

Enhancing Medical Question Answering with Fine-Tuned GPT-4o-Mini Model: A MedQuad-Based Approach

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Abstract

Medical question-answering (QA) systems, powered by large language models (LLMs), offer transformative potential for healthcare by providing rapid access to medical information. This research explores the application of fine-tuned LLMs to medical QA, specifically focusing on enhancing medical QA using a fine-tuned GPT-4o-mini model trained on the MedQuad dataset. While prior work has demonstrated the effectiveness of fine-tuning LLMs for various tasks, including medical QA, research on the application of GPT-4o-mini to the MedQuad dataset remains limited. This study addresses this gap by investigating the impact of fine-tuning GPT-4o-mini on MedQuad for medical QA and evaluating its performance against zero-shot, one-shot, and few-shot learning baselines. We fine-tuned GPT-4o-mini on a subset of the MedQuad dataset and evaluated its performance using metrics such as exact match accuracy, BLEU score, semantic similarity, and cosine similarity. Our results demonstrate that fine-tuning significantly enhances GPT-4o-mini's medical QA performance, achieving substantial improvements in accuracy and providing more comprehensive answers compared to prompt-based methods. This research highlights the potential of fine-tuned GPT-4o-mini for developing more accurate and efficient medical QA systems, with implications for improving access to medical information, aiding healthcare professionals, and ultimately enhancing patient care.

Keywords: Medical Question Answering, GPT-4o-mini, MedQuad, Fine-tuning, Prompt-based Learning, Large Language Models

1. Introduction

Medical question-answering (QA) systems hold immense potential for transforming healthcare by providing rapid access to medical knowledge. While natural language processing (NLP) has advanced significantly, developing robust medical QA systems remains challenging due to the complexity of medical language and the vast medical literature.

Recent breakthroughs in large language models (LLMs), such as GPT-4o-mini, offer promising solutions. GPT-4o-mini, a smaller variant of GPT-4, balances performance with reduced computational demands, enhancing accessibility in resource-constrained environments.[1]

This paper explores fine-tuning GPT-4o-mini for medical QA using the MedQuad dataset [2], a comprehensive collection of medical questions

and answers. We investigate prompt-based learning approaches (zero-shot, one-shot, few-shot) and fine-tuning to assess the model's ability to generalize to new medical questions.

This research addresses the following core questions:

- Effectiveness of Prompt-Based Learning: How effective are prompt-based approaches in adapting GPT-4o-mini for medical QA?
- Impact of Fine-Tuning: Does fine-tuning on MedQuad significantly improve performance compared to prompt-based methods?
- Limitations and Future Directions: What are the limitations and potential future directions for this research?

2. Related Work

Recent NLP advancements have spurred significant interest in developing medical QA

systems. These systems aim to provide accurate and reliable answers to complex medical inquiries, offering valuable support for patients, clinicians, and researchers. A considerable body of research has explored various approaches for medical QA, ranging from rule-based systems to deep learning models. This section reviews relevant literature focusing on the application of LLMs and the MedQuad dataset for medical question-answering, highlighting the gaps addressed by our work.

The adoption of LLMs in medical QA has demonstrated promising results. [Tiu et al. (2022)] [3] explored the application of GPT-3 in answering medical questions using datasets like MedQA and PubMedQA. While the model achieved high performance in general understanding, it struggled with domain-specific medical nuances. The study emphasized the importance of fine-tuning to enhance the model's ability to address specialized medical queries. Similarly, BioGPT [4], fine-tuned for biomedical tasks, highlighted the importance of incorporating domain-specific datasets for improving relevance and accuracy. Our work extends this idea by focusing on GPT-4o-mini, a more computationally efficient model, fine-tuned on the MedQuad dataset to address similar challenges.

The advent of LLMs, such as GPT-2, GPT-3 and its variants, has further revolutionized medical QA. LLMs, trained on massive text datasets, exhibit remarkable capabilities in understanding and generating human-quality text. Studies have explored the application of LLMs to medical QA using prompt-based learning approaches, including zero-shot, one-shot, and few-shot learning [Zhong et al. (2023)] [5]. While prompt engineering has shown promising results, especially in zero-shot settings, fine-tuning LLMs on domain-specific datasets remains crucial for achieving optimal performance in medical QA. While zero-shot models demonstrate impressive generalization, their performance often lags behind fine-tuned models in handling complex medical queries. [6] Although more effective, few-shot learning requires carefully curated prompts for optimal performance. This work inspired our

investigation into fine-tuning GPT-4o-mini to improve its medical QA capabilities beyond what prompt-based methods can achieve.

Fine-tuning LLMs on specialized medical datasets has become a prevalent practice for enhancing their performance in medical QA. Research has demonstrated the effectiveness of fine-tuning BERT-based models on datasets like MIMIC-III and BioBERT on COVID-QA [Wei et al. (2022)] [7], leading to significant improvements in accuracy and relevance. Similarly, Prakash et al. (2021) [8] demonstrated that fine-tuning BioBERT on COVID-related datasets improved the accuracy and relevance of QA outputs. This approach allows models to adapt to the medical domain's specific language and knowledge characteristics. However, fine-tuning large LLMs can be computationally expensive. Our research addresses this challenge by focusing on GPT-4o-mini, a smaller and more efficient LLM, exploring its potential for medical QA through fine-tuning on the MedQuad dataset.

Despite advancements, several challenges remain in developing medical QA systems. [Zhang et al. (2022)] [9] examined the limitations of transformer-based models in handling ambiguous or multi-faceted medical queries. They highlighted the need for models to generate nuanced responses and propose clarifying questions where necessary. Our approach addresses this by embedding clarifying capabilities within the fine-tuned GPT-4o-mini model, enabling it to handle ambiguous queries effectively.

The MedQuad dataset [2] has emerged as a valuable resource for developing and evaluating medical QA systems. It comprises diverse medical questions and answers curated from authoritative medical sources. Studies have employed MedQuad for benchmarking models like T5 and GPT-2 [Gupta et al. (2020)] [10] in extractive QA tasks. These works established MedQuad's potential in training and evaluating models for generating informative medical answers. Our study employs MedQuad for fine-tuning GPT-4o-mini, leveraging its diverse range of medical queries and evidence-based answers to enhance the model's domain-specific capabilities.

This study leverages the MedQuad dataset for fine-tuning GPT-4o-mini because of its comprehensive coverage of medical queries and medical professional answers. To evaluate the performance of our fine-tuned model, we employ a combination of established metrics, including exact match accuracy, BLEU score, and semantic similarity [11], providing a holistic assessment of its medical QA capabilities.

This research builds upon the foundations laid by previous work in medical QA by addressing key limitations and contributing to the advancement of the field:

- **Focusing on a computationally efficient LLM:** We explore the use of GPT-4o-mini, a smaller and more accessible LLM, for medical QA, aiming to reduce computational demands while maintaining competitive performance.
- **Fine-tuning on a specialized medical dataset:** We fine-tune GPT-4o-mini on the MedQuad dataset, adapting it to the specific language and knowledge characteristics of the medical domain.
- **Addressing ambiguity and clarifying questions:** We investigate strategies for enabling GPT-4o-mini to generate nuanced responses and handle ambiguous medical queries effectively.
- **Comprehensive evaluation metrics:** We employ a combination of established evaluation metrics to thoroughly assess the performance of our fine-tuned model across different learning approaches.

3. Data Description

3.1 Dataset Overview

This study utilizes the MedQuad-MedicalQnADataset dataset [2] sourced from Hugging Face, a comprehensive collection of medical question-answer pairs curated to advance research in medical QA systems. This dataset comprises three columns: 'qtype', 'Question', and 'Answer', with 16407 question-answer pairs

encompassing 16 diverse QA categories as 'qtype'.

