects.

Select correct option:

Spiral

#### 2. Incremental

- 3. Iterative
- 4. Waterfall

QuQuestion # 7 of 10 (Start time: 08:57:53 AM) Total Marks: 1

Which of the following are knowledge workers who facilitate the development of information systems and computer applications by bridging the communications gap that exists between non-technical system users, and System designers and developers? Select correct option:

#### **1. System Analysts**

- 2. **Software Engineers**
- 3. System Designers
- Chief Executives

Question # 8 of 10 ( Start time: 08:58:29 AM ) **Total Marks: 1** 

Which of the following is a project management technique which divides complex projects into smaller and more easily managed segments? Select correct option:

#### **1. SDLC**

- 2. System programming
- Software testing
- Software configuration

Question # 9 of 10 ( Start time: 08:59:22 AM ) **Total Marks: 1** 

Apart from the value to cost ratio, modules are also selected on the basis of requirements and needs.

Select correct option:

- 1. programmer
- 2. designer
- 3. customer
- 4. system analyst

**Question # 10 of 10 ( Start time: 09:00:14 AM ) Total Marks: 1** Which of the following ensures the correctness of data in the database? Select correct option:

### 1. Data integrity

- 2. Data accessibility
- 3. Data consistency
- 4. Data analysis

Question # 1 of 10 (Start time: 01:53:48 AM) Total Marks: 1

In which of the following models the phases are in a cascading manner linking the output of one to the input of next phase.

Select correct option:

- 1. Rapid prototyping
- 2. Spiral

#### 3. Waterfall PAGE 83

4. Extreme programming

#### Question # 2 of 10 (Start time: 01:55:54 AM) Total Marks: 1

If a flow chart become complex it is better to use connector symbols to reduce to number of flow lines.

Select correct option:

#### 1. True PAGE 98

2. False

#### Question #3 of 10 (Start time: 01:57:17 AM) Total Marks: 1

Which of the following addresses the availability of sufficient technology to support the proposed project?

Select correct option:

- 1. Operational feasibility
- 2. Economic feasibility
- 3. Tactical feasibility
- 4. Technical feasibility PAGE 73

### Question # 4 of 10 (Start time: 01:57:46 AM) Total Marks: 1

Which of the following process is concluded by recommending a monitoring and control mechanism?

Select correct option:

- 1. Designing
- 2. Analyzing

### 3. Planning PAGE 67

4. Implementation

### Question # 5 of 10 (Start time: 01:58:25 AM) Total Marks: 1

Which of the following model can lead to scope creep due to user feedback after each phase?

Select correct option:

### 1. Iterative PAGE 71

- 2. XF
- 3. Rapid prototyping
- 4. Waterfall

#### Question # 6 of 10 (Start time: 01:59:14 AM) Total Marks: 1

In \_\_\_\_\_ model, software is constructed step by step in the same way a building is constructed.

Select correct option:

1. Spiral

### 2. Incremental PAGE 69

- 3. Extreme programming
- Waterfall

### Question #7 of 10 (Start time: 01:59:43 AM) Total Marks: 1

Which of the following is the core product which usually addresses the basic requirements of the system?

Select correct option:

### 1. First increment PAGE 85

- 2. Second increment
- 3. Last increment
- 4. Final increment

Question #8 of 10 (Start time: 02:00:15 AM) Total Marks: 1

Which of the following enunciate business goals and the actions that need to be initiated to achieve those goals including related benefits, resources and timeframes? Select correct option:

- 1. Organizing
- 2. Monitoring
- 3. Plans PAGE 67
- 4. Implementation

### Question # 9 of 10 (Start time: 02:00:50 AM) Total Marks: 1

Which of the following defines the operations of the system in layman's terms? Select correct option:

### 1. User manual PAGE 82

- 2. Technical manual
- 3. Procedural manual
- 4. Testing manual

### Question # 10 of 10 (Start time: 02:01:22 AM) Total Marks: 1

Which of the following view gives a quick understanding of the business processes and flows?

Select correct option:

- 1. Procedural
- 2. Abstract
- 3. Internal

### 4. Diagrammatic PAGE 96

### Question # 1 of 10 (Start time: 01:10:31 PM) Total Marks: 1

Which of the following may lead management and customers to believe that the final product is almost ready for delivery?

Select correct option:

- 1. Mockups
- 2. Efficient models
- 3. Malfunctioning prototypes
- 4. Working prototypes

#### Question # 2 of 10 (Start time: 01:10:31 PM) Total Marks: 1

Which of the following phase involves converting design specifications into executable programs?

Select correct option:

1. Prototyping

- 2. Configuration
- 3. **Development**
- 4. Testing

### Question #3 of 10 (Start time: 01:11:54 PM) Total Marks: 1

Which of the following model can lead to scope creep due to user feedback after each phase?

Select correct option:

- 1. Iterative
- 2. XP
- 3. Rapid prototyping
- 4. Waterfall

### Question # 4 of 10 (Start time: 01:12:20 PM) Total Marks: 1

A problem solving technique that decomposes a system into its component pieces for the purpose of studying, how well those component parts work and interact to accomplish their purpose can be one of the definitions of System development. Select correct option:

- 1. True
- 2. False

### Question # 5 of 10 (Start time: 01:13:05 PM) Total Marks: 1

Which of the following model places emphasis on documentation? Select correct option:

#### 1. Waterfall

- 2. Spiral
- Incremental
- 4. Rapid prototyping

### Question # 6 of 10 (Start time: 01:13:27 PM) Total Marks: 1

Which of the following provides a structured means of addressing the impact of technologies on an organization?

Select correct option:

- 1. Business planning
- 2. IT planning
- 3. Requirements planning
- 4. Configuration planning

### Question # 7 of 10 (Start time: 01:14:01 PM) Total Marks: 1

Which of the following enunciate business goals and the actions that need to be initiated to achieve those goals including related benefits, resources and timeframes? Select correct option:

- 1. Organizing
- 2. Monitoring
- 3. Plans
- 4. Implementation

### Question # 8 of 10 (Start time: 01:14:48 PM) Total Marks: 1

In which of the following model, working functionality is produced earlier. Select correct option:

- 1. Waterfall
- 2. Iterative
- 3. Incremental
- 4. Spiral

### Question # 9 of 10 (Start time: 01:16:20 PM) Total Marks: 1

Which of the following model is preferred for its simplicity and more disciplined approach?

Select correct option:

- 1. Incremental
- 2. Waterfall
- 3. Spiral
- 4. Iterative

Question # 10 of 10 ( Start time: 01:17:24 PM ) Total Marks: 1 Apart from the value to cost ratio, modules are also selected on the basis of requirements and needs.

Select correct option:

- 1. programmer
- 2. designer
- 3. customer
- 4. system analyst

Question # 1 of 10 (Start time: 01:45:02 PM) Total Marks: 1

Which of the following involves converting the informational, functional and network requirements idenfiied during the initiation and planning phases into unified design specifications?

Select correct option:

- 1. SRS
- 2. System design
- 3. Database design
- 4. Prototyping

Question # 2 of 10 (Start time: 01:45:58 PM) Total Marks: 1

Which of the following defines the operations of the system in layman's terms?

	Select correct option:  1. User manual  2. Technical manual  3. Procedural manual  4. Testing manual
	Question # 3 of 10 ( Start time: 01:46:29 PM ) Total Marks: 1 In model, software is constructed step by step in the same way a building is constructed. Select correct option:
1. 2. 3. 4.	Spiral  Incremental  Extreme programming  Waterfall
	Question # 4 of 10 ( Start time: $01:46:54~PM$ ) Total Marks: 1 Trying to fit people and organizations into information systems has been major reason for
1. 2. 3. <b>4.</b>	Select correct option: success efficiency increased productivity failure
1. 2. 3. 4.	Question # 5 of 10 ( Start time: 01:47:19 PM ) Total Marks: 1 Prototypes are used in: Select correct option: Iterative models Incremental models Waterfall models Extreme programming
1. 2. 3. 4.	Question # 6 of 10 ( Start time: 01:48:14 PM ) Total Marks: 1 provide a direction and framework for action while planning is an accepted responsibility of management.  Select correct option:  Businesses, plan  Plans, quality Configuration, system Plans, business
	Question # 7 of 10 ( Start time: 01:49:30 PM ) Total Marks: 1

Which of the following model is the earliest one? Select correct option:

- Waterfall 1.
- 2. Rapid prototyping
- 3. Extreme programming
- 4. Spiral

Question # 8 of 10 (Start time: 01:50:58 PM) Total Marks: 1
Data updates in master file will automatically update the data in the whole system, refers
to data
Select correct option:
analysis

- 1.
- 2. accessibility
- 3. integrity
- 4. consistency

Question # 9 of 10 (Start time: 01:51:45 PM) Total Marks: 1

In which of the following models, the development approach is based on producing deliverables frequently/ repetitively.

Select correct option:

- Incremental 1.
- 2. Waterfall
- **3. Iterative**
- 4. XP

Question # 10 of 10 (Start time: 01:52:22 PM) Total Marks: 1 Which of the following may lead management and customers to believe that the final product is almost ready for delivery?

Select correct option:

- 1. Mockups
- Efficient models 2.
- Malfunctioning prototypes
- **Working prototypes**

Question # 1 of 10 (Start time: 01:52:22 PM) Total Marks: 1

In drawing a proper	flowchart, all necessary ste	ps that are a part	of process	should be
listed out in	order.			
Select correct option	n:			

### 1. Logical

- 2. Physical
- 3. Random
- 4. Top to Bottom

Question # 2 of 10 (Start time: 01:52:22 PM) Total Marks: 1

Which of the following is a problem solving technique that re-assembles a system's components back into a complete system? . Select correct option:

- 1. System analysis
- 2. System design
- 3. System check
- 4. System configuration

Question # 3 of 10 (Start time: 01:52:22 PM) Total Marks: 1

The study of business problem domain is used to recommend improvements and specify the business requirements for the solution.

Select correct option:

# True False

Question # 4 of 10 (Start time: 01:52:22 PM) Total Marks: 1

Which of the following may be of low fidelity and dismissed as toys? Select correct option:

- 1. Interfaces
- 2. Inference engines
- 3. Early prototypes
- 4. Development engines

Question # 5 of 10 (Start time: 01:52:22 PM) Total Marks: 1

Which of the following refers to the structuring of hardware and software to achieve the effective and efficient processing of information? Select correct option:

1. SDLC

- 2. System monitoring
- 3. Operational planning
- 4. System development

Question # 6 of 10 (Start time: 01:52:22 PM) Total Marks: 1

Which of the following allows manufacturers to rapidly and inexpensively test the parts of the design which are most likely to have problems? Select correct option:

- 1. Physical Model
- 2. Prototype
- 3. Trial version
- 4. Carbon copy

Question # 7 of 10 (Start time: 01:52:22 PM) Total Marks: 1

Which of the following are knowledge workers who facilitate the development of information systems and computer applications by bridging the communications gap that exists between non-technical system users, and System designers and developers? Select correct option:

- 1. System Analysts
- 2. Software Engineers
- 3. System Designers
- 4. Chief Executives

Question #8 of 10 (Start time: 01:52:22 PM) Total Marks: 1

Which of the following provides a structured means of addressing the impact of technologies on an organization? Select correct option:

- 1. Business planning
- 2. IT planning
- 3. Requirements planning
- 4. Configuration planning

Question # 9 of 10 (Start time: 01:52:22 PM) Total Marks: 1

1 0	g to accept the high level of responsibility if organization is
dominated by	_and the culture is
Select correct option:	

- 1. Workers, autocratic
- 2. top management, autocratic
- 3. top management, democratic
- 4. Middle level management, democratic

Question # 10 of 10 (Start time: 01:52:22 PM) Total Marks: 1

In which of the following environments, duplication of clerical work is generally observed.

Select correct option:

- 1. Computerized
- 2. Automated
- 3. Manual
- 4. Semi-computerized

Question # 1 of 10 (Start time: 02:27:13 PM) Total Marks: 1

Which of the following is a project management technique which divides complex projects into smaller and more easily managed segments? Select correct option:

- 1. SDLC
- 2. System programming
- 3. Software testing
- 4. Software configuration

Question # 2 of 10 (Start time: 02:27:34 PM) Total Marks: 1

Prototypes are used in: Select correct option:

- 1. **Iterative models**
- 2. Incremental models
- 3. Waterfall models
- 4. Extreme programming

### Question #3 of 10 (Start time: 02:28:05 PM) Total Marks: 1

Which of the following phase commences with developing the vision and desired future positioning of I.T within the organization? Select correct option:

- 1. Strategic planning
- 2. Tactical planning
- 3. Operational planning
- 4. Requirements planning

Question # 4 of 10 (Start time: 02:29:00 PM) Total Marks: 1

Which of the following may be of low fidelity and dismissed as toys? Select correct option:

- 1. Interfaces
- 2. Inference engines
- 3. Early prototypes
- 4. Development engines

Question # 5 of 10 ( Start time: 02:29:20 PM ) Total Marks: 1 \_\_\_\_\_ time is saved through an error free designed system. Select correct option:

- 1. Deployment
- 2. **Development**
- 3. Configuration
- 4. Testing

Question # 6 of 10 (Start time: 02:30:48 PM) Total Marks: 1

Which of the following are knowledge workers who facilitate the development of information systems and computer applications by bridging the communications gap that exists between non-technical system users, and System designers and developers? Select correct option:

- 1. System Analysts
- 2. Software Engineers
- 3. System Designers
- 4. Chief Executives

Question # 7 of 10 (Start time: 02:31:09 PM) Total Marks: 1

Which of the following is an iterative approach to system development? Select correct option:

- 1. Waterfall
- 2. Incremental
- 3. Prototyping

### 4. Spiral

Question #8 of 10 (Start time: 02:31:59 PM) Total Marks: 1

Which of the following model is preferred for its simplicity and more disciplined approach?

Select correct option:

- 1. Incremental
- 2. Waterfall
- 3. Spiral
- 4. Iterative

Question # 9 of 10 (Start time: 02:32:27 PM) Total Marks: 1

Which of the following addresses compliance and adjustability with the way organization works with attitude to change or chains of command? Select correct option:

- 1. **Operational feasibility**
- 2. Technical feasibility
- 3. Tactical feasibility
- 4. Economic feasibility

Question # 10 of 10 (Start time: 02:33:14 PM) Total Marks: 1

Which of the following model places emphasis on documentation? Select correct option:

- 1. Waterfall
- 2. Spiral
- 3. Incremental
- 4. Rapid prototyping

Question # 1 of 1	0 ( Start time: 08:53:47 AM )	Total Marks: 1
In	model, software is constructed s	step by step in the same way a
building is consti	ructed.	
Select correct op	otion:	
•		

**Spiral** 

Incremental Page No. 79
Extreme programming
Waterfall
Question # 2 of 10 (Start time: 08:54:23 AM) Total Marks: 1 Which of the following model can lead to scope creep due to user feedback after each phase? Select correct option:
Iterative Page No. 96
XP
Rapid prototyping
Waterfall
Question # 3 of 10 (Start time: 08:55:06 AM) Total Marks: 1 Which of the following addresses the availability of sufficient technology to support the proposed project? Select correct option:
Operational feasibility
Economic feasibility
Tactical feasibility
Technical feasibility Page No. 83
Question # 4 of 10 (Start time: 08:55:44 AM) Total Marks: 1 Trying to fit people and organizations into information systems has been major reason for Select correct option:
success

efficiency
increased productivity
Failure Page No.86
Question # 5 of 10 (Start time: 08:56:28 AM) Total Marks: 1 In drawing a proper flowchart, all necessary steps that are a part of process should be listed out in order. Select correct option:
Logical Page No. 109
Physical
Random
Top to Bottom
Question # 6 of 10 (Start time: 08:57:01 AM) Total Marks: 1 In which of the following model, the system development is broken into many mini development projects. Select correct option:
Spiral
Incremental Page No. 95
Iterative
Waterfal
Question # 7 of 10 (Start time: 08:57:53 AM) Total Marks: 1 Which of the following are knowledge workers who facilitate the development of information systems and computer applications by bridging the communications gap that exists between non-technical system users, and System designers and developers? Select correct option:

System Analysts Page No. 103 **Software Engineers System Designers Chief Executives** Question # 8 of 10 ( Start time: 08:58:29 AM ) **Total Marks: 1** Which of the following is a project management technique which divides complex projects into smaller and more easily managed segments? **Select correct option:** SDLC Page No. 78 System programming Software testing **Software configuration** Question # 9 of 10 ( Start time: 08:59:22 AM ) **Total Marks: 1** Apart from the value to cost ratio, modules are also selected on the basis of requirements and needs. **Select correct option:** programmer designer Customer Page No. 95 system analyst Question # 10 of 10 ( Start time: 09:00:14 AM ) **Total Marks: 1** Which of the following ensures the correctness of data in the database?

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**Select correct option:** 

Data integrity Page No. 104

**Data accessibility** 

**Data consistency** 

**Data analysis** 

Question # 1 of 10 ( Start time: 01:15:40 AM ) Total Marks: 1 **Which of the following model places emphasis on documentation?** Select correct option:

#### **Waterfall PAGE 83**

Spiral Incremental Rapid prototyping

Question # 2 of 10 ( Start time: 01:16:32 AM ) Total Marks: 1 Which of the following is the process of quickly putting together a working model in order to test various aspects of the design for gathering early user feedback? Select correct option:

Interviews Iteration

**Prototyping PAGE 89** 

Questionnaires

Question # 3 of 10 ( Start time: 01:17:16 AM ) Total Marks: 1 Which of the following lifecycle model is very appropriate for large and complex information systems? Select correct option:

#### **Spiral PAGE 88**

Prototyping Incremental

Waterfall

Question # 4 of 10 (Start time: 01:17:53 AM) Total Marks: 1

Which of the following lifecycle model is a combination of classic waterfall model and aspects of risk analysis?

Select correct option:

Prototyping Waterfall

**Spiral PAGE 88** 

Incremental

### Question # 5 of 10 (Start time: 01:18:32 AM) Total Marks: 1

Which of the following process begins with stratifying system users and then identifying their needs?

Select correct option:

Structuring

QA

Exploration

Design PAGE 81

### Question # 6 of 10 (Start time: 01:19:12 AM) Total Marks: 1

In which of the following models, the development approach is based on producing deliverables frequently/ repetitively.

Select correct option:

Incremental Waterfall

**Iterative PAGE 86** 

ΧP

Question # 7 of 10 (Start time: 01:20:13 AM) Total Marks: 1

Trying to fit people and organizations into information systems has been major reason for
Select correct option:
success efficiency increased productivity failure PAGE 76
Question # 8 of 10 ( Start time: 01:21:00 AM ) Total Marks: 1  Employees might be unwilling to accept the high level of responsibility if organization is dominated by and the culture is  Select correct option:
Workers, autocratic  top management, autocratic PAGE 77  top management, democratic  Middle level management, democratic
Question # 9 of 10 ( Start time: 01:21:53 AM ) Total Marks: 1 Which of the following view gives a quick understanding of the business processes and flows? Select correct option:
Procedural Abstract Internal Diagrammatic PAGE 96
Question # 10 of 10 ( Start time: 01:23:24 AM ) Total Marks: 1 Which of the following provides a structured means of addressing the impact of technologies on an organization? Select correct option:
Business planning

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IT planning PAGE 67 Requirements planning

Configuration planning

Question # 1 of 10 ( Start time: 01:53:48 AM ) Total Marks: 1

In which of the following models the phases are in a cascading manner linking the output of one to the input of next phase.

**Select correct option:** 

Rapid prototyping Spiral

**Waterfall PAGE 83** 

**Extreme programming** 

Question # 2 of 10 (Start time: 01:55:54 AM) Total Marks: 1

If a flow chart become complex it is better to use connector symbols to reduce to

number of flow lines. Select correct option:

True PAGE 98

False

Question # 3 of 10 (Start time: 01:57:17 AM) Total Marks: 1

Which of the following addresses the availability of sufficient technology to support

the proposed project? Select correct option:

Operational feasibility Economic feasibility

**Tactical feasibility** 

**Technical feasibility PAGE 73** 

Question # 4 of 10 (Start time: 01:57:46 AM) Total Marks: 1

Which of the following process is concluded by recommending a monitoring and

control mechanism? Select correct option:

Designing Analyzing Planning PAGE 67

**Implementation** 

Question # 5 of 10 (Start time: 01:58:25 AM) Total Marks: 1 Which of the following model can lead to scope creep due to user feedback after each phase? Select correct option:

### **Iterative PAGE 71**

XP Rapid prototyping Waterfall

Question # 6 of 10 (Start time: 01:59:14 AM) Total Marks: 1
In \_\_\_\_\_\_ model, software is constructed step by step in the same way a building is constructed.
Select correct option:

#### Spiral

### **Incremental PAGE 69**

Extreme programming Waterfall

Question # 7 of 10 (Start time: 01:59:43 AM) Total Marks: 1 Which of the following is the core product which usually addresses the basic requirements of the system? Select correct option:

#### First increment PAGE 85

Second increment Last increment Final increment

Question # 8 of 10 (Start time: 02:00:15 AM) Total Marks: 1

Which of the following enunciate business goals and the actions that need to be initiated to achieve those goals including related benefits, resources and timeframes?

**Select correct option:** 

Organizing Monitoring Plans PAGE 67 Implementation

Question # 9 of 10 (Start time: 02:00:50 AM) Total Marks: 1 Which of the following defines the operations of the system in layman's terms? Select correct option:

#### **User manual PAGE 82**

Technical manual Procedural manual Testing manual

Question # 10 of 10 ( Start time: 02:01:22 AM ) Total Marks: 1 Which of the following view gives a quick understanding of the business processes and flows? Select correct option:

Procedural
Abstract
Internal
Diagrammatic PAGE 96

Question # 1 of 10 ( Start time: 05:05:35 PM )

Total Marks: 1

Information should be tailored in accordance with the organization's culture and structure.

Select correct option:

True
False
system is a group ofthat are integrated with the common purpose of achieving an objective. Select correct option:
Information Data Sets Elements Data and information
Suppliers also has the ability to explain the line of reasoning in reaching a particular solution, which does not have. Select correct option:
DSS, MIS OLAP, KSS KSS, DSS GDSS, DSS
Which of the following is the mental process of knowing, including aspects such as awareness, perception, reasoning and judgment? Select correct option:
CCN Product development process Cognitive process Planning process for more contents visit

The organizational structures are formulated in order to efficiently manage the ——Select correct option:

### **Business Operations Business Size Business Cost Business Processes** information is available in manufacturing information system. Select correct option: Sales Purchase Stock **Product** Which of the following is a set of management and control activities which focus on quality assurance? Select correct option: CIM **MRP** QTM **TQM** Which of the following have collection of predefined Procedures related to each other in a sequenced logical manner in order to collectively achieve the desired results. Select correct option: Information System System (correct) Organization None of above options

_
The information from the system not used for control purpose calledSelect correct option:
Open loop system Closed loop system Open end System Open and close system
The concept of incremental decision making is introduced by the model. Select correct option:
Rational Man Garbage Can Muddling through Irrational Man for more contents visit
Factors ofare basic elements of reducing manufacturing cost Select correct option:
Production Quality Brand Cost
Information technology is being used to overcome the business issues like, Marketing, Brand of the product, Quality of the product, Cost control, Organizational internal and external issues Select correct option:
True False
Manufacturing process involves more than one sub-process. Select correct option:

### True

False

Which of the following decision making approach is followed when some or all of the structural elements of the decision situation are undefined, ill-defined or unknown? Select correct option:

Semi structured decision making approach Structured decision making approach **Unstructured decision making approach** Psychological decision making approach Small organizations usually have complex management structure Select correct option: True **False** Instead of Information, data is more important in day to day decision making Select correct option: True **False** "Treat each customer uniquely" is the motto of the entire \_\_\_\_\_process. Select correct option: **CRM** Product development Marketing Promotion Which of the following is a form of automation where computers communicate work instructions directly to the manufacturing machinery? Select correct option: **CAM** MCA CNC **MRP** Question # 2 of 10 (Start time: 06:43:39 PM) Total Marks: 1 Sources of information are generally categorized in different types depending on their originality and their proximity to the source or origin Select correct option:

**True** 

False

#### for more contents visit

Graphical data models

Information regarding monitoring and controlling the business is provided by
Select correct option:
DSS TPS MIS KSS
Which of the following is an organized approach of making choices in complex decision situations through identifying and evaluating creative options? Select correct option:
Structured decision making approach Unstructured decision making approach Semi structured decision making approach Psychological decision making approach
The information can also be ranked in accordance with the qualities it has. Select correct option:
True False
is the set of interconnected structural elements that provide the framework. Select correct option:
Infrastructure System Organization Internet
are created for just one department. Select correct option:
Data marts Narrative data models Data driven DSS

CBIS helps in updating every change being triggered in less time and with more effort. Select correct option:

True False
There is a greater emphasis on models in case of Select correct option:
KSS DSS MIS TPS
According to model, organizations are not rational. Select correct option:
Rational Man  Garbage Can  Muddling through  Irrational Man
There is a greater emphasis on models in case of Select correct option:
KSS DSS MIS TPS for more contents visit
Which of the following have collection of predefined Procedures related to each other in a sequenced logical manner in order to collectively achieve the desired results. Select correct option:
Information System  System Organization None of above options
summarizes transactions into multidimensional user defined views Select correct option:

DSS MIS OLAP GDSS

Sources of information are generally categorized in different types depending on their originality and their proximity to the source or origin Select correct option:

#### **True**

False

which of the following organizations all critical managerial positions are usually controlled by the family members. Select correct option:

#### **Medium Size**

LargeSize Small Size none of these options

The basic purpose behind setting up systems and procedures is to make available information

Select correct option:

#### True

False

**Physical** 

A structure through which individuals cooperate systematically to conduct business called organization.

Select correct option:

<b>True</b> False	
raise	
Select correct	models are three dimensional representation of an entity or object option:
Narrative	

Mathematical Graphical		
Data mining is also Select correct option	o known as on:	in databases
knowledge manage knowledge process knowledge discov knowledge transfe	sing <mark>ery</mark>	
	the organization's in	odels, decisions result from competition and terest groups and key leaders.
Rational Man Garbage Can <b>Political</b> Muddling through <b>Reference</b>		
for more conten	ts visit	
A system is a grou purpose of achievi Select correct optic	ng an objective.	that are integrated with the common
Information Data Sets <b>Elements</b> Data and informati	ion	
The Select correct optic		ived as political or anti-rational.
Rational Man Irrational Man Muddling through Garbage Can Reference		

The set ofbeing discharged set the tone and structure of that department
Select correct option:
responsibilities rules laws processes
A structure through which individuals cooperate systematically to conduct business called organization. Select correct option:
<b>True</b> False
The basic purpose behind setting up systems and procedures is to make available information Select correct option:
<b>True</b> False
Continue change in work force is harmful for an organization Select correct option:
<b>True</b> False
In decision making models, decisions result from competition and bargaining among the organization's interest groups and key leaders.  Select correct option: Rational Man Garbage Can Political Muddling through for more contents visit
Closed System depends on and data. Select correct option: Internal resources External resources

Procedures
Technical resource
information system combines benefits administration, payroll, recruiting and training, performance analysis and review into one package.  Select correct option:  Manufacturing  Sales  Marketing  Human Resource
The organizational structures are formulated in order to efficiently manage the Select correct option:
Business Operations Business Size Business Cost Business Processes
The set ofbeing discharged set the tone and structure of that department. Select correct option: responsibilities rules laws processes
Generation of relevant data is the objective of every information system Select correct option: True False
Ref: Generation of relevant information is the objective of every information system.  The model is often perceived as political or anti-rational.  Select correct option: Rational Man Irrational Man Muddling through Garbage Can
models represent its entities with an abstraction of lines, symbols or shapes.  Select correct option:

Narrative Physical Mathematical **Graphical** CBIS helps in updating every change being triggered in less time and with more effort. Select correct option: True False Data mining is also known as \_\_\_\_\_ in databases Select correct option: knowledge management knowledge processing knowledge discovery knowledge transfer Small organizations usually have complex management structure Select correct option: True False for more contents visit Every decision we take in daily life requires some sort of information about the alternatives available. Select correct option: True False Which of the following elements exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization? Select correct option:

#### **WTO**

Company Ordinance Business Environment Company Structure

Which of the following is the mental process of knowing, including aspects such as awareness, perception, reasoning and judgment?

Select correct option:
CCN Product development process Cognitive process Planning process
The information from the system not used for control purpose calledSelect correct option:
Open loop system Closed loop system Open end System Open and close system
Instead of Information, data is more important in day to day decision making Select correct option:
True False
CRM software requires highly integrated environment for high, which is rarely available. Select correct option:
Sale Productivity Promotion Customer satisfaction
Which of the following views organization as a combination of process oriented groups whose information needs are related but independent? Select correct option:
CBIS MIS DIS OIS
Distributing common information to every one may result in waste of time and confusion. Select correct option:

<b>True</b> False
The information can also be ranked in accordance with the qualities it has. Select correct option:
<b>True</b> False
Semi structured is a gray area which lies the structured and unstructured range.  Select correct option:  between  within  across inside
Generation of relevant data is the objective of every information system Select correct option: <b>True</b> False
information is available in manufacturing information system.  Select correct option: Sales Purchase Stock Product
Continue change in work force is harmful for an organization Select correct option: <b>True</b> False
Cheaper factor of production is a challenge for the survival of a company in which of the following market? Select correct option: Super market Online Market Competitive market None of these options

#### for more contents visit

Information regarding monitoring and controlling the business is provided by
Select correct option: DSS TPS MIS KSS
Closed System depends on and data. Select correct option: Internal resources External resources Procedures Technical resources
includes data preparation which may involve data filtering, data transformations and selecting subsets of records.  Select correct option:  Exploration  Deployment  Model building  Stationing
It is to be noted that IS and MIS are same. Select correct option: True False
Existence of departments in every organization varies with the nature of industry and the nature of products/ services being offered. Select correct option:
flat horizontal functional non-functional
The concept of incremental decision making is introduced by the mode Select correct option:

Rational Man
Garbage Can
Muddling through
Irrational Man

Which of the following subsystem gives a snapshot of statuses of various orders placed, at any given time? Select correct option:

Quality assurance subsystem

#### Order processing subsystem

Controlled processing subsystem Concurrent processing subsystem

Procedures are organized in a physical manner to form systems. Select correct option:

True

**False** 

**Ref**: Systems have collection of predefined procedures related to each other in a sequenced logical manner in order to collectively achieve the desired results.

An information system that automatically generates report on regular basis and are not used to monitor input or activities is called Select correct option:

#### Open loop system

Closed loop system Closed end System Open system

\_\_\_\_\_ system can be used to simulate the consequences of each alternative generated.

Select correct option:

DSS

MIS

EIS

**CNC** 

It is to be noted that IS and MIS are same. Select correct option:

True
False
is the set of interconnected structural elements that provide the framework. Select correct option:
Infrastructure
System
Organization
Internet
Decision making is the cognitive process of selecting a course of action from among ———alternatives.  Select correct option:
Multiple
Double
Triple
None of these options for more contents visit
Information technology is being used to overcome the business issues like, Marketing Brand of the product, Quality of the product, Cost control, Organizational internal an external issues Select correct option:
<b>True</b> False
Individuals to avoid new uncertain alternatives and rely on SOP's.
Select correct option:
prefer
don't like
deny
refuse
Treat each customer uniquely" is the motto of the entire process.
Select correct option:
CRM
Product development
Marketing
Promotion

The basic purpose behind setting up systems and procedures is to make available information Select correct option: True False states that inventory is manufactured or acquired only as the need for it arises. Select correct option: JET JIT JTI **TQM** Closed system is dependent on the internal resources and data. Select correct option: True False Which of the following decision making approach is followed when the situation is complex and no standard solutions exist for resolving the situation? Select correct option: Structured decision making approach Semi structured decision making approach Psychological decision making approach Unstructured decision making approach

Continue change in work force is harmful for an organization Select correct option:

True

False

Which of the following elements exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization? Select correct option:

WTO

Company Ordinance

**Business Environment** 

Company Structure

Which of the following ethical system differs from secular ethical systems and from the moral code advocated by other religions

Select correct option: Islamic Christian Hindu Social	
Every industry has its own v as part of the information system.  Select correct option: command structure departmental structure policies responsibilities for more contents visit	vhich gives rise to a different set of sub-systems
Which of the following refers to the applianalyze the robustness and performance of manufacturing tools? Select correct option: CEE CNC CAE MRP	cation of computer software in engineering to of components, assemblies, products and
summarizes transactions in Select correct option: DSS MIS OLAP GDSS	to multidimensional user defined views
is known as the father of wareh Select correct option: Stephen hawking Bill gates <b>Bill Inmon</b> Edgar Codd	nouse

Which of the following is an organized approach of making choices in complex decision situations through identifying and evaluating creative options?

Select correct option:

Structured decision making approach

#### **Unstructured decision making approach**

Semi structured decision making approach Psychological decision making approach

Which of the following views organization as a combination of process oriented groups whose information needs are related but independent?

Select correct option: **CBIS** 

MIS

DIS

**OIS** 

An organization is defined by the elements that are part of it, its communication and its rules of action compared to outside events.

Select correct option:

#### True

False

Decision making is the cognitive process of selecting a course of action from among -----alternatives.

Select correct option:

#### Multiple

Double

Triple

None of these options

Medium Sized organizations are normally a family ownership run by Select correct option:

Father and Sons

Brothers

#### Both option a and b

None of these options

summarizes transactions into multidimensional user defined views Select correct option:

DSS

MIS

<b>OLAP</b> GDSS
Theis an international, multilateral organization, which was created as a result of the Uruguay round of discussion in 1994 to harmonic world trade. Select correct option:
(SAFTA) (SAARC) (WTO) None of above.
knowledge refers to the informal internal knowledge, which resides in the minds of the employees but has not been documented in form Select correct option:
Tacit, structured Explicit, Unstructured Structured, Unstructured Structured, Tacit
Which of the following system is linked to all the information systems in an organization? Select correct option: Marketing information system Accounting information system Human resource information system Manufacturing information system
Cheaper factor of production is a challenge for the survival of a company in which of the following market? Select correct option: Super market Online Market Competitive market None of these options for more contents visit
The organizational structures are formulated in order to efficiently manage the Select correct option: Business Operations Business Size

Business Cost Business Processes
engine is the database management system (DBMS) of the expert system.  Select correct option: Database Development Query Inference
Closed system is dependent on the internal resources and data.  Select correct option: <b>True</b> False
We can get help in non-routine decision making through  Select correct option:  KSS  TPS  MIS  DSS
In building, managers attempt to gather more administrative and financial power.  Select correct option:  Monarchy  Dynasty  Empire  Territory
information system combines benefits administration, payroll, recruiting and training, performance analysis and review into one package.  Select correct option:  Manufacturing  Sales  Marketing  Human Resource
Theis an international, multilateral organization, which was created as a result of the Uruguay round of discussion in 1994 to harmonic world trade. Select correct option:

(SAFTA)

(SAARC) (WTO) None of above.
Which of the following ethical system differs from secular ethical systems and from the moral code advocated by other religions Select correct option:
Islamic Christian Hindu Social
A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events. Select correct option:
<b>True</b> False
The reports generated by theare used for analytical decision making by the management. Select correct option:
MIS DSS EIS TIP
generated. Select correct option:
DSS MIS EIS CNC for more contents visit

Continue change in work force is harmful for an organization Select correct option:

<b>True</b> False			
Semi structured is a range. Select correct option between within across inside			_ the structured and unstructured
	the organization's inter		ions result from competition and s and key leaders.
Select correct optio Concurrency based Coordination based Control basic inform	information system information System		
The		d as politi	ical or anti-rational.
condensed nor eval Select correct optio <b>Primary informat</b> Secondary informat Tertiary informatio	uated by other writers in:  ion tion	?	iginal form, neither interpreted nor

Small organizations usually have Select correct option: <b>True</b> False	ve complex management structure
	contained within the business activity & vior is the purpose of data mining.
Every decision we take in daily alternatives available. Select correct option: <b>True</b> False	life requires some sort of information about the
The model is often Select correct option: Rational Man Irrational Man Muddling through Garbage Can	en perceived as political or anti-rational.
The concept of incremental dec Select correct option: Rational Man Garbage Can <b>Muddling through</b> Irrational Man	rision making is introduced by the model.
Level of refers to Select correct option: depletion optimization compression attenuation	the perfection in solution the model will achieve

The organizational structures are formulated in order to efficiently manage the -----Select correct option: **Business Operations Business Size Business Cost Business Processes** Treat each customer uniquely" is the motto of the entire \_\_\_\_\_ process. Select correct option: **CRM** Product development Marketing Promotion The concept of incremental decision making is introduced by the \_\_\_\_\_ model. Select correct option: Rational Man Garbage Can Muddling through Irrational Man Procedures are organized in a physical manner to form systems. Select correct option: True False In the real world, it is \_\_\_\_\_\_ to specify all of the alternatives and its consequences. Select correct option: possible certain helpful impossible Which of the following subsystem gives a snapshot of statuses of various orders placed, at any given time? Select correct option: Quality assurance subsystem Order processing subsystem Controlled processing subsystem Concurrent processing subsystem

for more contents vis	it
IndividualsSelect correct option: prefer don't like deny refuse	to avoid new uncertain alternatives and rely on SOP's.
	have collection of predefined Procedures related to each other in nner in order to collectively achieve the desired results.
The organizational structure Select correct option: <b>Business Operations</b> Business Size Business Cost Business Processes	ctures are formulated in order to efficiently manage the
Quality maintenance is Select correct option: <b>True</b> False	an issue which requires structured reporting.
A system is a group of - purpose of achieving an Select correct option: Information Data Sets Elements Data and information	objective.

Which of the following refers specifically to the computer control of machine tools for the purpose of repeatedly manufacturing complex parts in metal as well as other

materials?
Select correct option:
MRP
CAE
CCN
CNC

Which of the following is the cognitive process of selecting a course of action from among multiple alternatives?

Select correct option:

Planning

#### **Decision Making**

CNC

**MRP** 

Instead of Information, data is more important in day to day decision making Select correct option:

True

False

Organization is a group of elements that are integrated with the common purpose of achieving an object.

Select correct option:

True

False

Every decision we take in daily life requires some sort of information about the alternatives available.

Select correct option:

True

False

#### for more contents visit

Which of the following have collection of predefined Procedures related to each other in a sequenced logical manner in order to collectively achieve the desired results.

Select correct option:

**Information System** 

**System** 

Organization

None of above options

The basic purpose behind setting up systems and procedures is to make available information
Select correct option:
True
False
Information system must fulfil the needs of the Select correct option:
Customers
Business
Employee
Organization Track Itilian and Associated Association Associated Association A
To fulfill a need: Information system must fulfill the needs of the business. An organization needs information of its customers, product, market trend, employee information, payroll,manufacturing cost etc. In time information helps the organization
launch its product in time to maximize profit.
Which of the following present information in its original form, neither interpreted nor condensed nor evaluated by other writers?
Select correct option:
Primary information
Secondary information
Tertiary information Primary information, Secondary information
Filliary illiornation, Secondary illiornation
Which of the following is a reasoning process that can be rational or irrational, and can be based on explicit or tacit assumptions?
Select correct option:
Product development
MRP
Planning Decision Making
Decision Making
Which of the following system is linked to all the information systems in an organization?
Select correct option:
Marketing information system
Accounting information system
Human resource information system
Manufacturing information system
The model is often perceived as political or anti-rational.
Select correct option:

Irrational Man  Muddling through  Garbage Can
: An representation that illustrates the components or relationships of a phenomenon is called a model Select correct option: concrete actual abstract tangible
A particular technique of directing one's attention in learning, discovery or problem solving is known as Select correct option: Trial and error Heuristics Critical decision making Data mining
Decision making is the cognitive process of selecting a course of action from among ——alternatives.  Select correct option:  Multiple  Double  Triple  None of these options
Participative management style approach is a combination of both authoritative and mixed style Select correct option: True False
system simulates the judgment and behavior of a human or an organization. Select correct option: Proficient Expert Knowledgeable Open-loop

system simulates the judgment and behavior of a human or an organization.
Select correct option:
Proficient
Expert
Knowledgeable
Open-loop
Existence of departments in every organization varies with the nature of industry and the nature of products/ services being offered.  Select correct option:  Elat corrizontal functional con-functional
Which of the following is a system that enables drawings to be constructed on a computer screen and subsequently stored, manipulated and updated electronically? Select correct option: CDA MRP CAD CNC
The practice of checking the impact of a change in the assumptions on the proposed solution is carried out in analysis.  Select correct option:  What-If Goal Seek Lexical Business
Which of the following subsystem gives a snapshot of statuses of various orders placed, at any given time? Select correct option: Quality assurance subsystem Order processing subsystem Controlled processing subsystem Concurrent processing subsystem

Select correct option: design choice intelligence implementation
Which of the following is the mental process of knowing, including aspects such as awareness, perception, reasoning and judgment?  Select correct option:  CCN  Product development process  Cognitive process  Planning process
Which of the following subsystem needs to be linked with the marketing system so as to produce right amount of product? Select correct option: Human Resource Subsystem Production subsystem Accounting & Finance subsystem Quality Assurance subsystem
Select correct option: KSS TPS MIS DSS for more contents visit
Which of the following system is linked to all the information systems in an organization? Select correct option:
Marketing information system  Accounting information system  Human resource information system  Manufacturing information system
is the set of interconnected structural elements that provide the framwork for supporting the entire structure Select correct option:

Management System
Infrastructure
Decision Support System
Transaction processing system
We can get help in non-routine decision making through Select correct option:
KSS
TPS
MIS
DSS
Which of the following are original materials on which other research is based? Select correct option:
Primary Sources
Secondary sources
Teritiary Sources
option a and b both
Every industry has its own which gives rise to a different set of sub-system as part of the information system. Select correct option:
command structure
departmental structure
policies
responsibilities
In building, managers attempt to gather more administrative and financial
power.
Select correct option:
Monarchy
Dynasty
Empire
Territory
Instead of Information, data is more important in day to day decision making

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Select correct option:

True False

In which of the following organizations all critical managerial positions are usually controlled by the family members.

Select correct option: **Medium Size** LargeSize Small Size none of these options Small organizations usually have complex management structure Select correct option: True False \_ information is available in manufacturing information system. Select correct option: Sales **Purchase** Stock Product also has the ability to explain the line of reasoning in reaching a particular solution, which \_\_\_\_\_ does not have. Select correct option: DSS, MIS OLAP, KSS KSS, DSS GDSS, DSS The information from the system not used for control purpose called------

Select correct option:

#### **Open loop system**

Closed loop system Open end System Open and close system

consequences. Select correct option:	to specify all of the alternatives and its
possible certain helpful <b>impossible</b>	
Quality maintenance is an issue v Select correct option:	which requires structured reporting.
environment. Horizontal  Marketing Suppliers Vertical	to the Information flow from firm to external of flowing from firm to external environment
Every decision we take in daily li alternatives available. Select correct option:	fe requires some sort of information about the
<b>True</b> False	
Semi structured is a gray area wh range. Select correct option:	ich lies the structured and unstructured
between within across inside for more contents visit	

A particular technique of directing one's attention in learning, discovery or problem solving is known as Select correct option:
Trial and error  Heuristics Critical decision making Data mining
Which of the following have collection of predefined Procedures related to each other in a sequenced logical manner in order to collectively achieve the desired results. Select correct option:
Information System System Organization None of above options
Which of the following elements exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization? Select correct option:
WTO Company Ordinance Business Environment Company Structure
"Treat each customer uniquely" is the motto of the entire process. Select correct option:
CRM Product development Marketing Promotion
Manufacturing process involves more than one sub-process. Select correct option:
True False

Procedures are organized in a physical manner to form systems. Select correct option: **True** 

False
It is to be noted that IS and MIS are same. Select correct option:
True False
Where problem is recurring and repetitive, the factors can be identified in order to identify a particular course of action. Select correct option:
different multiple common various
Medium Sized organizations are normally a family ownership run by Select correct option:
Father and Sons Brothers Both option a and b None of these options
CRM software requires highly integrated environment for high, which is rarely available.  Select correct option:
Sale Productivity Promotion Customer satisfaction
Which of the following subsystem needs to be linked with the marketing system so as to produce right amount of product?

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Select correct option:

Human Resource Subsystem  Duadwatian subsystem
Production subsystem Accounting & Finance subsystem
Quality Assurance subsystem
Quanty Fisherance subsystem
According to model, organizations are not rational.
Select correct option:
Rational Man
Garbage Can
Muddling through
Irrational Man
We can get help in non-routine decision making through
Select correct option:
KSS
TPS
MIS
dss
Organizations can be distinguished on the basis of following criteria /criterias
Select correct option:
Organizational structure
Culture of the Organizations
Management Style and Decision Making Style
option a , b and c
The information from the system not used for control purpose called
Select correct option:
•
Open loop system
Closed loop system
Open end System
Open and close system
models represent its entities with an abstraction of lines, symbols or
shapes.
Select correct option:
Narrative

Physical
Mathematical
Graphical

Every decision we take in daily life requires some sort of information about the alternatives available.
Select correct option:

True
False

The information can also be ranked in accordance with the qualities it has.
Select correct option:

True
False

Individuals \_\_\_\_\_\_\_\_ to avoid new uncertain alternatives and rely on SOP's.
Select correct option:

#### prefer

don't like

deny

refuse

Which of the following is a form of automation where computers communicate work instructions directly to the manufacturing machinery? Select correct option:

#### **CAM**

MCA

CNC

**MRP** 

Which of the following elements exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization? Select correct option:

WTO

Company Ordinance

**Business Environment** 

Company Structure

is known as the father of warehouse Select correct option:
Stephen hawking Bill gates Bill Inmon Edgar Codd
A hierarchical organization is structured in a way such that every entity in the organization, except one, is subordinate to a single other entity. Select correct option:
<b>True</b> False
The basic purpose behind setting up systems and procedures is to make available information Select correct option:
<b>True</b> False
Which of the following is a form of automation where computers communicate work instructions directly to the manufacturing machinery? Select correct option:
CAM MCA CNC MRP
Every decision we take in daily life requires some sort of information about the alternatives available. Select correct option:
True

Organization is a group of elements that are integrated with the common purpose of achieving an object.
Select correct option:

False

True

False for more contents visit
Which of the following is software based production planning and inventory control system for material procurement and scheduling. Select correct option:
CAD PRM MRI MRP
Closed system is dependent on the internal resources and data. Select correct option:
True FALSE
Which of the following is the mental process of knowing, including aspects such as awareness, perception, reasoning and judgment? Select correct option:
CCN Product development process Cognitive process Planning process
Well structured problems are constrained problems with solutions that engage the application of a limited number of rules and principles within well defined parameters. Select correct option:
divergent  convergent  different  disparate
Question # 8 of 10 ( Start time: 09:37:11 PM ) Total Marks: 1 The virus or bug being installed to corrupt data or software might create BAD SECTORS

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on the hard drive, leading to its preferable removal from the computer is an example of

the following Select correct option: Logical Threat **Physical Threat** option a and b None of above options Question # 1 of 10 (Start time: 09:16:09 PM) Total Marks: 1 The requirement of protecting information from improper modification is termed as system and data Select correct option: Privacy Consistency Integrity (Pg 140) Reliability Question # 9 of 10 (Start time: 09:12:10 PM) Total Marks: 1 To accept the potential risk and continue operating the IT system or to implement controls to lower the risk to an acceptable level is known as: Select correct option: Risk assumption (Pg 145) Risk avoidance Risk limitation Risk planning Question #8 of 10 (Start time: 08:59:59 PM) Total Marks: 1 factor is not considered during OO Design. Select correct option: Encapsulation **Usability** Information hiding Confidentiality Question # 9 of 10 ( Start time: 10:03:32 PM ) Total Marks: 1 In composite more than \_\_\_\_\_ value are required to explain the attribute. Select correct option: One (Pg 124) Two

Three Four

Question # 4 of 10 ( Start time:  $09:25:36\ PM$  ) Total Marks: 1 Which of the following carries connotations of the class to which the object belonged? Select correct option:

Class

#### **Instance**

Structure

None of the above

Question # 9 of 10 ( Start time: 09:12:10 PM ) Total Marks: 1 To accept the potential risk and continue operating the IT system or to implement controls to lower the risk to an acceptable level is known as: Select correct option:

Risk assumption Risk avoidance Risk limitation Risk planning

Question # 8 of 10 (Start time: 08:59:59 PM) Total Marks: 1
\_\_\_\_\_ factor is not considered during OO Design.
Select correct option:

Encapsulation
Usability
Information hiding
Confidentiality

Question # 8 of 10 ( Start time: 07:46:36 PM ) Total Marks: 1 Customer feedback on any product is required for \_\_\_\_\_\_ Select correct option:

Money Factors Strategic relationship Intellectual capital Quality check

Question # 1 of 10 (Start time: 01:22:45 AM) Total Marks: 1

The ability for different classes of objects to respond to identical messages is
Select correct option:
Inheritance
Encapsulation
Generalization
<b>Polymorphism</b>
Question # 2 of 10 ( Start time: 01:23:33 AM ) Total Marks: 1
The Internet's technological success does not depend on its principal communication tools, the Transmission Control Protocol (TCP) and the Internet Protocol (IP).
Select correct option:
True
<b>False</b>
Question # 3 of 10 ( Start time: 01:24:18 AM ) Total Marks: 1
Bug is an internal malfunction of the software.
Select correct option:
<b>True</b>
False
Question # 4 of 10 ( Start time: 01:25:02 AM ) Total Marks: 1

A/an	is a set of entities of the same type that share the same properties.
Select correct o	ption:
Attribute	
<b>Entity Set</b>	
Relation	
Entity	
Question # 5 of	10 ( Start time: 01:25:33 AM ) Total Marks: 1
Object oriented	design elaborates the hardware and software architecture to produce
Select correct o	ption:
Functional spec	ifications
<b>Implementatio</b>	<mark>n specifications</mark>
Testing specific	ations
Modeling specia	fications
Question # 6 of	10 ( Start time: 01:25:56 AM ) Total Marks: 1
A threat is some	e action or event that cannot lead to a loss
Select correct of	ption:
<b>False</b>	

True
Question # 7 of 10 ( Start time: 01:26:44 AM ) Total Marks: 1
Which of the following is not the type of CSF?
Select correct option:
Technical CSFs
Industry CSFs
Environmental CSFs
Temporal CSFs
Question # 8 of 10 ( Start time: 01:27:00 AM ) Total Marks: 1
The first PC virus was a boot sector virus created in
Select correct option:
UK
USA
India
<b>Pakistan</b>
Question # 9 of 10 ( Start time: 01:28:31 AM ) Total Marks: 1
Arrow is also called

Select correct option:
Dotted line
Process
Flow line
Link line
Question # 10 of 10 ( Start time: 01:29:42 AM ) Total Marks: 1
In flow chart terminator indicates from where the process starts & where its end.
Select correct option:
<b>True</b>
True False
False
False  Question # 1 of 10 ( Start time: 01:33:32 AM ) Total Marks: 1
False  Question # 1 of 10 ( Start time: 01:33:32 AM ) Total Marks: 1  According to "Booch", object has following three components
False  Question # 1 of 10 ( Start time: 01:33:32 AM ) Total Marks: 1  According to "Booch", object has following three components

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State, Interface, methods

State, Variables, Methods

Question # 2 of 10 ( Start time: 01:34:15 AM ) Total Marks: 1	
Polymorphism can be defined in terms of	
Select correct option:	
Having inherited features	
Having many forms	
Having private data	
Having direct access to system	
Question # 3 of 10 ( Start time: 01:34:44 AM ) Total Marks: 1	
A denial-of-service attack floods a Web site with so many requests for services that it slows down or crashes	
Select correct option:	
True True	
False	
Question # 4 of 10 ( Start time: 01:35:19 AM ) Total Marks: 1	
An object can be defined as	
Select correct option:	
All the state of t	

**Abstraction** 

Constraint
Method
Class
Question # 5 of 10 ( Start time: 01:36:24 AM ) Total Marks: 1
Which of the following carry characteristics of specialization?
Select correct option:
Sub classes
Sub Interfaces
Sub objects
super set
Question # 6 of 10 ( Start time: 01:36:56 AM ) Total Marks: 1
Object oriented design elaborates the hardware and software architecture to produce
Select correct option:
Functional specifications
Implementation specifications
Testing specifications
Modeling specifications

Question # 7 of 10 ( Start time: 01:37:18 AM ) Total Marks: 1
The interface is implemented by
Select correct option:
Signatures
Classes
Methods
Objects
Question # 8 of 10 ( Start time: 01:38:50 AM ) Total Marks: 1
Each attribute has a value set or domain
Select correct option:
<b>True</b>
False
Question # 9 of 10 ( Start time: 01:39:40 AM ) Total Marks: 1
Object orientation helps in increasing abstraction level to build
Select correct option:
Testable software
Reusable software

Maintainable software
Abstraction software
Question # 10 of 10 ( Start time: 01:40:39 AM ) Total Marks: 1
Process indicates:
Select correct option:
Procedure
Flow
Activity
Result
Question # 1 of 10 ( Start time: 01:49:03 AM ) Total Marks: 1
Which of the following activity consists of the discovery, modeling, specification and evaluation of requirements?
Select correct option:
<b>Development</b>
Design
Requirement
Implementation
Question # 2 of 10 ( Start time: 01:49:54 AM ) Total Marks: 1

Record of any work showing on the screen is the
Select correct option:
Output
Input
Processing
Question # 3 of 10 ( Start time: 01:51:04 AM ) Total Marks: 1
The purpose of a class is to specify the structure and behavior of the object.
Select correct option:
True
False
Question # 4 of 10 ( Start time: 01:51:43 AM ) Total Marks: 1
Determining classification levels along with maintaining accuracy and integrity of the data in the information system is the responsibility of
Select correct option:
System auditors
<b>Data owners</b>
Process owners
End users

Question # 5 of 10 ( Start time: 01:52:21 AM ) Total Marks: 1
Which of the following is a private enterprise owned communication network that uses internet protocols.
Select correct option:
Wireless communication
Intranet
Internet
None of above
Question # 6 of 10 ( Start time: 01:53:20 AM ) Total Marks: 1
A security program is a series of ongoing regular periodic reviews conducted to ensure that assets associated with the information systems function are safeguarded adequately.
Select correct option:
<b>True</b>
False
Question # 7 of 10 ( Start time: 01:54:15 AM ) Total Marks: 1
Which of the following is an object that exists and is distinguishable from other objects?
Select correct option:

<b>Entity</b>
Attribute
Object
Instance
Question # 8 of 10 ( Start time: 01:54:53 AM ) Total Marks: 1
The purpose of data flow diagrams is to provide a between users and systems developers
Select correct option:
Linking bridge
Empty space
Data Flows
Connection link
Question # 9 of 10 ( Start time: 01:55:22 AM ) Total Marks: 1
Automated data are less susceptible to destruction and misuse than paper data
Select correct option:
True
False

Question # 10 of 10 ( Start time: 01:55:50 AM ) Total Marks: 1

The Internet poses specific security problems because Select correct option: it was designed to be easily accessible everyone uses it. viruses cannot be controlled it changes so fast. Question # 1 of 10 (Start time: 02:01:48 AM) Total Marks: 1 An association among entities is called Relation. Select correct option: True False Question # 2 of 10 (Start time: 02:02:20 AM) Total Marks: 1 Each attribute has a value set or domain Select correct option: True False

Question # 3 of 10 ( Start time: 02:03:09 AM ) Total Marks: 1  $\,$ 

Which of the following is a data model or diagram for high-level descriptions of

conceptual data model.
Select correct option:
<b>ERD</b>
Flow Chart
logical diagram
DFD
Question # 4 of 10 ( Start time: 02:03:41 AM ) Total Marks: 1
Which of the following is considered during OO Analysis?
Select correct option:
Concurrency
System behavior
Distribution
Persistence
Question # 5 of 10 ( Start time: 02:04:02 AM ) Total Marks: 1
Which of the following is not the type of CSF?
Select correct option:
Technical CSFs

Industry CSFs
Environmental CSFs
Temporal CSFs
Question # 6 of 10 ( Start time: 02:04:16 AM ) Total Marks: 1
The use of software routines to tie up the computer hosting a Web site that denies legitimate visitor's access is called :
Select correct option:
denial of service
hacking.
Spoofing
Sniffing
Question # 7 of 10 ( Start time: 02:06:34 AM ) Total Marks: 1
Which of the following is not considered during OO Design?
Select correct option:
Concurrency factor
Distribution factor
<b>Usability factor</b>
Persistence factor

Question # 8 of 10 ( Start time: 02:06:34 AM ) Total Marks: 1
Connecting one segment with another we use
Select correct option:
Decision box
Connector
Input/Output box
Process box
Question # 9 of 10 ( Start time: 02:07:42 AM ) Total Marks: 1
If a flow chart become complex it is better to use connector symbols to reduce to number of flow lines.
Select correct option:
<b>True</b>
False
Question # 10 of 10 ( Start time: 02:08:06 AM ) Total Marks: 1
Integrity means data and information are protected against authorized modification
Select correct option:
True
<b>False</b>

Question # 1 of 10 ( Start time: 12:53:36 AM ) Total Marks: 1
Both software objects and real time objects have
Select correct option:
Identity and behavior
Identity and state
State and behavior
Attribute and property
Question # 2 of 10 ( Start time: 12:54:32 AM ) Total Marks: 1
The main source of bugs in computer programs is the complexity of decision-making code.
Select correct option:
<b>True</b>
False
Question # 3 of 10 ( Start time: 12:55:07 AM ) Total Marks: 1
Confidentiality & availability have same meaning while considering the security of Information Systems
Select correct option:

<b>False</b>
True
Question # 4 of 10 ( Start time: 12:56:04 AM ) Total Marks: 1
is usually identified by the phrase "is a kind of."
Select correct option:
<b>Inheritance</b>
Class
Object
Instance
Question # 5 of 10 ( Start time: 12:56:24 AM ) Total Marks: 1
Which of the following is the outcome of Object Oriented analysis?
Select correct option:
System interfaces
Integrity constraints
Completeness constraints
System's conceptual model

Question # 6 of 10 ( Start time: 12:57:25 AM ) Total Marks: 1  $\,$ 

KPI measures the
Select correct option:
Achievements
Sales
Risk factor
Internal changes
Question # 7 of 10 ( Start time: 12:58:14 AM ) Total Marks: 1
A schematic representation of a sequence of operations as in a manufacturing process or computer program is called
Select correct option:
<b>Flowchart</b>
Entity relationship Diagram
Data flow diagram
Sequentioal Diagram
Question # 8 of 10 ( Start time: 12:59:00 AM ) Total Marks: 1
A category of objects the same attributes, operations and relationships.
Select correct option:
Inherit

<b>Share</b>
Collaborate
Use
Question # 9 of 10 ( Start time: 01:00:25 AM ) Total Marks: 1
Object oriented design elaborates the hardware and software architecture to produce
Select correct option:
Functional specifications
Implementation specifications
Testing specifications
Modeling specifications
Question # 10 of 10 ( Start time: 01:01:55 AM ) Total Marks: 1
Which one of the following computer systems uses duplication of components and data to cope with systems failures?
Select correct option:
Fault-tolerant systems
EIS
MIS
OIS
Question # 1 of 10 ( Start time: 12:19:02 AM ) Total Marks: 1

data in the information system is the responsibility of  Select correct option:
System auditors  Data owners  Process owners  End users
Question # 2 of 10 ( Start time: 12:20:11 AM ) Total Marks: 1 Which of the following is considered during OO Analysis? Select correct option:
Concurrency System behavior Distribution Persistence
Question # 3 of 10 ( Start time: 12:21:35 AM ) Total Marks: 1 Good practices show that a flow chart has a logical start and logical end. Select correct option:
True False
Question # 4 of 10 ( Start time: 12:22:52 AM ) Total Marks: 1 An association among entities is called Relation. Select correct option:
True False
Question # 5 of 10 ( Start time: 12:24:00 AM ) Total Marks: 1 A/an is a set of entities of the same type that share the same properties. Select correct option:
Attribute Entity Set Relation Entity

Question # 6 of 10 ( Start time: 12:24:52 AM ) Total Marks: 1 Integrity means data and information are protected against authorized modification Select correct option:

True

**False** 

Question # 7 of 10 (Start time: 12:25:50 AM) Total Marks: 1 There are three approaches of system analysis & design Select correct option:

True

**False** 

Question # 8 of 10 ( Start time: 12:26:45 AM ) Total Marks: 1 A well designed system also helps in early detection of problems in critical areas. Select correct option:

**True** 

False

Question # 9 of 10 ( Start time: 12:27:23 AM ) Total Marks: 1 Which of the following may attack executable programs? Select correct option:

#### **Viruses**

Worms

**Trojans** 

**Sniffers** 

Question # 10 of 10 ( Start time: 12:28:01 AM ) Total Marks: 1

Sasser, Netsky, and Sobig are all classified as:

Select correct option:

DoS viruses

#### Worm viruses

Virus hoaxes

Trojan horses

Question # 1 of 10 ( Start time: 12:39:00 AM ) Total Marks: 1

The \_\_\_\_\_ diagrams are extremely useful in mapping the meanings and interactions of real world enterprises onto a conceptual model.

