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Warranty of application

Company in charge of the application:.....VAT:.....

It guarantees the quality of the application works of microcement Topciment® against any defect that has its origin in an execution of inadequate work, revealed and communicated in writing within 5 years in application in floors and 10 years in the case of decorative walls since the completion of the work by the applier, according to the following general conditions of guarantee.

General warranty conditions:

1. The applier offers a guarantee on the coating works done with Topciment® microcement and executed by a Topciment® certified applier.
2. The preparation of the substrate is as important as the application. If the substrate does not meet the necessary conditions, microcement cannot be applied with guarantees. The surface must be levelled, consolidated, free of dirt and with a humidity level of less than 5%.
3. The client must notify in writing to the company in charge of the application about the non-conformities found in the application, indicating the reasons for the disagreement and the corresponding invoice number, within five years from the date of delivery of the work. The notification will be made within two months from the knowledge of the non-conformities.
4. The company in charge of the application will never guarantee a work done with a combination of materials from different brands including Topciment®. The company responsible for the application can never offer this guarantee if not all Topciment® products are used, including primers and sealers, as well as cementitious products, resin and pigments.
5. In case of replacement, the new application will also have a guarantee of 5 years in floors and 10 years in walls from the delivery of the new work, in accordance with these conditions.
6. The company in charge of the application will not be liable for any defects or damages that have their origin in an inappropriate use of the coating as described in the maintenance conditions file.
7. In order for this guarantee to be effective, it will be necessary to send the following duly completed file to Grupo Negocios PO, SLU, as well as the purchase invoice, after the completion of the work:



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Client	
Contact person	
Address	
Telephone number	
Square metres	
Substrate: cement, tiles, plaster, etc...	
Application on floor/wall/bathroom/kitchen/ outdoors/swimming pool	
Primer used (Yes/No)	
Mesh (Yes/No)	
Microbase / Microfino / Microdeck / Microstone / Aquaciment	
Presealer applied (Yes/No)	
Topsealer WT (Yes/No)	
Name of the certified installer	
Name of the distributor	
Number and date of invoice	
Delivery date of the work	

This document will be filled out and sent to Topciment® as soon as the invoice is presented to the final customer, which must also be sent. Otherwise, the warranty will not be valid.

Seal of the company, date and signature: