

NEILL HOLLOMAN

CUSTOMER SERVICE & SALES PROFESSIONAL

CONTACT

neill@holloman.life
Honolulu, HI

SKILLS

Team Leadership
Training & Mentorship
Customer Engagement
Sales & Upselling
Safety & Hazmat
Compliance
Process Improvement
Inventory Control
Pricing Accuracy
POS & Scanning Systems

EDUCATION

HS Diploma,
Azalea Garden Christian
School

SUMMARY

Customer service and operations professional with 15+ years of experience in retail, logistics, and sales. Skilled at leading teams, training staff, and improving processes to ensure compliance, safety, and customer satisfaction. Recognized for top customer survey rankings, sales growth, and for driving improvements that make work easier for both customers and associates.

PROFESSIONAL EXPERIENCE

Amazon, Delivery Station Associate

Honolulu, HI | Aug 2024 – Present

- Trained associates on Hazmat procedures, improving safety and compliance
- Served as Safety Champion and committee member, leading site initiatives
- Reorganized Hazmat cage to create a safer workflow and coordinated package flow to reduce downtime

Advantage Solutions, Sales Advisor

Honolulu, HI | Apr 2024 – Aug 2024

- Conducted Costco product demos, consistently meeting sales goals
- Built trust with customers through clear product knowledge and engagement

Food Pantry, Scan Coordinator

Honolulu, HI | Oct 2022 – Sep 2023

- Audited 1,000+ pricing scans monthly to ensure accuracy
- Managed grocery orders during manager’s absence, maintaining stock levels

Lowe’s, Cashier

Honolulu, HI | Jan 2022 – Sep 2022

- Ranked #2 in Pacific Region for customer service surveys
- Sold multiple credit cards by guiding customers through benefits and process

Whole Foods Market, Store Scanning Specialist

Honolulu, HI | May 2018 – Jan 2021

- Audited store pricing with ServiceNow ticketing and scanners
- Reduced waste in Frozen Dept. by analyzing sales and adjusting orders
- Provided technical support for scales, printers, and equipment
- Trained backup replacement to ensure continuity of operations

Additional Experience

Grocery Team Member, Whole Foods | Night Stock Clerk, Y. Hata & Co. | Customer Service Associate, Longs Drugs | Barista, Starbucks | Grocery Clerk, Down to Earth | Stock Clerk, Tamura Super Market | McDonald’s, Walmart, Costco