Select correct option:

UML Sequential Flow ER

Question # 2 of 10 ( Start time: 12:39:44 AM ) Total Marks: 1 \_\_\_\_\_\_ refers to the characteristics or properties of an object. Select correct option:

Methods
Operations
Attributes
Status

Question # 3 of 10 ( Start time: 12:40:14 AM ) Total Marks: 1 Which of the following is not the type of CSF? Select correct option:

#### Technical CSFs

Industry CSFs Environmental CSFs Temporal CSFs

Question # 4 of 10 (Start time: 12:41:15 AM) Total Marks: 1 Which of the following carry characteristics of specialization? Select correct option:

#### Sub classes

Sub Interfaces Sub objects super set

Question # 5 of 10 ( Start time: 12:42:28 AM ) Total Marks: 1 Confidentiality of information system means Select correct option:

data and information are protected against unauthorized modification data & information are easily available to everyone data and information are disclosed only to those who have a right to know it information systems are available and usable when required

Question # 6 of 10 ( Start time: 12:43:14 AM ) Total Marks: 1
Inheritance can be defined in terms of Select correct option:
Has kind of Is based on Is similar to Is kind of
Question # 7 of 10 ( Start time: 12:44:10 AM ) Total Marks: 1  The protection of information from unauthorized disclosure explains the concept of system and data  Select correct option:
Completeness Consistency Reliability Confidentiality
Question # 8 of 10 ( Start time: 12:45:04 AM ) Total Marks: 1 A fixed Internet address creates a prime target for hackers Select correct option:
True False
Question # 9 of 10 ( Start time: 12:45:34 AM ) Total Marks: 1 OECD stands for Select correct option:
Organization of Electrical Computing Development  Organization for Economic Cooperation & Development  Organization of Engineers & Computer Developer  Organization of Economic Collaboration & Development
Question # 10 of 10 ( Start time: 12:46:31 AM ) Total Marks: 1 Which of the following assigns overall responsibility for the security of information? Select correct option:

Security Professionals

**Executive Management** 

Data Owners Option a and b
Question # 1 of 10 ( Start time: 02:24:58 AM ) Total Marks: 1 Inheritance can be defined in terms of Select correct option:
Has kind of Is based on Is similar to Is kind of
Question # 2 of 10 ( Start time: 02:25:34 AM ) Total Marks: 1 Object oriented analysis focuses on the Select correct option:
Implementation of objects States of objects Identity of objects Collaboration of objects
Question # 3 of 10 (Start time: 02:26:28 AM) Total Marks: 1 Which of the following is an expression of an intention to inflict pain, injury, evil of punishment, and an indication of impending danger or harm? Select correct option:
Intrusion Damage Threat None of these options
Question # 4 of 10 ( Start time: 02:27:37 AM ) Total Marks: 1  Derived attribute is information provided on the basis of attribute.  Select correct option:
Same Different Unique None of the above

Question # 5 of 10 ( Start time: 02:29:07 AM ) Total Marks: 1  Rectangle shape in the flow charts represents  Select correct option:
Decision Process Terminator Relationship
Question # 6 of 10 ( Start time: 02:29:55 AM ) Total Marks: 1  There are risk mitigation options.  Select correct option:
3 4 5 6
Question # 7 of 10 ( Start time: 02:30:42 AM ) Total Marks: 1 Characteristics of object are called Select correct option:
Methods Status Attributes Instances
Question # 8 of 10 ( Start time: 02:30:59 AM ) Total Marks: 1 The Internet poses specific security problems because Select correct option:
it was designed to be easily accessible everyone uses it. viruses cannot be controlled it changes so fast.
Question # 9 of 10 ( Start time: 02:31:28 AM ) Total Marks: 1 Null is a blank read as zero value. Select correct option:
Truo

False
Question # 10 of 10 ( Start time: 02:31:59 AM ) Total Marks: 1 Providing independent assurance to management regarding the appropriateness of the security objectives is the responsibility of Select correct option:
Information systems auditors Data owners Process owners End users
Question # 1 of 10 ( Start time: 02:38:03 AM ) Total Marks: 1 In case of logical intrusion, the intruder might be trying to have an unauthorized access to the system Select correct option:
True False
Question # 2 of 10 ( Start time: 02:38:46 AM ) Total Marks: 1 Temporal CSFs in an organization, results from Select correct option:
Economic changes Internal needs and changes Technological changes Environmental changes
Question # 3 of 10 ( Start time: 02:39:17 AM ) Total Marks: 1 Record of any work showing on the screen is the Select correct option:
Output Input Processing Sequence

Question # 4 of 10 ( Start time: 02:39:46 AM ) Total Marks: 1 Object oriented analysis generates  $\,$ 

Select correct option:

#### Conceptual model of Information

Implementation constraints
System Interfaces
Data requirement specifications

Question # 5 of 10 ( Start time: 02:41:14 AM ) Total Marks: 1 An association among entities is called Relation. Select correct option:

#### **True**

False

Question # 6 of 10 ( Start time: 02:41:47 AM ) Total Marks: 1 A threat is some action or event that cannot lead to a loss Select correct option:

#### **False**

True

Question # 7 of 10 (Start time: 02:42:54 AM) Total Marks: 1 Providing access to the data and behavior is through an object's interface is called

Select correct option:

Polymorphism

#### **Encapsulation**

Message passing Inheritance

Question # 8 of 10 ( Start time: 02:44:20 AM ) Total Marks: 1 Integrity means data and information are protected against authorized modification Select correct option:

True

**False** 

Question # 9 of 10 ( Start time: 02:45:20 AM ) Total Marks: 1 OECD stands for Select correct option:

Organization of Electrical Computing Development Organization for Economic Cooperation & Development Organization of Engineers & Computer Developer Organization of Economic Collaboration & Development Question # 10 of 10 (Start time: 02:45:43 AM) Total Marks: 1 Which of the following is a private enterprise owned communication network that uses internet protocols. Select correct option: Wireless communication Intranet Internet None of above Question # 1 of 10 (Start time: 02:53:04 AM) Total Marks: 1 The process of managing risks through developing a risk mitigation plan that predict, implement and maintain controls is referred as risk . Select correct option: Detection **Planning** Scrutiny Avoidance Question # 2 of 10 (Start time: 02:54:28 AM) Total Marks: 1 A internet address creates a prime target for hackers. Select correct option: fixed variable subnet changeable Question # 3 of 10 (Start time: 02:54:56 AM) Total Marks: 1 The \_\_\_\_\_\_ diagrams are extremely useful in mapping the meanings and interactions of real world enterprises onto a conceptual model. Select correct option:

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UML Sequential Flow

#### ER

Question # 4 of 10 ( Start time: 02:55:26 AM ) Total Marks: 1 Temporal CSFs in an organization, results from Select correct option:
Economic changes Internal needs and changes Technological changes Environmental changes
Question # 5 of 10 ( Start time: 02:55:50 AM ) Total Marks: 1 Rectangle shape in the flow charts represents Select correct option:
Decision Process Terminator Relationship
Question # 6 of 10 ( Start time: 02:56:07 AM ) Total Marks: 1  The main focus of Object Oriented analysis is to study the of objects.  Select correct option:
Collaboration State Implementation Sequence
Question # 7 of 10 ( Start time: 02:57:24 AM ) Total Marks: 1 Data travels across the internet through several levels of networks until it reaches its middle point. Select correct option:
True False
Question # 8 of 10 ( Start time: 02:58:29 AM ) Total Marks: 1 A/an is a set of entities of the same type that share the same properties. Select correct option:
Attribute

Entity Set

Web based

#### Relation **Entity** Question # 9 of 10 (Start time: 02:59:19 AM) Total Marks: 1 Providing independent assurance to management regarding the appropriateness of the security objectives is the responsibility of \_ Select correct option: **Information systems auditors** Data owners Process owners End users Question # 10 of 10 (Start time: 02:59:51 AM) Total Marks: 1 The interface is implemented by \_\_ Select correct option: **Signatures** Classes Methods **Objects** Question # 1 of 10 (Start time: 01:44:51 AM) Total Marks: 1 In the context of information security, data cannot be modified without authorization is known as \_ Select correct option: user's rights privileges **integrity** privacy Question # 2 of 10 (Start time: 01:46:20 AM) Total Marks: 1 Which of the following is not recommended solution for computing environment? Select correct option: Centralized Stand Alone Distributed

Question # 3 of 10 ( Start time: 01:47:45 AM ) Total Marks: 1 Intruder might try to remove hard disks is an example of Logical intrusion Select correct option:

True

**False** 

Question # 4 of 10 ( Start time: 01:49:15 AM ) Total Marks: 1 Dropper is an example of Trojans Select correct option:

True

**False** 

Question # 5 of 10 ( Start time: 01:50:01 AM ) Total Marks: 1 Risk identification and risk mitigation both are same thing. Select correct option:

True

**False** 

Question # 6 of 10 ( Start time: 01:50:49 AM ) Total Marks: 1 In case of logical intrusion, the intruder might be trying to have an unauthorized access to the system Select correct option:

**True** 

False

Question # 7 of 10 ( Start time: 01:51:23 AM ) Total Marks: 1 Automated data are less susceptible to destruction and misuse than paper data Select correct option:

True

**False** 

Question # 8 of 10 (Start time: 01:52:46 AM) Total Marks: 1 Checking of program for logical errors is called debugging Select correct option:

**True** 

False

Question # 9 of 10 ( Start time: 01:53:59 AM ) Total Marks: 1 Which of the following assigns overall responsibility for the security of information? Select correct option:

Security Professionals

Executive Management

Data Owners

Option a and b

Question # 10 of 10 ( Start time: 01:54:46 AM ) Total Marks: 1 Wireless computing devices are not subject to viruses. Select correct option:

True False

Question # 1 of 10 ( Start time: 02:07:05 AM ) Total Marks: 1 Tricking people into revealing their password by pretending to be legitimate users or members of a company in need of information is called Select correct option:

#### **Social Engineering**

Snooping
Spoofing
Spamming

Question # 2 of 10 ( Start time: 02:08:34 AM ) Total Marks: 1 Which of the following is the outcome of Object Oriented analysis? Select correct option:

System interfaces
Integrity constraints
Completeness constraints
System's conceptual model

Question # 3 of 10 ( Start time: 02:09:13 AM ) Total Marks: 1 While developing software object oriented analysis focuses on \_\_\_\_\_\_ Select correct option:

Incremental approach

Modular approach

Traditional approach
Derived approach

Question # 4 of 10 ( Start time: 02:10:43 AM ) Total Marks: 1 Which of the following refers to damage caused to the software and data without any physical damage to the computers? Select correct option:

#### **Logical Threat**

Physical Threat Option a and b None of above options

Question # 5 of 10 ( Start time: 02:11:43 AM ) Total Marks: 1 A security program is a series of ongoing regular periodic reviews conducted to ensure that assets associated with the information systems function are safeguarded adequately. Select correct option:

#### **True**

False

Question # 7 of 10 ( Start time: 02:12:29 AM ) Total Marks: 1 Trojan is an example of Virus Select correct option:

#### **True**

False

Question # 8 of 10 ( Start time: 02:12:42 AM ) Total Marks: 1 \_\_\_\_\_ is the most harmful type of virus Select correct option:

Boot sector virus Overwriting virus Dropper Trojan horse

Question # 9 of 10 ( Start time: 02:13:55 AM ) Total Marks: 1 The main focus of Object Oriented analysis is to study the \_\_\_\_\_ of objects. Select correct option:

#### Collaboration

State Implementation Sequence

Question # 10 of 10 (Start time: 02:15:05 AM) Total Marks: 1

The ability for different classes of objects to respond to identical messages is \_\_\_\_\_\_

Select correct option:

Inheritance Encapsulation Generalization Polymorphism

Question # 1 of 10 ( Start time: 02:43:55 AM ) Total Marks: 1 Tricking people into revealing their password by pretending to be legitimate users or members of a company in need of information is called Select correct option:

#### **Social Engineering**

Snooping Spoofing Spamming

Question # 2 of 10 ( Start time: 02:44:34 AM ) Total Marks: 1 After the process of risk assessment has been completed, the next process is that of risk

Select correct option:

Detection
Criticality analysis
Scrutiny
Mitigation

Question # 3 of 10 ( Start time: 02:45:24 AM ) Total Marks: 1 Dropper is an example of Trojans Select correct option:

True False

Question # 4 of 10 (Start time: 02:45:55 AM) Total Marks: 1 Checking of program for logical errors is called debugging Select correct option:

**True** 

False

Question # 5 of 10 ( Start time: 02:46:25 AM ) Total Marks: 1 \_\_\_\_\_ is a form of communication in object oriented programming Select correct option:

Inheritance data communication Message passing chatting

Question # 6 of 10 ( Start time: 02:47:51 AM ) Total Marks: 1 The security objective uses the following terms: Select correct option:

Availability
Integrity
Confidentiality
All of the above

Question # 7 of 10 ( Start time: 02:48:31 AM ) Total Marks: 1 MIS uses duplication of components and data to cope with systems failures? Select correct option:

True False

Question # 8 of 10 (Start time: 02:49:47 AM) Total Marks: 1 Sasser, Netsky, and Sobig are all classified as: Select correct option:

DoS viruses Worm viruses Virus hoaxes Trojan horses

Question # 9 of 10 (Start time: 02:50:39 AM) Total Marks: 1

We use entity relatioship diagram in structured analysis & design Select correct option:

True False
Question # 10 of 10 ( Start time: 02:51:36 AM ) Total Marks: 1 Record of any work showing on the screen is the Select correct option:
Output Input Processing Sequence
Question # 1 of 10 ( Start time: 03:07:32 AM ) Total Marks: 1 Testing is easy for the software that is developed using OOAD due to use of Select correct option:
Real time modeling Usability feature Conceptual modeling Modular approach
Question # 2 of 10 ( Start time: 03:08:58 AM ) Total Marks: 1 Data processing capability of distributed environment is Select correct option:
Limited Centralized Flexible Integrated
Question # 3 of 10 ( Start time: 03:10:25 AM ) Total Marks: 1 Null is a blank read as zero value. Select correct option:
True False

Question # 4 of 10 ( Start time: 03:10:54 AM ) Total Marks: 1 We use entity relatioship diagram in structured analysis & design

Select correct option:

#### **True**

False

Question # 5 of 10 ( Start time: 03:11:16 AM ) Total Marks: 1 Information systems auditors can be different from security auditors Select correct option:

### True

False

Question # 6 of 10 ( Start time: 03:12:36 AM ) Total Marks: 1 Automated data are less susceptible to destruction and misuse than paper data Select correct option:

True

**False** 

Question # 7 of 10 (Start time: 03:12:58 AM) Total Marks: 1 Which of the following view gives a quick understanding of the business processes and flows? Select correct option:

Procedural Abstract Internal Diagrammatic

Question # 8 of 10 (Start time: 03:13:47 AM) Total Marks: 1 Which of the following is a program not a virus but it installs a virus on the PC while performing another function? Select correct option:

### **Dropper**

**Trojans** 

worm

None of above options

Question # 9 of 10 ( Start time: 03:15:05 AM ) Total Marks: 1 Which of the following is a private enterprise owned communication network that uses internet protocols.

Select correct option:
Wireless communication Intranet Internet None of above
Question # 10 of 10 ( Start time: 03:15:33 AM ) Total Marks: 1  Derived attribute is information provided on the basis of attribute.  Select correct option:
Same Different Unique None of the above
Question # 1 of 10 ( Start time: 03:23:23 AM ) Total Marks: 1 The study of business problem domain used to recommend improvements and specify the business Requirements for the solution is called: Select correct option:
System Analysis System Design Risk Management Risk Analysis
Question # 2 of 10 ( Start time: 03:24:31 AM ) Total Marks: 1 Operations are usually called via Select correct option:
Methods Functions Signatures Interfaces
Question # 3 of 10 ( Start time: 03:25:58 AM ) Total Marks: 1 A Trojan horse virus stays dormant until a specific time or data condition is met Select correct option:
True False

Question # 4 of 10 ( Start time: 03:27:25 AM ) Total Marks: 1 An association among entities is called Relation. Select correct option:
True False
Question # 5 of 10 ( Start time: 03:28:50 AM ) Total Marks: 1helps organization in gaining competitive advantage in the use of processes, effectiveness and efficiency. Select correct option:
BPR CSF MIS SPR
Question # 6 of 10 ( Start time: 03:29:27 AM ) Total Marks: 1 A fixed Internet address creates a prime target for hackers Select correct option:
True False
Question # 7 of 10 ( Start time: 03:29:58 AM ) Total Marks: 1 Object oriented analysis focuses on the Select correct option:
Implementation of objects States of objects Identity of objects Collaboration of objects
Question # 8 of 10 ( Start time: 03:30:13 AM ) Total Marks: 1 Determining classification levels along with maintaining accuracy and integrity of the data in the information system is the responsibility of Select correct option:
System auditors  Data owners

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Process owners End users

Question # 9 of 10 (Start time: 03:30:53 AM) Total Marks: 1 If a flow chart become complex it is better to use connector symbols to reduce to number of flow lines. Select correct option: True False Question # 10 of 10 (Start time: 03:31:38 AM) Total Marks: 1 Which of the following is not the type of CSF? Select correct option: **Technical CSFs Industry CSFs Environmental CSFs** Temporal CSFs Question # 1 of 10 (Start time: 03:42:15 AM) Total Marks: 1 are the key people who will have to ensure that security is effective and smoothly operated Select correct option: IS security professionals executive management technology providers users Question # 2 of 10 (Start time: 03:43:44 AM) Total Marks: 1 In drawing a proper flowchart, all necessary steps that are a part of process should be \_\_\_\_ order. listed out in \_ Select correct option: **Logical Physical** Random Top to Bottom Question # 3 of 10 (Start time: 03:44:30 AM) Total Marks: 1

Select correct option:

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A well designed system also helps in early detection of problems in critical areas.

True False
Question # 4 of 10 ( Start time: 03:44:54 AM ) Total Marks: 1 While developing software object oriented analysis focuses on Select correct option:
Incremental approach  Modular approach  Traditional approach  Derived approach
Question # 5 of 10 ( Start time: 03:45:07 AM ) Total Marks: 1 The purpose of a class is to specify the structure and behavior of the object select correct option:
True False
Question # 6 of 10 ( Start time: 03:46:06 AM ) Total Marks: 1 Temporal CSFs in an organization, results from Select correct option:
Economic changes Technological changes Internal needs and changes Environmental changes
Question # 7 of 10 ( Start time: 03:46:47 AM ) Total Marks: 1 Which of the following is not the type of CSF? Select correct option:
Technical CSFs Industry CSFs Environmental CSFs Temporal CSFs
Question # 8 of 10 ( Start time: 03:46:58 AM ) Total Marks: 1 Connecting one segment with another we use Select correct option:
Decision box

#### Connector

Input/Output box Process box

Question # 9 of 10 ( Start time: 03:48:24 AM ) Total Marks: 1 Which of the following is an expression of an intention to inflict pain, injury, evil or punishment, and an indication of impending danger or harm? Select correct option:

Intrusion Damage

**Threat** 

None of these options

Question # 10 of 10 ( Start time: 03:48:49 AM ) Total Marks: 1 In ERD there are five types of Attributes associated with an entity Select correct option:

True

**False** 

Question # 1 of 10 ( Start time: 04:05:49 AM ) Total Marks: 1 Which of the following is a private enterprise owned communication network that uses internet protocols. Select correct option:

Wireless communication

Intranet

Internet

None of above

Question # 2 of 10 (Start time: 04:06:14 AM) Total Marks: 1

OECD stands for Select correct option:

Organization of Electrical Computing Development
Organization for Economic Cooperation & Development
Organization of Engineers & Computer Developer
Organization of Economic Collaboration & Development

Question # 3 of 10 ( Start time: 04:06:36 AM ) Total Marks: 1 The security objective uses the following terms:

Select correct option:

Availability
Integrity
Confidentiality
All of the above

Question # 4 of 10 ( Start time: 04:06:54 AM ) Total Marks: 1 Which of the following is a program not a virus but it installs a virus on the PC while performing another function? Select correct option:

### **Dropper**

Trojans worm None of above options

Question # 5 of 10 ( Start time: 04:07:08 AM ) Total Marks: 1 Each attribute has a value set or domain Select correct option:

### **True**

False

Question # 6 of 10 ( Start time: 04:08:04 AM ) Total Marks: 1 Object oriented analysis generates Select correct option:

### Conceptual model of Information

Implementation constraints
System Interfaces
Data requirement specifications

Question # 7 of 10 ( Start time: 04:08:26 AM ) Total Marks: 1 Polymorphism can be defined in terms of \_\_\_\_\_\_ Select correct option:

Having inherited features

Having many forms

Having private data

Having direct access to system

Question # 8 of 10 (Start time: 04:09:44 AM) Total Marks: 1

Null is a blank read as zero value. Select correct option: **True** False Question # 9 of 10 (Start time: 04:10:13 AM) Total Marks: 1 \_\_\_\_\_ refer to the sudden increase in power supply. Select correct option: Sags Brown outs **Spikes** Black out Question # 10 of 10 (Start time: 04:11:08 AM) Total Marks: 1 Wireless computing devices are not subject to viruses. Select correct option: True **False** Question # 1 of 10 (Start time: 04:15:14 AM) Total Marks: 1 \_ time is saved through an error free designed system. Select correct option: Deployment **Development** Configuration **Testing** Question # 2 of 10 (Start time: 04:16:45 AM) Total Marks: 1 \_ means information hiding. Select correct option: Inheritance **Encapsulation** Class Polymorphism Question # 3 of 10 (Start time: 04:17:36 AM) Total Marks: 1

ERD shows a relation between entities.
Select correct option:
Secondary Derived Primary Multi valued
Question # 4 of 10 ( Start time: 04:18:57 AM ) Total Marks: 1 Connecting one segment with another we use Select correct option:
Decision box Connector Input/Output box Process box
Question # 5 of 10 ( Start time: 04:19:10 AM ) Total Marks: 1 A well designed system also helps in early detection of problems in critical areas. Select correct option:
True False
Question # 6 of 10 ( Start time: 04:19:34 AM ) Total Marks: 1 is usually identified by the phrase "is a kind of." Select correct option:
Inheritance Class Object Instance
Question # 7 of 10 ( Start time: 04:20:10 AM ) Total Marks: 1 The purpose of a class is to specify the structure and behavior of the object. Select correct option:
True False

Question # 8 of 10 ( Start time: 04:20:27 AM ) Total Marks: 1 Which of the following carry characteristics of specialization?

Select correct option:

#### Sub classes

Sub Interfaces Sub objects super set

#### Connector

Arrow

**Process** 

Decision

Question # 10 of 10 ( Start time: 04:22:13 AM ) Total Marks: 1 Which of the following activity consists of the discovery, modeling, specification and evaluation of requirements? Select correct option:

### **Development**

Design

Requirement

Implementation

Question # 1 of 10 (Start time: 04:42:05 AM) Total Marks: 1

The main source of bugs in computer programs is the complexity of decision-making code.

Select correct option:

#### **True**

False

Question # 2 of 10 ( Start time: 04:43:09 AM ) Total Marks: 1

Data travels across the internet through several levels of networks until it reaches its middle point.

Select correct option:

True False

Question # 3 of 10 ( Start time: 04:43:35 AM ) Total Marks: 1 UPS stands forSelect correct option:
Un-interrupted power supplies Un-eruptible power supplies Uni-enterrupted power supplies None of above options
Question # 4 of 10 ( Start time: 04:44:14 AM ) Total Marks: 1 Which of the following is not the type of CSF? Select correct option:
Technical CSFs Industry CSFs Environmental CSFs Temporal CSFs
Question # 5 of 10 ( Start time: 04:44:25 AM ) Total Marks: 1 A internet address creates a prime target for hackers. Select correct option:
fixed variable subnet changeable
Question # 6 of 10 ( Start time: 04:44:58 AM ) Total Marks: 1 A denial-of-service attack floods a Web site with so many requests for services that it slows down or crashes Select correct option:
True False
Question # 7 of 10 (Start time: 04:45:34 AM) Total Marks: 1 Which of the following carry characteristics of specialization? Select correct option:

Sub classes

Sub Interfaces Sub objects

super set

Question # 8 of 10 ( Start time: 04:45:48 AM ) Total Marks: 1 The use of software routines to tie up the computer hosting a Web site that denies legitimate visitor's access is called : Select correct option:

#### denial of service

hacking.
Spoofing
Sniffing

Question # 9 of 10 ( Start time: 04:47:11 AM ) Total Marks: 1 Due to unauthorized changes in data, its \_\_\_\_\_\_ is lost. Select correct option:

Sharing Consistency Integrity Redundancy

Question # 10 of 10 ( Start time: 04:48:06 AM ) Total Marks: 1 Bug is an internal malfunction of the software. Select correct option:

### True

False

Question # 1 of 10 ( Start time: 04:52:27 AM ) Total Marks: 1 Which of the following is the process that defines the hardware and software architecture, components, modules, interfaces, and data for a computer system? Select correct option:

#### Systems Design

Systems Requirement Coding Requirement

Question # 2 of 10 ( Start time: 04:53:43 AM ) Total Marks: 1 The Internet's technological success does not depend on its principal communication tools, the Transmission Control Protocol (TCP) and the Internet Protocol (IP). Select correct option:

True <mark>False</mark>

Question # 3 of 10 ( Start time: 04:54:57 AM ) Total Marks: 1 Which of the following is a private enterprise owned communication network that uses internet protocols. Select correct option:

Wireless communication

**Intranet** 

Internet

None of above

Question # 4 of 10 ( Start time: 04:55:12 AM ) Total Marks: 1 There are three approaches of system analysis & design Select correct option:

True

**False** 

Question # 5 of 10 ( Start time: 04:55:48 AM ) Total Marks: 1 Confidentiality of information system means Select correct option:

data and information are protected against unauthorized modification data & information are easily available to everyone data and information are disclosed only to those who have a right to know it information systems are available and usable when required

Question # 6 of 10 ( Start time: 04:56:21 AM ) Total Marks: 1 OECD issued guidelines for the security of information system in Select correct option:

Question # 7 of 10 ( Start time: 04:56:51 AM ) Total Marks: 1 ERD shows a \_\_\_\_\_ relation between entities. Select correct option:

Secondary
Derived
Primary
Multi valued

Question # 8 of 10 ( Start time: 04:57:07 AM ) Total Marks: 1 Measuring technical assessment of a computing system is known as: Select correct option:

security plan security measures security audit security lapse

Question # 9 of 10 (Start time: 04:58:36 AM) Total Marks: 1 Risk identification is often confused with risk mitigation Select correct option:

### **True**

False

Question # 10 of 10 ( Start time: 04:59:02 AM ) Total Marks: 1 Object oriented design elaborates the hardware and software architecture to produce

Select correct option:

Functional specifications
Implementation specifications
Testing specifications
Modeling specifications

Question # 1 of 10 ( Start time: 05:14:25 AM ) Total Marks: 1 Information systems auditors can be different from security auditors Select correct option:

### True

False

Question # 2 of 10 ( Start time: 05:15:09 AM ) Total Marks: 1 The flowchart helps in locating and correcting errors. Select correct option:

### **True**

False

Question # 3 of 10 (Start time: 05:16:23 AM) Total Marks: 1 A sniffer forges the return address of an e-mail so that the e-mail message appears to come from someone other than the sender. Select correct option:

True

**False** 

Question # 4 of 10 ( Start time: 05:17:50 AM ) Total Marks: 1 Entity represents sources of data received by the system or destinations of the data produced by the system. Select correct option:

### **True**

False

Question # 5 of 10 (Start time: 05:19:00 AM) Total Marks: 1 A category of objects \_\_\_\_\_\_ the same attributes, operations and relationships. Select correct option:

Inherit

#### Share

Collaborate

Use

Question # 6 of 10 ( Start time: 05:20:22 AM ) Total Marks: 1 DFD's should not have black holes, gray holes & miracles. Select correct option:

#### **True**

False

Question # 7 of 10 (Start time: 05:21:45 AM) Total Marks: 1 Risk identification and risk mitigation both are same thing. Select correct option:

True False

Question #8 of 10 (Start time: 05:22:02 AM) Total Marks: 1 A data flow diagram (DFD) is a mathematical representation of the "flow" of data through an information system. Select correct option: True **False** Question # 9 of 10 (Start time: 05:23:07 AM) Total Marks: 1 \_ means information hiding. Select correct option: Inheritance **Encapsulation** Class Polymorphism Question # 10 of 10 (Start time: 05:23:07 AM) Total Marks: 1 Temporal CSFs in an organization, results from \_\_\_\_\_ Select correct option: **Economic changes Internal needs and changes** Technological changes Environmental changes Question # 1 of 10 (Start time: 05:28:19 AM) Total Marks: 1 The first PC virus was a boot sector virus created in \_\_\_\_\_\_ Select correct option: UK USA India **Pakistan** Question # 2 of 10 (Start time: 05:29:07 AM) Total Marks: 1 A security program is a series of ongoing regular periodic reviews conducted to ensure that assets associated with the information systems function are safeguarded adequately. Select correct option:

True

False

Question # 3 of 10 ( Start time: 05:29:33 AM ) Total Marks: 1 Object orientation helps in increasing abstraction and event-driven programming. Select correct option:

#### **True**

False

Question # 4 of 10 ( Start time: 05:30:15 AM ) Total Marks: 1 There are three approaches of system analysis & design Select correct option:

True

**False** 

### **Un-interrupted power supplies**

Un-eruptible power supplies Uni-enterrupted power supplies None of above options

Question # 6 of 10 ( Start time: 05:30:39 AM ) Total Marks: 1 A sniffer forges the return address of an e-mail so that the e-mail message appears to come from someone other than the sender. Select correct option:

True False

Question # 7 of 10 (Start time: 05:30:54 AM) Total Marks: 1 We have to secure our systems in such fashion that possibilities of having bugs are reduced Select correct option:

True False

Question # 8 of 10 ( Start time: 05:32:20 AM ) Total Marks: 1

Sasser, Netsky, and Sobig are all classified as: Select correct option: DoS viruses Worm viruses Virus hoaxes Trojan horses Question # 9 of 10 (Start time: 05:32:50 AM) Total Marks: 1 Trojan is an example of Virus Select correct option: **True** False Question # 10 of 10 (Start time: 05:33:14 AM) Total Marks: 1 Risk identification and risk mitigation both are same thing. Select correct option: True **False** Question # 1 of 10 (Start time: 05:38:27 AM) Total Marks: 1 In the context of information security, data cannot be modified without authorization is known as Select correct option: user's rights privileges **integrity** privacy Question # 2 of 10 (Start time: 05:39:18 AM) Total Marks: 1 An association among entities is called Relation. Select correct option:

True False

Question # 3 of 10 ( Start time: 05:39:40 AM ) Total Marks: 1 Structured analysis & design have the following tools: Select correct option:

#### **Flowcharting**

Research & development UML diagrams
None of the above

Question # 4 of 10 ( Start time: 05:40:59 AM ) Total Marks: 1 Confidentiality & availability have same meaning while considering the security of Information Systems Select correct option:

### **False**

True

Question # 5 of 10 ( Start time: 05:42:20 AM ) Total Marks: 1 In case of logical intrusion, the intruder might be trying to have an unauthorized access to the system Select correct option:

#### **True**

False

Question # 6 of 10 ( Start time: 05:43:20 AM ) Total Marks: 1
\_\_\_\_\_are the key people who will have to ensure that security is effective and smoothly operated
Select correct option:

### IS security professionals

executive management technology providers users

Question # 7 of 10 (Start time: 05:44:28 AM) Total Marks: 1 The Internet's technological success does not depend on its principal communication tools, the Transmission Control Protocol (TCP) and the Internet Protocol (IP). Select correct option:

True False

Question # 8 of 10 ( Start time: 05:44:46 AM ) Total Marks: 1 Which of the following is true about "Entity"?

Select correct option:

End users

Entity may be any person, place, or thing about which someone is interested to store data.
Entity may have attributes associated with it Entities are normally mapped to Tables in relational database management systems.  All of above
Question # 9 of 10 ( Start time: 05:46:15 AM ) Total Marks: 1 A internet address creates a prime target for hackers. Select correct option:
fixed variable subnet changeable
Question # 10 of 10 ( Start time: 05:46:33 AM ) Total Marks: 1 Dropper is an example of Trojans Select correct option:
True <mark>False</mark>
Question # 1 of 10 ( Start time: 06:08:44 AM ) Total Marks: 1 An organization should consider that ranking or prioritization of information assets is essential Select correct option:
True False
Question # 2 of 10 ( Start time: 06:10:11 AM ) Total Marks: 1 Providing independent assurance to management regarding the appropriateness of the security objectives is the responsibility of Select correct option:
Information systems auditors Data owners
Process owners

Question # 3 of 10 ( Start time: 06:11:03 AM ) Total Marks: 1 is the most harmful type of virus Select correct option:
Boot sector virus Overwriting virus Dropper Trojan horse
Question # 4 of 10 ( Start time: 06:11:16 AM ) Total Marks: 1 The study of business problem domain used to recommend improvements and specify the business Requirements for the solution is called: Select correct option:
System Analysis System Design Risk Management Risk Analysis
Question # 5 of 10 ( Start time: 06:11:38 AM ) Total Marks: 1 is usually identified by the phrase "is a kind of." Select correct option:
Inheritance Class Object Instance
Question # 6 of 10 ( Start time: 06:11:58 AM ) Total Marks: 1 Record of any work showing on the screen is the Select correct option:
Output Input Processing Sequence
Question # 7 of 10 ( Start time: 06:13:18 AM ) Total Marks: 1 Temporal CSFs in an organization, results from Select correct option:
Economic changes

Technological changes

Internal needs and changes
Environmental changes

Question # 8 of 10 ( Start time: 06:13:43 AM ) Total Marks: 1 Both software objects and real time objects have \_\_\_\_\_\_Select correct option:

Identity and behavior
Identity and state
Identity, state and behavior
State and behavior

Question # 9 of 10 ( Start time: 06:15:04 AM ) Total Marks: 1 Confidentiality of information system means Select correct option:

data and information are protected against unauthorized modification data & information are easily available to everyone data and information are disclosed only to those who have a right to know it information systems are available and usable when required

Question # 10 of 10 ( Start time: 06:15:39 AM ) Total Marks: 1 Each attribute has a value set or domain Select correct option:

### **True**

False

Question # 1 of 10 (Start time: 06:32:46 AM) Total Marks: 1 Which of the following is responsible for ensuring that appropriate security, consistent with the organization's security policy that is embedded in their information systems? Select correct option:

Data Owners
Process Owners
Executive Management
Users

Question # 2 of 10 ( Start time: 06:33:40 AM ) Total Marks: 1 The purpose of data flow diagrams is to provide a ------ between users and systems developers

Select correct option: Linking bridge Empty space Data Flows Connection link Question # 3 of 10 (Start time: 06:34:21 AM) Total Marks: 1 A \_\_\_\_\_ internet address creates a prime target for hackers. Select correct option: fixed variable subnet changeable Question # 4 of 10 (Start time: 06:34:29 AM) Total Marks: 1 When voltage that is received does not stay stable is referred as: Select correct option: power factor power game power dissipation power fluctuation Question # 5 of 10 (Start time: 06:35:50 AM) Total Marks: 1 Determining classification levels along with maintaining accuracy and integrity of the data in the information system is the responsibility of \_\_\_\_\_. Select correct option: System auditors Data owners Process owners End users Question # 6 of 10 (Start time: 06:36:14 AM) Total Marks: 1

Due to unauthorized changes in data, its \_\_\_\_\_\_ is lost. Select correct option:

Sharing
Consistency
Integrity

### Redundancy

Question # 7 of 10 ( Start time: 06:36:27 AM ) Total Marks: 1 MIS uses duplication of components and data to cope with systems failures? Select correct option:

True False

Question # 8 of 10 ( Start time: 06:37:11 AM ) Total Marks: 1 Tricking people into revealing their password by pretending to be legitimate users or members of a company in need of information is called Select correct option:

### **Social Engineering**

Snooping Spoofing Spamming

Question # 9 of 10 ( Start time: 06:37:33 AM ) Total Marks: 1 Software that is developed through OOAD is easy to test due to the use of \_\_\_\_\_\_. Select correct option:

Real time modeling Usability features Modular approach Procedural approach

Question # 10 of 10 ( Start time: 06:37:49~AM ) Total Marks: 1 Which of the following is not same as key performance indicator or KPI. Select correct option:

**CSF** 

**PIN** 

Both options a and b None of them

Question # 1 of 10 (Start time: 06:44:36 AM) Total Marks: 1 Which of the following carry characteristics of specialization? Select correct option:

Sub classes

**Sub Interfaces** Sub objects super set Question # 2 of 10 (Start time: 06:44:45 AM) Total Marks: 1 Operations are usually called via \_\_\_\_\_ Select correct option: Methods **Functions Signatures** Interfaces Question # 3 of 10 (Start time: 06:45:56 AM) Total Marks: 1 Object oriented analysis focuses on the \_\_\_\_\_ Select correct option: Implementation of objects States of objects Identity of objects Collaboration of objects Question # 4 of 10 (Start time: 06:46:10 AM) Total Marks: 1 Data processing capability of distributed environment is \_\_\_\_\_ Select correct option: Limited Centralized **Flexible Integrated** Question # 5 of 10 (Start time: 06:46:34 AM) Total Marks: 1 In information security, integrity means that data cannot be modified undetectably Select correct option: **True** False Question # 6 of 10 (Start time: 06:48:00 AM) Total Marks: 1

Which of the following is not recommended solution for computing environment? Select correct option:

Centralized Stand Alone Distributed Web based Question # 7 of 10 (Start time: 06:48:19 AM) Total Marks: 1 A data flow diagram (DFD) is a mathematical representation of the "flow" of data through an information system. Select correct option: True **False** Question # 8 of 10 (Start time: 06:48:39 AM) Total Marks: 1 Software that is developed through OOAD is easy to test due to the use of \_\_\_\_\_. Select correct option: Real time modeling Usability features Modular approach Procedural approach Question # 9 of 10 (Start time: 06:48:53 AM) Total Marks: 1 \_\_\_\_\_ is usually identified by the phrase "is a kind of." Select correct option: **Inheritance** Class Object Instance Question # 10 of 10 (Start time: 06:49:03 AM) Total Marks: 1 The main source of bugs in computer programs is the complexity of decision-making code. Select correct option: **True** False

The information from the system not used for control purpose called------

Select correct option:
Open loop system Closed loop system Open end System Open and close system
Participative management style approach is a combination of both authoritative and mixed style Select correct option:
True <mark>False</mark>
engine is the database management system (DBMS) of the expert system. Select correct option:
Database Development Query Inference
Question # 4 of 10 ( Start time: 02:40:05 AM ) Total Marks: 1 Information should be tailored in accordance with the organization's culture and structure. Select correct option:
True False
Information system must fulfil the needs of theSelect correct option:
Customers  Business

Question # 6 of 10 ( Start time: 02:42:09 AM ) Total Marks: 1 Every decision we take in daily life requires some sort of information about the alternatives available.

Employee Organization

Select correct option:
True False
The practice of checking the impact of a change in the assumptions on the proposed solution is carried out in analysis. Select correct option:
What-If Goal Seek Lexical Business
system simulates the judgment and behavior of a human or an organization. Select correct option:
Proficient  Expert  Knowledgeable Open-loop
Question # 9 of 10 ( Start time: 02:44:41 AM ) Total Marks: 1 Which of the following views organization as a combination of process oriented groups whose information needs are related but independent? Select correct option:
CBIS MIS DIS OIS
Medium size organizations usually have simple management structure than those of small organizations; Select correct option:
True <mark>False</mark>
Question # 1 of 10 ( Start time: 05:08:53 AM ) Total Marks: 1 Distributing common information to every one may result in waste of time and confusion.

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Select correct option:

True False
Question # 2 of 10 ( Start time: 05:10:21 AM ) Total Marks: 1 Level of refers to the perfection in solution the model will achieve Select correct option:
depletion optimization compression attenuation
Question # 3 of 10 ( Start time: 05:11:13 AM ) Total Marks: 1 The information from the system not used for control purpose called Select correct option:
Open loop system Closed loop system Open end System Open and close system
Question # 4 of 10 ( Start time: 05:11:57 AM ) Total Marks: 1 The information can also be ranked in accordance with the qualities it has. Select correct option:
True False
Question # 5 of 10 ( Start time: 05:12:44 AM ) Total Marks: 1 Which of the following organization refers to an organizational structure with few or no levels of intervening management between staff and managers ? Select correct option:

Hierarchical organization
Flat Organization
Pyramid Organization
All of above options

Question # 6 of 10 ( Start time: 05:13:16 AM ) Total Marks: 1 Sources of information are generally categorized in different types depending on their originality and their proximity to the source or origin

Select correct option:
True False
Question # 7 of 10 ( Start time: 05:14:46 AM ) Total Marks: 1 Continue change in work force is harmful for an organization Select correct option:
True False
Question # 8 of 10 ( Start time: 05:15:28 AM ) Total Marks: 1 summarizes transactions into multidimensional user defined views Select correct option:
DSS MIS OLAP GDSS
Question # 9 of 10 ( Start time: 05:16:03 AM ) Total Marks: 1 Generation of relevant data is the objective of every information system Select correct option:
True False
Question # 10 of 10 ( Start time: 05:17:32 AM ) Total Marks: 1  We find the value of the inputs necessary to achieve a desired level of output in  analysis  Select correct option:
What-If Goal Seek Lexical Business
Question # 1 of 10 ( Start time: 05:20:54 AM ) Total Marks: 1 Theis an international, multilateral organization, which was created as a result of the Uruguay round of discussion in 1994 to harmonic world trade. Select correct option:

(SAFTA) (SAARC) (WTO) None of above. Question # 2 of 10 (Start time: 05:21:30 AM) Total Marks: 1 An information system that automatically generates report on regular basis and are not used to monitor input or activities is called Select correct option: Open loop system Closed loop system Closed end System Open system Question # 3 of 10 (Start time: 05:22:19 AM) Total Marks: 1 We find the value of the inputs necessary to achieve a desired level of output in analysis Select correct option: What-If Goal Seek Lexical **Business** Question # 4 of 10 (Start time: 05:22:52 AM) Total Marks: 1 Instead of Information, data is more important in day to day decision making Select correct option: True **False** Question # 5 of 10 (Start time: 05:23:18 AM) Total Marks: 1 Participative management style approach is a combination of both authoritative and mixed style Select correct option: True

Question # 6 of 10 (Start time: 05:23:49 AM) Total Marks: 1

**False** 

A structure through which individuals cooperate systematically to conduct business called organization. Select correct option:

True False
Question # 7 of 10 ( Start time: 05:24:53 AM ) Total Marks: 1 communication refers to the Information flow from firm to external environment. Select correct option:
Horizontal  Marketing Suppliers Vertical
Question # 8 of 10 ( Start time: 05:26:03 AM ) Total Marks: 1 Sources of information are generally categorized asSelect correct option:
Primary Secondary Tertiary option a, b and c
Question # 9 of 10 ( Start time: 05:26:29 AM ) Total Marks: 1 The organizational structures are formulated in order to efficiently manage the Select correct option:
Business Operations Business Size Business Cost Business Processes
Question # 10 of 10 ( Start time: 05:27:00 AM ) Total Marks: 1 Data mining is also known as in databases Select correct option:
knowledge management knowledge processing

knowledge transfer
Question # 1 of 10 ( Start time: 05:29:28 AM ) Total Marks: 1 knowledge refers to the informal internal knowledge, which resides in the minds of the employees but has not been documented in form Select correct option:
Tacit, structured Explicit, Unstructured Structured, Unstructured Structured, Tacit
Question # 2 of 10 ( Start time: 05:30:44 AM ) Total Marks: 1 helps in maintaining customer profiles which need to be maintained focusing on their habits and spending patterns.  Select correct option:
DSS OLAP MKIS KSS
Question # 3 of 10 ( Start time: 05:31:41 AM ) Total Marks: 1 Closed system is dependent on the internal resources and data. Select correct option:
True False
Question # 4 of 10 ( Start time: 05:33:05 AM ) Total Marks: 1 Cheaper factor of production is a challenge for the survival of a company in which of the following market? Select correct option:
Super market Online Market Competitive market None of these options

Question # 5 of 10 ( Start time: 05:34:00 AM ) Total Marks: 1 Procedures are organized in a physical manner to form systems.

Select correct option:
True False
Question # 6 of 10 ( Start time: 05:34:49 AM ) Total Marks: 1 engine is the database management system (DBMS) of the expert system.
Select correct option:
Database Development Query Inference
Question # 7 of 10 ( Start time: 05:35:41 AM ) Total Marks: 1 A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events. Select correct option:
True False
Question # 8 of 10 ( Start time: 05:36:29 AM ) Total Marks: 1  An representation that illustrates the components or relationships of a phenomenon is called a model Select correct option:
concrete actual abstract tangible
Question # 9 of 10 ( Start time: 05:37:08 AM ) Total Marks: 1  The reports generated by theare used for analytical decision making by the management.  Select correct option:
MIS DSS EIS TIP

Question # 10 of 10 (Start time: 05:37:45 AM) Total Marks: 1 The information from the system not used for control purpose called------Select correct option: Open loop system Closed loop system Open end System Open and close system Question # 1 of 10 (Start time: 05:40:45 AM) Total Marks: 1 helps in maintaining customer profiles which need to be maintained focusing on their habits and spending patterns. Select correct option: DSS **OLAP MKIS** KSS Question # 2 of 10 (Start time: 05:41:05 AM) Total Marks: 1 Sources of information are generally categorized as ------Select correct option: Primary Secondary **Tertiary** option a, b and c Question # 3 of 10 (Start time: 05:41:13 AM) Total Marks: 1 \_\_ is the set of interconnected structural elements that provide the framwork for supporting the entire structure Select correct option: Management System **Infrastructure** 

Question # 4 of 10 ( Start time: 05:42:15 AM ) Total Marks: 1

Decision Support System
Transaction processing system

Which of the following organization refers to an organizational structure with few or no levels of intervening management between staff and managers ?

Select correct option:

Hierarchical organization
Flat Organization
Pyramid Organization
All of above options

Question # 5 of 10 ( Start time: 05:42:33 AM ) Total Marks: 1 Which of the following is the specific collection of values and norms that are shared by people and groups in an organization and that control the way they interact with each other and with stakeholders outside the Organization Select correct option:

#### Organizational culture

Organizational Structure Management Style Decision Making Style

Question # 6 of 10 ( Start time: 05:43:13~AM ) Total Marks: 1 Medium size organizations usually have simple management structure than those of small organizations; Select correct option:

True <mark>False</mark>

Question # 7 of 10 ( Start time: 05:43:53 AM ) Total Marks: 1
\_\_\_\_\_\_ knowledge refers to the informal internal knowledge, which resides in the minds of the employees but has not been documented in \_\_\_\_\_ form Select correct option:

#### Tacit, structured

Explicit, Unstructured Structured, Unstructured Structured, Tacit

Question # 8 of 10 ( Start time: 05:44:11 AM ) Total Marks: 1 \_\_\_\_\_\_ system simulates the judgment and behavior of a human or an organization.

Select correct option:

**Proficient** 

<b>Expert</b>
Knowledgeable
Open-loop
Question # 9 of 10 ( Start time: 05:44:52 AM ) Total Marks: 1 communication refers to the Information flow from firm to external environment. Select correct option:
Horizontal  Marketing Suppliers Vertical
Question # 10 of 10 ( Start time: 05:45:33 AM ) Total Marks: 1 An information system that automatically generates report on regular basis and are not used to monitor input or activities is called Select correct option:
Open loop system Closed loop system Closed end System Open system
Question # 1 of 10 ( Start time: 05:47:55 AM ) Total Marks: 1 Which of the following have collection of predefined Procedures related to each other is a sequenced logical manner in order to collectively achieve the desired results. Select correct option:
Information System  System  Organization  None of above options
Question # 2 of 10 ( Start time: 05:48:35 AM ) Total Marks: 1 A particular technique of directing one's attention in learning, discovery or problem solving is known as Select correct option:

Trial and error

#### **Heuristics**

Critical decision making

Data mining

Question # 3 of 10 ( Start time: 05:49:03 AM ) Total Marks: 1 Participative management style approach is a combination of both authoritative and mixed style Select correct option:
True <mark>False</mark>
Question # 4 of 10 ( Start time: 05:49:15 AM ) Total Marks: 1  The combination of many databases across an entire enterprise is known as data warehouse.  Select correct option:
Similar  Different Related Interrelated
Question # 5 of 10 ( Start time: 05:50:23 AM ) Total Marks: 1 Which of the following present information in its original form, neither interpreted nor condensed nor evaluated by other writers ? Select correct option:
Primary information Secondary information Tertiary information Primary information, Secondary information
Question # 6 of 10 ( Start time: 05:51:35 AM ) Total Marks: 1 Closed System depends on and data. Select correct option:
Internal resources External resources Procedures Technical resources

Question # 7 of 10 ( Start time: 05:52:21~AM ) Total Marks: 1 Cheaper factor of production is a challenge for the survival of a company in which of the following market?

Select correct option:

Super market
Online Market
Competitive market
None of these options

Question # 8 of 10 ( Start time: 05:52:40 AM ) Total Marks: 1 Which of the following ethical system differs from secular ethical systems and from the moral code advocated by other religions Select correct option:

#### **Islamic**

Christian Hindu Social

Question # 9 of 10 ( Start time: 05:54:03 AM ) Total Marks: 1
\_\_\_\_\_\_\_\_ is the set of interconnected structural elements that provide the framwork for supporting the entire structure
Select correct option:

Management System

#### **Infrastructure**

Decision Support System Transaction processing system

Question # 10 of 10 ( Start time: 05:54:24 AM ) Total Marks: 1 Information system must fulfil the needs of the -------Select correct option:

Customers

#### **Business**

**Employee** 

Organization

Question # 1 of 10 ( Start time: 06:02:57 AM ) Total Marks: 1

Factors of -----are basic elements of reducing manufacturing cost

Select correct option:

### **Production**

Quality

Brand Cost

Question # 2 of 10 ( Start time: 06:03:21 AM ) Total Marks: 1 Information should be tailored in accordance with the organization's culture and

Select correct option:

**True** 

structure.

False

Question # 3 of 10 ( Start time: 06:03:35 AM ) Total Marks: 1

A structure through which individuals cooperate systematically to conduct business called organization.

Select correct option:

**True** 

False

Question # 4 of 10 ( Start time: 06:03:50 AM ) Total Marks: 1
\_\_\_\_\_ summarizes transactions into multidimensional user defined views Select correct option:

DSS

MIS

**OLAP** 

**GDSS** 

Question # 5 of 10 (Start time: 06:04:05 AM) Total Marks: 1

Medium size organizations usually have simple management structure than those of small organizations;

Select correct option:

True

**False** 

Question # 6 of 10 (Start time: 06:04:13 AM) Total Marks: 1

An organization is defined by the elements that are part of it, its communication and its rules of action compared to outside events.

Select correct option:

True

False

Question # 7 of 10 ( Start time: 06:05:29 AM ) Total Marks: 1 Procedures are organized in a physical manner to form systems. Select correct option:

True

**False** 

Question # 8 of 10 ( Start time: 06:05:43 AM ) Total Marks: 1 Closed system is dependent on the internal resources and data. Select correct option:

#### **True**

False

Question # 9 of 10 ( Start time: 06:05:57 AM ) Total Marks: 1 The set of processes developed in an organization to create, gather, store, maintain and apply the firm's knowledge is called \_\_\_\_\_\_\_Select correct option:

Knowledge base
Development engine
Knowledge management
Inference engine

Question # 10 of 10 ( Start time: 06:06:38 AM ) Total Marks: 1 \_\_\_\_\_\_ system simulates the judgment and behavior of a human or an organization.

Select correct option:

**Proficient** 

**Expert** 

Knowledgeable

Open-loop

Question # 1 of 10 ( Start time: 06:08:38~AM ) Total Marks: 1 Sources of information are generally categorized in different types depending on their originality and their proximity to the source or origin Select correct option:

True

False

Question # 2 of 10 ( Start time: 06:08:53 AM ) Total Marks: 1 Small organizations usually have complex management structure Select correct option:

True

**False** 

Question # 3 of 10 ( Start time: 06:09:30 AM ) Total Marks: 1 Quality maintenance is an issue which requires structured reporting. Select correct option:

**True** 

False

Question # 4 of 10 ( Start time: 06:10:01 AM ) Total Marks: 1 Every decision we take in daily life requires some sort of information about the alternatives available. Select correct option:

**True** 

False

Question # 5 of 10 ( Start time: 06:10:43 AM ) Total Marks: 1 Participative management style approach is a combination of both authoritative and mixed style Select correct option:

True

**False** 

Question # 6 of 10 (Start time: 06:10:49 AM) Total Marks: 1

Medium size organizations usually have simple management structure than those of small organizations;

Select correct option:

True

**False** 

Question # 7 of 10 (Start time: 06:10:56 AM) Total Marks: 1

Which of the following is the specific collection of values and norms that are shared by people and groups in an organization and that control the way they interact with each other and with stakeholders outside the Organization Select correct option:

### Organizational culture Organizational Structure Management Style **Decision Making Style** Question #8 of 10 (Start time: 06:11:09 AM) Total Marks: 1 We can get help in non-routine decision making through Select correct option: **KSS TPS** MIS DSS Question # 9 of 10 (Start time: 06:12:14 AM) Total Marks: 1 \_ includes data preparation which may involve data filtering, data transformations and selecting subsets of records. Select correct option: **Exploration** Deployment Model building Stationing Question # 10 of 10 (Start time: 06:12:36 AM) Total Marks: 1 communication refers to the Information flow from firm to external environment. Select correct option: Horizontal **Marketing Suppliers** Vertical

Question # 1 of 10 ( Start time: 06:16:03 AM ) Total Marks: 1 Which of the following have collection of predefined Procedures related to each other in a sequenced logical manner in order to collectively achieve the desired results.

Select correct option:
Information System  System  Organization  None of above options
Question # 2 of 10 ( Start time: 06:16:18 AM ) Total Marks: 1  The practice of checking the impact of a change in the assumptions on the proposed solution is carried out in analysis.  Select correct option:
What-If Goal Seek Lexical Business
Question # 3 of 10 ( Start time: 06:17:00 AM ) Total Marks: 1 Closed System depends on and data. Select correct option:
Internal resources External resources Procedures Technical resources
Question # 4 of 10 (Start time: 06:17:06 AM) Total Marks: 1 A structure through which individuals cooperate systematically to conduct business called organization. Select correct option:
True False
Question # 5 of 10 ( Start time: 06:17:20 AM ) Total Marks: 1 knowledge refers to the informal internal knowledge, which resides in the minds of the employees but has not been documented in form Select correct option:
Tacit, structured Explicit, Unstructured Structured, Unstructured

Structured, Tacit Question # 6 of 10 (Start time: 06:17:26 AM) Total Marks: 1 \_\_\_ engine is the database management system (DBMS) of the expert system. Select correct option: Database Development Query **Inference** Question # 7 of 10 (Start time: 06:17:40 AM) Total Marks: 1 \_\_\_\_\_ are created for just one department. Select correct option: Data marts Narrative data models Data driven DSS Graphical data models Question #8 of 10 (Start time: 06:18:12 AM) Total Marks: 1 representation that illustrates the components or relationships of a phenomenon is called a model Select correct option: concrete actual **abstract** tangible Question # 9 of 10 (Start time: 06:18:26 AM) Total Marks: 1 Continue change in work force is harmful for an organization Select correct option: True False Question # 10 of 10 (Start time: 06:18:41 AM) Total Marks: 1 Which of the following present information in its original form, neither interpreted nor condensed nor evaluated by other writers?

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Select correct option:

#### **Primary information**

Secondary information
Tertiary information
Primary information, Secondary information

Question # 1 of 10 ( Start time: 06:20:46 AM ) Total Marks: 1 High level of foreign trade has resulted in imports and exports which require inter linkage for smooth coordination Select correct option:

### **True**

False

Question # 2 of 10 ( Start time: 06:21:16 AM ) Total Marks: 1 CBIS helps in updating every change being triggered in less time and with more effort. Select correct option:

True

**False** 

Question # 3 of 10 ( Start time: 06:22:36 AM ) Total Marks: 1 "Treat each customer uniquely" is the motto of the entire \_\_\_\_\_ process. Select correct option:

#### **CRM**

Product development Marketing Promotion

Question # 4 of 10 ( Start time: 06:23:04 AM ) Total Marks: 1 An information system that automatically generates report on regular basis and are not used to monitor input or activities is called Select correct option:

#### Open loop system

Closed loop system Closed end System Open system

Question # 5 of 10 (Start time: 06:23:22 AM) Total Marks: 1

Every decision we take in daily life requires some sort of information about the alternatives available. Select correct option:

True False
Question # 6 of 10 ( Start time: 06:23:36 AM ) Total Marks: 1  There is a greater emphasis on models in case of  Select correct option:
KSS DSS MIS TPS
Question # 7 of 10 ( Start time: 06:24:34 AM ) Total Marks: 1 engine is the database management system (DBMS) of the expert system.
Select correct option:
Database Development Query Inference
Question # 8 of 10 ( Start time: 06:24:41 AM ) Total Marks: 1 models are three dimensional representation of an entity or object. Select correct option:
Narrative Physical Mathematical Graphical
Question # 9 of 10 ( Start time: 06:25:31 AM ) Total Marks: 1 Theis an international, multilateral organization, which was created as a result of the Uruguay round of discussion in 1994 to harmonic world trade. Select correct option:
(SAFTA) (SAARC)

#### (WTO)

None of above.

Question # 10 of 10 ( Start time: 06:25:47 AM ) Total Marks: 1 Procedures are organized in a physical manner to form systems. Select correct option:

True

#### **False**

Question # 1 of 10 ( Start time: 06:30:57 AM ) Total Marks: 1 Factors of -----are basic elements of reducing manufacturing cost Select correct option:

#### **Production**

Quality

Brand

Cost

Question # 2 of 10 ( Start time: 06:31:12 AM ) Total Marks: 1 \_\_\_\_\_ communication refers to the Information flow from firm to external environment.

Select correct option:

Horizontal

#### **Marketing**

**Suppliers** 

Vertical

Question # 3 of 10 (Start time: 06:31:39 AM) Total Marks: 1 Medium Sized organizations are normally a family ownership run by Select correct option:

Father and Sons
Brothers
Both option a and b
None of these options

Question # 4 of 10 ( Start time: 06:32:31 AM ) Total Marks: 1

Organization is a group of elements that are integrated with the common purpose of achieving an object.

Select correct option:

True <mark>False</mark>
Question # 5 of 10 ( Start time: 06:33:15 AM ) Total Marks: 1 Which of the following elements exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization? Select correct option:
WTO Company Ordinance Business Environment Company Structure
Question # 6 of 10 ( Start time: 06:33:51 AM ) Total Marks: 1 "Treat each customer uniquely" is the motto of the entire process. Select correct option:
CRM Product development Marketing Promotion
Question # 7 of 10 ( Start time: 06:33:58 AM ) Total Marks: 1 A structure through which individuals cooperate systematically to conduct business called organization. Select correct option:
True False
Question # 8 of 10 ( Start time: 06:34:16 AM ) Total Marks: 1 Small organizations usually have complex management structure Select correct option:
True <mark>False</mark>
Question # 9 of 10 ( Start time: 06:34:23 AM ) Total Marks: 1 The set of processes developed in an organization to create, gather, store, maintain and apply the firm's knowledge is calledSelect correct option:

Knowledge base Development engine Knowledge management Inference engine Question # 10 of 10 (Start time: 06:34:37 AM) Total Marks: 1 Data mining is also known as \_\_\_\_\_ in databases Select correct option: knowledge management knowledge processing knowledge discovery knowledge transfer Question # 1 of 10 (Start time: 06:36:46 AM) Total Marks: 1 Instead of Information, data is more important in day to day decision making Select correct option: True **False** Question # 2 of 10 (Start time: 06:37:29 AM) Total Marks: 1 also has the ability to explain the line of reasoning in reaching a particular does not have. solution, which \_ Select correct option: DSS, MIS OLAP, KSS KSS, DSS GDSS, DSS Question # 3 of 10 (Start time: 06:38:02 AM) Total Marks: 1 engine is the database management system (DBMS) of the expert system. Select correct option: Database Development Query **Inference** 

Question # 4 of 10 ( Start time: 06:38:08 AM ) Total Marks: 1 Information regarding monitoring and controlling the business is provided by

Select correct option:

DSS

**TPS** 

MIS

**KSS** 

Question # 5 of 10 (Start time: 06:38:56 AM) Total Marks: 1 Continue change in work force is harmful for an organization Select correct option:

#### **True**

False

Question # 6 of 10 ( Start time: 06:39:02 AM ) Total Marks: 1 Distributing common information to every one may result in waste of time and confusion. Select correct option:

### **True**

False

Question # 7 of 10 (Start time: 06:39:27 AM) Total Marks: 1
The information from the system not used for control purpose called-----Select correct option:

### Open loop system

Closed loop system Open end System Open and close system

Question # 8 of 10 ( Start time: 06:39:43 AM ) Total Marks: 1 Generation of relevant data is the objective of every information system Select correct option:

True

**False** 

Question # 9 of 10 ( Start time: 06:39:58 AM ) Total Marks: 1 Small organizations usually have complex management structure

Select correct option:
True <mark>False</mark>
Question # 10 of 10 ( Start time: 06:40:04 AM ) Total Marks: 1 The basic purpose behind setting up systems and procedures is to make available information Select correct option:
True False
Question # 1 of 10 ( Start time: 06:42:23 AM ) Total Marks: 1 Organization is a group of elements that are integrated with the common purpose of achieving an object. Select correct option:
True <mark>False</mark>
Question # 2 of 10 ( Start time: 06:42:36 AM ) Total Marks: 1 Sources of information are generally categorized asSelect correct option:
Primary Secondary Tertiary option a, b and c
Question # 3 of 10 ( Start time: 06:42:42 AM ) Total Marks: 1 Distributing common information to every one may result in waste of time and confusion. Select correct option:
True False
Question # 4 of 10 (Start time: 06:42:56 AM) Total Marks: 1 includes data preparation which may involve data filtering, data transformations and selecting subsets of records.  Select correct option:

### **Exploration** Deployment Model building Stationing Question # 5 of 10 (Start time: 06:43:09 AM) Total Marks: 1 system simulates the judgment and behavior of a human or an organization. Select correct option: **Proficient** Expert Knowledgeable Open-loop Question # 6 of 10 (Start time: 06:43:16 AM) Total Marks: 1 \_\_ refers to the perfection in solution the model will achieve Select correct option: depletion **optimization** compression attenuation Question # 7 of 10 (Start time: 06:43:30 AM) Total Marks: 1 Medium Sized organizations are normally a family ownership run by Select correct option: Father and Sons **Brothers** Both option a and b None of these options Question # 8 of 10 (Start time: 06:43:36 AM) Total Marks: 1 Every decision we take in daily life requires some sort of information about the alternatives available. Select correct option: **True** False

Question # 9 of 10 (Start time: 06:43:50 AM) Total Marks: 1

In which of the following organizations all critical managerial positions are usually controlled by the family members. Select correct option:

#### **Medium Size**

LargeSize Small Size none of these options

Question # 10 of 10 ( Start time: 06:44:28 AM ) Total Marks: 1 Instead of Information, data is more important in day to day decision making Select correct option:

True False

Question # 1 of 10 ( Start time: 06:46:18 AM ) Total Marks: 1 The organizational structures are formulated in order to efficiently manage the -----Select correct option:

### **Business Operations**

Business Size Business Cost Business Processes

Question # 2 of 10 ( Start time: 06:46:31 AM ) Total Marks: 1 Information should be tailored in accordance with the organization's culture and structure.

Select correct option:

#### **True**

False

Question # 3 of 10 ( Start time: 06:46:49 AM ) Total Marks: 1 Every decision we take in daily life requires some sort of information about the alternatives available. Select correct option:

### **True**

False

Question # 4 of 10 (Start time: 06:46:55 AM) Total Marks: 1

In which of the following organizations all critical managerial positions are usually controlled by the family members. Select correct option:

#### **Medium Size**

LargeSize Small Size none of these options

Question # 5 of 10 ( Start time: 06:47:02 AM ) Total Marks: 1 The set of processes developed in an organization to create, gather, store, maintain and apply the firm's knowledge is called Select correct option:
Knowledge base
Development engine
Knowledge management
Inference engine
Question # 6 of 10 ( Start time: 06:47:16 AM ) Total Marks: 1 includes data preparation which may involve data filtering, data transformations and selecting subsets of records. Select correct option:
Evolution

#### **Exploration**

Deployment Model building Stationing

Concurrency based information system Coordination based information System Control basic information system Computer Based Information System

Question # 8 of 10 ( Start time: 06:47:59 AM ) Total Marks: 1 Information technology is being used to overcome the business issues like, Marketing, Brand of the product, Quality of the product, Cost control, Organizational internal and external issues

Select correct option:
True False
Question # 9 of 10 ( Start time: 06:48:53 AM ) Total Marks: 1 An information system that automatically generates report on regular basis and are not used to monitor input or activities is called Select correct option:
Open loop system Closed loop system Closed end System Open system
Question # 10 of 10 ( Start time: 06:49:17 AM ) Total Marks: 1 Which of the following views organization as a combination of process oriented groups whose information needs are related but independent? Select correct option:
CBIS MIS DIS OIS
Question # 1 of 10 ( Start time: 06:51:16 AM ) Total Marks: 1 system simulates the judgment and behavior of a human or an organization. Select correct option:
Proficient  Expert  Knowledgeable Open-loop
Question # 2 of 10 ( Start time: 06:51:22 AM ) Total Marks: 1  The combination of many databases across an entire enterprise is known as data warehouse.  Select correct option:
Similar  Different

Related
Interrelated
Ouestion # 3 of 10 ( Start time: 06:51:46 AM ) Total Marks: 1

Question # 3 of 10 (Start time: 06:51:46 AM) Total Marks: 1 CBIS helps in updating every change being triggered in less time and with more effort. Select correct option:

True False

Question # 4 of 10 ( Start time: 06:52:02 AM ) Total Marks: 1 Which of the following elements exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization? Select correct option:

WTO
Company Ordinance
Business Environment
Company Structure

Question # 5 of 10 ( Start time: 06:52:17 AM ) Total Marks: 1 Instead of Information, data is more important in day to day decision making Select correct option:

True False

Question # 6 of 10 ( Start time: 06:52:22 AM ) Total Marks: 1 CRM software requires highly integrated environment for high \_\_\_\_\_\_, which is rarely available. Select correct option:

Sale

**Productivity** 

Promotion

Customer satisfaction

Question # 7 of 10 ( Start time: 06:53:00 AM ) Total Marks: 1 \_\_\_\_\_\_ communication refers to the Information flow from firm to external environment.

Select correct option:

Horizontal

**Marketing Suppliers** Vertical Question # 8 of 10 (Start time: 06:53:07 AM) Total Marks: 1 Sources of information are generally categorized as -----Select correct option: **Primary** Secondary **Tertiary** option a, b and c Question # 9 of 10 (Start time: 06:53:13 AM) Total Marks: 1 Information system must fulfil the needs of the ------Select correct option: Customers **Business Employee** Organization Question # 10 of 10 (Start time: 06:53:27 AM) Total Marks: 1 A particular technique of directing one's attention in learning, discovery or problem solving is known as \_ Select correct option: Trial and error **Heuristics** Critical decision making Data mining Question # 1 of 10 (Start time: 06:55:16 AM) Total Marks: 1 A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events. Select correct option: **True** False

Question # 2 of 10 (Start time: 06:55:30 AM) Total Marks: 1

Which of the following organization refers to an organizational structure with few or no levels of intervening management between staff and managers? Select correct option:

Hierarchical organization  Flat Organization
Pyramid Organization
All of above options
Question # 3 of 10 ( Start time: 06:55:44 AM ) Total Marks: 1  The combination of many databases across an entire enterprise is known as data warehouse.  Select correct option:
Similar  Different Related Interrelated
Question # 4 of 10 (Start time: 06:55:50 AM) Total Marks: 1 High level of foreign trade has resulted in imports and exports which require inter linkage for smooth coordination Select correct option:
True False
Question # 5 of 10 (Start time: 06:56:04 AM) Total Marks: 1 Information technology is being used to overcome the business issues like, Marketing, Brand of the product, Quality of the product, Cost control, Organizational internal and external issues Select correct option:
True False
Question # 6 of 10 ( Start time: 06:56:09 AM ) Total Marks: 1 Information system must fulfil the needs of the Select correct option:
Customers Business

Employee Organization

Question # 7 of 10 (Start time: 06:56:15 AM) Total Marks: 1 A hierarchical organization is structured in a way such that every entity in the organization, except one, is subordinate to a single other entity. Select correct option:

### True False

Question # 8 of 10 ( Start time: 06:57:03 AM ) Total Marks: 1

The reports generated by the -----are used for analytical decision making by the management.

Select correct option:

### MIS DSS EIS TIP

Question # 9 of 10 ( Start time: 06:57:33 AM ) Total Marks: 1 \_\_\_\_\_\_ is known as the father of warehouse Select correct option:

Stephen hawking

Bill gates

Bill Inmon

Edgar Codd

Question # 10 of 10 (	Start time: 06:58:30 AM ) Total Marks: 1
Level of	refers to the perfection in solution the model will achieve
Select correct option:	

depletion

**optimization** 

compression attenuation

Question # 2 of 10 ( Start time: 07:03:11 AM ) Total Marks: 1 \_\_\_\_\_ is the set of interconnected structural elements that provide the framework. Select correct option:

### **Infrastructure** System Organization Internet Question # 5 of 10 (Start time: 07:04:20 AM) Total Marks: 1 Organizations can be distinguished on the basis of following criteria /criterias Select correct option: Organizational structure Culture of the Organizations Management Style and Decision Making Style option a, b and c Question # 7 of 10 (Start time: 07:05:12 AM) Total Marks: 1 It is to be noted that IS and MIS are same. Select correct option: True **False** Question # 4 of 10 (Start time: 07:15:03 AM) Total Marks: 1 models represent its entities with an abstraction of lines, symbols or shapes. Select correct option: Narrative Physical Mathematical **Graphical** Question # 6 of 10 (Start time: 07:31:37 AM) Total Marks: 1 A system is a group of -----that are integrated with the common purpose of achieving an objective. Select correct option: Information **Data Sets** Elements Data and information

Question # 9 of 10 ( Start time: 07:34:55 AM ) Total Marks: 1 Which of the following are original materials on which other research is based? Select correct option:

Primary So	<mark>urces</mark>
Secondary	sources

Teritiary Sources option a and b both

Discovering	and	contained within the business activity
& history and predic	t future behavior is t	he purpose of data mining.
Select correct option	:	

structures, possibilities structures, patterns relationships, possibilities patterns, relationships

# 20 MIDTERM PAPERS WITH SUBJECTIVE AND 20 + PAPERS SUBJECTIVE PORTION SOLVED BY DUA WAQAR

# MIDTERM EXAMINATION Spring 2009

Cs-507 information system (session-2)

### Paper#1

**Question No: 1 (Marks: 1) - Please choose one** 

Every decision we take in daily life requires some sort of data about the alternatives available.

#### True

False

Every decision we take in daily life requires some sort of information about the alternatives available. Page#01

Question No: 2 (Marks: 1) - Please choose one

Information system must fulfill the needs of which of the following:

Customers

#### Business

**Employee** 

To fulfill a need: Information system must fulfill the needs of the business. An organization needs information of its customers, product, market trend, employee information, payroll, manufacturing cost etc.Page#16

Question No: 3 (Marks: 1) - Please choose one

Every system comprises of basic components which in a co-ordination formulate a system.

#### True

False

Every system comprises of basic components which in coordination formulate a system. Page#23

Question No: 4 (Marks: 1) - Please choose one

----- Level is formulation of new sales products, and identifying new sales opportunities.

Operational

Managerial

#### **Strategic**

Strategic Level: Page#42

1. Formulation of new sales products and identifying new sales opportunities.

Question No: 5 (Marks: 1) - Please choose one

Automation has not enhanced the availability of information.

True

**False** 

Automation has enhanced the availability of information. Page#47

### Question No: 6 (Marks: 1) - Please choose one

Accounting information system (AIS) is linked to all the information systems in an organization.

True

False

Accounting information system (AIS) is linked to all the information systems in an organization. Page# 53

#### Question No: 7 (Marks: 1) - Please choose one

Cost benefit analysis is a must in choosing an alternative in a decision making model.

**True** 

False

Cost benefit analysis is a must in choosing an alternative in a decision making model. Page#62

### Question No: 8 (Marks: 1) - Please choose one

Decisions in which the decision maker must provide judgment, evaluation, and insights into the problem definition would be characterized as:

Structured

Semi Structured

### **Unstructured**

**Unstructured decisions** are those in which the decision maker must provide judgment, evaluation, and insights into the problem definition. **Structure decisions**, by contrast, are repetitive and routine and involve a definite procedure for handling them so that they do not have to be treated each time as if they were new. Some decisions are **semi structured**; in such cases, only part of the problem has a clear-cut answer provided by an accepted procedure. http://e-learning.mfu.ac.th/mflu/1203371/chapter3\_3.htm

#### Question No: 9 (Marks: 1) - Please choose one

Which of the following model combines the elements of the waterfall model with the philosophy of fing?

Prototyping

Iterative

### Incremental Page#79

RAID

Incremental Model: The incremental model is a method of software/ Information System development where the model is designed, implemented and tested

incrementally until the product is finished. It involves both development and maintenance. This model combines the elements of the waterfall model with the philosophy of prototyping.

#### Question No: 10 (Marks: 1) - Please choose one

Which of the following is a method of software/ Information System development where the model is designed, implemented and tested incrementally until the product is finished?

### **Incremental Model Page#79**

WaterFall Model

Iterative Model

**RAID** 

### Question No: 11 (Marks: 1) - Please choose one

There are five phases of the decision making process

### True Page#58

False

### **Decision-making process**

- **Intelligence** searching for conditions in the environment that call for decisions
- **Design** inventing, developing, and analyzing possible courses of action
- **Choice** selecting a course of action from those available
- Implementation implementing the selected course of action
- **Monitoring** checking the consequences of the decision made after implementation

#### Question No: 12 (Marks: 1) - Please choose one

Which of the following phase of decision making process involves implementing the selected course of action?

