Ahtsham Amjad

ISTBQ ® Certified SENIOR SQA ENGINEER

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Summary

ISTQB® Certified QA Engineer with a passion for enhancing QA processes and delivering seamless user experiences. Experienced in end-to-end testing of modern web applications Proven ability to work independently, define testing strategies, and ensure high-quality software in fast-paced Agile teams

PROFESSIONAL EXPERIENCE

Senior SQA Engineer – UltraCodes   **Nov 2020-Present**

As a key member of the UltraCodes QA team, I have led and executed quality assurance efforts for multiple enterprise-level projects in collaboration with international clients. My work has focused on building scalable QA processes, integrating test automation, and ensuring consistent software quality across releases. I actively contribute to cross-functional teams, translating complex business requirements into actionable QA strategies.

Key Projects & Contributions:

Senior SQA Engineer, Transax   **Jan 2023 - Present**

Key Responsibilities:

✦ Managed the QA procedures for the Transax project (an online platform allowing customers to start their purchase from dealers' websites), to guarantee that software releases adhered to quality standards through rigorous regression and sanity testing.

✦ Trusted to independently manage the full QA lifecycle for large-scale SaaS releases — from test planning to execution, defect triage, and stakeholder reporting.

✦ Implemented automated testing using Cypress, resulting in a reduction in testing time and an increase in test coverage.

✦ Performed end-to-end testing of web apps built with Vue.js frontend and Laravel PHP backend, ensuring smooth functionality across customer journeys and data layers

✦ Tested real-world user flows including onboarding, bookings, automated messages, and integrations to ensure a seamless guest experience

✦ Addressed inquiries from developers, product owners, and stakeholders, delivering valuable feedback on new features. Authored and sustained test cases, defined acceptance criteria, and established quality metrics.

✦ Collaborated closely with developers to troubleshoot and resolve bugs, ensuring the timely delivery of high-quality software.

✦ Aiming to ensure client satisfaction and foster lasting relationships.

SQA Engineer, Tech Bazaar   **Feb 2022 – Dec 22**

Key Responsibilities:

✦ Participated in the initial stages of the project, actively contributing insights during requirement-gathering sessions.

✦ Collaborated with cross-functional teams to define project scope and establish comprehensive testing requirements.

✦ Created and maintained detailed test plans, test cases, and acceptance criteria, ensuring comprehensive coverage of functional and non-functional requirements.

✦ Executed rigorous testing protocols, including regression, integration, and performance testing, to identify and rectify issues promptly.

✦ Participated in regular status meetings, delivering progress updates and insights into the QA process.

✦ Led a team of 3 QA members, collaborating closely and providing valuable insights for the testing

protocols

QA Engineer, Eagle 6   **Nov 2020 – Jan 22**

Key Responsibilities:
- As a QA Engineer contributing to the Eagle6 cybersecurity initiative, I played a pivotal role in upholding Eagle6's mission of partnering with a proven expert in cyber model-driven visualization.
- Applied specialized regression testing techniques to identify and address potential security vulnerabilities.
- Authored precise Gherkin scripts, following a behavior-driven development (BDD) approach to define test scenarios.
- Implemented automation solutions by translating Gherkin scripts into executable test scripts using Selenium with the Cucumber framework in Java.
- Maintained meticulous documentation of test cases, scenarios, and results, ensuring transparency and facilitating comprehensive project reporting aligned with the mission's objectives.

SKILLS

- ISTQB® Certified with a strong foundation in software testing principles and practices.
- Skilled in using tools like Cypress and Selenium for automation testing.
- Experienced in creating detailed plans for testing, writing test cases and scripts, and being part of reviews to make sure everything is done right.
- Experienced in testing customer-facing workflows such as signups, guest communication, notifications, and booking integrations — with a focus on usability and issue-free interactions
- Adept in collaborating with clients to understand testing requirements, providing regular progress updates, and resolving issues to ensure client satisfaction and retention.
- Proficient in SDLC, STLC, and Bug Life Cycle with a comprehensive understanding of Agile/Scrum methodologies.
- Proficient in cross-browser testing (Chrome, Safari, Firefox) and responsive testing on mobile/tablet devices to ensure consistency across guest touchpoints
- Exceptional organizational skills coupled with a strong work ethic characterized by a sense of ownership and integrity.
- Experience in testing customer-facing workflows such as signups, guest communication, notifications, and booking integrations
- Proficient in leading and mentoring QA teams to ensure top-notch testing and efficient project delivery.

Relevant Tech & Tools:
- Frontend: Vue.js, React
- Backend: Laravel PHP, Node.js
- Testing: Cypress, Selenium, Cucumber, Postman, REST APIs
- CI/CD: GitHub Actions, Bitbucket Pipelines
- Databases: MySQL, Azure SQL
- Collaboration: JIRA, Notion, Slack

EDUCATION

BS IT   **2020**
- University of the Punjab, PUCIT Lahore

CERTIFICATIONS
- Achieved ISTQB® - CTFL Certification **(10/2023-Present)**
  Verification link: 23-CTFL-1085-PK