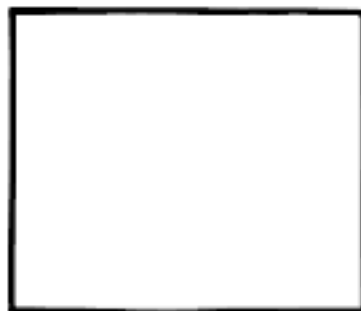
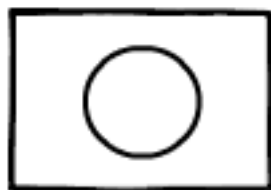


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Hi Aili

What is/are your preferred vehicle type(s)?

- ☐ Low-floor bus
- ☐ Double decker bus
- ☐ Bendy bus
- ☐ Standard bus
- ☐ Air-conditioned bus

OK

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Please select a service number:

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[1 Moore Park to Central Station](#)

[1 Central Station to Moore Park](#)

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[4 Maroubra to Sydney Olympic Park](#)

[50 Woy Woy&Umina via Ocean Beach Rd](#)

[51 Oak Flats to Wollongong via Warrawong](#)

[64 Woy Woy to Gosford via Empire Bay](#)

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Hi Aili

Please choose the incident type(s) from the following:

- ☐ Traffic incident
- ☐ Sick passenger
- ☐ Anti-social behaviour amongst passengers
- ☐ Lost item

Other:

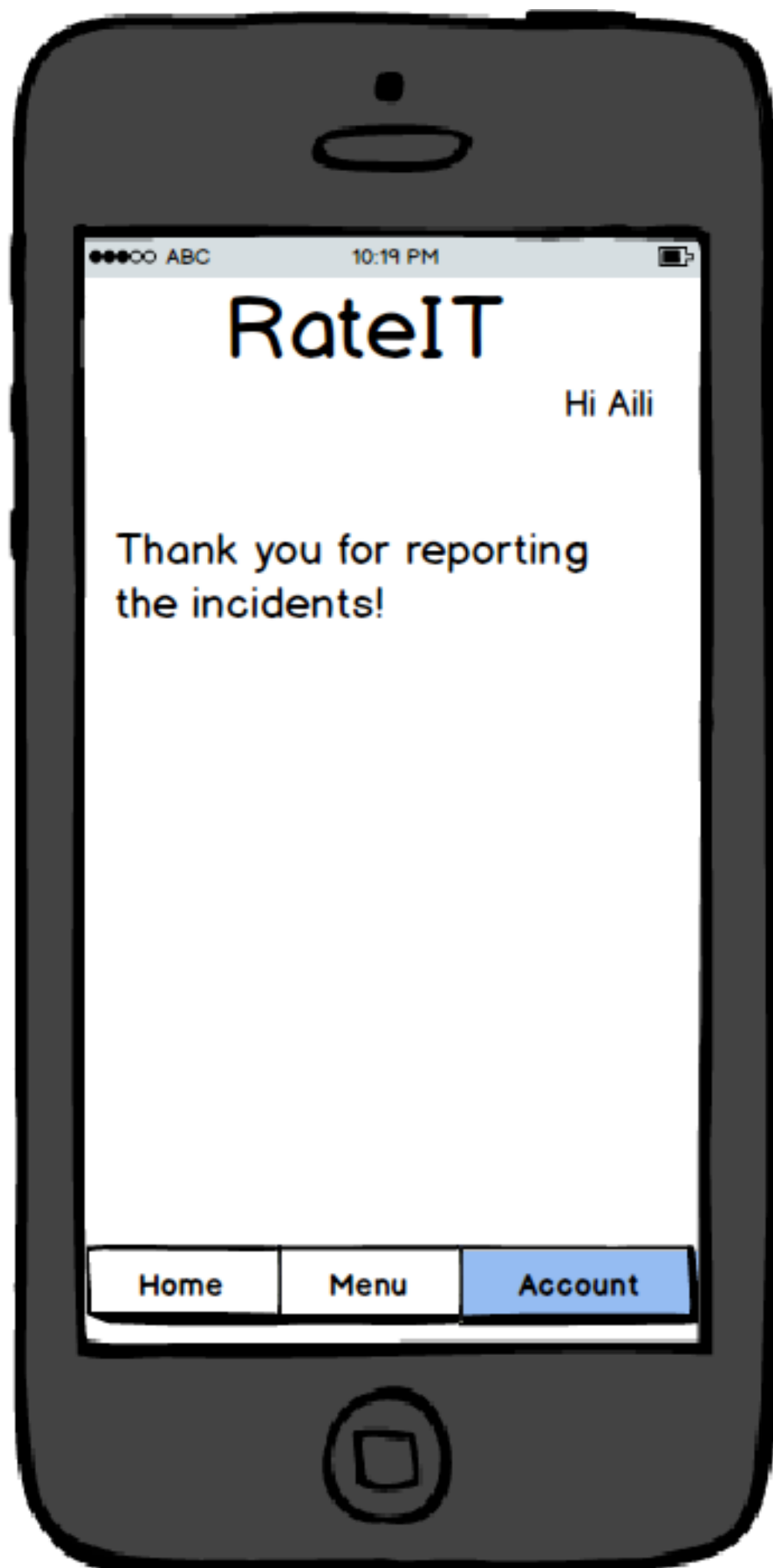
Submit

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Hi Aili

Service number:

1 Austinmer to Wollongong

Vehicle type:

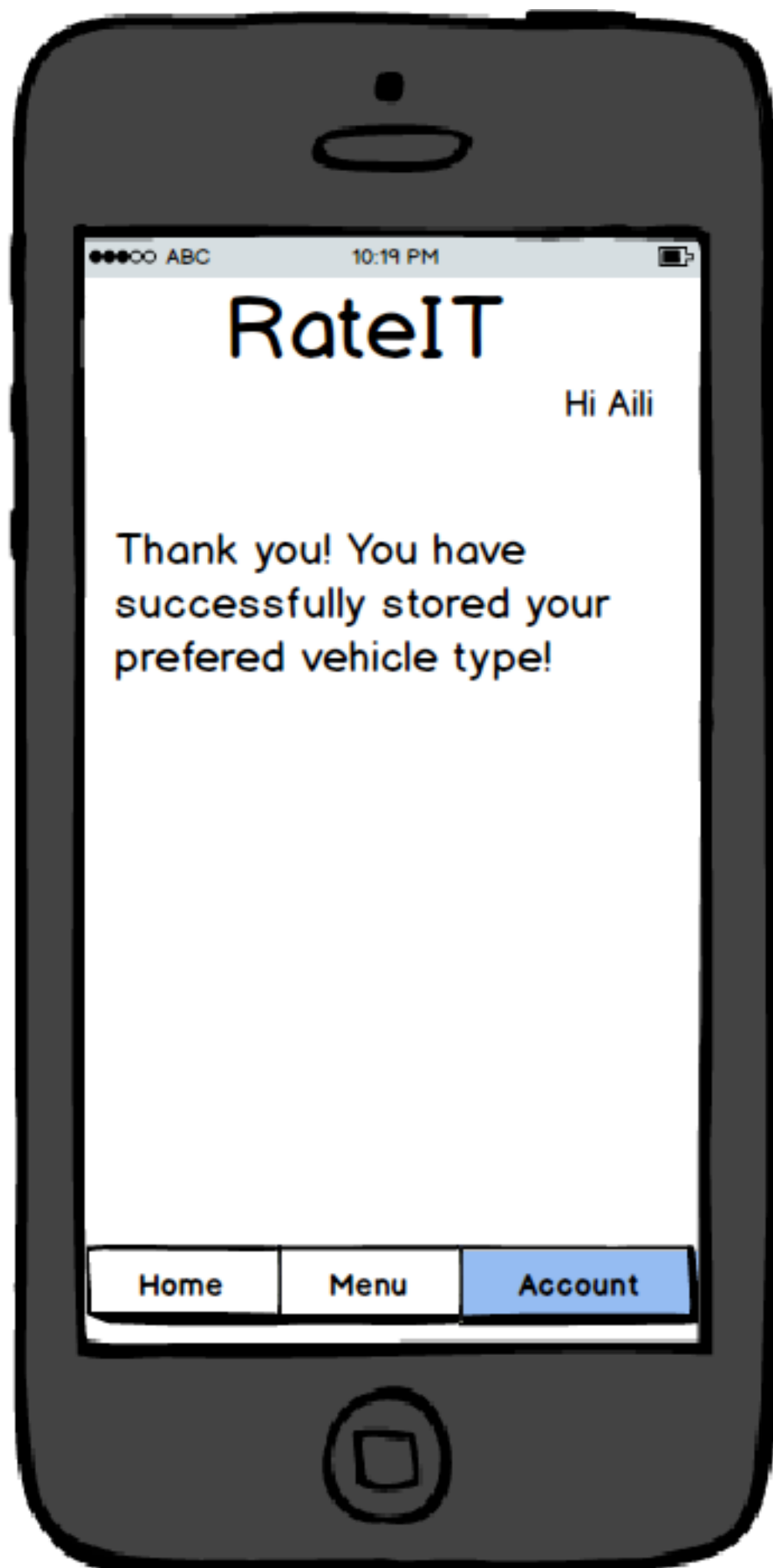
- Low-floor bus
- Double-decker
- Air-conditioned

