

PAM Administration

Discovery and Onboarding



Agenda

By the end of this session, you will be able to:

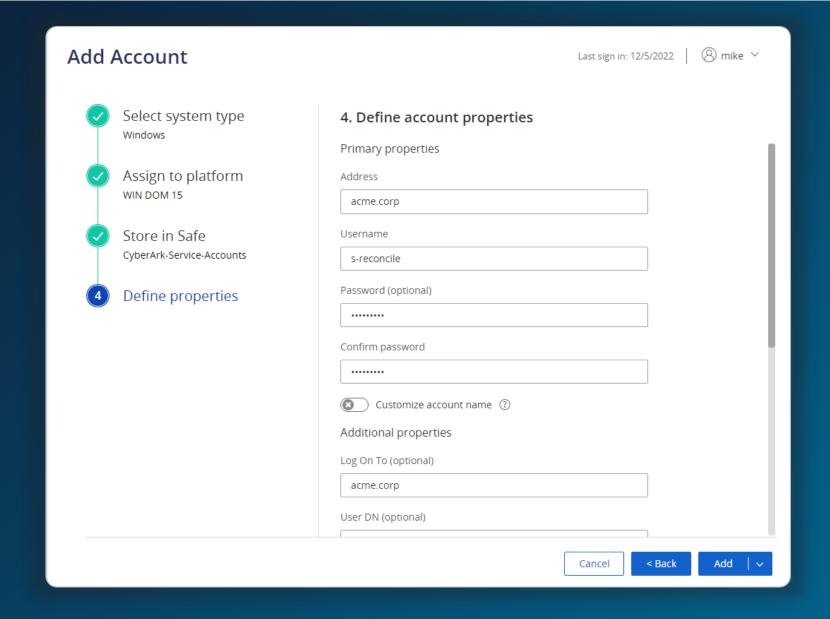
- Describe the main methods for discovering and onboarding accounts to the system
- 2. Discover and onboard accounts using
 Adding Multiple Accounts from file and
 Accounts Discovery with Automatic Onboarding Rules

Discovery and Onboarding Methods

- Add a single account
- Add multiple accounts from file
- Accounts Discovery & Onboarding Rules
- Continuous Accounts Discovery
- Discovery and Audit (DNA)
- Rest API



Add a Single Account





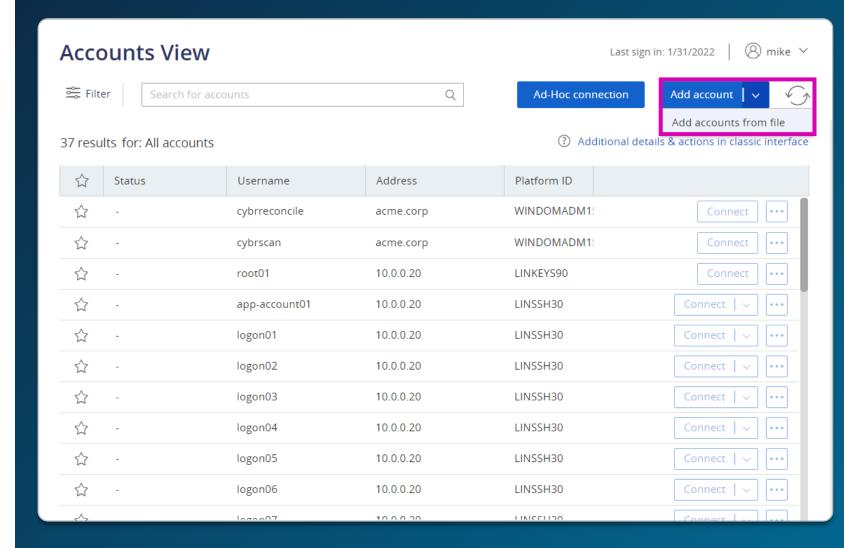
Discovery and Onboarding Methods

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Add Multiple Accounts from File

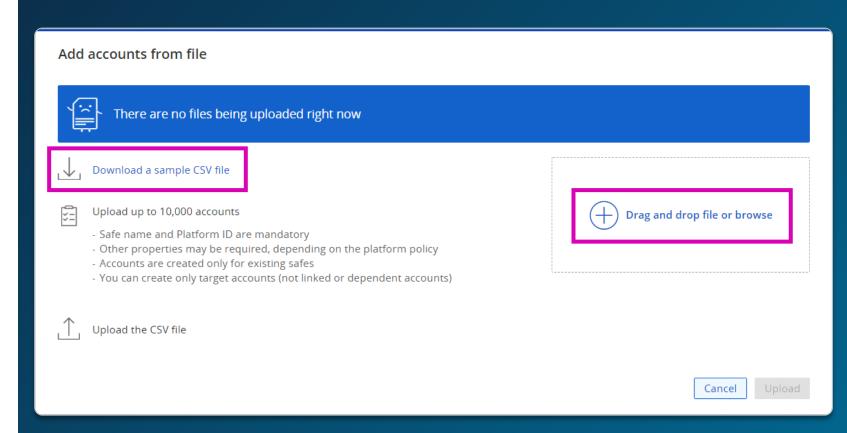
- Frequently there is a need to upload many known accounts from an existing repository
- This is especially valuable during the early stages of implementing CyberArk PAM, migrating from another solution, or when onboarding a new department into the PAM solution





Add Multiple Accounts from File

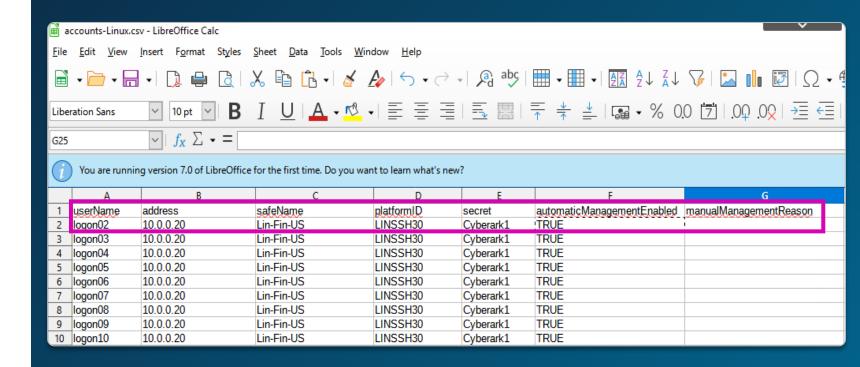
- You can download a sample CSV file
- Once you have provided the data on the accounts to create, you can then upload the file to the system for processing, either by browsing to the file or using drag & drop





Accounts File

- Account parameters to be uploaded to the Vault are entered into a text file as Comma Separated Values (CSV)
- Each row represents an account and contains the properties for that account





Limitations

- Linked accounts and dependencies are not supported
- All accounts must be uploaded into existing Safes and groups
- Each file can contain a maximum of 10,000 accounts
- The upload process cannot be cancelled once started
- You must wait for the current file to finish uploading before you can upload another file
- Multiple users cannot upload files at the same time



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Accounts Discovery Workflow





Onboard





Discover

Continually scan the

Windows & Linux

environment to detect

privileged credentials

and accounts

Add all discovered privileged accounts to the pending list to validate privilege

Manage

Automatically add privileged accounts to be managed and rotated in the digital vault

Onboarding Rules

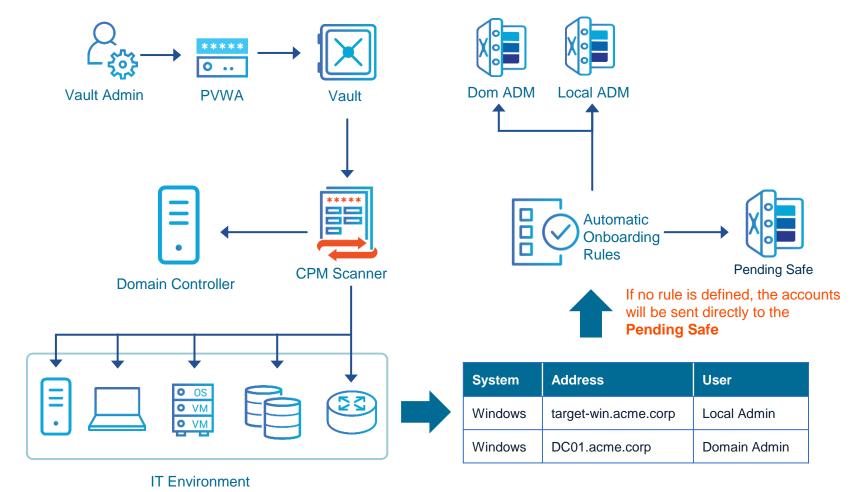
Minimize the time to onboard accounts and prevents human errors that may occur during manual onboarding