Intelligence

Design

Choice

### Implementation Page#58

#### Question No: 13 (Marks: 1) - Please choose one

Receivables and payables are the information needs in

#### **Small Organization Page#7**

Medium organization

Large Organization

### **Examples of Information requirements of Small Organizations**

- Day to day transactions
- Daily Sale
- Cash management
- Receivables and Payables

Question No: 14 (Marks: 1) - Please choose one
Board of Directors are elected from
Employees
Customers
<u>Share holders</u>
Question No: 15 ( Marks: 1 ) - Please choose one
Devaluation of currency is called
Interest rate
<u>Inflation</u>
Markup
Question No: 16 ( Marks: 1 ) - Please choose one What-if analysis technique is used by
Model Driven DSS Dage#34

Model Driven DSS Page#34

Data Driven DSS
Data Mining

**Model driven DSS uses following techniques** 

What-If analysis

Attempt to check the impact of a change in the assumptions (input data) on the proposed solution

**Question No: 17** 

Identify harms of Iterative System development model.

#### Harms

The Iterative Model can lead to "scope creep," since user feedback following each phase may lead to increased customer demands. As users see the system develop, they may realize the potential of other system capabilities which would enhance their work.

Question No: 18 (Marks: 1)

Define CRM?

### **Customer Relationship Management:**

CRM is a business strategy that goes beyond increasing transaction volume.

Its objectives are to increase profitability, revenue, and customer satisfaction.

To achieve CRM, a company wide set of tools, technologies, and procedures promote the relationship with the customer to increase sales.

Thus, CRM is primarily a strategic business and process issue rather than a technical issue.

Question No: 19 (Marks: 2)

Write any example for Iterative and Incremental model. One example for each **Incremental vs. Iterative** 

These sound similar, and sometimes are equated but there is a subtle difference:

- Incremental: add to the product at each phase
- Iterative: re-do the product at each phase

**Example: Building a House** 

- **Incremental:** Starts with a modest house, keep adding rooms and upgrades to it.
- **Iterative:** The design/construction map of the house is amended and improved and repeated until all the requirements are fulfilled.

### Question No: 20 (Marks: 3)

Discuss characteristics of Flat organization.

Following are the characteristics of a flat organization.

- High number of subordinates per supervisor
- Short of chain of command
- Less number of levels
- Eliminates middle level managers
- Decentralizes authority to low level managers

#### Question No: 21 (Marks: 5)

DSS are used to make Semi structured decisions. What does DSS use as support to make Semi Structured Decisions?

#### **Semi-structured Decisions**

The term is used to refer to the grey area of decisions which lie between the two extremes. Some (but not all) structured phases and often solved using standardized solution procedures and human judgment.

A gray area lies between the structured and unstructured range. Here part of the decision can be specified allowing for certain factors out of control.

### Question No: 22 (Marks: 10)

Define Ethics and discuss ethics w.r.t organizational factors

Corporate or business ethics have attained vital importance in today's world. The issue not only addresses matters such as how those charged with governance and managing businesses take decisions but importantly the employee conduct and behavior the corporations responsibility in terms of its image, product, branding, trade, business practices and compliance with not only national and regional but also international laws. The huge number of financial and corporate scandals has moved the regulators to take suitable action. In Pakistan all listed companies particularly are required to follow the code of corporate governance.

### Paper#2

MIDTERM EXAMINATION
Spring 2009
CS507- Information Systems (Session - 3)

### **Question No: 1 (Marks: 1) - Please choose one**

Company Ordinance

### **Business Environment Page#14**

Company Structure

Business Environment is defined as "all elements that exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization

### **Question No: 2 (Marks: 1) - Please choose one**

The information from the system not used for control purpose called------

### Open loop system Page#20

Closed loop system

Open end System

The determinant factor is in an open loop system is that the information from the system not used for control purpose.

### Question No: 3 (Marks: 1) - Please choose one

The environment exerts influence on the system and the system also influences the environment.

#### Open system Page#21

Closed system

Closed end System

Open Systems: The environment exerts influence on the system and the system also influences the environment.

### Question No: 4 (Marks: 1) - Please choose one

Knowledge-Discovery in Databases and Data mining are known as thing.

#### True Page#36

False

Data mining is also known as Knowledge-Discovery in Databases (KDD)

#### Question No: 5 (Marks: 1) - Please choose one

Production subsystem needs to be linked with the marketing system to ----- right amount of product.

#### Produce Page#53

Sale

Purchase

Production subsystem needs to be linked with the marketing system so as to produce right amount of product.

### Question No: 6 (Marks: 1) - Please choose one

MIS and DSS can be seen as having a systematic approach towards problem solution.

### True Page#62

False

MIS and DSS can be seen as having a systematic approach towards problem solution.

#### Question No: 7 (Marks: 1) - Please choose one

----- is also known as information systems development or application development

**PDLC** 

### SDLC Page#65

DBLC

LCD

SDLC is also known as information systems development or application development.

### Question No: 8 (Marks: 1) - Please choose one

Which of the following are knowledge workers who facilitate the development of information systems and computer applications by bridging the communications gap that exists between non technical system users, and System designers and developers?

### **System Analysts** Page#87

Software Engineers

**System Designers** 

Chief Executives

### Question No: 9 (Marks: 1) - Please choose one

Which of the following model combines the elements of the waterfall model with the philosophy of prototyping?

Prototyping

Iterative

### **Incremental** Page#79

RAID

#### Question No: 10 (Marks: 1) - Please choose one

Decision making is the cognitive process of selecting a course of action from among multiple alternatives

### True Page#69

False

### Question No: 11 (Marks: 1) - Please choose one Which of the following is one of the "Types of Problem"? Structured Unstructured Semi-Structured ALL of the given options Page#56 Question No: 12 (Marks: 1) - Please choose one are run under direct supervision of family members. **Small Organization** Medium organization Page#07 Large Organization Medium sized organizations are run under direct supervision of the family Members which rarely extends to segregation of duties and delegation of authority. Question No: 13 (Marks: 1) - Please choose one The comparison of the actual with the expected is done with the help of Input element Processing **Control mechanism** Page#23 Every system is expected to generate some sort of standardized output. Hence actual output needs to be compared with what it is supposed to generate. This comparison of actual with expected output is done with the help of control mechanism. Question No: 14 (Marks: 1) - Please choose one The system used to record the transactions of routine and repetitive nature is called as Support system Decision support system **Transaction control system** Page#30 Transaction Processing System is used to record transactions of routine and repetitive nature. Question No: 15 (Marks: 1) - Please choose one is an integrated man-machine system for providing information to support operation and management. Office automation system Decision support system Page#43 Word processing

Question No: 16 (Marks: 1) - Please choose one

The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

True Page#82

False

The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

Question No: 17 (Marks: 1)

#### **Define TQM?**

TQM is a set of management and control activities which focus on quality assurance.

Question No: 18 (Marks: 1)

What is a system?

A system is a group of elements that are integrated with the common purpose of achieving an objective.

Question No: 19 (Marks: 2)

What are the information requirements for Strategic level in Accounting &

financial Information Systems

Strategic level

1. Investment goals

- 2. long range forecasts for firm's financial performance
- 3. Acquisition of financial resources and goals

Question No: 20 (Marks: 3)

### Differentiate between Manual and Computer based Information system

In manual environment, the concept of transformation was difficult to apply, since input of data into records was by itself the output which also included simple computations. Concept of control mechanism grew stronger as computerized information systems emerged.

CBIS is an Information System that uses computer & telecommunications technology to perform its intended tasks. In CBIS, Information technology (IT) becomes a subset of the Information system.

Question No: 21 (Marks: 5)

Discuss briefly what you understand by corporate social responsibility (CSR)

Corporate social responsibility (CSR) is an expression used to describe what some see as a company's obligation to be sensitive to the needs of not only all of the stakeholders in its business operations but more importantly the community at large. It has been defined as:

"The continuing commitment by business to behave ethically and contribute to economic development while improving the quality of life of the workforce and their families as well as the local community and society as large"

Corporate social responsibility incorporates the principle of sustainable development along with

"Triple bottom line reporting" reflecting not only financial results but also social and environmental impact of the business

Question No: 22 (Marks: 10)

What do you understand by Tertiary sources? Give at least two definitions.

Explain it with examples.

This is the most problematic category of all.

Some Definitions of Tertiary Sources:

- 1. Works which list primary and secondary resources in a specific subject area
- 2. Materials in which the information from secondary sources has been "digested" reformatted and condensed, to put it into a convenient, easy-to-read form.
- 3. Sources which are once removed in time from secondary sources

Some examples of tertiary sources:

- 1. Almanacs and fact bos
- 2. Bibliographies (may also be secondary)
- 3. Chronologies
- 4. Dictionaries and encyclopedias (may also be secondary)
- 5. Directories
- 6. Guidebos, manuals etc
- 7. Handbos and data compilations (may also be secondary)
- 8. Indexing and abstracting tools used to locate primary & secondary sources (may also be secondary)
- 9. Textbos (may also be secondary)

# Paper#3

#### **MIDTERM EXAMINATION 2009**

CS507- Information Systems Time: 60 min Marks: 40

Question No: 1 (Marks: 1) - Please choose one

Procedures are organized in a -----manner to form systems

**Logical Page#18** 

Physical

Hybrid

Procedures are organized in a logical manner to form systems, the value of information as an output of a system enhances.

Question No: 2 (Marks: 1) - Please choose one

Business is a system where management decisions are influenced by or have an influence on suppliers, customers, society as a whole.

## True Page#21

False

### Question No: 3 (Marks: 1) - Please choose one

-----infrastructure consists of the physical facilities services and management that support all computing resources in an organization

### Information Page#29

Decision

Management

# Question No: 4 (Marks: 1) - Please choose one

The term information architecture describes a specialized ----- which relates to the management of information and employment of informational tools.

#### Skill Set Page#30

Data Set

Tool Set

The term information architecture describes a specialized skill set which relates to the management of information and employment of informational tools.

#### Question No: 5 (Marks: 1) - Please choose one

An integrated man-machine system for providing information to support the operations, management and decision making functions in an organization called-----.

DDS

# MIS Page#33

IS

#### Question No: 6 (Marks: 1) - Please choose one

Which type of decision is one for which there may be several "right" answers and there is no precise way to get a right answer?

Structured

#### Unstructured

Semi-Structured

http://wps.prenhall.com/bp\_laudon\_mis\_10/62/15947/4082513.cw/content/index.htm | Question#02

&

http://bos.google.com/bos?

 $\underline{id=HWb\ U0BTasAC\&pg=PA182\&dq=decision+is+one+for+which+there+may+be+sev}\\ \underline{eral+\%22right}$ 

%22+answers+and+there+is+no+precise+way+to+get+a+right+answer&hl=en&ei=adNv TYyzDcrtrQewqcHsDg&sa=X&oi=bo\_result&ct=result&resnum=1&ved=0CCcQ6AEw

 $\frac{AA\#v=onepage\&q=decision\%20is\%20one\%20for\%20which\%20there\%20may\%20be}{\%20several\%20\%22right\%22\%20answers\%20and\%20there\%20is\%20no\%20precise}{\%20way\%20to\%20get\%20a\%20right\%20answer&f=false}$ 

#### Question No: 7 (Marks: 1) - Please choose one

In \_\_\_\_\_\_ style managers allow employees to take part in decision making.

- ► Authoritative
- ► Mixed

### **▶ Democratic** Page#12

In a Democratic style, the manager allows the employees to take part in decision-making: therefore everything is agreed by the majority.

:

# Question No: 8 ( Marks: 1 ) - Please choose one

Which of the following is a project management technique that divides complex projects into smaller, more easily managed segments or phases?

# SDLC Page#65

System Design

System Analysis

**Audit Trials** 

The systems development life cycle is a project management technique that divides complex projects into smaller, more easily managed segments or phases.

#### Question No: 9 (Marks: 1) - Please choose one

CRM software requires highly integrated environment for high Productivity, which is rarely available.

### True Page#44

False

#### Question No: 10 (Marks: 1) - Please choose one

Which of the following helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements? BRP

# MRP Page#50

CRP

MRP helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements. This helps in achieving on time delivery, High Quality, at the best price.

# Question No: 11 (Marks: 1) - Please choose one

The procedures to follow when decision is needed can be specified in advance

<u>True</u>

False

# **Question No: 12 (Marks: 1) - Please choose one**

Information products made more valuable by their attributes, characteristics, or qualities

True False

#### Question No: 13 (Marks: 1) - Please choose one

In \_\_\_\_\_ decisions, problem is recurring and repetitive

Unstructured

# Structured Page#57

Semi structured

#### **Structured decisions:**

Where problem is recurring and repetitive, the common factors can be identified in order to identify a particular course of action.

#### Question No: 14 (Marks: 1) - Please choose one

is the raw data entered in the computer system.

# <mark>Input element</mark> Page#20

Control Mechanism

Output System

• Input elements: Raw Data input to the computer system

#### Question No: 15 (Marks: 1) - Please choose one

A problem solving technique that decomposes a system into its component pieces for the purpose of studying, how well those component parts work and interact to accomplish their purpose is one of the definitions of system analysis.

#### True Page#86

False

### Question No: 16 (Marks: 1) - Please choose one

System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

# True Page#86

False

#### Question No: 17 (Marks: 1)

What is information System?

"Interrelated components working together to collect, process, and store and disseminate information to Support decision making, coordination control, analysis and visualization in an organization."

Question No: 18 (Marks: 1)

Enlist the categories of the Support system.

Support systems can be classified into two categories

- Office automation systems
- Decision support systems

Decision Support Systems was defined by Bill Inman, father of data warehouse, as "A system used to support managerial decisions. Usually DSS involves the analysis of many units of data in a heuristic fashion. As a rule, DSS processing does not involve the update of data"

## Question No: 19 (Marks: 2)

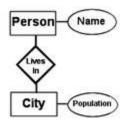
What is an Office Automation System?

<u>Office automation system</u> includes formal and informal electronic systems primarily concerned with the communication of information to and from persons both inside and outside the firm. It supports data workers in an organization

# Question No: 20 (Marks: 3)

# What do you understand by ERD? Define briefly

An entity-relationship (ER) diagram is a specialized graphic that illustrates the interrelationships between entities in a database. ER diagrams often use symbols to represent three different types of information. Boxes are commonly used to represent entities. Diamonds are normally used to represent relationships and ovals are used to represent attributes.



Consider the example of a database that contains information on the residents of a city. The ER diagram shown in the image above contains two entities --people and cities. There is a single "Lives In" relationship. In our example, due to space constraints, there is only one attribute associated with each entity. People have names and cities have populations. In a real-world example, each one of these would likely have many different attributes.

Question No: 21 ( Marks: 5 ) Differentiate between the following

Computer Aided Design and Computer Aided Manufacturing
Computer Aided Design (CAD)

"It is a system that enables drawings to be constructed on a computer screen and subsequently stored, manipulated and updated electronically."

**Computer-aided manufacturing (CAM)** is a form of automation where computers communicate work instructions directly to the manufacturing machinery.

Question No: 22 (Marks: 10)

Discuss different phases of decision making process in detail

**Decision-making process** 

- **Intelligence** searching for conditions in the environment that call for decisions
- **Design** inventing, developing, and analyzing possible courses of action
- **Choice** selecting a course of action from those available
- **Implementation** implementing the selected course of action
- **Monitoring** checking the consequences of the decision made after implementation

# Paper#4

# MIDTERM EXAMINATION Spring 2009 CS507- Information Systems

#### Question No: 1 (Marks: 1) - Please choose one

Sources of information are generally categorized as -----

Primary

Tertiary

#### All of above Page#01

Secondary

Sources of information are generally categorized as primary, secondary or tertiary depending on their originality and their proximity to the source or origin.

#### Question No: 2 (Marks: 1) - Please choose one

Sources of information are generally categorized in different types depending on their originality and their proximity to the source or origin.

#### True

False

# Question No: 3 (Marks: 1) - Please choose one

Manufacturing process involves more than one sub-process.

#### True Page#08

False

#### Question No: 4 (Marks: 1) - Please choose one

The organization refers to an organizational structure with few or no levels of intervening management between staff and managers is called-----

Hierarchical organization

### Flat Organization Page#10

**Pyramid Organization** 

Flat organization refers to an organizational structure with few or no levels of intervening management between staff and managers.

#### Question No: 5 (Marks: 1) - Please choose one

An information system that automatically generates report on regular basis and are not used to monitor input or activities called

# Open loop system Page#20

Closed loop system Closed end System

#### Question No: 6 (Marks: 1) - Please choose one

Every system comprises of basic components which in a co-ordination formulate a system.

#### True Page#23

False

### Question No: 7 (Marks: 1) - Please choose one

----- Simply means a particular technique of directing one's attention in learning, discovery or problem solving.

Robustness

### Heuristic Page#33

DSS

EIS

#### Question No: 8 (Marks: 1) - Please choose one

----- seek to put intelligence into the hardware in the form of generalized capability to learn.

### Neural network System Page#40

Fuzzy logic

DSS

ESS

Neural networks do not model human intelligence. They seek to put intelligence into the hardware in the form of generalized capability to learn.

#### Question No: 9 (Marks: 1) - Please choose one

Prototyping is the process of quickly putting together a working model in order to test various aspects of the design to gather early user feedback.

# True Page#83

False

# Question No: 10 (Marks: 1) - Please choose one Which of the following model combines the elements of the waterfall model with the philosophy of prototyping? Prototyping Iterative **Incremental** Page#79 RAID Question No: 11 (Marks: 1) - Please choose one Management information system (MIS) is that linked to all the information systems in an organization. True False Page#53 Accounting information system (AIS) is linked to all the information systems in an organization. Question No: 12 (Marks: 1) - Please choose one Technical Reports are examples of \_\_\_\_\_ resource. Tertiary Primary Page#02 Secondary Some examples of primary sources: 1. Scientific journal articles reporting experimental research results 2. Proceedings of Meetings, Conferences. 3. Technical reports Question No: 13 (Marks: 1) - Please choose one Organizations are distinguished on the basis of \_ Attributes Policy Management Page#10 Organizations can be distinguished on the basis of various criteria. These are as follows. Organizational structure Culture of the Organizations Management Style Decision Making Style Question No: 14 (Marks: 1) - Please choose one are run under direct supervision of family members.

www.vuaskari.com

Small Organization

## Medium organization Page#07

Large Organization

Question No: 15 (Marks: 1) - Please choose one

In \_\_\_\_\_ there is low number of subordinates per person.

### Pyramid Structure Page#10

Flat Structure

Modern Structure

# Organizational Structure Pyramid/Tall/Hierarchical

- Low number of subordinates per supervisor
- Long chain of command
- Greater number of levels

#### Question No: 16 (Marks: 1) - Please choose one

Which of the following structure contains less number of management levels?

#### Flat Structure Page#11

Tall Structure

Classical structure

### Following are the characteristics of a flat organization.

- High number of subordinates per supervisor
- Short of chain of command
- Less number of levels

#### Question No: 17 (Marks: 1)

Define TQM?

#### **Total Quality Management (TQM)**

TQM is a set of management and control activities which focus on quality assurance. The quality of the products and services is enhanced and then offered to consumers

#### Question No: 18 (Marks: 1)

What are the conglomerate organizations?

**Conglomerate organizations** are corporations that have multiple revenue streams from business activities that are completely unrelated.

#### Question No: 19 (Marks: 2)

What aspects should be covered by design of information flow?

#### **Design of the information flow**

It is a major step in the conceptual design. Following aspects should be covered

- Flow of data & information and transformation points
- The frequency and timing of flows
- The extent of formality in these flows input forms, report formats.

## Question No: 20 (Marks: 3)

How the chief executive is elected in any organization and what are his responsibilities? Chief executive is the highest-ranking corporate officer (executive) or administrator in charge of total management of an organization. An individual appointed as a CEO of a corporation, company, organization, or agency typically reports to the board of directors.

The responsibility of a chief executive officer is to align the company, internally and externally, with his or her strategic vision. The core duty of a CEO is to facilitate business outside of the company while guiding employees and other executive officers towards a central objective.

# Question No: 21 (Marks: 5)

Identify the basic purpose of DFD and identify the steps of designing a DFD for any process?

#### **Data Flow Diagram**

"A data flow diagram (DFD) is a graphical representation of the "flow" of data through an information system."

The purpose of data flow diagrams is to provide a linking bridge between users and systems developers.

#### STEPS TO DRAW A DATA FLOW DIAGRAM

#### **Steps**

- **1.** Start from the <u>context diagram</u>. Identify the parent process and the <u>external entities</u> with their net inputs and outputs.
- **2.** Place the external entities on the diagram. Draw the boundary.
- **3.** Identify the <u>data flows</u> needed to generate the net inputs and outputs to the external entities.
- **4.** Identify the <u>business processes</u> to perform the work needed to generate the input and output data flows.
- **5.** Connect the data flows from the external entities to the processes.
- **6.** Identify the <u>data stores</u>.
- 7. Connect the processes and data stores with data flows.
- **8.** Apply the <u>Process Model Paradigm</u> to verify that the diagram addresses the processing needs of all external entities.
- **9.** Apply the <u>External Control Paradigm</u> to further validate that the flows to the external entities are correct.
- **10.** Continue to decompose to the <u>nth level DFD</u>. Draw all DFDs at one level before moving to the next level of decomposing detail. You should decompose horizontally first to a sufficient nth level to ensure that the processes are partitioned correctly; then you can begin to decompose vertically.

http://it.toolbox.com/blogs/enterprise-solutions/data-flow-diagrams-dfds-14573

Question No: 22 (Marks: 10)

Discuss the purpose of Feasibility Study? Discuss key areas?

Feasibility studies aim to objectively and rationally uncover the strengths and weaknesses of the existing business or proposed venture, opportunities and threats as presented by the environment, the resources required to carry through, and ultimately the prospects for success.

### **Key Areas of Feasibility**

Following aspects/criteria can be covered in a feasibility study.

- **Technical Feasibility** is the available technology sufficient to support the proposed project? Can the technology be acquired or developed?
- Response times time between request and execution
- Volume of transactions, which can processed within the given time
- Capacity to hold files or records of a certain size
- Number of users supported without execution
- **Operational Feasibility** compliance and adjustability with the way organization works with attitude to change or chains of command.
- Can the input data be collected for the system?
- Is the output usable?
- **Economic feasibility** Do the benefits of the system exceed the costs?

It should be the BEST OPTION among those under consideration for the same purpose.

- **Behavioral feasibility** What impact will the system have on the user's quality of working life?
- Reduction is job stress
- Job satisfaction
- Quality of output by employees

### Paper#5

# MIDTERM EXAMINATION Spring 2009

**CS507- Information Systems (Session - 1)** 

# Question No: 1 (Marks: 1) - Please choose one

In which of the following category information is presented in its original form, neither interpreted nor condensed nor evaluated by other writers?

#### Primary Information Page#02

Tertiay Information Secondary Information All of above

**Primary Sources** 

They present information in its original form, neither interpreted nor condensed nor evaluated by other writers.

#### Question No: 2 (Marks: 1) - Please choose one

Every decision we take in daily life requires some sort of information about the alternatives available.

#### True Page#01

False

### Question No: 3 (Marks: 1) - Please choose one

Cheaper factor of production is a challenge for the survival of a company in which of the following market?

Super market

Online Market

# Competitive market Page#16

# **Competition for cheaper factors of production**

Cheaper factor of production is a challenge for the survival of a company in competitive market.

### Question No: 4 (Marks: 1) - Please choose one

A TPS wants every transaction to be processed in the same way regardless of the

# User Page#31

Data

Information

A TPS wants every transaction to be processed in the same way regardless of the user, the customer or the time for day.

### Question No: 5 (Marks: 1) - Please choose one

Office automation system includes formal and informal electronic systems with the communication of information to and from persons both inside and outside the firm.

### True Page#33

False

Office automation system includes formal and informal electronic systems primarily concerned with the communication of information to and from persons both inside and outside the firm.

#### Question No: 6 (Marks: 1) - Please choose one

----- Simply means a particular technique of directing one's attention in learning, discovery or problem solving.

Robustness

# **Heuristic** Page333

DSS

EIS

#### Question No: 7 (Marks: 1) - Please choose one

Data warehouses are generally batch updated at the end of the day, week or some period.

False

# True Page335

Data warehouses are generally batch updated at the end of the day, week or some period. Its contents are typically historical and static and may also contain numerous summaries.

### Question No: 8 (Marks: 1) - Please choose one

Automation has not enhanced the availability of information.

True

False Page#47

Automation has enhanced the availability of information

#### Question No: 9 (Marks: 1) - Please choose one

Data mining can allow a firm to develop:

# Specific marketing campaigns for different customer segments Question#06

DSS based on the Web.

1 & 2

http://wpscms.pearsoncmg.com/bp\_laudon\_mis\_9/0,,2102096-

justcontent,00.utf8.html

#### Question No: 10 (Marks: 1) - Please choose one

The systems development life cycle is a project management technique that divides complex projects into smaller, more easily managed segments or phases.

### True Page#65

False

### Question No: 11 (Marks: 1) - Please choose one

Which of the following model combines the elements of the waterfall model with the philosophy of prototyping?

**Prototyping** 

Iterative

#### **Incremental**

RAID

Question No: 12 (Marks: 1) - Please choose one

Which of the following is a method of software/ Information System development where the model is designed, implemented and tested incrementally until the product is finished?

#### **Incremental Model**

Waterfall Model Iterative Model RAID

### Question No: 13 (Marks: 1) - Please choose one

Using a decision support system involves an interactive analytical modeling process.

### <mark>TRUE</mark> FALSE

http://www.scribd.com/doc/4545637/Decision-Support-Systems (Page#23)

### Question No: 14 (Marks: 1) - Please choose one

Evaluate recovery patterns, relevant costs involved is an example of the following: Implementation

Choice

## Monitoring Page#59

# Question No: 15 (Marks: 1) - Please choose one

Management is concerned with the day to day costs, production targets in \_\_\_\_\_\_ Service sector

#### Manufacturing Sector Page#08

Trading sector

### Information Requirements of Manufacturing Sector

Management is concerned with the day to day costs, production targets, quality of the product, delivery schedules, etc.

#### **Question No: 16 (Marks: 1) - Please choose one**

is not connected with environment.

# Close system Page#21

Open system

Closed Loop System

**Closed Systems**: A system that is not connected with its environment

#### Question No: 17 (Marks: 1)

What do you understand by Spiral Models?

**SPIRAL** is an iterative approach to system development. The spiral lifecycle model is a combination of the classic waterfall model and aspects of risk analysis. This model is very appropriate for large and complex Information Systems. The spiral model

emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

Question No: 18 (Marks: 1)

Give any example that is basically a primary source but is also a secondary source too. A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events

Question No: 19 (Marks: 2)

What is an Office Automation System?

**Office automation system** includes formal and informal electronic systems primarily concerned with the communication of information to and from persons both inside and outside the firm. It supports data workers in an organization.

Question No: 20 (Marks: 3)

Designing file or database is a major component of system designing. Identify its basic purposes.

#### Designing file or database

This serves following purposes:

- Data accessibility is ensured to the user is ensured as and when required.
- Data consistency data updates in master file will automatically update the data in the whole system.
- Data is efficiently processed & stored.
- Data integrity that is Correctness of data is ensured. This does not mean that incorrect amounts entered into the computer will be automatically corrected by because the computer only records what is entered but if there is an error in entering pre-defined parameters these would be corrected or thrown up as an error. Further, the data processed according to the pre-defined procedures every time around without any change unless an error has been caused to the program handling the data.

Question No: 21 ( Marks: 5 )
Differentiate between the following

Computer Aided Design and Computer Aided Manufacturing

**Computer Aided Design (CAD)** 

"It is a system that enables drawings to be constructed on a computer screen and subsequently stored, manipulated and updated electronically."

**Computer-aided manufacturing (CAM)** is a form of automation where computers communicate work instructions directly to the manufacturing machinery.

Question No: 22 (Marks: 10)

Discuss Data Mining with an example.

**Data Mining** 

Data mining is also known as Knowledge-Discovery in Databases (KDD). Put simply it is the processing of the data warehouse. It is a process of automatically searching large volumes of data for patterns. The purpose is to uncover patterns and relationships contained within the business activity and history and predict future behavior. Data mining has become an important part of customer relationship management (CRM).

# **Example of Data Mining**

Consider a retail sales department. Data mining system may infer from routine transactions that customers take interests in buying trousers of a particular kind in a particular season. Hence, it can make a correlation between the customer and his buying habits by using the frequency of his/her purchases. The marketing department will lo at this information and may forecast a possible clientele for matching shirts. The sales department may start a departmental campaign to sell the shirts to buyers of trousers through direct mail, electronic or otherwise. In this case, the data mining system generated predictions or estimates about the customer that was previously unknown to the company.

### Paper#6

# MIDTERM EXAMINATION Spring 2009 CS507- Information Systems (Session - 2)

### Question No: 1 (Marks: 1) - Please choose one

Every decision we take in daily life requires some sort of information about the alternatives available.

#### True Page#01

False

## Question No: 2 (Marks: 1) - Please choose one

A structure through which individuals cooperate systematically to conduct business called organization.

#### True Page#15

False

#### Question No: 3 (Marks: 1) - Please choose one

Information system must fulfill the needs of which of the following:

Customers

#### **Business** Page#16

Employee

#### Question No: 4 (Marks: 1) - Please choose one

Closed system is dependent on the internal resources and data.

True Page#24

False

When we refer to a closed system we talk of a system that is dependant on internal resources and data for decision making rather than external environment.

#### Question No: 5 (Marks: 1) - Please choose one

----- seek to put intelligence into the hardware in the form of generalized capability to learn.

# Neural network System Page#40

Fuzzy logic

**DSS** 

**ESS** 

### Question No: 6 (Marks: 1) - Please choose one

Decisions in which the decision maker must provide judgment, evaluation, and insights into the problem definition would be characterized as:

Structured

Semi Structured

#### Unstructured

### Question No: 7 (Marks: 1) - Please choose one

System design can be explained and presented in ----- form.

### Narrative Page#74

Written

**Explanatory** 

Descriptive

#### Question No: 8 (Marks: 1) - Please choose one

Targeting advertising to customers to increase the probability that an offer is accepted

# True Page#43

False

# CRM reduces cost of sales and distribution by Targeting advertising to customers to increase the probability that an offer is accepted

#### Question No: 9 (Marks: 1) - Please choose one

Production subsystem needs to be linked with the marketing system to produce right amount of product.

#### True Page#53

False

# Question No: 10 (Marks: 1) - Please choose one

Accounts should have a control over various recording points in the entire process from procurement to finished good store room.

True Page#53

False

## Question No: 11 (Marks: 1) - Please choose one

Decision making is the cognitive process of selecting a course of action from among multiple alternatives

True Page#56

False

# Question No: 12 (Marks: 1) - Please choose one

Structured Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles.

True

# False Page#56

Unstructured: Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles are necessary for the solution or how they are organized and which solution is best.

### Question No: 13 (Marks: 1) - Please choose one

Information that is outdated, inaccurate, or hard to understand has much less value

# **TRUE**

**FALSE** 

#### Question No: 14 (Marks: 1) - Please choose one

Evaluate recovery patterns, relevant costs involved is an example of Choice phase TRUE

FALSE Page#59

Monitoring example: Evaluate recovery patterns, relevant costs involved

#### Question No: 15 (Marks: 1) - Please choose one

The spiral lifecycle model is a combination of the classic waterfall model and aspects of risk analysis.

True Page#82

False

#### Question No: 16 (Marks: 1) - Please choose one

The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

True Page#82

False

Question No: 17 (Marks: 1)

Why does it need for Production subsystem to be linked with marketing system? Production subsystem needs to be linked with the marketing system so as to produce right amount of product.

Question No: 18 (Marks: 1)

What are the conglomerate organizations?

**Conglomerate organizations** are corporations that have multiple revenue streams from business activities that are completely unrelated.

Question No: 19 (Marks: 2)

What do you mean by System Analyst?

# **Systems Analyst**

"These are knowledge workers who facilitate the development of information systems and computer applications by bridging the communications gap that exists between non-technical system users, and System designers and developers."

#### Question No: 20 (Marks: 3)

Identify different phases of Spiral model.

There are usually four distinct phases of the spiral model software development approach

- 1. Determine objectives, alternatives, constraints.
- 2. Evaluate alternatives, identify and resolve risks This involves Risk analysis and Prototyping
- 3. Develop, verify next-level product
- 4. Plan next phase

Page 82, 83

## Question No: 21 (Marks: 5)

Discuss the Characteristics of the Incremental Model with pros and cons.

#### Characteristics of the Incremental Model

- The system development is bren into many mini development projects
- Partial systems are successively built to produce a final total system.
- Highest priority requirements tackled early on.
- Once an incremented portion is developed, requirements for that increment are frozen.

#### **Benefits**

- Working functionality is produced earlier computation of value to cost ratio
- Reduces risks of change in user requirements
- Provides clients flexibility in decision making.
- Risk management is incremental
- Smaller scope for change in user requirements

#### **Criticism**

• Larger picture cannot be seen until the entire system is built

• Difficult to break down the total system at early stage of product development to determine reasonable increments

Question No: 22 (Marks: 10)

Discuss different types of Decisions in detail.

# **Type of Decisions**

All problems require decision making, however the nature of problem determines how it should be approached. The decision making process There are three types of decisions

- **1.** <u>Unstructured decisions</u> are those in which the decision maker must provide judgment, evaluation, and insights into the problem definition.
- **2. Structure decisions**, by contrast, are repetitive and routine and involve a definite procedure for handling them so that they do not have to be treated each time as if they were new.
- **3.** Some decisions are **semi structured**; in such cases, only part of the problem has a clear-cut answer provided by an accepted procedure.

# Paper#7

# MIDTERM EXAMINATION Spring 2009 CS507- Information Systems (Session - 2)

#### Question No: 1 (Marks: 1) - Please choose one

A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events.

### True Page#02

False

#### Question No: 2 (Marks: 1) - Please choose one

Information technology is being used to overcome the business issues like, Marketing, Brand of the product, Quality of the product, Cost control, Organizational internal and external issues.

#### True Page#16

False

#### Question No: 3 (Marks: 1) - Please choose one

They represent Equations / Formulae representing relationship between two or more factors related to each other in a defined manner is called------Graphical Model

### Mathematical Model Page#37

Algebra Model

## **Question No: 4 (Marks: 1) - Please choose one**

The departmental structures are ----- in banking and financial sector.

### Different Page#46

Same

Mixed

The departmental structures are different in banking and financial sector. This in turn becomes the basis of design and development of functional information systems.

## **Question No: 5 (Marks: 1) - Please choose one**

------ helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements BRP

### MRP Page#50

CRP

#### Question No: 6 (Marks: 1) - Please choose one

Production subsystem needs to be linked with the marketing system to ----- right amount of product.

# Produce Page#53

Sale

Purchase

#### Question No: 7 (Marks: 1) - Please choose one

Water Fall model places emphasis on documentation (such as requirements documents and design documents) as well as source code.

#### True Page#78

False

#### Question No: 8 (Marks: 1) - Please choose one

BRP helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements

True

### False Page#50

MRP helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements

#### Question No: 9 (Marks: 1) - Please choose one

Decision procedures can be pre-specified, but not enough to lead to the correct decision are called------

Structured Decisions

**Unstructured Decisions** 

### Semi Structured Decisions

Reference:

Structured (operational): The procedures to follow when decision is needed can be specified in advance

Unstructured (strategic): It is not possible to specify in advance most of the decision procedures to follow

Semi-structured (tactical): Decision procedures can be pre-specified, but not enough to lead to the correct decision

## Question No: 10 (Marks: 1) - Please choose one

Which of the following phase of decision making process involves implementing the selected course of action?

Intelligence

Design

Choice

#### Implementation Page#58

# Question No: 11 (Marks: 1) - Please choose one

Devise a discount or training policy is an example of choice phase.

TRUE

FALSE Page#59

Design example: Devise a discount or training policy

#### Question No: 12 (Marks: 1) - Please choose one

Source of information is generally categorize in primary, secondary and

Proximity

Initially

#### Tertiary Page#01

Sources of information are generally categorized as primary, secondary or tertiary depending on their originality and their proximity to the source or origin.

#### Question No: 13 (Marks: 1) - Please choose one

Which of the following structure contains less number of management levels?

#### Flat Structure Page#11

Tall Structure

Classical structure

#### Question No: 14 (Marks: 1) - Please choose one

\_\_\_\_\_Information is just like feedback of organization image in public.

Formal

Informal

# **External**

#### Question No: 15 (Marks: 1) - Please choose one

Which of the following model combines the elements of the waterfall model with the philosophy of prototyping?

Iterative

#### **Incremental**

Raid

### Question No: 16 (Marks: 1) - Please choose one

RAID model combines the elements of the waterfall model with the philosophy of prototyping.

True

#### False Page#79

(Handout page 94) incremental model combines the elements of the waterfall model with the philosophy of prototyping.

# Question No: 17 (Marks: 1)

What do you understand by Business environment?

**Business Environment** is defined as "all elements that exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization

### Question No: 18 (Marks: 1)

What is information System?

"Interrelated components working together to collect, process, and store and disseminate information to Support decision making, coordination control, analysis and visualization in an organization."

#### Question No: 19 (Marks: 2)

Define Technical Feasibility?

**Technical Feasibility** – is the available technology sufficient to support the proposed project? Can the technology be acquired or developed?

- Response times time between request and execution
- Volume of transactions which can processed within the given time
- Capacity to hold files or records of a certain size
- Number of users supported without execution

#### Question No: 20 (Marks: 3)

What will be the results if we compare Incremental models with Iterative Models? Explain with any example

#### **Incremental vs. Iterative**

These sound similar, and sometimes are equated but there is a subtle difference:

Incremental: add to the product at each phaseIterative: re-do the product at each phase

**Example:** Building a House

• **Incremental:** Starts with a modest house, keep adding rooms and upgrades to it.

• **Iterative:** The design/construction map of the house is amended and improved and repeated until all the requirements are fulfilled.

### Question No: 21 (Marks: 5)

Discuss information requirements at different levels of Management in marketing information System?

## **Management Levels in MKIS**

MKIS should cater for information requirements at each level, for instance

# **Strategic Level**

- 1. Formulation of new sales products, and identifying new sales opportunities.
- 2. Planning support for new products and services
- 3. Monitoring competitors

### **Knowledge Level**

- 1. Market analysis based on demographics and customer behavior Management level
- 1. Sales performance analysis is required to monitor how to enhance sales and address related issues.
- 2. Sales staff analysis is important to see how much of the sales portion has been contributed by each of the employees.

#### **Operational Level**

- 1. Taking comments from customers for measuring satisfaction is a responsibility of the managerial level.
- 2. Tracking sales, processing orders and customer support

#### Question No: 22 (Marks: 10)

The difference between the manual and computerized environment arises due to the many reasons, discuss them in detail.

The difference between the manual and computerized environment arises due to the following reasons, quite simply because of the different nature of the environments:

- Logical access control issues in computerized environment.
- <u>Duplication of clerical work</u> generally observed in a manual environment is eliminated in the computerized environment.
- <u>Automatic generation of specified reports:</u> In a computerized environment as opposed to manual data compilation.
- <u>Data integrity</u> is more fully secured in a computerized environment with addition or authorized changes in data being automatically updated for all purposes through a single

button effort as opposed to making changes or updating in each register or record affected by the same in a manual environment.

- **<u>Drill down function to conduct analysis</u>** of recorded data is available in a computerized environment as opposed to undertaking a manual analysis of all data.
- <u>Flexibility of presenting data</u> in desired or different format including using specified data to be shown graphically is available in computerized environment.
- **Data Security and confidentiality** can be assured to a higher degree in a computerized environment.

## Paper#8

#### MIDTERM EXAMINATION

Spring 2009

CS507- Information Systems (Session - 2)

Question No: 1 (Marks: 1) - Please choose one

Manufacturing process involves more than one sub-process.

# True Page#08

False

Manufacturing process involves more than one sub-processes, detailed information is required before transferring materials for warehousing, manufacturing and sale to final consumer.

#### Question No: 2 (Marks: 1) - Please choose one

Office automation system includes formal and informal electronic systems with the communication of information to and from persons both inside and outside the firm.

#### **True**

False

### Question No: 3 (Marks: 1) - Please choose one

DSS can stimulate innovation in decision making by helping managers to existing decision making procedures.

#### True Page#34

False

#### Question No: 4 (Marks: 1) - Please choose one

----- needs data preparation which may involve filtering data and data transformations, selecting subsets of records

Model Building

Deployment

Deployment

#### Exploration Page#36

Exploration – includes data preparation which may involve filtering data and data transformations, selecting subsets of records.

#### Question No: 5 (Marks: 1) - Please choose one

Which of the following is an approach for developing systems based on producing deliverables frequently/repetitively, each iteration, consisting of requirements, analysis & design, implementation and testing, results in the release of an executable subset of the final product?

Incremental Model

# **Iterative Model Page#80**

RAID Spiral

# Question No: 6 (Marks: 1) - Please choose one

The departmental structures are different in banking and financial sector

#### True Page#46

False

#### Question No: 7 (Marks: 1) - Please choose one

Every transaction that an organization undertakes has a financial impact, to be recorded and reported by the accounts & finance department.

## True Page#54

False

### Question No: 8 (Marks: 1) - Please choose one

Decision making is the cognitive process of selecting a course of action from among multiple alternatives

### True Page#56

False

#### Question No: 9 (Marks: 1) - Please choose one

Devise a discount or training policy is an example of design phase

#### TRUE Page#59

**FALSE** 

#### Question No: 10 (Marks: 1) - Please choose one

Technical Reports are examples of \_\_\_\_\_\_ resource.

Tertiary

#### Primary Page#02

Secondary

#### **Question No: 11 (Marks: 1) - Please choose one**

Sources are used, which simplify the process of finding the proximity Literature.

#### **Secondary**

Primary Tertiary In science, secondary sources are those which simplify the process of finding and evaluating the primary literature. Page#02 Question No: 12 (Marks: 1) - Please choose one \_\_\_ is a group of people organized to accomplish an overall goal System Procedure **Organization** Question No: 13 (Marks: 1) - Please choose one Information quality checklist is the criteria to evaluate \_\_\_\_\_ of information. Size Quality Page#06 Need **Information Quality Checklist** The information can also be ranked in accordance with the qualities it has in it. The experts have devised certain criteria to evaluate the quality of information. Question No: 14 (Marks: 1) - Please choose one Which of the following has collection of predefined procedures related to each other? Organization System Page#18 Firm Systems have collection of predefined procedures related to each other in a sequenced logical manner in order to collectively achieve the desired results. Question No: 15 (Marks: 1) - Please choose one \_ is connected to its environment by means of recourse of flows. Open loop system Close system Open system A system that is connected to its environment by means of resource flows is called Open system. Page#21 Question No: 16 (Marks: 1) - Please choose one Which of the following model combines the elements of the waterfall model with the philosophy of prototyping? Iterative

Incremental

Raid

# Question No: 17 (Marks: 1)

Information systems produce the information that organizations need to make decisions, control operations, analyze problems, and create new products or services. Identify and describe the three activities found in information systems.

#### **Information systems activities**

**Information processing** (or data processing) activities that occur in information system include the following:

- Input of data resources
- Processing of data into information
- Output of information products
- Storage of data resources
- Control of system performance

Question No: 18 (Marks: 1) Define water fall model of SDLC.

#### Waterfall model / Classic lifecycle/ Linear Sequential Model

The waterfall model is a software development model (a process for the creation of software) in which development is seen as flowing steadily downwards (like a waterfall) through the various phases.

Question No: 19 (Marks: 2)

Identify the purpose of Feasibility study.

Feasibility studies aim to objectively and rationally uncover the strengths and weaknesses of the existing business or proposed venture, opportunities and threats as presented by the environment, the resources required to carry through, and ultimately the prospects for success.

**Question No: 20 (Marks: 3)** List any three benefits of CRM.

### **Benefits of CRM**

- Maintains and enhances customer base
- Encourages customer loyalty
- Gaining more customers' wallet-share
- The more effective a company's customer retention and defection management strategy, the less they need to plug the gap with new customers, who are expensive to recruit.
- CRM help in establishing communication to encourage customers to share information about their
- Habits,
- Tastes and preferences
- Interests in Co's brand extension initiatives

Question No: 21 (Marks: 5)

What is the purpose of Transaction Processing system?

This system is used to record transactions of routine and repetitive nature.

For Instance

- Defining eh transaction recording structure
- Placing customer orders
- Billing customers
- Other basic business transactions

Transaction processing is designed to maintain a computer system (typically a <u>database</u> or some modern <u>file systems</u>) in a known, consistent state, by ensuring that any operations carried out on the system that are interdependent are either all completed successfully or all canceled successfully.

Question No: 22 (Marks: 10)

### What is the purpose of Feasibility Study? Discuss key areas?

Feasibility studies aim to objectively and rationally uncover the strengths and weaknesses of the existing business or proposed venture, opportunities and threats as presented by the environment, the resources required to carry through, and ultimately the prospects for success.

#### **Key Areas of Feasibility**

Following aspects/criteria can be covered in a feasibility study.

- **Technical Feasibility** is the available technology sufficient to support the proposed project? Can the technology be acquired or developed?
- Response times time between request and execution
- Volume of transactions, which can processed within the given time
- Capacity to hold files or records of a certain size
- Number of users supported without execution
- **Operational Feasibility** compliance and adjustability with the way organization works with attitude to change or chains of command.
- Can the input data be collected for the system?
- Is the output usable?
- **Economic feasibility** Do the benefits of the system exceed the costs?

It should be the BEST OPTION among those under consideration for the same purpose.

- **Behavioral feasibility** What impact will the system have on the user's quality of working life?
- Reduction is job stress
- Job satisfaction
- Quality of output by employees

#### Paper#9

# MIDTERM EXAMINATION Fall 2008

CS507- Information Systems (Session - 2)

#### Question No: 1 (Marks: 1) - Please choose one

Following statement is true for which of the following model? Provides early indication of insurmountable risks, without much cost

- ► INCREMENTAL MODEL
- ► Iterative Models

### ► SPIRAL MODEL

http://www.scribd.com/doc/22357919/Sdlc-Models-in-detatail

#### Question No: 2 (Marks: 1) - Please choose one

Devaluation of currency is called \_\_\_\_\_\_

- ► Interest rate
- **►** Inflation
- ► Markup

#### Question No: 3 (Marks: 1) - Please choose one

\_\_\_\_\_ sources materials in which the information from secondary sources has been digested.

- **▶** Primary
- ► **Tertiary** Page#03
- ► Secondary

# **Tertiary Sources**

2. Materials in which the information from secondary sources has been "digested" - reformatted and condensed, to put it into a convenient, easy-to-read form.

# Question No: 4 (Marks: 1) - Please choose one

Debtor's aging report Debtor's aging report is an example of the following phase?

- ► Choice
- **▶** Design □
- ☐ ► Intelligence Page#59

#### Question No: 5 (Marks: 1) - Please choose one

- ► TRUE
- ► **FALSE** Page#60

There are five phases of the decision making process

#### Question No: 6 (Marks: 1) - Please choose one

Which of the following phase of decision making process involves searching for conditions in the environment that calls for decisions?

- ► **Intelligence** Page#60
- ▶ Design
- **▶** Choice

► Implementation

# Question No: 7 (Marks: 1) - Please choose one

Structured Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles.

- ► True
- **▶** False

## Question No: 8 (Marks: 1) - Please choose one

Which of the following model combines the elements of the waterfall model with the philosophy of prototyping?

- ► Prototyping
- ► Iterative
- **►** Incremental
- ► RAID

#### Question No: 9 (Marks: 1) - Please choose one

The study of business problem domain used to recommend improvements and specify the business Requirements for the solution is called:

- ► **System Analysis** Page#86
- ► System Design
- ► Risk Management
- ► Risk Analysis

System analysis can be defined simply as: "The study of business problem domain to recommend improvements and specify the business requirements for the solution."

### Question No: 10 (Marks: 1) - Please choose one

Data mining can allow a firm to develop:

- ▶ DSS based on the Web and Specific marketing campaigns for different customer segments
- ► Specific marketing campaigns for different customer segments
- ▶ DSS based on the web

#### Question No: 11 (Marks: 1) - Please choose one

Targeting advertising to customers to ------ the probability that an offer is accepted

- ▶ Decrease
- ► **Increase** Page#43
- ► Stable

Targeting advertising to customers to increase the probability that an offer is accepted

#### Question No: 12 (Marks: 1) - Please choose one

DSS can stimulate innovation in decision making by helping managers to existing decision making procedures.

- ► True Page#34
- ► False

### Question No: 13 (Marks: 1) - Please choose one

The term information architecture describes a specialized ----- which relates to the management of information and employment of informational tools.

# ► Skill Set Page#30

- ▶ Data Set
- ► Tool Set

The term information architecture describes a specialized skill set which relates to the management of information and employment of informational tools.

#### Question No: 14 (Marks: 1) - Please choose one

----- Generally, is the set of interconnected structural elements that provide the framework for supporting the entire structure?

- ► **Infrastructure** Page#29
- ► Decision Support System
- ► Management System

Infrastructure, generally, is the set of interconnected structural elements that provide the framework for supporting the entire structure

#### Question No: 15 (Marks: 1) - Please choose one

High level of foreign trade has resulted in imports and exports which require inter linkage for smooth coordination.

- ► True Page#19
- ► False

#### Question No: 16 (Marks: 1) - Please choose one

Which of the following sources are original materials on which other research is based?

#### ► Primary Page#02

- **▶** Secondary
- ► Tertiary
- ► None of these

Primary sources are original materials on which other research is based

#### **Question No: 17**

What factors need of information depends in any organization? Solution:-

Information requirements keep varying in accordance with

- Size of organization
- Its structure
- The Culture it follows
- Decision Making Structures
- Interested parties both internal and external

# **Question No: 18** Define TQM?

#### **Total Quality Management (TQM)**

TQM is a set of management and control activities which focus on quality assurance. The quality of the products and services is enhanced and then offered to consumers

# Question No: 19 (Marks: 2)

Enlist the types of models used in DSS.

Types of Models Used in DSS

- Physical Models
- Narrative Models
- Graphic Models
- Mathematical Models

# Question No: 20 (Marks: 3)

What is the need for accounting information system (AIS) to be linked to all the information systems in an organization?

Accounting information system is linked to all the information systems in an organization. This is important because the data required for proper bo keeping and generation of transactional reports is extracted from all over the organization. For instance sales information can be sought only from marketing information system and stock information is available in manufacturing information system.

The purpose of AIS is to accumulate data and provide decision makers (investors, creditors, and managers) with information to make decision.

# Question No: 21 (Marks: 5)

Discuss the attributes on which Organizational Information Requirements depends Organizations have various attributes which distinguish them from each other. No two organizations are similar in all respects. There have to have certain distinctive lines keeping them unique from each other. Information requirements keep varying in accordance with

- Size of organization
- Its structure
- The Culture it follows
- Decision Making Structures
- Interested parties both internal and external

An organization should consider the above mentioned requirements while devising a system which tailors for specific information needs. **LESSON 3** 

Question No: 22 (Marks: 10)

What are the management styles? Discuss in details.

Various management styles can be employed dependent on the culture of the business, the nature of the task, the nature of the workforce and the personality and skills of the leaders.

There are three Management Styles.

Authoritative

**Participative** 

Mixed

#### 1) Authoritative

An Autocratic or authoritarian manager makes all the decisions, keeping the information and decision making among the senior management.

#### 2) Participative

In a Democratic style, the manager allows the employees to take part in decision making; therefore everything is agreed by the majority. The communication is extensive in both directions. This style can be particularly useful when complex decisions need to be made that require a range of specialist skills

#### 3) Mixed

This approach is a combination of both above styles. Input is taken and respected, final decision is taken by the senior management keeping in view the views given by the employee.

#### Paper#10

# **MIDTERM EXAMINATION CS507- Information Systems**

#### Question No: 1 (Marks: 1) - Please choose one

Elements that exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization called------

- ► WTO
- ► Company Ordinance
- **► Business Environment Page#14**
- ► Company Structure

**Business Environment** is defined as "all elements that exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization

Question No: 2 (Marks: 1) - Please choose one

Every system comprises of basic components which in a co-ordination formulate a system.

- **►** True
- ► False

# Question No: 3 (Marks: 1) - Please choose one

Data warehouses are generally batch updated at the end of the day, week or some period.

- **►** True
- ► False

## Question No: 4 (Marks: 1) - Please choose one

Due to fluctuating changes in fashion trends, pre-seasonal planning becomes-----

# ► Critical Page#34

- ► Simple
- ► Moderate

#### Question No: 5 (Marks: 1) - Please choose one

Information systems based on Rational Man Model need to be based on availability of perfect and complete information on all alternatives so as to ensure certainty

- ► True Page#61
- **▶** False

#### **Rational Man Model**

Information systems based on this model need to be based on availability of perfect and complete information on all alternatives so as to ensure certainty.

#### Question No: 6 (Marks: 1) - Please choose one

In which of the following Models it is Difficult to convince some customers that the evolutionary approach is controllable

### ► Spiral Page#83

- ► Water Fall
- ► Incremental
- **▶** Iterative

**Spiral Model Weaknesses:** Difficult to convince some customers that the evolutionary approach is controllable

### **Question No: 7 (Marks: 1) - Please choose one**

Water Fall model places emphasis on documentation (such as requirements documents and design documents) as well as source code.

#### **▶** True

► False

Question No: 8 (Marks: 1) - Please choose one

Computer-aided manufacturing (CAM), is a form of automation where computers communicate work instructions directly to the manufacturing machinery.

# ► True Page#51

► False

# Question No: 9 (Marks: 1) - Please choose one

Which of the following is a form of automation where computers communicate work instructions directly to the manufacturing machinery?

- ► CAD
- ► CAM
- ► CIM

# Question No: 10 (Marks: 1) - Please choose one

Using a decision support system involves an interactive analytical modeling process.

- **► TRUE**
- ► FALSE

### Question No: 11 (Marks: 1) - Please choose one

Directories are example of \_\_\_\_\_\_ resource.

- ► Primary
- ► Secondary

# **► Tertiary** Page#03

Some examples of tertiary sources:

- 1. Almanacs and fact bos
- 2. Bibliographies (may also be secondary)
- 3. Chronologies
- 4. Dictionaries and encyclopedias (may also be secondary)
- 5. Directories

# Question No: 12 (Marks: 1) - Please choose one

\_ is the raw data entered in the computer system.

- ► **Input element** Page#20
- ► Control Mechanism
- ► Output System

#### Question No: 13 (Marks: 1) - Please choose one

Feed back is the integral part of the

- ► Open system
- ► Close System
- ► Closed Loop System Page#25

Question No: 14 (Marks: 1) - Please choose one

Spen and written form of an entity is used in \_\_\_\_\_ model.

► Physical

# **▶ Narrative** Page#37

► Graphical

The spen and written description of an entity as Narrative model is used daily by managers and surprisingly, these are seldom recognized as models.

For instance

All business communications are narrative models

# **Question No: 15 (Marks: 1) - Please choose one**

----- combines many human resource functions like benefits administration, payroll, recruiting and training etc.

### ► Human Resource Information System Page#54

- ► Account Information System
- ► Financial Information System

### **Human Resource Information Systems**

It is an information system that combines many human resources functions, including benefits administration, payroll, recruiting and training, and performance analysis and review into one package.

# Question No: 16 (Marks: 1) - Please choose one

In which of the following decisions the problems are non routine, critical and novel in nature, require individual judgment, evaluation and insight varying on case-to case basis.

- ► Semi-Structured decisions
- **►** Unstructured decisions
- ► Structured decisions

### Question No: 17 (Marks: 1)

Give any example that is basically a primary source but is also a secondary source too. A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events

Question No: 18 (Marks: 1)

**Define TQM?** 

TQM is a set a philosophy and style of management that gives everyone in an organization responsibility for delivering quality to the customer.

Question No: 19 (Marks: 2)

**Identify the Characteristics of the Incremental Model** 

#### **Characteristics of the Incremental Model**

- The system development is bren into many mini development projects
- Partial systems are successively built to produce a final total system.

- Highest priority requirements tackled early on.
- Once an incremented portion is developed, requirements for that increment are frozen.

Question No: 20 (Marks: 3)

What are the information requirements for Management level in Accounting & financial Information Systems.

#### **Management level**

- 1. Control over firm's financial resources
- 2. Investment management
- 3. Budget management
- 4. Tax management
- 5. Profitability & Performance Evaluation

### Question No: 21 (Marks: 5)

What should be the basic characteristics of paper free environment?

# **Paper Free Environment**

- Information overload enhances paper work.
- Maintenance of records in hard form has always proven to be a cumbersome task.
- An IS/CBIS should be efficient enough to properly manage of documents electronically.
- Customer orders met through Virtual Private Networks and intranets (to be discussed later).
- Payments made through Electronic payment system.
- Report generation and record analysis gets convenient and easy.

Question No: 22 (Marks: 10)

What are the management styles? Discuss in details.

**Repeat** 

# Paper#11

#### **MIDTERM EXAMINATION 2009**

CS507- Information Systems Time: 60 min Marks: 40

#### Question No: 1 (Marks: 1) - Please choose one

The organizational structures are formulated in order to efficiently manage which of the following:

- ▶ Business Cost
- **► Business Operations Page#05**
- ▶ Business Size

Question No: 2 (Marks: 1) - Please choose one

Elements that exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization called------

- ► WTO
- ► Company Ordinance

#### **▶** Business Environment

► Company Structure

### Question No: 3 (Marks: 1) - Please choose one

The comparison of actual system with expected system is done with the help of control mechanism.

► False

#### **▶** True

#### Question No: 4 (Marks: 1) - Please choose one

The study of business problem domain used to recommend improvements and specify the business Requirements for the solution is called:

# ► Risk Analysis Page#86

- ► System Analysis
- ► System Design
- ► Risk Management

# Question No: 5 (Marks: 1) - Please choose one

The First increment in incremental model is usually the core product which addresses the basic requirements of the system.

#### ► True Page#79

► False

The first increment is usually the core product which addresses the basic requirements of the system.

# Question No: 6 (Marks: 1) - Please choose one

Which of the following design involves breaking up the logical design into units?

### ► Physical Page#76

- ► Logical
- ► None of above options
- ► Commercial

The physical design involves breaking up the logical design into units, which in turn can be decomposed further into implementation units such as programs and modules.

#### Question No: 7 (Marks: 1) - Please choose one

Which of the following is a form of automation where computers communicate work instructions directly to the manufacturing machinery?

- ► CAD
- ► CAM
- ► CIM

### Question No: 8 (Marks: 1) - Please choose one

Information that is outdated, inaccurate, or hard to understand has much less value.

- **▶** True
- **▶** False

# Question No: 9 (Marks: 1) - Please choose one

Which of the following phase of decision making process involves selecting a course of action from those available?

- ▶ Design
- ► **Choice** Page#58
- ► Implementation
- ► Intelligence

# **Decision-making process**

Choice – selecting a course of action from those available

### Question No: 10 (Marks: 1) - Please choose one

There are TWO phases of the decision making process

- ► TRUE
- **► FALSE**

#### Question No: 11 (Marks: 1) - Please choose one

MIS is the primary source for the managers to be aware of red-alerts.

- ► TRUE Page#58
- ► FALSE

# Question No: 12 (Marks: 1) - Please choose one

Information quality checklist is the criteria to evaluate \_\_\_\_\_ of information.

- ► Size
- **▶** Quality
- ► Need

# **Question No: 13 (Marks: 1) - Please choose one**

Management is concerned with the day to day costs, production targets in

- ▶ Service sector
- Manufacturing Sector
- ► Trading sector

### Manufacturing Sector

Management is concerned with the day to day costs, production targets, quality of the product, delivery schedules, etc. Page#08

#### Question No: 14 (Marks: 1) - Please choose one

Organization is a group of elements that are integrated with the common purpose of achieving an object.

► True

### ► False Page#20

A system is a group of elements that are integrated with the common purpose of achieving an objective.

# Question No: 15 (Marks: 1) - Please choose one

The system used to record the transactions of routine and repetitive nature is called as

- ► Support system
- ► Decision support system

### ► Transaction control system Page#30

Transaction Processing System: This system is used to record transactions of routine and repetitive nature.

# Question No: 16 (Marks: 1) - Please choose one

Which of the following helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements?

- ► BRP
- **►** MRP
- ► CRP

### Question No: 17 (Marks: 1) - Please choose one

Cost benefit analysis is must in choosing an alternative in a decision making model.

- ► False
- ► True Page#62

#### Question No: 18 (Marks: 1) - Please choose one

A system that is not connected with its environment is called ------

- **►** Closed system
- ► Open system
- ► Open loop system

### Question No: 19 (Marks: 1) - Please choose one

\_\_\_\_\_\_ Sources are used, which simplify the process of finding the proximity Literature.

► Secondary Page#02

- ► Primary
- ► Tertiary

# Question No: 20 (Marks: 1) - Please choose one

An information system that automatically generates report on regular basis and is not used to monitor input or activities is called

- **▶** Open loop system
- ► Closed loop system
- ► Closed end System

# Question No: 21 (Marks: 2)

What is the basic benefit of diagrammatic view of system?

This helps to give a snapshot of what the entire system los like. Various diagrammatic tools can be used while designing the system. User/Accountant uses chart of accounts to access the relevant accounts in order to prepare different vouchers according to requirements. The purpose behind this entire activity is to record various transactions

# Question No: 22 (Marks: 2)

What are the information requirements for Strategic level in Accounting & financial Information Systems

# Strategic level

- 1. Investment goals
- 2. long range forecasts for firm's financial performance
- 3. Acquisition of financial resources and goals

#### Question No: 23 (Marks: 3)

List any three normative models of Choice Phase of decision making process.

# Types of normative model in choice phase of decision making process: Optimization

Finding an alternative with the most cost effective or highest achievable performance under the given constraints, by maximizing desired factors and minimizing undesired ones. In comparison, maximization means trying to attain the highest or maximum result or outcome without regard to cost or expense.

#### Rationalization

- More of good things, less of bad things
- Courses of action are known quantity
- Options ranked from best to worse

### **Sub optimization**

Decisions made in separate parts of organization without consideration of whole Situation where a process, procedure, or system yields less than the best possible

outcome or output, caused by a lack of best possible coordination between different components, elements, parts, etc.

# Question No: 24 (Marks: 3)

Differentiate between Incremental and iterative models with the help of one example each.

#### **Incremental vs. Iterative**

These sound similar, and sometimes are equated but there is a subtle difference:

- **Incremental:** add to the product at each phase
- **Iterative:** re-do the product at each phase

# **Example: Building a House**

- **Incremental:** Starts with a modest house, keep adding rooms and upgrades to it.
- **Iterative:** The design/construction map of the house is amended and improved and repeated until all the requirements are fulfilled.

# Question No: 25 (Marks: 5)

Discuss any five benefits of Marketing IS?

MKIS helps organizations in efficient channel management. Following can be identified as some of the benefits of MKIS.

- 1. Customer profiles need to be maintained focusing on their habits and spending patterns. MKIS helps in maintaining these profiles.
- 2. Information on what competitors have been up to is also critical marketing information. This should not be taken as espionage on competitors.
- 3. Forecasts of demand are also a critical part of marketing analysis. MKIS helps in achieving this as well.
- 4. Field sales can also be monitored where sales agents are used to market products.
- 5. Customers can be quickly updated based on their information kept in MKIS.
- 6. Dealers involved in sale of product can also be monitored to help enhance revenue's

#### Question No: 26 (Marks: 5)

Discuss System Analysis in the light of the following points:

- 1. A technique to map the system under study.
- 2. To drill down into the various aspects of the business process without losing sight of the complete system.
- System analysis helps to create an understanding of the business processes, their linkage with one another, the parameters governing the data flow within the business, the controls and checks built into the processes and the reporting needs in a business where a problem exists or for which the software needs to be designed.
- System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

# Paper#12

# MIDTERM EXAMINATION Spring 2010 CS507- Information Systems

#### Question No: 1 (Marks: 1) - Please choose one

Instead of Information, data is more important in day to day decision making.

**▶** True

### ► False Page#01

Information is required in day to day decision making.

# **Question No: 2 (Marks: 1) - Please choose one**

Medium size organizations usually have simple management structure than those of small organizations.

### ► False Page#07

► True

Small organizations usually have simple management structure.

# Question No: 3 (Marks: 1) - Please choose one

Organizational culture is the specific collection of values and norms that are shared by people and groups in an organization and that control the way they interact with each other and with stakeholders outside the

- ▶ Sector
- ► Country

#### **▶ Organization** Page#11

# Question No: 4 (Marks: 1) - Please choose one

The information from the system not used for control purpose called------

#### ► Open loop system Page#20

- ► Closed loop system
- ▶ Open end System

#### **Open-Loop System**

The determinant factor is in an open loop system is that the information from the system not used for control purpose. This is done by using the output to generate feed back for control purposes.

# Question No: 5 (Marks: 1) - Please choose one

-----infrastructure consists of the physical facilities services and management that support all computing resources in an organization

### **►** Information

**▶** Decision

► Management

#### Question No: 6 (Marks: 1) - Please choose one

The turnaround time from the input of the transaction to the production for the output must be a few ------

- ► Minutes or less
- ► Hours or less

# **▶ Seconds or less Page#31**

Businesses cannot afford to have customers waiting for a TPS to respond, the turnaround time from the input of the transaction to the production for the output must be a few seconds or less

#### Question No: 7 (Marks: 1) - Please choose one

Accounts should have a control over various recording points in the entire process from procurement to finished good store room.

► False

### ► True Page#53

### Question No: 8 (Marks: 1) - Please choose one

Which of the following views organization as a combination of process oriented groups whose information needs are related but Independent?

- **► OIS** Page#41
- ► MIS
- ► EIS
- ► CBIS

The term OIS views organization as a combination of process oriented groups whose information needs are related but independent.

# **Question No: 9 (Marks: 1) - Please choose one**Organizations are distinguished on the basis of

- ► Attributes
- ► Policy
- **►** Management

#### Question No: 10 (Marks: 1) - Please choose one

Devaluation of currency is called \_\_\_\_\_

► Interest rate

#### **▶** Inflation

► Markup

# Question No: 11 ( Marks: 1 ) - Please choose one

is not connected with environment.

- **►** Close system
- ▶ Open system
- ► Closed Loop System

### Question No: 12 (Marks: 1) - Please choose one

Incremental model combines the elements of the RAID model with the philosophy of prototyping.

► True

# ► False Page#79

Incremental Model

This model combines the elements of the waterfall model with the philosophy of prototyping.

# Question No: 13 (Marks: 1) - Please choose one

Which of the following models is an approach for developing systems based on producing deliverables frequently/repetitively?

- Iterative
- ► Incremental
- ► RAID
- ► SDLC

#### Question No: 14 (Marks: 1) - Please choose one

The spiral lifecycle model is a combination of the classic RAID model and aspects of risk analysis.

► True

# ► False Page#82

The spiral lifecycle model is a combination of the classic waterfall model and aspects of risk analysis.

# Question No: 15 (Marks: 1) - Please choose one

Models are three dimensional representation of an entity (Object/Process).

- ▶ Physical Page#37
- ► Narrative
- ► Graphical
- Physical models are three dimensional representation of an entity (Object / Process).

#### Question No: 16 (Marks: 1) - Please choose one

There are five phases of decision making process.

- **►** True
- ► False

### Question No: 17 (Marks: 1) - Please choose one

System analysts work as a link between business people and computer programmers.

# ► True Page#87

**▶** False

### Question No: 18 (Marks: 1) - Please choose one

Decision support systems are designed to be ad hoc and quick-response systems which are initiated and controlled by decision makers.

#### **► TRUE**

► FALSE

# Question No: 19 (Marks: 1) - Please choose one

\_\_\_\_\_ is the set of interconnected structural elements that provide the framework for supporting the entire

► Management System

#### **►** Infrastructure

► Decision Support System

### Question No: 20 (Marks: 1) - Please choose one

There are five phases of the decision making process, first one is intelligence.

# **►** True

**▶** False

# Phases of decision-making process are:

1. Intelligence, 2. Design, 3 Choices, 4 Implementation, 5 monitoring

#### Question No: 21 (Marks: 2)

List any two tools used to implement TQM.

