

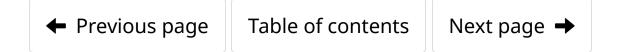
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Targeted control audit of temporary resident permits - Appendix A: Previous audits and assessments

Canada Border Services Agency



Previous audits

- The 2008 OAG (Office of the Auditor General) Audit of Detention and Removals: examined 64 randomly selected TRP (Temporary Resident Permit)s issued by the CBSA, to individuals who were inadmissible for past serious criminality. The audit found that the reason for issuing permits was clearly documented in 43 (68%). In the cases where they did not find a reason clearly documented, there was some information on file, although it was not linked to the permit. The OAG recommended the implementation of processes to ensure the quality of TRPs. Both organizations agreed and noted that the TRP program could benefit from a national quality assurance and monitoring.
- The 2017 OAG Audit of Preventing Corruption: examined 3,125 TRPs issued by the CBSA and found that 113 (4%) were issued without

appropriate justification, some of which were issued to people with serious criminal convictions. Following this finding, the audit recommended that the agency develops a monitoring strategy to improve key controls at <u>POE (Port of entry)</u>s. The agency agreed to the recommendation and committed to implementing four consecutive cycles of Port Program Assessments.

• In 2021, the OAG Update on Performance Measures: followed up with the agency on the findings from the 2017 audit to see if there was improvement in the following metric "percentage of temporary resident permits issued without appropriate justification." The OAG stated that they were "unable to assess progress."

Internal assessments

- 2019 Port Program Assessment: results indicated that of the 86 of 278 POEs who participated in the assessment, 50% (43 of 86 locations) were compliant and 50% (43 of 86) were non-compliant with ensuring consistent and complete documentation of officers' decisions that led to the TRP issuance.
- **Draft 2021 Operational Program Assessment** (formally known as the Port Program Assessment): The preliminary results indicated that, of the 75 of 276 POEs who participated in the assessment, 36% (27 of 75 locations) were compliant, whereas 64% (48 of 75) were non-compliant with ensuring consistent and complete documentation of officers' decisions that led to the TRP issuance.

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