Windows Discovery Workflow

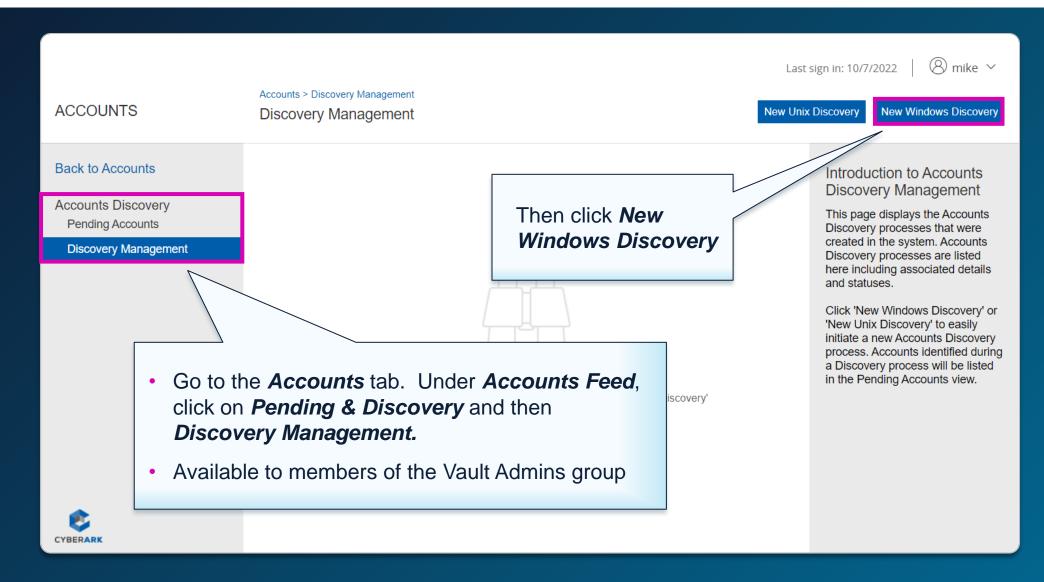


Windows Discovery



- Vault Admin creates the Discovery
- CPM Scanner connects to the Vault and collects the task
- CPM scans the Directory
- **CPM** authenticates to the targets and scan for Accounts
- Accounts are filtered by the Automatic Onboarding Rules
- Accounts which fit a rule are onboarded in the appropriate Safe
- Accounts which do not fit a rule are stored in the **Pending Safe** for manual onboarding

Running a New Windows Discovery

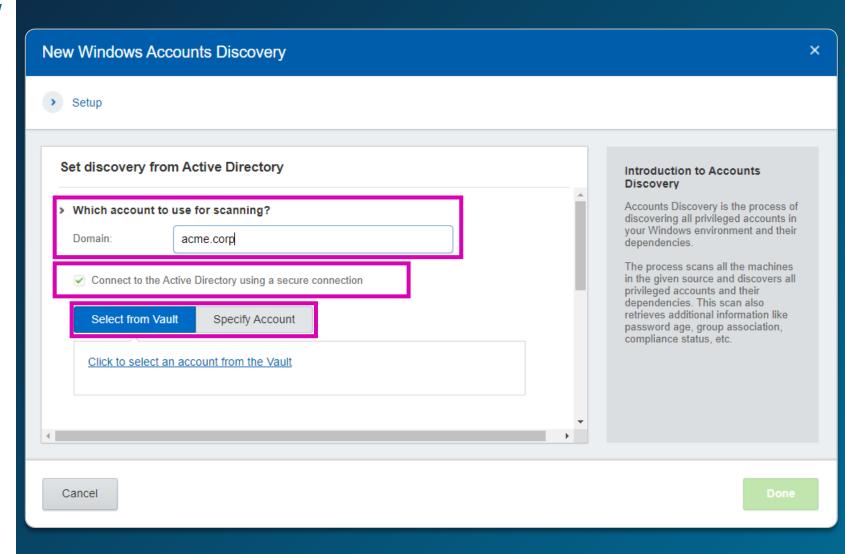


Running a New Windows Discovery

Information needed for a Windows discovery:

- Domain Name
- Choose if a secure connection will be used to connect to Active Directory
- Scan account

Continued...

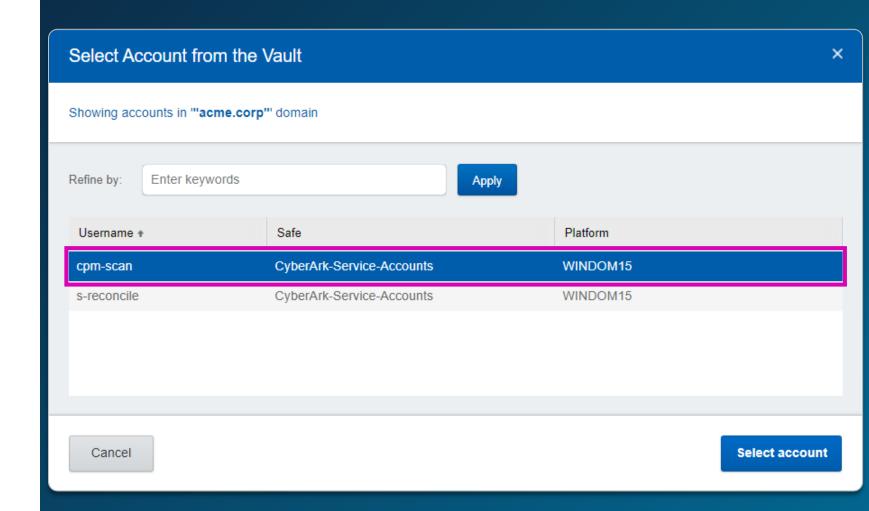




Windows Discovery – Which Account to Use?

The account **must**:

- Be a domain account
- Have the following permissions:
 - Read permissions on the Active Directory
 - Local administrative rights on discovered Windows servers and workstations