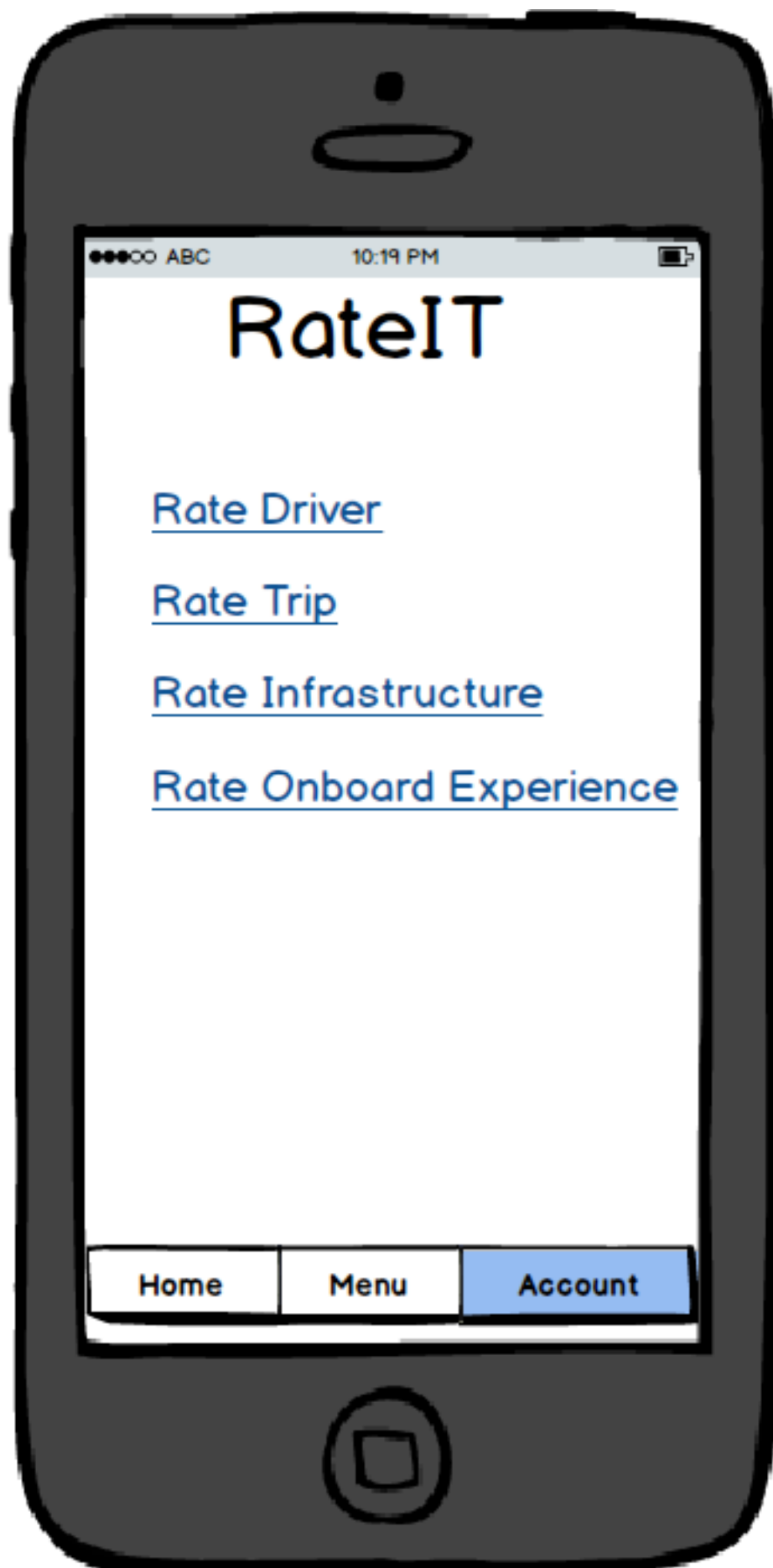
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RateIT

