

Adam Hwung

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PROJECTS

Moving Helper | <https://moving-help.herokuapp.com/>

Created a responsive single page website using React.js and a back-end API using Postgres and PHP. Users can create items to track purchases and view budget and costs.

Holiday Shopper | <https://holishopper.herokuapp.com/>

Designed a responsive single page website as a group using HTML, CSS, Javascript, and Mongo that allows users to log in and create their own shopping lists.

EXPERIENCE

VMware, Palo Alto — Deployment Technician

October 2018 - October 2019

- Managed a large volume of requests daily consisting of event support, hardware issues, and general questions through a ticketing system
- Created detailed documentation for a new exit process which defined and enforced required steps and responsibilities across multiple teams
- Ensured that all systems were up to date with company hardware standards and all necessary software was installed
- Led several projects to replace all older systems within the company in order to reduce potential security vulnerabilities

VMware, Palo Alto — Mac Conversion Specialist

June 2018 - October 2018

- Hired for a company-wide project to transfer all Mac users to a new enterprise management system
- Troubleshoot all issues that resulted from the migration, consisting of file permissions, application compatibility, and hardware problems
- Analyzed script being used for migration and suggested possible code revisions to reduce resulting errors
- Regularly contributed to developing a knowledge base article to document all errors and processes needed to fix them

EDUCATION

General Assembly — Software Engineering Immersive

Graduated January 2020

University of California Davis, Davis, CA — B.A. Psychology

Graduated June 2014

SKILLS

HTML, CSS, Javascript, PostgreSQL, React.js, Node.js, MongoDB, Git, Agile/Scrum, Command Line

LANGUAGES

Conversational Mandarin Chinese

HOBBIES

Video games, Badminton, Rollerblading