

Southington, US  
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# AIDEN CHUBET

NETWORK/CLOUD ADMINISTRATOR

## PROFESSIONAL SUMMARY

Network/Cloud Administrator with 7+ years in IT, excelling in designing custom network solutions and automating systems. Proven track record in leading large-scale software deployments and cloud migrations, enhancing productivity and security. Passionate about integrating cutting-edge technologies to drive operational efficiency and innovation.

## EMPLOYMENT HISTORY

SEP 2022 - PRESENT

### Network/Cloud Administrator, Community Mental Health Affiliates, New Britain, CT

- Migrated Community Mental Health Affiliates to Cisco WebEx from CUCM, optimizing call center operations.
- Upgrade office software to Office 365, enhancing productivity and collaboration.
- Configure Single Sign-On and User Provisioning for multiple applications, streamlining user access and security.
- Develop PowerShell scripts for system automation, improving efficiency and reducing manual tasks.
- Designs and implements custom network solutions, addressing unique business requirements and improving overall system performance.
- Monitors and maintains cloud infrastructure, meticulously ensuring optimal performance and reliability across all services.
- Streamline data accessibility by migrating on-prem file servers to SharePoint Online, Teams, and OneDrive.
- Facilitates seamless integration of new technologies, ensuring minimal disruption and maximizing operational efficiency for all departments.
- Leads critical cloud migration projects, ensuring robust data security and enhanced accessibility, resulting in a 30% increase in system reliability.
- Optimizes network performance through strategic upgrades and proactive monitoring, achieving a 40% reduction in downtime and enhancing user experience.

MAR 2022 - SEP 2022

### Escalation Technician III, Compass MSP, West Hartford, CT

- Managed daily tasks for over 300 companies, ensuring network efficiency across On-Premise, Azure, AWS, and GCP.
- Resolved complex network/software issues as a Third Tier Escalation technician through critical thinking and research.
- Created and terminated user accounts, managed group policies, and performed software installations.
- Conducted weekly on-site visits to a Secret facility, handling compliance audits, security verification, and Linux VM creation.
- Consulted with end users to identify root causes, maintaining high customer satisfaction and quality assurance.
- Collaborated with cross-functional teams to enhance system efficiency, ensuring seamless user experience across diverse network environments.
- Successfully managed high-priority escalations, resolving critical issues for over 300 companies, significantly improving customer satisfaction.
- Conducted comprehensive audits and compliance checks at a secure facility, ensuring all operations met stringent security standards.
- Proactively engaged with end users to identify and resolve complex software and network issues, enhancing overall operational efficiency.

JUL 2021 - MAR 2022

### Personal Trainer, Commence Fitness, Southington, CT

- Built client trust to set and achieve fitness goals, resulting in significant progress for clients.
- Developed personalized fitness and meal plans, leading to measurable improvements in client health.
- Studied diverse programs to enhance client wellness and fitness education.
- Worked closely with clients to set realistic goals and milestones, enhancing their commitment and success rates.
- Implemented targeted fitness strategies that led to measurable improvements in client health metrics.

MAY 2017 - MAY 2021

Information Systems Technician, United States Navy, USN

- Provisioned Windows/Linux workstations, created user accounts/groups, ensuring seamless operations.
- Managed distros/security groups, created VMs, enhancing system efficiency and security.
- Maintained Top Secret, Secret, Confidential, and Unclassified networks, ensuring data integrity.
- Implemented Group Policy and SQL databases, improving network management and database performance.
- Conducted monthly network reboots, bare-metal restores, enhancing disaster recovery readiness.
- Identified and resolved fiber connectivity issues, ensuring robust network performance.
- Led the deployment of network security protocols, reducing unauthorized access incidents by 30%.
- Analyzed system performance metrics, identifying bottlenecks and implementing solutions to boost efficiency by 15%.
- Executed critical system updates and patches, ensuring compliance with security standards and minimizing vulnerabilities.
- Documented and updated IT procedures, enhancing protocol clarity and reducing error rates in system operations.

EDUCATION

AUG 2012 - JUN 2016

High School Diploma, Southington High School

COURSES

Azure Associate (AZ-104) at Microsoft

Azure Fundamentals (AZ-900) at Microsoft

SKILLS

Motivated	Adaptable
Detail-Oriented	Time-Management
Active Directory	Group Policy
Disaster Recovery	DNS/DHCP
PowerShell	Putty
Python	Virtualization
Automation	Troubleshooting/Debugging
Windows	MacOS
Linux	Azure
AWS	GCP
Security	Firewalls
Compliance	VLAN Configuration
Monitoring	Network Traffic Analysis
Resource Optimization	Cloud Migration
System Integration	

**LINKS**

[GitHub](#)