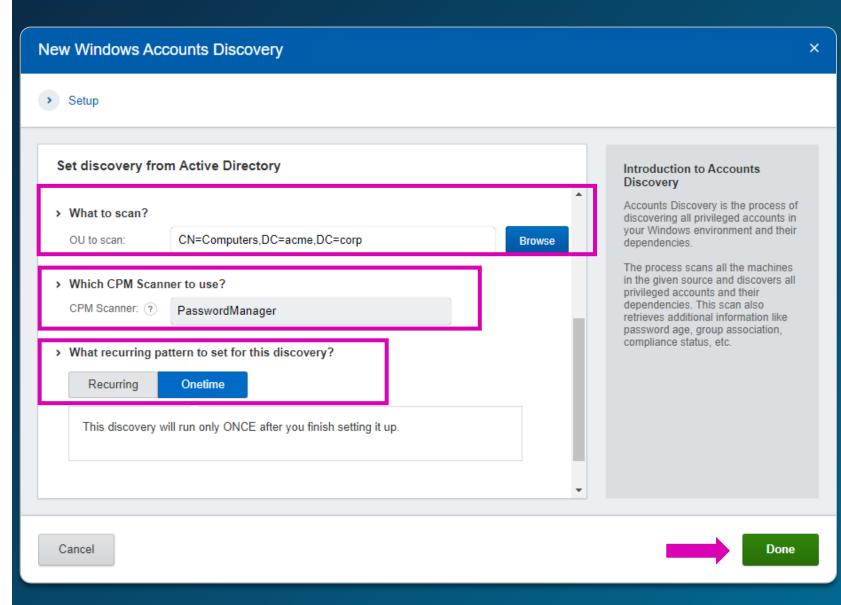




Running a New Windows Discovery

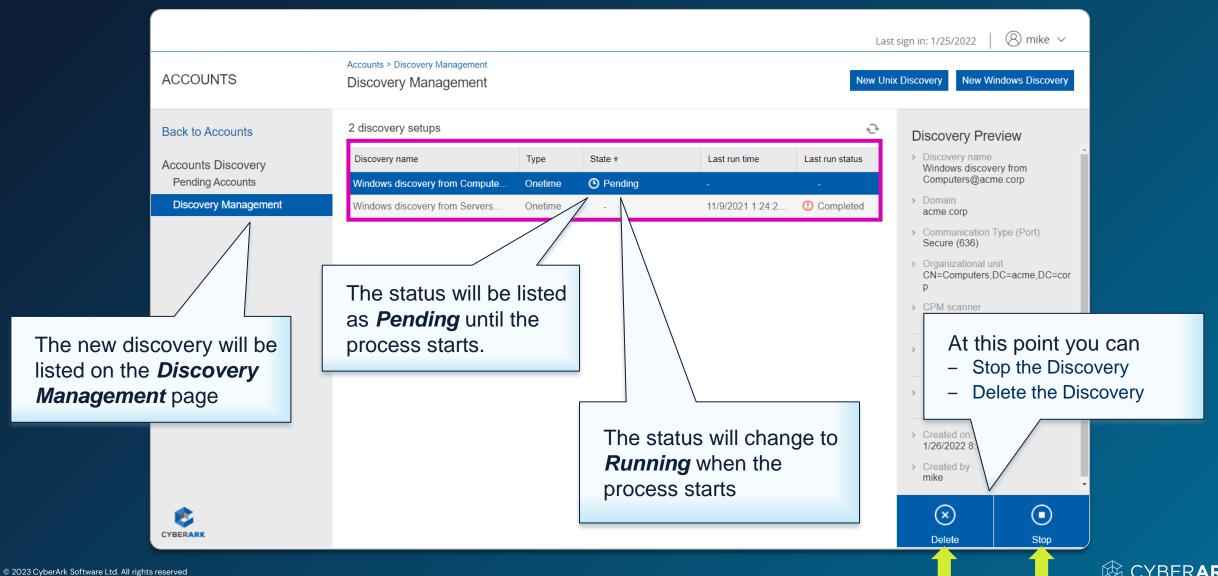
Information needed for a Windows discovery:

- Domain Name
- Choose if a secure connection will be used to connect to Active Directory
- Scan account
- OU of Servers / Workstations in AD
- CPM to perform the scan
- Whether to run a recurring or one-time discovery



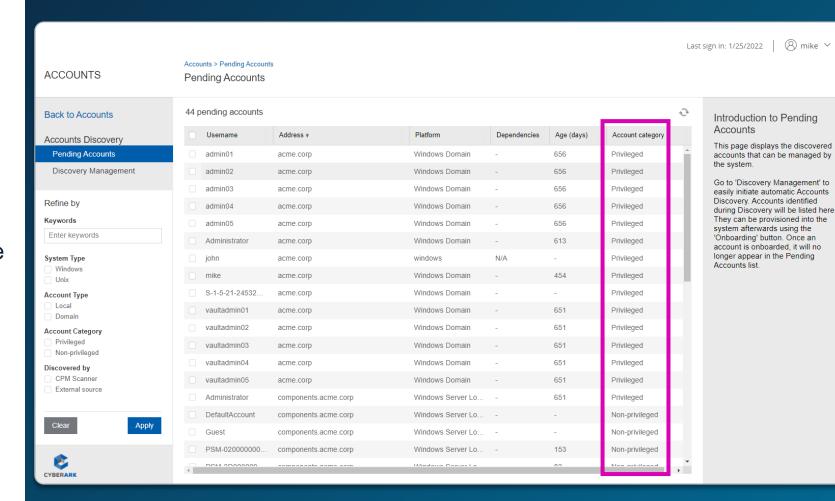


Completing the New Discovery



Windows Discovery Process

- Multiple discoveries from different CPM Scanners can run simultaneously
- Accounts found will be categorized as Privileged / Non-Privileged:
 - The categorization is based on the group membership
 - If the account is a member of any Local Administrators group, the account is privileged
 - The account will remain privileged until removed from all machines it was discovered on





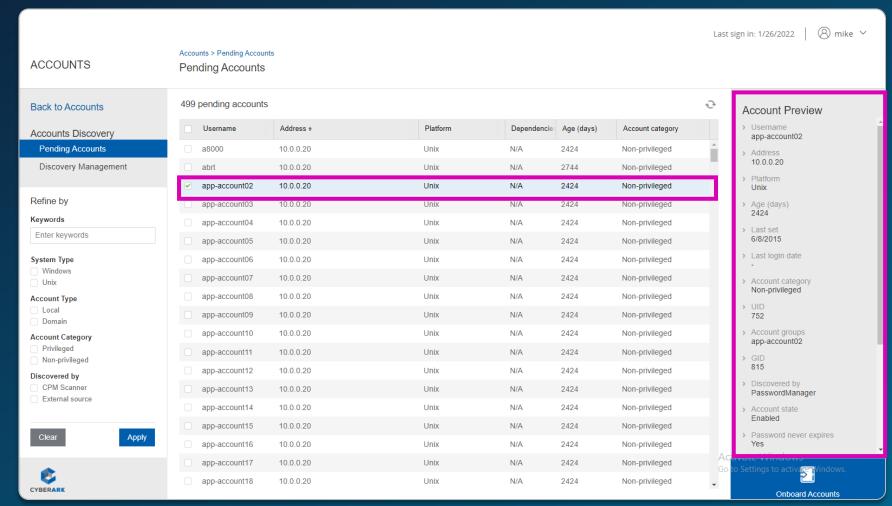
Pending Accounts

Accounts that do not match any Onboarding Rule will be listed in *Pending Accounts*



Account Preview

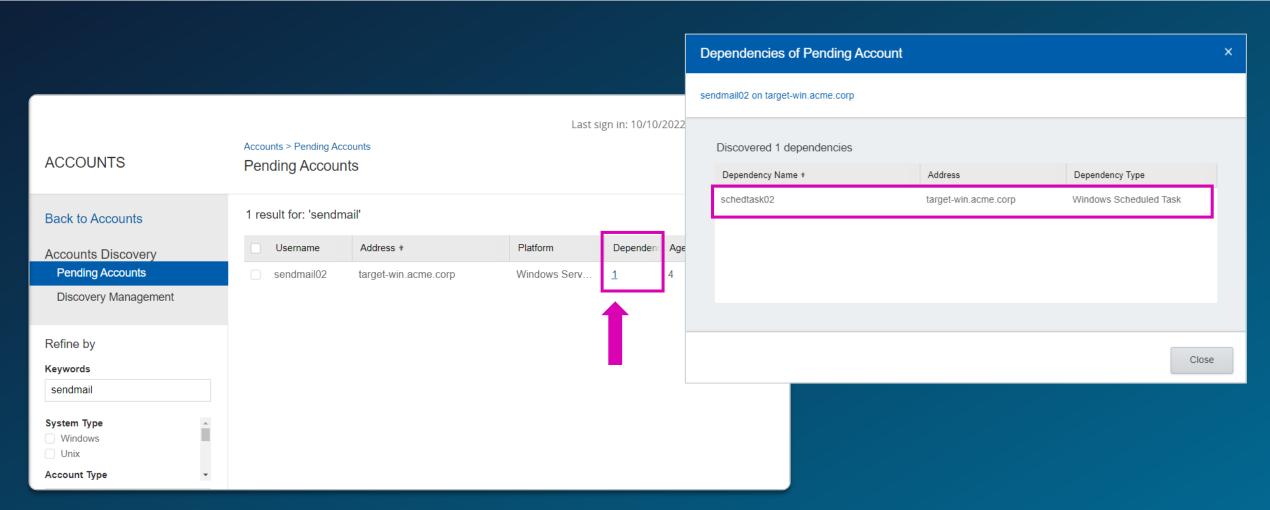
Click on an account to see further details in the Account Preview pane.





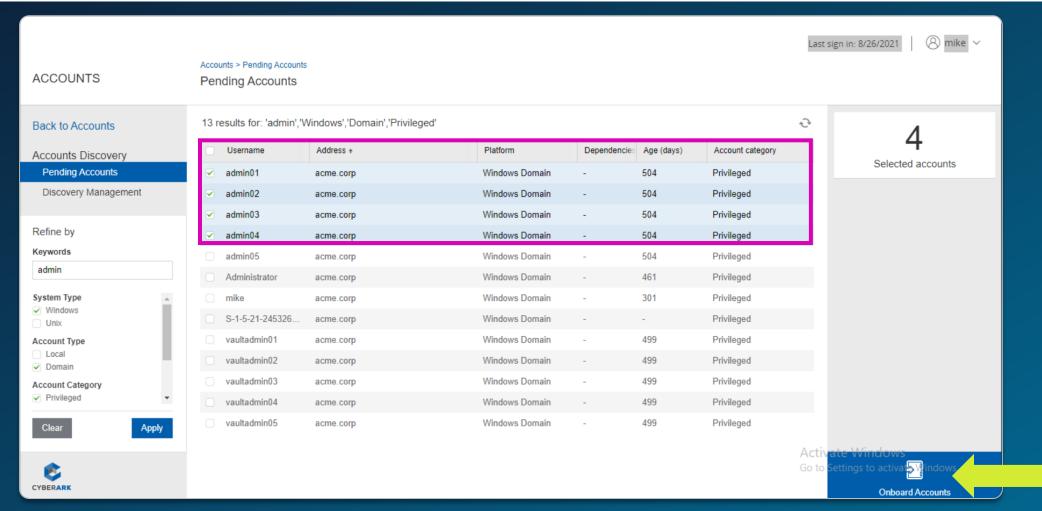
Dependencies

For Windows accounts, the *Dependencies* column shows you if any account is used anywhere else (a *usage*), such as for a Windows service or scheduled task.



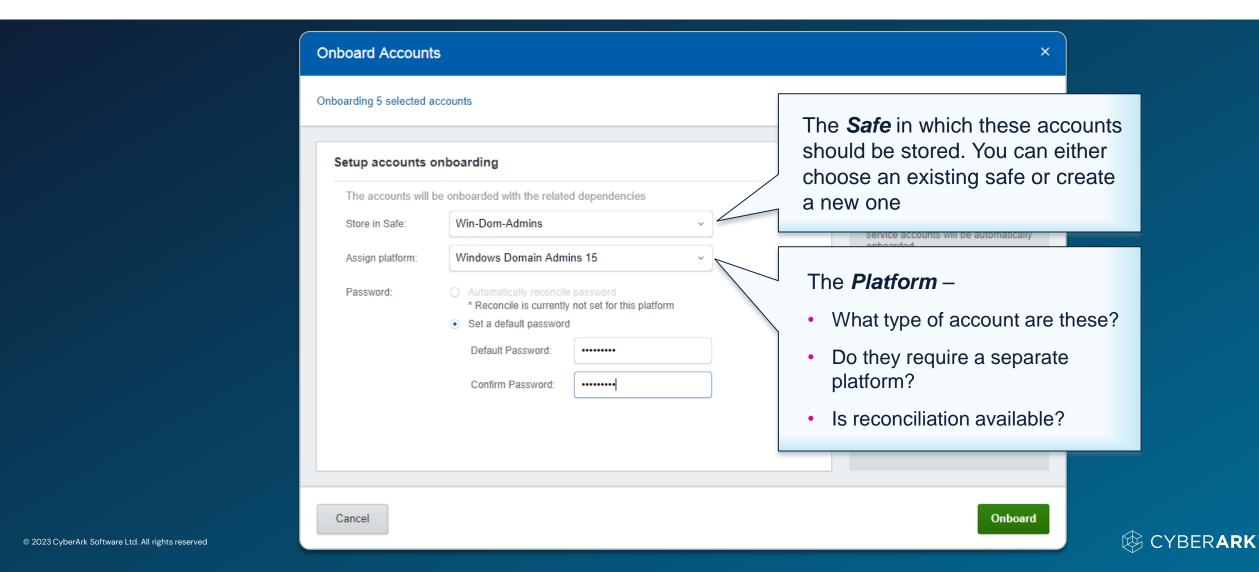
Onboarding Pending Accounts - 1

Select one or more accounts from the list of Pending accounts and click *Onboard Accounts*



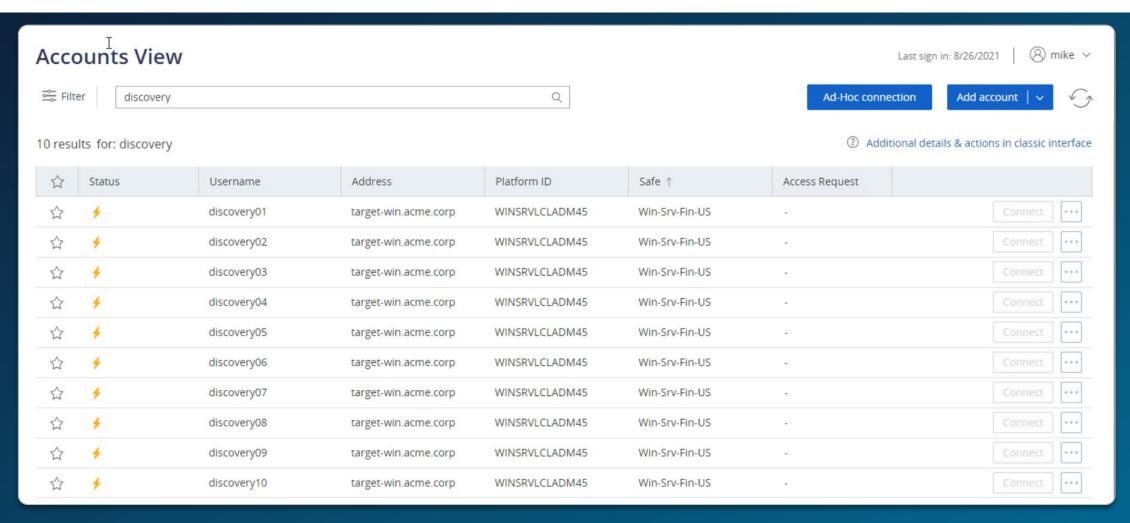
Onboarding Pending Accounts - 2

Information needed for onboarding accounts:



Onboarding Pending Accounts - 3

Once onboarded, the new accounts can be found in the Accounts View

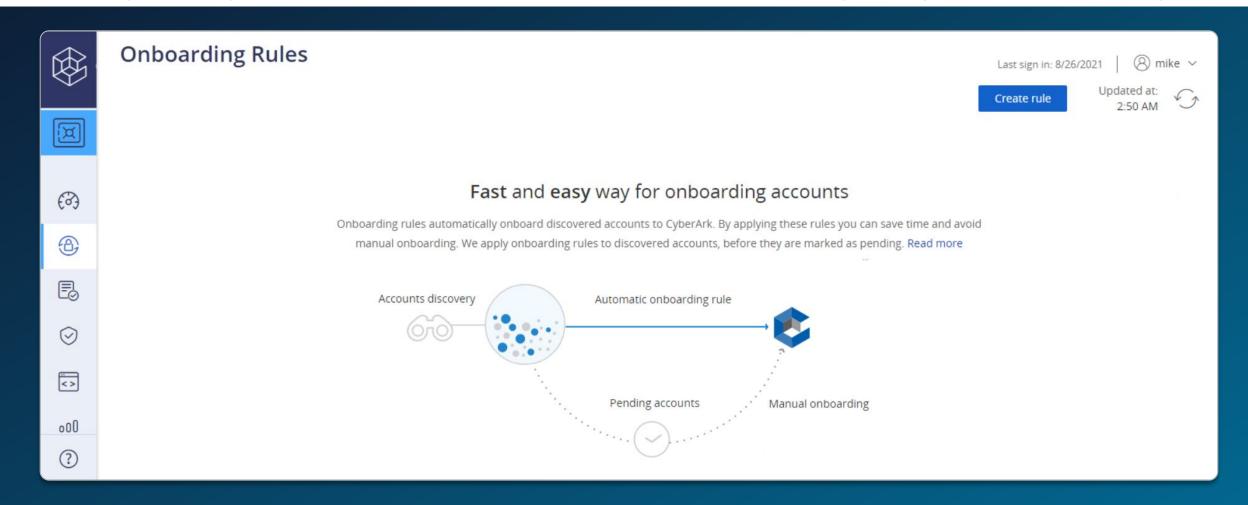


Onboarding Rules



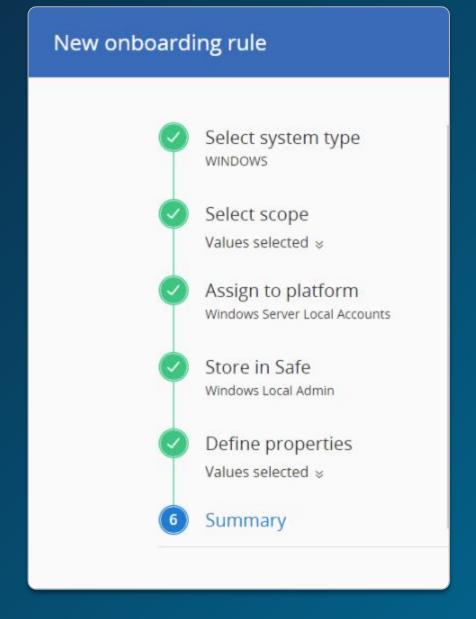
Automatic Onboarding Rules

Minimize the time it takes to onboard and to manage accounts securely, reduce the time spent reviewing pending accounts, and prevent human errors from occurring during manual onboarding



Onboarding Wizard

An intuitive wizard steps you through each stage of the rule creation process and ensures that each rule is unique



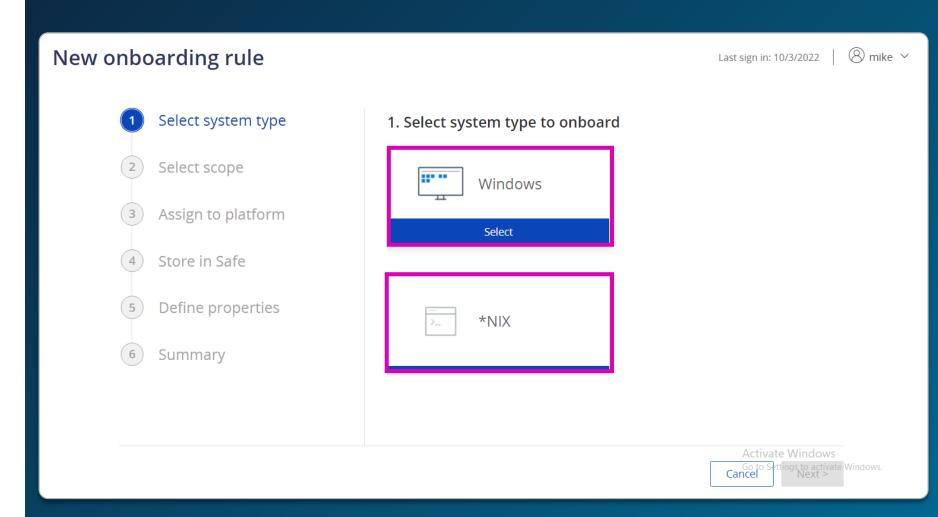


Onboarding Wizard:

Select System Type

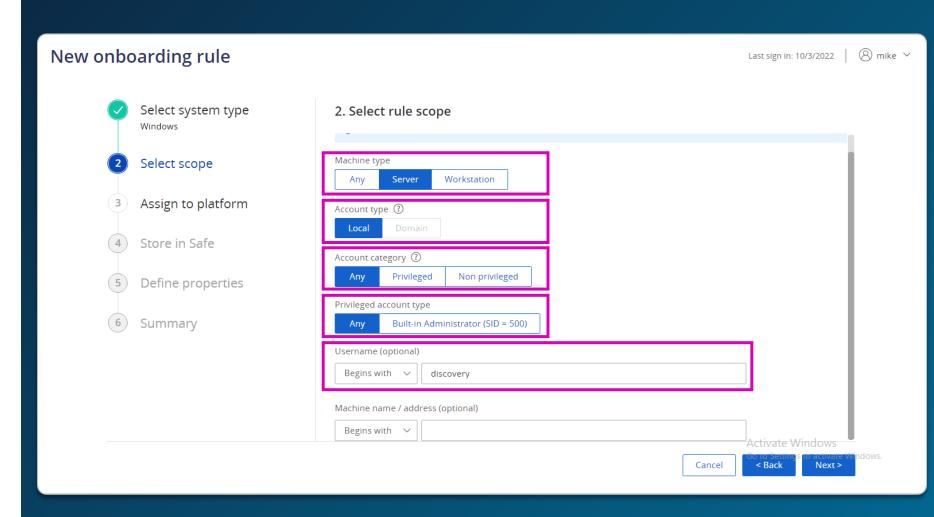
Select the type of account to onboard:

- Windows
- *Nix



Onboarding Wizard: Select Scope

- Machine type
- Account type
- Account Category
- Privileged account type
- Optionally, a user or machine name string to match

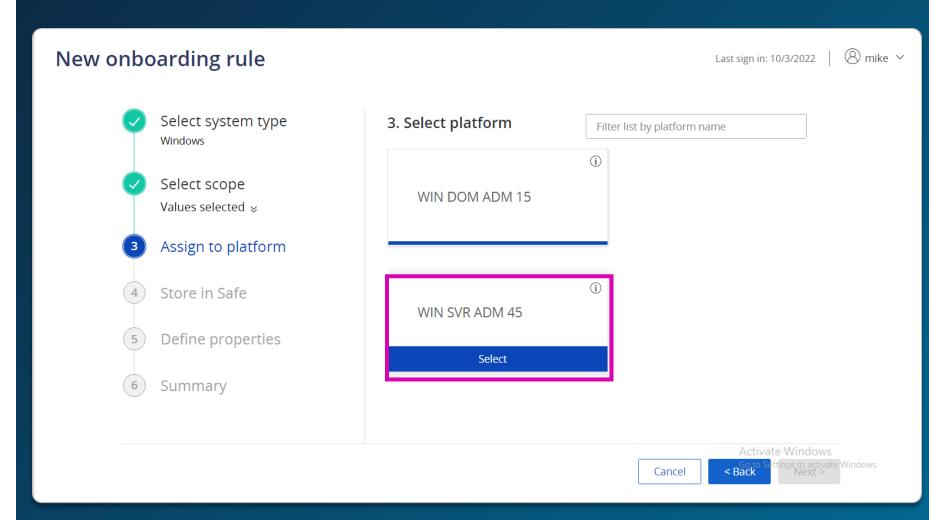




Onboarding Wizard:

Select Platform

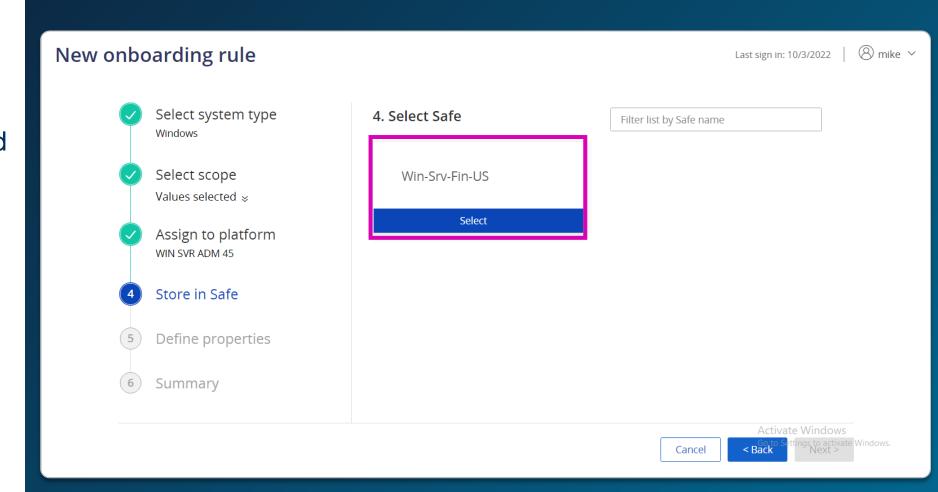
Select the target *Platform* that will be associated with accounts that match this rule





