

How to create and maintain Happy DevOps Teams

by Joost Saanen



**Cloud
Legends**
By Kabisa

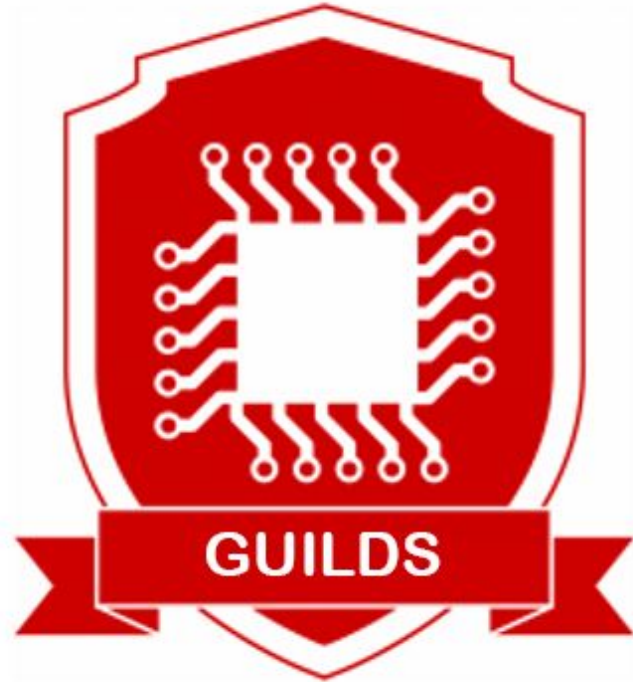
Joost Saanen

**Cloud Team Lead
Runner**





Help your team grow **THEIR skills with GUILDS**



- Front-end guild
- Backend Guild
- Cloud/DevOps Guild
- ..

Start with the basics





CERTIFICATE

This Certifies that

My Awesome Me

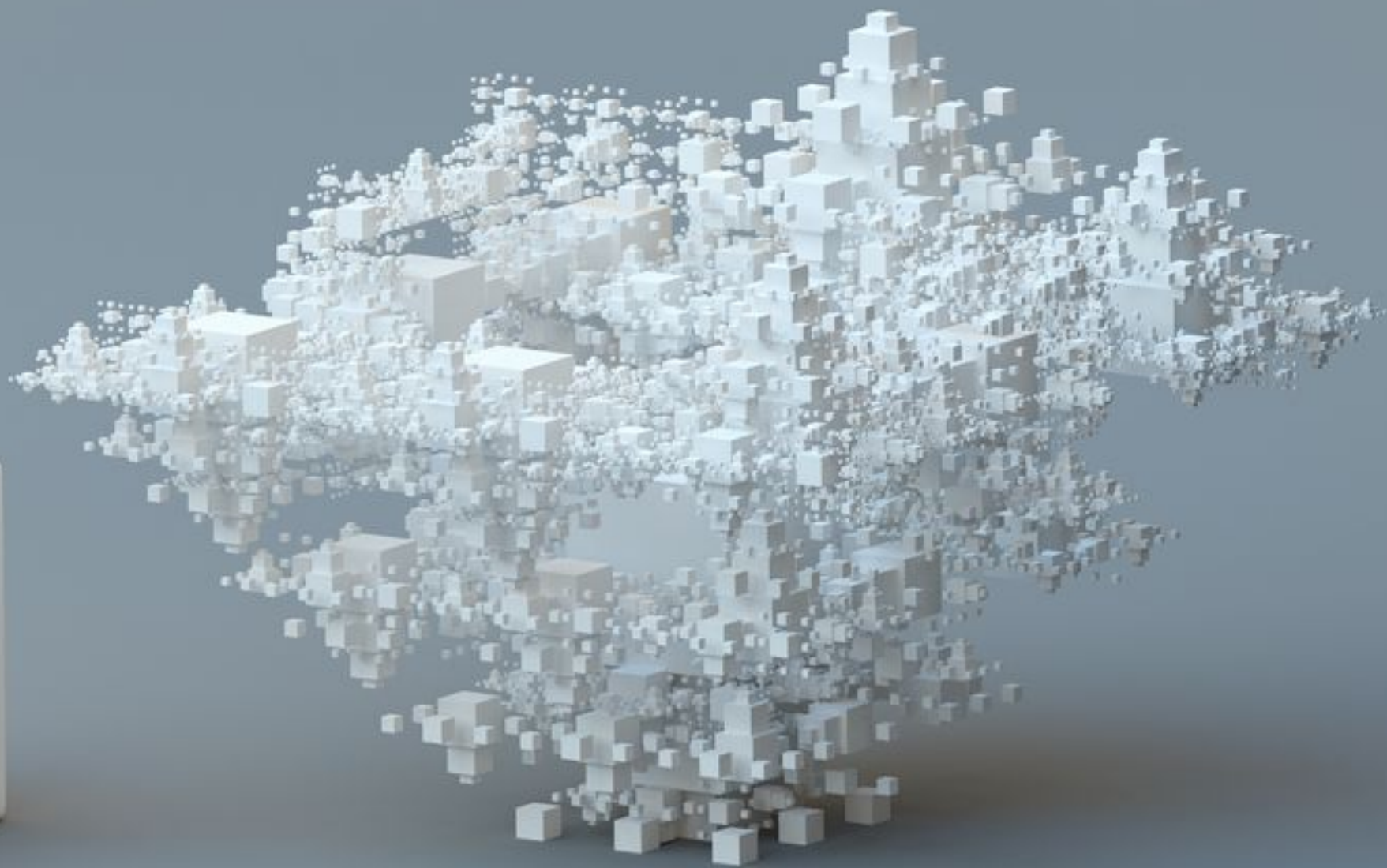
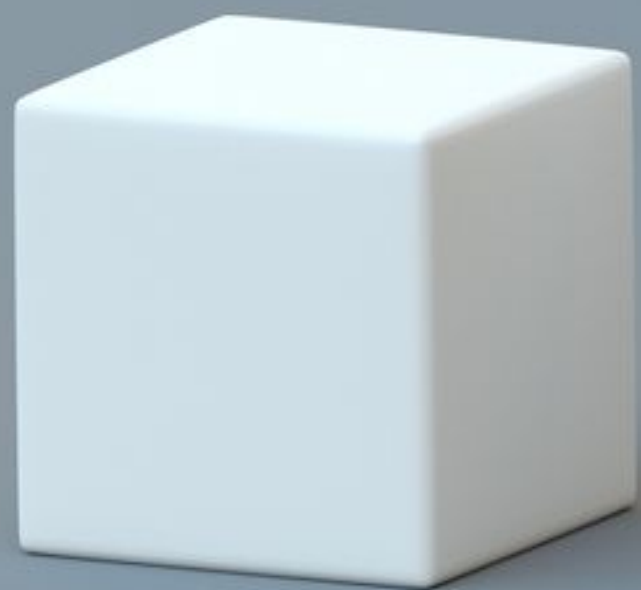
HAS SUCCESSFULLY COMPLETED A TRAINING COURSE OF
*cloud solution architect engineer instructor
specialist advanced*

