# COMP348 — Document Processing and the Semantic Web

Week 03 Lecture 1: Introduction to Text Classification

## Diego Mollá

## COMP348 2019H1

#### Abstract

This lecture will focus on the task of text classification by using statistical classifiers. We will focus on the general workflow for applying statistical classifiers. In this lecture we will view statistical classifiers as black boxes.

## Update March 11, 2019

## Contents

1	What is Text Classification	1
	Statistical Classification with NLTK and Scikit-Learn  2.1 NLTK	
	Advice on Machine Learning 3.1 Over-fitting	11 12
	3.2 The Dev-test Set	13

# Reading

• NLTK Book Chapter 6 "Learning to Classify Text"

# Some Useful Extra Reading

• Ethem Alpaydin (2004). Introduction to Machine Learning. MIT Press.

## 1 What is Text Classification

#### Text Classification

## What is Text Classification?

Classify documents into one of a fixed predetermined set of categories.

- The number of categories is predetermined.
- The actual categories is predetermined.

## Examples

- Spam detection.
- Email filtering.
- Classification of text into genres.
- Classification of names by gender.
- Classification of questions.

## Example: Spam Filtering

Distinguish this

Date: Mon, 24 Mar 2008 From: XXX YYY <xxx@yahoo.com> Subj: Re: Fwd: MSc To: Mark Dras <madras@ics.mq.edu.au>

Hi, Thanks for that. It would fit me very well to start 2009, its actually much better for me and I'm planning to finish the project in one year (8 credit points).

from this

Date: Mon, 24 Mar 2008 From: XXX YYY <xxx@yahoo.co.in> Subj: HELLO To: madras@ics.mq.edu.au

HELLO, MY NAME IS STEPHINE IN SEARCH OF A MAN WHO UNDERSTANDS THE MEANING OF LOVE AS TRUST AND FAITH IN EACH OTHER RATHER THAN ONE WHO SEES LOVE AS THE ONLY WAY OF FUN ...

## Classification Methods

#### Manual

- Web portals.
- Wikipedia.

#### Automatic

#### Hand coded rules

- e.g. 'Viagra' == SPAM.
- e.g. email filter rules.
- Fragile, breaks on new data.

#### Supervised learning

- $\bullet\,$  Use an annotated corpus.
- Apply statistical methods.
- Greater flexibility.

### Supervised Learning

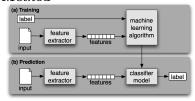
#### Given

Training data annotated with class information.

#### Goal

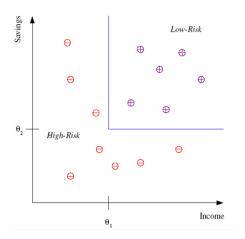
Build a *model* which will allow classification of new data.

#### Method



- 1. Feature extraction: Convert samples into vectors.
- 2. Training: Automatically learn a model.
- 3. Classification: Apply the model on new data.

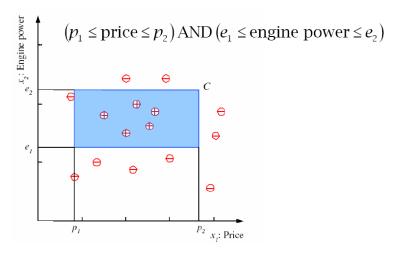
## Supervised Learning Example: Bank Customers



### (from Alpaydin (2004))

This is an example of a training dataset where each circle corresponds to one data instance with input values in the corresponding axes and its sign indicates the class. For simplicity, only two customer attributes, income and savings, are taken as input and the two classes are low-risk ('+') and high-risk ('-'). An example model that separates the two types of examples is also shown. The model has two parameters,  $\theta_1$  and  $\theta_2$ , which need to be set. These parameters are either set manually by observing the training data, or automatically by training the model using supervised machine learning. Image from: E. Alpaydin. 2004. Introduction to Machine Learning. ©The MIT Press.