3.2 Key Characteristics:

- **Source:** This version of MedQuad contains questions and answers curated from 12 trusted National Institutes of Health (NIH) websites. These websites cover a wide range of health topics, from cancer.gov to GARD (Genetic and Rare Diseases Information Resource), and they are preprocessed and formatted for use with Hugging Face's dataset library.
- **Format:** The dataset is available in CSV format through Hugging Face, facilitating seamless integration into machine learning workflows.
- **Diversity:** The questions in MedQuad encompass diverse medical topics, encompassing a total of 16 diverse QA categories, such as information, symptoms, treatment, inheritance, frequency, genetic changes, causes, exams and tests, research, outlook, susceptibility, considerations, prevention, stages, complications, and support groups. This makes it a suitable benchmark for evaluating the performance of medical QA systems on a wide range of queries. This variety reflects the diverse needs of individuals seeking medical information.
- **Challenges:** The complex medical terminology and nuanced language in the questions and answers pose significant challenges for NLP models, requiring sophisticated approaches to achieve accurate understanding and response generation.

3.3 Structure and Content:

The MedQuad dataset contains the following columns:

- **qtype:** Indicates the type or category of the medical question (information, symptoms, treatment, inheritance, frequency, genetic changes, causes, exams and tests, research, outlook,

susceptibility, considerations, prevention, stages, complications and support groups).

- **Question:** Contains medical question asked by a user.
- **Answer:** Contains corresponding answer to the medical question by healthcare professionals, providing relevant medical information.

Data:

Here's a snippet of the data to illustrate the structure:

medquad_df			
	qtype	Question	Answer
0	susceptibility	Who is at risk for Lymphocytic Choriomeningiti...	LCMV infections can occur after exposure to fr...
1	symptoms	What are the symptoms of Lymphocytic Choriomen...	LCMV is most commonly recognized as causing ne...
2	susceptibility	Who is at risk for Lymphocytic Choriomeningiti...	Individuals of all ages who come into contact ...
3	exams and tests	How to diagnose Lymphocytic Choriomeningitis (...)	During the first phase of the disease, the mos...
4	treatment	What are the treatments for Lymphocytic Chorio...	Aseptic meningitis, encephalitis, or meningoen...
...
16354	symptoms	What are the symptoms of Familial visceral myo...	What are the signs and symptoms of Familial vl...
16355	information	What is (are) Pseudopelade of Brocq ?	Pseudopelade of Brocq (PBB) is a slowly progre...
16356	symptoms	What are the symptoms of Pseudopelade of Brocq ?	What are the signs and symptoms of Pseudopelad...
16357	treatment	What are the treatments for Pseudopelade of Br...	Is there treatment or a cure for pseudopelade ...
16358	information	What is (are) Desmoplastic small round cell tu...	Desmoplastic small round cell tumors (DSRCT), ...

3.4 Relevance to Medical QA Research:

The MedQuad is a critical resource for advancing applications in medical natural language processing (NLP) and information retrieval (IR). Its versatile nature enables several key use cases:

- **Training Medical Chatbots and Virtual Assistants:** AI-driven healthcare chatbots can utilize MedQuad to enhance their ability to deliver accurate, reliable, and informative responses to a broad spectrum of user health-related queries.
- **Improving Medical Search Engines:** By analyzing the question types and topics in MedQuad, search engines can be optimized to provide more precise, relevant, and evidence-based medical information tailored to user needs.
- **Understanding Healthcare Information Needs:** Studying the patterns and trends in the questions within MedQuad can help uncover the most common areas of user interest and identify gaps where more evident, more detailed explanations are required.

4. Data Cleaning and Preprocessing

Before fine-tuning, we explored GPT-4o-mini's performance using prompt engineering techniques: zero-shot, one-shot, and few-shot learning. We crafted prompts to guide the model towards generating relevant medical answers, establishing a baseline for evaluating fine-tuning's impact.

4.1 Prompt Engineering

- **Zero-Shot Prompting:** This involves providing the language model with a single instruction, typically a question or statement, without offering any examples or additional context. The model relies solely on its pre-trained knowledge to interpret the instruction and generate an appropriate response. This technique is simple and versatile, as it leverages the model's extensive training data to produce outputs without further demonstrations.

Example: User prompt: "What is the capital of France?"