OBTAIN A SIGNED CERTIFICATE. OBTAINING A SIGNED CERTIFICATE INVOLVES CREATING A CERTIFICATE SIGNING REQUEST (CSR) AND SENDING IT TO A CA IN ACCORDANCE WITH THE CA'S ENROLLMENT PROCESS. AFTER CONDUCTING SOME CHECKS ON YOUR COMPANY, THE CA SIGNS YOUR REQUEST, ENCRYPTS IT WITH A PRIVATE KEY, AND SENDS YOU A VALIDATED CERTIFICATE. SEE THE INSTRUCTIONS

.....
DATE



.....
SIGNATURE



Plan Retrospectives every two weeks





Jij

19:13 | ocy-jbcf-fju



Energizers in meetings



Appreciate your colleagues work and give them kudo's



16:44 **Kudo-o-Matic** APP Wednesday, January 19th

Joost Saanen just gave 10 kudos to [@Jur Clerkx](#) for being very pro-active the last weeks and becoming a (even) better version of himself (Jur 2.0)

(70 kB)



This message is a Kudo-O-Matic post

11 👤 5 🏆 5 ❤️ 2 🗨️

11 replies Last reply 9 months ago

Kudometer

October 14th, 2022

Next goal



15000 K

[Goal 3] Indoor Skydiven

10048 / 15000K

1%

10000 K

[Goal 2] Expeditie Robinson

Achieved on 14 Oct, 2022

5000 K

[Goal 1] E-chopper tour

Achieved on 20 May, 2022

Use tools because they are COOL



Adopt SRE and learn from incidents



SAY

**"INFRASTRUCTURE AS CODE"
ONE MORE TIME...**

Tech

- **Incident?** fix them forever the second time they occur,
- Use **Incident Reports** as an input for the permanent fix
- Plan time for fixes! Fix them forever

One task at a time

**My brain
has too many
tabs open**



Engage Pair-programming



**Introduce a rolling
FLOC in your team**

**First
Line
Of
Contact**



A working system for every
teammember



Thanks for your attention!



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