Supervised Learning Example: Family Cars

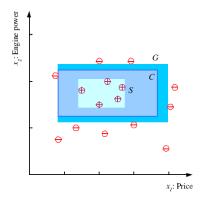


(from Alpaydin (2004))

Another example where now the model has four parameters. The class of family car is a rectangle in the price-engine power space. From: E. Alpaydin. 2004. Introduction to Machine Learning. ©The MIT Press.

## Hypothesis Class

- Choice in generality of hypothesis
  - -S = Most specific hypothesis: tightest bound
  - -G = Most general hypothesis: loosest bound



(from Alpaydin (2004))

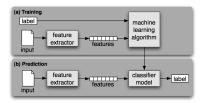
Given the training data, S is the most specific hypothesis that correctly classifies all training data, and G is the most general hypothesis that correctly classifies all training data. In general, the safest hypothesis will be half way between S and G. In this example, C is the actual class. Image from: E. Alpaydin. 2004. Introduction to Machine Learning. ©The MIT Press.

## 2 Statistical Classification with NLTK and Scikit-Learn

## 2.1 NLTK

**NLTK Features** 

- Statistical classifiers are not able to make sense of text.
- We need to feed them with our interpretation of the text.
- NLTK classifiers expect a dictionary of features and values.



Example of a Simple Feature Extractor

```
def gender_features(word):
    return {'last_letter': word[-1]}
```

## **Example: Gender Classification**

```
>>> import nltk
>>> from nltk.corpus import names
>>> m = names.words('male.txt')
>>> len (m)
2943
>>> f = names.words('female.txt')
>>> len(f)
5001
>>> import random
>>> \mathrm{random.seed}\,(1234) # Fixed random seed to facilitate replicability
>>>  names = ([(name, 'male') for name in m] +
               [(name, 'female') for name in f])
>>> random.shuffle(names)
>>> def gender_features (word):
   return \{ \text{'last\_letter': word}[-1] \}
>>> featuresets = [(gender_features(n), g) for n, g in names]
>>> train_set, test_set = featuresets [500:], featuresets [:500]
>>> classifier = nltk.NaiveBayesClassifier.train(train_set)
>>> classifier.classify(gender_features('Neo'))
'male'
>>> classifier.classify(gender_features('Trinity'))
>>> nltk.classify.accuracy(classifier, test_set)
0.776
>>>
```

Note that the classifier is fed with the gender features and not with the actual names.

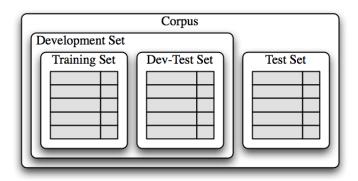
### The Development Set

#### Important

Always test your system with data that has not been used for development (Why ...?)

#### Development and Test Sets

- Put aside a test set and don't even look at its contents.
- Use the remaining data as a development set.
  - Separate the development set into training and dev-test sets.
  - Use the training set to train the statistical classifiers.
  - Use the dev-test set to fine-tune the classifiers and do error analysis.



## Error Analysis in our Gender Classifier

```
>>> train_names = names[1500:]
>>> devtest_names = names[500:1500]
>>> test_names = names[:500]
>>> train_set = [(gender_features(n), g) for n, g in train_names]
>>> devtest_set = [(gender_features(n), g) for n, g in devtest_names]
>>> test_set = [(gender_features(n), g) for n, g in test_names]
>>> classifier = nltk.NaiveBayesClassifier.train(train_set)
>>> nltk.classify.accuracy(classifier, devtest_set)
0.752
>>> errors = []
>>> for name, tag in devtest_names:
        guess = classifier.classify(gender_features(name))
        if guess != tag:
            errors.append((tag, guess, name))
>>> len(errors)
248
>>> for (tag, guess, name) in sorted(errors):
       print ("correct=%-8s_guess=%-8s_name=%-30s" % (tag, guess, name))
```