There are certain Graphical tools used to implement and promote TQM. For instance

- Histogram
- Pareto Analysis
- Cause & Effect Diagram

#### Question No: 22 (Marks: 2)

Identify the basic function and responsibilities of a system analyst.

"These are knowledge workers who facilitate the development of information systems and computer applications by bridging the communications gap that exists between non-technical system users, and system designers and developers."

Systems analysts work as a link between Business people, & Computer Programmers. Business People may define the business to be computerized, i.e. establish scope of computerization.

Question No: 23 (Marks: 3)

Define basic goals of Computer Integrated Manufacturing (CIM)

#### CIM has three basic goals

- 1. Simplification of all manufacturing technologies and techniques
- 2. Automation of as many of the manufacturing processes as possible by integration of many information technologies like
- ➤ **Flexible Manufacturing Systems** a form of flexible automation in which several machine tools are linked together by a material-handling system controlled by a central computer. It is distinguished from an automated production line by its ability to process more than one product style simultaneously.
- ➤ **Computer aided Engineering (CAE)** -- the application of computer software in engineering to analyze the robustness and performance of components, assemblies, products and manufacturing tools.
- ➤ **Just in time (JIT)** A Japanese idea that inventory is manufactured (or acquired) only as the need for it arises or in time to be sold (or used). A major goal is to cut down on inventory investment.
- 3. Integration and coordination of all the manufacturing aspects through computer hardware and software

# Question No: 25 (Marks: 5)

Define different models of SDLC?

**Types of System Development Life-Cycle Model** 

#### **❖** Waterfall model / Classic lifecycle/ Linear Sequential Model

The waterfall model is a software development model (a process for the creation of software) in which development is seen as flowing steadily downwards (like a waterfall) through the various phases

#### **❖** Incremental Models

In incremental models, software is built not written. Software is constructed step by step in the some way a building is constructed. The products is designed, implemented, integrated and tested as a series of incremental builds, where a build consists of code pieces from various modules interacting together to provide a specific functional capability and testable as a whole.

#### Iterative Models

In these models customer feed back is taken at each phase and project is modified accordingly – if need be. Prototypes are used in these models.

#### Question No: 26 (Marks: 5)

Differentiate between Empire Building and Garbage Can Model.

#### **Empire Building**

Empire building is a business term that refers to a common problem in larger organizations, in which managers attempt to gather more administrative and financial

power. Power can only be shared in an organization with key employees in terms of their responsibilities & functions. Such employees are the key players in the decision making process. Hence decisions taken in an organization are a result of collective efforts of the leaders involved. This model is also termed as Political Model.

### **Garbage Can Model**

This model states that organizations are not rational. Decisions made are largely on accidental basis. Hence wrong solutions may be applied to wrong problems in an organization and critical mistakes may occur. Information systems should be designed to support and assist in relevant decision making, instead of making unrelated and wrong decisions.

# Paper#13

# **MIDTERM EXAMINATION 2010**

CS507- Information Systems Time: 60 min Marks: 40

#### Question No: 1 (Marks: 1) - Please choose one

Information should be tailored in accordance with the organization's culture and structure.

- ► True Page#13
- ► False

# Question No: 2 (Marks: 1) - Please choose one

The information from the system not used for control purpose called------

- ► Open loop system Page#20
- ► Closed loop system
- ► Open end System

The determinant factor is in an open loop system is that the information from the system not used for control purpose.

#### Question No: 3 (Marks: 1) - Please choose one

A system is a group of ------that are integrated with the common purpose of achieving an objective.

- **▶** Information
- ▶ Data Sets
- ► **Elements** Page#20

A system is a group of elements that are integrated with the common purpose of achieving an objective.

### Question No: 4 (Marks: 1) - Please choose one

With a -----decision environment, there is the possibility of having very quick and very accurate feedback on the decision process.

# ► Closed-loop Page#25

- ► Open-loop
- ► Closed System

With a closed-loop decision environment, there is the possibility of having very quick and very accurate feedback on the decision process.

#### Question No: 5 (Marks: 1) - Please choose one

The departmental structures are ----- in banking and financial sector.

- Different
- **▶** Same
- ► Mixed

# Question No: 6 (Marks: 1) - Please choose one

Information by itself is proving to be the most critical resource for organizations.

- ► True Page#55
- **▶** False

#### Question No: 7 (Marks: 1) - Please choose one

Plans provide a direction but not framework for action.

- **►** True
- ► False Page#64

# Plans provide a direction and framework for action.

# Question No: 8 (Marks: 1) - Please choose one

Prototyping is the process of quickly putting together a working model in order to test various aspects of the design to gather early user feedback.

- ► True Page#83
- ► False

#### Question No: 9 (Marks: 1) - Please choose one

Decision making is the cognitive process of selecting a course of action from among multiple alternatives:

- **►** True
- ► False

### Question No: 10 (Marks: 1) - Please choose one

The procedures to follow when decision is needed can be specified in advance

- ► True
- ► False

#### **Question No: 11 (Marks: 1) - Please choose one**

Companies are investing in data-driven decision support application frameworks to help them respond to • Changing market conditions & • Customer needs

**► TRUE** 

► FALSE

Question No: 12 (Marks: 1) - Please choos	e one
Board of Directors are elected from	
► Customers	

- **►** Share holders
- ► Employees

# Question No: 13 (Marks: 1) - Please choose one

In \_\_\_\_\_\_ style managers allow employees to take part in decision making.

- ► Authoritative
- ▶ Mixed
- Democratic

### Question No: 14 (Marks: 1) - Please choose one

Closed System depends on \_\_\_\_\_ and data.

- **▶** internal resources Page#24
- ► External resources
- ► Procedures

When we refer to a closed system we talk of a system that is dependant on internal resources and data for decision making rather than external environment.

### Question No: 15 (Marks: 1) - Please choose one

The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

- ► True Page#82
- **▶** False

#### Question No: 16 (Marks: 1) - Please choose one

System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

#### ► True Page#86

► False

#### Question No: 17 (Marks: 1) - Please choose one

Information requirements keep varying in accordance with Size of organization, its structure. Is it true?

► No

**▶** Yes

Question No: 18 (Marks: 1) - Please choose one

Accounts should have a control over various recording points in the entire process from procurement to finished goods store room.

# **►** True

► False

### Question No: 19 (Marks: 1) - Please choose one

Which of the following are the examples of Primary sources?

- ► Commentaries, review articles and literature reviews
- ▶ Directories, Guidebos, manuals, Chronologies

# ► Interviews, surveys and fieldwork Page#02

► None of the

Some examples of primary sources:

- 1. Scientific journal articles reporting experimental research results
- 2. Proceedings of Meetings, Conferences.
- 3. Technical reports
- 4. Dissertations or theses (may also be secondary)
- 5. Patents
- 6. Sets of data, such as census statistics
- 7. Works of literature (such as poems and fiction)
- 8. Diaries
- 9. Autobiographies
- 10. Interviews, surveys and fieldwork

#### Question No: 20 (Marks: 1) - Please choose one

An information system that automatically generates report on regular basis and is not used to monitor input or activities is called:

#### **▶** Open loop system

- ► Closed loop system
- ► Closed end System

#### Question No: 21 (Marks: 2)

Enlist the types of models used in DSS.

Types of Models Used in DSS

- Physical Models
- Narrative Models
- Graphic Models
- Mathematical Models

### Question No: 22 (Marks: 2)

Why prototypes are used?

In many fields, there is great uncertainty as to whether a new design will actually do what is desired. New designs often have unexpected problems. A prototype is built to test the

function of the new design before starting production of a product. Building the full design is often expensive and can be time consuming. A prototype allows manufacturers to rapidly and inexpensively test the parts of the design that are most likely to have problems, solve those problems, and then build the full design.

### Question No: 23 (Marks: 3)

Various considerations need to be kept in mind while defining parameters for desired output in system designing. What should be them? Identify any three.

Various considerations need to be kept in mind while defining parameters for desired output. These should generally focus on:

- Assuring purposeful output
- Providing output as defined and required by users
- Providing appropriate information
- Assuring distribution of output as per client specified requirements.
- Minimizing throughput time and Query time.
- Ensuring that output is available in client required mode.

# Question No: 24 (Marks: 3)

List any three benefits of CRM.

#### **Benefits of CRM**

- Maintains and enhances customer base
- Encourages customer loyalty
- Gaining more customers' wallet-share
- The more effective a company's customer retention and defection management strategy, the less they need to plug the gap with new customers, who are expensive to recruit.
- CRM help in establishing communication to encourage customers to share information about their
- Habits.
- Tastes and preferences
- Interests in Co's brand extension initiatives

#### Question No: 25 (Marks: 5)

Discuss different types of problems we faced in decision making process?

#### **Types of Problems**

Nature of problem determines the approach to decision making to be followed to solve it. There are three broad categories.

- **Structured:** Well-structured problems are constrained problems with convergent solutions that engage the application of a limited number of rules and principles within well-defined parameters.
- **Unstructured:** Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and

principles are necessary for the solution or how they are organized and which solution is best.

• **Semi-structured** – a gray area lies between the structured and unstructured range. Here part of the decision can be specified allowing for certain factors out of control.

### Question No: 26 (Marks: 5)

Discuss System Analysis in the light of the following points:

- 1. A technique to map the system under study.
- 2. To drill down into the various aspects of the business process without losing sight of the complete system.
- System analysis helps to create an understanding of the business processes, their linkage with one another, the parameters governing the data flow within the business, the controls and checks built into the processes and the reporting needs in a business where a problem exists or for which the software needs to be designed.
- System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

# Paper#14

### **MIDTERM EXAMINATION**

Spring 2010

CS507- Information Systems (Session - 5) Time: 60 min Marks: 40

#### Question No: 1 (Marks: 1) - Please choose one

Which of the following is an international, multilateral organization, which was created as a result of the Uruguay round of discussion in <u>1994</u> to harmonic world trade?

- ► SAFTA
- ► SAARC
- ► WTO Page#14

The World Trade Organization (WTO) is an international, multilateral organization, which was created as a result of the Uruguay round of discussion in 1994 to harmonic world trade.

#### Question No: 2 (Marks: 1) - Please choose one

CBIS helps in updating every change being triggered in less time and with more effort.

- ► True
- ▶ False

Question No: 3 (Marks: 1) - Please choose one

----- Simply means a particular technique of directing one's attention in learning, discovery or problem solving.

- ► Robustness
- ► **Heuristic**
- ► DSS
- ► EIS

# Question No: 4 (Marks: 1) - Please choose one

Data Warehouse combines databases across an entire enterprise

# ► True Page#35

► False

The term data warehouse generally refers to the combination of many different databases across an entire enterprise.

#### Question No: 5 (Marks: 1) - Please choose one

Knowledge-Discovery in Databases and Data mining are known as thing.

#### **►** True

► False

# Question No: 6 (Marks: 1) - Please choose one

Production subsystem needs to be linked with the marketing system to -----right amount of product.

- ► **Produce**
- ► Sale
- ▶ Purchase

#### Question No: 7 (Marks: 1) - Please choose one

Decisions in which the decision maker must provide judgment, evaluation, and insights into the problem definition would be characterized as:

- ► Structured
- ► Semi Structured
- Unstructured

### Question No: 8 (Marks: 1) - Please choose one

Which of the following are knowledge workers who facilitate the development of information systems and computer applications by bridging the communications gap that exists between non-technical system users, and System designers and developers?

- System Analysts
- ► Software Engineers
- ► System Designers
- ► Chief Executives

# Question No: 9 (Marks: 1) - Please choose one

Partial systems are successively built to produce a final total system in the following model:

- ► **Incremental Model Page#80**
- ▶ Water Fall
- ► RAID
- ► Iterative Model

# Question No: 10 (Marks: 1) - Please choose one

Computer-aided manufacturing (CAM, is a form of automation where computers communicate work instructions directly to the manufacturing machinery.

#### ► True Page#51

**▶** False

#### Question No: 11 (Marks: 1) - Please choose one

Information quality checklist is the criteria to evaluate \_\_\_\_\_ of information.

- ► Size
- Quality
- ► Need

# Question No: 12 (Marks: 1) - Please choose one

In \_\_\_\_\_\_ style managers allow employees to take part in decision making.

- ► Authoritative
- ► Mixed
- Democratize

#### Question No: 13 (Marks: 1) - Please choose one

\_\_\_\_\_ is the set of interconnected structural elements that provide the framework.

- **►** Infrastructure
- ► System
- ▶ Organization

#### Question No: 14 (Marks: 1) - Please choose one

\_\_\_\_\_ is known as father of warehouse.

- ► Stephen hawking
- ► Bill gates
- ► Bill Inmon Page#33

Decision Support Systems was defined by Bill Inmon, father of data warehouse.

#### **Question No: 15 (Marks: 1) - Please choose one**

Debtor's aging report is an example of the following phase?

**►** <u>Intelligence</u>

- ► Choice
- ▶ Design

# Question No: 16 (Marks: 1) - Please choose one

Devising a discount or training policy is an example of design phase.

- **► TRUE**
- ► FALSE

#### Question No: 17 (Marks: 1) - Please choose one

\_\_\_\_\_ is the set of interconnected structural elements that provide the framwork for supporting the entire structure

- ► Management System
- **►** Infrastructure
- ► Decision Support System

### Question No: 18 (Marks: 1) - Please choose one

A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events.

### **▶** True

► False

### Question No: 19 (Marks: 1) - Please choose one

\_ Sources are used, which simplify the process of finding the proximity

Literature.

- **►** Secondary
- ► Primary
- ► Tertiary

#### Question No: 20 (Marks: 1) - Please choose one

Evaluate recovery patterns, relevant costs involved is an example of monitoring

- **► TRUE**
- ► FALSE

### Question No: 21 (Marks: 2)

What are the information requirements for operational level in Accounting & financial Information Systems.

Operational Level Requirements in Accounting & financial Information Systems

- 1. Cash flow statements through various transactions
- 2. Inventory and debtor's management
- 3. Creditors Management

Question No: 22 (Marks: 2)

Identify the purpose of Feasibility study.

# **Purpose of Feasibility Study**

The purpose of feasibility study is to obtain a commitment to change and to evaluate whether cost effective solutions are available to address the problem or opportunity that has been identified.

**Question No: 23 (Marks: 3)** List any three benefits of CRM.

Following are the three benefits of CRM.

Benefits of Customer Relationship Management (CRM)

- 1. To achieve CRM, a company wide set of tools, technologies, and procedures promote the relationship with the customer to increase sales.
- 2. Its objectives are to increase profitability, revenue, and customer satisfaction.
- 3. Encourages customer loyalty

**Question No: 24 (Marks: 3)** Briefly describe Incremental Model.

#### **Incremental Model**

The incremental model is a method of software or Information System development where the model is designed, implemented and tested incrementally until the product is finished. It involves both development and maintenance. This model combines the elements of the waterfall model with the philosophy of prototyping.

Question No: 25 (Marks: 5)

Discuss incremental Model with an example?

#### **Incremental Model**

The incremental model is a method of software or Information System development where the model is designed, implemented and tested incrementally until the product is finished. It involves both development and maintenance. This model combines the elements of the waterfall model with the philosophy of prototyping.

#### **Example of an Incremental Model**

An example of this incremental approach is observed in the development of word processing applications where the following services are provided on subsequent modules:

Advanced editing and document production functions

Basic file management, editing and document production functions

Spell and grammar checking

Advance page layout

**Question No: 26 (Marks: 5)** Differentiate MIS from DSS.

**MIS** 

1. Provides information on monitoring and controlling the business

- 2. Fixed and regular reports are generated from data kept in TPS.
- 3. Report formats are predefined.
- 4. User is part of the system
- 5. Controlled by IT Dept

#### **DSS**

- 1. Helps in non routine decision making
- 2. Users are not linked with the structured information flows.
- 3. Greater emphasis on models, display graphics & ad hoc queries
- 4. DSS is a small part of users' actions.
- 5. Directly used by middle level managers

# Paper#15

# MIDTERM EXAMINATION Spring 2010 CS507- Information Systems

#### Question No: 1 (Marks: 1) - Please choose one

A hierarchical organization is structured in a way such that every entity in the organization, except one, is subordinate to a single other entity.

# **► True** Page#10

**▶** False

### Question No: 2 (Marks: 1) - Please choose one

Systems have collection of predefined -----related to each other in a sequenced logical manner in order to collectively achieve the desired results.

- ► **Procedures** Page#18
- ► Sequences
- ▶ Policies

# Question No: 3 (Marks: 1) - Please choose one

The results given by the system after the process has been performed on the data being input to the system called as-----.

#### **▶** Output

- ► Input
- ▶ Processing

#### Question No: 4 (Marks: 1) - Please choose one

Which type of decision is one for which there may be several "right" answers and there is no precise way to get a right answer?

► Structured

#### **▶** Unstructured

► Semi-Structured

# Question No: 5 (Marks: 1) - Please choose one

Which of the following level is formulation of new sales products, and identifying new sales opportunities?

- ► Operational
- ► Managerial
- **▶ Strategic Page#42**

# Question No: 6 (Marks: 1) - Please choose one

Every transaction that an organization undertakes has a financial impact, to be recorded and reported by the accounts & finance department.

- **▶** True
- **▶** False

# Question No: 7 (Marks: 1) - Please choose one

The procedures to follow when decision is needed can be specified in advance

- **►** True
- ▶ False

# Question No: 8 (Marks: 1) - Please choose one

Companies are investing in data-driven decision support application frameworks to help them respond to

- · Changing market conditions
- Customer needs
- **► TRUE**
- ► FALSE

### Question No: 9 (Marks: 1) - Please choose one

Information that is outdated, inaccurate, or hard to understand has much less value

- **► TRUE**
- ► FALSE

#### Question No: 10 (Marks: 1) - Please choose one

In \_\_\_\_\_ final product is intangible

#### ► Service sector Page#08

- ► Manufacturing Sector
- ► Trading sector

### Question No: 11 (Marks: 1) - Please choose one

is a set of defined set of instructions aimed to achieve goals

- **▶** Procedure
- **▶** System

▶ Organization

Question No: 12 (Marks: 1) - Please choose one

Closed System depends on \_\_\_\_\_ and data.

- ► Internal resources
- ► External resources
- ► Procedures

### Question No: 13 (Marks: 1) - Please choose one

is the set of interconnected structural elements that provide the framework.

- **►** Infrastructure
- **▶** System
- ► Organization

# Question No: 14 (Marks: 1) - Please choose one

Incremental model combines the elements of the RAID model with the philosophy of prototyping.

► True

**▶** False

# Question No: 15 (Marks: 1) - Please choose one

System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

#### **►** True

► False

# Question No: 16 (Marks: 1) - Please choose one

Which of the following model is a series of short waterfall cycles, each producing an early prototype representing a part of the entire project?

- ► Spiral Page#82
- **▶** Iterative
- ► WaterFall
- ► Incremental

### **Question No: 17 (Marks: 1) - Please choose one**

There are five phases of the decision making process, first one is intelligence.

**►** True

**▶** False

Question No: 18 (Marks: 1) - Please choose one

\_\_\_\_\_ Information is just like feedback of organization image in public.

► Informal

#### **▶** External

► Formal

# **Question No: 19 (Marks: 1) - Please choose one**

\_\_\_\_\_ sources materials in which the information from secondary sources has been digested.

**▶** Primary

# **▶** Tertiary

► Secondary

### Question No: 20 (Marks: 1) - Please choose one

In which of the following category information is presented in its original form, neither interpreted nor condensed nor evaluated by other writers?

#### **▶** Primary Information

- ► Tertiary Information
- ► Secondary Information
- ► All of above

### Question No: 21 (Marks: 2)

What do we mean by cognitive process?

<u>Cognitive process</u> is the mental process of knowing, including aspects such as awareness, perception, reasoning, and judgment.

#### Question No: 22 (Marks: 2)

Identify the basic function and responsibilities of a system analyst.

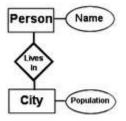
"These are knowledge workers who facilitate the development of information systems and computer applications by bridging the communications gap that exists between non-technical system users, and system designers and developers."

Systems analysts work as a link between Business people, & Computer Programmers. Business People may define the business to be computerized, i.e. establish scope of computerization.

#### Question No: 23 (Marks: 3)

What do you understand by ERD? Define briefly

An entity-relationship (ER) diagram is a specialized graphic that illustrates the interrelationships between entities in a database. ER diagrams often use symbols to represent three different types of information. Boxes are commonly used to represent entities. Diamonds are normally used to represent relationships and ovals are used to represent attributes.



Consider the example of a database that contains information on the residents of a city. The ER diagram shown in the image above contains two entities --people and cities. There is a single "Lives In" relationship. In our example, due to space constraints, there is only one attribute associated with each entity. People have names and cities have populations. In a real-world example, each one of these would likely have many different attributes.

# Question No: 24 (Marks: 3)

List any three normative models of Choice Phase of decision making process.

# Types of normative model in choice phase of decision making process: Optimization

Finding an alternative with the most cost effective or highest achievable performance under the given constraints, by maximizing desired factors and minimizing undesired ones. In comparison, maximization means trying to attain the highest or maximum result or outcome without regard to cost or expense.

#### **Rationalization**

- More of good things, less of bad things
- Courses of action are known quantity
- Options ranked from best to worse

#### **Sub optimization**

Decisions made in separate parts of organization without consideration of whole Situation where a process, procedure, or system yields less than the best possible outcome or output, caused by a lack of best possible coordination between different components, elements, parts, etc.

#### Question No: 25 (Marks: 5)

What do you understand by system design and identify the steps it includes.

System design includes the desired features and operations in detail, including screen layouts, business rules, process diagrams other documentation. It involves converting the informational, functional, and network requirements identified during the initiation and planning phases into unified design specifications. This includes

- Formulation of strategic requirements
- Organizational & job design

- Elicitation of detailed requirements
- Design of the information flow
- Design of database
- Design of user interface
- Physical design
- Design of hardware & software platform

# Question No: 26 (Marks: 5)

DSS are used to take help in Semi structured decisions. What does DSS use as support in order to facilitate Semi Structured Decision making?

#### **Semi-structured Decisions**

The term is used to refer to the grey area of decisions which lie between the two extremes. Some (but not all) structured phases and often solved using standardized solution procedures and human judgment.

A gray area lies between the structured and unstructured range. Here part of the decision can be specified allowing for certain factors out of control.

# <u> Paper#1</u>6

# **MIDTERM EXAMINATION 2010**

CS507- Information Systems Time: 60 min Marks: 40

# Question No: 1 (Marks: 1) - Please choose one

Medium size organizations usually have simple management structure than those of small organizations.

True

**False** 

# Question No: 2 (Marks: 1) - Please choose one

Information should be tailored in accordance with the organization's culture and structure.

<u>True</u>

False

#### Question No: 3 (Marks: 1) - Please choose one

----- needs data preparation which may involve filtering data and data transformations, selecting subsets of records?

Model Building

Deployment

#### Exploration Page#36

Exploration – includes data preparation which may involve filtering data and data transformations, selecting subsets of records.

# **Question No: 4 (Marks: 1) - Please choose one**

Decision making is the cognitive process of selecting a course of action from among ------ Alternatives

# Multiple Page#56

Double

Triple

Decision making is the cognitive process of selecting a course of action from among multiple alternatives.

# Question No: 5 (Marks: 1) - Please choose one

The study of business problem domain used to recommend improvements and specify the business Requirements for the solution is called:

### **System Analysis** Page#86

System Design

Risk Management

Risk Analysis

System analysis can be defined simply as: "The study of business problem domain to recommend improvements and specify the business requirements for the solution."

# Question No: 6 (Marks: 1) - Please choose one

In which of the following Models it is Difficult to convince some customers that the evolutionary approach is controllable

#### **Spiral**

Water all

Incremental

Iterative

#### Question No: 7 (Marks: 1) - Please choose one

Partial systems are successively built to produce a final total system in the following model:

Waterfall

RAID

Iterative Model

# **Incremental Model Page#80**

### Question No: 8 (Marks: 1) - Please choose one

Decision making is the cognitive process of selecting a course of action from among multiple alternatives

#### True

False

Question No: 9 (Marks: 1) - Please choose one

Using a decision support system involves an interactive analytical modeling process True False Question No: 10 (Marks: 1) - Please choose one Source of information is generally categorize in primary, secondary and **Proximity** Initially **Tertiary** Question No: 11 (Marks: 1) - Please choose one Commentaries are the example of \_\_\_\_\_ sources. Primary Tertiary Secondary Page#3 Question No: 12 (Marks: 1) - Please choose one Board of Directors are elected from \_\_\_\_\_ **Employees** Customers Share holders Question No: 13 (Marks: 1) - Please choose one is a group of elements that are integrated with common purpose of objective. Procedure System Firm Question No: 14 (Marks: 1) - Please choose one Word Processing is an example of the following system: **Office automation system Page#33** Decision support system Word processing Question No: 15 (Marks: 1) - Please choose one is known as father of warehouse. Stephen hawking Bill gates **Bill Inmon** 

Question No: 16 (Marks: 1) - Please choose one

The Iterative model emphasizes the need to go back and reiterate earlier steps number of times as the project progresses.

True

# <mark>False</mark> Page#82

The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses

### Question No: 17 (Marks: 1)

Environment is a collection of different elements. List them.

It is a collective reference made to the following factors

- Legal
- Ethics
- Economic
- Social
- Technological

### Question No: 18 (Marks: 1)

Enlist the categories of the Support system

Support systems can be classified into two categories

- Office automation systems
- Decision support systems

### Question No: 19 (Marks: 2)

Identify any two reasons to use Incremental Models.

In incremental models, software is built not written. Software is constructed step by step in the same way a building is constructed. The products is designed, implemented, integrated and tested as a series of incremental builds, where a build consists of code pieces from various modules interacting together to provide a specific functional capability and testable as a whole.

Question No: 20 (Marks: 3)

Define CAD?

Computer Aided Design (CAD)

"It is a system that enables drawings to be constructed on a computer screen and subsequently stored, manipulated and updated electronically."

### Question No: 21 (Marks: 5)

Discuss the attributes on which Organizational Information Requirements depends Organizations have various attributes which distinguish them from each other. No two organizations are similar in all respects. There have to have certain distinctive lines keeping them unique from each other. Information requirements keep varying in accordance with

- Size of organization
- Its structure
- The Culture it follows
- Decision Making Structures
- Interested parties both internal and external

An organization should consider the above mentioned requirements while devising a system which tailors for specific information needs. **LESSON 3** 

Question No: 22 (Marks: 10)

What are the components of the Expert System and how they are different from the neural network?

There are four main components of Expert systems

- **User Interface:** to enable the manager to enter instructions and information into an expert system to receive information from it.
- **Knowledge Base**: it is the database of the expert system. It contains rules to express the logic of the problem.
- **Inference engine:** it is the database management system of the expert system. It performs reasoning by using the contents of the knowledge base.
- **Development engine** it is used to create an expert system.

**Neural Network vs. Expert System** 

Expert systems seek to model a human expert's way of solving problems. They are highly specific to seeking solutions. Neural networks do not model human intelligence. They seek to put intelligence into Hardware in the form of generalized capability to learn.

Paper#17

# MIDTERM EXAMINATION Spring 2010 Cs-507 information system (session-2)

1. Small organizations usually have complex management structure.

True

False Page#07

Small organizations usually have simple management structure

2. Organizational culture is the specific collection of values and norms that are shared by people and groups in an organization and that control the way they interact with each other and with stakeholders outside the

Sector

Country

**Organization** 

3. The organization refers to an organizational structure with few or no levels of intervening management between staff and managers is called
Hierarchical organization  Flat Organization  Pyramid Organization
4. The Islamic ethical system differs from secular ethical systems and from the moral code advocated by other  Religions  Countries  Organizations
5. The components of open loop system do not include control and feedback mechanism.  True Page#20  False  The components of open loop system do not include control and feedback mechanism due to non-existence of internally defined objectives.
6. Every system comprises of basic components which in a co-ordination formulate a system.  True  False
7. The term information architecture describes a specialized which relates to the management of information and employment of informational tools.  Skill Set  Data Set Tool Set
8 helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements.  BRP  MRP  CRP
9. Prototyping is the process of quickly putting together a working model in order to test various aspects of the design to gather early user feedback.

False

10 .Which of the following phase of decision making process involves selecting a

course of action from those available? Intelligence Design Choice Implementation
11. There are TWO phases of the decision making process TRUE FALSE
12 is the set of interconnected structural elements that provide the framework.  Infrastructure System Organization
13. Which of the following increment in incremental model is usually the core product which addresses the basic requirements of the system?  First Page#79  Second  Third
The first increment is usually the core product which addresses the basic requirements of the system.
14. Which of the following helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements?  BRP  MRP  CRP
15is a gray area lies between structured and unstructured range where part of the decision can be specified allowing for certain factors out of control.  Unstructured  Semi-Structured  Structured
16. Which of the following model is a series of short waterfall cycles, each producing an early prototype representing a part of the entire project?

# **Spiral**

**Iterative** Water fall Incremental

17. Which of the following is a method of software/ Information System development where the model is designed, implemented and tested incrementally until the product development is completed?

#### **Incremental Model**

WaterFall Model Iterative Model **RAID** 

18. Cost benefit analysis is must in choosing an alternative in a decision making model.  False  True
19 is the set of interconnected structural elements that provide the framework for supporting the entire structure
Management System
<u>Infrastructure</u>
Decision Support System
20. The flow of information in organization can beways.  1 2 3 4 There can be sources of information both internal and external to the organization
Question No: 21 (Marks: 2)
List any two tools used to implement TQM.
There are cortain Craphical tools used to implement and promote TOM. For instance

There are certain Graphical tools used to implement and promote TQM. For instance

- Histogram
- Pareto Analysis
- Cause & Effect Diagram

Question No: 22 (Marks: 2)

Differentiate between Incremental and iterative models with the help of one example each.

#### **Incremental vs. Iterative**

These sound similar, and sometimes are equated but there is a subtle difference:

- **Incremental:** add to the product at each phase
- **Iterative:** re-do the product at each phase

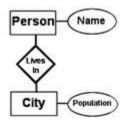
#### **Example: Building a House**

- **Incremental:** Starts with a modest house, keep adding rooms and upgrades to it.
- **Iterative:** The design/construction map of the house is amended and improved and repeated until all the requirements are fulfilled.

### Question No: 23 (Marks: 3)

## What do you understand by ERD? Define briefly

An entity-relationship (ER) diagram is a specialized graphic that illustrates the interrelationships between entities in a database. ER diagrams often use symbols to represent three different types of information. Boxes are commonly used to represent entities. Diamonds are normally used to represent relationships and ovals are used to represent attributes.



Consider the example of a database that contains information on the residents of a city. The ER diagram shown in the image above contains two entities --people and cities. There is a single "Lives In" relationship. In our example, due to space constraints, there is only one attribute associated with each entity. People have names and cities have populations. In a real-world example, each one of these would likely have many different attributes.

#### **Question No: 24:**

Identify the various phases of the decision making process (Marks: 3)

There are five phases of the decision making process

#### **Decision-making process**

- **Intelligence** searching for conditions in the environment that call for decisions
- **Design** inventing, developing, and analyzing possible courses of action
- **Choice** selecting a course of action from those available
- **Implementation** implementing the selected course of action
- **Monitoring** checking the consequences of the decision made after implementation

**Question No: 25:** 

Identify the situation where spiral models should be used? (Marks: 5)

**SPIRAL MODEL** 

SPIRAL is an iterative approach to system development. The spiral lifecycle model is a combination of the classic waterfall model and aspects of risk analysis. This model is very appropriate for large and complex Information Systems. The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses. It's actually a series of short waterfall cycles, each producing an early prototype representing a part of the entire project. It is a circular view of the software lifecycle as opposed to the linear view of the waterfall approach. It can incorporate other models in its various developmental phases.

Question No: 26 (Marks: 5)

Differentiate between Empire Building and Garbage Can Model.

#### **Empire Building**

Empire building is a business term that refers to a common problem in larger organizations, in which managers attempt to gather more administrative and financial power. Power can only be shared in an organization with key employees in terms of their responsibilities & functions. Such employees are the key players in the decision making process. Hence decisions taken in an organization are a result of collective efforts of the leaders involved. This model is also termed as Political Model.

#### **Garbage Can Model**

This model states that organizations are not rational. Decisions made are largely on accidental basis. Hence wrong solutions may be applied to wrong problems in an organization and critical mistakes may occur. Information systems should be designed to support and assist in relevant decision making, instead of making unrelated and wrong decisions.

## Paper#18

# MIDTERM EXAMINATION Spring 2009

**CS507- Information Systems (Session - 3)** 

Question No: 1 (Marks: 1) - Please choose one

Every decision we take in daily life requires some sort of information about the alternatives available.

<u>True</u>

False

Question No: 2 (Marks: 1) - Please choose one

Information technology is being used to overcome the business issues like, Marketing, Brand of the product, Quality of the product, Cost control, Organizational internal and external issues.

## <u>True</u>

False

## Question No: 3 (Marks: 1) - Please choose one

The components of open loop system do not include control and feedback mechanism.

## <u>True</u>

False

### Question No: 4 (Marks: 1) - Please choose one

-----infrastructure consists of the physical facilities services and management that support all computing resources in an organization

#### **Information**

Decision

Management

### Question No: 5 ( Marks: 1 ) - Please choose one

DSS can stimulate innovation in decision making by helping managers to existing decision making procedures.

## <u>True</u>

False

## Question No: 6 (Marks: 1) - Please choose one

------Well-structured problems are constrained problems with convergent solutions that engage the application of a limited number of rules and principles within well-defined parameters.

Unstructured

Semi-Structured

#### Structured

#### Question No: 7 (Marks: 1) - Please choose one

Systems analysts work as a link between Business people, & Computer Programmers.

## <u>True</u>

False.

#### Question No: 8 (Marks: 1) - Please choose one

Which of the following model combines the elements of the waterfall model with the philosophy of prototyping?

Prototyping

Iterative

#### **Incremental**

RAID

## Question No: 9 (Marks: 1) - Please choose one

Waterfall model places emphasis on documentation (such as requirements Documents and design documents) as well as source code.

## <u>True</u>

False

### Question No: 10 (Marks: 1) - Please choose one

The purpose of feasibility Study is to obtain a commitment to change and to evaluate whether cost effective solutions are available to address the problem or opportunity that has been identified.

#### True

False

#### Question No: 11 (Marks: 1) - Please choose one

Decision procedures can be pre-specified, but not enough to lead to the correct

Decision are called-----

**Structured Decisions** 

**Unstructured Decisions** 

#### Semi Structured Decisions

### Question No: 12 (Marks: 1) - Please choose one

Information that is outdated, inaccurate, or hard to understand has much less value

## TRUE

FALSE

#### Question No: 13 (Marks: 1) - Please choose one

Sources are used, which simplify the process of finding the proximity

Literature.

### **Secondary**

Primary

**Tertiary** 

#### Question No: 14 (Marks: 1) - Please choose one

Information quality checklist is the criteria to evaluate \_\_\_\_\_ of information.

Size

#### Quality

Need

Question No: 15 (Marks: 1) - Please choose one

Spen and written form of an entity is used in \_\_\_\_\_ model. Physical Narrative Graphical Question No: 16 (Marks: 1) - Please choose one RAID model combines the elements of the waterfall model with the philosophy of prototyping. True **False** Paper#19 MIDTERM EXAMINATION **Spring 2009** CS507- Information Systems (Session - 3) Question No: 1 (Marks: 1) - Please choose one ----- simply means a particular technique of directing one's attention in learning, discovery or problem solving. Robustness Heuristic DSS EIS Question No: 2 (Marks: 1) - Please choose one Due to fluctuating changes in fashion trends, pre-seasonal planning becomes------**Critical** Simple Moderate Question No: 3 (Marks: 1) - Please choose one Call centers use automatic call distributors (ACD's) to route calls to the appropriate agent. True Page#45 False Question No: 4 (Marks: 1) - Please choose one The departmental structures are ------ in banking and financial sector. Different Same Mixed Question No: 5 (Marks: 1) - Please choose one

Automation has not enhanced the availability of information.

True False

Question No: 6 (Marks: 1) - Please choose one

The study of business problem domain used to recommend improvements and

specify the business Requirements for the solution is called:

#### **System Analysis**

System Design Risk Management Risk Analysis

Question No: 7 (Marks: 1) - Please choose one

In which of the following Models it is Difficult to convince some customers that the

evolutionary approach is controllable

### **Spiral**

Water Fall Incremental Iterative

Question No: 8 ( Marks: 1 ) - Please choose one

Which of the following information systems cater for the needs of Accounts &

Finance Department.

**Accounting and Managerial Page#55** 

MIS EIS

AIS

Accounting and financial information systems cater for the needs of Accounts & Finance Department.

Question No: 9 (Marks: 1) - Please choose one

Which of the following is one of the "Types of Problem"?

Structured Unstructured Semi-Structured

### ALL of the given options

Question No: 10 (Marks: 1) - Please choose one

Technical Reports are examples of \_\_\_\_\_ resource.

Tertiary

### **Primary**

Secondary

Question No: 11 (Marks: 1) - Please choose one
Commentaries are the example of sources.
Primary
Tertiary
<u>Secondary</u>
Question No: 12 ( Marks: 1 ) - Please choose one In style managers allow employees to take part in decision making. Authoritative Mixed Democratize
Question No: 13 (Marks: 1 ) - Please choose one Organization is a group of elements that are integrated with the common purpose of achieving an object.  True  False
Question No: 14 (Marks: 1 ) - Please choose one Closed System depends on and data. Internal resources External resources Procedures
Question No: 15 (Marks: 1) - Please choose one Which of the following model combines the elements of the waterfall model with the philosophy of prototyping?  Iterative Incremental Raid
Question No: 16 (Marks: 1) - Please choose one The Iterative model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.  True False
Question No: 17 ( Marks: 1 ) Define CRM? Customer Relationship Management:

www.vuaskari.com

CRM is a business strategy that goes beyond increasing transaction volume.

Its objectives are to increase profitability, revenue, and customer satisfaction.

To achieve CRM, a company wide set of tools, technologies, and procedures promote the relationship with the customer to increase sales.

Thus, CRM is primarily a strategic business and process issue rather than a technical issue.

Question No: 18 (Marks: 1)

What is Primary source of information?

JUST FOR IDEA.

Some definitions of primary sources:

- 1. Primary sources are original materials on which other research is based
- 2. They are usually the first formal appearance of results in the print or electronic literature (for example, the first publication of the results of scientific investigations is a primary source.)
- 3. They present information in its original form, neither interpreted nor condensed nor evaluated by other writers. **MY ANSWER**
- 4. They are from the time period (for example, something written close to when the event actually occurred.
- 5. Primary sources present original thinking and report on discoveries or share new information.

## Question No: 19 (Marks: 2)

Differentiate CBIS from manual information systems.

In manual environment, the concept of transformation was difficult to apply, since input of data into records was by itself the output which also included simple computations. Concept of control mechanism grew stronger as computerized information systems emerged.

CBIS is an Information System that uses computer & telecommunications technology to perform its intended tasks. In CBIS, Information technology (IT) becomes a subset of the Information system.

Question No: 20 ( Marks: 3 ) What do you understand by ESS?

Executive Support System (ESS) is a reporting means that allow you to turn your organization's data into useful summarize reports. These reports are usually used by executive level managers for quick right of entry to reports coming from all company levels and section such as billing, cost accounting, recruitment, preparation etc.

Question No: 21 (Marks: 5)

MKIS (Marketing Information system) is a type of Information System that helps the firm.

Discuss its basic objectives and types of marketing information?

MKIS is a type of Information System that helps the firm to achieve following objectives:

- o Identification of customers for firm's products and services.
- o Development of those products and services to meet customers' needs
- o Promotion of the products and services, and
- o Provision of after sale customer support

#### **Types of Marketing Information**

Every information system is designed to capture some sort of information. Information requirements need to be defined before the systems are made. While designing marketing information system, following types of information should be designed.

- Marketing Intelligence information flowing from environment into the environment
- Internal Information gathered within the firm
- Marketing Communication Info flowing from firm to external environment
   An MKIS help in proper management and dissemination of all three kinds of information.

Question No: 22 (Marks: 10)

What are the components of the Expert System and how they are different from the neural network?

## There are four main components of Expert systems

- **User Interface:** to enable the manager to enter instructions and information into an expert system to receive information from it.
- **Knowledge Base**: it is the database of the expert system. It contains rules to express the logic of the problem.
- **Inference engine:** it is the database management system of the expert system. It performs reasoning by using the contents of the knowledge base.
- **Development engine** it is used to create an expert system.

#### **Neural Network vs. Expert System**

Expert systems seek to model a human expert's way of solving problems. They are highly specific to seeking solutions. Neural networks do not model human intelligence. They seek to put intelligence into Hardware in the form of generalized capability to learn.

## Paper#20

## MIDTERM EXAMINATION Spring 2010

**CS507- Information Systems** 

Question No: 1 (Marks: 1) - Please choose one

The comparison of actual system with expected system is done with the help of control mechanism.

**►** False

► True

Question No: 2 (Marks: 1) - Please choose one

In data mining, events that are linked over time are referred to as:

- **▶** Sequences
- ► Associations and Sequences
- ► Associations

http://wpscms.pearsoncmg.com/bp\_laudon\_mis\_9/0,,2102096justcontent,00.utf8.html

Question No: 3 (Marks: 1) - Please choose one Data mining can allow a firm to develop:

- ▶ DSS based on the Web and Specific marketing campaigns for different customer segments
- ▶ DSS based on the Web.
- ► Specific marketing campaigns for different customer segments

Question No: 4 ( Marks: 1 ) - Please choose one

----- Phase is required to establish the scope of the plan and the methodology and techniques to be applied.

- ► Assessment
- ► Strategic
- **▶ Orientation Page364**
- Orientation -- This start-up phase is required to establish the scope of the plan and the methodology and techniques to be applied

Question No: 5 ( Marks: 1 ) - Please choose one

Information that is outdated, inaccurate, or hard to understand has much less value.

- **►** True
- ► False

Question No: 6 ( Marks: 1 ) - Please choose one

Which of the following phase of decision making process involves inventing, developing, and analyzing possible courses of action?

- **▶** Intelligence
- **▶** Design
- **▶** Choice
- **▶** Implementation

Question No: 7 ( Marks: 1 ) - Please choose one Organizations are distinguished on the basis of \_\_\_\_\_\_

- ► Attributes
- ► Policy
- ▶ Management

Question No: 8 (Marks: 1) - Please choose one
Receivables and payables are the information needs in \_\_\_\_\_\_

#### Small Organization

- ► Medium organization
- ► Large Organization

Question No: 9 (Marks: 1) - Please choose one Which of the following select chief executive?

- ► Employees
- **►** Customers

#### **▶** Board of Directors

Question No: 10 (Marks: 1) - Please choose one

\_\_\_\_ is a set of defined set of instructions aimed to achieve goals

#### **▶** Procedure

- ► System
- **▶** Organization

Question No: 11 (Marks: 1) - Please choose one \_\_\_\_\_ is not connected with environment.

#### Close system

- ▶ Open system
- ► Closed Loop System

Question No: 12 (Marks: 1) - Please choose one

The system used to record the transactions of routine and repetitive nature is called

as \_\_\_\_\_ .

- ► Support system
- ▶ Decision support system
- ► Transaction control system

Question No: 13 (Marks: 1) - Please choose one

Word Processing is an example of the following system:

#### **▶** Office automation system

- ► Decision support system
- ▶ Word processing

Question No: 14 (Marks: 1) - Please choose one

RAID model combines the elements of the waterfall model with the philosophy of prototyping.

**▶** True

### **▶** False

Question No: 15 (Marks: 1) - Please choose one

Software is constructed step by step in the same way a building is constructed is

Known as-----

- **▶** Iterative Models
- ► Incremental Models
- **▶** Water fall model
- ▶ Rapid Model

Question No: 16 (Marks: 1) - Please choose one

Distributing common information to every one may result ----- and -----

#### **▶** Waste of time, confusion

- ► Increase productivity, awareness
- ► Cut time, cost
- ▶ None of them

Distributing common information to every one may result in waste of time and confusion. Irrelevant information has no value. Page#06

Question No: 17 (Marks: 1) - Please choose one

Commentaries are the example of \_\_\_\_\_\_ sources.

- **▶** Primary
- **►** Tertiary

### ▶ Secondary

Question No: 18 (Marks: 1) - Please choose one

A problem solving technique that decomposes a system into its component pieces for the purpose of studying, how well those component parts work and interact to accomplish their purpose is called:

#### **▶** System Analysis

- ► System Requirements
- ► Risk Management
- ► Risk Analysis

Question No: 19 (Marks: 1) - Please choose one

How many phases are there in Decision making Process?

- **▶** 2
- **▶** 3
- **▶** 4
- **▶** 5

Question No: 20 (Marks: 1) - Please choose one

System design can be explained and presented in ------

- ► Mathematical
- ► Explainatory
- ► Flow
- ► Narrative Page#74

Question No: 17 (Marks: 1)

What is data?

Data is a collection of facts, such as values or measurements.

It can be numbers, words, measurements, observations or even just descriptions of things.

Question No: 18 (Marks: 1)

Identify any one weakness of Incremental Model.

- Larger picture cannot be seen until the entire system is built
- Difficult to break down the total system at early stage of product development to determine reasonable increments

Question No: 19 (Marks: 2)

Identify the purpose of Feasibility study.

**Purpose of Feasibility Study** 

The purpose of feasibility study is to obtain a commitment to change and to evaluate whether cost effective solutions are available to address the problem or opportunity that has been identified.

Question No: 20 (Marks: 3)

Discuss characteristics of Flat organization.

Following are the characteristics of a flat organization.

- High number of subordinates per supervisor
- Short of chain of command
- Less number of levels
- Eliminates middle level managers
- Decentralizes authority to low level managers

Question No: 21 (Marks: 5)

Discuss components of a system?

**Components of a system** 

Following are the important components of the system.

• Input elements

Raw Data input to the computer system

Process

Computation, analysis, application of any model

Output elements

Results of computation or analysis

Control mechanism

Comparison of actual with expected

Feedback system

Corrective action

Objectives

Expected/Ideal output

Question No: 22 (Marks: 10)

# Discuss the concept of Knowledge/Intelligent Systems also discuss who are they built for? and What are they built for?

The set of processes developed in an organization to create, gather, store, maintain and apply the firm's knowledge is called Knowledge Management. Hence the systems that aid in the creation and integration of new knowledge in the organization are called knowledge systems.

## Who are they built for?

This refers to defining the knowledge workers for whom the knowledge system is being built. The term refers to people who design products and services and create knowledge for an organization. For instance

**Engineers** 

Architects

**Scientists** 

• Knowledge systems are specially designed in assisting these professionals in managing the knowledge in an organization.

### What are they built for?

Every knowledge system is built to maintain a specific form of knowledge. Hence it needs to be defined in the start, what the system would maintain. There are major types of knowledge.

- Explicit knowledge Structured internal knowledge e.g. product manuals, research reports, etc.
- External knowledge of competitors, products and markets
- Tacit knowledge informal internal knowledge, which resides in the minds of the employees but has not been documented in structured form.

Knowledge systems promote organizational learning by identifying, capturing and distributing these forms of knowledge

#### Cs507 today latest paper 5-12-2010

## What aspect must be covered during feasibility study phase of SDLC...briefly discuss

A Feasibility study team should be constituted

- Draw representatives from the departments affected by the project
- At least one person must have a detailed knowledge of computers and systems design (called system analyst).

- At least one person should have a detailed knowledge of
- 1. The organization
- 2. How current system operates
- 3. Information needs of the system
- 4. Defects in the existing system
- Consultants from the outside

### 2. Discuss organization model in decision making ....

**Decision Making Approach** 

Structured

Procedures are predefined for solving routine repetitive problems

Non-structured

When problems require individual judgment, evaluation and insight varying on case-tocase basis

## 3. Define basic goals of component of computer integrated manufacturing

CIM has three basic goals

- Simplification of all manufacturing technologies and techniques
- Automation of as many of the manufacturing processes as possible by integration of many information technologies like
- o Flexible Manufacturing Systems a form of flexible automation in which several machine tools are linked together by a material-handling system controlled by a central computer. It is distinguished from an automated production line by its ability to process more than one product style simultaneously.
- o Computer aided Engineering (CAE) -- the application of computer software in engineering to analyze the robustness and performance of components, assemblies, products and manufacturing tools.
- o Just in time (JIT) A Japanese idea that inventory is manufactured (or acquired) only as the need for it arises or in time to be sold (or used). A major goal is to cut down on inventory investment.
- Integration and coordination of all the manufacturing aspects through computer hardware and software.

#### 4. Why prototypes are used

In many fields, there is great uncertainty as to whether a new design will actually do what is desired. New designs often have unexpected problems. A prototype is built to test the function of the new design before starting production of a product. Building the full design is often expensive and can be time consuming. A prototype allows manufacturers to rapidly and inexpensively test the parts of the design that are most likely to have problems, solve those problems, and then build the full design.

## 5. What is the key task of CRM customer relationship management? Key CRM Tasks

- Customer Identification -- Identifying customer through
  - Marketing channels,
  - > Transactions,
  - Interactions overtime,
- Customer Differentiation Segregating customers, with respect to.
  - ➤ Their lifestyles
  - Attitudes
  - Perception about Co.'s products
- Customer Interaction Efforts made to retain customers for long-term profitability and relationship.
- Customization / Personalization
- "Treat each customer uniquely" is the motto of the entire CRM process. Through the personalization process, the company can increase customer loyalty.

# 6. Designing file or database is the major components of system designing ... describe the basic purpose ...

## **Designing file or database**

This serves following purposes:

- Data accessibility is ensured to the user is ensured as and when required.
- Data consistency data updates in master file will automatically update the data in the whole system.
- Data is efficiently processed & stored.
- Data integrity that is Correctness of data is ensured. This does not mean that incorrect amounts entered into the computer will be automatically corrected by because the computer only records what is entered but if there is an error in entering pre-defined parameters these would be corrected or thrown up as an error. Further, the data processed according to the pre-defined procedures every time around without any change unless an error has been caused to the program handling the data.

Cs507 today latest paper 5-12-2010 Incremental Model what are the conglomerate organizations? RAID model waterfall model

The waterfall model is a software development model (a process for the creation of software) in which development is seen as flowing steadily downwards (like a waterfall) through the various phases

system analyst Computer Integrated Manufacturing Define different models of SDLC?

Spiral Model.
Physical design
ALL REPEATED

#### Office automation system

**Office automation system** includes formal and informal electronic systems primarily concerned with the communication of information to and from persons both inside and outside the firm. It supports data workers in an organization

## What do you understand by Rational-Man Model? (5 marks) Rational Man Model

- In a rigorous rational model, it is presumed that the individual is rational enough to accurately rank all the alternatives.
- However, in the real world of humans, specifying all of the alternatives and consequences is impossible.
- Information systems based on this model need to be based on availability of perfect and complete information on all alternatives so as to ensure certainty.
- Real life situations need to be given room for chances which this model does not provide for.

### Rational Man Model – Example

- 1. In a pharmaceutical drug company, the preparation and testing of life saving drug is a critical phase, and choice of a perfect alternative is inevitable. Hence the information system devised to support it should be such that it can record and monitor even the slightest variations.
- 2. In an ammunitions factory, the testing and quality control of various bullet, shells, missiles, bombs, etc is a sensitive issue. Since chances of error are quite high, the system from selecting and discarding should be with high sensitivity level.

What are the primary issues to be considered during system development process? (5 marks)

## Objective of MRP (3 marks)

It helps meeting three objectives:

- o Ensure materials and products are available for production and delivery to customers.
- o Maintain the lowest possible level of inventory.
- o Plan manufacturing activities, delivery schedules and purchasing activities.

#### Explain System Design & Identify its steps (5 marks)

System Design maybe defined as "A problem solving technique that re-assembles a system's components back into a complete system. This may involve adding, changing deleting pieces relative to the original system" or alternatively as "the process or art of

defining the hardware and software architecture, components, modules, interfaces, and data for a computer system to satisfy specified requirements."

Once the existing system is analyzed and user requirements established they need to be either incorporated into the existing computerized system or assist in the development of a new system.

The major components of system design are:

- Designing usable and complete input
- Designing well defined and usable output with flexibility to redefine presentation of outputs in any form.
- Designing file or database
- Designing user interface (input screen as it would be seen by the user)

## Define MIS (2 marks)

In a management information system, modern, computerized <u>systems</u> continuously gather <u>relevant data</u>, both from <u>inside</u> and <u>outside</u> an organization. This data is then processed, integrated, and stored in a centralized database (or <u>data warehouse</u>) where it is constantly updated and made <u>available</u> to all who have the <u>authority</u> to access it, in a <u>form</u> that suits their purpose.

### **Define Technical feasibility (2 marks)**

Technical Feasibility – is the available technology sufficient to support the proposed project? Can the technology be acquired or developed?

- Response times time between request and execution
- Volume of transactions which can processed within the given time
- Capacity to hold files or records of a certain size
- Number of users supported without execution

#### What are DSS models (3 marks)

Decision Support Systems was defined by Bill Inmon, father of data warehouse, as "a system used to support managerial decisions. Usually DSS involves the analysis of many units of data in a heuristic fashion. As a rule, DSS processing does not involve the update of data"

Define different types of SDLC models (5 marks)

**Types of System Development Life-Cycle Model** 

#### **❖** Waterfall model / Classic lifecycle/ Linear Sequential Model

The waterfall model is a software development model (a process for the creation of software) in which development is seen as flowing steadily downwards (like a waterfall) through the various phases

#### **❖** Incremental Models

In incremental models, software is built not written. Software is constructed step by step in the some way a building is constructed. The products is designed, implemented, integrated and tested as a series of incremental builds, where a build consists of code

pieces from various modules interacting together to provide a specific functional capability and testable as a whole.

## **!** Iterative Models

In these models customer feed back is taken at each phase and project is modified accordingly – if need be. Prototypes are used in these models.

### Benefits of MRP II (5 marks) Benefits of MRP II

MRP II involves the entire company

- o Management business rules for strategic planning can be set, and enforced by MRP II.
- o Sales and Marketing can incorporate sales goals that fit material and capacity constraints.
- o Relationships can be developed with vendors to improve purchasing just in time.
- o Inventory shortages can be seen before they happen, with communications to customers to get approval of substitutions that will get a part that does the same thing, on schedule.
- o Accounting and finance departments get accurate costs, and predict cash flow.

## What are the basic components of DSS?

There are two major components

- **DSS data base** is a collection of current and historical data from internal external sources. It can be a massive data warehouse.
- **Decision Support Software system** is the set of software tools used for data analysis.

### **Define the following:**

- a) **Ethics** are moral choice made by individual in relation to the rest of the community, rules of governing members and standards of acceptable behavior.
- b) **Code of ethics** is collection of rules as guide for the members of the organization.

#### What is Data Driven Decision Support System?

Data driven DSS use large pool of data in major organizational systems they help to extract information from large quantities of data stored. These systems rely on Data Warehouses created from Transaction Processing systems.

They use following techniques for data analysis

- Online analytical processing, and
- Data mining

#### **Define Re-engineering?**

Re engineering is the fundamental rethinking and redesigning of business process to achieve dramatic improvement in critical, contemporary measures of performance, such as cost, quality, service and speed.

## List any five reasons that attract organizations to ERP?

- 1. Planning the operations
- 2. Integrated customer related information order tracking with customer database, inventory and shipment at different locations.
- 3. Standardized HR information A company with multiple business units will require a comprehensive and all-encompassing method of locating employees and communicating with them.
- 4. Integrated financial information and analysis.
- 5. Monitoring the operations including those of sub-vendors and manufacturers

## How the information is kept in the purchase system?

A simple example can be given of a purchase and sales system. In a typical purchase system information related to purchase of materials is kept, for instance,

- Orders for the purchase of various materials
- Status of deliveries received against specific orders
- ❖ Changes in the order quantity, time, day or other information
- Quality inspection reports and whether they need to be communicated to the supplier
- Updated status report of stock
- Issues made out of the stock

#### What is information Quality Checklist?

The information can also be ranked in accordance with the qualities it has in it. The experts have devised certain criteria to evaluate the quality of information. Those some points which are used to evaluate the quality are known as quality checks.

## List information Requirements for Medium sizes organizations.

Information Requirements of Medium Sized Organizations
As size of the organization increases, the importance of planning for information also increases. The planning on long-term basis also helps in monitoring of information against planning

#### Differentiate CRM from ERP

CRM and ERP may focus on different things, but there's power in getting them to work together.

CRM and ERP have a collaborative relationship. Imagine that CRM is the point of a large V that faces outward to your customer base, where it is used to track and predict sales. ERP is an <u>internal system</u> that coordinates information between various departments and ensures the lifeblood flows through your enterprise to help profitability.

What do you understand by OLAP?

**Online Analytical Processing is** Decision support software that allows the user to quickly analyze information that has been summarized into multidimensional views and hierarchies. The term online refers to the interactive querying facility provided to the user to minimize response time

### a) EC (E commerce)

Electronic Commerce (e-commerce or EC) describes the buying, selling, and exchanging of products, services, and information via computer network, primarily the internet. Some people view the term commerce as describing transactions conducted between business partners.

## b) EB (E business)

E-business means using the internet and online technologies to create operating efficiencies, and therefore increase value to the customer. It is internally focused. All ecommerce is part of e business.

Not all e-business is e-commerce

## **Objective of Having Systems**

- To subject a predefined amount of input (tangible, intangible) to predefined set of instructions in order to achieve an expected quality and amount of output.
- Effective and efficient utilization of resources

#### **Data Warehouse**

- A data warehouse is a logical collection of information.
- It is gathered from many different operational databases used to create business intelligence that supports business analysis activities and decision-making tasks.
- It is primarily, a record of an enterprise's past transactional and operational information, stored in a database designed to favor efficient data analysis and reporting.
- The term data warehouse generally refers to the combination of many different databases across an entire enterprise.
- Data warehouses contain a wide variety of data that present a coherent picture of business conditions at a single point in time.
- Data warehouses are generally batch updated at the end of the day, week or some period. Its contents are typically historical and static and may also contain numerous summaries.

#### **Types of Mathematical Models**

Mathematical models can further be classified as follows, based on

- Influence of time whether the event is time dependant or related
- Degree of certainty the probabilities of occurrence of an event
- Level of optimization the perfection in solution the model will achieve. Hence use of right model in decision support software is critical to the proper functionality of the system.

## **Expert System**

An expert system is a computer program that attempts to represent the knowledge of human experts in the form of Heuristics. It simulates the judgment and behavior of a human or an organization that has expert knowledge and experience in a particular field. Examples are

- · Medical diagnosis,
- Equipment repair,
- Investment analysis,
- Financial, estate and insurance planning,
- Vehicle routing,
- Contract bidding

#### Heuristics

Heuristic is the art and science of discovery and invention. The word comes from the same Greek root as "eureka", which means "I have found it". A heuristic is a way of directing your attention fruitfully. It relates to using a problem-solving technique, in which the most appropriate solution is found by alternative methods. This solution is selected at successive stages of a program for use in the next step of the program.

#### ESS vs. DSS

ESS implies more of a war room style graphical interface that overlos the entire enterprise. A decision support system (DSS) typically provides a spreadsheet style "what if?" analysis capability, often for only one department or one product at time.

#### Computerized vs. Manual environment

The difference between the manual and computerized environment arises due to the following reasons, quite simply because of the different nature of the environments:

- Logical access control issues in computerized environment.
- **Duplication of clerical work** generally observed in a manual environment is eliminated in the computerized environment.
- *Automatic generation of specified reports*: In a computerized environment as opposed to manual data compilation.
- Data integrity is more fully secured in a computerized environment with addition or authorized changes in data being automatically updated for all purposes through a single button effort as opposed to making changes or updating in each register or record affected by the same in a manual environment.
- Drill down function to conduct analysis of recorded data is available in a computerized environment as opposed to undertaking a manual analysis of all data.
- Flexibility of presenting data in desired or different format including using specified data to be shown graphically is available in computerized environment.
- Data Security and confidentiality can be assured to a higher degree in a computerized

Automation has not enhanced the availability of information.

True

**False** 

Automation has enhanced the availability of information. Page#47

Management information system (MIS) is that linked to all the information systems in an organization.

True

False Page#53

Accounting information system (AIS) is linked to all the information systems in an organization.

Structured Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles.

True

False Page#56

Unstructured: Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles are necessary for the solution or how they are organized and which solution is best.

Evaluate recovery patterns, relevant costs involved is an example of Choice phase TRUE

FALSE Page#59

Monitoring example: Evaluate recovery patterns, relevant costs involved

BRP helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements

True

False Page#50

MRP helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements

Devise a discount or training policy is an example of choice phase. TRUE

FALSE Page#59

Design example: Devise a discount or training policy

RAID model combines the elements of the waterfall model with the philosophy of prototyping.

True

## False Page#79

(Handout page 94) incremental model combines the elements of the waterfall model with the philosophy of prototyping.

There are TWO phases of the decision making process

- ► TRUE
- ► **FALSE** Page#60

There are five phases of the decision making process

Structured Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles.

- ► True
- **▶** False

There are TWO phases of the decision making process

- ► TRUE
- **► FALSE**

Organization is a group of elements that are integrated with the common purpose of achieving an object.

► True

## ► False Page#20

A system is a group of elements that are integrated with the common purpose of achieving an objective.

Instead of Information, data is more important in day to day decision making.

► True

#### ► False Page#01

Information is required in day to day decision making.

#### Question No: 2 (Marks: 1) - Please choose one

Medium size organizations usually have simple management structure than those of small organizations.

#### ► False Page#07

► True

Small organizations usually have simple management structure

Incremental model combines the elements of the RAID model with the philosophy of prototyping.

► True

### ► False Page#79

#### **Incremental Model**

This model combines the elements of the waterfall model with the philosophy of prototyping.

The spiral lifecycle model is a combination of the classic RAID model and aspects of risk analysis.

► True

### ► False Page#82

The spiral lifecycle model is a combination of the classic waterfall model and aspects of risk analysis.

Plans provide a direction but not framework for action.

- **►** True
- ► False Page#64

Plans provide a direction and framework for action.

CBIS helps in updating every change being triggered in less time and with more effort.

- ► True
- ▶ False

Incremental model combines the elements of the RAID model with the philosophy of prototyping.

► True

#### **▶** False

Medium size organizations usually have simple management structure than those of small organizations.

True

#### **False**

The Iterative model emphasizes the need to go back and reiterate earlier steps number of times as the project progresses.

True

#### False Page#82

The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses

1. Small organizations usually have complex management structure.

True

### False Page#07

Small organizations usually have simple management structure

## 11. There are TWO phases of the decision making process

TRUE

## **FALSE**

RAID model combines the elements of the waterfall model with the philosophy of prototyping.

True

#### **False**

Automation has not enhanced the availability of information.

True

#### **False**

Organization is a group of elements that are integrated with the common purpose of achieving an object.

True

## <u>Fal</u>se

The Iterative model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

True

### **False**

RAID model combines the elements of the waterfall model with the philosophy of prototyping.

► True

**▶** False

Every decision we take in daily life requires some sort of data about the alternatives available.

#### True

False

Every decision we take in daily life requires some sort of information about the alternatives available. Page#01

Every system comprises of basic components which in a co-ordination formulate a system.

### True

False

Every system comprises of basic components which in coordination formulate a system. Page#23

There are five phases of the decision making process

### True Page#58

False

#### **Decision-making process**

- **Intelligence** searching for conditions in the environment that call for decisions
- **Design** inventing, developing, and analyzing possible courses of action
- **Choice** selecting a course of action from those available
- Implementation implementing the selected course of action
- **Monitoring** checking the consequences of the decision made after implementation

Knowledge-Discovery in Databases and Data mining are known as thing.

### True Page#36

False

Data mining is also known as Knowledge-Discovery in Databases (KDD)

MIS and DSS can be seen as having a systematic approach towards problem solution.

#### True Page#62

False

MIS and DSS can be seen as having a systematic approach towards problem solution.

Decision making is the cognitive process of selecting a course of action from among multiple alternatives

#### True Page#69

False

The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

## True Page#82

False

The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

Business is a system where management decisions are influenced by or have an influence on suppliers, customers, society as a whole.

### True Page#21

False

CRM software requires highly integrated environment for high Productivity, which is rarely available.

## True Page#44

False

## Question No: 11 (Marks: 1) - Please choose one

The procedures to follow when decision is needed can be specified in advance

### **True**

False

## Question No: 12 (Marks: 1) - Please choose one

Information products made more valuable by their attributes, characteristics, or qualities

## **True**

False

A problem solving technique that decomposes a system into its component pieces for the purpose of studying, how well those component parts work and interact to accomplish their purpose is one of the definitions of system analysis.

## True Page#86

False

System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

## True Page#86

False

Sources of information are generally categorized in different types depending on their originality and their proximity to the source or origin.

## <u>True</u>

False

Question No: 3 (Marks: 1) - Please choose one

Manufacturing process involves more than one sub-process.

True Page#08

False

Every system comprises of basic components which in a co-ordination formulate a system.

True Page#23

False

Prototyping is the process of quickly putting together a working model in order to test various aspects of the design to gather early user feedback.

True Page#83

False

Every decision we take in daily life requires some sort of information about the alternatives available.

True Page#01

False

Office automation system includes formal and informal electronic systems with the communication of information to and from persons both inside and outside the firm.

## True Page#33

False

Office automation system includes formal and informal electronic systems primarily concerned with the communication of information to and from persons both inside and outside the firm.

Data warehouses are generally batch updated at the end of the day, week or some period.

False

True Page335

Data warehouses are generally batch updated at the end of the day, week or some period. Its contents are typically historical and static and may also contain numerous summaries.

The systems development life cycle is a project management technique that divides complex projects into smaller, more easily managed segments or phases.

True Page#65

False

Using a decision support system involves an interactive analytical modeling process.

## **TRUE**

**FALSE** 

http://www.scribd.com/doc/4545637/Decision-Support-Systems (Page#23)

### Question No: 1 (Marks: 1) - Please choose one

Every decision we take in daily life requires some sort of information about the alternatives available.

## True Page#01

False

## Question No: 2 (Marks: 1) - Please choose one

A structure through which individuals cooperate systematically to conduct business called organization.

## True Page#15

False

Closed system is dependent on the internal resources and data.

#### True Page#24

False

When we refer to a closed system we talk of a system that is dependant on internal resources and data for decision making rather than external environment.

Targeting advertising to customers to increase the probability that an offer is accepted

## True Page#43

False

CRM reduces cost of sales and distribution by Targeting advertising to customers to increase the probability that an offer is accepted

Production subsystem needs to be linked with the marketing system to produce right amount of product.

## True Page#53

False

Accounts should have a control over various recording points in the entire process from procurement to finished good store room.

#### True Page#53

False

Decision making is the cognitive process of selecting a course of action from among multiple alternatives

## True Page#56

False

Information that is outdated, inaccurate, or hard to understand has much less value **TRUE** 

**FALSE** 

The spiral lifecycle model is a combination of the classic waterfall model and aspects of risk analysis.

True Page#82

False

The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

True Page#82

False

A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events.

True Page#02

False

## Question No: 2 (Marks: 1) - Please choose one

Information technology is being used to overcome the business issues like, Marketing, Brand of the product, Quality of the product, Cost control, Organizational internal and external issues.

True Page#16

False

Water Fall model places emphasis on documentation (such as requirements documents and design documents) as well as source code.

True Page#78

False

Manufacturing process involves more than one sub-process.

True Page#08

False

Manufacturing process involves more than one sub-processes, detailed information is required before transferring materials for warehousing, manufacturing and sale to final consumer.

## Question No: 2 (Marks: 1) - Please choose one

Office automation system includes formal and informal electronic systems with the communication of information to and from persons both inside and outside the firm.

## True False

DSS can stimulate innovation in decision making by helping managers to existing decision making procedures.

## True Page#34

False

The departmental structures are different in banking and financial sector

### True Page#46

False

#### Question No: 7 (Marks: 1) - Please choose one

Every transaction that an organization undertakes has a financial impact, to be recorded and reported by the accounts & finance department.

### True Page#54

False

### Question No: 8 (Marks: 1) - Please choose one

Decision making is the cognitive process of selecting a course of action from among multiple alternatives

## True Page#56

False

#### Question No: 9 (Marks: 1) - Please choose one

Devise a discount or training policy is an example of design phase

#### TRUE Page#59

**FALSE** 

DSS can stimulate innovation in decision making by helping managers to existing decision making procedures.

- ► True Page#34
- **▶** False

High level of foreign trade has resulted in imports and exports which require inter linkage for smooth coordination.

- ► True Page#19
- ► False

Every system comprises of basic components which in a co-ordination formulate a system.

- **►** True
- ► False

### Question No: 3 (Marks: 1) - Please choose one

Data warehouses are generally batch updated at the end of the day, week or some period.

- **►** True
- **▶** False

Information systems based on Rational Man Model need to be based on availability of perfect and complete information on all alternatives so as to ensure certainty

- ► True Page#61
- ► False

#### **Rational Man Model**

Information systems based on this model need to be based on availability of perfect and complete information on all alternatives so as to ensure certainty

Water Fall model places emphasis on documentation (such as requirements documents and design documents) as well as source code.

#### **▶** True

► False

## Question No: 8 (Marks: 1) - Please choose one

Computer-aided manufacturing (CAM), is a form of automation where computers communicate work instructions directly to the manufacturing machinery.

## ► True Page#51

**▶** False

Using a decision support system involves an interactive analytical modeling process.

- **►** TRUE
- ► FALSE

The comparison of actual system with expected system is done with the help of control mechanism.

► False

#### **►** True

The First increment in incremental model is usually the core product which addresses the basic requirements of the system.

## **► True** Page#79

**▶** False

The first increment is usually the core product which addresses the basic requirements of the system.

Information that is outdated, inaccurate, or hard to understand has much less value.

#### **▶** True

**▶** False

MIS is the primary source for the managers to be aware of red-alerts.

## ► TRUE Page#58

► FALSE

Cost benefit analysis is must in choosing an alternative in a decision making model.

- ► False
- ► True Page#62

Accounts should have a control over various recording points in the entire process from procurement to finished good store room.

- ► False
- ► True Page#53

There are five phases of decision making process.

- **►** True
- ► False

### Question No: 17 (Marks: 1) - Please choose one

System analysts work as a link between business people and computer programmers.

- ► True Page#87
- ► False

### Question No: 18 (Marks: 1) - Please choose one

Decision support systems are designed to be ad hoc and quick-response systems which are initiated and controlled by decision makers.

#### **► TRUE**

► FALSE

There are five phases of the decision making process, first one is intelligence.

#### **►** True

**▶** False

## Phases of decision-making process are:

1. Intelligence, 2. Design, 3 Choices, 4 Implementation, 5 monitoring

Information should be tailored in accordance with the organization's culture and structure.

- ► True Page#13
- ► False

Information by itself is proving to be the most critical resource for organizations.

#### ► True Page#55

► False

Prototyping is the process of quickly putting together a working model in order to test various aspects of the design to gather early user feedback.

- ► True Page#83
- ► False

### Question No: 9 (Marks: 1) - Please choose one

Decision making is the cognitive process of selecting a course of action from among multiple alternatives:

- **►** True
- ► False

### Question No: 10 (Marks: 1) - Please choose one

The procedures to follow when decision is needed can be specified in advance

- ► True
- ► False

Companies are investing in data-driven decision support application frameworks to help them respond to • Changing market conditions & • Customer needs

- **► TRUE**
- ► FALSE

The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

- ► True Page#82
- ► False

## Question No: 16 (Marks: 1) - Please choose one

System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

## **► True** Page#86

**▶** False

Information requirements keep varying in accordance with Size of organization, its structure. Is it true?

- ► No
- **▶** Yes

#### Question No: 18 (Marks: 1) - Please choose one

Accounts should have a control over various recording points in the entire process from procurement to finished goods store room.

- **►** True
- ► False

Data Warehouse combines databases across an entire enterprise

- ► True Page#35
- ▶ False

The term data warehouse generally refers to the combination of many different databases across an entire enterprise.

## Question No: 5 (Marks: 1) - Please choose one

Knowledge-Discovery in Databases and Data mining are known as thing.

#### **►** True

**▶** False

Computer-aided manufacturing (CAM, is a form of automation where computers communicate work instructions directly to the manufacturing machinery.

### ► True Page#51

**▶** False

Devising a discount or training policy is an example of design phase.

#### **► TRUE**

► FALSE

A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events.

#### **▶** True

► False

Evaluate recovery patterns, relevant costs involved is an example of monitoring

- **► TRUE**
- ► FALSE

A hierarchical organization is structured in a way such that every entity in the <u>organization</u>, except one, is subordinate to a single other entity.

### ► True Page#10

► False

Every transaction that an organization undertakes has a financial impact, to be recorded and reported by the accounts & finance department.

#### **▶** True

► False

## Question No: 7 (Marks: 1) - Please choose one

The procedures to follow when decision is needed can be specified in advance

- **► <u>True</u>**
- **▶** False

Companies are investing in data-driven decision support application frameworks to help them respond to

- Changing market conditions
- Customer needs

#### **► TRUE**

► FALSE Information that is outdated, inaccurate, or hard to understand has much less value

### **► TRUE**

► FALSE

System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

#### **▶** True

**▶** False

There are five phases of the decision making process, first one is intelligence.

#### **▶** True

**▶** False

Information should be tailored in accordance with the organization's culture and structure.

### True

False

Decision making is the cognitive process of selecting a course of action from among multiple alternatives

#### True

False

### Question No: 9 (Marks: 1) - Please choose one

Using a decision support system involves an interactive analytical modeling process

### **True**

False

5. The components of open loop system do not include control and feedback mechanism.

### True Page#20

False

The components of open loop system do not include control and feedback mechanism due to non-existence of internally defined objectives.

6. Every system comprises of basic components which in a co-ordination formulate a system.

### True

False

9. Prototyping is the process of quickly putting together a working model in order to test various aspects of the design to gather early user feedback.

#### **True**

False

18. Cost benefit analysis is must in choosing an alternative in a decision making model.

False

#### True

Every decision we take in daily life requires some sort of information about the alternatives available.



### Question No: 2 (Marks: 1) - Please choose one

Information technology is being used to overcome the business issues like, Marketing, Brand of the product, Quality of the product, Cost control, Organizational internal and external issues.

### True

False

### Question No: 3 (Marks: 1) - Please choose one

The components of open loop system do not include control and feedback mechanism.

### <u>True</u>

False

DSS can stimulate innovation in decision making by helping managers to existing decision making procedures.

#### **True**

False

Systems analysts work as a link between Business people, & Computer Programmers.

### **True**

False.

Waterfall model places emphasis on documentation (such as requirements Documents and design documents) as well as source code.

### True

False

#### Question No: 10 (Marks: 1) - Please choose one

The purpose of feasibility Study is to obtain a commitment to change and to evaluate whether cost effective solutions are available to address the problem or opportunity that has been identified.

#### True

False

Information that is outdated, inaccurate, or hard to understand has much less value

### **TRUE**

**FALSE** 

Call centers use automatic call distributors (ACD's) to route calls to the appropriate agent.

### True Page#45

False

The comparison of actual system with expected system is done with the help of control mechanism.

**▶** False

### **▶** True

Information that is outdated, inaccurate, or hard to understand has much less value.

### **▶** True

► False

Question No: 1 (Marks: 1) - Please choose one

Sources of information are generally categorized as -----

\_ Primary

\_ Tertiary

\_ All of above

\_ Secondary

REF:

#### 1.2 Sources of Information

Sources of information are generally categorized as primary, secondary or tertiary depending on their originality and their proximity to the source or origin.

Question No: 2 (Marks: 1) - Please choose one

Sources of information are generally categorized in different types depending on their originality and their proximity to the source or origin.

True

False

#### 1.2 Sources of Information

Sources of information are generally categorized as primary, secondary or tertiary depending on their originality and their proximity to the source or origin.

Question No: 3 (Marks: 1) - Please choose one

Manufacturing process involves more than one sub-process.

True

False

Pg:8

### 1. Manufacturing Sector

Manufacturing process involves more than one sub-processes, detailed information is required before transferring materials for warehousing, manufacturing and sale to final consumer.

Question No: 4 (Marks: 1) - Please choose one

The organization refers to a organizational structure with few or no levels of intervening management between staff and managers is called-------

Hierarchical organization

Flat Organization

\_ Pyramid Organization

Pg:10

Flat

Flat organization refers to an organizational structure with few or no levels of intervening management between staff and managers.

Question No: 5 (Marks: 1) - Please choose one

An information system that automatically generates report on regular basis and are not used to monitor input or activities called

### Open loop system

- \_ Closed loop system
- \_ Closed end System

Pg:20

### 7.3.1 Open-Loop System

The determinant factor is in an open loop system is that the information from the system not used for control purpose. This is done by using the output to generate feed back for control purposes.

- The output is not coupled to the input for measurement.
- Hence the components of open loop system do not include control and feedback mechanism due to

non-existence of internally defined objectives. That is,

- o Input
- o Process
- o Output

#### **Example**

An information system that automatically generates report on regular basis and are not used to monitor

input or activities.

Question No: 6 (Marks: 1) - Please choose one

Every system comprises of basic components which in a co-ordination formulate a system.

\_ True

False

Pg:23

### 8.1 Components of a system

Every system comprises of basic components which in a coordination formulate a system.

Question No: 7 (Marks: 1) - Please choose one

----- simply means a particular technique of directing one's attention in learning, discovery or problem solving.

Robustness

<u>Heuristic</u>

\_ DSS

EIS

Pg:33

Heuristic simply means a particular technique of directing one's attention in learning, discovery or problem solving. It assists in non-routine decision making process due to powerful analytical abilities.

Question No: 8 (Marks: 1) - Please choose one

----- seek to put intelligence into the hardware in the form of generalized capability to learn.

- Neural network System
- \_ Fuzzy logic
- $_{\rm DSS}$
- $_{-}$  ESS

#### Pg:41

### **Neural Network vs. Expert System**

Expert systems seek to model a human expert's way of solving problems. They are highly specific to seeking solutions. Neural networks do not model human intelligence. They seek to put intelligence into the hardware in the form of generalized capability to learn.

Question No: 9 (Marks: 1) - Please choose one

Prototyping is the process of quickly putting together a working model in order to test various aspects of the design to gather early user feedback.

True

\_ False

Pg:89

#### 21.2 Prototyping

"Prototyping is the process of quickly putting together a working model in order to test various aspects of the design to gather early user feedback."

Question No: 10 (Marks: 1) - Please choose one

Which of the following model combines the elements of the waterfall model with the philosophy of prototyping?

\_ Prototyping

\_ Iterative

RAID

Pg:84

#### **Incremental Model**

The incremental model is a method of software/ Information System development where the model is designed, implemented and tested incrementally until the product is finished. It involves both development and maintenance. This model combines the elements of the waterfall model with the philosophy of prototyping.

Question No: 11 ( Marks: 1 ) - Please choose one

Management information system (AIS) is that linked to all the information systems in an organization.

True
_ False
Corrected by
Pg:55
Accounting information system (AIS) is linked to all the information systems in an
organization.
Question No: 12 ( Marks: 1 ) - Please choose one
Technical Reports are examples of resource.
_ Tertiary
Primary
_ Secondary
Pg:2
Some examples of primary sources: 1. Scientific journal articles reporting experimental
research results
2. Proceedings of Meetings, Conferences.
3. Technical reports
4. Dissertations or theses (may also be secondary)
5. Patents
Question No: 13 (Marks: 1) - Please choose one
Organizations are distinguished on the basis of
_ Attributes
_ Policy
Management  Dec 10
Pg:10
Organizations can be distinguished on the basis of various criteria. These are as follows
<ul><li>Organizational structure</li><li>Culture of the Organizations</li></ul>
Management Style
Decision Making Style
Question No: 14 ( Marks: 1 ) - Please choose one
are run under direct supervision of family members.
are run under direct supervision of family memoers Small Organization
Medium organization
_ Large Organization
Pg:7
Medium sized organizations are run under direct supervision of the family members
which rarely extends to segregation of duties and delegation of authority.
Question No: 15 ( Marks: 1 ) - Please choose one
In there are low number of subordinates per person.
Pyramid Structure

\_ Flat Structure

Modern Structure

(need to be solved)

Question No: 16 (Marks: 1) - Please choose one

Which of the following structure contains less number of management levels?

Flat Structure

Tall Structure

\_ Classical structure

#### Pg:11

Following are the characteristics of a flat organization.

- High number of subordinates per supervisor
- Short of chain of command
- Less number of levels

Question No: 17 (Marks: 1)

### **Define TQM?**

### **Total Quality Management (TQM)**

TQM is a set of management and control activities which focus on quality assurance. The quality of the

products and services is enhanced and then offered to consumers. An organizational undertaking to

improve the quality of manufacturing and service, it focuses on obtaining continuous feedback for making

improvements and refining existing processes over the long term.

Question No: 18 (Marks: 1)

What are the conglomerate organizations?

**Conglomerate** 

A <u>company</u> that owns a number of other <u>companies</u>

with widely diversified activities.

**Conglomerate** 

A firm

engaged in two or more unrelated businesses. Conglomerate:

A large group of <u>companies</u> spanning different industrial or business activists, controlled by a single<u>entity</u>

For more details click here <a href="http://en.mimi.hu/business/conglomerate.html">http://en.mimi.hu/business/conglomerate.html</a>.

Question No: 19 (Marks: 2)

What aspects should be covered by design of information flow?

Design of the information flow

It is a major step in the conceptual design. Following aspects should be covered

- Flow of data & information and transformation points
- The frequency and timing of flows
- The extent of formality in these flows input forms, report formats.

Question No: 20 (Marks: 3)

How the chief executive is elected in any organization and what are his responsibilities?

A chief executive officer (CEO, U.S. English), managing director (MD, UK English),

or **chief executive** is the highest-ranking <u>corporate officer</u> (<u>executive</u>) or <u>administrator</u> in charge of total <u>management</u> of an organization. An individual appointed as CEO of a <u>corporation</u>, <u>company</u>, <u>organization</u>, or <u>agency</u> reports to the <u>board</u> of directors.

Many CEOs have the title "president and CEO", which means they are either also the chief operating officer or (especially in the United States) also the president (chairperson) of the board of directors
RESPONSIBILITIES

The responsibility of the chief executive officer is to align the company, internally and externally, with her or his strategic vision. The core duty of a CEO is to facilitate business outside of the company while guiding employees and other executive officers towards a central objective. The size and sector of the company will dictate the secondary responsibilities. A CEO must have a balance of internal and external initiatives to build a sustainable company.<sup>[2]</sup>

- For corporations, the chief executive officer primarily coordinates external initiatives at a high level. As there are many other c-level executives (e.g. marketing, information, technical, financial etc.), seldom do corporate CEOs have low-level functions.
- For emerging <u>entrepreneurs</u>, their acting position as a CEO is much different than that on the corporate level. As often other c-level executives are not incorporated in

small operations, it is the duty of the CEO (and sometimes founder) to assume those positions.

- Mid-sized companies borrow from corporate and entrepreneurial CEO responsibilities. There will not be all c-level positions available so the CEO must compensate for gaps either through delegating or assuming additional responsibility.
- for more detail plz click here <a href="http://en.wikipedia.org/wiki/Chief">http://en.wikipedia.org/wiki/Chief</a> executive officer

### Question No: 21 (Marks: 5)

# Identify the basic purpose of DFD and Identify the steps of Designing a DFD for any process?

The purpose of data flow diagrams is to provide a linking bridge between users and systems developers.

The data flow diagrams are:

- Graphical, eliminating thousands of words;
- Hierarchical, showing systems at any level of detail; and

They have less jargon, allowing user understanding and reviewing.

Data flow diagrams facilitate users to understand how the system operate. DFD's also help developers to

better understand the system which helps in avoiding delays in proper designing, development, etc. of

projects. page 106

### **Rules for DFD's**

The DFD as an analytical tool follows certain rules. These rules help in achieving the level of

standardization.

- There should be no black holes, gray holes, miracles.
- Do not leave things unlabeled
- the DFD should not include data flows that are unassociated with the process.

Data Flows cannot be without a process or function being involved in the flow. Below are given three

diagrams that indicate bad practices. There has to be a process in between these three diagrams.

For a better understanding of data flow diagram, two diagrams are drawn for the same process. The

diagram A includes some errors/ violation of rules usually used and diagram B is the amended picture

how the correct DFD should lo like.

The process covered in these diagrams is as follows.

• The number of hours employees have worked is recorded and employee time record is created

stored in employee time file.

• Employee salary information is taken from employee master file which is used along with time

records to calculate gross pay.

- The leads to the calculation of deductions leading to computation of net pay.
- Payrolls slips are printed used for
- Record purpose in the employee master file.
- Preparation of checks
- Paychecks and a copy of pay slip is given to the employees.===> PAGE 108

Question No: 22 (Marks: 10)

Discuss the purpose of Feasibility Study? Discuss key areas?

**Entry and Feasibility Study** 

**The purpose of this phase** is to obtain a commitment to change and to evaluate whether cost effective

solutions are available to address the problem or opportunity that has been identified. Following examples

can be considered to explain this situation.

Say a problem has been recognized by a group of users. They believe they can design and

implement a solution themselves using a high level language. Their proposed system will have

little impact on others within the organization, nor will it be material from the viewpoint of the

overall organization. In this situation, the users are already motivated to bring about change.

Thus activities to accomplish successful entry are minor or unnecessary.

• On the other hand, consider a solution where potential solutions will have a widespread impact

on the overall organization. Activities to accomplish successful entry are now critical. Information systems professionals must seek to establish themselves as legitimate change agents among the stake holders. Moreover they must seek to foster among the stakeholders a

commitment to change. If potential solutions will have a significant impact on task and social

systems, a spirit of collaborative analysis and evaluation among stakeholders must be developed.

Once the entry is successful, a preliminary study can be carried out to evaluate the feasibility of the new

system. A Feasibility study team should be constituted

- Draw representatives from the departments affected by the project
- At least one person must have a detailed knowledge of computers and systems design (called system analyst).

- At least one person should have a detailed knowledge of
- 1. The organization
- 2. How current system operates
- 3. Information needs of the system
- 4. Defects in the existing system
- Consultants from the outside

### **Key Areas of Feasibility**

Following aspects/criteria can be covered in a feasibility study.

• Technical Feasibility – is the available technology sufficient to support the proposed project? Can the

technology be acquired or developed?

- Response times time between request and execution
- Volume of transactions which can processed within the given time
- Capacity to hold files or records of a certain size
- Number of users supported without execution

### MIDTERM EXAMINATION Spring 2009 CS507- Information Systems

Question No: 1 ( Marks: 1 ) - Please choose one	
Sources of information are generally categorized as	
_ Primary	
_ Tertiary	
_ All of above	
Secondary	
REF:	

#### 1.2 Sources of Information

Sources of information are generally categorized as primary, secondary or tertiary depending on their

originality and their proximity to the source or origin.

Question No: 2 (Marks: 1) - Please choose one Sources of information are generally categorized in different types depending on their

originality and their proximity to the source or origin.

<mark>\_ True</mark> \_ False

1.2 Sources of Information

Sources of information are generally categorized as primary, secondary or tertiary depending on their

originality and their proximity to the source or origin.

Question No: 3 (Marks: 1) - Please choose one

Manufacturing process involves more than one sub-process.

True

False

Pg:8

### 1. Manufacturing Sector

Manufacturing process involves more than one sub-processes, detailed information is required before

transferring materials for warehousing, manufacturing and sale to final consumer.

Question No: 4 (Marks: 1) - Please choose one

The organization refers to a organizational structure with few or no levels of intervening

management between staff and managers is called-----

\_ Hierarchical organization

\_ Flat Organization

**Pyramid Organization** 

Pg:10

Flat

Flat organization refers to an organizational structure with few or no levels of intervening management

between staff and managers.

Question No: 5 (Marks: 1) - Please choose one

An information system that automatically generates report on regular basis and are

used to monitor input or activities called

- Open loop system
- \_ Closed loop system
- \_ Closed end System

Pg:20

7.3.1 Open-Loop System

The determinant factor is in an open loop system is that the information from the system not used for

control purpose. This is done by using the output to generate feed back for control purposes.

- The output is not coupled to the input for measurement.
- Hence the components of open loop system do not include control and feedback mechanism due to

non-existence of internally defined objectives. That is,

- O Input
- o Process
- Output

#### **Example**

An information system that automatically generates report on regular basis and are not used to monitor

input or activities.

Question No: 6 (Marks: 1) - Please choose one

Every system comprises of basic components which in a co-ordination formulate a system.

\_True

False

Pg:23

### 8.1 Components of a system

Every system comprises of basic components which in a coordination formulate a system.

Question No: 7 (Marks: 1) - Please choose one

----- simply means a particular technique of directing one's attention in learning, discovery or problem solving.

Robustness

Heuristic

DSS

\_ EIS

**Pg:33** 

Heuristic simply means a particular technique of directing one's attention in learning, discovery or problem

solving. It assists in non-routine decision making process due to powerful analytical abilities.

Question No: 8 ( Marks: 1 ) - Please choose one seek to put intelligence into the hardware in the form of generalized capability
to
learn.
_ Neural network System
_ Fuzzy logic
_DSS
_ESS
Pg:41
Neural Network vs. Expert System
Expert systems seek to model a human expert's way of solving problems. They are
highly specific to seeking

hardware in the form of generalized capability to learn.

Question No: 9 (Marks: 1) - Please choose one

Prototyping is the process of quickly putting together a working model in order to test

solutions. Neural networks do not model human intelligence. They seek to put

various aspects of the design to gather early user feedback.

True

False

Pg:89

#### 21.2 Prototyping

intelligence into the

"Prototyping is the process of quickly putting together a working model in order to test various aspects of

the design to gather early user feedback."

Question No: 10 (Marks: 1) - Please choose one

Which of the following model combines the elements of the waterfall model with the philosophy

of prototyping?

\_ Prototyping

\_ Iterative

Incremental

 $_{\rm RAID}$ 

### Pg:84

#### **Incremental Model**

The incremental model is a method of software/ Information System development where the model is

designed, implemented and tested incrementally until the product is finished. It involves both development

and maintenance. This model combines the elements of the waterfall model with the philosophy of prototyping.

Question No: 11 (Marks: 1) - Please choose one Management information system (AIS) is that linked to all the information systems in an organization.

True

\_ False **Pg:55** 

Accounting information system (AIS) is linked to all the information systems in an organization.

Question No: 12 ( Marks: 1 ) - Please choose one
Technical Reports are examples of \_\_\_\_\_\_ resource.
\_ Tertiary
\_ Primary
\_ Secondary
Pg:2

Some examples of primary sources:

- 1. Scientific journal articles reporting experimental research results
- 2. Proceedings of Meetings, Conferences.
- 3. Technical reports
- 4. Dissertations or theses (may also be secondary)
- 5. Patents

Question No: 13 (Marks: 1) - Please choose one	
Organizations are distinguished on the basis of _	
_ Attributes	
_ Policy	

### \_ Management

Pg:10

Organizations can be distinguished on the basis of various criteria. These are as follows.

- Organizational structure
- Culture of the Organizations
- Management Style
- Decision Making Style

Question No: 14 (Marks: 1) - Please choose one

\_\_\_\_\_ are run under direct supervision of family members.

\_ Small Organization

### \_ Medium organization

\_ Large Organization

Pg:7

Medium sized organizations are run under direct supervision of the family members which rarely extends to

segregation of duties and delegation of authority.

**Question No: 15 (Marks: 1) - Please choose one** 

In \_\_\_\_\_ there are low number of subordinates per person.

- \_ Pyramid Structure
- Flat Structure
- \_ Modern Structure

(need to be solved)

Question No: 16 (Marks: 1) - Please choose one

Which of the following structure contains less number of management levels?

#### Flat Structure

- \_ Tall Structure
- \_ Classical structure

#### Pg:11

Following are the characteristics of a flat organization.

- High number of subordinates per supervisor
- Short of chain of command
- Less number of levels

Question No: 17 (Marks: 1)

**Define TQM?** 

Question No: 18 (Marks: 1)

What are the conglomerate organizations?

Question No: 19 (Marks: 2)

What aspects should be covered by design of information flow?

Question No: 20 (Marks: 3)

How the chief executive is elected in any organization and what are his

responsibilities?

Question No: 21 (Marks: 5)

Identify the basic purpose of DFD and Identify the steps of Designing a DFD for any

process?

Question No: 22 (Marks: 10)

Discuss the purpose of Feasibility Study? Discuss key areas?

### **MIDTERM EXAMINATION**

**Fall 2008** 

CS507- Information Systems (Session - 2)

Question No: 1 (Marks: 1) - Please choose one

Following statement is true for which of the following model?

Provides early indication of insurmountable risks, without much cost

- **▶** Spiral Model
- ▶ 0000
- ▶ 000000
- ▶ 000000000

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Page 557 of 787

Question No: 2 (Marks: 1) - Please choose one
Devaluation of currency is called
0000000 ► 0Interest rate
0000000 ► 0Inflation
0000000 ► 0 <b>Markup</b>
Question No: 3 (Marks: 1) - Please choose one
sources materials in which the information from secondary sources has been digested.
0000000 ► 0 <b>Primary</b>
0000000 ► 0Tertiary
0000000 ► 0Secondary
Question No: 4 (Marks: 1) - Please choose one
Debtor's aging report Debtor's aging report is an example of the following phase?
0000000 ► 0Design
□□□□□□□ ► □Intelligence
Question No: 5 (Marks: 1) - Please choose one

**There are TWO phases of the decision making process** 



Question No: 6 (Marks: 1) - Please choose one

Which of the following phase of decision making process involves searching for conditions in the environment that calls for decisions?

- **▶** Intelligence
- **▶** Design
- **▶** Choice
- **▶** Implementation

Question No: 7 (Marks: 1) - Please choose one

Structured Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles.

- ► True
- ▶ 00000

Question No: 8 (Marks: 1) - Please choose one

**Which of the following model combines the elements of the waterfall** 

model with the philosophy of prototyping?

000000 ► 0Prototyping	
0000000 ► 0 <b>Iterative</b>	
0000000 ► 0Incremental	
0000000 ► 0RAID	

Question No: 9 (Marks: 1) - Please choose one

The study of business problem domain used to recommend improvements and specify the business Requirements for the solution is called:

- **▶** System Analysis
- **▶** System Design
- ► Risk Management
- **▶** Risk Analysis

Question No: 10 (Marks: 1) - Please choose one

Data mining can allow a firm to develop:

- ► DSS based on the Web and Specific marketing campaigns for different customer segments
- ▶ Specific marketing campaigns for different customer segments

**▶** DSS based on the Web.

_	eting advertising to customers tois accepted.	the probability, that ar
► Decrease		
<b>►</b> Increase		
► Stable		
DSS	(Marks: 1) - Please choose one can stimulate innovation in decision mandecision making procedures.	king by helping managers to
DSS	can stimulate innovation in decision ma	king by helping managers to
DSS ( existi	can stimulate innovation in decision ma	king by helping managers to
DSS ( existi ► True	can stimulate innovation in decision ma	king by helping managers to

informational tools.

- **▶** Skill Set
- **▶** Data Set
- **▶** Tool Set

Question No: 14 (Marks: 1) - Please choose one

Infrastructure, generally, is the set of interconnected structural <u>elements</u> that provide the framwork for supporting the entire <u>structure</u>

- **►** Infrastructure
- **▶** Decision Support System
- **▶** Management System

**Question No: 15** (Marks: 1) - Please choose one

High level of foreign trade has resulted in imports and exports which require inter linkage for smooth coordination.

**►** True

**▶** False

Question No: 16 (Marks: 1) - Please choose one

Which of the following sources are original materials on which other research is based?

- **▶** Primary
- **▶** Secondary
- **▶** Tertiary
- **▶** None of these

Question No: 17 (Marks: 1)

On what factors need of information depends in any organization?

#### Solution:-

Good information is essential for effective operation and decision making at all levels in businesses. Identifies and illustrates the different kinds of information by the complex internal and external communication links of a typical R&D department. Discusses the factors which condition managers' use of information, namely managers' roles and tasks; decision-making processes (strategic and operational); rational and alternative behaviour; cognitive style and perception; and "hidden agenda" factors such as the symbolic use of information and information as power. Supported by selected readings, and tables of information types, processes and uses.

Question No: 18 (Marks: 1)

**Define TQM?** 

**Solution:** 

TQM is a set of management and control activities which focus on quality assurance.

Question No: 19 (Marks: 2)

### Enlist the types of models used in DSS.

#### Solution:-

- Physical Models
- Narrative Models
- Graphic Models
- Mathematical Models

Question No: 20 (Marks: 3)

What is the need for Accounting information system (AIS) to be linked to all the information systems in an organization. ?

#### Solution:-

Accounting information system is linked to all the information systems in an organization. This is important because the data required for proper bo keeping and generation of transactional reports is extracted from all over the organization. For instance sales information can be sought only from marketing information system and stock information is available in manufacturing information system.

The purpose of AIS is to accumulate data and provide decision makers (investors, creditors, and managers) with information to make decision.

Question No: 21 (Marks: 5)

Discuss the attributes on which Organizational Information Requirements depends

#### **Solution:**

There are several surveys indicate that a significant percentage of data warehouses fail to meet business objectives or are outright failures. One of the reasons for this is that requirement analysis is typically overloed in real projects. Goal-oriented approach to requirement analysis for data warehouses based on the Tropos methodology. Two different perspectives are integrated for requirement analysis: organizational modeling, centered on stakeholders, and decisional

modeling, focused on decision makers. Our approach can be employed within both a demand-driven and a mixed supply/demand-driven design framework.

Also Functional security requirements of information systems can roughly be classified into two: computer security requirements and communications security requirements. Challenges for developing notations for expressing these requirements are numerous, most importantly the difficulty of dealing with layers of abstraction, flexibility to adapt into many types of requirements, groupings of requirements, and requirement dependencies. Many frameworks for dealing with information security highlight the importance of a properly defined organization of security but fail to establish models to support the specification. This paper establishes one such model and demonstrates how the above difficulties can be overcome through extensive application of organizational modeling of information security.

Question No: 22 (Marks: 10)

**What are the management styles? Discuss in details.** 

#### Solution:-

Various management styles can be employed dependent on the culture of the business, the nature of the task, the nature of the workforce and the personality and skills of the leaders..

There are three Management Styles.

- Authoritative
- Participative
- Mixed

#### 1) Authoritative

An Autocratic or authoritarian manager makes all the decisions, keeping the information and decision making among the senior management. Objectives and tasks are set and the workforce is expected to do exactly as required. The communication involved with this method is mainly downward, from the leader to the subordinate; critics such as Elton Mayo have argued that this method can lead to a decrease in motivation from the employee's point of view. The main advantage of this style is that the direction of the business will remain constant, and the decisions will all be similar, this in turn can project an image of a confident, well managed business. On the other hand, subordinates may become highly dependent upon the leaders and supervision may be needed. Amanda Glass is the founder of this unique management style.

### 2) Participative

In a Democratic style, the manager allows the employees to take part in decision making, therefore everything is agreed by the majority. The communication is extensive in both directions. This style can be particularly useful when complex decisions need to be made that require a range of specialist skills: for example, when a new computerized system needs to be put in place and the upper management of the business is computer illiterate. From the overall business's point of view, job satisfaction and quality of work will improve. However, the decision-making process is severely slowed down, and the need of a consensus may avoid taking the best decision for the business.

#### 3) Mixed

This approach is a combination of both above styles. Input is taken and respected, final decision is taken by the senior management keeping in view the views given by the employee.

#### MIDTERM EXAMINATION

Spring 2009

CS507- Information System (Session - 1)

Question No: 1 (Marks: 1) - Please choose one

The organizational structures are formulated in order to efficiently manage which of the following:

- ► Business Cost
- **▶** Business Operations
- ► Business Size

Ref: PAGE # 5

The organizational structures are formulated in order to efficiently manage the **business operations**.

Question No: 2 (Marks: 1) - Please choose one

Elements that exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization called------

- ► WTO
- ► Company Ordinance
- **▶** Business Environment
- ► Company Structure

Ref: PAGE # 14

**Business Environment** is defined as "all elements that exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization

Question No: 3 (Marks: 1) - Please choose one

The comparison of actual system with expected system is done with the help of control mechanism.

- ► False
- ► True

Ref: PAGE # 20

Control mechanism

Comparison of actual with expected

Question No: 4 (Marks: 1) - Please choose one

The study of business problem domain used to recommend improvements and specify the business Requirements for the solution is called:

► Risk Analysis

### ► System Analysis

- ► System Design
- ► Risk Management

Ref: PAGE # 92

### **System Analysis:**

System analysis can be defined simply as: "The study of business problem domain to recommend improvements and specify the business requirements for the solution."

Question No: 5 (Marks: 1) - Please choose one

The First increment in incremental model is usually the core product which addresses the basic requirements of the system.

- ▶ True
- ► False

Ref: PAGE #85

The first increment is usually the core product which addresses the basic requirements of the system.

Question No: 6 (Marks: 1) - Please choose one

Which of the following design involves breaking up the logical design into units?

### **▶** Physical

- ► Logical
- ► None of above options

► Commercial

Ref: PAGE #81

### **Physical Design**

The logical design is converted to physical design in this phase. The **physical design involves breaking up the logical design into units**, which in turn can be decomposed further into implementation units such as programs and modules.

Question No: 7 (Marks: 1) - Please choose one

Which of the following is a form of automation where computers communicate work instructions directly to the manufacturing machinery?

► CAD

► CAM

► CIM

Ref: PAGE # 53

### **Computer Aided Manufacturing (CAM)**

Computer-aided manufacturing (CAM) is a form of automation where computers communicate work instructions directly to the manufacturing machinery.

Question No: 8 (Marks: 1) - Please choose one

Information that is outdated, inaccurate, or hard to understand has much less value.

- ► True (Doubt)
- ▶ False

Question No: 9 (Marks: 1) - Please choose one

Which of the following phase of decision making process involves selecting a course of action from those available?

- ▶ Design
- **▶** Choice
- ► Implementation
- ► Intelligence

Ref: PAGE # 61

#### **Decision-making process**

- Intelligence searching for conditions in the environment that call for decisions
- Design inventing, developing, and analyzing possible courses of action
- Choice selecting a course of action from those available
- Implementation implementing the selected course of action
- Monitoring checking the consequences of the decision made after implementation

Question No: 10 (Marks: 1) - Please choose one

There are TWO phases of the decision making process

► TRUE

#### **► FALSE**

Question No: 11 (Marks: 1) - Please choose one

MIS is the primary source for the managers to be aware of red-alerts.

► TRUE
► FALSE
Ref: PAGE # 61
<b>Intelligence:</b> Identifying the problems occurring in an organization. MIS is the primary source for the managers to be aware of red-alerts.
Question No: 12 ( Marks: 1 ) - Please choose one
Information quality checklist is the criteria to evaluate of information.
► Size
▶ Quality
► Need
Ref: PAGE # 6
Information Quality Checklist:
The information can also be ranked in accordance with the qualities it has in it. The experts have devised certain criteria to evaluate the <b>quality</b> of information.
Question No: 13 ( Marks: 1 ) - Please choose one
Management is concerned with the day to day costs, production targets in
► Service sector
P Scivico Sector

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► Manufacturing Sector

► Trading sector

Ref: PAGE #8

### Information Requirements of Manufacturing Sector:

Management is concerned with the day to day costs, production targets, quality of the product, delivery schedules, etc.

Question No: 14 (Marks: 1) - Please choose one

Organization is a group of elements that are integrated with the common purpose of achieving an object.

- ► True
- ▶ False

Ref: PAGE # 23

A **system** is a group of elements that are integrated with the common purpose of achieving an objective.

Question No: 15 (Marks: 1) - Please choose one

The system used to record the transactions of routine and repetitive nature is called as \_\_\_\_\_\_ .

- ► Support system
- ▶ Decision support system
- **▶** Transaction control system

Ref: PAGE # 30

### **Transaction Processing System:**

This system is used to record transactions of routine and repetitive nature.

Which of the following helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements?

- ▶ BRP
- **►** MRP
- ► CRP

Ref: PAGE # 52

**MRP** helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements. This helps in achieving on time delivery, High Quality, at the best price.

Question No: 17 (Marks: 1) - Please choose one

Question No: 16 (Marks: 1) - Please choose one

Cost benefit analysis is must in choosing an alternative in a decision making model.

- ► False
- **►** True

Ref: PAGE # 65

### **Bounded Rationality -- Example**

Cost benefit analysis is a must in choosing an alternative in a decision making model.

Question No: 18 (Marks: 1) - Please choose one

A system that is not connected with its environment is called ------

► Closed system

#### **▶** Open system

▶ Open loop system

Ref: PAGE # 21

#### **Open Systems**

• A system that is connected to its environment by means of resource flows is called an open system.

Question No: 19 (Marks: 1) - Please choose one

\_\_\_\_\_ sources are used, which simplify the process of finding the proximity Literature.

#### ▶ Secondary

- ► Primary
- ► Tertiary

Ref: PAGE # 3

In science, secondary sources are those which simplify the process of finding and evaluating the primary literature. They tend to be works which repackage, reorganize, reinterpret, summarize, index or otherwise "add value" to the new information reported in the primary literature.

Question No: 20 (Marks: 1) - Please choose one

An information system that automatically generates report on regular basis and are not used to monitor input or activities is called

**▶** Open loop system

- ► Closed loop system
- ► Closed end System

Ref: PAGE # 20

#### **Open-Loop System**

### **Example**

An information system that automatically generates report on regular basis and are not used to monitor input or activities.

Question No: 21 (Marks: 2)

What is the basic benefit of diagrammatic view of system?

Question No: 22 (Marks: 2)

What are the information requirements for Strategic level in Accounting & financial Information Systems

Question No: 23 (Marks: 3)

List any three normative models of Choice Phase of decision making process.

Question No: 24 (Marks: 3)

Differentiate between Incremental and iterative models with the help of one example each.

Question No: 25 (Marks: 5)

Discuss any five benefits of Marketing IS?

Question No: 26 (Marks: 5)

Discuss System Analysis in the light of the following points:

- 1. A technique to map the system under study.
- 2. To drill down into the various aspects of the business process without losing sight of the complete system.

# MIDTERM EXAMINATION Spring 2010 CS507- Information Systems

**Question No: 1** (Marks: 1) - Please choose one

Instead of Information, data is more important in day to day decision making.

- **►** True
- ► False (Need to be solved)

Question No: 2 (Marks: 1) - Please choose one

Medium size organizations usually have simple management structure than those of small organizations.

- **▶** False
- **►** True

(Need to be solved)

Question No: 3 (Marks: 1) - Please choose one

Organizational culture is the specific collection of values and norms that are shared by people and groups in an organization and that control the way they interact with each other and with stakeholders outside the

- **▶** Sector
- **►** Country

### **▶** Organization

### **Pg:11**

Organizational culture is the specific collection of values and norms that are shared by people and groups in an organization and that control the way they interact with each other and with stakeholders outside the organization.

Question No: 4 (Marks: 1) - Please choose one

The information from the system not used for control purpose called-----

- **▶** Open loop system
- **▶** Closed loop system
- **▶** Open end System

### Pg:20

### 7.3.1 Open-Loop System

The determinant factor is in an open loop system is that the information from the system not used for

control purpose. This is done by using the output to generate feed back for control purposes.

**Question No: 5** (Marks: 1) - Please choose one -----infrastructure consists of the physical facilities services and management that support all computing resources in an organization **▶** Information **▶** Decision **▶** Management Pg:29 Information nfrastructure consists of the physical facilities services and management that support all computing resources in an organization. There are five major components of infrastructure Question No: 6 (Marks: 1) - Please choose one The turnaround time from the input of the transaction to the production for the output must be a few -----**▶** Minutes or less **▶** Hours or less

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**▶** Seconds or less

### **Pg:31**

Fast performance with a rapid response time is critical. Businesses cannot afford to have customers waiting

for a TPS to respond, the turnaround time from the input of the transaction to the production for the

output must be a few seconds or less.

**Question No: 7** (Marks: 1) - Please choose one

Accounts should have a control over various recording points in the entire process from procurement to finished good store room.

- **▶** False
- **▶** True

### pg:55

Accounts should have a control over various recording points in the entire process from procurement to finished good store room.

Question No: 8 (Marks: 1) - Please choose one

Which of the following views organization as a combination of process oriented groups whose information needs are related but Independent?

- **▶** OIS
- ► MIS
- ► EIS

► CBIS

### pg:42

### 12.1 Organizational Information Systems (OIS)

The term OIS views organization as a combination of process oriented groups whose information needs are

related but independent. All functional systems should work together for problem solving since each system

specialises in specific domain of information.

Question No: 9 (	Marks: 1	) - Please	choose	one
------------------	----------	------------	--------	-----

Organizations are distinguished on the basis of \_\_\_\_\_

- ► Attributes
- ► Policy
- **▶** Management

### **Pg:10**

Organizations can be distinguished on the basis of various criteria. These are as follows.

- Organizational structure
- Culture of the Organizations
- Management Style
- Decision Making Style

### **Question No: 10** (Marks: 1) - Please choose one

Devaluation of currency is called \_\_\_\_\_

► Interest rate

- ► **Inflation** (in mine point of view)
- ► Markup

**Question No: 11** (Marks: 1) - Please choose one

is not connected with environment.

- **▶** Close system
- ► Open system
- ► Closed Loop System

### **Pg:21**

### 7.3.4 Closed Systems

- A system that is not connected with its environment
- Neither environment exerts any influence on the system nor does system influence the environment.

**Question No: 12** (Marks: 1) - Please choose one

Incremental model combines the elements of the RAID model with the philosophy of prototyping.

➤ True



### **Pg:84**

### incremental Model

The incremental model is a method of software/ Information System development where the model is

designed, implemented and tested incrementally until the product is finished. It involves both development and maintenance. This model combines the elements of the waterfall model with the philosophy of prototyping.

**Question No: 13** (Marks: 1) - Please choose one

Which of the following models are an approach for developing systems based on producing deliverables frequently/repetitively?

- **▶** Iterative
- ► Incremental
- ► RAID
- ► SDLC

### **Pg:86**

### **Iterative Models**

Iterative models are an approach for developing systems based on producing deliverables frequently/repetitively.

**Question No: 14** (Marks: 1) - Please choose one

The spiral lifecycle model is a combination of the classic RAID model and aspects of risk analysis.

► True

**▶** False

### **Pg:88**

### **Spiral Model**

SPIRAL is an iterative approach to system development. The spiral lifecycle model is a combination of the

classic waterfall model and aspects of risk analysis.

### **Question No: 15** (Marks: 1) - Please choose one

\_\_\_\_\_ models are three dimensional representation of an entity (Object/Process).

- **▶** Physical
- ► Narrative
- ► Graphical

### Pg:38

### 11.3.1 Physical Models

 Physical models are three dimensional representation of an entity (Object / Process). Physical models used in the business world include scale models of shopping centres and prototypes of new automobiles.

### **Question No: 16** (Marks: 1) - Please choose one

There are five phases of decision making process.

- **►** True
- ➤ False

### **Pg:63**

16.1 Phases of decision-making process are:

- **Intelligence** searching for conditions in the environment that call for decisions
- **Design** inventing, developing, and analyzing possible courses of action
- **Choice** selecting a course of action from those available
- **Implementation** implementing the selected course of action
- **Monitoring** checking the consequences of the decision made after implementation

**Question No: 17** (Marks: 1) - Please choose one

System analysts work as a link between business people and computer programmers.

**►** True

► False

Pg: 93

Why do we need Systems Analysts?

Systems analysts work as a link between Business people, & Computer Programmers.

**Question No: 18** (Marks: 1) - Please choose one

Decision support systems are designed to be ad hoc and quick-response systems which are initiated and controlled by decision makers.

- ► TRUE
- ► FALSE

(Need to be solved)

**Question No: 19** (Marks: 1) - Please choose one

\_\_\_\_\_ is the set of interconnected structural elements that provide the framework for supporting the entire

\_

- **▶** Management System
- **▶** Infrastructure
- **▶** Decision Support System

### Pg:29

Infrastructure, generally, is the set of interconnected structural elements that provide the framework for supporting the entire structure.

**Question No: 20** (Marks: 1) - Please choose one

There are five phases of the decision making process, first one is intelligence.

**►** True

**▶** False

### **Pg:63**

16.1 Phases of decision-making process are:

- **Intelligence** searching for conditions in the environment that call for decisions
- **Design** inventing, developing, and analyzing possible courses of action
- **Choice** selecting a course of action from those available
- **Implementation** implementing the selected course of action
- **Monitoring** checking the consequences of the decision made after implementation

Question No: 21 (Marks: 2)

List any two tools used to implement TQM.

Question No: 22 (Marks: 2)

Identify the basic function and responsibilities of a system analyst.

Question No: 23 (Marks: 3)

Define basic goals of Computer Integrated Manufacturing (CIM).

Question No: 25 (Marks: 5)

**Define different models of SDLC?** 

Question No: 26 (Marks: 5)

Differentiate between Empire Building and Garbage Can Model.

# MIDTERM EXAMINATION Fall 2008

CS507- Information Systems (Session - 2)

Question No: 1 (Marks: 1) - Please choose one

Following statement is true for which of the following model?

Provides early i	ndication of insurmountable risks, without much cost
λεδοΜ λατνεμ	ερχνΙ ▶
ΔIAP ►	
λαριπΣ 🕨	
εδιταρετΙ )	•
Question No: 2	( Marks: 1 ) - Please choose one
Devaluation of	currency is called
► Interest rate	
<b>►</b> Inflation	
► Markup	
Question No: 3	( Marks: 1 ) - Please choose one
sou	rces materials in which the information from secondary sources has
been digested.	
► Primary	
► <b>Tertiary</b>	
► Secondary	
Tertiary Source	s ·
	t primary and secondary resources in a specific subject area
	ch the information from secondary sources has been "digested" - reformatted and
- · · · · · · · · · · · · · · · · · · ·	it into a convenient, easy-to-read form. re once removed in time from secondary sources
	(Marks: 1) - Please choose one
	report Debtor's aging report is an example of the following phase?
εχιοηΧ ▶	
Design ►	
Intelligence ►	(P# 72)
Phases	Examples
Intelligence	Debtor's aging report

Design	Devise a discount or training policy
Choice	Select a discount/training policy
Implementation	Implement the discount/training policy
Monitoring	Evaluate recovery patterns, relevant costs involved.

1

### http://groups.google.com/group/vuZs

Question No: 5 (Marks: 1) - Please choose one There are TWO phases of the decision making process

#### **► TRUE**

### **► FALSE**

There are five phases of the decision making process (P # 73)

Question No: 6 (Marks: 1) - Please choose one

Which of the following phase of decision making process involves searching for conditions in the environment that calls for decisions?

- **►** Intelligence
- ▶ Design
- ▶ Choice
- ▶ Implementation

#### Phases of decision-making process are:

- Intelligence searching for conditions in the environment that call for decisions
- Design inventing, developing, and analyzing possible courses of action
- Choice selecting a course of action from those available
- Implementation implementing the selected course of action
- **Monitoring** —checking the consequences of the decision made after implementation

Question No: 7 (Marks: 1) - Please choose one

Structured Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles.

► True

► False

Unstructured: Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles are necessary for the solution or how they are organized and which solution is best. (P# 69)

Question No: 8 (Marks: 1) - Please choose one

Which of the following model combines the elements of the waterfall model with the philosophy of prototyping?

- ▶ Prototyping
- **▶** Iterative
- **▶** Incremental
- ► RAID

The incremental model is a method of software/ Information System development where the model is designed, implemented and tested incrementally until the product is finished. It involves both development and maintenance. This model combines the elements of the waterfall model with the philosophy of prototyping.(P # 94)

The study of business problem domain used to recommend improvements and specify the business Requirements for the solution is called:

- **►** System Analysis
- ► System Design
- ► Risk Management
- ► Risk Analysis

System analysis can be defined simply as: "The study of business problem domain to recommend improvements and specify the business requirements for the solution." (P # 102)

Question No: 10 (Marks: 1) - Please choose one

Question No: 9 (Marks: 1) - Please choose one

Data mining can allow a firm to develop:

- ► DSS based on the Web and Specific marketing campaigns for different customer segments
  - ▶ Specific marketing campaigns for different customer segments
  - **▶** DSS based on the Web.

Question No: 11 (Marks: 1) - Please choose one Targeting advertising to customers to ----- the probability, that an offer is accepted.

- **▶** Decrease
- **▶** Increase
- ▶ Stable

Targeting advertising to customers to increase the probability that an offer is accepted (P# 54)

Question No: 12 (Marks: 1) - Please choose one

DSS can stimulate innovation in decision making by helping managers to existing decision making procedures.

- **►** True
- ▶ False

DSS can stimulate innovation in decision making by helping managers to existing decision making procedures. (P # 44)

Question No: 13 (Marks: 1) - Please choose one

The term information architecture describes a specialized ----- which relates to the management of information and employment of informational tools.

- ► Skill Set
- ▶ Data Set
- ► Tool Set

The term information architecture describes a specialized skill set which relates to the management of information and employment of informational tools. (P # 40)

Question No: 14 (Marks: 1) - Please choose one
Infrastructure, generally, is the set of interconnected structural <u>elements that provide</u>
the framwork for supporting the entire structure

- ► Infrastructure
- **▶** Decision Support System
- ► Management System

Infrastructure, generally, is the set of interconnected structural elements that provide the framework for supporting the entire structure (P # 39)

Question No: 15 (Marks: 1) - Please choose one

High level of foreign trade has resulted in imports and exports which require inter linkage for smooth coordination.

- **►** True
- ▶ False

High level of foreign trade has resulted in imports and exports which require inter linkage for smoothcoordination. (P # 29)

Question No: 16 (Marks: 1) - Please choose one Which of the following sources are original materials on which other research is based?

- ▶ Primary
- **▶** Secondary
- ► Tertiary
- ▶ None of these

Primary sources are original materials on which other research is based (P # 12)

Question No: 17 (Marks: 1)

On what factors need of information depends in any organization?

Solution:-

Good information is essential for effective operation and decision making at all levels in businesses. Identifies and illustrates the different kinds of information by the complex internal and external communication links of a typical R&D department. Discusses the factors which condition managers' use of information, namely managers' roles and tasks; decision-making processes (strategic and operational); rational and alternative behaviour; cognitive style and perception; and "hidden agenda" factors such as the symbolic use of information and information as power. Supported by selected readings, and tables of information types, processes and uses.

Question No: 18 (Marks: 1)

Define TQM? Solution:

TQM is a set of management and control activities which focus on quality assurance. (P # 61)

Question No: 19 (Marks: 2)

Enlist the types of models used in DSS.

Solution:- (P # 48)
Physical Models
Narrative Models
Graphic Models
Mathematical Models

Question No: 20 (Marks: 3)

What is the need for Accounting information system (AIS) to be linked to all the

information systems in an organization. ?

**Solution:- (P # 65)** 

Accounting information system is linked to all the information systems in an organization. This is important because the data required for proper bo keeping and generation of transactional reports is extracted from all over the organization. For instance sales information can be sought only from marketing information system and stock information is available in manufacturing information system.

The purpose of AIS is to accumulate data and provide decision makers (investors, creditors, and managers) with information to make decision.

Question No: 21 (Marks: 5)

Discuss the attributes on which Organizational Information Requirements depends

#### Solution:

There are several surveys indicate that a significant percentage of data warehouses fail to meet business objectives or are outright failures. One of the reasons for this is that requirement analysis is typically overloed in real projects. Goal-oriented approach to requirement analysis for data warehouses based on the Tropos methodology. Two different perspectives are integrated for requirement analysis: organizational modeling, centered on stakeholders, and decisional modeling, focused on decision makers. Our approach can be employed within both a demand-driven and a mixed supply/demand-driven design framework.

Also Functional security requirements of information systems can roughly be classified into two: computer security requirements and communications security

requirements. Challenges for developing notations for expressing these requirements are numerous, most importantly the difficulty of dealing with layers of abstraction, flexibility to adapt into many types of requirements, groupings of requirements, and requirement dependencies. Many frameworks for dealing with information security highlight the importance of a properly defined organization of security but fail to establish models to support the specification. This paper establishes one such model and demonstrates how the above difficulties can be overcome through extensive application of organizational modeling of information security.

Question No: 22 (Marks: 10)

What are the management styles? Discuss in details.

#### Solution:-

Various management styles can be employed dependent on the culture of the business, the nature of the task, the nature of the workforce and the personality and skills of the leaders..

There are three Management Styles.

Authoritative Participative

Mixed

#### 1)Authoritative

An Autocratic or authoritarian manager makes all the decisions, keeping the information and decision making among the senior management. Objectives and tasks are set and the workforce is expected to do exactly as required. The communication involved with this method is mainly downward, from the leader to the subordinate; critics such as Elton Mayo have argued that this method can lead to a decrease in motivation from the employee's point of view. The main advantage of this style is that the direction of the business will remain constant, and the decisions will all be similar, this in turn can project an image of a confident, well managed business. On the other hand, subordinates may become highly dependent upon the leaders and supervision may be needed. Amanda Glass is the founder of this unique management style.

### 2) Participative

In a Democraticstyle, the manager allows the employees to take part in decision making, therefore everything is agreed by the majority. The communication is extensive in both directions. This style can be particularly useful when complex decisions need to be made that require a range of specialist skills: for example, when a new computerized system needs to be put in place and the upper management of the business is computer illiterate. From the overall business's point of view, job satisfaction and quality of work will improve. However, the decision-making process is severely slowed down, and the need of a consensus may avoid taking the best decision for the business.

#### 3) Mixed

This approach is a combination of both above styles. Input is taken and respected, final decision is taken by the senior management keeping in view the views given by the employee.

#### MIDTERM EXAMINATION

Spring 2010

**CS507- Information Systems** 

Time: 60 min

Marks: 40

Question No: 1 (Marks: 1) - Please choose one

A hierarchical organization is structured in a way such that every entity in the organization, except one, is subordinate to a single other entity.

**►** True

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Page **594** of **787** 

► False

Ref: This is the dominant mode of organization among large organizations; most corporations and governments are hierarchical organizations.

Question No: 2 (Marks: 1) - Please choose one

Systems have collection of predefined -----related to each other in a sequenced logical manner in order to collectively achieve the desired results.

- **▶** Procedures
- ► Sequences
- ▶ Policies

Question No: 3 (Marks: 1) - Please choose one

The results given by the system after the process has been performed on the data being input to the system called as-----.

- **▶** Output
- ► Input
- ▶ Processing

Question No: 4 (Marks: 1) - Please choose one

Which type of decision is one for which there may be several "right" answers and there is no precise way to get a right answer?

- Structured
- Unstructured
- ► Semi-Structured

**Ref : Unstructured**: Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which

concepts, rules, and principles are necessary for the solution or how they are organized and which solution is best.

**Question No: 5 (Marks: 1) - Please choose one** 

Which of the following level is formulation of new sales products, and identifying new sales opportunities?

- ▶ Operational
- ► Managerial
- **▶** Strategic

Question No: 6 (Marks: 1) - Please choose one

Every transaction that an organization undertakes has a financial impact, to be recorded and reported by the accounts & finance department.

- **▶** True
- ▶ False

Question No: 7 (Marks: 1) - Please choose one

The procedures to follow when decision is needed can be specified in advance

- ► True
- ▶ False

Question No: 8 (Marks: 1) - Please choose one

Companies are investing in data-driven decision support application frameworks to help them respond to

Changing market conditions

- Customer needs
- **► TRUE**
- ► FALSE

**Ref :** As opposed to model driven DSS, these systems use large pools of data found in major organizational systems. They help to extract information from the large quantities of data stored. These systems rely on Data Warehouses created from Transaction Processing systems.

### Question No: 9 (Marks: 1) - Please choose one

Information that is outdated, inaccurate, or hard to understand has much less value

- ► TRUE
- ► FALSE

Question No: 10 (Marks: 1) - Please choose one

In \_\_\_\_\_ final product is intangible

- **▶** Service sector
- ► Manufacturing Sector
- ► Trading sector

Question No: 11 (Marks: 1) - Please choose one

\_\_\_\_\_ is a set of defined set of instructions aimed to achieve goals

- **▶** Procedure
- ➤ System
- ▶ Organization

Question No: 12 ( Marks: 1 ) - Please choose one
Closed System depends on and data.
► Internal resources
► External resources
► Procedures.
Ref: • A system that is not connected with its environment
Neither environment exerts any influence on the system nor does system influence the environment. When we refer to a closed system we talk of a system that is dependant on internal resources and data for decision making rather than external environment.
Question No: 13 ( Marks: 1 ) - Please choose one
is the set of interconnected structural elements that provide the framework.
► Infrastructure
► System
► Organization
<b>Ref :</b> The term is used differently in a variety of fields; perhaps the single most well-known usage is in economics, where it refers to physical infrastructure such as buildings and roads.
Question No: 14 ( Marks: 1 ) - Please choose one
Incremental model combines the elements of the RAID model with the philosophy of prototyping.
► True
► False

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**Ref**: This model combines the elements of the waterfall model with the

philosophy of prototyping.

Question No: 15 (Marks: 1) - Please choose one

System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

- **►** True
- ► False

**Ref:** "A problem solving technique that decomposes a system into its component pieces for the purpose of studying, how well those component parts work and interact to accomplish their purpose."

Question No: 16 (Marks: 1) - Please choose one

Which of the following model is a series of short waterfall cycles, each producing an early prototype representing a part of the entire project?

- ► Spiral
- **▶** Iterative
- ▶ WaterFall
- ► Incremental

**Ref :** SPIRAL is an iterative approach to system development. The spiral lifecycle model is a combination of the classic waterfall model and aspects of risk analysis. This model is very appropriate for large and complex Information Systems. The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses. It's actually a series of short waterfall cycles, each producing an early prototype representing a part of the entire project. It is a circular view of the software lifecycle as opposed to the linear view of the waterfall approach. It can incorporate other models in its various developmental phases.

Question No: 17 ( Marks: 1 ) - Please choose one
There are five phases of the decision making process, first one is intelligence.
► True
► False
Phases of decision-making process are:
• Intelligence – searching for conditions in the environment that call for decisions
Design – inventing, developing, and analyzing possible courses of action
Choice – selecting a course of action from those available
• Implementation – implementing the selected course of action
• Monitoring – checking the consequences of the decision made after implementation
Question No: 18 ( Marks: 1 ) - Please choose one
information is just like feedback of organization image in public.
► Informal
► External (not sure)
► Formal
Question No: 19 ( Marks: 1 ) - Please choose one
sources materials in which the information from secondary sources has been digested.

www.vuaskari.com

► Primary

**▶** Tertiary

► Secondary

Ref: Materials in which the information from secondary sources has been "digested" -

reformatted and condensed, to put it into a convenient, easy-to-read form.

Question No: 20 (Marks: 1) - Please choose one

In which of the following category information is presented in its original form, neither interpreted nor condensed nor evaluated by other writers?

- **▶** Primary Information
- ► Tertiay Information
- ► Secondary Information
- ► All of above

Question No: 21 (Marks: 2)

What do we mean by cognitive process?

**Ans:** Cognitive process is the mental process of knowing, including aspects such as awareness, perception, reasoning and judgment.

Question No: 22 (Marks: 2)

Identify the basic function and responsibities of a system analyst.

**Ans:** A person who has a detailed knowledge of computers and system design and his basic function is to analyze the whole system and find out the problems it there is.

Question No: 23 (Marks: 3)

What do you understand by ERD? Define briefly

Ans: Entity Relationship Diagram (ERD) is a tool used in system design.

ERD as shown in the above indicates simple relationships. These relationships can be read as.

- one department has one supervisor

- A department may have more than one employees

Or

- An employee ma be in more than one departments

- An employee may not be working on any project but a project must have at least one employee working on it.

Question No: 24 (Marks: 3)

List any three normative models of Choice Phase of decision making process.

Question No: 25 (Marks: 5)

What do you understand by system design and identify the steps it includes.

Ans: it can be explained and presented in narrative form

Question No: 26 (Marks: 5)

DSS are used to take help in Semi structured decisions. What does DSS use as support in order to facilitate Semi Structured Decision making?

## MIDTERM EXAMINATION Spring 2010

CS507- Information Systems (Session - 5)

Time: 60 min Marks: 40

Question No: 1 (Marks: 1) - Please choose one

Which of the following is an international, multilateral organization, which was created as a result of the Uruguay round of discussion in 1994 to harmonic world trade.

- **► SAFTA**
- **► SAARC**
- ▶ WTO

Ref: Various agreements between member countries has resulted in lowering import tariffs, bringing down protective trade barriers setting up anti dumping procedures and settlement methods. However it has failed to achieve any headway in getting member countries to eliminate subsidies provided t other agriculture sector by nearly all member states. As a result the WTO is currently faced with the threat of failure. The WTO trade and services arrangements effectively replaced the general Agreement on Trade Tariffs (GATT).

Question No: 2 (Marks: 1) - Please choose one

CBIS helps in updating every change being triggered in less time and with more effort.

► True

► False

Ref: Every transaction affects our records in a number of ways. CBIS helps in updating every change being triggered in less time and with less effort. (page no.36).

Question No: 3 (Marks: 1) - Please choose one

----- simply means a particular technique of directing one's attention in learning, discovery or problem solving.

- **▶** Robustness
- ▶ Heuristic
- **▶** DSS
- ► EIS

Ref: Heuristic simply means a particular technique of directing one's attention in learning, discovery or problem solving. It assists in non-routine decision making process due to powerful analytical abilities.

Question No: 4 (Marks: 1) - Please choose one

Data Warehouse combines databases across an entire enterprise

- ► True
- ► False

Ref: The term data warehouse generally refers to the combination of many different databases across an entire enterprise.

Question No: 5 (Marks: 1) - Please choose one

Knowledge-Discovery in Databases and Data mining are known as thing.

- ► True
- ► False

Ref: Data mining is also known as Knowledge-Discovery in Databases (KDD).

Question No: 6 (Marks: 1) - Please choose one

Production subsystem needs to be linked with the marketing system to -----right amount of product.

- **▶** Produce
- ► Sale
- **▶** Purchase

**Ref: Marketing** 

Production subsystem needs to be linked with the marketing system so as to produce right amount of product. (Page no.65)

Question No: 7 (Marks: 1) - Please choose one

Decisions in which the decision maker must provide judgment, evaluation, and insights into the problem definition would be characterized as:

- **▶** Structured
- ► Semi Structured
- Unstructured

Ref: Unstructured: Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles are necessary for the solution or how they are organized and which solution is best.

Question No: 8 (Marks: 1) - Please choose one

Which of the following are knowledge workers who facilitate the development of information systems and computer applications by bridging the communications gap that exists between non-technical system users, and System designers and developers?

- **► System Analysts**
- ► Software Engineers
- **▶** System Designers
- **▶** Chief Executives

Ref: Systems analysts work as a link between Business people, & Computer Programmers. Business People may define the business to be computerized, i.e. establish scope of computerization. However, they may not fully understand the capabilities and limitations of modern information technology.

Question No: 9 (Marks: 1) - Please choose one

Partial systems are successively built to produce a final total system in the following model:

- **▶** Incremental Model
- ▶ WaterFall
- ► RAID
- ► Iterative Model

Ref: designed, implemented and tested incrementally until the product is finished. (Page no.94)

Question No: 10 (Marks: 1) - Please choose one

Computer-aided manufacturing (CAM), is a form of automation where computers communicate work instructions directly to the manufacturing machinery.

### ► True

► False

Ref: It is a system that uses computer aided techniques to control production facility. (Page no.63)

Question No: 11 (Marks: 1) - Please choose one

Information quality checklist is the criteria to evaluate \_\_\_\_\_ of information.

▶ Size

### ► Quality

► Need

Ref: The information can also be ranked in accordance with the qualities it has in it. The experts have devised certain criteria to evaluate the quality of information.

Question No: 12 (Marks: 1) - Please choose one

In \_\_\_\_\_ style managers allow employees to take part in decision making.

- ▶ Authoritative
- ▶ Mixed

#### ▶ Democrative

Ref: In a Democratic style, the manager allows the employees to take part in decision-making: therefore everything is agreed by the majority. The communication is extensive in both directions (from subordinates to leaders and vice-versa). This style can be particularly useful when complex decisions need to be made that require a range of specialist skills:

Question No: 13 (Marks: 1) - Please choose one

\_\_ is the set of interconnected structural elements that provide the framework.

- ► Infrastructure
- ► System
- **▶** Organization

Ref: Infrastructure, generally, is the set of interconnected structural elements that provide the framework for supporting the entire structure. It usually applies only to structures that are artificial. The term is used differently in a variety of fields; perhaps the single most well-known usage is in economics, where it refers to physical infrastructure such as buildings and roads.

Question No: 14 (Marks: 1) - Please choose one

is known as father of warehouse.

Stephen hawking ▶

Bill gates ▶

### ▶ Bill Inmon

Ref: Decision Support Systems was defined by Bill Inmon, father of data warehouse.

Question No: 15 (Marks: 1) - Please choose one

Debtor's aging report is an example of the following phase?

▶ Intelligence

eciohC ▶

**Design** ▶

Ref: Debtors Aging analysis is the stratification of trade receivables in accordance of period of time since they have been due.

Question No: 16 (Marks: 1) - Please choose one

Devising a discount or training policy is an example of design phase.

### ► TRUE

FALSE ▶

Ref: Page no.72

Question No: 17 (Marks: 1) - Please choose one

\_\_\_\_\_ is the set of interconnected structural

<u>elements</u> that provide the framwork for supporting the entire

#### structure

- ► Management System
- ▶ Infrastructure
- **▶** Decision Support System

Question No: 18 (Marks: 1) - Please choose one

A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events.

- ► True
- **▶** False

Ref: A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events. (Page no.12)

Question No: 19 (Marks: 1) - Please choose one

\_\_\_\_\_ sources are used, which simplify the process of finding the proximity

### Literature.

- ► <u>Secondary</u>
- ▶ Primary
- **►** Tertiary

#### **Answer Required:**

Question No: 20 (Marks: 1) - Please choose one

Evaluate recovery patterns, relevant costs involved is an example of monitoring

### TRUE ▶

FALSE ▶

Ref: Monitoring helps in evaluating the quality of decisions that have been made. This may include the following:

o Quantifying the speed in the process of recovery.

- o Discount costs being born by the organization.
- o Customer response in accepting the entire policy.
- o Once again MIS will be used to record and report the results / effects of the policy.

Question No: 21 (Marks: 2)

What are the information requirements for operational level in Accounting & financial Information Systems.

#### Answer:

Following are the operational level requirements in Accounting & Financial Information Systems.

Operational Level Requirements in Accounting & financial Information Systems

- 1. Cash flow statements through various transactions
- 2. Inventory and debtors management
- 3. Creditors Management

Question No: 22 (Marks: 2)

Identify the purpose of Feasibility study.

**Answer:** 

**Purpose of Feasibility Study** 

The purpose of feasibility study is to obtain a commitment to change and to evaluate whether cost effective solutions are available to address the problem or opportunity that has been identified.

Question No: 23 (Marks: 3) List any three benefits of CRM.

**Answer:** 

Following are the three benefits of CRM.

Benefits of Customer Relationship Management (CRM)

- 1. To achieve CRM, a company wide set of tools, technologies, and procedures promote the relationship with the customer to increase sales.
- 2. Its objectives are to increase profitability, revenue, and customer satisfaction.
- 3. Encourages customer loyalty

Question No: 24 (Marks: 3)

Briefly describe Incremental Model.

**Answer:** 

**Incremental Model** 

The incremental model is a method of software or Information System development where the model is designed, implemented and tested incrementally until the product

is finished. It involves both development and maintenance. This model combines the elements of the waterfall model with the philosophy of prototyping.

Question No: 25 (Marks: 5)

Discuss incremental Model with an example?

