



## **Product Warranty for certified appliers**

**Grupo Negocios PO, S.L.U. with registered office in Rosas 33, 46940, Manises (Valencia) and CIF ESB97539076,**

**Guarantees the quality of the components needed for the Application of the microcement with registered trade name Topciment Microcemento® against any defect which has its origin in a defective material or in the production process, given in writing within 1 year, under the following warranty conditions.**

Terms and conditions of the guarantee:

1. Guarantee can be applied on the sale of all the components needed in the application of microcement of Topciment produced by Grupo Negocios PO, SLU
2. The applicator must notify Grupo Negocios PO, S.L.U. in writing the non-conformities found in the material supplied, indicating the reasons for the disagreement and the number of the purchase invoice, within one year from the date of production.
3. This warranty exclusively covers replacement of the defective products required for the coating and if the material and the Topciment® system has been used and followed only and exclusively. It is essential that the products have been stored in their original packaging and that their application has been done following the application guide provided by Topciment®. Likewise, this guarantee will be cancelled if in the microcement application system, products of other brands that is not Topciment® are used.
4. In the event of replacement, Grupo Negocios PO, S.L.U. will again ensure the material that will replace the previous one, in accordance with these terms and conditions.
5. Grupo Negocios PO, S.L.U. will be exonerated of the warranty if the defective material has been manipulated and is not in its original packaging.
6. Grupo Negocios PO, S.L.U. offers guarantee on Topciment microcement of up to 10 years in application on walls and 5 years in floors. The guarantee exclusively involves the replacement of the defective product, not labour costs. It will be necessary to attach proof of purchase with date of issue in force.



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7. In no event, Grupo Negocios PO, S.L.U. will respond to defects or damages that are caused by improper storage of Topciment products. Storage as described in the datasheets.
8. Grupo Negocios PO, S.L.U. is not responsible of the defects or damages that have their origin in the substrate.
9. Grupo Negocios PO, S.L.U. guarantees the quality of its products for the use and purposes included in its technical specifications.
10. Grupo Negocios PO, S.L.U. guarantees that the self-life of all Topciment products is 1 year from the date of production, if stored in well-preserved conditions. The product should be stored in its closed original packaging, protected from weather conditions at temperatures between 10°C and 30°C, in a dry and well ventilated place, away from direct heat and sunlight.
11. This warranty is additional and does not affect the legal guarantees and other rights recognized by current legislation and, in particular, Law 1/2007 of 16 November, of Guarantees on the sale of Consumer Goods.
12. In order for this guarantee to be effective, this form must be duly completed by Grupo Negocios PO, S.L.U. and the purchase invoice must be added as well.

- Name of the client:
- NIF/CIF:
- Number and date of the invoice:
- Number and date of the packing list:
- Batch number:
- Authorised signature and company seal: