# **Bob John**

age: 19

residence: Detroit, Michigan education: Freshman in college

occupation: No job marital status: Single



"Life is like a jar of peppers. What you do today can burn your butt tomorrow".

Likes to study, workout, and hang out with friends.

# INTERNET SOFTWARE MOBILE APPS SOCIAL NETWORK

### **Criteria For Success:**

We need our app or website to be intuitive and easy to navigate.

# **Needs**

 Downloadable app or useable website where he can get his classes from.

# **Values**

- Values time and efficiency
- Values reliability

# **Wants**

- Intuitive design so someone with low technology comfort can still use.
- Classmate pairing so he can join classes with his friends.

### **Fears**

- Fears that he will fail college and disappoint his family
- · Fears losing all his friends