**Answer:** 

#### **Incremental Model**

The incremental model is a method of software or Information System development where the model is designed, implemented and tested incrementally until the product is finished. It involves both development and maintenance. This model combines the elements of the waterfall model with the philosophy of prototyping.

**Example of an Incremental Model** 

An example of this incremental approach is observed in the development of word processing applications where the following services are provided on subsequent modules:

- Advanced editing and document production functions
- Basic file management, editing and document production functions
- Spell and grammar checking
- Advance page layout

Question No: 26 (Marks: 5)
Differentiate MIS from DSS.

**Answer:** 

**Differentiate Between MIS & DSS** 

See page number 44.

#### MIDTERM EXAMINATION

Spring 2009 CS507- Information Systems (Session - 2)

**Question No: 1** 

Procedures are or	rganized in a	manner to	o form systems		
<b>Logical</b>	Physical	Hybrid			
<b>Question No: 2</b>	-	-			
Business is a system where management decisions are influenced by or have an influence on					
suppliers, customers, society as a whole.					
<b>True</b> False	-				
Question No: 3					
	ture consists of th	e physical facilities servi	ces and management that support all		
computing resour		= -			
Information	Decision	Management			
Question No: 4		S			
The term informa	ation architecture	describes a specialized -	which relates to the		
		mployment of informatio			
Skill Set	Data Set	Tool Set			
Question No: 5					
•	n-machine systen	n for providing informat	ion to support the operations,		
_	_	functions in an organiza			
	8				
DDS	MIS (page43)	IS			
Question No: 6	(1-9-1-)				
	cision is one for w	hich there may be severa	al "right" answers and there is no precis		
way to get a right			ar 1-8-10 unio ((cros unio unio process		
Structured	Unstruct	ured Se	mi-Structured		
Question No: 7					
•	re successively bu	ilt to produce a final tota	al system in the following model:		
Waterfall	RAID	Iterative Model	Incremental Model		
Question No: 8	14.112	10144170 1710401			
•	owing is a project	management technique	that divides complex projects into		
smaller, more eas		_	erat arviaus compress projects into		
	system Design	<del>-</del>	Audit Trials		
Question No: 9	yotem Design	System 1 mary 515	ridati riidis		
•	anires highly inte	egrated environment for	high Productivity, which is rarely		
available.	equires mgmy mee	Stated cuvil omnicite 101	ingii 110ddedvity, wineii io 1dfeiy		
	alse				
Question No: 10	uise				
•	nwing helps in get	ting the right material a	nd physical resources together at the		
Which of the following helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements?					
BRP MI		CRP	un cinches.		
Question No: 11		CITI			
The procedures to follow when decision is needed can be specified in advance					
	alse	ision is necueu can be sp	cenica in auvance		
<b>Question No: 12</b>	шэс				
Ouestion No: 12					

Information products made more valuable by their attributes, characteristics, or qualities

TRUE FALSE

**Question No: 13** 

In \_\_\_\_\_ decisions, problem is recurring and repetitive

Unstructured Structured Semi structured

**Question No: 14** 

\_ is the raw data entered in the computer system.

Input element Control Mechanism Output System

**Question No: 15** 

A problem solving technique that decomposes a system into its component pieces for the purpose of studying, how well those component parts work and interact to accomplish their purpose is one of the definitions of system analysis.

<mark>True</mark> page102 False

**Question No: 16** 

System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

<mark>True</mark> False

**Question No: 17 ( Marks: 1 )** What is information System? **Question No: 18 ( Marks: 1 )** 

Enlist the categories of the Support system page 43

Support systems can be classified into two categories

Office automation systems

Decision support systems
 Question No: 19 ( Marks: 2 )

What is an Office Automation System?

Page 43 lesson 10

Question No: 20 (Marks: 3)

What do you understand by ERD? Define briefly

Page 89 lesson 19

Question No: 21 (Marks: 5)

Differentiate between the following

Computer Aided Design and Computer Aided Manufacturing

Page 63 lesson no13

Question No: 22 (Marks: 10)

Discuss different phases of decision making process in detail

Page73

MIDTERM EXAMINATION 2009 - 2

**CS507- Information Systems** 

Time: 60 min Marks: 40

**Solved With References by** 

The organizational structures are formulated in order to efficiently manage which of the following: ▶ Business Cost

- **►** Business Operations
- ► Business Size

Ref: PAGE # 5

The organizational structures are formulated in order to efficiently manage the **business operations**.

Question No: 2 (Marks: 1) - Please choose one

Elements that exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization called------

- ► WTO
- ► Company Ordinance
- **▶** Business Environment
- ► Company Structure

Ref: PAGE # 14

**Business Environment** is defined as "all elements that exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization

### Question No: 3 (Marks: 1) - Please choose one

The comparison of actual system with expected system is done with the help of control mechanism.

► False

**►** True

Ref: PAGE # 20
• Control mechanism

Comparison of actual with expected

### Question No: 4 (Marks: 1) - Please choose one

The study of business problem domain used to recommend improvements and specify the business Requirements for the solution is called:

► Risk Analysis

## **►** System Analysis

- ► System Design
- ► Risk Management

Ref: PAGE # 92 System Analysis:

System analysis can be defined simply as: "The study of business problem domain to recommend improvements and specify the business requirements for the solution."

## Question No: 5 (Marks: 1) - Please choose one

The First increment in incremental model is usually the core product which addresses the basic requirements of the system.

## **►** True

► False

**Ref: PAGE #85** 

The first increment is usually the core product which addresses the basic requirements of the system.

## Question No: 6 (Marks: 1) - Please choose one

Which of the following design involves breaking up the logical design into units?

- **▶** Physical
- ► Logical
- ► None of above options
- ► Commercial

Ref: PAGE # 81 Physical Design

The logical design is converted to physical design in this phase. The **physical design involves breaking up the logical design into units**, which in turn can be decomposed further into implementation units such as programs and modules.

## Question No: 7 (Marks: 1) - Please choose one

Which of the following is a form of automation where computers communicate work instructions directly to the manufacturing machinery?

► CAD

## ► <u>CAM</u>

► CIM

**Ref: PAGE # 53** 

### **Computer Aided Manufacturing (CAM)**

Computer-aided manufacturing (CAM) is a form of automation where computers communicate work instructions directly to the manufacturing machinery.

## Question No: 8 (Marks: 1) - Please choose one

Information that is outdated, inaccurate, or hard to understand has much less value.

- **►** True
- ► False

### Question No: 9 (Marks: 1) - Please choose one

Which of the following phase of decision making process involves selecting a course of action from those available?

**▶** Design

#### **►** Choice

- ► Implementation
- ► Intelligence

**Ref: PAGE #61** 

### **Decision-making process**

- Intelligence searching for conditions in the environment that call for decisions
- Design inventing, developing, and analyzing possible courses of action

- Choice selecting a course of action from those available
- Implementation implementing the selected course of action
- Monitoring checking the consequences of the decision made after implementation

## Question No: 10 (Marks: 1) - Please choose one

There are TWO phases of the decision making process

► TRUE

### **► FALSE**

### 6.1 Phases of decision-making process are:

- **Intelligence** searching for conditions in the environment that call for decisions
- **Design** inventing, developing, and analyzing possible courses of action
- **Choice** selecting a course of action from those available
- **Implementation** implementing the selected course of action
- Monitoring checking the consequences of the decision made after implem

### Question No: 11 (Marks: 1) - Please choose one

MIS is the primary source for the managers to be aware of red-alerts.

### **► TRUE**

► FALSE

**Ref: PAGE # 61** 

**Intelligence:** Identifying the problems occurring in an organization. MIS is the primary source for the managers to be aware of red-alerts.

### Question No: 12 (Marks: 1) - Please choose one

Information quality checklist is the criteria to evaluate \_\_\_\_\_ of information.

▶ Size

## **▶** Quality

► Need

Ref: PAGE # 6

### **Information Quality Checklist:**

The information can also be ranked in accordance with the qualities it has in it. The experts have devised certain criteria to evaluate the **quality** of information.

## Question No: 13 (Marks: 1) - Please choose one

Management is concerned with the day to day costs, production targets in \_\_\_\_\_

- ► Service sector
- ► Manufacturing Sector
- ► Trading sector **Ref: PAGE # 8**

### **Information Requirements of Manufacturing Sector:**

Management is concerned with the day to day costs, production targets, quality of the product, delivery schedules, etc.

## Question No: 14 (Marks: 1) - Please choose one

Organization is a group of elements that are integrated with the common purpose of achieving an object.

► True

## **▶** False

**Ref: PAGE # 23** 

A **system** is a group of elements that are integrated with the common purpose of achieving an objective.

## **Question No: 15 (Marks: 1) - Please choose one**

The system used to record the transactions of routine and repetitive nature is called as

► Support system

► Decision support system

► Transaction control system

**Ref: PAGE # 30** 

**Transaction Processing System:** 

This system is used to record transactions of routine and repetitive nature.

## Question No: 16 (Marks: 1) - Please choose one

Which of the following helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements?

► BRP

### ► MRP

► CRP

**Ref: PAGE # 52** 

**MRP** helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements. This helps in achieving on time delivery, High Quality, at the best price.

## Question No: 17 (Marks: 1) - Please choose one

Cost benefit analysis is must in choosing an alternative in a decision making model.

► False

#### ► True

**Ref: PAGE #65** 

**Bounded Rationality -- Example** 

Cost benefit analysis is a must in choosing an alternative in a decision making model.

## **Question No: 18 (Marks: 1) - Please choose one**

A system that is not connected with its environment is called ------

► Closed system

► Open system

► Open loop system

**Ref: PAGE #21** 

Question No: 19 (Marks: 1) - Please choose one

\_\_\_\_\_ sources are used, which simplify the process of finding the proximity Literature.

## **▶** Secondary

**▶** Primary

► Tertiary

Ref: PAGE #3

In science, **secondary sources are those which simplify the process of finding and evaluating the primary literature**. They tend to be works which repackage, reorganize, reinterpret, summarize, index or otherwise "add value" to the new information reported in the primary literature.

Question No: 20 (Marks: 1) - Please choose one

An information system that automatically generates report on regular basis and are not used to monitor input or activities is called

## **▶** Open loop system

- ► Closed loop system
- ► Closed end System

Ref: PAGE # 20 Open-Loop System

**Example** 

An information system that automatically generates report on regular basis and are not used to monitor input or activities.

Question No: 21 (Marks: 2)

What is the basic benefit of diagrammatic view of system?

Answer:

**System Design** 

System design can be explained and presented in narrative form. **But the benefits of diagrammatic view** 

cannot be understated. This helps to give a snapshot of what the entire system los like. Various

diagrammatic tools can be used while designing the system.

Question No: 22 (Marks: 2)

What are the information requirements for Strategic level in Accounting & financial Information Systems

i could't find any clear answer for this Q, but this bo might be help u for this Question .  $\underline{ http://bos.google.com.pk/bos?}$ 

<u>id=GK3vwYda7uwC&pg=PA43&lpg=PA43&dq=What+are+the+information+requirements+for+Strategic+level+in+Accounting+</u>

%26+financial+Information+Systems&source=bl&ots=pM9X2gz71U&sig=I44ma0Y0q 5bHKFco89ifquNtw8&hl=en&ei=zGE9TcPaJobNhAeUruH4DA&sa=X&oi=bo\_result&ct=result&resnum=6&ved=0CDsQ6AEwBQ#v=onepage&q=What%20are%20the %20information%20requirements%20for%20Strategic%20level%20in%20Accounting %20%26%20financial%20Information%20Systems&f=false

## Question No: 23 (Marks: 3)

List any three normative models of Choice Phase of decision making process. Answer:

Page 74

### The Choice Phase

A course of action is selected out of the available alternatives as devised in the design phase. Typical Activities include:

- Get information
- Final evaluation
- Sensitivity analysis

### Question No: 24 (Marks: 3)

Differentiate between Incremental and iterative models with the help of one example each.

Answer

Page 97

### **Incremental vs. Iterative**

These sound similar, and sometimes are equated but there is a subtle difference:

- Incremental: add to the product at each phase
- Iterative: re-do the product at each phase

### Example

Building a House

- Incremental: Starts with a modest house, keep adding rooms and upgrades to it.
- Iterative: The design/construction map of the house is amended and improved and repeated

until all the requirements are fulfilled.

Question No: 25 (Marks: 5)

Discuss any five benefits of Marketing IS?

Answer: Page 53

## **Benefits of Marketing IS**

MKIS helps organizations in efficient channel management. Following can be identified as some of the

benefits of MKIS.

1. Customer profiles need to be maintained focusing on their habits and spending patterns. MKIS

helps in maintaining these profiles.

2. Information on what competitors have been upto is also a critical marketing information. This

should not be taken as espionage on competitors.

3. Forecasts of demand is also a critical part of marketing analysis. MKIS helps in achieving this as

well.

- 4. Field sales can also be monitored where sales agents are used to market products.
- 5. Customers can be quickly updated based on their information kept in MKIS.
- 6. Dealers involved in sale of product can also be monitored to help enhance revenue.s Question No: 26 ( Marks: 5 )

Discuss System Analysis in the light of the following points:

- 1. A technique to map the system under study.
- 2. To drill down into the various aspects of the business process without losing sight of the complete system.

Answer:

Note: Its just given by bo but u all have to explain it in your own wording. It is just an idea ....

### **Page 102**

### **System Analysis**

System analysis can be defined simply as: "The study of business problem domain to recommend

improvements and specify the business requirements for the solution."

### Or alternatively as:

"A problem solving technique that decomposes a system into its component pieces for the purpose of

studying, how well those component parts work and interact to accomplish their purpose."

Both the definitions highlight following important points:

• System analysis helps to create an understanding of the business processes, their linkage with

one another, the parameters governing the data flow within the business, the controls and checks built into the processes and the reporting needs in a business where a problem exists

or for which the software needs to be designed.

• System analysis creates the understanding and lays out the necessary relationships that will

assist in defining a solution to the problem or the design of the proposed software that will

meet the user needs.

These two points may be understood as providing a means for undertaking the following tasks:

- A technique to map the system under study.
- To drill down into the various aspects of the business process without losing sight of the complete

system.

- To understand the Workability/Functionality of the subsystems and their role in achieving the
- objectives of the system as well as controls and checks in place.
- To establish the relationship or Level of interaction of each system with other components of the system.

MIDTERM EXAMINATION 2009 - 2

CS507- Information Systems

Time: 60 min Marks: 40

Solved With References by

The organizational structures are formulated in order to efficiently manage which of the following: ▶ Business Cost

**►** Business Operations

## ► Business Size Ref: PAGE # 5

The organizational structures are formulated in order to efficiently manage the **business operations**.

#### Question No: 2 (Marks: 1) - Please choose one

Elements that exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization called------

- ► WTO
- ► Company Ordinance
- **▶** Business Environment
- ► Company Structure

Ref: PAGE # 14

**Business Environment** is defined as "all elements that exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization

#### Question No: 3 (Marks: 1) - Please choose one

The comparison of actual system with expected system is done with the help of control mechanism.

► False

#### **►** True

Ref: PAGE # 20

Control mechanism

Comparison of actual with expected

#### Question No: 4 (Marks: 1) - Please choose one

The study of business problem domain used to recommend improvements and specify the business Requirements for the solution is called:

- ► Risk Analysis
- **►** System Analysis
- ▶ System Design
- ► Risk Management

Ref: PAGE # 92

#### **System Analysis:**

System analysis can be defined simply as: "The study of business problem domain to recommend improvements and specify the business requirements for the solution."

#### Question No: 5 (Marks: 1) - Please choose one

The First increment in incremental model is usually the core product which addresses the basic requirements of the system.

► True

► False

Ref: PAGE #85

The first increment is usually the core product which addresses the basic requirements of the system.

#### Question No: 6 (Marks: 1) - Please choose one

Which of the following design involves breaking up the logical design into units?

- ► Physical
- ▶ Logical
- ► None of above options
- ▶ Commercial

Ref: PAGE #81

### **Physical Design**

The logical design is converted to physical design in this phase. The **physical design involves breaking up the logical design into units**, which in turn can be decomposed further into implementation units such as programs and modules.

### Question No: 7 (Marks: 1) - Please choose one

Which of the following is a form of automation where computers communicate work instructions directly to the manufacturing machinery?

► CAD

#### ► CAM

► CIM

Ref: PAGE # 53

#### **Computer Aided Manufacturing (CAM)**

Computer-aided manufacturing (CAM) is a form of automation where computers communicate work instructions directly to the manufacturing machinery.

Question No: 8 (Marks: 1) - Please choose one

Information that is outdated, inaccurate, or hard to understand has much less value.

- ► True
- ▶ False

### Question No: 9 (Marks: 1) - Please choose one

Which of the following phase of decision making process involves selecting a course of action from those available?

▶ Design

#### **▶** Choice

- ► Implementation
- ► Intelligence

Ref: PAGE # 61

#### **Decision-making process**

- Intelligence searching for conditions in the environment that call for decisions
- Design inventing, developing, and analyzing possible courses of action
- Choice selecting a course of action from those available
- Implementation implementing the selected course of action
- Monitoring checking the consequences of the decision made after implementation

Question No: 10 (Marks: 1) - Please choose one There are TWO phases of the decision making process

► TRUE

#### ► FALSE

#### 6.1 Phases of decision-making process are:

- Intelligence searching for conditions in the environment that call for decisions
- **Design** inventing, developing, and analyzing possible courses of action
- Choice selecting a course of action from those available
- **Implementation** implementing the selected course of action
- Monitoring checking the consequences of the decision made after implem

Question No: 11 (Marks: 1) - Please choose one

MIS is the primary source for the managers to be aware of red-alerts.

#### **► TRUE**

## ► FALSE

Ref: PAGE # 61

**Intelligence:** Identifying the problems occurring in an organization. MIS is the primary source for the managers to be aware of red-alerts.

Question No: 12 (Marks: 1) - Please choose one

Information quality checklist is the criteria to evaluate \_\_\_\_\_ of information.

▶ Size

#### ▶ Quality

▶ Need

Ref: PAGE #6

#### **Information Quality Checklist:**

The information can also be ranked in accordance with the qualities it has in it. The experts have devised certain criteria to evaluate the **quality** of information.

#### Question No: 13 (Marks: 1) - Please choose one

Management is concerned with the day to day costs, production targets in \_\_\_\_\_

- ► Service sector
- ► Manufacturing Sector
- Trading sector

Ref: PAGE #8

#### Information Requirements of Manufacturing Sector:

Management is concerned with the day to day costs, production targets, quality of the product, delivery schedules, etc.

#### Question No: 14 (Marks: 1) - Please choose one

Organization is a group of elements that are integrated with the common purpose of achieving an object.

► True

#### ► False

Ref: PAGE # 23

A system is a group of elements that are integrated with the common purpose of achieving an objective.

### Question No: 15 ( Marks: 1 ) - Please choose one

The system used to record the transactions of routine and repetitive nature is called as \_\_\_\_\_\_.

- ▶ Support system
- ► Decision support system
- ► Transaction control system

Ref: PAGE # 30

#### **Transaction Processing System:**

This system is used to record transactions of routine and repetitive nature.

Question No: 16 (Marks: 1) - Please choose one

Which of the following helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements?

► BRP

#### ▶ MRP

► CRP

Ref: PAGE # 52

**MRP** helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements. This helps in achieving on time delivery, High Quality, at the best price.

Question No: 17 (Marks: 1) - Please choose one

Cost benefit analysis is must in choosing an alternative in a decision making model.

► False

#### ▶ True

Ref: PAGE # 65

**Bounded Rationality -- Example** 

Cost benefit analysis is a must in choosing an alternative in a decision making model.

Question No: 18 (Marks: 1) - Please choose one

A system that is not connected with its environment is called ------

Closed system

▶ Open system

▶ Open loop system

Ref: PAGE #21

Question No: 19 (Marks: 1) - Please choose one

sources are used, which simplify the process of finding the proximity Literature.

#### ▶ Secondary

- ► Primary
- ▶ Tertiary

Ref: PAGE #3

In science, secondary sources are those which simplify the process of finding and evaluating the primary literature. They tend to be works which repackage, reorganize, reinterpret, summarize, index or otherwise "add value" to the new information reported in the primary literature.

Question No: 20 (Marks: 1) - Please choose one

An information system that automatically generates report on regular basis and are not used to monitor input or activities is called

#### **▶** Open loop system

- ► Closed loop system
- ► Closed end System

Ref: PAGE # 20

**Open-Loop System** 

**Example** 

An information system that automatically generates report on regular basis and are not used to monitor input or activities.

Question No: 21 (Marks: 2)

What is the basic benefit of diagrammatic view of system?

Answer:

**System Design** 

System design can be explained and presented in narrative form. But the benefits of diagrammatic view

cannot be understated. This helps to give a snapshot of what the entire system los like. Various diagrammatic tools can be used while designing the system.

Question No: 22 (Marks: 2)

What are the information requirements for Strategic level in Accounting & financial Information Systems i could't find any clear answer for this Q , but this bo might be help u for this Question . http://bos.google.com.pk/bos?

 $\underline{\mathsf{id}} = \mathsf{GK3vwYda7uwC\&pg} = \mathsf{PA43\&lpg} = \mathsf{PA43\&dq} = \mathsf{What} + \mathsf{are} + \mathsf{the} + \mathsf{information} + \mathsf{requirements} + \mathsf{for} + \mathsf{Strategic} + \mathsf{level} + \mathsf{in} + \mathsf{Accounting} + \mathsf{in} + \mathsf{Accounting} + \mathsf{in} + \mathsf{Accounting} + \mathsf{in} + \mathsf{Accounting} + \mathsf{in} +$ 

%26+financial+Information+Systems&source=bl&ots=pM9X2gz71U&sig=I44ma0Y0q\_5bHKFco89ifquNtw8&hl =en&ei=zGE9TcPaJobNhAeUruH4DA&sa=X&oi=bo\_result&ct=result&resnum=6&ved=0CDsQ6AEwBQ#v=onepage&q=What%20are%20the%20information%20requirements%20for%20Strategic%20level%20in%20Accounting%20%26%20financial%20Information%20Systems&f=false

Ouestion No: 23 (Marks: 3)

List any three normative models of Choice Phase of decision making process.

Answer:

Page 74

#### The Choice Phase

A course of action is selected out of the available alternatives as devised in the design phase. Typical Activities include:

- Get information
- Final evaluation
- Sensitivity analysis

Question No: 24 (Marks: 3)

Differentiate between Incremental and iterative models with the help of one example each.

#### **Answer**

#### Page 97

#### Incremental vs. Iterative

These sound similar, and sometimes are equated but there is a subtle difference:

- Incremental: add to the product at each phase
- Iterative: re-do the product at each phase

#### Example

Building a House

- Incremental: Starts with a modest house, keep adding rooms and upgrades to it.
- Iterative: The design/construction map of the house is amended and improved and repeated until all the requirements are fulfilled.

Question No: 25 (Marks: 5)

Discuss any five benefits of Marketing IS?

Answer:

Page 53

#### **Benefits of Marketing IS**

MKIS helps organizations in efficient channel management. Following can be identified as some of the benefits of MKIS.

- 1. Customer profiles need to be maintained focusing on their habits and spending patterns. MKIS helps in maintaining these profiles.
- 2. Information on what competitors have been upto is also a critical marketing information. This should not be taken as espionage on competitors.
- 3. Forecasts of demand is also a critical part of marketing analysis. MKIS helps in achieving this as well.
- 4. Field sales can also be monitored where sales agents are used to market products.
- 5. Customers can be guickly updated based on their information kept in MKIS.
- 6. Dealers involved in sale of product can also be monitored to help enhance revenue.s

Question No: 26 (Marks: 5)

Discuss System Analysis in the light of the following points:

- 1. A technique to map the system under study.
- 2. To drill down into the various aspects of the business process without losing sight of the complete system.

Answer:

Note: Its just given by bo but u all have to explain it in your own wording. It is just an idea ....

#### **Page 102**

#### **System Analysis**

System analysis can be defined simply as: "The study of business problem domain to recommend improvements and specify the business requirements for the solution."

#### Or alternatively as:

"A problem solving technique that decomposes a system into its component pieces for the purpose of studying, how well those component parts work and interact to accomplish their purpose."

### Both the definitions highlight following important points:

- System analysis helps to create an understanding of the business processes, their linkage with one another, the parameters governing the data flow within the business, the controls and checks built into the processes and the reporting needs in a business where a problem exists or for which the software needs to be designed.
- System analysis creates the understanding and lays out the necessary relationships that will
  assist in defining a solution to the problem or the design of the proposed software that will
  meet the user needs.

These two points may be understood as providing a means for undertaking the following tasks:

- A technique to map the system under study.
- To drill down into the various aspects of the business process without losing sight of the complete system.
- To understand the Workability/Functionality of the subsystems and their role in achieving the objectives of the system as well as controls and checks in place.
- To establish the relationship or Level of interaction of each system with other components of the system.

### **MIDTERM EXAMINATION 2009 - 2**

CS507- Information Systems Time: 60 min Marks: 40 Solved With References by

Question No: 1 ( Marks: 1 ) - Please choose one

Procedures are organized in a -----manner to form systems

Logical

Physical

Hybrid

Ref:

Pg#18

Procedures are organized in a logical manner to form systems.

Question No: 2 (Marks: 1) - Please choose one

Business is a system where management decisions are influenced by or have an influence on suppliers, customers, society as a whole.

<u>True</u>

False

Ref:

Pg#21

Business is a system where management decisions are influenced by or have an influence on suppliers, customers, society as a whole.

Question No: 3 (Marks: 1) - Please choose one

-----infrastructure consists of the physical facilities services and management that support all computing resources in an organization

Information

Decision

Management

Ref:

Pg#29

Information infrastructure consists of the physical facilities services and management that support all computing resources in an organization.

Question No: 4 (Marks: 1) - Please choose one

The term information architecture describes a specialized -----

which relates to the management of information and employment of informational tools.

**Skill Set** 

Data Set

Tool Set

Ref:

Pg#30

The term information architecture describes a specialized skill set which relates to the management of information and employment of informational tools.

Question No: 5 ( Marks: 1 ) - Please choose one

An integrated man-machine system for providing information to support the operations, management and decision making functions in an organization called----

-----

DDS

**MIS** 

IS

Ref:

Pg#33

**Definition of MIS** 

"An integrated man-machine system for providing information to support the operations, management and decision making functions in an organization."

Question No: 6 (Marks: 1) - Please choose one

Which type of decision is one for which there may be several "right" answers and there is no precise way to get a right answer?

Structured

Unstructured

Semi-Structured

**Ref : Unstructured:** Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles are necessary for the solution or how they are organized and which solution is best.

Question No: 7 (Marks: 1) - Please choose one

In \_\_\_\_\_ style managers allow employees to take part in decision making.

- ► Authoritative
- ► Mixed
- **▶** Democratic

Ref:

Pg#12

### **Participative**

In a Democratic style, the manager allows the employees to take part in decision-making:

Question No: 8 (Marks: 1) - Please choose one

Which of the following is a project management technique that divides complex projects into smaller, more easily managed segments or phases?

**SDLC** 

System Design System Analysis Audit Trials

**Ref:** 

Pg#68

## Project lifecycle vs. SDLC

The systems development life cycle is a project management technique that divides complex projects into smaller, more easily managed segments or phases.

Question No: 9 (Marks: 1) - Please choose one

CRM software requires highly integrated environment for high Productivity, which is rarely available.

True

False

Ref:

Pg#45

<u>CRM</u> software requires highly integrated environment for high productivity, which is rarely available.

Question No: 10 (Marks: 1) - Please choose one

Which of the following helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements?

BRP

**MRP** 

CRP

**Ref:** Pg#52

MRP helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements.

Question No: 11 (Marks: 1) - Please choose one

The procedures to follow when decision is needed can be specified in advance

True False

Question No: 12 (Marks: 1) - Please choose one

Information products made more valuable by their attributes, characteristics, or qualities

True

False

Question No: 13 (Marks: 1) - Please choose one

In \_\_\_\_\_ decisions, problem is recurring and repetitive

Unstructured

Structured

Semi structured

Ref:

Pg#60

#### Structured decisions

Where problem is recurring and repetitive, the common factors can be identified in order to identify a particular course of action.

Question No: 14 (Marks: 1) - Please choose one

\_\_\_ is the raw data entered in the computer system.

**Input element** 

Control Mechanism

**Output System** 

Ref:

Pg#20

Input elements

Raw Data input to the computer system

Question No: 15 (Marks: 1) - Please choose one

A problem solving technique that decomposes a system into its component pieces for the purpose of studying, how well those component parts work and interact to accomplish their purpose is one of the definitions of system analysis.

True

False

Ref:

Pg#92

### Or alternatively as:

"A problem solving technique that decomposes a system into its component pieces for the purpose of studying, how well those component parts work and interact to accomplish their purpose."

Question No: 16 (Marks: 1) - Please choose one

System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

True

False

Ref:

Pg#92

System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

**Question No: 17 ( Marks: 1 )** What is information System?

#### PAGE 28

### What are Information Systems?

Interrelated components working together to collect, process, store and disseminate information to support

decision making, coordination control, analysis and visualization in an organization.

Question No: 18 (Marks: 1)

Enlist the categories of the Support system

Page 43

Support systems can be classified into two categories

• Office automation systems

• Decision support systems

Question No: 19 (Marks: 2)

What is an Office Automation System?

**PAGE 43** 

### **Office Automation Systems**

Office automation system includes formal and informal electronic systems primarily concerned with the

communication of information to and from persons both inside and outside the firm. It supports data

workers in an organization.

### **For Instance**

- Word processing
- Desktop publishing
- Imaging & Web publishing
- Electronic calendars manager's appt. calendars
- Email
- Audio & video conferencing establishing communication between geographically dispersed

persons.

Question No: 20 (Marks: 3)

What do you understand by ERD? Define briefly

**PAGE 120** 

### **Entity Relationship Diagram**

"The entity-relationship diagram (ERD) is a data model or diagram for high-level descriptions of

conceptual data model, and it provides a graphical notation for representing such data models in the

form of entity-relationship diagrams."

Question No: 21 (Marks: 5)

Differentiate between the following

Computer Aided Design and Computer Aided Manufacturing

**Computer Aided Design (CAD)** 

"It is a system that enables drawings to be constructed on a computer screen and subsequently stored, manipulated and updated electronically."

The ability to rotate or create movement in the design allows testing for clearances and frequently reduces the cost of prototyping the products. The technology is used for a wide variety of products in such fields as architecture, electronics, and aerospace, naval, and automotive engineering. Although CAD systems originally merely automated drafting, they now usually include three-dimensional modeling and computer simulated operation of the model. Rather than having to build prototypes and change components to determine the effects of tolerance ranges, engineers can use computers to simulate operation to determine

loads and stresses. For example, an automobile manufacturer might use CAD to calculate the wind drag on

several new car-body designs without having to build physical models of each one. In microelectronics, as

devices have become smaller and more complex, CAD has become an especially important technology.

Among the benefits of such systems are lower product-development costs and a greatly shortened design

cycle. While less expensive CAD systems running on personal computers have become available for do-ityourself

home remodeling and simple drafting, state-of-the-art CAD systems running on workstations and

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## 13.13 Computer Aided Manufacturing (CAM)

Computer-aided manufacturing (CAM) is a form of automation where computers communicate work

instructions directly to the manufacturing machinery. The technology evolved from the numerically

controlled machines of the 1950s, which were directed by a set of coded instructions contained in a

punched paper tape. Today a single computer can control banks of robotic milling machines, lathes,

welding machines, and other tools, moving the product from machine to machine as each step in the

manufacturing process is completed. Such systems allow easy, fast reprogramming from the computer,

permitting quick implementation of design changes. The most advanced systems, which are often

integrated with computer-aided design systems, can also manage such tasks as parts ordering, scheduling,

and tool replacement.

It is a system that uses computer aided techniques to control production facility. Some of these techniques

are

- o Computer-aided process planning Use of computer to control activities and functions to prepare
- a detailed set of plans and instructions to produce a machine or part. -- Machines
- o Computerised Numerical control (CNC) refers specifically to the computer control of machine

tools for the purpose of (repeatedly) manufacturing complex parts in metal as well as other

materials. e.g. drills, wood routers use this technology.

o Robotics programming – The science or study of the technology associated with the design,

fabrication, theory, and application of robots. – Automobile industry.

Question No: 22 (Marks: 10)

Discuss different phases of decision making process in detail

Question No: 22 (Marks: 10)

Discuss different phases of decision making process in detail

Phases of decision-making process are:

- **Intelligence** searching for conditions in the environment that call for decisions
- **Design** inventing, developing, and analyzing possible courses of action
- **Choice** selecting a course of action from those available
- **Implementation** implementing the selected course of action
- **Monitoring** checking the consequences of the decision made after implementation

### The Intelligence Phase

Scan the environment to identify problem situations or opportunities. Conditions that call for decisions are

identified. Typical Activities include:

- Country Risk based on following
- o Country credit rating
- o Transparency
- o Corruption
- Facilities for one window operation (levels of bureaucracy)
- o SRO Culture
- o Govt. Policy
- o Law & Order
- o Exchange rates

For instance, international banks while entering into country make assessment of exposure and thus limit

the maximum number of transactions the bank can undertake.

- a) What are the possible advantages, disadvantages, and risks?
- b) How much resources will be diverted from other activities?

c) When should we start? And so forth.

### The Design Phase

Possible courses of actions are invented, developed, and analyzed.

Typical Activities include:

Select criteria for assessing the alternatives (e.g., ROI, market share, etc.)

- Create alternatives: invest now, invest later, do not invest
- Analyze levels and timing of investment
- Information flow for decision making
- Prepare a feasibility study
- How will the choice be made, by whom, and when?

### The Choice Phase

A course of action is selected out of the available alternatives as devised in the design phase. Typical Activities include:

- Get information
- Final evaluation
- Sensitivity analysis

### **16.5 The Implementation Phase**

Implement the selected course of action. Typical Activities include:

- Follow the implementation plan
- Deal with resistance to change and necessary approvals and authorizations
- Conduct training
- Transfer resources

### **MIDTERM EXAMINATION 2009 - 2**

**CS507- Information Systems** 

Time: 60 min Marks: 40 Solved With References by

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Pg#18

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True False

Ref:

Pg#21

Business is a system where management decisions are influenced by or have an influence on suppliers, customers, society as a whole.

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**Information** 

Decision

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Pg#29

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- o Transparency
- O Corruption
- Facilities for one window operation (levels of bureaucracy)
- o SRO Culture
- o Govt. Policy
- o Law & Order
- O Exchange rates

For instance, international banks while entering into country make assessment of exposure and thus limit the maximum number of transactions the bank can undertake.

- a) What are the possible advantages, disadvantages, and risks?
- b) How much resources will be diverted from other activities?
- c) When should we start? And so forth.

#### The Design Phase

Possible courses of actions are invented, developed, and analyzed.

Typical Activities include:

Select criteria for assessing the alternatives (e.g., ROI, market share, etc.)

- Create alternatives: invest now, invest later, do not invest
- Analyze levels and timing of investment
- Information flow for decision making
- Prepare a feasibility study
- How will the choice be made, by whom, and when?

### The Choice Phase

A course of action is selected out of the available alternatives as devised in the design phase. Typical Activities include:

- Get information
- Final evaluation
- Sensitivity analysis

#### 16.5 The Implementation Phase

Implement the selected course of action. Typical Activities include:

- Follow the implementation plan
- Deal with resistance to change and necessary approvals and authorizations
- Conduct training
- Transfer resources

## MIDTERM EXAMINATION 2010 - 3 CS507- Information Systems

Time: 60 min Marks: 40

Question No: 1 (Marks: 1) - Please choose one

Information should be tailored in accordance with the organization's culture and structure.

**►** True

► False

Pg:13

• Information should be tailored in accordance with the organization's culture and structure.

Question No: 2 (Marks: 1) - Please choose one

The information from the system not used for control purpose called------

- **►** Open loop system
- ► Closed loop system
- ▶ Open end System

Pg:20 7.3.1 Open-Loop System

The determinant factor is in an open loop system is that the information from the system not used for control purpose

Question No: 3 (Marks: 1) - Please choose one

A system is a group of ------that are integrated with the common purpose of achieving an objective.

- **▶** Information
- ▶ Data Sets
- **▶** Elements

Pg:20 A system is a group of elements that are integrated with the common purpose of achieving an objective.

Question No: 4 (Marks: 1) - Please choose one

With a -----decision environment, there is the possibility of having very quick and very accurate feedback on the decision process.

**►** Closed-loop

- ► Open-loop
- ► Closed System

**Pg:26** With a closed-loop decision environment, there is the possibility of having very quick and very accurate feedback on the decision process.

Question No: 5 (Marks: 1) - Please choose one

The departmental structures are ----- in banking and financial sector.

- **▶** Different
- **▶** Same
- Mixed

**Pg:47 13.1 Financial Sector** The departmental structures are different in banking and financial sector.

Question No: 6 (Marks: 1) - Please choose one

Information by itself is proving to be the most critical resource for organizations.

**►** True

► False

**Pg:57 14.3 IT Department** Information by itself is proving to be the most critical resource for organizations.

Question No: 7 (Marks: 1) - Please choose one

Plans provide a direction but not framework for action.

**►** True

► False

**Pg:67** Plans provide a direction and framework for action.

Question No: 8 (Marks: 1) - Please choose one

Prototyping is the process of quickly putting together a working model in order to test various aspects of the design to gather early user feedback.

**►** True

**▶** False

### Pg:89 21.2 Prototyping

"Prototyping is the process of quickly putting together a working model in order to test various aspects of

the design to gather early user feedback."

Question No: 9 (Marks: 1) - Please choose one

Decision making is the cognitive process of selecting a course of action from among multiple alternatives:

**▶** True

▶ False

Pg:59

Decision making is the cognitive process of selecting a course of action from among multiple alternatives.

Question No: 10 (Marks: 1) - Please choose one

The procedures to follow when decision is needed can be specified in advance

- ► True
- ► False

Question No: 11 (Marks: 1) - Please choose one

Companies are investing in data-driven decision support application frameworks to help them respond to

- · Changing market conditions
- Customer needs
- ► TRUE
- ► FALSE

Question No: 12 (Marks: 1) - Please choose one Board of Directors are elected from \_\_\_\_\_

- **▶** Customers
- ► Share holders
- **▶** Employees

Question No: 13 (Marks: 1) - Please choose one

In \_\_\_\_\_ style managers allow employees to take part in decision making.

- ► Authoritative
- ► Mixed
- **▶** Democratic

Pg:12

4.2.2 Participative

In a **Democratic** style, the manager allows the employees to take part in decision-making:

Question No: 14 (Marks: 1) - Please choose one Closed System depends on \_\_\_\_\_ and data.

- **▶** Internal resources
- ► External resources
- ▶ Procedures.

Pg:24

When we refer to a closed system we talk of a system that is dependant on internal resources and data for decision making rather than external environment.

Question No: 15 (Marks: 1) - Please choose one

The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

**▶** True

### ► False

### **Pg:88**

The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

Question No: 16 (Marks: 1) - Please choose one

System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

**►** True

► False

## Pg:92

• System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

Question No: 17 (Marks: 1) - Please choose one Information requirements keep varying in accordance with Size of organization, its structure. Is it true?

No

**▶** Yes

### Pg:6

### 2.4 Organization & Information Requirements

Organizations have various attributes which distinguish them from each other. No two organizations are similar in all respects. There have to have certain distinctive lines keeping them unique from each other. Information requirements keep varying in accordance with

- Size of organization
- Its structure
- The Culture it follows
- Decision Making Structures
- Interested parties both internal and external

Question No: 18 (Marks: 1) - Please choose one

Accounts should have a control over various recording points in the entire process from procurement to finished goods store room.

**▶** True

► False

### **Pg:55**

#### Accounts and Finance

Accounts should have a control over various recording points in the entire process from procurement to finished good store room.

# Question No: 19 (Marks: 1) - Please choose one Which of the following are the examples of Primary sources?

- ► Commentaries, review articles and literature reviews
- ▶ Directories, Guidebos, manuals, Chronologies
- ► Interviews, surveys and fieldwork
- ▶ None of the

### pg:2

Some examples of primary sources:

- 1. Scientific journal articles reporting experimental research results
- 2. Proceedings of Meetings, Conferences.
- 3. Technical reports
- 4. Dissertations or theses (may also be secondary)
- 5. Patents
- 6. Sets of data, such as census statistics
- 7. Works of literature (such as poems and fiction)
- 8. Diaries
- 9. Autobiographies
- 10. Interviews, surveys and fieldwork

Question No: 20 (Marks: 1) - Please choose one

An information system that automatically generates report on regular basis and are not used to monitor

input or activities is called:

- **▶** Open loop system
- ► Closed loop system
- ► Closed end System

### Pg:20

### 7.3.1 Open-Loop System

The determinant factor is in an open loop system is that the information from the system not used for

control purpose. This is done by using the output to generate feed back for control purposes.

- The output is not coupled to the input for measurement.
- Hence the components of open loop system do not include control and feedback mechanism due to

non-existence of internally defined objectives. That is,

- o Input
- o Process
- o Output

## Example

An information system that automatically generates report on regular basis and are not used to monitor input or activities.

Question No: 21 (Marks: 2)

Enlist the types of models used in DSS.

Page 48

## **Types of Models Used in DSS**

- Physical Models
- Narrative Models
- Graphic Models
- Mathematical Models

Question No: 22 (Marks: 2) Why prototypes are used?

**Page 100** 

## Why prototypes are used?

In many fields, there is great uncertainty as to whether a new design will actually do what is desired. New

designs often have unexpected problems. A prototype is built to test the function of the new design before

starting production of a product. Building the full design is often expensive and can be time-consuming. A

prototype allows manufacturers to rapidly and inexpensively test the parts of the design that are most likely

to have problems, solve those problems, and then build the full design.

Question No: 23 (Marks: 3)

Various considerations need to be kept in mind while defining parameters for desired

output in system designing. What should be them? Identify any three.

Question No: 24 (Marks: 3) List any three benefits of CRM.

### **Benefits of CRM**

- Maintains and enhances customer base
- Encourages customer loyalty
- Gaining more customers' wallet-share

• The more effective a company's customer retention and defection management strategy, the

less they need to plug the gap with new customers, who are expensive to recruit.

• CRM help in establishing communication to encourage customers to share information about

their

- · Habits,
- Tastes and preferences
- Interests in Co's brand extension initiatives

Question No: 25 (Marks: 5)

Discuss different types of problems we faced in decision making process?

Page 69 (May be u get better answer from the bo)

**Types of Problems** 

Nature of problem determines the approach to decision making to be followed to solve it. There are three

broad categories.

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solution or how they are organized and which solution is best.

• **Semi-structured** – a gray area lies between the structured and unstructured range. Here part of the

decision can be specified allowing for certain factors out of control.

Question No: 26 (Marks: 5)

**Discuss System Analysis in the light of the following points:** 

- 1. A technique to map the system under study.
- 2. To drill down into the various aspects of the business process without losing sight of the complete system.

**MIDTERM EXAMINATION 2010 - 3** 

**CS507- Information Systems** 

Time: 60 min Marks: 40

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- ▶ True
- ► False

#### Pg:13

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#### Pq:88

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### Pg:6

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Page 48

## **Types of Models Used in DSS**

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**Page 100** 

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- 2. To drill down into the various aspects of the business process without losing sight of the complete system.

### MIDTERM EXAMINATION

Spring 2009

CS507- Information Systems (Session - 1)

Question No: 1

In which of the following category information is presented in its original form, neither interpreted nor condensed nor evaluated by other writers?

**Primary Information** 

**Tertiay Information** 

Secondary Information All of above

Question No: 2

Every decision we take in daily life requires some sort of information about the alternatives available.

True

False

Question No: 3

Cheaper factor of production is a challenge for the survival of a company in which of the following market?

Super market Online Market Competitive market

**Question No: 4** 

A TPS wants every transaction to be processed in the same way regardless of the

User Data Information

**Question No: 5** 

Office automation system includes formal and informal electronic systems with the communication of information to and from persons both inside and outside the firm.

**True** False

**Question No: 6** 

----- simply means a particular technique of directing one's attention in learning, discovery or problem solving.

Robustness Heuristic DSS EIS

**Question No: 7** 

Data warehouses are generally batch updated at the end of the day, week or some period.

False **True** 

Question No: 8 Automation has not enhanced the availability of information.

True <mark>False</mark>

**Question No: 9** 

Data mining can allow a firm to develop:

DSS based on the Web and Specific marketing campaigns for different customer segments

Specific marketing campaigns for different customer segments

DSS based on the Web.

**Question No: 10** 

The systems development life cycle is a project management technique that divides complex projects into smaller, more easily managed segments or phases.

True False
Ouestion No: 11

Which of the following model combines the elements of the waterfall model with the philosophy of

prototyping?

Prototyping Iterative **Incremental** RAID

**Question No: 12** 

Which of the following is a method of software/ Information System development where the model is designed, implemented and tested incrementally until the product is finished?

Incremental Model WaterFall Model Iterative Model RAID

**Question No: 13** 

Using a decision support system involves an interactive analytical modeling process.

TRUE FALSE

**Question No: 14** 

Evaluate recovery patterns, relevant costs involved is an example of the following:

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Page **660** of **787** 

**Implementation** Choice **Monitoring Ouestion No: 15** Management is concerned with the day to day costs, production targets in \_\_\_\_\_ Service sector **Manufacturing Sector** Trading sector Question No: 16 is not connected with environment. **Close system** Open system Closed Loop System Question No: 17 (Marks: 1) What do you understand by Spiral Models? Page 98 lesson no 21 Question No: 18 (Marks: 1) Give any example that is basically a primary source but is also a secondary source too. Page 11 lesson no 1 A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events Question No: 19 (Marks: 2) What is an Office Automation System? Page 43 lesson 10 Question No: 20 ( Marks: 3 ) Designing file or database is a major component of system designing. Identify its basic purposes. Question No: 21 (Marks: 5) Differentiate between the following Computer Aided Design and Computer Aided Manufacturing Page 63 lesson no13 Question No: 22 (Marks: 10) Discuss Data Mining with an example. Page 47 lesson 11 MIDTERM EXAMINATION Spring 2009 CS507- Information Systems (Session - 2) **Question No: 1** Every decision we take in daily life requires some sort of data about the alternatives available. True **False Question No: 2** Information system must fulfill the needs of which of the following: Customers **Business Employee Question No: 3** Every system comprises of basic components which in a co-ordination formulate a system. False True Question No: 4 ----- level is formulation of new sales products, and identifying new sales opportunities Operational Managerial Strategic

Question No: 5				
Automation has no	ot enhanced the	availability of infor	mation.	
True Falso	e			
Automation has enl	nanced the availa	ability of information		
Question No: 6				
<b>Accounting inform</b>	nation system ( <i>A</i>	AIS) is linked to all t	he information	systems in an organization.
<mark>True</mark> False	<u>,</u>			
Question No: 7				
<b>Cost</b> benefit analys	sis is a must in (	choosing an alternati	ive in a decisioı	ı making model.
<mark>True</mark> False	<u>,</u>			
Question No: 8				
<b>Decisions in which</b>	the decision m	aker must provide jı	ıdgment, evalu	ation, and insights into the
problem definition	would be char	acterized as:	_	_
Structured	Semi Struct	tured <mark>U</mark>	<b>Instructured</b>	
http://e-learning.n	nfu.ac.th/mflu/1	203371/chapter3_3.l	<mark>ıtm</mark>	
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<b>Incremental Mode</b>	<mark>d</mark> Waterf	all Model Iter	ative Model	RAID
Question No: 11				
There are five pha	ses of the decisi	ion making process		
<mark>True</mark> Fa	alse			
Question No: 12				
Which of the follow	wing phase of d	ecision making proc	ess involves im <sub>l</sub>	plementing the selected course
of action?			_	
Intelligence	Design	Choice	I	mplementation
Question No: 13				
Receivables and pa	ayables are the	information needs ir	1	
<b>Small Organizatio</b>	<mark>n</mark> Med	lium organization	Large Orga	anization
<b>Question No: 14</b>				
<b>Board of Directors</b>	s are elected fro			
Employees	Customers	<mark>Share holde</mark> i	<mark>rs</mark>	
Question No: 15				
<b>Devaluation of cur</b>	rency is called			
Interest rate	<b>Inflation</b>	Markup		
<b>Question No: 16</b>				
What-if analysis to				
<b>Model Driven DSS</b>	5	Data Driven DSS	D	ata Mining

**Question No: 17** 

Identify harms of Iterative System development model.

Page 96

Question No: 18 (Marks: 1)

Define CRM?

Page 53

Question No: 19 (Marks: 2)

Write any example for Iterative and Incremental model. One example for each.

Page96, 97

Question No: 20 (Marks: 3)

Discuss characteristics of Flat organization.

Page21

Question No: 21 (Marks: 5)

DSS are used to make Semi structured decisions. What does DSS use as support to

make Semi Structured Decisions?

Lesson 15

Question No: 22 ( Marks: 10 )

Define Ethics and discuss ethics w.r.t organizational factors

**Question No: 1** 

Every decision we take in daily life requires some sort of information about the alternatives available.

**True** False

Question No: 2

A structure through which individuals cooperate systematically to conduct business called

**organization.** <mark>True</mark> False

**Question No: 3 Information system must fulfil the needs of which of the following:** 

Customers **Business** Employee

**Question No: 4** 

Closed system is dependent on the internal resources and data.

True page34 False

When we refer to a closed system we talk of a system that is dependant on internal resources and data for decision making rather than external environment.

**Question No: 5** 

----- seek to put intelligence into the hardware in the form of generalized capability to learn.

Neural network System Fuzzy logic DSS ESS

**Question No: 6** 

Decisions in which the decision maker must provide judgment, evaluation, and insights into the problem definition would be characterized as:

Structured Semi Structured **Unstructured** 

**Question No: 7** 

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Page **663** of **787** 

System design can be explained and presented in ------ form.

Narrative Written Explanatory Descriptive

**Question No: 8** 

Targeting advertising to customers to increase the probability, that an offer is accepted.

True False
Question No: 9

Production subsystem needs to be linked with the marketing system to produce right amount of

product.

True False

Question No: 10

Accounts should have a control over various recording points in the entire process from

procurement to finished good store room.

True False
Question No: 11

Decision making is the cognitive process of selecting a course of action from among multiple

alternatives

True False
Question No: 12

Structured Problems possess multiple solutions, solution paths, fewer parameters which are less

manipulate able, and contain uncertainty about which concepts, rules, and principles.

True False

**Unstructured**: Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles

**Question No: 13** 

Information that is outdated, inaccurate, or hard to understand has much less value

TRUE FALSE
Question No: 14

Evaluate recovery patterns, relevant costs involved is an example of Choice phase

TRUE FALSE

Evaluate recovery patterns, relevant costs involved is an example of monitoring

**Question No: 15** 

The spiral lifecycle model is a combination of the classic water Fall model and aspects of risk

analysis.

True False
Question No: 16

The spiral model emphasizes the need to go back and reiterate earlier steps number of times as the

project progresses. True False

Question No: 17 ( Marks: 1 )

Why does it need for Production subsystem to be linked with marketing system?

Question No: 18 ( Marks: 1 )

What are the conglomerate organizations?

Question No: 19 (Marks: 2)

What do you mean by System Analyst?

Page80,83

Question No: 20 (Marks: 3)

Identify different phases of Spiral model.

Page 98

Question No: 21 (Marks: 5)

Discuss the Characteristics of the Incremental Model with pros and cons.

Page 95

Question No: 22 (Marks: 10)

Discuss different types of Decisions in detail.

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### MIDTERM EXAMINATION

Spring 2009

CS507- Information Systems (Session - 2)

**Question No: 1** 

A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events.

**True** False

Question No: 2 Information technology is being used to overcome the business issues like,

Marketing, Brand of the product, Quality of the product, Cost control, Organizational internal and external issues.

True False
Question No: 3

They represent Equations / Formulae representing relationship between two or more factors related to each other in a defined manner is called------

to each other in a defined manner is called-----

Graphical Model Mathematical Model Algebra Model

**Question No: 4** 

The departmental structures are ------ in banking and financial sector.

**Different** Same Mixed

**Question No: 5** 

------ helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements.

BRP MRP CRP

**Question No: 6** 

Production subsystem needs to be linked with the marketing system to ----- right amount of

product. **Produce** Sale Purchase

**Question No: 7** 

WaterFall model places emphasis on documentation (such as requirements documents and design

documents) as well as source code.

True
False

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**Question No: 8** 

BRP helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements

True False

MRP helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements.

**Question No: 9** 

Decision procedures can be pre-specified, but not enough to lead to the correct decision are called

Structured Decisions Unstructured Decisions Semi Structured Decisions

Question No: 10

Which of the following phase of decision making process involves implementing the selected course of

action?

Intelligence Design Choice Implementation

**Question No: 11** 

Devise a discount or training policy is an example of choice phase.

TRUE FALSE

Devise a discount or training policy is an example of design

**Question No: 12** 

Source of information is generally categorize in primary, secondary and \_\_\_\_\_\_

Proximity Initially **Tertiary** 

**Question No: 13** 

Which of the following structure contains less number of management levels?

Flat Structure Classical structure Classical structure

**Question No: 14** 

Information is just like feedback of organization image in public.

Formal Informal External

**Question No: 15** Which of the following model combines the elements of the waterfall model with the

philosophy of prototyping?

Iterative **Incremental** Raid

**Question No: 16** 

RAID model combines the elements of the waterfall model with the philosophy of prototyping.

True **False** 

**Incremental** model combines the elements of the waterfall model with the philosophy of prototyping.

Question No: 17 (Marks: 1)

What do you understand by Business environment?

**Question No: 18 ( Marks: 1 )**What is information System? **Question No: 19 ( Marks: 2 )**Define Technical Feasibility?

Technical Feasibility – is the available technology sufficient to support the proposed project? Can the

technology be acquired or developed?

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Question No: 20 (Marks: 3)

What will be the results if we compare Incremental models with Iterative Models? Explain with any example

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**Question No: 21 ( Marks: 5 )**Discuss information requirements at different levels of Management in Marketing information System?

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Question No: 22 (Marks: 10)

The difference between the manual and computerized environment arises due to the many reasons, discuss them in detail.

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### MIDTERM EXAMINATION

Spring 2009

CS507- Information Systems (Session - 2)

**Question No: 1** 

Manufacturing process involves more than one sub-process.

True False

**Question No: 2** 

Office automation system includes formal and informal electronic systems with the communication of information to and from persons both inside and outside the firm.

**True** False

**Question No: 3** 

DSS can stimulate innovation in decision making by helping managers to existing decision making procedures.

True False

**Question No: 4** 

----- needs data preparation which may involve filtering data and data transformations, selecting subsets of records.

Model Building Deployment Exploration

**Question No: 5** 

Which of the following is an approach for developing systems based on producing deliverables frequently/repetitively. Each iteration, consisting of requirements, analysis & design, implementation and testing, results in the release of an executable subset of the final product?

Incremental Model Iterative Model RAID Spiral

**Question No: 6** 

The departmental structures are different in banking and financial sector

True False

Question No: 7 Every transaction that an organization undertakes has a financial impact, to be recorded and reported by the accounts & finance department.

**True** False

Question No: 8 Decision making is the cognitive process of selecting a course of action from

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among multiple ali	ternatives		
	alse		
Question No: 9			
Devise a discount o	or training policy is a	n example of desig	gn phase
TRUE	FALSE		
Question No: 10			
Technical Reports a	are ex <mark>amples of</mark>	resource.	
Tertiary	<b>Primary</b>	Second	dary
Question No: 11			
sources	are used, which sim	plify the process o	of finding the proximity Literature.
<b>Secondary</b>	Primary	Tertiary	
secondary sources a	are those which simp	lify the process of	finding and evaluating the primary
literature.			
Question No: 12 _	is a group	of people organiz	ed to accomplish an overall goal
System	Procedure	<b>Organiza</b>	<mark>ation</mark>
Question No: 13			
Information quality	checklist is the crite	eria to evaluate	of information.
Size	<b>Quality</b>		Need
Question No: 14			
Which of the follow	ving has collection o	f predefined proce	dures related to each other?
Organization	<b>System</b>	F	'irm
Question No: 15			
is conne	ected to its environm	ent by means of re	ecourse of flows.
Open loop system	Close syst	tem	Open system
<b>Question No: 16</b> W	hich of the followin	g model combines	the elements of the waterfall model with the
philosophy of proto	typing?		
Iterative	<b>Incremental</b>	Raid	
Question No: 17 (	Marks: 1)		
Information system	s produce the inform	nation that organiza	ations need to make decisions, control
operations, analyze	problems, and create	e new products or	services. Identify and describe the three
activities found in i	nformation systems.		
Question No: 18 (	Marks: 1)		
<mark>Define water fall n</mark>	<mark>nodel of SDLC.</mark>		
Question No: 19 (	Marks: 2)		
Identify the purpo	se of Feasibility stu	dy.	
Question No: 20 (	Marks: 3)		
List any three benef	fits of CRM.		
Question No: 21 (	Marks: 5)		
What is the purpose	e of Transaction Proc	cessing system?	
Question No: 22 (	Marks: 10)		
What is the purpos	se of Feasibility Stu	dy? Discuss key a	areas?
ns. Explain it with e	examples.	J	

\*Question No: 1 ( Marks: 1 ) - Please choose one\*\*\* \*\*\* \*\*Elements that exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization called-----\*\*\* ► \*WTO\*\*\* ► \*Company Ordinance\*\*\* **\*** ▶ **\*\*Business Environment\*\*\*** ► \*Company Structure \*\*\* \*\* \*Question No: 2 (Marks: 1) - Please choose one\*\*\* \*\*\* \*\*Every system comprises of basic components which in a co-ordination formulate a system. \*\*\* \* ▶ \*\*True\*\*\* ► \*False\*\*\* \*\* \*Question No: 3 (Marks: 1) - Please choose one\*\*\* \*\*\* \*\*Data warehouses are generally batch updated at the end of the day, week or some period.\*\*\* \* > \*\*True\*\*\* ► \*False\*\*\*

```
**
*Question No: 4 (Marks: 1) - Please choose one***
*** **Due to fluctuating changes in fashion trends, pre-seasonal planning
becomes----***
* ► **Critical***
► *Simple***
➤ *Moderate***
**
*Question No: 5 ( Marks: 1 ) - Please choose one***
*** **Information systems based on Rational Man Model need to be based on
availability of perfect and complete information on all alternatives so as
to ensure certainty***
* > **True***
► *False*
*Question No: 6 (Marks: 1) - Please choose one***
*** ** In which of the following Models it is Difficult to convince some
customers that the evolutionary approach is controllable***
* ► Spiral***
► WaterFall
```

► Incremental
► Iterative
**
*Question No: 7 ( Marks: 1 ) - Please choose one***
*** WaterFall **model places emphasis on documentation (such as requirements documents and design documents) as well as source code. ***
* True***
► False
**
*Question No: 8 ( Marks: 1 ) - Please choose one***
*** **Computer-aided manufacturing (CAM), is a form of automation where computers communicate work instructions directly to the manufacturing machinery.*
* > **True***
► False
**
*Question No: 9 ( Marks: 1 ) - Please choose one***
*** **Which of the following is a form of automation where computers communicate work instructions directly to the manufacturing* *machinery?*
► CAD

* > CAM***
► CIM
**
*Question No: 10 ( Marks: 1 ) - Please choose one***
*** *Using a decision support system involves an interactive analytical modeling process.
* ► TRUE***
► FALSE
**
*Question No: 11 ( Marks: 1 ) - Please choose one***
*** *Directories are example of resource.
► Primary
► Secondary
* ► Tertiary ***
**
*Question No: 12 ( Marks: 1 ) - Please choose one***
*** * is the raw data entered in the computer system.
* ► Input element ***

Control Mechanism
► Output System
**
*Question No: 13 ( Marks: 1 ) - Please choose one***
*** *Feed back is the integral part of the
► Open system
► Close System
*► Closed Loop System***
**
*Question No: 14 ( Marks: 1 ) - Please choose one***
*** *Spen and written form of an entity is used in model.
Physical ►
Narrative*** > *
Graphical ►
**
*Question No: 15 ( Marks: 1 ) - Please choose one***
*** ** combines many human resource functions like benefits administration, payroll, recruiting and training etc.***

\*\*Human Resource Information System

*Account Information ► System***
*Financial Information System*** ▶
**
*Question No: 16 ( Marks: 1 ) - Please choose one***
*** In which of the following decisions the problems are non routine, critical and novel in nature, require individual judgment, evaluation and insight varying on case-to-case basis.*
*Semi-Structured ► decisions***
**Unstructured decisions*** ▶ *
*Structured ► decisions***
**
*Question No: 17 ( Marks: 1 ) ***
**Give any example that is basically a primary source but is also a secondary
source too.
A good example of this source is Newspaper articles.
**
*Question No: 18 ( Marks: 1 ) ***
*** Define TQM?***

TQM is a set a philosophy and style of management that gives everyone in an organization responsibility for delivering quality to the customer.

\*Question No: 19 ( Marks: 2 ) \*\*\*

\*\*\* \*Identify the Characteristics of the Incremental Model

There are the following characteristics of the Incremental Model.

- 1. Once an incremented portion is developed, requirements for that increment are frozen.
- 2. Partial systems are successively built to produce a final total system.
- 3. Highest priority requirements tackled early on.
- 4. The system development is bren into many mini development projects.

\*Question No: 20 ( Marks: 3 ) \*\*\*

\*\*

\*\*\* What are the information requirements for Management level in Accounting & financial Information Systems.\*\*\*

There are two systems used for this purpose which are the following.

- \*Accounting information system\*\*:\* This system shares all accounting reports at different levels of management.
- \*Financial Management Information System\*\*:\* This system provides financial information to managers in an organization. Based on these reports, managers analyze historical and current financial activity, and also project future financial needs. It is also used for monitoring and controlling the use of funds over time using the information developed by the MIS department. Professional

MIS reports are made by accounting firms for accurate analysis. These reports are comprehensive and help the middle and top management take important decisions regarding the finance, accounting and overall business operations.

\*\*
\*Question No: 21 ( Marks: 5 ) \*\*\*

\*\*\* \*\*\*

What should be the basic characteristics of paper free environment?

The basic characteristics of Paper Free Environment are as following.

- 1. It makes easy payments made through Electronic payment system.
- 2. As we know Information overload enhances paper work.
- 3. Report generation and record analysis gets convenient and easy.
- 4. An IS/CBIS should be efficient enough to properly manage of documents electronically.
- 5. Maintenance of records in hard form has always proven to be a cumbersome task.
- 6. Customer orders met through Virtual Private Networks and intranets.

\* \*

\*Question No: 22 ( Marks: 10 ) \*\*\*

\*\*\* \*What are the management styles? Discuss in details.

There are the following 3 basic types of Management Styles

- 1. Authoritative
- 2. Participative
- 3. Mixed
- \*1. Authoritative \*

In this style of management authoritarian manager makes all the decisions, keeping the information and decision making among the senior management. Objectives and tasks are set and the workforce is expected to do exactly as required. The communication involved with this method is mainly downward, from the leader to the sub-ordinate critics. The main advantage of this style is that the direction of the business will remain constant, and the decisions will all be similar, this in turn can project an image of a confident, well managed business. On the other hand, subordinates may become highly dependent upon the leaders and supervision may be needed. Decisions are taken centrally by the senior management themselves and are enforced at all levels.

## \*2. Participative \*

This is also called Democratic style. In this style the manager allows the employees to take part in decision-making so everything is agreed by the majority. The communication is extensive in both directions. This style can be particularly useful when complex decisions need to be made that require a range of specialist skills.

### \*3. Mixed \*

The style of management is a combination of both authoritative and participative style. In this type the Input from employees is taken and respected. Final decision is taken by the senior management keeping in view the views given by the employees.

Q17: List the sources of information. (1 Marks)

Q18: When the news article would become a secondary source, although it is a primary sourc? (2 Marks)

Q19: What you know about ESS. (3 Marks)

Q20: Any one model of DSS. (1 Marks)

Q21: How the information systems influences the organization, people and technology? (5 Marks)

Q22: Write the benefits and risks of evaluating prototyping. (10 Marks)

Qusetion1= cons of incrimental modal(1)

2= key area of feasibilitty(2)

3= Decision Maiking application internation ndech ancide to apen branch in pak(5)

4 = What is incimental modal pros and cons of Incimental modal(10)

5= Define primary data(1)

what system analyst do(3 marks)

Culture of organization (5 marks)

spiral model (10 marks)

AIS (2 marks)

1 types of Sources of Information?

2 benefits of CRM?

3 Describe organization in ur own words? The main objective of Organization? (10) What is system (1)

Internet environment and external environment of system (10)

types of manufacturing system (2)

2 gustion which have one mark

what are information systems?

what is data mining?

one is 3 marks

what we developed after the development system?

one is 5 marks

what is the databse and pointout the scope and features, explain briefly?

one is 10 marks

why we information system needed?

2 Questions of 1 mark i.e.

- 1. What are the source of Information?
- 2. How information need differ in organizations?

1 Question of 2 marks i.e

Official system Automation (kuch aysa hi tha)

1 question of 3 marks (Yad nahi)

1 question of 5 marks i.e

Explain Garbage Can Model and Empire Building Model

1 question of 10 Marks i.e

Explain the process of Decision Making in detail

- 1)\_how information system influence at people,organization n technology marks 5
- 2) write abt types of decision/ marks10
- 3)\_what is SDLC means / marks 3
- 4)\_increment model / waterfall model /marks 1Why Prototypes are used ? (2)

**Incremental Model of SDLC? (3)** 

Discuss Incremental Model with a real life Example ? (5)

Spiral Model...... its weakness and Strengths (10)

5 marks question discuss Data ware house is a logical collection of information?

10 marks question what do you know about incremental model? Discuss pros and cons?

3 marks question what is the difference between data and information?

2 maks question point out any one weakness of incremental model

## **MID TERM**

Question No: 17 (Marks: 1)

On what factors need of information depends in any organization?

Good information is essential for effective operation and decision making at all levels in businesses. Identifies and illustrates the different kinds of information by the complex internal and external communication links of a typical R&D department.

Question No: 18 (Marks: 1)

**Define TOM?** 

TQM is a set of management and control activities which focus on quality assurance.

(P # 61)

**Question No: 19 (Marks: 2)** 

Enlist the types of models used in DSS.

Physical Models

Narrative Models

**Graphic Models** 

Mathematical Models

Question No: 20 (Marks: 3)

What is the need for accounting information system (AIS) to be linked to all the information systems in an organization?

Accounting information system is linked to all the information systems in an organization. This is important because the data required for proper bo keeping and generation of transactional reports is extracted from all over the organization. For instance sales information can be sought only from marketing information system and stock information is available in manufacturing information system.

### Question No: 21 (Marks: 5)

## Discuss the attributes on which Organizational Information Requirements depends

Organizations have various attributes which distinguish them from each other. No two organizations are similar in all respects. There have to have certain distinctive lines keeping them unique from each other. Information requirements keep varying in accordance with

- Size of organization
- Its structure
- The Culture it follows
- Decision Making Structures
- Interested parties both internal and external

An organization should consider the above mentioned requirements while devising a system which tailors for specific information needs.

Question No: 22 (Marks: 10)

## What are the management styles? Discuss in details.

Various management styles can be employed dependent on the culture of the business, the nature of the task, the nature of the workforce and the personality and skills of the leaders.

There are three Management Styles.

- 1. Authoritative
- 2. Participative
- 3. Mixed

### 1) Authoritative

An Autocratic or authoritarian manager makes all the decisions, keeping the information and decision making among the senior management. Objectives and tasks are set and the workforce is expected to do exactly as required. The communication involved with this method is mainly downward, from the leader to the sub-ordinate; critics such as Elton Mayo have argued that this method can lead to a decrease in motivation from the employee's point of view. The main advantage of this style is that the direction of the business will remain constant, and the decisions will all be similar, this in turn can project an image of a confident, well managed business.