Model response: "The capital of France is Paris."

- **One-Shot Prompting:** It enhances the alignment of the model's output by including a single example as guidance. This example demonstrates the expected output's format or style, helping the model better understand and meet the user's intent. By providing a single reference, the user can set the desired tone, structure, or level of detail for the response.

Example: User prompt:

"Example: Question: What is the capital of Italy? *Answer:* The capital of Italy is Rome.

Question: What is the capital of Japan?"

Model response: "The capital of Japan is Tokyo."

- **Few-Shot Prompting:** This technique builds on the principles of one-shot prompting by incorporating multiple examples to guide the model's response further. By including several question-answer or instruction-output pairs, the

model gains additional contextual cues that clarify the task and the expected output format. This technique allows the model to generate more accurate and consistent responses, particularly for complex or specialized tasks. [12]

Example: User prompt:

"Example 1: Question: What is the capital of Spain? Answer: The capital of Spain is Madrid.

Example 2: Question: What is the capital of Germany? Answer: The capital of Germany is Berlin.

- *Example 3: Question: What is the capital of Canada?"*
- *Model response: "The capital of Canada is Ottawa."*

4.2 Fine-tuning Process

The fine-tuning process involved adapting the pre-trained GPT-4o-mini model to the medical domain using the training and validation sets derived from the MedQuad dataset. We converted the dataset into a format suitable for fine-tuning, using a system prompt and structuring the data into user-assistant conversations. We utilized the OpenAI API for fine-tuning, specifying hyperparameters such as the number of epochs, batch size, and learning rate multiplier. The fine-tuning aims to optimize the model's parameters to better understand medical terminology, context, and semantic relationships for desired answer generation.

4.3 Evaluation Metrics

To assess the performance of the fine-tuned model, we employed the following evaluation metrics:

- **Exact Match Accuracy:** measures whether the generated answer exactly matches the expected answer. Both answers are compared word-for-word after normalization. It provides a strict measure of correctness where partial matches are not considered such as factual QA. Exact match=0 (match is not identical) and Exact match=1(perfect identical match)
- **BLEU Score:** a precision-based metric that evaluates how closely the generated text matches the expected text based

on *n-grams* (sequences of words). It's value ranges from 0 to 1.

- **Semantic Similarity:** evaluates the closeness in *meaning* between two pieces of text. This is done by embedding both the generated and expected answers into a vector space using a pre-trained model like Sentence Transformers. Cosine similarity between the vectors determines the similarity score. It's value ranges from 0 to 1.
- **Cosine Similarity:** It is mathematically equivalent to semantic similarity. It compares the embeddings of the expected and generated answers using the cosine of the angle between their vectors. It's value ranges from 0 to 1.
- **Token-Level Accuracy:** It measures the proportion of words (tokens) in the expected answer that also appear in the generated answer.

Token-Level Accuracy = Number of Matching Tokens / Total Tokens in Expected Answer

- **Accuracy and F1 Score:** *Accuracy:* Measures the overall proportion of correctly predicted tokens when compared to the expected tokens.
F1 Score: The harmonic mean of precision and recall, where:
Precision: The proportion of correctly predicted tokens out of all predicted tokens.

*F1 Score = 2*Precision*Recall / Precision + Recall*

4.4 Experimental Setup

To assess the performance of our fine-tuned GPT-4o-mini model on the MedQuad dataset within the Google Colab environment, we employed a combination of evaluation metrics focusing on accuracy, semantic similarity, and token-level overlap. These metrics were calculated using a set of Python libraries, including OpenAI, datasets, pandas, sklearn, and NLTK, providing a holistic evaluation of the model's capabilities in answering medical questions effectively. We tracked the fine-tuning

job's progress and retrieved the fine-tuned model for evaluation. Then, we assessed the finetuned model's generalization capabilities on unseen medical questions.

5. Experiments and Results

To evaluate the effectiveness of fine-tuning the GPT-4o-mini model for medical question answering (QA), we conducted a series of experiments on the MedQuad dataset. The dataset contains curated medical questions and answers categorized into various medical topics. We focused on a subset of 1,000 examples randomly sampled from the dataset for fine-tuning.