Onboarding Wizard: Select Safe

Select the *Safe* in which the accounts will be stored





Onboarding Wizard:

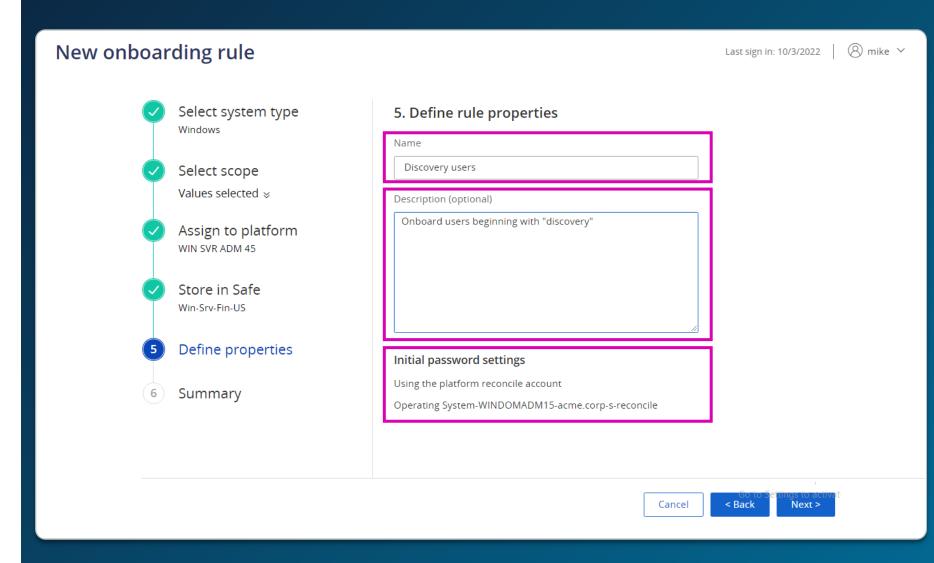
Define Rule Properties

Define properties of this new rule

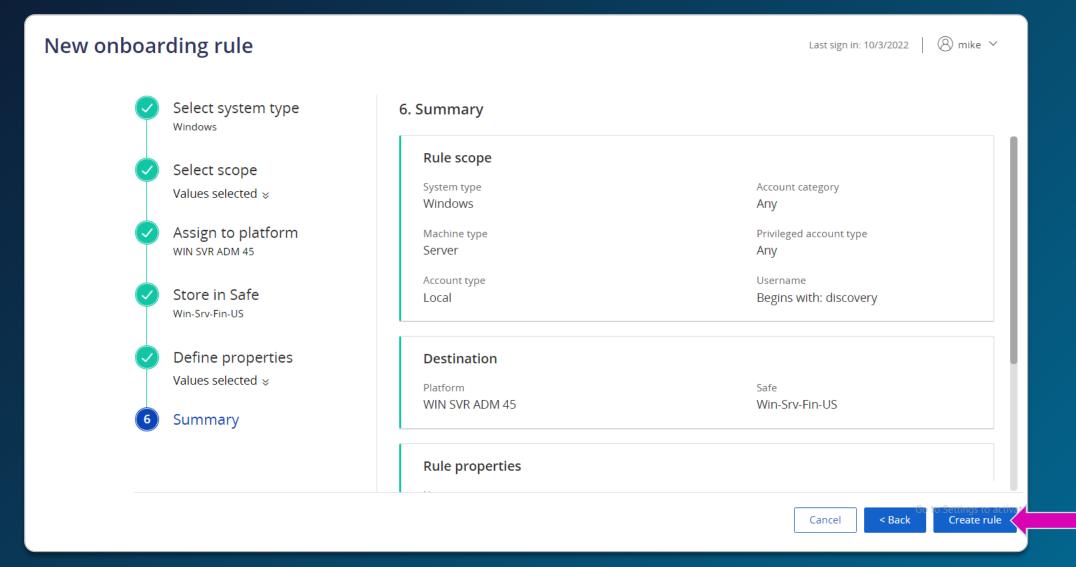
- Name
- Description
- Initial password settings

NOTE

if a reconcile account is associated with the Platform and the parameter **Auto Verify on Add** is set to **Yes**, you can completely automate the onboarding process by having the passwords for these accounts changed immediately and automatically by CyberArk PAM.

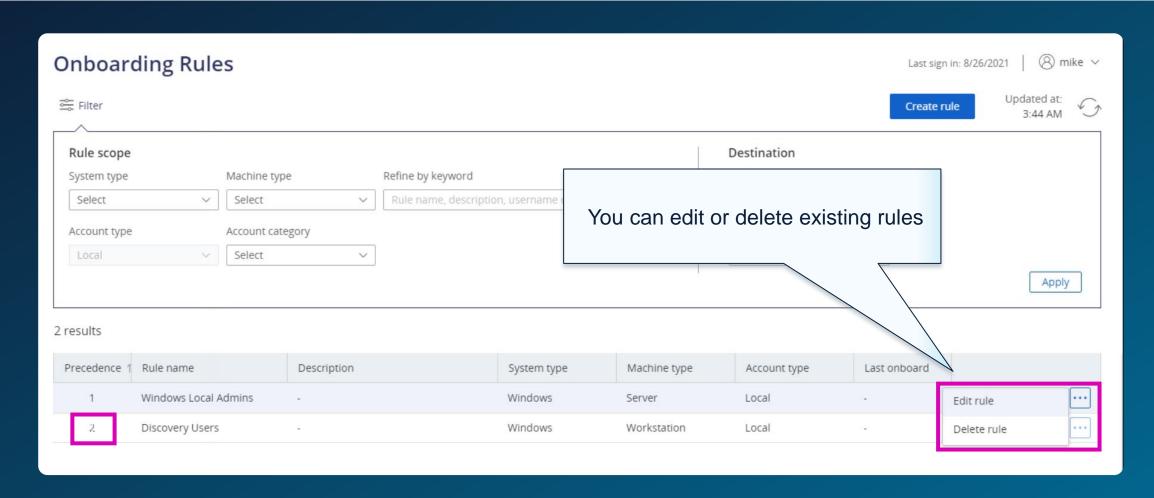


New Rule Creation Summary



New Rule on Rules List

The newly created rule appears in the list of **Onboarding Rules** and is assigned the highest precedence



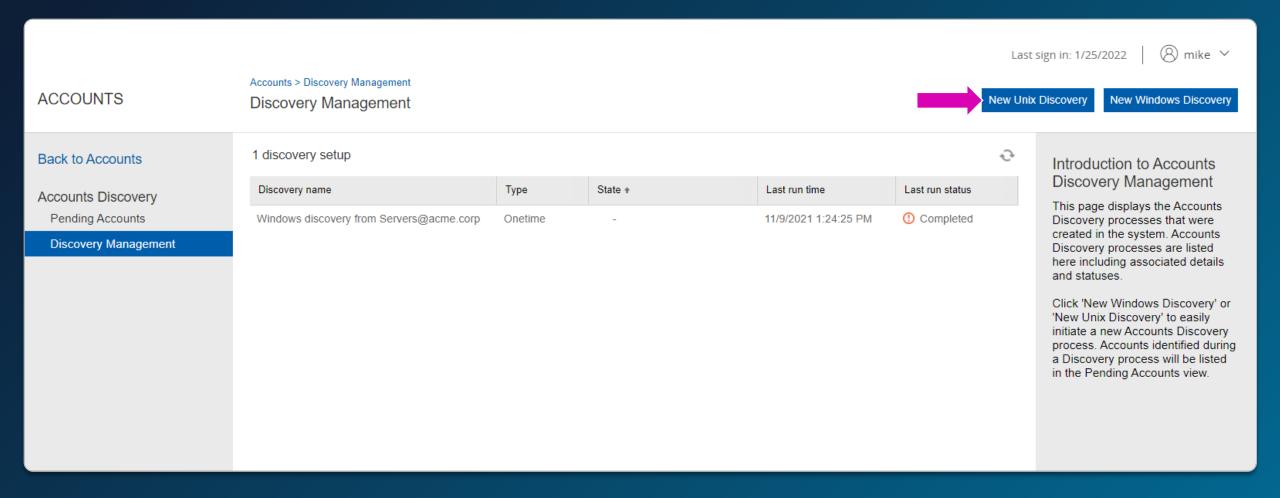
Automatic Onboarding Rules - Notes

- Onboarding Rules apply to both Accounts Discovery and using the Add discovered accounts feature of the REST API
- Discovered accounts are automatically processed by the onboarding rules and provisioned in the Vault
- Accounts that cannot be processed by any of the rules
 are added to the *Pending Accounts* list and can be reviewed and onboarded manually
- Automatic Onboarding Rules only apply to accounts without dependencies.
- A new rule takes precedence over an existing rule



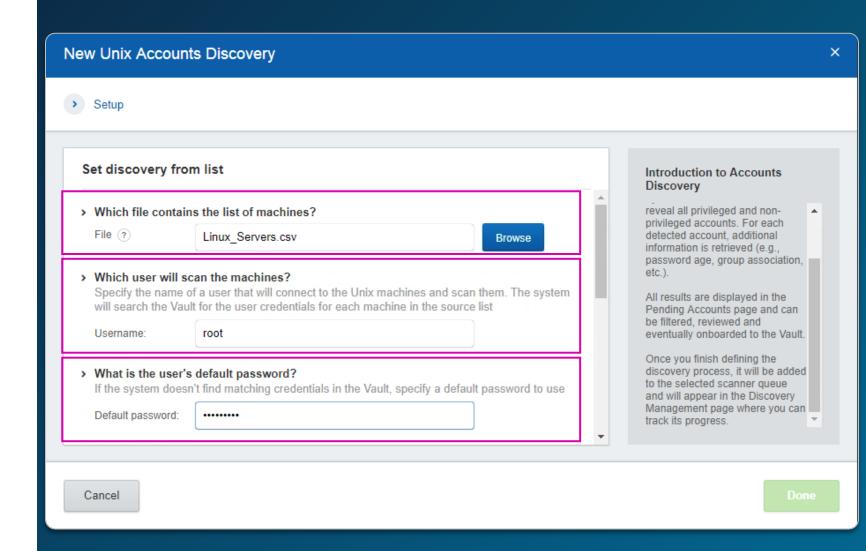
Unix Discovery Workflow





Information needed for running a Unix Discovery

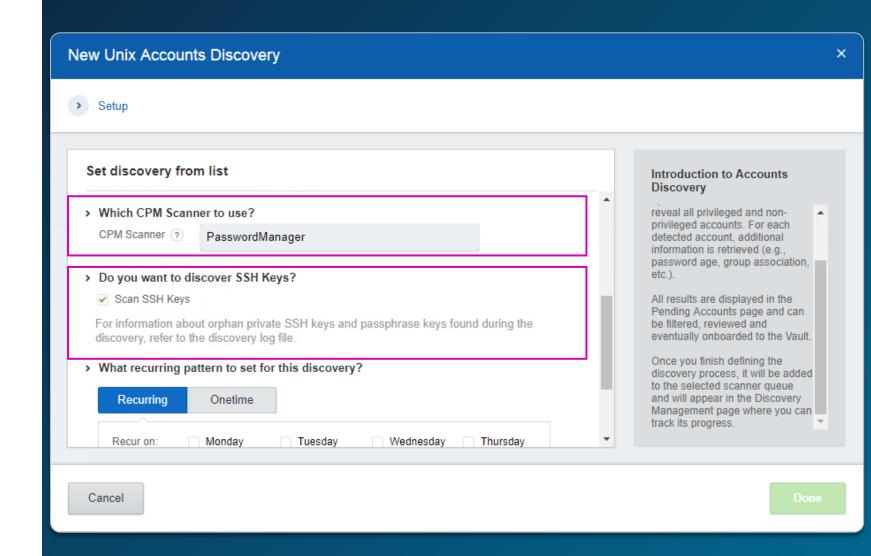
- CSV file containing IP addresses of Unix/Linux machines
- Unix user to perform the scan and get the accounts
- A default password





Information needed for running a Unix Discovery

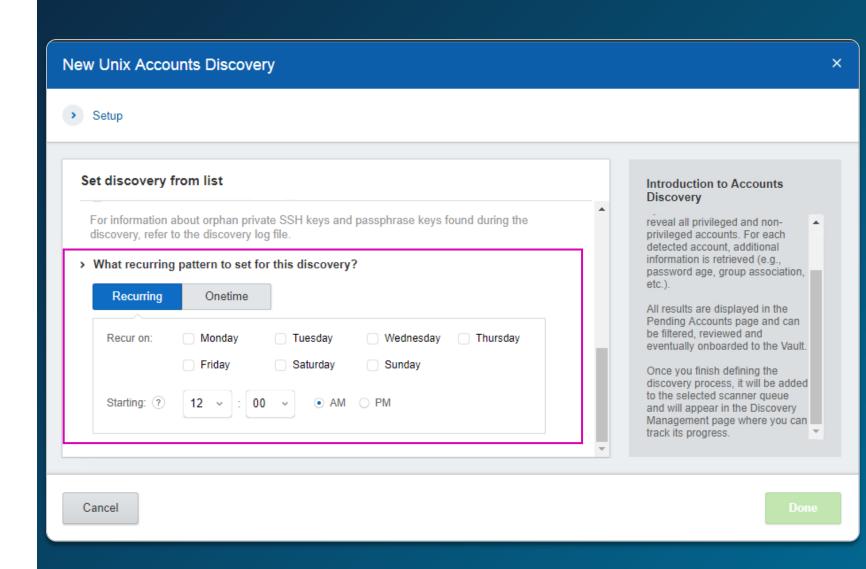
- CSV file containing IP addresses of Unix/Linux machines
- Unix user to perform the scan and get the accounts
- A default password
- CPM Scanner
- Whether or not to scan for SSH Keys





Information needed for running a Unix Discovery

- CSV file containing IP addresses of Unix/Linux machines
- Unix user to perform the scan and get the accounts
- A default password
- CPM Scanner
- Whether or not to scan for SSH Keys
- Recurring or One-time





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Continuous Accounts Discovery by the PTA

Continuous accounts discovery via log-in events for:

- Windows
- UNIX-like
- Oracle
- AWS
- Azure
- Other

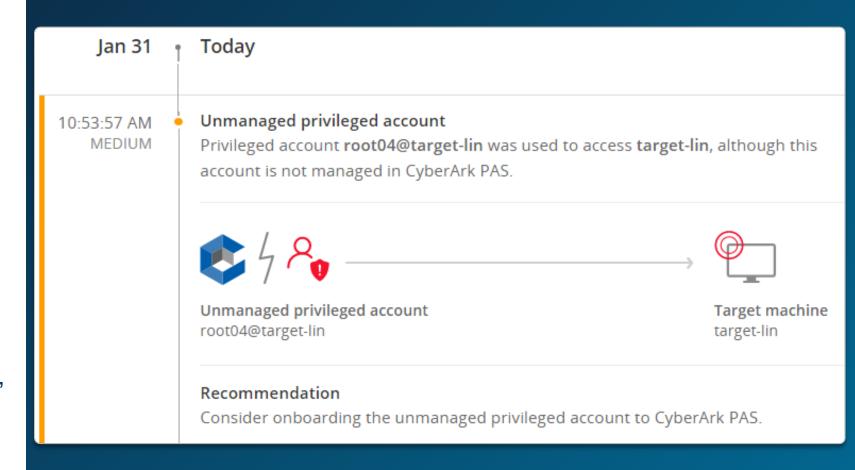
Continuous discovery via group membership for Windows Accounts

Detections by PTA

Continuous Account Discovery:

Login Events

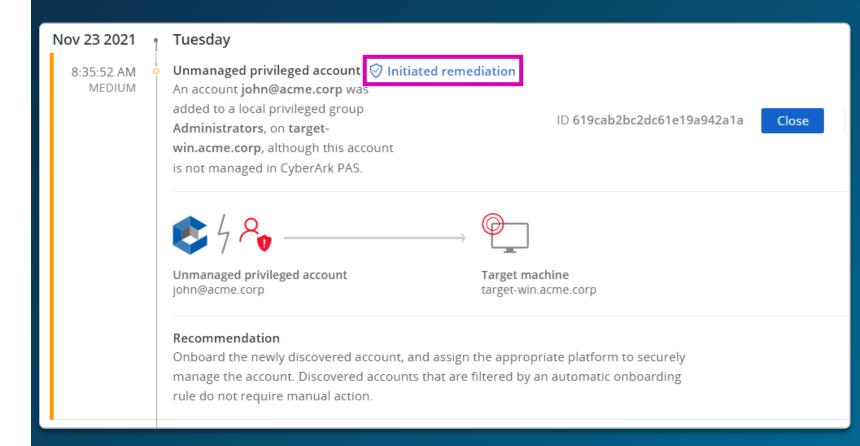
- CyberArk Privileged Threat Analytics detects unmanaged privileged access events
- The PTA can detect when a connection to a machine or a cloud service is made with a privileged account that is not stored in the Vault and automatically onboard the account
- This detection is supported out of the box for Windows, UNIX, AWS, and Azure accounts
- Other platforms can be supported by building custom plug-ins for PTA





Continuous Account Discovery: Group Membership

- The PTA continuously monitors Windows Local Administrator groups
- Faster response time
- Automatic response



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Discover and Audit (DNA)





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PAM Web Services API

- The PAM Web Services API is a set of REST- based services running on the PVWA that allow scripts and applications to communicate with the Vault.
- It is used by CyberArk applications as well as thirdparty applications, allowing organizations to develop custom interactions with the Vault to automate business processes.

EXAMPLE:

Integrating the process of adding a new Windows machine to the company's network with automatic provisioning of the target server local Administrator account in the Vault

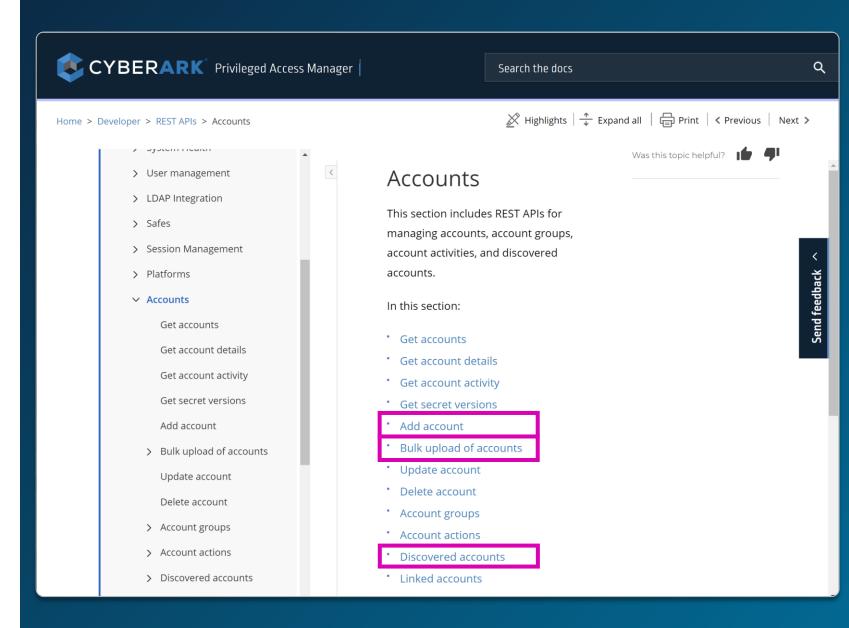




Onboarding Rest Methods

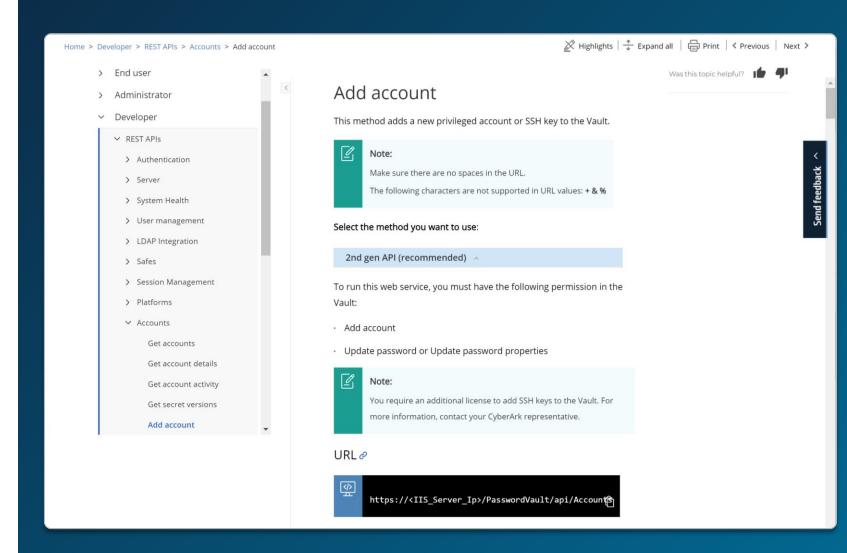
There are three main REST methods that are relevant for the process of onboarding accounts:

- 1. Add account
- Add discovered accounts
- Create bulk upload of accounts



Add Account

The *Add Account* method will be used when the target *Safe* and *Platform* are known to the onboarding utility





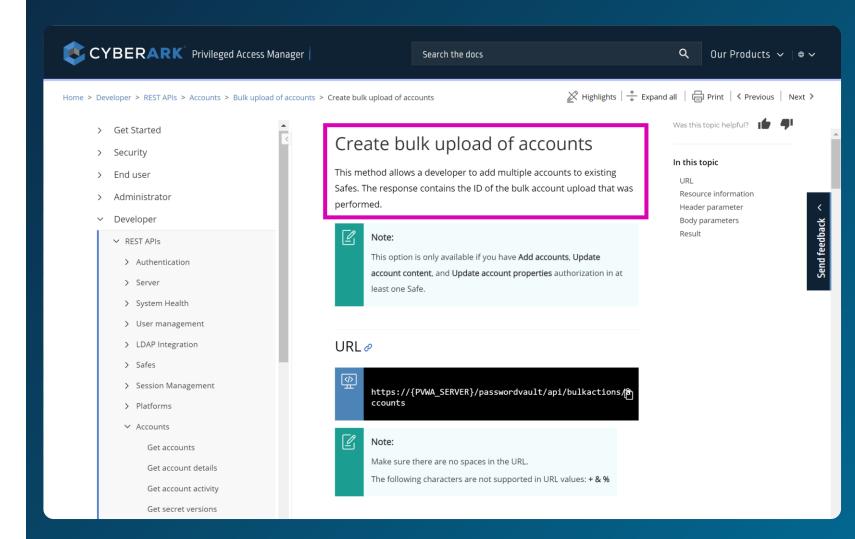
Add Discovered Accounts

CyberArk discovery and upload mechanisms, as well as third-party discovery mechanisms, will use the *Add Discovered Accounts* method in order to upload discovered accounts (and dependencies) to the Pending Safe or onboard the accounts directly via automatic onboarding rules.



Create Bulk Upload of Accounts

- The Create bulk upload of accounts method is used to upload multiple accounts to existing Safes
- It is also used when adding multiple accounts from a file via the PVWA Web UI





Summary







Other resources to consider

PowerShell module for CyberArk Privileged Account Security Web Service RestAPI

Additional Resources

You may now complete the following exercises:

Discovery and Onboarding

- Configure Automatic Onboarding Rules
- Configure and Run Windows Accounts Discovery
- Manually onboard discovered accounts
- Add multiple accounts from file