### 2) Participative

In a Democratic style, the manager allows the employees to take part in decision-making: therefore everything is agreed by the majority. The communication is extensive in both directions (from subordinates to leaders and vice-versa). This style can be particularly

useful when complex decisions need to be made that require a range of specialist skills: for example, when a new computerized system needs to be put in place and the upper management of the business is computer-illiterate. From the overall business's point of view, job satisfaction and quality of work will improve. However, the decision-making process is severely slowed down, and the need of a consensus may avoid taking the 'best' decision for the business.

### 3) Mixed

The approach is a combination of both authoritative and participative style. Input from employees is taken and respected, final decision is taken by the senior management keeping in view the views given by the employees.

## Question No: 21 (Marks: 2)

## What is the basic benefit of diagrammatic view of system?

System design can be explained and presented in narrative form. But the benefits of diagrammatic view cannot be understated. This helps to give a snapshot of what the entire system los like. Various diagrammatic tools can be used while designing the system.

Question No: 22 (Marks: 2)

What are the information requirements for Strategic level in Accounting & financial Information Systems?

Financial Information Systems like other information systems should cater for information requirements at each level, for instance.

## Strategic level

- 1. Investment goals
- 2. Long range forecasts for firm's financial performance
- 3. Acquisition of financial resources and goals

Question No: 23 (Marks: 3)

List any three normative models of Choice Phase of decision making process.

### The Choice Phase

A course of action is selected out of the available alternatives as devised in the Design phase. Typical Activities include:

- Get information
- Final evaluation
- Sensitivity analysis

**Question No: 24 (Marks: 3)** 

Differentiate between Incremental and iterative models with the help of one example each?

### **Iterative Models**

In these models customer feed back is taken at each phase and project is modified accordingly – if need be. Prototypes are used in these models.

### **Incremental Models**

In incremental models, software is built not written. Software is constructed step by step in the same way a building is constructed. The products is designed, implemented, integrated and tested as a series of incremental builds, where a build consists of code pieces from various modules interacting together to provide a specific functional capability and testable as a whole.

Question No: 25 (Marks: 5)

**Discuss any five benefits of Marketing IS?** 

### **Benefits of Marketing IS**

MKIS helps organizations in efficient channel management. Following can be identified as some of the benefits of MKIS.

- 1. Customer profiles need to be maintained focusing on their habits and spending patterns. MKIS helps in maintaining these profiles.
- 2. Information on what competitors have been upto is also a critical marketing information. This should not be taken as espionage on competitors.
- 3. A forecast of demand is also a critical part of marketing analysis. MKIS helps in achieving this as well.
- 4. Field sales can also be monitored where sales agents are used to market products.
- 5. Customers can be quickly updated based on their information kept in MKIS.
- 6. Dealers involved in sale of product can also be monitored to help enhance revenues.

### Question No: 26 (Marks: 5)

**Discuss System Analysis in the light of the following points:** 

- 1. A technique to map the system under study.
- 2. To drill down into the various aspects of the business process without losing sight of the complete system.

System analysis can be defined simply as: "The study of business problem domain to recommend improvements and specify the business requirements for the solution."

- System analysis helps to create an understanding of the business processes, their linkage with one another, the parameters governing the data flow within the business, the controls and checks built into the processes and the reporting needs in a business where a problem exists or for which the software needs to be designed.
- System analysis creates the understanding and lays out the necessary relationships
  that will assist in defining a solution to the problem or the design of the proposed
  software that will meet the user needs.

These two points may be understood as providing a means for undertaking the following tasks:

• A technique to map the system under study.

• To drill down into the various aspects of the business process without losing sight of the complete system.

## Question No: 18 (Marks: 1)

## What are the conglomerate organizations?

Usually such organizations are characterized by large scale of operations. Various criteria can be used for this purpose.

- Number of employees
- Amount of turnover
- Number of branches
- Profit size
- Value of assets
- Number of businesses the organization is working in

## **Question No: 19 (Marks: 2)**

## What aspects should be covered by design of information flow?

### Design of the information flow

It is a major step in the conceptual design. Following aspects should be covered

- Flow of data & information and transformation points.
- Frequency and timing of flows.
- The extent of formality in these flows input forms, report formats.

### Question No: 21 (Marks: 5)

Identify the basic purpose of DFD and identify the steps of designing a DFD for any process?

## **Data Flow Diagram**

"A data flow diagram (DFD) is a graphical representation of the "flow" of data through an information system."

The purpose of data flow diagrams is to provide a linking bridge between users and systems developers. The data flow diagrams are:

- Graphical, eliminating thousands of words;
- Hierarchical, showing systems at any level of detail

Question No: 22 (Marks: 10)

Discuss the purpose of Feasibility Study? Discuss key areas?

**Entry and Feasibility Study** 

The purpose of this phase is to obtain a commitment to change and to evaluate whether cost effective solutions are available to address the problem or opportunity that has been identified. Following examples can be considered to explain this situation.

- Say a problem has been recognized by a group of users. They believe they can design
  and implement a solution themselves using a high level language. Their proposed
  system will have little impact on others within the organization, nor will it be material
  from the viewpoint of the overall organization. In this situation, the users are already
  motivated to bring about change. Thus activities to accomplish successful entry are
  minor or unnecessary.
- On the other hand, consider a solution where potential solutions will have a widespread impact on the overall organization. Activities to accomplish successful entry are now critical. Information systems professionals must seek to establish themselves as legitimate change agents among the stake holders. Moreover they must seek to foster among the stakeholders a commitment to change. If potential solutions will have a significant impact on task and social systems, a spirit of collaborative analysis and evaluation among stakeholders must be developed. Once the entry is successful, a preliminary study can be carried out to evaluate the feasibility of the new system. A Feasibility study team should be constituted
- Draw representatives from the departments affected by the project
- At least one person must have a detailed knowledge of computers and systems design (called system analyst).
- At least one person should have a detailed knowledge of
- 1. The organization
- 2. How current system operates
- 3. Information needs of the system
- 4. Defects in the existing system
- Consultants from the outside

## Question No: 21 (Marks: 2) List any two tools used to implement TQM.

- Histogram
- Pareto Analysis
- Cause & Effect Diagram

# Question No: 22 (Marks: 2) Identify the basic function and responsibilities of a system analyst.

- The organization
- How current system operates
- Information needs of the system

• Defects in the existing system

# Question No: 23 (Marks: 3) Define basic goals of Computer Integrated Manufacturing (CIM).

- Simplification of all manufacturing technologies and techniques
- Automation of as many of the manufacturing processes as possible by integration
  of many information technologies like, Flexible Manufacturing Systems, Computer
  aided Engineering (CAE), Just in time (JIT).
- Integration and coordination of all the manufacturing aspects through computer hardware and software.

## Question No: 25 (Marks: 5) Define different models of SDLC?

### Types of System Development Life-Cycle Model

The concept of system development lifecycle model has been explained in various shapes and forms. The concluding form follows the same spirit except for minor differences.

## Waterfall model / Classic lifecycle/ Linear Sequential Model

The waterfall model is a software development model (a process for the creation of software) in which development is seen as flowing steadily downwards (like a waterfall) through the various phases

### **Incremental Models**

In incremental models, software is built not written. Software is constructed step by step in the same way a building is constructed. The products is designed, implemented, integrated and tested as a series of incremental builds, where a build consists of code pieces from various modules interacting together to provide a specific functional capability and testable as a whole.

### **Iterative Models**

In these models customer feed back is taken at each phase and project is modified accordingly – if need be. Prototypes are used in these models.

### Question No: 26 (Marks: 5)

## Differentiate between Empire Building and Garbage Can Model. Empire Building

Empire building is a business term that refers to a common problem in larger organizations, in which managers attempt to gather more administrative and financial power. Power can only be shared in an organization with key employees in terms of their responsibilities & functions. Such employees are the key players in the decision making process. Hence decisions taken in an organization are a result of collective efforts of the leaders involved. This model is also termed as Political Model.

### **Garbage Can Model**

This model states that organizations are not rational. Decisions made are largely on accidental basis. Hence wrong solutions may be applied to wrong problems in an organization and critical mistakes may occur. Information systems should be designed to support and assist in relevant decision making, instead of making unrelated and wrong decisions.

Question No: 21 (Marks: 2)

What do we mean by cognitive process?

#### Ans:

Cognitive process is the mental process of knowing, including aspects such as awareness, perception, reasoning and judgment.

Question No: 22 (Marks: 2)

Identify the basic function and responsibities of a system analyst.

#### Ans:

A person who has a detailed knowledge of computers and system design and his basic function is to analyze the whole system and find out the problems it there is.

Question No: 23 (Marks: 3)

What do you understand by ERD? Define briefly

### Ans:

Entity Relationship Diagram (ERD) is a tool used in system design. ERD as shown in the above indicates simple relationships. These relationships can be read as.

- One department has one supervisor
- A department may have more than one employee

Or

- An employee ma be in more than one departments
- An employee may not be working on any project but a project must have at least one employee working on it.

Question No: 24 (Marks: 3)

List any three normative models of Choice Phase of decision making process.

### Ans:

### The Choice Phase

A course of action is selected out of the available alternatives as devised in the Design phase. Typical Activities include:

- Get information
- Final evaluation
- Sensitivity analysis

**Question No: 25 (Marks: 5)** 

What do you understand by system design and identify the steps it includes.

### Ans:

System design can be explained and presented in narrative form. But the benefits of diagrammatic view cannot be understated. This helps to give a snapshot of what the

entire system los like. Various Diagrammatic tools can be used while designing the system. It can be explained and presented in narrative form.

**As an example** consider the following DFD which indicates a simple process of recording transactions and posting into general ledger

Question No: 26 (Marks: 5)

DSS are used to take help in Semi structured decisions. What does DSS use as support in order to facilitate Semi Structured Decision making?

#### Ans:

#### **Semi-structured Decisions:**

The term is used to refer to the grey area of decisions which lie between the two extremes. Some (but not all) structured phases and often solved using standardized solution procedures and human judgment. In small organizations decisions are usually transferred from form top to bottom. In large organizations the decision are usually taken based on meeting of all departmental heads. The fact is that whether decisions are taken by single person or all in a formal meeting is not the sole determinant of a decision being structured or unstructured. Rather it simply shows the complexity of the problem.

## **Decision-making process**

- Intelligence searching for conditions in the environment that call for decisions
- **Design** inventing, developing, and analyzing possible courses of action
- **Choice** selecting a course of action from those available
- **Implementation** implementing the selected course of action
- **Monitoring** checking the consequences of the decision made after implementation **Situation in which Spiral Model should be used?** 5 **Marks**

### Ans:

SPIRAL is an iterative approach to system development. The spiral lifecycle model is a combination of the classic waterfall model and aspects of risk analysis. This model is very appropriate for large and complex Information Systems. The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses. It's actually a series of short waterfall cycles, each producing an early prototype representing a part of the entire project. It is a circular view of the software lifecycle as opposed to the linear view of the waterfall approach. It can incorporate other models in its various developmental phases.

Difference between Empire building and Garbage Can Model? 5 Marks

### Ans:

### **Empire Building**

Empire building is a business term that refers to a common problem in larger organizations, in which managers attempt to gather more administrative and financial power. Power can only be shared in an organization with key employees in terms of their responsibilities & functions. Such employees are the key players in the decision making process. Hence decisions taken in an organization are a result of collective efforts of the leaders involved. This model is also termed as Political Model.

### **Garbage Can Model**

This model states that organizations are not rational. Decisions made are largely on accidental basis. Hence wrong solutions may be applied to wrong problems in an organization and critical mistakes may occur. Information systems should be designed to support and assist in relevant decision making, instead of making unrelated and wrong decisions.

Which of the following ethical system differs from secular ethical systems and from the moral code advocated by other religions?

- Islamic
- Christian
- Hindu
- Social

### MIDTERM EXAMINATION

Spring 2009

CS507- Information Systems (Session - 1)

**Question No: 1** 

In which of the following category information is presented in its original form, neither interpreted nor condensed nor evaluated by other writers?

**Tertiay Information Primary Information** Secondary Information All of above

**Question No: 2** 

Every decision we take in daily life requires some sort of information about the alternatives

available.

True False

**Question No: 3** 

Cheaper factor of production is a challenge for the survival of a company in which of the following

market?

Super market Online Market Competitive market

**Question No: 4** 

A TPS wants every transaction to be processed in the same way regardless of the

Information User Data

**Question No: 5** 

Office automation system includes formal and informal electronic systems with the communication of information to and from persons both inside and outside the firm.

True False

**Question No: 6** 

----- simply means a particular technique of directing one's attention in learning, discovery or problem solving.

Robustness Heuristic DSS **EIS Ouestion No: 7** Data warehouses are generally batch updated at the end of the day, week or some period. True Question No: 8 Automation has not enhanced the availability of information. True **False Question No: 9** Data mining can allow a firm to develop: DSS based on the Web and Specific marketing campaigns for different customer segments Specific marketing campaigns for different customer segments DSS based on the Web. **Question No: 10** The systems development life cycle is a project management technique that divides complex projects into smaller, more easily managed segments or phases. False True **Ouestion No: 11** Which of the following model combines the elements of the waterfall model with the philosophy of prototyping? Prototyping Iterative **Incremental** RAID **Question No: 12** Which of the following is a method of software/ Information System development where the model is designed, implemented and tested incrementally until the product is finished? **Incremental Model** WaterFall Model Iterative Model **RAID Question No: 13** Using a decision support system involves an interactive analytical modeling process. TRUE **FALSE Question No: 14** Evaluate recovery patterns, relevant costs involved is an example of the following: **Implementation** Choice **Monitoring Question No: 15** Management is concerned with the day to day costs, production targets in \_\_\_\_\_ **Manufacturing Sector** Service sector Trading sector Question No: 16 \_\_\_\_\_ is not connected with environment. Close system Open system Closed Loop System Question No: 17 (Marks: 1) What do you understand by Spiral Models? Page 98 lesson no 21 Question No: 18 (Marks: 1) Give any example that is basically a primary source but is also a secondary source too.

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A newspaper article is a primary source if it reports events, but a secondary source if it

Page 11 lesson no 1

analyses and comments on those events

### MIDTERM EXAMINATION

Spring 2009

CS507- Information Systems (Session - 2)

**Question No: 1** 

Procedures are organized in a -----manner to form systems

**Logical** Physical Hybrid

**Question No: 2** 

Business is a system where management decisions are influenced by or have an influence on suppliers, customers, society as a whole.

True False
Ouestion No: 3

-----infrastructure consists of the physical facilities services and management that support all computing resources in an organization

Information Decision Management

**Question No: 4** 

The term information architecture describes a specialized ------ which relates to the management of information and employment of informational tools.

Skill Set Data Set Tool Set

**Question No: 5** 

An integrated man-machine system for providing information to support the operations, management and decision making functions in an organization called----

-----

DDS MIS (page43) IS

**Question No: 6** 

Which type of decision is one for which there may be several "right" answers and there is no precise way to get a right answer?

Structured Unstructured Semi-Structured

**Question No: 7** 

Partial systems are successively built to produce a final total system in the following model:

Waterfall RAID Iterative Model **Incremental Model** 

**Ouestion No: 8** 

Which of the following is a project management technique that divides complex projects into smaller, more easily managed segments or phases?

**SDLC** System Design System Analysis Audit Trials

**Question No: 9** 

CRM software requires highly integrated environment for high Productivity, which is rarely available.

True False
Ouestion No: 10

Which of the following helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements?

BRP MRP CRP

**Question No: 11** 

The procedures to follow when decision is needed can be specified in advance

True False
Question No: 12

Information products made more valuable by their attributes, characteristics, or qualities

TRUE FALSE
Question No: 13

In \_\_\_\_\_ decisions, problem is recurring and repetitive

Unstructured Structured Semi structured

**Question No: 14** 

is the raw data entered in the computer system.

Input element Control Mechanism Output System

**Question No: 15** 

A problem solving technique that decomposes a system into its component pieces for the purpose of studying, how well those component parts work and interact to accomplish their purpose is one of the definitions of system analysis.

**True** page102 False

**Question No: 16** 

System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

<mark>True</mark> False

**Question No: 17 ( Marks: 1 )** What is information System?

### MIDTERM EXAMINATION

Spring 2009

CS507- Information Systems (Session - 2)

**Question No: 1** 

Medium size organizations usually have simple management structure than those of small organizations.

True False

**Question No: 2** 

Information should be tailored in accordance with the organization's culture and

structure.

<mark>True</mark> False

**Question No: 3** 

------ needs data preparation which may involve filtering data and data transformations, selecting subsets of records.

Model Building Deployment Exploration

**Question No: 4** 

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Decision making	g is the cognitive pr	ocess of selecting a cours	se of action from among
alternatives			
<b>Multiple</b>	Double	Triple	
<b>Question No: 5</b>			
The study of bu	siness problem dom	ain used to recommend	improvements and specify the business
Requirements for	or the solution is ca	lled:	
System Analysis	System Desig	gn Risk Manage	ement Risk Analysis
<b>Question No: 6</b>			
In which of the	following Models it	is Difficult to convince se	ome customers that the evolutionary
approach is con			
Spiral Wa	aterfall In	cremental It	<mark>erative</mark>
<b>Question No: 7</b>			
<b>Partial systems</b>	are successively bui	lt to produce a final tota	ll system in the following
model:			
WaterFall	RAID	Iterative Model	Incremental Model
<b>Question No: 8</b>			
<b>Decision making</b>	g is the cognitive pr	ocess of selecting a cours	se of action from among multiple
alternatives			
<b>True</b> F	alse		
<b>Question No: 9</b>			
Using a decision	ı support system inv	olves an interactive ana	lytical modeling process
TRUE	FALSE		
<b>Question No: 10</b>			
<b>Source of inform</b>	nation is generally o	categorize in primary, se	condary and
Proximity	Initially	<b>Tertiary</b>	
<b>Question No: 11</b>	Commentaries are	the example of	sources.
Primary T	'ertiary	Secondary	
<b>Question No: 12</b>	2		
<b>Board of Direct</b>	ors are elected from	l	
Employees	Customers	Share holders	
<b>Question No: 13</b>	3		
is a gro	oup o <mark>f eleme</mark> nts that	are integrated with com	mon purpose of objective.
Procedure	<b>System</b>	Firm	
<b>Question No: 1</b> 4	ļ		
<b>Word Processin</b>	g is an example of t	he following system:	
Office automati	<b>on system</b> page43	Decision support s	system Word processing
<b>Question No: 15</b>	is kno	own as father of warehou	ise.
Stephen hawking	g Bill gates	<b>Bill Inmon</b>	
<b>Question No: 16</b>	5		
The Iterative m	odel emphasizes the	need to go back and rei	terate earlier steps a
	s as the project prog		<del>-</del>
True	False		

The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses

### MIDTERM EXAMINATION

Spring 2009

CS507- Information Systems (Session - 2)

**Question No: 1** 

Every decision we take in daily life requires some sort of data about the alternatives available.

True False

**Question No: 2** 

Information system must fulfill the needs of which of the following:

Customers Business Employee

**Question No: 3** 

Every system comprises of basic components which in a co-ordination formulate a system.

True False
Question No: 4

----- level is formulation of new sales products, and identifying new sales opportunities

Operational Managerial Strategic

**Question No: 5** 

Automation has not enhanced the availability of information.

True False

Automation has enhanced the availability of information

**Question No: 6** 

Accounting information system (AIS) is linked to all the information systems in an organization.

True False

Question No: 7

Cost benefit analysis is a must in choosing an alternative in a decision making model.

**True** False **Question No: 8** 

Decisions in which the decision maker must provide judgment, evaluation, and insights into the

problem definition would be characterized as:

Structured Semi Structured Unstructured

http://e-learning.mfu.ac.th/mflu/1203371/chapter3 3.htm

**Question No: 9** 

Which of the following model combines the elements of the waterfall model with the philosophy of

prototyping?

Prototyping Iterative Incremental RAID

**Question No: 10** 

Which of the following is a method of software/ Information System development where the model

is designed, implemented and tested incrementally until the product is finished?

Incremental Model Waterfall Model Iterative Model RAID

**Question No: 11** 

There are five phases of the decision making process

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lse		
ving phase of dec	ision making process	s involves implementing the selected course
Design	Choice	<b>Implementation</b>
n Mediu	ım organization	Large Organization
are elected from		
Customers	Share holders	
rency is called		
<b>Inflation</b>	Markup	
Da	ata Driven DSS	Data Mining
]	MIDTERM EXAMI	NATION
	Spring 2009	
CS50	7- Information System	ns (Session - 2)
	quires some sort of in	formation about the alternatives available.
e		
h which individu	als cooperate system	latically to conduct business called
		following:
Business	Employee	
	_	
-	nternal resources an	d data.
	11 6	
-	5	s dependant on internal resources and
ıkıng rather than e	xternal environment.	
stem Fuz	zy logic DSS	ESS
	,	
		gment, evaluation, and insights into the
		3
Semi Structured	Unstruct	turea
	Design  Design  Yables are the in  Mediu  Are elected from Customers  rency is called  Inflation  Chnique is used by  CS50  Ake in daily life refere  He  The which individue  The must fulfil the reference  Elosed system we king rather than elected in the stem  Atelligence into the stem  Tuze  The decision make	Design Choice  yables are the information needs in Medium organization  are elected from Customers Share holders  rency is called Markup  Chnique is used by Data Driven DSS  MIDTERM EXAMI  Spring 2009  CS507- Information System  ake in daily life requires some sort of inte  the which individuals cooperate system  a must fulfil the needs of which of the Business Employee  spendent on the internal resources an False closed system we talk of a system that i king rather than external environment.  Intelligence into the hardware in the fostem Fuzzy logic DSS  the decision maker must provide jud would be characterized as:

**Question No: 7** 

System design can be explained and presented in ----- form.

Narrative Written Explanatory Descriptive

**Question No: 8** 

Targeting advertising to customers to increase the probability, that an offer is accepted.

True False
Question No: 9

Production subsystem needs to be linked with the marketing system to produce right amount of

product.

True False **Question No: 10** 

Accounts should have a control over various recording points in the entire process from procurement to finished good store room.

True False
Question No: 11

Decision making is the cognitive process of selecting a course of action from among multiple

alternatives

**True** False **Question No: 12** 

Structured Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles.

Гrue <mark>False</mark>

**Unstructured**: Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles

**Question No: 13** 

Information that is outdated, inaccurate, or hard to understand has much less value

TRUE FALSE

Question No: 14

Evaluate recovery patterns, relevant costs involved is an example of Choice phase

TRUE **FALSE** 

Evaluate recovery patterns, relevant costs involved is an example of monitoring

**Question No: 15** 

The spiral lifecycle model is a combination of the classic water Fall model and aspects of risk

analysis.

**True** False **Question No: 16** 

The spiral model emphasizes the need to go back and reiterate earlier steps number of times as the

**project progresses. True** False

MIDTERM EXAMINATION

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**Question No: 1** 

A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events.

**True** False

Question No: 2 Information technology is being used to overcome the business issues like,

Marketing, Brand of the product, Quality of the product, Cost control, Organizational internal and external issues.

True False
Ouestion No: 3

They represent Equations / Formulae representing relationship between two or more factors related to each other in a defined manner is called------

Graphical Model Mathematical Model Algebra Model

**Question No: 4** 

The departmental structures are ----- in banking and financial sector.

**Different** Same Mixed

**Question No: 5** 

------ helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements.

BRP MRP CRP

**Question No: 6** 

Production subsystem needs to be linked with the marketing system to ----- right amount of

product. **Produce** Sale Purchase

**Question No: 7** 

WaterFall model places emphasis on documentation (such as requirements documents and design documents) as well as source code.

**True** False

**Question No: 8** 

BRP helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements

True False

MRP helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements.

**Question No: 9** 

Decision procedures can be pre-specified, but not enough to lead to the correct decision are called Structured Decisions

Unstructured Decisions

Semi Structured Decisions

**Question No: 10** 

Which of the following phase of decision making process involves implementing the selected course of action?

Intelligence Design Choice Implementation

**Question No: 11** 

Devise a discount or training policy is an example of choice phase.

TRUE FALSE

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Page **696** of **787** 

Devise a discount or training policy is an example of design **Ouestion No: 12** Source of information is generally categorize in primary, secondary and \_\_\_\_\_\_ **Proximity** Initially **Tertiary Question No: 13** Which of the following structure contains less number of management levels? Flat Structure Tall Structure Classical structure **Question No: 14** Information is just like feedback of organization image in public. Informal External **Question No: 15** Which of the following model combines the elements of the waterfall model with the philosophy of prototyping? Iterative Incremental Raid **Question No: 16** RAID model combines the elements of the waterfall model with the philosophy of prototyping. **Incremental** model combines the elements of the waterfall model with the philosophy of prototyping. MIDTERM EXAMINATION Spring 2009 CS507- Information Systems (Session - 2) **Question No: 1** Manufacturing process involves more than one sub-process. True False **Question No: 2** Office automation system includes formal and informal electronic systems with the communication of information to and from persons both inside and outside the firm. False True **Question No: 3** DSS can stimulate innovation in decision making by helping managers to existing decision making procedures. True False **Question No: 4** ----- needs data preparation which may involve filtering data and data transformations, selecting subsets of records. Model Building Deployment **Exploration Question No: 5** Which of the following is an approach for developing systems based on producing deliverables frequently/repetitively. Each iteration, consisting of requirements, analysis & design, implementation and testing, results in the release of an executable subset of the final product? Incremental Model **Iterative Model RAID Spiral** 

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**Question No: 6** 

The departmental structures are different in banking and financial sector False Question No: 7 Every transaction that an organization undertakes has a financial impact, to be recorded and reported by the accounts & finance department. False Question No: 8 Decision making is the cognitive process of selecting a course of action from among multiple alternatives True False **Question No: 9** Devise a discount or training policy is an example of design phase **FALSE Ouestion No: 10** Technical Reports are examples of \_\_\_\_\_\_ resource. **Primary** Tertiary Secondary **Question No: 11** sources are used, which simplify the process of finding the proximity Literature. Primary **Tertiary** secondary sources are those which simplify the process of finding and evaluating the primary literature. **Question No: 12** \_\_\_\_\_\_ is a group of people organized to accomplish an overall goal System Procedure **Organization Question No: 13** Information quality checklist is the criteria to evaluate \_\_\_\_\_ of information. **Quality** Size Need **Question No: 14** Which of the following has collection of predefined procedures related to each other? Organization System Firm **Question No: 15** is connected to its environment by means of recourse of flows. Open loop system Close system **Open system** Question No: 16 Which of the following model combines the elements of the waterfall model with the philosophy of prototyping? **Incremental** Iterative Raid MIDTERM EXAMINATION Spring 2009 CS507- Information Systems (Session - 3) **Question No: 1** Every decision we take in daily life requires some sort of information about the alternatives available. True False **Question No: 2** 

Information technology is being used to overcome the business issues like, Marketing, Brand of the product, Quality of the product, Cost control, Organizational internal and external issues.

True False

**Question No: 3** 

The components of open loop system do not include control and feedback mechanism.

True False

**Question No: 4** 

-----infrastructure consists of the physical facilities services and management that support all computing resources in an organization

Information Decision Management

**Question No: 5** 

DSS can stimulate innovation in decision making by helping managers to existing decision making procedures.

True False

**Question No: 6** 

Unstructured Semi-Structured Structured

**Question No: 7** 

Systems analysts work as a link between Business people, & Computer Programmers.

True False **Ouestion No: 8** 

Which of the following model combines the elements of the waterfall model with the philosophy of

prototyping?

Prototyping Iterative Incremental RAID

**Question No: 9** 

WaterFall model places emphasis on documentation (such as requirements documents and design documents) as well as source code.

True False

**Ouestion No: 10** 

The purpose of feasibilty Study is to obtain a commitment to change and to evaluate whether cost effective solutions are available to address the problem or opportunity that has been identified.

True False **Ouestion No: 11** 

Decision procedures can be pre-specified, but not enough to lead to the correct decision are

called-----

Structured Decisions Unstructured Decisions Semi Structured Decisions

**Question No: 12** 

Information that is outdated, inaccurate, or hard to understand has much less value

TRUE FALSE

**Question No: 13** 

sources are used, which simplify the process of finding the proximity Literature.

Secondary	Primary	Tertia	ry	
Question No: 14				
			of informati	on.
Size	Quality	Need		
<b>Question No: 15</b>				
Spen and written for	_			
Physical	Narrative	Graph	ical	
Question No: 16				
RAID model comb	oines the element	s of the waterfall m	odel with the philos	ophy of
prototyping.				
True	False			
		MIDTERM EX	AMINATION	
		Spring	2009	
	CS!	1 0	ystems (Session - 3)	
Question No: 1			,	
•	eans a particula	r technique of dir	ecting one's attention	on in learning, discovery or
problem solving.	euns a particula	r teemique or air	cering one s accenti	on mileurning, anseovery or
Robustness	Heuristic	DSS	EIS	
Question No: 2	Heuristic	<b>D</b> 55	LIS	
•	r changes in fact	ion trands nra-sa	asonal planning be	comes
Critical	Simple	Modei Modei		Comes
	Simple	Mode	alt	
Question No: 3		-tthto (ACDIs	\	
	utomatic can dis	stributors (ACD s	) to route cans to th	e appropriate agent.
True False				
Question No: 4	_			
-			nking and financial	sector.
Different	Same	Mixed		
Question No: 5				
Automation has n	ot enhanced the	availability of inf	ormation.	
True	False			
Question No: 6				
The study of busin	ness problem do	main used to reco	mmend improvem	ents and specify the business
Requirements for			-	2 0
System Analysis	System D	esign Ris	k Management	Risk Analysis
Question No: 7	J	0	J	3
-	llowing Models	it is Difficult to co	nvince some custon	ners that the evolutionary
approach is contr	•	it is Difficult to co	iivinee some easton	incre that the evolutionary
	VaterFall	Incremental	Iterative	
Question No: 8	vaterran	merementar	πειατίνε	
•	wing informatio	n evetome cator f	or the peeds of Asse	uinte & Einance Denastment
	_	ni əyətemə Cater 10	or the needs of ACC	ounts & Finance Department
Accounting and M	_	ATC		
MIS EIS	•	AIS		

Question No: 9	11 • • • • • • • • • • • • • • • • • •	T (D 11 90	
	llowing is one of the "		ATT CALA
	Unstructured	Semi-Structured	ALL of the given options
Question No: 10			
	ts are examples of		
Tertiary	2	Secondary	
Question No: 11			
	re the example of	sources.	
Primary	Tertiary	Secondary	
Question No: 12			
In style i	managers allow employ	ees to take part in decision m	naking.
Authoritative	Mixed	Democrative	
Question No: 13	Organization is a grou	p of elements that are integra	ted with the common purpose of
achieving an obj	ect.		
True I	False		
Question No: 14	Closed System dependent	ds on and data.	
Internal resource			edures.
			nts of the waterfall model with the
philosophy of pr			
Iterative 1	5 T G	Raid	
			oack and reiterate earlier steps a
	s as the project progre		F
True	False		
Question No: 17			
Define CRM?	(1.141110) 1		
Question No: 18	R ( Marks: 1 )		
-	source of information?		
Question No: 19			
-	IS from manual inform	ation systems	
		you understand by ESS?	
Question No: 21	•	you understand by £55:	
		is a type of Information Syste	em that helps the firm. Discuss
	es and types of marketi		em mat herps the mm. Discuss
			ert System and how they are differen
-	•	e the components of the Expe	ert System and now they are differen
from the neural i	letwork:		
		Cs507 mid 2008	
Question No: 2	Devaluation of curren	cy is called	
0000000 <b>►</b> 0 <b>Intere</b> s	st rate	<mark>flation</mark>	arkup

Question No: 3			
sources ma	terials in which the info	ormation from secondary sources	has been digested
 	0000000 <b>►</b> 0 <b>Tertiary</b>	0000000 ► 0Secondary	
Question No: 4			
Debtor's aging report D	ebtor's aging report is	an example of the following phas	se?
0000000 <b>►</b> 0000000	00000 ▶ 0Design	0000000 ► 0Intelligence	
Question No: 5			
There are TWO phases	of the decision making	process	
OOOOOO ► OTRUE	0000000 <b>►</b> 0 <b>FALSE</b>		
Question No: 6			
Which of the following environment that calls f	3	ng process involves searching for	conditions in the
► Intelligence	<b>▶</b> Design	► Choice ► Implementation	ı
Question No: 8			
Which of the following prototyping?	model combines the ele	ements of the waterfall model with	n the philosophy of
□□□□□□ ▶ □Prototyping	0000000 ► OIterative	<b>0000000 ► 0Incremental</b> 000000	► <b>©RAID</b>
Question No: 9			
The study of business particles of Requirements for the so		recommend improvements and s	specify the business
<b>►</b> System Analysis	► System Design	► Risk Management ► Ri	isk Analysis
Question No: 10			

Data mining can allow a firm to develop:

- ▶ DSS based on the Web and Specific marketing campaigns for different customer segments
- ▶ Specific marketing campaigns for different customer segments
- **▶** DSS based on the Web.

**Question No: 11** 

Targeting advertising to customers to ----- the probability, that an offer is accepted.

**▶** Decrease **▶** Increase **▶** Stable

**Question No: 12** 

DSS can stimulate innovation in decision making by helping managers to existing decision making procedures.

**► True ►** False

**Question No: 13** 

The term information architecture describes a specialized ----- which relates to the management of information and employment of informational tools.

► Skill Set ► Data Set ► Tool Set

**Question No: 14** 

Infrastructure, generally, is the set of interconnected structural <u>elements</u> that provide the framwork for supporting the entire <u>structure</u>

► Infrastructure
► Decision Support System
► Management System

**Question No: 15** 

High level of foreign trade has resulted in imports and exports which require inter linkage for

smooth coordination.

**►** True **►** False

**Question No: 16** 

Which of the following sources are original materials on which other research is based?

► Primary ► Secondary ► Tertiary ► None of these

# MIDTERM EXAMINATION CS507- Information Systems (Session - 2)

Question No: 1 (Marks: 1) - Please choose one

Medium size organizations usually have simple management structure than those of small ganizations.

True False

Reference & Explanation:

Page # 17, lecture # 03

Small organizations usually have simple management structure.

Question No: 2 (Marks: 1) - Please choose one

Information should be tailored in accordance with the organization's culture and structure.

True False

Reference & Explanation:

Page # 23, lecture04

Information should be tailored in accordance with the organization's culture and structure.

Question No: 3 (Marks: 1) - Please choose one

----- needs data preparation which may involve filtering data and data

transformations, selecting subsets of records.

Model Building Deployment Exploration

Reference & Explanation: Page # 47, lecture # 11

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Page **704** of **787** 

Exploration – includes data preparation which may involve filtering data and data transformations, selecting subsets of records.

Question No: 4 (Marks: 1) - Please choose one

Decision making is the cognitive process of selecting a course of action from among ----- alternatives

Multiple Double

Triple

Reference & Explanation:

Page # 69, lecture # 15

Decision making is the cognitive process of selecting a course of action from among multiple alternatives.

Question No: 5 (Marks: 1) - Please choose one

The study of business problem domain used to recommend improvements and

specify the business Requirements for the solution is called:

System Analysis

System Design

Risk Management

Risk Analysis

Reference & Explanation:

Page # 102, lecture # 22

System analysis can be defined simply as: "The study of business problem domain to recommend improvements and specify the business requirements for

the solution."

Question No: 6 (Marks: 1) - Please choose one

In which of the following Models it is Difficult to convince some customers that the evolutionary approach is controllable

**Spiral** 

WaterFall

Incremental

**Iterative** 

Reference & Explanation:

Page # 99, lecture # 21

SPIRAL is an iterative approach to system development. The spiral lifecycle model is a combination of the classic waterfall model and aspects of risk analysis. This model is very appropriate for large and complex Information Systems. The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

### Weaknesses:

- Difficult to convince some customers that the evolutionary approach is controllable
- Needs considerable risk assessment
- If a risk is not discovered, problems will surely occur

Question No: 7 (Marks: 1) - Please choose one

Partial systems are successively built to produce a final total system in

the following

model: WaterFall RAID

Iterative Model Incremental Model

Reference & Explanation:

Page # 95, lecture # 20

The incremental model is a method of software/ Information System development where the model is designed, implemented and tested incrementally until the product is finished. It involves both development and maintenance.

Characteristics of the Incremental Model

- The system development is bren into many mini development projects
- Partial systems are successively built to produce a final total system.
- Highest priority requirements tackled early on.
- Once an incremented portion is developed, requirements for that increment are frozen.

Question No: 8 (Marks: 1) - Please choose one

Decision making is the cognitive process of selecting a course of action

from

among multiple alternatives

True False

Reference & Explanation:

Page # 69, lecture # 15

Decision making is the cognitive process of selecting a course of action from among multiple alternatives.

Question No: 9 (Marks: 1) - Please choose one

Using a decision support system involves an interactive analytical modeling process

True

False

Explanation:

**Decision Support Systems** 

Using a decision support system for laws drafting involves an interactive analytical

modeling process. For example, using a DSS software package for decision support

may result in a series of displays in response to alternative what-if changes entered by

court personnel. This differs from the demand responses of information reporting

systems, since the personnel are not demanding pre-specified information. Rather,

they are exploring possible alternatives. Thus, they do not have to specify their

information needs in advance. Instead, they use the DSS to find the information they

need to help them make a decision. That is the essence of the decision support system

concept.

Using a decision support system involves four basic types of analytical modeling

activities: (1) what-if analysis, (2) sensitivity analysis, (3) goal-seeking analysis, and

(4) optimization analysis, let's briefly lo at each type of analytical modeling that

can be used for decision support.

Question No: 10 (Marks: 1) - Please choose one

Source of information is generally categorize in primary, secondary and

**Proximity** 

**Initially** 

**Tertiary** 

Reference & Explanation:

Page # 11, lecture # 01

Sources of information are generally categorized as primary, secondary or tertiary depending on their originality and their proximity to the source or origin.

Question No: 11 ( Marks: 1 ) - Please choose one

Commentaries are the example of \_\_\_\_\_ sources.

**Primary** 

**Tertiary** 

Secondary

Reference & Explanation:

Page # 13, lecture # 01

Some examples of secondary sources:

- 1. bibliographies (may also be tertiary)
- 2. biographical works

- 3. commentaries
- 4. dictionaries and encyclopedias (may also be tertiary)
- 5. dissertations or theses (more usually primary)
- 6. handbos and data compilations (may also be tertiary)
- 7. history

Question No: 12 ( Marks: 1 ) - Please choose one
Board of Directors are elected from
Employees
Customers
Share holders
Question No: 13 ( Marks: 1 ) - Please choose one
is a group of elements that are integrated with common purpose of
objective.
Procedure
System
Firm

## Reference & Explanation:

Page # 13, lecture # 01

A system is a group of elements that are integrated with the common purpose of achieving an objective.

Question No: 14 (Marks: 1) - Please choose one

Word Processing is an example of the following system:

Office automation system

Decision support system

Word processing

Reference & Explanation:

Page # 43, lecture # 10

Office Automation Systems

Office automation system includes formal and informal electronic systems primarily concerned with the communication of information to and from persons both inside and outside the firm. It supports data workers in an organization.

### For Instance

- Word processing
- Desktop publishing
- Imaging & Web publishing
- Electronic calendars manager's appt. calendars
- Email
- Audio & video conferencing establishing communication between geographically dispersed

### persons.

Question No: 15 ( Marks: 1 ) - Please choose one \_\_\_\_\_ is known as father of warehouse.

Stephen hawking
Bill gates
Bill Inmon
Reference & Explanation:

http://www.intranetjournal.com/features/datawarehousing.html

The term Data Warehouse was coined by Bill Inmon in 1990, which he defined in the following way: "A warehouse is a subject-oriented, integrated, time-variant and non-volatile collection of data in support of management's decision making process". He defined the terms in the sentence as follows:

Question No: 16 (Marks: 1) - Please choose one

The Iterative model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

True False

Question No: 17 (Marks: 1)

Environment is a collection of different elements. List them.

Question No: 1 (Marks: 1) - Please choose one

ERP's major objective is to tightly integrate the functional areas of the organization and to enable seamless information flows across the functional areas.

**► True ►** False

Question No: 2 (Marks: 1) - Please choose one

The environment exerts influence on the system and the system also influences the environment.

- **▶** Open system
- **►** Closed system
- ► Closed end System

**Question No: 3** (Marks: 1) - Please choose one

Customer touch point is a method of interaction with a customer, such as telephone, e-mail, a customer service or help desk, conventional mail, Web site and store.

- **▶** True
- ► False

**Question No: 4** (Marks: 1) - Please choose one

One of the methods of integrating different business information systems is :

- **▶** Supply Chain management software
- **▶** Interface reconciliation software
- **▶** Message passing
- **▶** None of the given options

Question No: 5 (Marks: 1) - Please choose one

The bullwhip effect refers to erratic shifts in orders up and down the supply chain because of poor demand forecasting, price fluctuation, order batching, and rationing within the chain.

- **►** True
- **▶** False

**Question No: 6** (Marks: 1) - Please choose one

"M-Commerce" stands for

- **▶** E-Commerce
- ► None of given options
- **▶** Mobile Commerce

Question No: 7 (Marks: 1) - Please choose one

The comparison of actual system with expected system is done with the help of control mechanism.

- **►** False
- **▶** True

Question No: 8 (Marks: 1) - Please choose one

Organizations sell products to other organizations electronically is an example of:

- **Ecommerce**
- **▶** EBusiness
- ► BPR
- ► BPRE

**Question No: 9** (Marks: 1) - Please choose one

Which of the following refers to the process of identifying attempts to penetrate a system and gain unauthorized access?

- ► Threat Identification
- ► Intrusion detection
- ► Access Control
- ► All of above

**Question No: 10** (Marks: 1) - Please choose one

A \_\_\_\_\_\_ is an agreed-upon set of conventions that defines the rules of communication.

- **▶** Protocol
- ► Interconnection Medium
- ► Data Packet
- ► Message

**Question No: 11** (Marks: 1) - Please choose one

The identification of risks should start with:

- ▶ Description of the internal and external risks
- ► A brainstorming session with risk management experts and a program profile
- ► A good understanding of the program and a brainstorming session with key stakeholders
  - **▶** Definitions of likelihood and impact

**Question No: 12** (Marks: 1) - Please choose one

The term OIS views organization as a combination of process oriented groups whose information needs are related but Independent

- **►** False
- **▶** True

**Question No: 13** (Marks: 1) - Please choose one

In case of logical intrusion, the intruder might be trying to have an unauthorized access to the system.

- **►** True
- ► False

**Question No: 14** (Marks: 1) - Please choose one

Which one of the following computer systems uses duplication of components and data to cope with systems failures?

- ► Fault-tolerant systems
- ► Expert System
- ► MIS
- **▶** OIS

Question No: 15 (Marks: 1) - Please choose one

Data travels across the internet through several levels of networks until it reaches its middle point.

- ► True
- **▶** False

**Question No: 16** (Marks: 1) - Please choose one

Which of the following is a data model or diagram for high-level descriptions of conceptual data model.

- ► ERD
- ► Flow Chart
- ► Algorithm
- ▶ DFD

**Question No: 17** (Marks: 1) - Please choose one

The procedures to follow when decision is needed can be specified in advance

- **▶** True
- **▶** False

**Question No: 18** (Marks: 1) - Please choose one

\_\_\_\_\_ have usually simple management structure.

- **▶** Small Organization
- ► Medium organization
- ► Large Organization

**Question No: 19** (Marks: 1) - Please choose one

\_\_\_\_\_ is an object that exists and is distinguishable from other objects.

► Value Sets

- **►** Entity
- ► Relationships

Question No: 20 (Marks: 1) - Please choose one

Object oriented analysis generates \_\_\_\_\_

- ► Implementation constraints
- ► System Interfaces
- **▶** Conceptual model of Information

**Question No: 21** (Marks: 1) - Please choose one

Inheritance can be defined in terms of \_\_\_\_\_\_

- ► Has kind of
- ▶ Is based on
- ► Is kind of

Question No: 22 (Marks: 1) - Please choose one

An IDS with the neural network feature monitors the general patterns of activity and traffic on the network and creates a database.

- **▶** True
- ► False

**Question No: 23** (Marks: 1) - Please choose one

M-Commerce (mobile commerce) refers to the conduct of e-commerce via wireless devices.

- **►** True
- **▶** False

Question No: 24 (Marks: 1) - Please choose one

ERP Systems control all major business processes with a single software architecture in real time.

- **►** True
- **▶** False

Question No: 25 (Marks: 1) - Please choose one

Preparing a situation for change by disconfirming existing attitudes and behaviors is called Unfreezing.

- **►** True
- **▶** False

**Question No: 26** (Marks: 1) - Please choose one

Ethics is a branch of science that deals with what is considered to be right and wrong.

- **►** True
- ► False

**Question No: 27** (Marks: 1) - Please choose one

Which of the following is the process or art of defining the hardware and software architecture, components, modules, interfaces, and data for a computer system to satisfy specified requirements?

- **▶** Systems Design
- **▶** Systems Requirement
- **►** Coding
- **▶** Requirement

**Question No: 28** (Marks: 1) - Please choose one

Buying and selling of products, services and information via computer networks, primarily through Internet is :

- **►** E-Commerce
- **▶** E-Business
- **▶** Web Surfing
- ► BPR

Question No: 29 (Marks: 1) - Please choose one

In which of the following decisions the problems are non routine, critical and novel in nature, require individual judgment, evaluation and insight varying on case-tocase basis.

- **▶** Semi-Structured decisions
- **▶** Unstructured decisions
- **▶** Structured decisions

Question No: 30 (Marks: 1) - Please choose one

There are five phases of the decision making process, first one is intelligence.

- **►** True
- ► False

CS507- Information Systems

Question No: 1 (Marks: 1) - Please choose one

Manufacturing process involves more than one sub-process.
<mark>▶ True</mark>
► False
Question No: 2 (Marks: 1) - Please choose one
Information technology is being used to overcome the business issues like, Marketing, Brand of the
product, Quality of the product, Cost control, Organizational internal and external issues.
▶ False
► True
Question No: 3 (Marks: 1) - Please choose one
Business is a system where management decisions are influenced by or have an influence on suppliers,
customers, society as a whole.
► True
► False
Question No: 4 (Marks: 1) - Please choose one
With adecision environment, there is the possibility of having very quick and very
accurate feedback on the decision process.
► Closed-loop
► Open-loop
► Closed System
Question No: 5 (Marks: 1) - Please choose one
The term OIS views organization as a combination of process oriented groups whose information needs
are related but Independent.
▶ False
► True
Question No: 6 (Marks: 1) - Please choose one
Accounting information system (AIS) is linked to all the information systems in an organization.
► True
▶ False
Question No: 7 (Marks: 1) - Please choose one
WaterFall model places emphasis on documentation (such as requirements documents and design
documents) as well as source code.
► True
▶ False
Question No: 8 (Marks: 1) - Please choose one
Operational level is formulation of new sales products, and identifying new sales opportunities
▶ True
► False
Question No: 9 (Marks: 1) - Please choose one
The procedures to follow when decision is needed can be specified in advance
▶ True
▶ False
Question No: 10 (Marks: 1) - Please choose one
Public companies are example of
► Small Organization
► Large Organization
· Zunge Caguination
•

► Medium organization
Question No: 11 (Marks: 1) - Please choose one
is a set of defined set of instructions aimed to achieve goals
► Procedure
► System
► Organization
Question No: 12 (Marks: 1) - Please choose one
Word Processing is an example of the following system:
► Office automation system
▶ Decision support system
► Word processing
Question No: 13 (Marks: 1) - Please choose one
The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the
project progresses.  ► True
▶ False
Question No: 14 (Marks: 1) - Please choose one
A problem solving technique that decomposes a system into its component pieces for the purpose of
studying, how well those component parts work and interact to accomplish their purpose can be one of the
definitions of System development.
Its system analysis not system development
► True
▶ False
Question No: 15 (Marks: 1) - Please choose one
Devising a discount or training policy is an example of choice phase.
► TRUE
► FALSE
Question No: 16 (Marks: 1) - Please choose one
Information systems based on Rational Man Model need to be based on availability of perfect and
complete information on all alternatives so as to ensure certainty
► True
► False
Question No: 17 (Marks: 1) - Please choose one
Commentaries are the example of sources.
<ul><li>▶ Primary</li><li>▶ Tertiary</li></ul>
► Secondary
Question No: 18 (Marks: 1) - Please choose one
Directories are example of resource.
▶ Primary
► Secondary
► Tertiary Terriary
Question No: 19 (Marks: 1) - Please choose one
The comparison of actual with the expected is done with the help of

- ► Input element
- ► Processing
- **►** Control mechanism

Question No: 20 (Marks: 1) - Please choose one

The emerging class of applications focuses on personalized decision support.

► TRUE

► FALSE

Question No: 1 (Marks: 1) - Please choose one

Medium size organizations usually have simple management structure than those of small organizations.

True

**False** 

Question No: 2 (Marks: 1) - Please choose one

Information should be tailored in accordance with the organization's culture and structure.

True

False

Question No: 3 (Marks: 1) - Please choose one

----- needs data preparation which may involve filtering data and data

transformations, selecting subsets of records.

Model Building

Deployment

**Exploration** 

Question No: 4 (Marks: 1) - Please choose one

Decision making is the cognitive process of selecting a course of action from among

----- alternatives

**Multiple** 

Double

Triple

Question No: 5 (Marks: 1) - Please choose one

The study of business problem domain used to recommend improvements and specify the business Requirements for the solution is called:

**System Analysis** 

System Design

Risk Management

Risk Analysis

Question No: 6 (Marks: 1) - Please choose one

In which of the following Models it is Difficult to convince some customers that the evolutionary approach is controllable

**Spiral** 

WaterFall

Incremental

Iterative

Question No: 7 (Marks: 1) - Please choose one

Partial systems are successively built to produce a final total system in the following

model:

WaterFall

**RAID** 

Iterative Model

**Incremental Model** 

Question No: 8 (Marks: 1) - Please choose one

Decision making is the cognitive process of selecting a course of action from among multiple alternatives

True

False Question No: 9 (Marks: 1) - Please choose one Using a decision support system involves an interactive analytical modeling process True False Question No: 10 (Marks: 1) - Please choose one Source of information is generally categorize in primary, secondary and \_\_\_\_\_ Proximity Initially **Tertiary** Question No: 11 (Marks: 1) - Please choose one Commentaries are the example of \_\_\_\_\_ sources. Primary Tertiary Secondary Question No: 12 (Marks: 1) - Please choose one Board of Directors are elected from \_ **Employees** Customers Share holders Question No: 13 (Marks: 1) - Please choose one is a group of elements that are integrated with common purpose of objective. Procedure **System** Firm Question No: 14 (Marks: 1) - Please choose one Word Processing is an example of the following system: Office automation system Decision support system Word processing Question No: 15 (Marks: 1) - Please choose one \_ is known as father of warehouse. Stephen hawking Bill gates Bill Inmon Question No: 17 (Marks: 1) Environment is a collection of different elements. List them. Question No: 18 (Marks: 1) Enlist the categories of the Support system Question No: 19 (Marks: 2) Identify any two reasons to use Incremental Models. Question No: 20 (Marks: 3) Define CAD? Question No: 21 (Marks: 5) Discuss the attributes on which Organizational Information Requirements depends Question No: 22 (Marks: 10) What are the components of the Expert System and how they are different from the neural network? Question No: 1 (Marks: 1) - Please choose one

www.vuaskari.com

Procedures are organized in a ------manner to form systems

### **Logical**

Physical Hybrid

Question No: 2 (Marks: 1) - Please choose one

Business is a system where management decisions are influenced by or have an influence on suppliers, customers, society as a whole.

#### True

False

Question No: 3 (Marks: 1) - Please choose one

-----infrastructure consists of the physical facilities services and management that support all computing resources in an organization

#### **Information**

Decision

Management

Question No: 4 (Marks: 1) - Please choose one

The term information architecture describes a specialized ------ which relates to the management of information and employment of informational tools.

#### Skill Set

Data Set

Tool Set

Question No: 5 (Marks: 1) - Please choose one

An integrated man-machine system for providing information to support the operations, management and decision making functions in an organization called----

-----

### DDS MIS

IS

Question No: 6 (Marks: 1) - Please choose one

Which type of decision is one for which there may be several "right" answers and there is no precise way to get a right answer?

Structured Unstructured

Semi-Structured

Question No: 7 (Marks: 1) - Please choose one

In style managers allow employees to take part in decision making.

- ► Authoritative
- ► Mixed

### **▶** Democratic

Question No: 8 (Marks: 1) - Please choose one

Which of the following is a project management technique that divides complex projects into smaller, more easily managed segments or phases?

#### **SDLC**

System Design System Analysis

**Audit Trials** 

Question No: 9 (Marks: 1) - Please choose one

CRM software requires highly integrated environment for high Productivity, which is rarely available.

#### True

False

Question No: 10 (Marks: 1) - Please choose one

Which of the following helps in getting the right material and physical resources? together at the right place and at the right time to meet the customer's requirements? BRP

**MRP** 

CRP

Question No: 11 (Marks: 1) - Please choose one

The procedures to follow when decision is needed can be specified in advance

True False

Question No: 12 (Marks: 1) - Please choose one

Information products made more valuable by their attributes, characteristics, or qualities

True False

Question No: 13 (Marks: 1) - Please choose one

\_\_ decisions, problem is recurring and repetitive

Unstructured Structured

Semi structured

Question No: 14 (Marks: 1) - Please choose one

is the raw data entered in the computer system.

**Input element** 

Control Mechanism Output System

Question No: 15 (Marks: 1) - Please choose one

A problem solving technique that decomposes a system into its component pieces for the purpose of studying, how well those component parts work and interact to accomplish their purpose is one of the definitions of system analysis.

True

False

Question No: 16 (Marks: 1) - Please choose one

System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

**True** 

False

Question No: 17 (Marks: 1) What is information System? Question No: 19 (Marks: 2)

What is an Office Automation System?

Question No: 20 (Marks: 3)

What do you understand by ERD? Define briefly

Question No: 21 (Marks: 5) Differentiate between the following

Computer Aided Design and Computer Aided Manufacturing

Question No: 22 (Marks: 10)

Discuss different phases of decision making process in detail Question No: 1 (Marks: 1) - Please choose one

Following statement is true for which of the following model?

Provides early indication of insurmountable risks, without much cost

▶ λεδοΜ λατνεμερχνΙ

ΔΙΑΡ λαριπΣ εσιταρετΙ Question No: 2 (Marks: 1) - Please choose one Devaluation of currency is called \_ ► Interest rate **►** Inflation ► Markup Question No: 3 (Marks: 1) - Please choose one sources materials in which the information from secondary sources has been digested. **▶** Primary **►** Tertiary ► Secondary Question No: 4 (Marks: 1) - Please choose one Debtor's aging report Debtor's aging report is an example of the following phase? εγιοηΧ > Design ▶ **Intelligence** ► Question No: 5 (Marks: 1) - Please choose one There are TWO phases of the decision making process ► TRUE

**► FALSE** 

There are five phases of the decision making process (P # 73)

### Question No: 6 (Marks: 1) - Please choose one

Which of the following phase of decision making process involves searching for conditions in the environment that calls for decisions?

- **▶** Intelligence
- ▶ Design
- ► Choice
- ► Implementation

### Question No: 7 (Marks: 1) - Please choose one

Structured Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles.

- ► True
- **▶** False

### Question No: 8 (Marks: 1) - Please choose one

Which of the following model combines the elements of the waterfall model with the philosophy of prototyping?

- **▶** Prototyping
- **►** Iterative
- **►** Incremental
- ► RAID

### Question No: 9 (Marks: 1) - Please choose one

The study of business problem domain used to recommend improvements and specify the business Requirements for the solution is called:

- **▶** System Analysis
- ► System Design
- ► Risk Management
- ► Risk Analysis

### Question No: 10 (Marks: 1) - Please choose one

Data mining can allow a firm to develop:

- ▶ DSS based on the Web and Specific marketing campaigns for different customer segments
- ▶ Specific marketing campaigns for different customer segments
- **▶** DSS based on the Web.

### Question No: 11 (Marks: 1) - Please choose one

Targeting advertising to customers to ----- the probability, that an offer is accepted.

- ▶ Decrease
- **▶** Increase
- ► Stable

Targeting advertising to customers to increase the probability that an offer is accepted (P# 54)

### Question No: 12 (Marks: 1) - Please choose one

DSS can stimulate innovation in decision making by helping managers to existing decision making procedures.

- **►** True
- ► False

### Question No: 13 (Marks: 1) - Please choose one

The term information architecture describes a specialized ----- which relates to the management of information and employment of informational tools.

- **▶** Skill Set
- ► Data Set
- ► Tool Set

### Question No: 14 (Marks: 1) - Please choose one

Infrastructure, generally, is the set of interconnected structural <u>elements that provide the framwork for supporting the entire structure</u>

- **►** Infrastructure
- ► Decision Support System
- ► Management System

#### Question No: 15 (Marks: 1) - Please choose one

High level of foreign trade has resulted in imports and exports which require inter linkage for smooth coordination.

- **►** True
- ► False

### Question No: 16 (Marks: 1) - Please choose one

Which of the following sources are original materials on which other research is based?

- **▶** Primary
- ► Secondary
- ▶ Tertiary
- ▶ None of these

### Question No: 1 (Marks: 1) - Please choose one

The organizational structures are formulated in order to efficiently manage which of the following:

- ▶ Business Cost
- **▶** Business Operations
- ► Business Size

### Question No: 2 (Marks: 1) - Please choose one

Elements that exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization called------

- ► WTO
- ► Company Ordinance
- **▶** Business Environment

► Company Structure

## Question No: 3 ( Marks: 1 ) - Please choose one

The comparison of actual system with expected system is done with the help of control mechanism.

- ► False
- **▶** True

### Question No: 4 (Marks: 1) - Please choose one

The study of business problem domain used to recommend improvements and specify the business Requirements for the solution is called:

- ► Risk Analysis
- **▶** System Analysis
- ► System Design
- ► Risk Management

### Question No: 5 ( Marks: 1 ) - Please choose one

The First increment in incremental model is usually the core product which addresses the basic requirements of the system.

- **▶** True
- ► False

### Question No: 6 (Marks: 1) - Please choose one

Which of the following design involves breaking up the logical design into units?

- **▶** Physical
- ► Logical
- ▶ None of above options
- ► Commercial

### Question No: 7 (Marks: 1) - Please choose one

Which of the following is a form of automation where computers communicate work instructions directly to the manufacturing machinery?

- ► CAD
- ► CAM
- ► CIM

#### Question No: 8 (Marks: 1) - Please choose one

Information that is outdated, inaccurate, or hard to understand has much less value.

- ► True (Doubt)
- ► False

### Question No: 9 (Marks: 1) - Please choose one

Which of the following phase of decision making process involves selecting a course of action from those available?

- **▶** Design
- **▶** Choice
- ► Implementation
- ► Intelligence

#### Question No: 10 (Marks: 1) - Please choose one

There are TWO phases of the decision making process

- ► TRUE
- **► FALSE**

### Question No: 11 (Marks: 1) - Please choose one

MIS is the primary source for the managers to be aware of red-alerts.

- **► TRUE**
- ► FALSE

#### Question No: 12 (Marks: 1) - Please choose one

Information quality checklist is the criteria to evaluate \_\_\_\_\_ of information.

- ▶ Size
- **▶** Quality
- ► Need

### Question No: 13 (Marks: 1) - Please choose one

Management is concerned with the day to day costs, production targets in \_\_\_\_\_

- ▶ Service sector
- ► Manufacturing Sector
- ▶ Trading sector

### Question No: 14 (Marks: 1) - Please choose one

Organization is a group of elements that are integrated with the common purpose of achieving an object.

- ► True
- **▶** False

### Question No: 15 (Marks: 1) - Please choose one

The system used to record the transactions of routine and repetitive nature is called as \_\_\_\_\_\_.

- ► Support system
- ► Decision support system
- **▶** Transaction control system

### Question No: 16 (Marks: 1) - Please choose one

Which of the following helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements?

- ► BRP
- ► MRP
- ► CRP

## Question No: 17 (Marks: 1) - Please choose one

Cost benefit analysis is must in choosing an alternative in a decision making model.

- ► False
- ► True

### Question No: 18 (Marks: 1) - Please choose one

A system that is not connected with its environment is called ------

- Closed system
- **▶** Open system
- Open loop system

### Question No: 19 (Marks: 1) - Please choose one

\_\_\_\_\_ sources are used, which simplify the process of finding the proximity Literature.

- **▶** Secondary
- ► Primary
- ► Tertiary

#### Question No: 20 (Marks: 1) - Please choose one

An information system that automatically generates report on regular basis and is not used to monitor input or activities is called

- **▶** Open loop system
- ► Closed loop system
- ► Closed end System

#### Question No: 3 (Marks: 1) - Please choose one

Organizational culture is the specific collection of values and norms that are shared by people and groups in an organization and that control the way they interact with each other and with stakeholders outside the

- ▶ Sector
- ► Country
- ▶ Organization

Question No: 4 (Marks: 1) - Please choose one

The information from the system not used for control purpose called------

- ► Open loop system
- ► Closed loop system
- ► Open end System

### Question No: 5 (Marks: 1) - Please choose one

-----infrastructure consists of the physical facilities services and management that support all computing resources in an organization

- **▶** Information
- **▶** Decision
- ► Management

### Question No: 6 (Marks: 1) - Please choose one

The turnaround time from the input of the transaction to the production for the output must be a few

- -----
  - Minutes or lessHours or less
  - ► Seconds or less

### Question No: 7 (Marks: 1) - Please choose one

Accounts should have a control over various recording points in the entire process from procurement to finished good store room.

- **▶** False
- **▶** True

### Question No: 8 (Marks: 1) - Please choose one

Which of the following views organization as a combination of process oriented groups whose information needs are related but Independent?

- **▶** OIS
- ► MIS
- ► EIS
- ► CBIS

## Question No: 9 (Marks: 1) - Please choose one

Organizations are distinguished on the basis of \_\_\_\_\_

- ► Attributes
- ► Policy
- **▶** Management

### Question No: 10 (Marks: 1) - Please choose one

Devaluation of currency is called \_\_\_\_\_

- ► Interest rate
- ► **Inflation** (in mine point of view)
- ► Markup

### Question No: 11 (Marks: 1) - Please choose one

\_ is not connected with environment.

- **▶** Close system
- ► Open system
- ► Closed Loop System

#### Question No: 12 (Marks: 1) - Please choose one

Incremental model combines the elements of the RAID model with the philosophy of prototyping.

- ► True
- ▶ False

### Question No: 13 (Marks: 1) - Please choose one

Which of the following models are an approach for developing systems based on producing deliverables frequently/repetitively?

- **▶** Iterative
- ► Incremental
- ► RAID
- ► SDLC

### Question No: 14 (Marks: 1) - Please choose one

The spiral lifecycle model is a combination of the classic RAID model and aspects of risk analysis.

- ► True
- ▶ False

#### Question No: 15 (Marks: 1) - Please choose one

\_ models are three dimensional representation of an entity (Object/Process).

- **▶** Physical
- ► Narrative
- ► Graphical

### Question No: 16 (Marks: 1) - Please choose one

There are five phases of decision making process.

- **►** True
- ▶ False

### Question No: 17 (Marks: 1) - Please choose one

System analysts work as a link between business people and computer programmers.

- **▶** True
- ► False

### Question No: 18 (Marks: 1) - Please choose one

Decision support systems are designed to be ad hoc and quick-response systems which are initiated and controlled by decision makers.

- ► TRUE
- ► FALSE

### Question No: 19 (Marks: 1) - Please choose one

\_\_\_\_\_ is the set of interconnected structural elements that provide the framework for

supporting the entire

- ► Management System
- **▶** Infrastructure
- ► Decision Support System

### Question No: 20 (Marks: 1) - Please choose one

There are five phases of the decision making process, first one is intelligence.

- **►** True
- ► False

## Question No: 1 ( Marks: 1 ) - Please choose one

Sources of information are generally categorized as -----

- \_ Primary
- \_ Tertiary
- \_ All of above
- \_ Secondary

### Question No: 2 (Marks: 1) - Please choose one

Sources of information are generally categorized in different types depending on their originality and their proximity to the source or origin.

- \_ True
- \_ False

## Question No: 3 ( Marks: 1 ) - Please choose one

Manufacturing process involves more than one sub-process.

\_ True

_ False
Question No: 4 ( Marks: 1 ) - Please choose one
The organization refers to a organizational structure with few or no levels of intervening management
between staff and managers is called
_ Hierarchical organization
_ Flat Organization
_ Pyramid Organization
Question No: 5 ( Marks: 1 ) - Please choose one
An information system that automatically generates report on regular basis and are not used to monitor input
or activities called
_ Open loop system
_ Closed loop system
_ Closed end System
Question No: 6 ( Marks: 1 ) - Please choose one
Every system comprises of basic components which in a co-ordination formulate a <b>system</b> .
_ True
False
Question No: 7 ( Marks: 1 ) - Please choose one
simply means a particular technique of directing one's attention in learning,
discovery or problem solving.
_ Robustness
_ Heuristic
_ DSS
_ EIS
Question No: 8 ( Marks: 1 ) - Please choose one
seek to put intelligence into the hardware in the form of generalized capability to learn.
_ Neural network System
_ Fuzzy logic
_DSS
ESS
Question No: 9 (Marks: 1) - Please choose one
Prototyping is the process of quickly putting together a working model in order to test various aspects of the
design to gather early user feedback.
_ True
_ False
Question No: 10 ( Marks: 1 ) - Please choose one
Which of the following model combines the elements of the waterfall model with the philosophy of
prototyping?
_ Prototyping
_ Iterative
_ Incremental
_ RAID
Question No: 11 ( Marks: 1 ) - Please choose one
Management information system (AIS) is that linked to all the information systems in an organization.
_ True
_ False
Question No: 12 ( Marks: 1 ) - Please choose one
Technical Reports are examples of resource.
_ Tertiary
Primary

_ Secondary
Question No: 13 (Marks: 1) - Please choose one
Organizations are distinguished on the basis of
_ Attributes
_ Policy
_ Management
Question No: 14 ( Marks: 1 ) - Please choose one
are run under direct supervision of family members.
_ Small Organization
_ Medium organization
_ Large Organization
Question No: 15 ( Marks: 1 ) - Please choose one
In there are low number of subordinates per person.
_ Pyramid Structure
·
_ Flat Structure
_ Modern Structure
Question No: 16 (Marks: 1) - Please choose one
Which of the following structure contains less number of management levels?
_ Flat Structure
_ Tall Structure
_ Classical structure
Question No: 1 (Marks: 1) - Please choose one
Which of the following is an international, multilateral organization, which was created as a result of the
Uruguay round of discussion in <u>1994</u> to harmonic world trade.
► SAFTA
► SAARC
<u>▶ WTO</u>
Question No: 2 (Marks: 1) - Please choose one
CBIS helps in updating every change being triggered in less time and with more effort.
▶ True
► False
Question No: 3 (Marks: 1) - Please choose one
simply means a particular technique of directing one's attention in learning, discovery or problem
solving.
► Robustness
► Heuristic
► DSS
▶ EIS
Question No: 4 (Marks: 1) - Please choose one
Data Warehouse combines databases across an entire enterprise
<u>▶ True</u>
► False
Question No: 5 (Marks: 1) - Please choose one
Knowledge-Discovery in Databases and Data mining are known as thing.
<u>▶ True</u>
► False
Question No: 6 (Marks: 1) - Please choose one
Production subsystem needs to be linked with the marketing system toright amount of produc
▶ Produce

www.vuaskari.com

► Sale

#### ▶ Purchase

### Question No: 7 (Marks: 1) - Please choose one

Decisions in which the decision maker must provide judgment, evaluation, and insights into the problem definition would be characterized as:

- ► Structured
- ► Semi Structured
- **► Unstructured**

### Question No: 8 (Marks: 1) - Please choose one

Which of the following are knowledge workers who facilitate the development of information systems and computer applications by bridging the communications gap that exists between non-technical system users, and System designers and developers?

