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# Evaluation of the Duties Relief and Duty Drawback Programs: Acronyms and abbreviations

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## **BARKS**

Batch Accounting and Reporting System

## **CBSA**

Canada Border Services Agency

## **CCS**

Customs Commercial System

## **CF**

Culpability Framework

## **DFC**

Department of Finance Canada

## **DRP**

Duties Relief Program

## **FTE**

Full time equivalent

## **GAC**

**Global Affairs Canada**

**HQ**

Headquarters

**OAG**

Office of the Auditor General

**SMG**

Supply managed goods

**SOTC**

Senior Officer Trade Compliance

**SOPS**

Standard operating procedures

**TB**

Treasury Board

**TCMS**

Trade Compliance Management System

**U.S.**

United States of America

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