

# User Stories

## Bus Passenger (Danielle)

Passenger: Find a bus station. (fill out the form)

☒ Current location  
 From   
 To   
 When   
 Leave after  
 :   
☐ Use previous preferences

If new user

System: display ~~the~~ preferences form for passenger to ~~select~~ select.

Vehicle preferences:  
☐ Low-floor bus  
☐ double-decker  
☐ bendy  
☐ standard bus  
 :

Passenger ~~to~~ select the preferences.

System: display a list of recommended bus route.

bus route	Walk	full	clean	Waiting time	"Walk" is currently selected the bus route recommendation is ordered by the least walking.
<u>413</u>	500 m	90%	80%	10 minutes	
<u>428</u>	590 m	50%	90%	7 minutes	

click  
Link to see  
Map



## Bus Passenger (Marco)

Passenger to do a survey for on-board experience.

- Passenger clicks on "on-board experience" button on the Home page.
- System displays a form for passenger to indicate the issue, bus route and time.
- Passenger fills out the form.

Bus service ID	<input type="text" value="412"/>
Time of Issue	<input type="text" value="14:30"/>
Type of Issue	<div>Cleanliness ▼ full safety</div>
<input type="button" value="OK"/>	

- System displays a survey form based on the passenger's indication.  
(Assume the passenger selected "Cleanliness")

Type of dirtiness	<input type="text" value="Liquid"/>
where	<input type="text" value="Seat"/>
Location in the bus	<div>front door A B C D back door E F G H</div>
How often	<input type="text" value="rarely"/> or <input type="text" value="once a week"/>
<input type="button" value="OK"/>	

- Passenger fills out the form.
- System stores information to the database