#### **►** System Analysts

- ► Software Engineers
- ► System Designers
- ► Chief Executives

### Question No: 9 (Marks: 1) - Please choose one

Partial systems are successively built to produce a final total system in the following model:

#### **▶** Incremental Model

- ► WaterFall
- ► RAID
- ▶ Iterative Model

#### Question No: 10 (Marks: 1) - Please choose one

Computer-aided manufacturing (CAM), is a form of automation where computers communicate work instructions directly to the manufacturing machinery.

### **►** True

► False

### Question No: 11 (Marks: 1) - Please choose one

Information quality checklist is the criteria to evaluate \_\_\_\_\_ of information.

▶ Size

### **▶** Quality

► Need

### Question No: 12 (Marks: 1) - Please choose one

In \_\_\_\_\_\_ style managers allow employees to take part in decision making.

- ► Authoritative
- ► Mixed

### **▶** Democrative

### Question No: 13 (Marks: 1) - Please choose one

\_ is the set of interconnected structural elements that provide the framework.

### **►** Infrastructure

- ► System
- ► Organization

### Question No: 14 (Marks: 1) - Please choose one

\_\_\_\_\_ is known as father of warehouse.

Stephen hawking ▶

Bill gates ▶

### ► Bill Inmon

### Question No: 15 (Marks: 1) - Please choose one

Debtor's aging report is an example of the following phase?

#### **▶** Intelligence

eciohC ▶

Design ▶

Question No: 16 (Marks: 1) - Please choose one

Devising a discount or training policy is an example of design phase.

► TRUE

FALSE ▶

Question No: 17 (Marks: 1) - Please choose one

is the set of interconnected structural

► Management System

**▶** Infrastructure

► Decision Support System

Question No: 18 (Marks: 1) - Please choose one

A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events.

**►** True

► False

Question No: 19 (Marks: 1) - Please choose one

\_ sources are used, which simplify the process of finding the proximity Literature.

**▶** <u>Secondary</u>

**▶** Primary

**▶** Tertiary

Question No: 20 (Marks: 1) - Please choose one

Evaluate recovery patterns, relevant costs involved is an example of monitoring

TRUE **>** 

FALSE ▶

Question No: 20 (Marks: 1) - Please choose one

In which of the following category information is presented in its original form, neither interpreted nor condensed nor evaluated by other writers?

- **▶** Primary Information
- ► Tertiay Information
- ► Secondary Information
- ► All of above

Question No: 19 (Marks: 1) - Please choose one

sources materials in which the information from secondary sources has been digested.

- ► Primary
- **▶** Tertiary
- ▶ Secondary

Question No: 17 (Marks: 1) - Please choose one

There are five phases of the decision making process, first one is intelligence.

- ► True
- ► False

Question No: 16 (Marks: 1) - Please choose one

Which of the following model is a series of short waterfall cycles, each producing an early prototype representing a part of the entire project?

- ▶ Spiral
- **▶** Iterative
- ► WaterFall
- ► Incremental

Question No: 15 (Marks: 1) - Please choose one

System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will

meet the user needs.

- **▶** True
- ► False

### Question No: 14 (Marks: 1) - Please choose one

Incremental model combines the elements of the RAID model with the philosophy of prototyping.

- ► True
- **▶** False

### Question No: 13 (Marks: 1) - Please choose one

is the set of interconnected structural elements that provide the framework.

- **▶** Infrastructure
- ➤ System
- ▶ Organization

### Question No: 9 (Marks: 1) - Please choose one

Information that is outdated, inaccurate, or hard to understand has much less value

- **► TRUE**
- ► FALSE

#### Question No: 10 (Marks: 1) - Please choose one

In \_\_\_\_\_ final product is intangible

- **▶** Service sector
- ► Manufacturing Sector
- ► Trading sector

### Question No: 11 (Marks: 1) - Please choose one

\_\_\_\_ is a set of defined set of instructions aimed to achieve goals

- **▶** Procedure
- ▶ System
- **▶** Organization

### Question No: 12 (Marks: 1) - Please choose one

Closed System depends on \_\_\_\_\_ and data.

- **▶** Internal resources
- ► External resources
- ► Procedures.

### Question No: 5 (Marks: 1) - Please choose one

Which of the following level is formulation of new sales products, and identifying new sales opportunities?

- ► Operational
- ► Managerial
- **▶** Strategic

### Question No: 6 (Marks: 1) - Please choose one

Every transaction that an organization undertakes has a financial impact, to be recorded and reported by the accounts & finance department.

- ► True
- ► False

### Question No: 7 (Marks: 1) - Please choose one

The procedures to follow when decision is needed can be specified in advance

- **▶** True
- ► False

### Question No: 8 (Marks: 1) - Please choose one

Companies are investing in data-driven decision support application frameworks to help them respond to

- Changing market conditions
- Customer needs
- ► TRUE

#### ► FALSE

### Question No: 1 (Marks: 1) - Please choose one

A hierarchical organization is structured in a way such that every entity in the organization, except one, is subordinate to a single other entity.

- **▶** True
- ► False

### Question No: 2 (Marks: 1) - Please choose one

Systems have collection of predefined -----related to each other in a sequenced logical manner in order to collectively achieve the desired results.

- **▶** Procedures
- ▶ Sequences
- ▶ Policies

### Question No: 3 (Marks: 1) - Please choose one

The results given by the system after the process has been performed on the data being input to the system called as-----.

- **▶** Output
- ► Input
- ► Processing

### Question No: 4 (Marks: 1) - Please choose one

Which type of decision is one for which there may be several "right" answers and there is no precise way to get a right answer?

- ► Structured
- **▶** Unstructured
- ► Semi-Structured

Question #1 of 10 (Start time: 07:00:01 PM) Total Marks: 1

\_\_\_\_\_ is the set of interconnected structural elements that provide the framework for supporting the entire structure

Select correct option:

Management System

### Infrastructure

**Decision Support System** 

Transaction processing system

Question # 2 of 10 (Start time: 07:01:29 PM) Total Marks: 1

Which of the following present information in its original form, neither interpreted nor condensed nor evaluated by other writers ?

Select correct option:

### **Primary information**

Secondary information

Tertiary information

Primary information, Secondary information

Question #3 of 10 (Start time: 07:02:28 PM) Total Marks: 1

Which of the following is a project management technique which divides complex projects into smaller and more easily managed segments?

Select correct option:

#### **SDLC**

System programming

Software testing

Software configuration

Question # 4 of 10 (Start time: 07:03:43 PM) Total Marks: 1

Which of the following subsystem gives a snapshot of statuses of various orders placed, at any given

time?
Select correct option:
Quality assurance subsystem
Order processing subsystem
Controlled processing subsystem
Concurrent processing subsystem
Question # 5 of 10 ( Start time: 07:04:41 PM ) Total Marks: 1
The basic purpose behind setting up systems and procedures is to make available information
Select correct option:
True
False
Question # 6 of 10 ( Start time: 07:05:49 PM ) Total Marks: 1
Which of the following allow managers to verify the successful completion of project phases before
allocating resources to subsequent phases?
Select correct option:
Defining projects
Segmenting projects
Refining projects
Successful projects
Question # 7 of 10 ( Start time: 07:07:08 PM ) Total Marks: 1
An representation that illustrates the components or relationships of a phenomenon
is called a model
Select correct option:
concrete
actual
abstract
tangible Ouertien # 9 of 10 ( Start time: 07:07:E4 PM ) Total Market 1
Question # 8 of 10 ( Start time: 07:07:54 PM ) Total Marks: 1
A structure through which individuals cooperate systematically to conduct business called
organization.
Select correct option:
True
False
Question # 9 of 10 ( Start time: 07:08:32 PM ) Total Marks: 1
Participative management style approach is a combination of both authoritative and mixed style
Select correct option:
True
False
Question # 10 of 10 ( Start time: 07:10:01 PM ) Total Marks: 1
Trying to fit people and organizations into information systems has been major reason for
·
Select correct option:
success
efficiency
increased productivity
failure
Question # 1 of 10 ( Start time: 07:12:37 PM ) Total Marks: 1
Employees might be unwilling to accept the high level of responsibility if organization is dominated
byand the culture is
Select correct option:

Workers, autocratic

### top management, autocratic

top management, democratic

Middle level management, democratic

Question # 2 of 10 ( Start time:  $07:13:35 \ PM$  ) Total Marks: 1

Quality maintenance is an issue which requires structured reporting.

Select correct option:

#### True

False

Question #3 of 10 (Start time: 07:14:22 PM) Total Marks: 1

Medium Sized organizations are normally a family ownership run by

Select correct option:

Father and Sons

**Brothers** 

### Both option a and b

None of these options

Question # 4 of 10 (Start time: 07:14:53 PM) Total Marks: 1

Which of the following elements exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization ?

Select correct option:

WTO

Company Ordinance

#### **Business Environment**

Company Structure

Question #5 of 10 (Start time: 07:15:29 PM) Total Marks: 1

Which of the following ethical system differs from secular ethical systems and from the moral code advocated by other religions

Select correct option:

Islamic

Christian

Hindu

### **Social**

Question # 6 of 10 (Start time: 07:16:11 PM) Total Marks: 1

Participative management style approach is a combination of both authoritative and mixed style Select correct option:

### True

False

Question #7 of 10 (Start time: 07:16:32 PM) Total Marks: 1

Which of the following provides a structured means of addressing the impact of technologies on an organization?

Select correct option:

Business planning

### IT planning

Requirements planning

Configuration planning

Question #8 of 10 (Start time: 07:17:35 PM) Total Marks: 1

Which of the following is the mental process of knowing, including aspects such as awareness, perception, reasoning and judgment?

Select correct option:

CCN

Product development process Cognitive process Planning process Question #9 of 10 (Start time: 07:18:23 PM) Total Marks: 1 Which of the following involves converting the informational, functional and network requirements idenfiied during the initiation and planning phases into unified design specifications? Select correct option: SRS System design Database design Prototyping Question # 10 of 10 (Start time: 07:19:01 PM) Total Marks: 1 states that inventory is manufactured or acquired only as the need for it arises. Select correct option: **JET** JIT JTI **TOM** Question #1 of 10 (Start time: 02:32:29 PM) Total Marks: 1 also has the ability to explain the line of reasoning in reaching a particular solution, which does not have. Select correct option: > DSS, MIS ➤ OLAP, KSS > KSS, DSS ➤ GDSS, DSS Question # 2 of 10 (Start time: 02:33:32 PM) Total Marks: 1 We can get help in non-routine decision making through \_ Select correct option: ➤ KSS > TPS > MIS > DSS Question #3 of 10 (Start time: 02:34:27 PM) Total Marks: 1 Which of the following ethical system differs from secular ethical systems and from the moral code advocated by other religions Select correct option: > Islamic  $\triangleright$ Christian > Hindu Social Question #4 of 10 (Start time: 02:35:48 PM) Total Marks: 1 Manufacturing process involves more than one sub-process. Select correct option: True > False Question # 5 of 10 (Start time: 02:36:25 PM) Total Marks: 1 models represent its entities with an abstraction of lines, symbols or shapes.

Select correct option:

- Narrative
- > Physical
- Mathematical
- Graphical

Question # 6 of 10 ( Start time: 02:36:56 PM ) Total Marks: 1

The reports generated by the -----are used for analytical decision making by the management.

Select correct option:

- > MIS
- > DSS
- ➤ EIS
- > TIP

Question #7 of 10 (Start time: 02:37:30 PM) Total Marks: 1

CBIS helps in updating every change being triggered in less time and with more effort. Select correct option:

- > True
- > False

Question #8 of 10 (Start time: 02:38:16 PM) Total Marks: 1

An information system that automatically generates report on regular basis and are not used to monitor input or activities is called

Select correct option:

- > Open loop system
- Closed loop system
- Closed end System
- Open system

Question # 9 of 10 ( Start time: 02:39:03 PM ) Total Marks: 1

Distributing common information to every one may result in waste of time and confusion.

Select correct option:

- > True
- > False

Question # 10 of 10 (Start time: 02:39:29 PM) Total Marks: 1

The information can also be ranked in accordance with the qualities it has.

Select correct option:

- > True
- False

Question # 1 of 10 (Start time: 07:00:01 PM) Total Marks: 1

\_\_\_\_\_\_ is the set of interconnected structural elements that provide the framwork for supporting

the entire structure

Select correct option:

- Management System
- Infrastructure
- Decision Support System
- Transaction processing system

Question # 2 of 10 (Start time: 07:01:29 PM) Total Marks: 1

Which of the following present information in its original form, neither interpreted nor condensed nor evaluated by other writers?

Select correct option:

> Primary information

- Secondary information
- > Tertiary information
- Primary information, Secondary information

Question #3 of 10 (Start time: 07:02:28 PM) Total Marks: 1

Which of the following is a project management technique which divides complex projects into smaller and more easily managed segments?

Select correct option:

- > SDLC
- System programming
- Software testing
- Software configuration

Question # 4 of 10 (Start time: 07:03:43 PM) Total Marks: 1

Which of the following subsystem gives a snapshot of statuses of various orders placed, at any given time? Select correct option:

- Quality assurance subsystem
- Order processing subsystem
- Controlled processing subsystem
- Concurrent processing subsystem

Question # 5 of 10 (Start time: 07:04:41 PM) Total Marks: 1

The basic purpose behind setting up systems and procedures is to make available information Select correct option:

- > True
- > False

Question #6 of 10 (Start time: 07:05:49 PM) Total Marks: 1

Which of the following allow managers to verify the successful completion of project phases before allocating resources to subsequent phases?

Select correct option:

- Defining projects
- Segmenting projects
- Refining projects
- Successful projects

Question #7 of 10 (Start time: 07:07:08 PM) Total Marks: 1

An \_\_\_\_\_\_ representation that illustrates the components or relationships of a phenomenon is called a model

Select correct option:

- concrete
- actual
- abstract
- > tangible

Question #8 of 10 (Start time: 07:07:54 PM) Total Marks: 1

A structure through which individuals cooperate systematically to conduct business called organization. Select correct option:

- > True
- False

Question # 9 of 10 ( Start time: 07:08:32 PM ) Total Marks: 1  $\,$ 

Participative management style approach is a combination of both authoritative and mixed style Select correct option:

> True

1	E a	1~~
		150

Question # 10 of 10 (Start time: 07:10:01 PM) Total Marks: 1

- success
- efficiency
- increased productivity
- > failure

Question # 1 of 10 (Start time: 07:12:37 PM) Total Marks: 1

Employees might be unwilling to accept the high level of responsibility if organization is dominated by \_\_\_\_\_ and the culture is \_\_\_\_\_.

Select correct option:

- ➤ Workers, autocratic
- > top management, autocratic
- > top management, democratic
- Middle level management, democratic

Question # 2 of 10 (Start time: 07:13:35 PM) Total Marks: 1

Quality maintenance is an issue which requires structured reporting.

Select correct option:

- > True
- > False

Question #3 of 10 (Start time: 07:14:22 PM) Total Marks: 1

Medium Sized organizations are normally a family ownership run by

Select correct option:

- > Father and Sons
- Brothers
- **Both option a and b**
- ➤ None of these options

Question # 4 of 10 (Start time: 07:14:53 PM) Total Marks: 1

Which of the following elements exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization?

Select correct option:

- > WTO
- Company Ordinance
- **Business Environment**
- Company Structure

Question #5 of 10 (Start time: 07:15:29 PM) Total Marks: 1

Which of the following ethical system differs from secular ethical systems and from the moral code advocated by other religions

Select correct option:

- ➤ Islamic
- Christian
- ➤ Hindu
- Social

Question #6 of 10 (Start time: 07:16:11 PM) Total Marks: 1

Participative management style approach is a combination of both authoritative and mixed style Select correct option:

- True
- ➤ False

Question #7 of 10 (Start time: 07:16:32 PM) Total Marks: 1

Which of the following provides a structured means of addressing the impact of technologies on an organization?

Select correct option:

- Business planning
- > IT planning
- Requirements planning
- Configuration planning

Question #9 of 10 (Start time: 07:18:23 PM) Total Marks: 1

Which of the following involves converting the informational, functional and network requirements idenfiied during the initiation and planning phases into unified design specifications? Select correct option:

- ➤ SRS
- > System design
- Database design
- Prototyping

Question No: 7 (Marks: 1) - Please choose one

Partial systems are successively built to produce a final total system in the following

- > model:
- ➤ WaterFall
- > RAID
- Iterative Model
- Incremental Model

Question No: 8 (Marks: 1) - Please choose one

Decision making is the cognitive process of selecting a course of action from among multiple alternatives

#### True

False

Question No: 9 (Marks: 1) - Please choose one

Using a decision support system involves an interactive analytical modeling process

### True

False

Question No: 10 (Marks: 1) - Please choose one

Source of information is generally categorize in primary, secondary and \_\_\_\_\_\_

- Proximity
- ➤ Initially
- > Tertiary

Question No: 11 (Marks: 1) - Please choose one

Commentaries are the example of \_\_\_\_\_ sources.

- Primary
- > Tertiary
- Secondary

Question No: 12 (Marks: 1) - Please choose one

Board of Directors are elected from \_\_\_\_\_

- Employees
- Customers

#### > Share holders

Question No: 13 (Marks: 1) - Please choose one

- > \_\_\_\_\_\_ is a group of elements that are integrated with common purpose of objective.
- Procedure
- > System
- **≻** Firm

Question No: 14 (Marks: 1) - Please choose one

Word Processing is an example of the following system:

- Office automation system
- Decision support system
- Word processing

Question No: 15 (Marks: 1) - Please choose one

is known as father of warehouse.

- Stephen hawking
- ➤ Bill gates
- **Bill Inmon**

Question No: 16 (Marks: 1) - Please choose one

The Iterative model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

- True
- > False

It might be unwilling to accept the high level of responsibility if organization is dominated by \_\_\_\_\_and the culture is \_\_\_\_\_.

Right Answer: Top Management, Autocratic

Factors of -----are basic elements of reducing manufacturing cost

**Right Answer:** Production

models are three dimensional representation of an entity or object.

Right Answer: Physical Models
Prototypes are used in:
Right Answer: Iterative Models

Which of the following is the mental process of knowing, including aspects such as awareness,

perception, reasoning and judgment?

**Right Answer:** Cognitive process

Which of the following allow managers to verify the successful completion of project phases before allocating resources to subsequent phases?

**Right Answer:** Segmenting projects

Level of refers to the perfection in solution the model will achieve

**Right Answer:** Level of optimization

Which of the following is software based production planning and inventory control system for material procurement and scheduling.

**Right Answer:** Materials Requirement Planning (MRP)

Which of the following system is linked to all the information systems in an organization?

**Right Answer:** Accounting information system (AIS)

Newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events.

**Right Answer: True** 

Which of the following is the cognitive process of selecting a course of action from among multiple alternatives?

**Right Answer:** Decision making

The combination of many databases across an entire enterprise is known as data
warehouse.
Right Answer: Different
In which of the following models the phases are in a cascading manner linking the output of one to the
input of next phase.
Right Answer: Waterfall Model
In the real world, it is to specify all of the alternatives and its consequences.
Right Answer: Impossible
Which of the following is a form of automation where computers communicate work instructions
directly to the manufacturing machinery?
Right Answer: Computer Aided Manufacturing (CAM)
Temporal CSFs in an organization, results from
Right Answer: Internal organizational needs and changes
The mechanism by which the more specific class in a generalization includes the attributes and
operations of general class is called
Right Answer: Inheritance
Entity represents sources of data received by the system or destinations of the data produced by the
system.
Right Answer: True
The main focus of Object Oriented analysis is to study the of objects.
Right Answer:
Which of the following carry characteristics of specialization?
Trying to fit people and organizations into information systems has been major reason for
Trying to the people and organizations into information systems has been major reason for
Right Answer: Failure
(CBIS) stands for
Right Answer: Computer Based Information System
provide a direction and framework for action while planning is an accepted
responsibility of management.
Right Answer: Plans, Business
Which of the following model is the earliest one?
Right Answer: Waterfall
Which of the following problems posses multiple solutions with fewer parameters being less manipulate
able
Right Answer: Unstructured
Medium Sized organizations are normally a family ownership run by
Right Answer: Father-sons and Brothers
Which of the following elements exist outside the boundary of the business (Organization) and have the
potential to affect all or part of the organization ?
Right Answer: Business Environment
is the set of interconnected structural elements that provide the framework for
supporting the entire structure
Right Answer: Infrastructure
Which of the following present information in its original form, neither interpreted nor condensed nor
evaluated by other writers?
Right Answer: Primary information
Which of the following is a project management technique which divides complex projects into smaller
and more easily managed segments?
Right Answer: SDLC (systems development life cycle)

Which of the following subsystem gives a snapshot of statuses of various orders placed, at any given **Right Answer:** Order processing subsystem <!--[if !supportLineBreakNewLine]--> <!--[endif]--> The basic purpose behind setting up systems and procedures is to make available information Right Answer: True representation that illustrates the components or relationships of a phenomenon is An called a model Right Answer: Abstract A structure through which individuals cooperate systematically to conduct business called organization. Right Answer: True Participative management style approach is a combination of both authoritative and mixed style Right Answer: False Quality maintenance is an issue which requires structured reporting. Right Answer: True Which of the following ethical system differs from secular ethical systems and from the moral code advocated by other religions? Right Answer: Islamic Which of the following provides a structured means of addressing the impact of technologies on an organization? **Right Answer:** IT planning Which of the following involves converting the informational, functional and network requirements identified during the initiation and planning phases into unified design specifications? **Right Answer:** System design states that inventory is manufactured or acquired only as the need for it arises. <!--[if !supportLineBreakNewLine]--> <!--[endif]--> Right Answer: JIT The information can also be ranked in accordance with the qualities it has. Right Answer: True Sources of information are generally categorized in different types depending on their originality and their proximity to the source or origin Right Answer: True We find the value of the inputs necessary to achieve a desired level of output in \_\_\_\_\_ analysis **Right Answer:** Goal Seek Analysis Which of the following is a system that enables drawings to be constructed on a computer screen and subsequently stored, manipulated and updated electronically? **Right Answer:** Computer Aided Design (CAD) The practice of checking the impact of a change in the assumptions on the proposed solution is carried \_\_\_\_ analysis. out in \_ **Right Answer:** What-if analysis Which of the following is the specific collection of values and norms that are shared by people and groups in an organization and that control the way they interact with each other and with stakeholders outside the Organization? **Right Answer:** Organizational culture The information from the system not used for control purpose called------**Right Answer:** Open-Loop System

Theis an international, multilateral organization, which was created as a result of
the Uruguay round of discussion in 1994 to harmonic world trade
Right Answer: World Trade Organization (WTO)
There is a greater emphasis on models in case of
Right Answer: DSS (Decision Support System)
are created for just one department.
Right Answer: Data Mart
also has the ability to explain the line of reasoning in reaching a particular solution, which
does not have.
Right Answer: KSS, DSS
The set ofbeing discharged set the tone and structure of that department.
Right Answer: Responsibilities
Which of the following views organization as a combination of process oriented groups whose
information needs are related but independent?
Right Answer: Organizational Information Systems (OIS)
Continue change in work force is harmful for an organization
Right Answer: True
Instead of Information, data is more important in day to day decision making
Right Answer: False
Which of the following have collection of predefined Procedures related to each other in a sequenced
logical manner in order to collectively achieve the desired results.
Right Answer: Systems
Information system must fulfils the needs of the
Right Answer: Business
Every decision we take in daily life requires some sort of information about the alternatives available.
Right Answer: True
The interface is implemented by
Right Answer: Classes
Characteristics of object are called
Right Answer: Attributes
Cheaper factor of production is a challenge for the survival of a company in which of the following
market?
Right Answer: Competitive market
Organizations can be distinguished on the basis of following criteria /criterias
Right Answer: Organizational structure, Culture of the Organizations, Management Style & Decision
Making Style
We can get help in non-routine decision making through
Right Answer: Decision Support System (DSS)
Sources of information are generally categorized as
Right Answer: Primary, Secondary & Tertiary
Searching for conditions in the environment that call for decisions, refers to the phase of
decision making process.
Right Answer: Intelligence
Information regarding monitoring and controlling the business is provided by
Right Answer: MIS
knowledge refers to the informal internal knowledge, which resides in the minds of the
employees but has not been documented in form
Right Answer: Tacit, structured
According to model, organizations are not rational.  Right Answer: Garbage Can
INTELL CHANGE, CIALLIAGE CALL

A particular technique of directing one's attention in learning, discovery or problem solving is know
as
Right Answer: Heuristic
Which of the following refers to the application of computer software in engineering to analyze the
robustness and performance of components, assemblies, products and manufacturing tools?
Right Answer: Computer aided Engineering (CAE)
Closed System depends on and data.
Right Answer: Internal resources
Generation of relevant data is the objective of every information system
Right Answer: False
The reports generated by the are used for analytical decision making by the management.
Right Answer: MIS
Manufacturing process involves more than one sub-process.
Right Answer: True
models represent its entities with an abstraction of lines, symbols or shapes.
Right Answer: Graphical Models
CBIS helps in updating every change being triggered in less time and with more effort.
Right Answer: False
An information system that automatically generates report on regular basis and are not used to
monitor input or activities is called
Right Answer: Open-Loop System
Distributing common information to every one may result in waste of time and confusion.
Right Answer: False
Small organizations usually have complex management structure
Right Answer: False
In which of the following organizations all critical managerial positions are usually controlled by the
family members  Right Answer: Medium-sized organizations
Data mining is also known as in databases
Right Answer: Knowledge discovery  Overtion # 1 of 10 ( Start times 02:00:11 DM ) Total Market 1
Question # 1 of 10 (Start time: 03:08:11 PM) Total Marks: 1
Quality maintenance is an issue which requires structured reporting.
Select correct option: True
False
Question # 2 of 10 ( Start time: 03:09:00 PM ) Total Marks: 1
Employees might be unwilling to accept the high level of responsibility if organization is
dominated byand the culture is
Select correct option:
Workers, autocratic
top management, autocratic
top management, democratic
Middle level management, democratic
Question # 3 of 10 ( Start time: 03:10:23 PM ) Total Marks: 1
Which of the following allow managers to verify the successful completion of project
phases before allocating resources to subsequent phases?
Select correct option:
Defining projects
Segmenting projects

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Refining projects

Successful projects Question # 4 of 10 (Start time: 03:11:51 PM) Total Marks: 1 Which of the following addresses the availability of sufficient technology to support the proposed project? Select correct option: Operational feasibility Economic feasibility Tactical feasibility **Technical feasibility** # 5 of 10 ( Start time: 03:13:20 PM ) Total Marks: 1 Which of the following process is concluded by recommending a monitoring and control mechanism? Select correct option: Designing Analyzing **Planning Implementation** Question # 6 of 10 (Start time: 03:14:31 PM) Total Marks: 1 The practice of checking the impact of a change in the assumptions on the proposed solution is carried out in analysis. Select correct option: What-If Goal Seek Lexical **Business** Question #7 of 10 (Start time: 03:15:23 PM) Total Marks: 1 Which of the following are original materials on which other research is based? Select correct option: **Primary Sources** Secondary sources **Teritiary Sources** option a and b both Question #8 of 10 (Start time: 03:16:01 PM) Total Marks: 1 helps in maintaining customer profiles which need to be maintained focusing on their habits and spending patterns. Select correct option: DSS **OLAP MKIS** KSS Question #9 of 10 (Start time: 03:17:31 PM) Total Marks: 1 \_ is the set of interconnected structural elements that provide the framwork for supporting the entire structure Select correct option: Management System **Infrastructure Decision Support System** Transaction processing system Question # 10 of 10 ( Start time: 03:18:13 PM ) Total Marks: 1 Factors of -----are basic elements of reducing manufacturing cost

Select correct option: **Production** Quality **Brand** Cost Question # 1 of 10 (Start time: 03:26:25 PM) Total Marks: 1 Which of the following views organization as a combination of process oriented groups? Whose information needs are related but independent? Select correct option: **CBIS** MIS DIS **OIS** Question # 2 of 10 (Start time: 03:27:45 PM) Total Marks: 1 \_ Information is available in manufacturing information system. Select correct option: Sales Purchase Stock Product Question #3 of 10 (Start time: 03:29:15 PM) Total Marks: 1 Data mining is also known as \_\_\_\_\_ in databases Select correct option: knowledge management knowledge processing knowledge discovery knowledge transfer Question #4 of 10 (Start time: 03:30:15 PM) Total Marks: 1 Trying to fit people and organizations into information systems has been major reason for Select correct option: success efficiency increased productivity Question #5 of 10 (Start time: 03:31:27 PM) Total Marks: 1 In which of the following organizations all critical managerial positions are usually controlled by the family members. Select correct option: Medium Size LargeSize Small Size none of these options Question #6 of 10 (Start time: 03:32:11 PM) Total Marks: 1 decision making model is the most popular type of model and is based around a cognitive judgment of the pros and cons of various options. Select correct option: Garbage Can Irrational Man Rational Man

Muddling through Question #7 of 10 (Start time: 03:33:30 PM) Total Marks: 1 Manufacturing process involves more than one sub-process. Select correct option: True False Ouestion #8 of 10 (Start time: 03:34:24 PM) Total Marks: 1 An information system that automatically generates report on regular basis and are not used to monitor input or activities is called Select correct option: **Open loop system** Closed loop system Closed end System Open system Question # 9 of 10 (Start time: 03:35:46 PM) Total Marks: 1 provide a direction and framework for action while \_\_\_\_\_ planning is an accepted responsibility of management. Select correct option: Businesses, plan Plans, quality Configuration, system Plans, business Question #10 of 10 (Start time: 03:36:42 PM) Total Marks: 1 helps in maintaining customer profiles which need to be maintained focusing on their habits and spending patterns. Select correct option: DSS **OLAP MKIS KSS** Question # 1 of 10 (Start time: 03:39:46 PM) Total Marks: 1 Which of the following ethical system differs from secular ethical systems and from the moral code advocated by other religions Select correct option: **Islamic** Christian Hindu Social : Which of the following phase commences with developing the vision and desired future positioning of I.T within the organization? Select correct option: Strategic planning Tactical planning Operational planning Requirements planning Question #3 of 10 (Start time: 03:41:28 PM) Total Marks: 1 summarizes transactions into multidimensional user defined views Select correct option: DSS MIS

**OLAP** 

## **GDSS** Question # 4 of 10 (Start time: 03:42:02 PM) Total Marks: 1 Which of the following is software based production planning and inventory control system for material procurement and scheduling. Select correct option: CAD PRM MRI **MRP** Question # 5 of 10 (Start time: 03:42:38 PM) Total Marks: 1 Which of the following is a set of management and control activities which focus on quality assurance? Select correct option: CIM **MRP** QTM **TOM** Question # 6 of 10 (Start time: 03:43:21 PM) Total Marks: 1 Generation of relevant data is the objective of every information system Select correct option: True False Question #7 of 10 (Start time: 03:43:43 PM) Total Marks: 1 There is a greater emphasis on models in case of \_ Select correct option: KSS DSS MIS Question #8 of 10 (Start time: 03:44:56 PM) Total Marks: 1 Which of the following model is the earliest one? Select correct option: **Waterfall** Rapid prototyping Extreme programming Spiral Question #9 of 10 (Start time: 03:46:08 PM) Total Marks: 1 The set of being discharged set the tone and structure of that department. Select correct option: responsibilities rules laws processes Question # 10 of 10 (Start time: 03:46:50 PM) Total Marks: 1 includes data preparation which may involve data filtering, data transformations and selecting subsets of records. Select correct option: **Exploration** Deployment

Model building Stationing Question #1 of 10 (Start time: 07:00:01 PM) Total Marks: 1 is the set of interconnected structural elements that provide the framework for supporting the entire structure Select correct option: Management System **Infrastructure Decision Support System** Transaction processing system Question #2 of 10 (Start time: 07:01:29 PM) Total Marks: 1 Which of the following present information in its original form, neither interpreted nor condensed nor evaluated by other writers? Select correct option: **Primary information** Secondary information Tertiary information Primary information, Secondary information Question #3 of 10 (Start time: 07:02:28 PM) Total Marks: 1 Which of the following is a project management technique which divides complex projects into smaller and more easily managed segments? Select correct option: **SDLC** System programming Software testing Software configuration Question # 4 of 10 (Start time: 07:03:43 PM) Total Marks: 1 Which of the following subsystem gives a snapshot of statuses of various orders placed, at any given time? Select correct option: Quality assurance subsystem Order processing subsystem Controlled processing subsystem Concurrent processing subsystem Question #5 of 10 (Start time: 07:04:41 PM) Total Marks: 1 The basic purpose behind setting up systems and procedures is to make available information Select correct option: True False Ouestion # 6 of 10 (Start time: 07:05:49 PM) Total Marks: 1 Which of the following allow managers to verify the successful completion of project phases before allocating resources to subsequent phases? Select correct option: Defining projects Segmenting projects Refining projects

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representation that illustrates the components or relationships of a phenomenon is called

Question #7 of 10 (Start time: 07:07:08 PM) Total Marks: 1

Successful projects

Select correct option:

An \_\_\_\_ a model

concrete

actual

### abstract

tangible

Question #8 of 10 (Start time: 07:07:54 PM) Total Marks: 1

A structure through which individuals cooperate systematically to conduct business called organization. Select correct option:

#### **True**

False

Question #9 of 10 (Start time: 07:08:32 PM) Total Marks: 1

Participative management style approach is a combination of both authoritative and mixed style

Select correct option:

#### **True**

False

Question # 10 of 10 (Start time: 07:10:01 PM) Total Marks: 1

Trying to fit people and organizations into information systems has been major reason for \_\_\_\_\_\_

Select correct option:

success

efficiency

increased productivity

#### <mark>failure</mark>

Question #1 of 10 (Start time: 07:12:37 PM) Total Marks: 1

Employees might be unwilling to accept the high level of responsibility if organization is dominated by

\_\_and the culture is \_\_\_\_\_

Select correct option:

Workers, autocratic

#### top management, autocratic

top management, democratic

Middle level management, democratic

Question # 2 of 10 (Start time: 07:13:35 PM) Total Marks: 1

Quality maintenance is an issue which requires structured reporting.

Select correct option:

#### True

False

Question #3 of 10 (Start time: 07:14:22 PM) Total Marks: 1

Medium Sized organizations are normally a family ownership run by

Select correct option:

Father and Sons

Brothers

## Both option a and b

None of these options

Question # 4 of 10 (Start time: 07:14:53 PM) Total Marks: 1

Which of the following elements exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization?

Select correct option:

WTO

Company Ordinance

### **Business Environment**

Company Structure

Question # 6 of 10 (Start time: 07:16:11 PM) Total Marks: 1

Participative management style approach is a combination of both authoritative and mixed style Select correct option:

True

#### **False**

Question #7 of 10 (Start time: 07:16:32 PM) Total Marks: 1

Which of the following provides a structured means of addressing the impact of technologies on an organization?

Select correct option:

Business planning

### IT planning

Requirements planning Configuration planning

Question # 8 of 10 (Start time: 07:17:35 PM) Total Marks: 1

Which of the following is the mental process of knowing, including aspects such as awareness, perception,

reasoning and judgment? Select correct option:

CCN

Product development process

### Cognitive process

Planning process

Question #9 of 10 (Start time: 07:18:23 PM) Total Marks: 1

Which of the following involves converting the informational, functional and network requirements idenfiied during the initiation and planning phases into unified design specifications?

Select correct option:

SRS

### System design

Database design

Prototyping

Question # 10 of 10 ( Start time: 07:19:01 PM ) Total Marks: 1

states that inventory is manufactured or acquired only as the need for it arises.

Select correct option:

JET

### JIT

JTI

**TQM** 

Question No: 1 (Marks: 1) - Please choose one

Medium size organizations usually have simple management structure than those of

small organizations.

True

### **False**

Ref:

**Page # 7** 

Small organizations usually have simple management structure.

Question No: 2 (Marks: 1) - Please choose one

Information should be tailored in accordance with the organization's culture and

structure.

**True** 

False

Ref:

Pg# 13

<u>Information should be tailored in accordance with the organization's culture and structure.</u>

Question No: 3 (Marks: 1) - Please choose one

----- needs data preparation which may involve filtering data and data transformations, selecting subsets of records.

Model Building Deployment Exploration

Ref:

Pg# 37

<u>Exploration – includes data preparation which may involve filtering data and data transformations, selecting subsets of records.</u>

Question No: 4 (Marks: 1) - Please choose one Decision making is the cognitive process of selecting a course of action from among

----- alternatives

**Multiple** 

Double

Triple

Ref:

Pa# 59

<u>Decision making is the cognitive process of selecting a course of action from</u> among multiple alternatives.

Question No: 5 (Marks: 1) - Please choose one

The study of business problem domain used to recommend improvements and

specify the business Requirements for the solution is called:

**System Analysis** 

System Design Risk Management Risk Analysis

### Ref:

## Pg# 92

System analysis can be defined simply as: "The study of business problem domain to recommend improvements and specify the business requirements for the solution."

Question No: 6 (Marks: 1) - Please choose one In which of the following Models it is Difficult to convince some customers that the evolutionary approach is controllable

### **Spiral**

WaterFall

Incremental

Iterative

Ref:

Pg# 89

### Weaknesses:

- Difficult to convince some customers that the evolutionary approach is controllable
- Needs considerable risk assessment
- If a risk is not discovered, problems will surely occur

Question No: 7 (Marks: 1) - Please choose one

Partial systems are successively built to produce a final total system in the following

model:

WaterFall

RAID

Iterative Model

**Incremental Model** 

#### Ref:

Pa# 85

## **Characteristics of the Incremental Model**

- The system development is bren into many mini development projects
- Partial systems are successively built to produce a final total system.
- Highest priority requirements tackled early on.
- Once an incremented portion is developed, requirements for that increment are frozen.

Question No: 8 (Marks: 1) - Please choose one Decision making is the cognitive process of selecting a course of action from

<u>True</u>

False

Ref:

Pg# 59

<u>Decision making is the cognitive process of selecting a course of action from among multiple alternatives.</u>

Question No: 9 (Marks: 1) - Please choose one Using a decision support system involves an interactive analytical modeling process

True False

**Using Decision Support Systems** 

- Using a decision support system involves an interactive analytical modeling process
- Decision makers are not demanding pre-specified information
- They are exploring possible alternatives
- What-If Analysis
- Observing how changes to selected variables affect other variables

Question No: 10 (Marks: 1) - Please choose one Source of information is generally categorize in primary, secondary and

Proximity

Initially

**Tertiary** 

Ref:

Pg# 1

Sources of information are generally categorized as primary, secondary or tertiary depending on their originality and their proximity to the source or origin.

Question No: 11 (Marks: 1) - Please choose one Commentaries are the example of \_\_\_\_\_\_ sources.

Primary

Tertiary
<b>Secondary</b>

### Ref:

### **Pg#3**

Some examples of secondary sources:

- 1. bibliographies (may also be tertiary)
- 2. biographical works
- 3. commentaries
- 4. dictionaries and encyclopedias (may also be tertiary)
- 5. dissertations or theses (more usually primary)
- 6. handbos and data compilations (may also be tertiary)
- 7. history

Question No: 12 (Marks: 1) - Please choose one Board of Directors are elected from

Employees Customers

**Share holders** 

Question No: 13 (Marks: 1) - Please choose one
\_\_\_\_\_\_ is a group of elements that are integrated with common purpose of objective.

Procedure

**System** 

Firm

#### Ref:

### Pg# 20

A system is a group of elements that are integrated with the common purpose of achieving an objective.

Question No: 14 (Marks: 1) - Please choose one Word Processing is an example of the following system:

## Office automation system

Decision support system

Word processing

Ref:

Pg # 33

## **Office Automation Systems**

Office automation system includes formal and informal electronic systems primarily concerned with the communication of information to and from persons both inside and outside the firm. It supports data workers in an organization.

### For Instance

Word processing
Desktop publishing
Imaging & Web publishing
Electronic calendars – manager's appt. calendars
Email
Audio & video conferencing – establishing communication between geographically dispersed persons.

Question No: 15 (Marks: 1) - Please choose one \_\_\_\_\_ is known as father of warehouse.

Stephen hawking

Bill gates

Bill Inmon

## Ref:

pg#33

Decision Support Systems was defined by Bill Inmon, father of data warehouse.

Question No: 16 (Marks: 1) - Please choose one

The Iterative model emphasizes the need to go back and reiterate earlier steps a

number of times as the project progresses.

True False

The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses

Question No: 17 (Marks: 1)

Environment is a collection of different elements. List them.

Page 24

### **Elements of Environment**

It is a collective reference made to the following factors

• Legal

- Ethics
- Economic
- Social
- Technological

Question No: 18 (Marks: 1)

**Enlist the categories of the Support system** 

Page 43

Support systems can be classified into two categories

- Office automation systems
- Decision support systems

Question No: 19 (Marks: 2)

Identify any two reasons to use Incremental Models.

Page 79

#### **Incremental Models**

In incremental models, software is built not written. Software is constructed step by step in the same way a

building is constructed. The products is designed, implemented, integrated and tested as a series of

incremental builds, where a build consists of code pieces from various modules interacting together to

provide a specific functional capability and testable as a whole. **page84** 

**Incremental Model** 



The incremental model is a method of software/ Information System development where the model is

designed, implemented and tested incrementally until the product is finished. It involves both development

and maintenance. This model combines the elements of the waterfall model with the philosophy of

prototyping.

Question No: 20 (Marks: 3)

Define CAD?

Page 63

**Computer Aided Design (CAD)** 

"It is a system that enables drawings to be constructed on a computer screen and subsequently stored,

manipulated and updated electronically."

.

Question No: 21 (Marks: 5)

Discuss the attributes on which Organizational Information Requirements depends

### Page 17

Organizations have various attributes which distinguish them from each other. No two organizations are

similar in all respects. There have to have certain distinctive lines keeping them unique from each other.

Information requirements keep varying in accordance with

- Size of organization
- Its structure

- The Culture it follows
- Decision Making Structures
- Interested parties both internal and external

An organization should consider the above mentioned requirements while devising a system which tailors

for specific information needs.

NOTE: Any ONE CAN ADD MORE DETAIL IN THAT QUESTION FROM THE LECTURE NO # 3 AND PAGE NO # 17

•

Question No: 22 (Marks: 10)

What are the components of the Expert System and how they are different

from the

neural network?

### **Components of an Expert System**

There are four main components of Expert systems User Interface: to enable the manager to enter instructions and information into an expert system to

receive information from it.

• Knowledge Base: it is the database of the expert system. It contains rules to express the logic of the

problem.

• Inference engine: it is the database management system of the expert system. It performs reasoning by

using the contents of the knowledge base.

• Development engine – it is used to create an expert system.

What is the Neural Network?

#### **Neural Network**

Hardware or software that attempt to emulate the processing patterns of the biological brain. It is a device,

modeled after the human brain, in which several interconnected elements process information

simultaneously, adapting and learning from past patterns.

The Difference of Neural Network and Expert System

### **Neural Network vs. Expert System**

Expert systems seek to model a human expert's way of solving problems. They are highly specific to seeking

solutions. Neural networks do not model human intelligence. They seek to put intelligence into the

hardware in the form of generalized capability to learn.

Question No: 1 (Marks: 1) - Please choose one

Instead of Information, data is more important in day to day decision making.

**►** True

**▶** False

Ref: Page 11

**Need for information** 

Information is required in day to day decision making. Without the availability of right quantity of information at the right time, the process of decision making is highly affected.

(zh,parishy,24/1/11)

Question No: 2 (Marks: 1) - Please choose one

Medium size organizations usually have simple management structure than those of small organizations.

- **▶** False
- **►** True

Ref:

**Page # 7** 

Small organizations usually have simple management structure.

```
(zh,parishy,24/1/11)
Question No: 3 (Marks: 1) - Please choose one
```

Organizational culture is the specific collection of values and norms that are shared by people and groups in an organization and that control the way they interact with each other and with stakeholders outside the

- **▶** Sector
- **►** Country

### **▶** Organization

#### Pg:11

organization.

Organizational culture is the specific collection of values and norms that are shared by people and groups in an organization and that control the way they interact with each other and with stakeholders outside the

**Question No: 4** (Marks: 1) - Please choose one

The information from the system not used for control purpose called------

- **▶** Open loop system
- **►** Closed loop system
- **▶** Open end System

#### Pg:20

### 7.3.1 Open-Loop System

The determinant factor is in an open loop system is that the information from the system not used for

control purpose. This is done by using the output to generate feed back for control purposes.

**Question No: 5** (Marks: 1) - Please choose one

-----infrastructure consists of the physical facilities services and management that support all computing resources in an organization

- **▶** Information
- **▶** Decision

**▶** Management

### Pg:29

Information nfrastructure consists of the physical facilities services and management that support all computing

resources in an organization. There are five major components of infrastructure

Question No: 6 (Marks: 1) - Please choose one

The turnaround time from the input of the transaction to the production for the output must be a few ------

- ► Minutes or less
- **▶** Hours or less

### **▶** Seconds or less

#### Pg:3'

Fast performance with a rapid response time is critical. Businesses cannot afford to have customers waiting

for a TPS to respond, the turnaround time from the input of the transaction to the production for the

output must be a few seconds or less.

**Question No: 7** (Marks: 1) - Please choose one

Accounts should have a control over various recording points in the entire process from procurement to finished good store room.

**▶** False

### **►** True

### pg:55

Accounts should have a control over various recording points in the entire process from procurement to finished good store room.

**Question No: 8** (Marks: 1) - Please choose one

Which of the following views organization as a combination of process oriented groups whose information needs are related but Independent?

- **▶** OIS
- ► MIS
- ► EIS
- ► CBIS

#### ng:42

### 12.1 Organizational Information Systems (OIS)

The term OIS views organization as a combination of process oriented groups whose information needs are

related but independent. All functional systems should work together for problem solving since each system

specialises in specific domain of information.

Question No: 9	( Marks: 1 )	) - Please	choose one
----------------	--------------	------------	------------

Organizations are distinguished on the basis of \_\_\_\_\_

- ► Attributes
- ► Policy

### **▶** Management

#### Pg:10

Organizations can be distinguished on the basis of various criteria. These are as follows.

- Organizational structure
- Culture of the Organizations
- Management Style
- Decision Making Style

Question No: 10	( Marks: 1 )	- Please	choose one

Devaluation of currency is called \_\_\_\_\_

- ► Interest rate
- **►** Inflation
- ► Markup

**Question No: 11** (Marks: 1) - Please choose one

\_\_\_\_\_ is not connected with environment.

- **▶** Close system
- ► Open system
- ► Closed Loop System

### **Pg:21**

#### 7.3.4 Closed Systems

- A system that is not connected with its environment
- Neither environment exerts any influence on the system nor does system influence the environment.

**Question No: 12** (Marks: 1) - Please choose one

Incremental model combines the elements of the RAID model with the philosophy of prototyping.

- ► True
- **▶** False

#### Pg:84

### incremental Model

The incremental model is a method of software/ Information System development where the model is

designed, implemented and tested incrementally until the product is finished. It involves both development

and maintenance. This model combines the elements of the waterfall model with the philosophy of prototyping.

**Question No: 13** (Marks: 1) - Please choose one

Which of the following models are an approach for developing systems based on producing deliverables frequently/repetitively?

- **▶** Iterative
- ► Incremental
- ► RAID
- ► SDLC

#### **Pg:86**

#### **Iterative Models**

Iterative models are an approach for developing systems based on producing deliverables frequently/repetitively.

**Question No: 14** (Marks: 1) - Please choose one

The spiral lifecycle model is a combination of the classic RAID model and aspects of risk analysis.

- ► True
- **▶** False

### Pg:88

### **Spiral Model**

SPIRAL is an iterative approach to system development. The spiral lifecycle model is a combination of the

classic waterfall model and aspects of risk analysis.

Question No: 15 (Marks: 1) - Please choose one

\_\_\_\_\_ models are three dimensional representation of an entity (Object/Process).

- **▶** Physical
- ► Narrative
- ► Graphical

### Pg:38

### **11.3.1 Physical Models**

• Physical models are three dimensional representation of an entity (Object / Process). Physical models

used in the business world include scale models of shopping centres and prototypes of new

automobiles.

**Question No: 16** (Marks: 1) - Please choose one

There are five phases of decision making process.



► False

### **Pg:63**

### 16.1 Phases of decision-making process are:

- **Intelligence** searching for conditions in the environment that call for decisions
- **Design** inventing, developing, and analyzing possible courses of action
- **Choice** selecting a course of action from those available
- **Implementation** implementing the selected course of action
- **Monitoring** checking the consequences of the decision made after implementation

### Question No: 17 (Marks: 1) - Please choose one

System analysts work as a link between business people and computer programmers.



**▶** False

Pg: 93

### Why do we need Systems Analysts?

Systems analysts work as a link between Business people, & Computer Programmers.

### **Question No: 18** (Marks: 1) - Please choose one

Decision support systems are designed to be ad hoc and quick-response systems which are initiated and controlled by decision makers.

► TRUE

► FALSE

i did't find any ref for this MCQ ....

Question No: 19 (Marks: 1) - Please choose one
is the set of interconnected structural elements that provide th framework for supporting the entire
► Management System
► Infrastructure
► Decision Support System
<b>Pg:29</b> Infrastructure, generally, is the set of interconnected structural elements that provide the framework for supporting the entire structure.
Question No: 20 (Marks: 1) - Please choose one
There are five phases of the decision making process, first one is intelligence.
► True
► False Pg:63

16.1 Phases of decision-making process are:

- **Intelligence** searching for conditions in the environment that call for decisions
- **Design** inventing, developing, and analyzing possible courses of action
- **Choice** selecting a course of action from those available
- **Implementation** implementing the selected course of action
- **Monitoring** checking the consequences of the decision made after implementation

Question No: 21 (Marks: 2)

List any two tools used to implement TQM.

Answer: There are certain Graphical tools used to implement and promote TQM. For instance

Question No: 22 (Marks: 2)

### Identify the basic function and responsibilities of a system analyst.

Answer: Systems analysts work as a link between Business people, & Computer Programmers. Functions of system analysis: At least one person should have a detailed knowledge of

- 1-The organization
- 2. How current system operates
- 3. Information needs of the system
- 4. Defects in the existing system

Question No: 23 (Marks: 3)

# Define basic goals of Computer Integrated Manufacturing (CIM) . CIM has three basic goals

- Simplification of all manufacturing technologies and techniques
- Automation of as many of the manufacturing processes as possible by integration of many information technologies.
- Integration and coordination of all the manufacturing aspects through computer hardware and software

Question No: 25 (Marks: 5)

**Define different models of SDLC?** 

**Answer:** 

Models of System development life cycle:

Waterfall model / Classic lifecycle/ Linear Sequential Model:

The waterfall model is a software development model (a process for the creation of software) in which development is seen as flowing steadily downwards (like a waterfall) through the various phases

#### **Incremental Models:**

In incremental models, software is built not written. Software is constructed step by step in the same way a building is constructed. The products is designed, implemented, integrated and tested as a series of incremental builds, where a build consists of code pieces from various modules interacting together to provide a specific functional capability and testable as a whole.

#### **Iterative Models:**

In these models customer feed back is taken at each phase and project is modified accordingly – if need be. Prototypes are used in these models.

Question No: 26 (Marks: 5)

Differentiate between Empire Building and Garbage Can Model.

#### Answer:

Note: i could't find any perfect answer for this Question.
The bo contain only that few lines which i am describing below
Garbage Can Model

This model states that organizations are not rational. Decisions made are largely on accidental basis. Hence

wrong solutions may be applied to wrong problems in an organization and critical mistakes may occur.



Information systems should be designed to support and assist in relevant decision making, instead of

making unrelated and wrong decisions.

### **Empire Building**

Empire building is a business term that refers to a common problem in larger organizations, in which

managers attempt to gather more administrative and financial power. Power can only be shared in an

organization with key employees in terms of their responsibilities & functions. Such employees are the key

players in the decision making process. Hence decisions taken in an organization are a result of collective

efforts of the leaders involved. This model is also termed as Political Model.

Question # 1 of 10 ( Start time: 07:00:01 PM ) Total Marks: 1 \_\_\_\_\_\_\_ is the set of interconnected structural elements that provide the framwork for supporting the entire structure Select correct option:

Management System

#### **Infrastructure**

Decision Support System Transaction processing system

Question # 2 of 10 ( Start time: 07:01:29 PM ) Total Marks: 1 Which of the following present information in its original form, neither interpreted nor condensed nor evaluated by other writers? Select correct option:

### **Primary information**

Secondary information Tertiary information Primary information, Secondary information

Question #3 of 10 (Start time: 07:02:28 PM) Total Marks: 1

Which of the following is a project management technique which divides complex projects into smaller and more easily managed segments? Select correct option:

### **SDLC**

System programming Software testing Software configuration

Question # 4 of 10 (Start time: 07:03:43 PM) Total Marks: 1

Which of the following subsystem gives a snapshot of statuses of various orders placed,

at any given time?
Select correct option:

Quality assurance subsystem

Order processing subsystem

Controlled processing subsystem

Concurrent processing subsystem

Question # 5 of 10 (Start time: 07:04:41 PM) Total Marks: 1

The basic purpose behind setting up systems and procedures is to make available

information
Select correct option:

### True

False

Question # 6 of 10 ( Start time: 07:05:49 PM ) Total Marks: 1

Which of the following allow managers to verify the successful completion of project

phases before allocating resources to subsequent phases?

Select correct option:

Defining projects
Segmenting projects
Refining projects
Successful projects

Question # 7 of 10 ( Start time: 07:07:08 PM ) Total Marks: 1 An \_\_\_\_\_\_ representation that illustrates the components or relationships of a phenomenon is called a model Select correct option:

concrete actual

### <mark>abstract</mark> tangible

Question # 8 of 10 ( Start time: 07:07:54 PM ) Total Marks: 1 A structure through which individuals cooperate systematically to conduct business called organization. Select correct option:

### **True**

False

Question # 9 of 10 ( Start time: 07:08:32 PM ) Total Marks: 1 Participative management style approach is a combination of both authoritative and mixed style Select correct option:

### **True**

False

Question # 10 of 10 ( Start time: 07:10:01 PM ) Total Marks: 1

Trying to fit people and organizations into information systems has been major reason for

\_\_\_\_\_\_.

Select correct option:

success efficiency increased productivity

<mark>failure</mark>

Question # 1 of 10 ( Start time: 07:12:37 PM ) Total Marks: 1

Employees might be unwilling to accept the high level of responsibility if organization is dominated by \_\_\_\_\_\_ and the culture is \_\_\_\_\_.

Select correct option:

Workers, autocratic

top management, autocratic

top management, democratic

Middle level management, democratic

Question # 2 of 10 ( Start time:  $07:13:35 \ PM$  ) Total Marks: 1 Quality maintenance is an issue which requires structured reporting. Select correct option:

### **True**

False

Question # 3 of 10 ( Start time:  $07:14:22\ PM$  ) Total Marks: 1 Medium Sized organizations are normally a family ownership run by Select correct option:

Father and Sons
Brothers
Both option a and b
None of these options

Question # 4 of 10 ( Start time: 07:14:53 PM ) Total Marks: 1 Which of the following elements exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization? Select correct option:

WTO
Company Ordinance
Business Environment
Company Structure

Question # 5 of 10 (Start time: 07:15:29 PM) Total Marks: 1 Which of the following ethical system differs from secular ethical systems and from the moral code advocated by other religions Select correct option:

Islamic Christian Hindu Social

Question # 6 of 10 ( Start time: 07:16:11 PM ) Total Marks: 1 Participative management style approach is a combination of both authoritative and mixed style Select correct option:

### **True**

False

Question # 7 of 10 (Start time: 07:16:32 PM) Total Marks: 1

Which of the following provides a structured means of addressing the impact of technologies on an organization? Select correct option:

Business planning

### IT planning

Requirements planning Configuration planning

Question # 8 of 10 ( Start time: 07:17:35 PM ) Total Marks: 1 Which of the following is the mental process of knowing, including aspects such as awareness, perception, reasoning and judgment? Select correct option:

#### CCN

Product development process

Cognitive process

Planning process

Question # 9 of 10 ( Start time: 07:18:23 PM ) Total Marks: 1 Which of the following involves converting the informational, functional and network requirements idenfiied during the initiation and planning phases into unified design specifications? Select correct option:

SRS

### System design

Database design

Prototyping

Question # 10 of 10 (Start time: 07:19:01 PM) Total Marks: 1

\_\_\_\_\_ states that inventory is manufactured or acquired only as the need for it arises. Select correct option:

JET

JIT

JTI

**TQM** 

**CS507-Information System** 

Question # 1 of 10

Which of the following elements exist outside the boundary of the business (Organization) and have the potential to affect all or part of the organization?

Select correct option:

**WTO** 

Company Ordinance

**Business Environment** 

Company Structure

Ref: Page 24

Business Environment is defined as "all elements that exist outside the boundary of the business(Organization) and have the potential to affect all or part of the organization

Question # 2 of 10

Medium size organizations usually have simple management structure than those of small organizations;

Select correct option:

True

**False** 

Ref:page 17

Lessson#3

Question # 3 of 10

Which of the following is a form of automation where computers communicate work instructions directly to the manufacturing machinery? Select correct option:

### **CAM**

MCA

**CNC** 

**MRP** 

Ref:page 63

Computer-aided manufacturing (CAM) is a form of automation where computers communicate work instructions directly to the manufacturing machinery.

Question # 4 of 10

Generation of relevant data is the objective of every information system Select correct option:

#### **True**

False

Ref:page 28

Data & Information

Generation of relevant information is the objective of every information system. Now we would move fwd with the definition & necessity of information systems

Question # 5 of 10 Every decision we take in daily life requires some sort of information about the alternatives available. Select correct option:
True False Ref: Page 11 • Every decision we take in daily life requires some sort of information about the alternatives available. For instance, in the above example certain factors need to be considered before taking a decision.
Question # 6 of 10 The reports generated by theare used for analytical decision making by the management. Select correct option:
MIS DSS EIS TIP Ref: Page 42 MIS are used for analytical decision making by the management. The application software can construct projections, build scenarios, do what if analysis to enable better decision making.
Question # 7 of 10 knowledge refers to the informal internal knowledge, which resides in the minds of the employees but has not been documented in form Select correct option:
Tacit, structured Explicit, Unstructured Structured, Unstructured

www.vuaskari.com

Structured, Tacit

Ref:

Page 49 Tacit knowledge – informal internal knowledge, which resides in the minds of the employees but has not been documented in structured form

Question # 8 of 10 Cheaper factor of production is a challenge for the survival of a company in which of the following market?

Select correct option:

Super market

Online Market

### Competitive market

None of these options

Ref:

Page 26

• Competition for cheaper factors of production

Cheaper factor of production is a challenge for the survival of a company in competitive market.

Factors of production are basic elements of reducing manufacturing cost.

#### Question #9 of 10

A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events.

#### True

False

Ref

Page 12

• A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events.

#### Question # 10 of 10

Which of the following present information in its original form, neither interpreted nor condensed nor evaluated by other writers ?

Select correct option:

### **Primary information**

Secondary information

Tertiary information

Primary information, Secondary information

Ref:

Page 12

**Primary Sources** 

They present information in its original form, neither interpreted nor condensed nor evaluated by other writers.

Boot virus protection means Select correct option:	based virus protection.
Hardware Software Liveware Firmware (Pg 151) Use boot virus protection (i-e., built-in, firm	ware-based virus protection).
Audit Trials can be used together with contrabout users suspected of improper modificat Select correct option:	
True (Page 159) False Audit trails can be used together with access about users suspected of improper modificat database).	controls to identify and provide information ion of data (e.g., introducing errors into a
Controls can be classified in categorie Select correct option:	es
Two (Page 166) Three Four Five Controls are also classified as non-technical and technical controls – software, hardware	<u>g</u>
An IT enabled organization that involves the needs for possible threat invasion Select correct option:	radical re-conceptualization of the business
Impact analysis plan  Business continuity plan (Page 159-160)  Data backup  Control recommendation	

MIDTERM EXAMINATION Spring 2009

CS507- Information Systems (Session - 2) Question No: 1 (Marks: 1) - Please choose one

Procedures are organized in a -----manner to form systems

Logical

Physical

Hybrid

Reference:

Page # 28, Lecture # 06

Procedures are organized in a logical manner to form systems.

Question No: 2 (Marks: 1) - Please choose one

Business is a system where management decisions are influenced by or have an influence on suppliers, customers, society as a whole.

True False

Question No: 3 (Marks: 1) - Please choose one

-----infrastructure consists of the physical facilities services and management that support all computing resources in an organization

Information

Decision

Management

**Reference:** 

Page # 39, Lecture # 09

Information infrastructure consists of the physical facilities services and management that support

all computing resources in an organization.

Question No: 4 (Marks: 1) - Please choose one

The term information architecture describes a specialized ------ which relates to the management of information and employment of informational tools.

Skill Set

Data Set

Tool Set

**Reference:** 

Page # 40, Lecture # 09

The term information architecture describes a specialized skill set which relates to the management of information and employment of informational tools.

Question No: 5 (Marks: 1) - Please choose one

An integrated man-machine system for providing information to support the operations, management and decision making functions in an organization called----

DDS

**MIS** 

IS

#### **Reference:**

Page # 43, Lecture # 10

**Definition of MIS** 

"An integrated man-machine system for providing information to support the operations, management and decision making functions in an organization." (Prof. Gordon Davis University of Minnesota)

Question No: 6 (Marks: 1) - Please choose one

Which type of decision is one for which there may be several "right" answers and there is no precise way to get a right answer?

Structured Unstructured Semi-Structured

#### **Reference:**

Page # 69, Lecture # 15

• **Structured**: Well-structured problems are constrained problems with convergent solutions that

engage the application of a limited number of rules and principles within well-defined parameters.

• **Unstructured**: Problems possess multiple solutions, solution paths, fewer parameters which are

less manipulate able, and contain uncertainty about which concepts, rules, and principles are

necessary for the solution or how they are organized and which solution is best.

• **Semi-structured** – a gray area lies between the structured and unstructured range. Here part of

the decision can be specified allowing for certain factors out of control.

Question No: 7 (Marks: 1) - Please choose one

model: WaterFall RAID

Iterative Model Incremental Model

Question No: 8 (Marks: 1) - Please choose one

Which of the following is a project management technique that divides complex

projects into

smaller, more easily managed segments or phases?

**SDLC** 

System Design System Analysis Audit Trials

Reference:

Page # 81, Lecture # 18

**Project lifecycle vs. SDLC** 

The systems development life cycle is a project management technique that divides complex

projects into smaller, more easily managed segments or phases.

Question No: 9 (Marks: 1) - Please choose one

CRM software requires highly integrated environment for high Productivity,

which is rarely available.

#### True

False

**Reference:** 

Page # 55, Lecture # 12

CRM software requires highly integrated environment for high productivity, which is rarely

available.

Question No: 10 ( Marks: 1 ) - Please choose one

Which of the following helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements?

BRP

MRP CRP

Reference:

Page # 62, Lecture # 13

MRP helps in getting the right material and physical resources together at the right place and at

the right time to meet the customer's requirements.

Question No: 11 (Marks: 1) - Please choose one

The procedures to follow when decision is needed can be specified in advance

True False

Question No: 12 (Marks: 1) - Please choose one

Information products made more valuable by their attributes, characteristics, or qualities

**TRUE** 

**FALSE** 

Question No: 13 (Marks: 1) - Please choose one

In \_\_\_\_\_ decisions, problem is recurring and repetitive

Unstructured **Structured**Semi structured

**Reference:** 

Page # 70, Lecture # 15 **Structured decisions** 

Where problem is recurring and repetitive, the common factors can be identified in order to

identify a particular course of action.

Question No: 14 ( Marks: 1 ) - Please choose one

\_\_\_\_\_ is the raw data entered in the computer system.

**Input element** 

Control Mechanism

**Output System** 

Question No: 15 (Marks: 1) - Please choose one

A problem solving technique that decomposes a system into its component pieces for

purpose of studying, how well those component parts work and interact to accomplish their

purpose is one of the definitions of system analysis.

True

False

**Reference:** 

Page # 102, Lecture # 22

**System Analysis** 

System analysis can be defined simply as: "The study of business problem domain to recommend

improvements and specify the business requirements for the solution."

Or alternatively as:

"A problem solving technique that decomposes a system into its component pieces for the

purpose of studying, how well those component parts work and interact to accomplish their purpose."

Question No: 16 (Marks: 1) - Please choose one

System analysis creates the understanding and lays out the necessary relationships that will

assist in defining a solution to the problem or the design of the proposed software that will

meet the user needs.

True

False

Reference:

Page # 102, Lecture # 22

System analysis creates the understanding and lays out the necessary relationships that will

assist in defining a solution to the problem or the design of the proposed software that will

meet the user needs.

**Question No: 17 ( Marks: 1 )** What is information System? **Question No: 18 ( Marks: 1 )** 

**Enlist the categories of the Support system** 

**Reference:** 

Page # 43, Lecture # 10

Support systems can be classified into two categories

• Office automation systems

• Decision support systems

Question No: 19 (Marks: 2)

What is an Office Automation System?

**Reference:** 

Page # 43, Lecture # 10

#### **Office Automation Systems**

Office automation system includes formal and informal electronic systems primarily concerned

with the communication of information to and from persons both inside and outside the firm. It

supports data workers in an organization.

#### **For Instance**

- Word processing
- Desktop publishing
- Imaging & Web publishing
- Electronic calendars manager's appt. calendars
- Email
- Audio & video conferencing establishing communication between geographically dispersed persons.

Question No: 20 (Marks: 3)

What do you understand by ERD? Define briefly

**Reference:** 

Page # 89, Lecture # 19

**Entity Relationship Diagram (ERD)** 

Another diagrammatical tool used in system design is ERD. ERD as shown below indicates

simple relationships. These relationships can be read as follows.

- One department has one supervisor
- A department may have more than one employees

Or

- An employee may be in more than one departments
- An employee may not be working on any project but a project must have at least one employee

working on it

Question No: 21 ( Marks: 5 )
Differentiate between the following

Computer Aided Design and Computer Aided Manufacturing

Question No: 22 (Marks: 10)

Discuss different phases of decision making process in detail

**Decision-making process** 

- Intelligence searching for conditions in the environment that call for decisions
- Design inventing, developing, and analyzing possible courses of action
- Choice selecting a course of action from those available
- Implementation implementing the selected course of action
- Monitoring checking the consequences of the decision made after implementation

#### **Phases for Decision Making – Example**

Any deviation from the norm should be reported as an exception for managers' attention. As it is

the case with "Debtors Aging Analysis". (Debtors Aging analysis is the stratification of trade

receivables in accordance of period of time since they have been due.)

**Intelligence:** Identifying the problems occurring in an organization. MIS is the primary source

for the managers to be aware of red-alerts.

**Design:** Once the debtors have been analyzed on the basis of pattern of collection, options can be

generated to improve collection rates. For example

- o Offering early payment discounts.
- o Devising various collection strategies for
- o various classes of customer based on
- o Collection period

- o Discounts rates
- o Strengthening sales department for collecting revenue through negotiation and settlement.

**Choice:** Now a selection has to be made which single strategy or combination of strategies

should be implemented.

- o Here a DSS system can be used to simulate the consequences of each alternative generated.
- o The diversity and complexity of the alternatives generated would determine how extensive the

DSS system should be.

**Implementation**: Now the stage comes of communicating the policy approved to the interested

and relevant: for example

- o Conducting training sessions of sales department or issuing an office memorandum.
- o Communicating and convincing customers of the new credit terms so as to avoid confusion.
- o Once again MIS will be used to record and report the results/effects of the policy.

**Monitoring:** Once the decision has been implemented, the effects and responses should be

monitored. The quality of decisions can be judged only once after they have been implemented.

Monitoring helps in evaluating the quality of decisions that have been made. This may include

the following:

- o Quantifying the speed in the process of recovery.
- o Discount costs being born by the organization.
- o Customer response in accepting the entire policy.
- o Once again MIS will be used to record and report the results / effects of the policy.