Please select a service number you would like to check:

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[1 Moore Park to Central Station](#)

[1 Central Station to Moore Park](#)

[4 Bulli to Wollongong via East Woonona](#)

[4 Maroubra to Sydney Olympic Park](#)

[50 Woy Woy&Umina via Ocean Beach Rd](#)

[51 Oak Flats to Wollongong via Warrawong](#)

[64 Woy Woy to Gosford via Empire Bay](#)

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RateIT

You have selected the service: 1
Austimer to Wollongong. Please
wait...

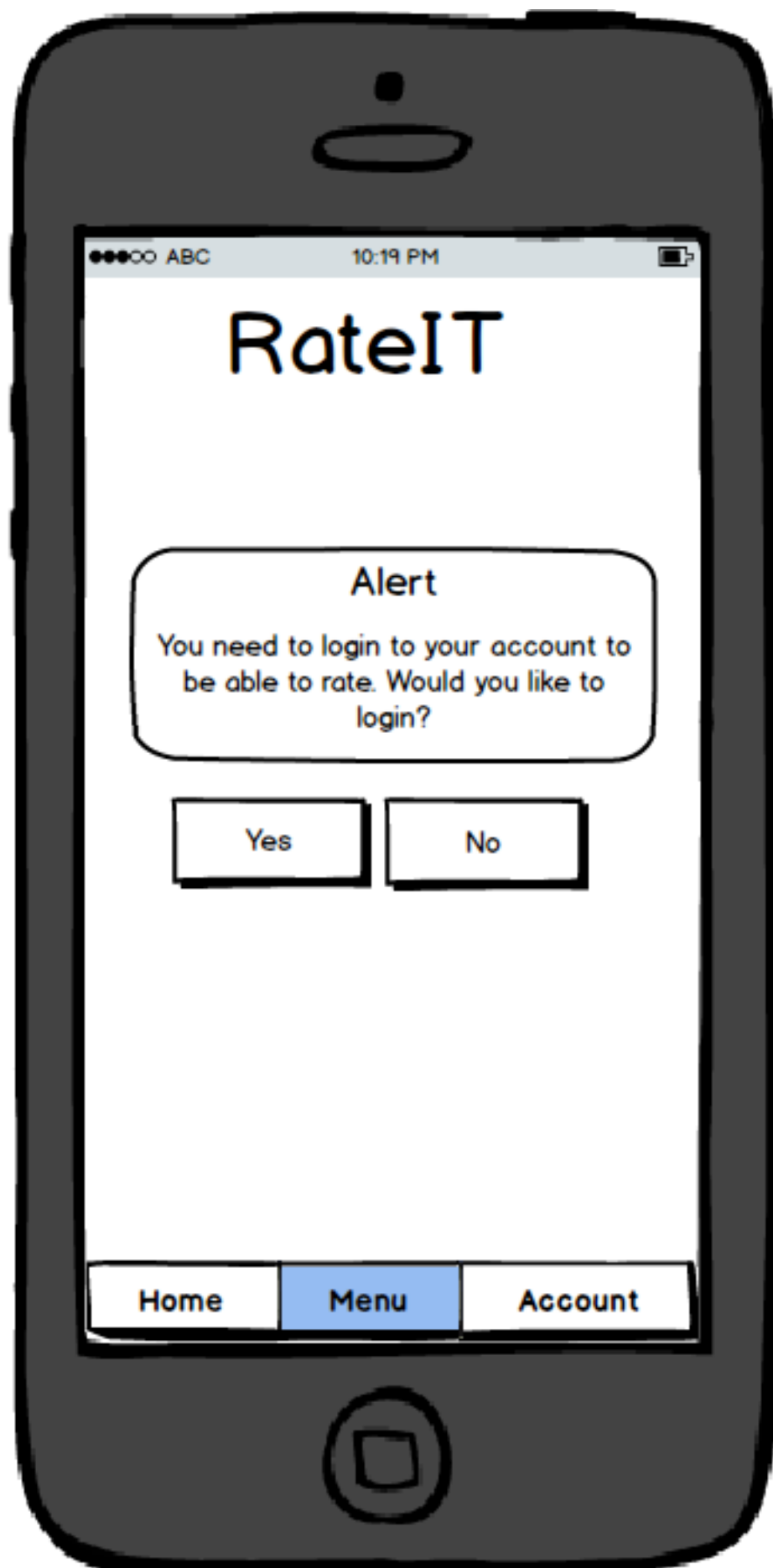
Service Quality Score is: 95%

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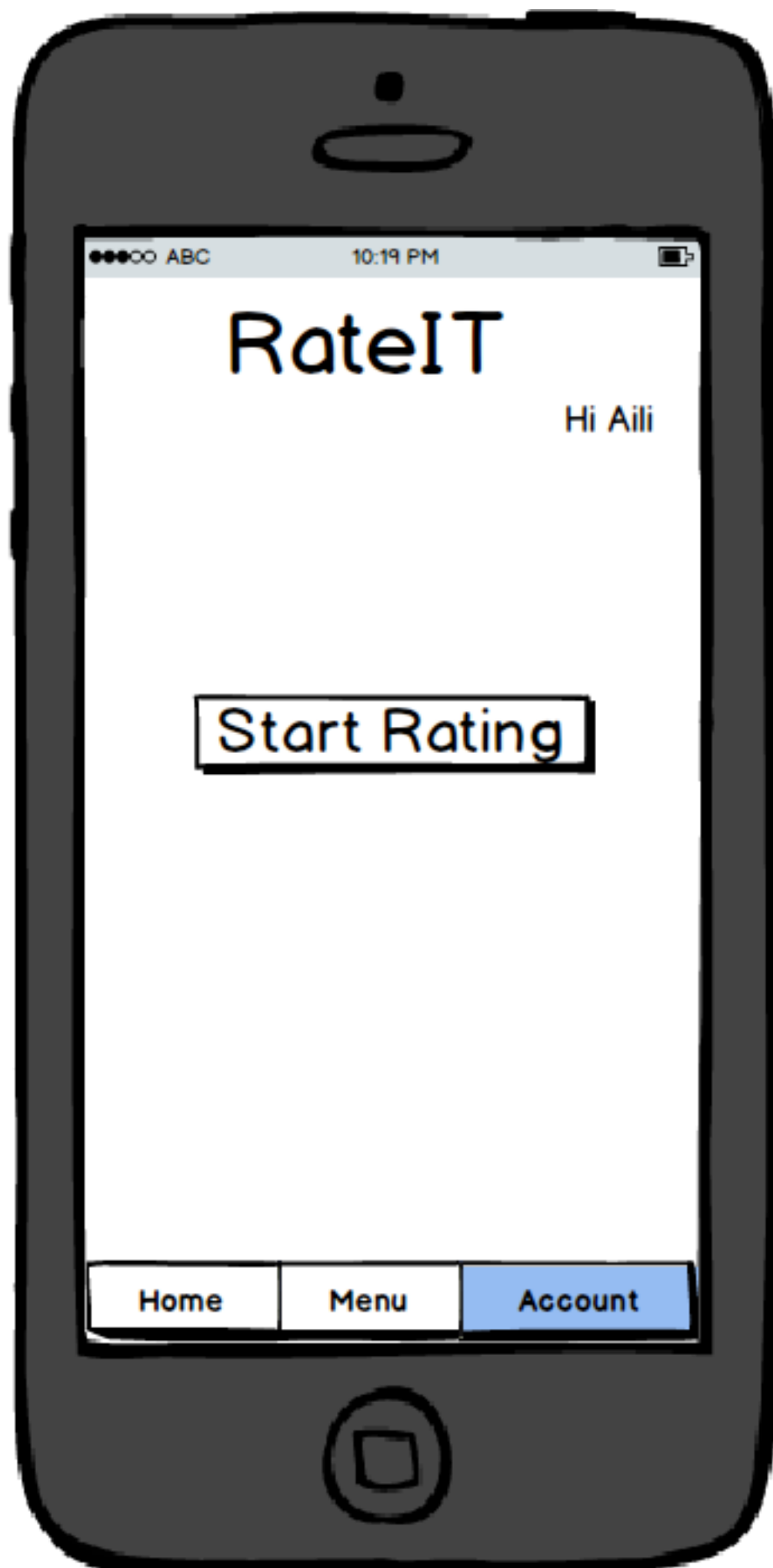
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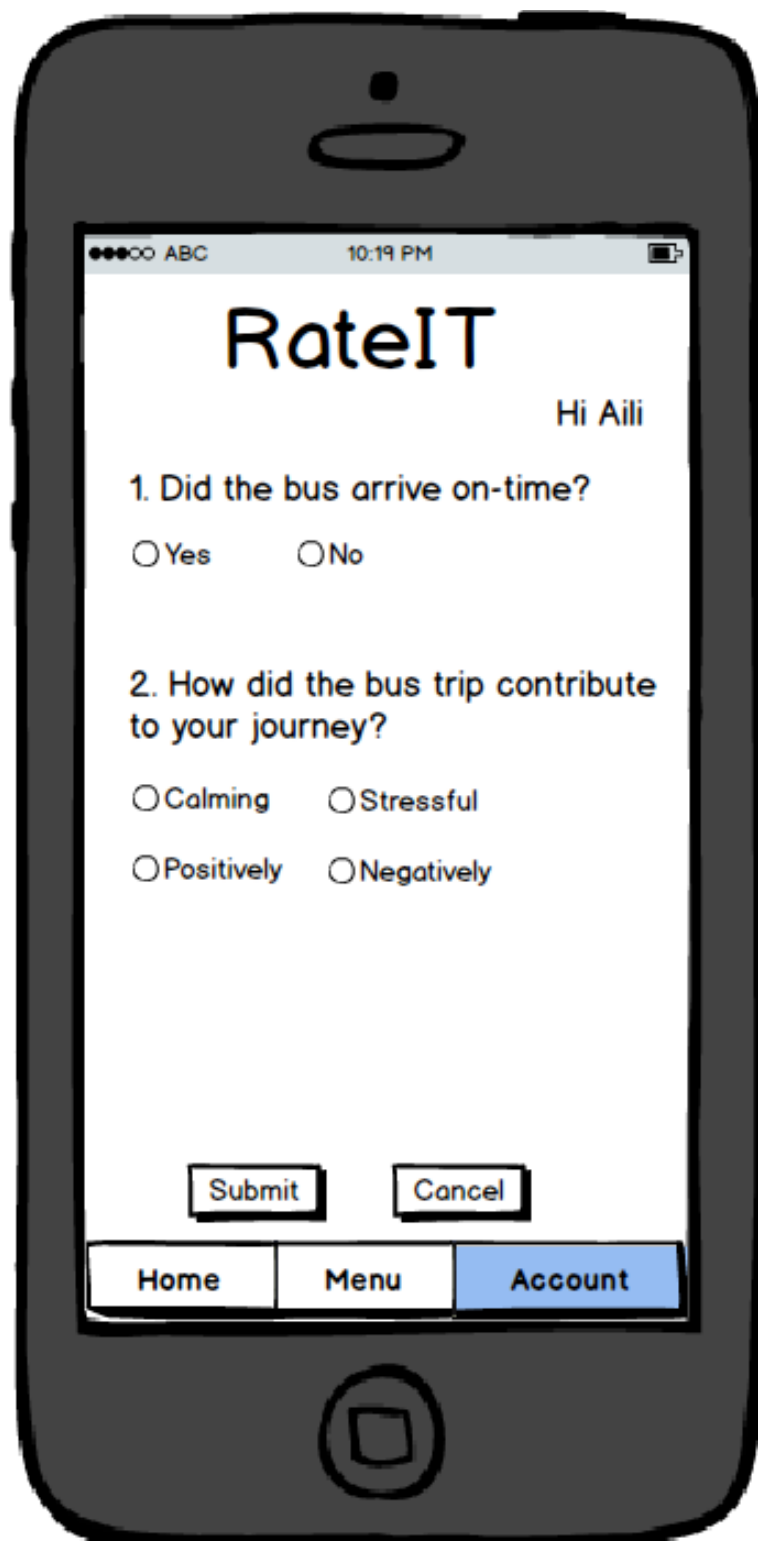
Hi Aili