## A Revised Gender Classifier

```
>>> nltk.classify.accuracy(classifier, devtest_set2)
0.77
```

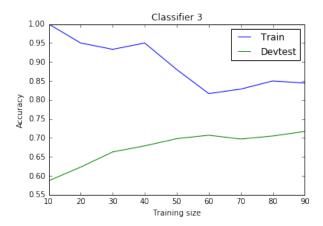
#### Beware of Over-fitting

If there are many features on a small corpus the system may over-fit.

```
>>> def gender_features3(name):
       features = \{\}
       features ['firstletter'] = name [0].lower()
       features ['lastletter'] = name[-1]
       for letter in 'abcdefghijklmnopqrstuvwxyz':
          features['count(%s)' % letter] = name.lower().count(letter)
          features ['has(%s)', % letter] = (letter in name.lower())
      return features
>>> gender_features3 ('John')
\{ \text{`count}(u) \text{': } 0, \text{`has}(d) \text{': False}, \text{`count}(b) \text{': } 0, \text{`count}(w) \text{': } 0, \ldots \}
>>> train_set3 = [(gender_features3(n), g) for n, g in train_names]
>>> devtest_set3 = [(gender_features3(n), g) for n, g in devtest_names]
>>> classifier = nltk. NaiveBayesClassifier.train(train_set3[:50])
>>> nltk.classify.accuracy(classifier, devtest_set3)
0.698
>>> classifier2b = nltk.NaiveBayesClassifier.train(train_set2[:50])
>>> nltk.classify.accuracy(classifier2b, devtest_set2)
0.7
```

Some types of classifiers are more sensitive to over-fitting than others.

#### **Identifying Over-fitting**



We can observe over-fitting when the evaluation on the training set is much better than that on the test set. Over-fitting is generally lesser as we increase the size of the training set.

## 2.2 Scikit-Learn

Text Classification in Scikit-Learn

- Scikit-learn includes a large number of statistical classifiers.
- All of the classifiers have a common interface.
- The features of a document set are represented as a matrix.
  - Each row represents a document.
  - Each column represents a feature.
- Scikit-learn provides some useful feature extractors for text:
  - 1. CountVectorizer returns a (sparse) matrix of word counts.
  - 2. TfidfVectorizer returns a (sparse) matrix of tf.idf values.

#### Gender Classifier in Scikit-Learn - Take 1

```
>>> from sklearn.naive_bayes import MultinomialNB
>>> def gender_features(word):
    "Return_the_ASCII_value_of_the_last_two_characters"
    return [ord(word[-2]), ord(word[-1])]
>>> featuresets = [(gender_features(n), g) for n, g in names]
>>> train_set, test_set = featuresets[500:], featuresets[:500]
>>> train_X, train_y = zip(*train_set)
>>> classifier = MultinomialNB()
>>> classifier.fit(train_X, train_y)
>>> test_X, test_y = zip(*test_set)
>>> classifier.predict(test_X[:5])
array(['female', 'female', 'male', 'female', 'female'],
    dtype='|S6')
```

In this code, the function "gender\_features" returns a list with the ASCII values of the last two characters of the word. This is so because the matrix can only have numerical values.

We also see Python's way to unpack a list. The variable "train\_set" is a list where each element is a pair (vector, outcome). We want to unpack the list into two lists: one containing all the vectors, and the other containing all the outcomes. The instruction:

```
train_X, train_y = zip(*train_set)
```

is equivalent to this sequence of instructions:

That is, assign to "train\_X" the list of all training vectors, and assign to "train\_y" the list of all target outcomes. The "\*" in the instruction is important.

