

# Important Interactions for Transport Customer App

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1. Create an account.
2. Sign in.
3. Rate Trip (did you arrive at your destination on time? etc - menu item)
4. Rate On-board experience (how full bus is, cleanliness etc - menu item)
5. Rate Driver (menu item)
6. Rate Infrastructure (eg. bus stop - menu item)
7. Pushed content (news feed like, this is area where live questions can be asked etc)
8. Log presence on bus (check in - menu item but will very likely change)
9. Log bus wait time (menu item but will very likely change)
10. Alert Incident (menu item)
11. Check service quality score - (menu item)
12. Passengers can store their bus preferences (this is linked to their account)
13. Passengers can check vehicle type (menu item)
14. Find a bus station