Start Rating

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RateIT

Hi Aili

1. Did the bus arrive on-time?

☐ Yes ☐ No

2. How did the bus trip contribute to your journey?

☐ Calming ☐ Stressful

☐ Positively ☐ Negatively

2. How full the bus is?

☐ Totally full ☐ Half full ☐ Empty

3. Is the bus clean?

☐ Yes ☐ No

4. Does the bus driver communicate well?

☐ Yes ☐ No

5. Please rate a score for infrastructure.

☐ 100% ☐ less than 75 ☐ less than 50

Submit

Cancel

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RateIT

Hi Aili

1. How was the driving quality?

☐ Rough ☐ Smooth

2. How was the bus driver's communicating skills? Please give a score.

☐ 100% ☐ Less than 75

☐ Less than 65 ☐ Less than 50

Submit

Cancel

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RateIT

Hi Aili

1. How full was the bus?

☐ Totally full ☐ Totally empty

☐ Neutral

2. Did you stand or sit?

☐ Stand ☐ Sit

3. Did you feel safe boarding the bus?

☐ Yes ☐ No

4. How clean was the bus?

☐ Very clean ☐ Very dirty

☐ Neutral

Submit

Cancel

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RateIT

Hi Aili

1. How many available seats are there when you got on the bus?

- ☐ More than half ☐ Less than half
☐ No available seats at all

2. Was there an appropriate signage?

- ☐ Yes ☐ No

3. How clean was the bus?

- ☐ Extreely clean ☐ Not clean not dirty
☐ Very dirty

4. What are the other issues you would like to make a comment on?

Submit

Cancel

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