ADAM HWUNG
Software Engineer
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SKILLS

HTML, CSS, Javascript, jQuery, SASS, PostgreSQL, MongoDB, PHP, AngularJS, NodeJS, ReactJS, ExpressJs, Wordpress, Git, Github, Command Line, and Agile/Scrum

PROJECTS

Moving Helper
Created a responsive single page website using React.js and a back end API using PostGres and PHP. Users can create items to track purchases and see their budget and costs at all times.
https://moving-help.herokuapp.com/

Holiday Shopper
Designed a responsive single page website as a group using HTML, CSS, Javascript and Mongo that allows users to login and create their own shopping lists.
https://holishopper.herokuapp.com/

EXPERIENCE

VMware | Deployment Technician | October 2018 - September 2019
- Managed a large volume of requests consisting of event support, hardware issues, and general questions through a ticketing system and completed 20-30 tasks daily
- Created detailed documentation for a new exit process which defined and enforced required steps and responsibilities across multiple teams
- Supported 20,000+ employees across the U.S. and Canada, performing remote sessions to solve computer issues and answer questions

VMware | Mac Conversion Specialist | June 2018 - October 2018
- Managed a company-wide project to transfer 1000+ Mac users to a new enterprise management system at a Fortune 500 company
- Regularly contributed to developing a knowledge base article to document all errors and processes needed to fix them

EDUCATION

General Assembly | Software Engineering Immersive Remote
September 2019 - January 2020
Three-month, 500-hour full-time and full-stack program conducted in a remote setting, providing experience with the latest front- and back-end programming languages, tools, and methodologies.

University of California, Davis | Bachelor of Arts, Psychology
Graduated June 2014