The complete code of a working program is:

```
from nltk.corpus import names
from sklearn.naive_bayes import MultinomialNB

def gender_features1(word):
    return [ord(word[-1])]

def gender_features2(word):
```

```
return [\operatorname{ord}(\operatorname{word}[-1]), \operatorname{ord}(\operatorname{word}[-2])]
def gender_features3 (name):
    features = []
    features.append(ord(name[0].lower()))
    features.append(ord(name[-1]))
    for letter in 'abcdefghijklmnopgrstuvwxyz':
        features.append(name.lower().count(letter))
        features.append(int(letter in name.lower()))
    return features
def accuracy(classifier, test_X, test_y):
    "Return_the_classifier_accuracy"
    results = classifier.predict(test_X)
    correct = results [results == test_y] # returns the list of results that
                                            # are correctly predicted
    return float (len(correct))/len(test_y)
def demo(data, featurefunction):
    featuresets = [(featurefunction(n),g) for (n,g) in data]
    train_set, test_set = featuresets [500:], featuresets [:500]
    train_X, train_y = zip(*train_set)
    test_X, test_y = zip(*test_set)
    classifier = MultinomialNB()
    classifier.fit(train_X, train_y)
    print "Classification_of_Neo:", \
        classifier.predict([featurefunction('Neo')])[0]
    print "Classification_of_Trinity:", \
        classifier.predict([featurefunction('Trinity')])[0]
    print "Classifier_accuracy:", accuracy(classifier,test_X,test_y)
if = name = "= main = ":
    m = names.words('male.txt')
    print "There_are", len(m), "_samples_of_male_names"
    f = names.words('female.txt')
    print "There_are", len(f), "_samples_of_female_names"
    import random
    names = ([(name, 'male') for name in m] +
              [(name, 'female') for name in f])
    random. shuffle (names)
    print "Classifier_1:"
    demo(names, gender_features1)
    print
    print "Classifier_2:"
    demo(names, gender_features2)
    print
```

```
print "Classifier_3:"
demo(names, gender_features3)
```

#### Gender Classification - Take 2

• In the past slide we have used this code to encode the last two characters of a name:

```
def gender_features(word):

"Return_the_ASCII_value_of_the_last_two_characters"

return [ord(word[-2]), ord(word[-1])]
```

- This code is not entirely correct since it is representing characters as numbers.
- In general, non-numerical information is best represented using one-hot encoding.
- sklearn provides the following functions to produce one-hot-encoding vectors:
  - preprocessing.OneHotEncoding: from integers to one-hot vectors.
  - preprocessing.LabelBinarizer: from labels to one-hot vectors.

#### One-hot Encoding

- Suppose you want to encode five labels: 'a', 'b', 'c', 'd', 'e'.
- Each label represents one element in the one-hot vector.
- Thus:
  - 'a' is represented as (1, 0, 0, 0, 0).
  - 'b' is represented as (0, 1, 0, 0, 0).
  - and so on.
- This is also called binarization or categorical encoding.

#### One-hot Encoding for Gender Classification

```
def one_hot_character(c):
    alphabet = 'abcdefghijklmnopqrstuvwxyz'
    result = [0]*(len(alphabet)+1)
    i = alphabet.find(c.lower())
    if i >= 0:
        result[i] = 1
    else:
        result[len(alphabet)] = 1 # out of the alphabet
    return result

def gender_features(word):
    last = one_hot_character(word[-1])
    secondlast = one_hot_character(word[-2])
    return secondlast + last
```

## 3 Advice on Machine Learning

## Possible Problems with Machine Learning

- ML methods are typically seen as black boxes.
- Some methods are better than others for specific tasks but people tend to just try several and choose the one with best results.

## Possible problems/mistakes you might face

- 1. Train and test are the same dataset (don't do this!).
- 2. The results on the test set are much worse than on the dev-test set.
- 3. The results of both the test set and the training set are bad.
- 4. The train/test partition is not random.
- 5. The results on the test set are good but then the results on your real application problem are bad.

### Partition into Training and Testing Set

What's wrong with this partition?

### Advice

- 1. Make sure that the train and test sets have no bias.
- 2. Make sure that the train ant test sets are representative of your problem.

## Randomised Partition

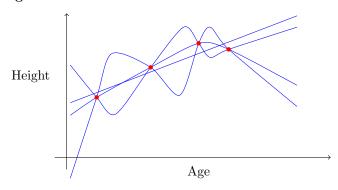
A better partition

When you create a random partition it is useful that different runs of the same code generates the same partitions. For this reason, we set a fixed random seed. The choice of number does not matter (1234 in our case), as long as it is the same seed number in each run.

Unfortunately the random seeds do not guarantee the same generation of random numbers in different machines because the random generation algorithm is implementation-specific.