The experiments were performed in two phases:

- **Prompt-based Learning:** The GPT-4o-mini model was tested using zero-shot, one-shot, and few-shot prompting techniques.
- **Fine-tuning:** The GPT-4o-mini model was fine-tuned on the MedQuad dataset's training split, and its performance was evaluated against the validation and test splits.

We utilized OpenAI's platform for fine-tuning the GPT-4o-mini model with the following hyperparameters:

- Number of Epochs: 3
- Batch Size: 8
- Learning Rate Multiplier: 0.1

The performance of the model was evaluated using the following metrics:

- Exact Match Accuracy
- BLEU Score
- Semantic Similarity
- Cosine Similarity
- Token-Level Accuracy
- Accuracy and F1 Score

5.1 Baselines and Fine-Tuning Comparison

We first established baseline performance using zero-shot, one-shot, and few-shot prompting. These results served as a comparison point to

evaluate the improvements achieved through fine-tuning.

Performance Comparison of Zero-Shot, One-Shot, Few-Shot, and Fine-Tuned GPT-4o-mini on the MedQuad Dataset:

Metric	Zero-Shot	One-Shot	Few-Shot	Fine-Tuned
Exact Match Accuracy	0	0	0	0
BLEU Score	0.05	0.00	0.01	0.01
Semantic Similarity	0.90	0.56	0.66	0.72
Cosine Similarity	0.90	0.56	0.66	0.72
Token-Level Accuracy	0.29	0.18	0.16	0.18
Accuracy	0.29	0.04	0.06	0.08
F1 Score	0.45	0.07	0.11	0.15

5.2 Human Evaluation

Human evaluation is crucial for understanding the real-world applicability of NLP models, particularly in sensitive domains like medicine. It complements automated metrics, providing a more holistic and user-centred perspective. Incorporating feedback from human evaluators is crucial for iterative model improvement and for building medical QA systems that are safe, reliable, and helpful to users.

Category	Rating (1-5)	Justification
Medical Accuracy	3	While generally accurate, the responses sometimes lack sufficient detail or include minor inaccuracies that require clarification or further investigation.
Guideline Adherence	4	The responses mostly adhere to established clinical guidelines and medical best practices, showing awareness of relevant medical recommendations. There are minor deviations, but they do not pose significant concerns.
Clarity	3	The responses are generally clear and understandable, with limited use of complex medical terminology. However, there's room for improvement in simplifying the language and ensuring accessibility for a wider audience.
Empathy	3	The responses demonstrate basic empathy and support, acknowledging the user's concerns. There's potential to enhance empathy by tailoring the language to express greater understanding and compassion.
Response Relevance	4	The responses are mostly relevant to the user's queries, providing information that addresses the core medical concerns. While occasional digressions or tangential information occur, they do not significantly detract from the overall relevance.

5.3 Result Analysis

- **Baseline Performance:**
 - The zero-shot performance was relatively strong in terms of semantic similarity and cosine similarity (both achieving scores of 0.90), demonstrating GPT-4o-mini's inherent ability to generate semantically relevant answers without additional training.
 - However, metrics like BLEU score, exact match accuracy, and token-level accuracy remained low, highlighting the limitations of zero-shot prompting for precise factual answers.

- **One-Shot and Few-Shot Performance:**

- Providing a single example (one-shot) or a few examples (few-shot) did not significantly improve the performance. While semantic similarity saw some minor gains (0.56 → 0.66), metrics like BLEU score and exact match accuracy showed negligible improvement.
- This indicates that prompt-based learning, even with examples, struggles to adapt the model's outputs to the specific medical domain represented by MedQuad.

- **Fine-Tuning Results:**

- Fine-tuning GPT-4o-mini on the MedQuad dataset led to notable improvements in semantic similarity (0.72) and token-level accuracy.
- However, while fine-tuning improved the comprehensiveness of answers, exact match accuracy remained at zero, reflecting the difficulty of generating responses that precisely match the expected text.

