

User Stories – Bus operator (1)

1.1

As a bus operator,

I want to send a survey to the customers, who are impacted by the train delay,
So that I can get an estimation of their arrive time.

(Organize the bus service for those customers. indicate an estimation of arrival time for them.)

Acceptance tests:

Given	When	Then
The operator is on the “Train Delay Survey” page	The operator chooses a bus service number.	Rate IT system displays a list of app users (passengers) who are waiting for this service. (These users have previously indicated through Rate IT that they would like to receive updates)
The operator is on the “Train Delay Survey” page	The operator selects “to all listed users” (or to some of the users by selecting).	Rate IT system highlights selected users.
The operator is on the “Train Delay Survey” page	The operator clicks on the “post” button.	Rate IT system push the message to all the selected app users immediately.

1.2

As a bus operator,

I want to view the responses from the customers, who did a survey about a train delay,

So that I can see how many customers are impacted by train delay and waiting for which bus service and when they will be arrived at which bus station.

Acceptance tests:

Given	When	Then
The operator is on the “home” page.	The operator selects “view posted surveys”.	Rate IT system displays a list of posted surveys with posted time, bus service ID, number of responses, and they are ordered by the posted time (most recent post is on the top).
The operator is on the “view posted surveys” page.	The operator selects one of the posted surveys.	Rate IT system displays a list of app users’ responses with their user name, estimated arrival time, bus station they will be arrived, bus service ID

		and their answers of the survey questions.
The operator is on the "view posted surveys" page.		Rate IT system updates the data every * seconds.