## 3.1 Over-fitting

## Why is machine learning hard?

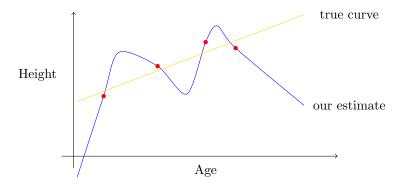


- There are an infinite number of curves that fit the data
  - even more if we don't require the curves to exactly fit (e.g., if we assume there's noise in our data).
- In general, more data would help us identify the correct curve better.

### The "no free lunch theorem"

- The "no free lunch theorem" says there is no single best way to generalise that will be correct in all cases.
  - ⇒ a machine learning algorithm that does well on some problems will do badly on others.
  - ⇒ balancing the trade-off between the fit to data and model complexity is a central theme in machine learning.
- Even so, in practice there are machine learning algorithms that do well on broad classes of problems.
- But it's important to understand the problem you are trying to solve as well as possible.

#### Over-fitting the Training Data



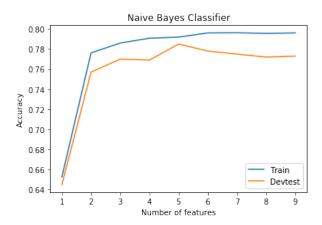
- Over-fitting occurs when an algorithm learns a function that is fitting noise in the data.
- Diagnostic of over-fitting: performance on training data is much higher than performance on dev or test data.

#### 3.2 The Dev-test Set

## Fine-tuning the System

- Many ML algorithms have parameters that adjust the tendency to learn from the data.
- A reasonable approach to find the best parameters is to try many options and select the best one.
- For example, we may want to determine the optimal number of features in our classifier.

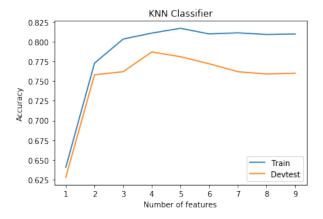
## Example of the Impact of Features with the Names Corpus



See related notebook for the code.

This plot shows the evaluation results of the training and dev-test sets as we change the number of characters to consider as features to represent the name (from 1 to 10 characters). We observe that the training set improves as we increase the number of characters. This is expected since we have more information. But overfitting increases slightly, and the results of the devtest set deteriorate when we use more than 5 characters. We should then select 5 characters as the optimal set of features.

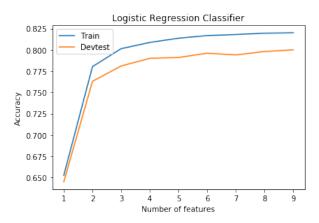
## Example of the Impact of Features with the Names Corpus



See related notebook for the code.

It seems that the optimal number of characters is 4 for KNN. This shows that different machine learning mechanisms may behave differently. So you should always include a fine-tuning stage when you change your machine learning method.

#### Example of the Impact of Features with the Names Corpus

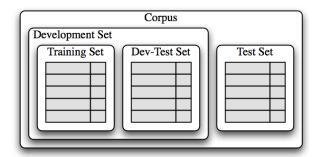


See related notebook for the code.

Yet the results are different for logistic regression, and it seems we have not reached the optimal number of features, and we probably should add more characters as features. We also see that logistic regression does better than the other two methods. This is as expected. Logistic regression often performs better than Naive Bayes, and in this case it also outperforms KNN.

#### Introducing the Dev-test Set

- You need to use data that is not in the training set nor in the test set to fine-tune the system.
- It is therefore advisable to have three partitions.
- The test set is used only for the final test, not for fine-tuning parameters.



## Take-home Messages

- 1. Explain and demonstrate the need for separate training, dev-test, and test set.
- 2. Implement feature extractors for statistical classifiers in NLTK and Scikit-Learn.
- 3. Use NLTK's and Scikit-Learn's statistical classifiers.
- 4. Detect over-fitting.

## What's Next

## Week 4

• Deep Learning.

# Reading

 $\bullet$  Deep Learning book chapters 2 and 3.