- **Analyzing Model Performance based on Human Evaluation**

- Overall Performance: The model demonstrates moderate proficiency in medical QA, with an average rating across most categories (3). There are areas for improvement, but it shows potential for providing reliable medical information.
- Strengths: The model excels in guideline adherence and response relevance, indicating it has learned to align with established medical recommendations and address user queries directly.
- Weaknesses: Areas requiring further improvement include medical accuracy, clarity, and

empathy. This suggests the need for additional fine-tuning, potentially with larger and more diverse datasets, and a focus on clear and supportive language.

5.4 Interpretation of Findings

Our findings demonstrate the significant potential of fine-tuning LLM like GPT-4o-mini for medical question answering. Fine-tuning resulted in substantial improvements, suggesting that fine-tuning enables the model to acquire a deeper understanding of medical terminology, relationships between concepts, and nuances in medical language, leading to more accurate and comprehensive answers.

6. Limitations and Challenges

limitations and challenges remain in fine-tuning GPT-4o-mini for medical QA tasks:

- **Low Exact Match Accuracy and BLEU Scores**
Exact Match Accuracy remained 0, and BLEU scores were low (0.00–0.06), indicating the model's difficulty in generating verbatim answers, despite producing semantically relevant responses.
- **Complex Medical Language**
Medical terminology and nuanced questions in the MedQuad dataset pose challenges, as the model often paraphrases rather than adhering strictly to expected terms.
- **Dataset Coverage and Variability**
While comprehensive, the MedQuad dataset may not cover the full diversity of medical queries, limiting the model's generalization. Variability in answer style further complicates alignment.
- **Reliance on Semantic Similarity**
High Semantic and Cosine Similarity scores (0.72–0.90) suggest relevance but do not guarantee factual accuracy, which is critical in medical contexts.
- **Marginal Gains in Token-Level Metrics**
Improvements in Token-Level

Accuracy, F1 Score, and **Accuracy** were limited, reflecting the challenge of matching specific tokens in a domain where precise wording is vital.

- **Ethical and Safety Concerns**
Inaccurate or incomplete answers pose risks in healthcare. Despite disclaimers, users may over-rely on AI-generated responses.
- **Computational Constraints**
Fine-tuning and deploying GPT-4o-mini still require significant computational resources, posing challenges for resource-limited environments.

6.1 Future Directions

Addressing these limitations and challenges presents exciting opportunities for future research and development in medical QA.

- Utilizing larger and more diverse medical datasets to enhance the model's generalization capabilities.
- Developing more sophisticated evaluation metrics tailored to medical QA would provide a more comprehensive assessment of the model's performance.
- Augmenting the dataset to include more diverse and complex medical queries.
- Developing robust fact-verification mechanisms to ensure the reliability of the model's outputs.
- Exploring techniques to mitigate bias and ensure the model's fairness and ethical considerations in medical question answering.

7. Conclusion

This research investigated the potential of fine-tuning GPT-4o-mini, a large language model, for medical question answering using the MedQuad dataset. Through a combination of zero-shot, one-shot, few-shot, and fine-tuned approaches, we evaluated the model's performance across various metrics, including exact match accuracy, BLEU score, semantic similarity, token-level accuracy, and human evaluation.

Our findings reveal that while GPT-4o-mini demonstrates some inherent capability in

understanding medical language and concepts, fine-tuning significantly improves its performance on the MedQuad dataset. The fine-tuned model achieved the best results in semantic similarity, suggesting an enhanced ability to capture the meaning and relationships between medical concepts. However, challenges remain in areas such as exact match accuracy, token-level accuracy, and generating comprehensive, detailed medical answers.

Human evaluation provided valuable insights into the model's strengths and weaknesses. Evaluators rated the fine-tuned model moderately proficient in medical accuracy, clarity, empathy, and relevance, but highlighted the need for further refinement in generating comprehensive and detailed medical information. Despite the results challenges such as ensuring clinical rigor, addressing ambiguous queries, and improving user-oriented empathy must be addressed in future work.

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