

Top Up Mix and Match Campaign ("Campaign") for Premier 1 Account (PM1)

Terms & Conditions

1. This Campaign is organised by Malayan Banking Berhad (196001000142) ("Maybank"). By participating in this Campaign, the Eligible Customers (as defined herein) hereby expressly agree to be bound by these Terms & Conditions and the decisions made by Maybank. This Campaign commences from 1st March 2022 to 31st July 2022 ("Campaign Period").

2. Eligibility

- 2.1 Account holder(s):
 - a) who holds a new or existing *Premier 1 Account (PM1) ("Account") (which may consist of individuals or joint account holders);
 - b) whose Account(s) have not been suspended or terminated by Maybank. Dormant accounts shall not be considered;
 - c) who has not breached any agreement with Maybank; and
 - d) who is not an employee of Maybank,

shall be eligible to participate in the Campaign (hereinafter referred to as "Eligible Customers").

*Malayan Banking Berhad is a member of PIDM. Premier 1 Account is protected by PIDM up to RM250,000 for each depositor.

3. Campaign Mechanics and Conditions

- 3.1 The compulsory criteria to be fulfilled ("Campaign Enrolment Criteria") are as follows:
 - a) Eligible Customers must have an existing or new Account [refer to Clause 3.2 b) below for requirements for new Account];
 - b) the Incremental Average Daily Balance (ADB) of the Account must be a minimum of RM10,000 up to a maximum of RM 250,000 for each respective month in the Premier 1 Account; and
 - c) the Account must have a minimum Balance Outstanding of RM 10,000 at each respective month end.
- 3.2 Entitlement to Campaign Rewards (as defined in Clause 3.3 below)
 - a) Eligible Customers who have fulfilled the Campaign Enrolment Criteria and meet the respective requirements of one or more of the following Maybank products/services (each "Qualifying Product/Service") shall be entitled to the Campaign Rewards:

NO	QUALIFYING PRODUCTS/SERVICES	REQUIREMENTS	REMARKS
1	SAVE & GROW	 Minimum Incremental ADB of RM 10,000 up to a maximum of RM 250,000 for the month. Refer to Clause 3.4 below. 	Core and Compulsory criteria
2	INWARD FUND TRANSFER	 Cumulative Selected Inward Fund Transfer of RM 10,000 and above for the month. Refer to Clause 3.5 below. 	Optional Services
3	CREDIT CARD SPEND	 Cumulative Selected Credit Card Spend of RM 3,000 and above for the month. Refer to Clause 3.6 below. 	Optional Product
4	FIXED SAVINGS	 Must have a minimum RM 50,000 Balance Outstanding for the respective month. 	Optional Service



[Only 2 withdrawals	Customers are only allowed a maximum of 2
("Withdrawals") allowed	'Withdrawals' per month for the Premier 1
per month]	account.
	Refer to Clause 3.7 below.

b) Eligible Customers who have fulfilled the New Account Opening With On-Boarding of Privilege Service (as defined below) and its requirements as set out below shall be entitled to the Campaign Rewards.

NO	QUALIFYING PRODUCTS/SERVICES	REQUIREMENTS
1	NEW ACCOUNT OPENING WITH ON-BOARDING OF PRIVILEGE SERVICE	 Customers who open a new Premier 1 Account. Must have minimum Incremental ADB of RM 10,000 for the month. Must have a minimum balance outstanding of RM 10,000 each respective month end. Must be on-boarded to Privilege Service. Refer to Clause 3.8 below.

- c) Incremental ADB in the Account refers to the difference in the ADB during the Campaign Period as compared to the ADB in the Account for the month of February 2022 ("Baseline").
- d) Definition of "Baseline" shall be as below:

NO	ACCOUNT TYPE	BASELINE (RM)
1	New Account	Baseline shall be RM 0
2	Existing Account	Baseline shall be ADB for the month of February 2022

e) ADB is calculated based on calendar month. It is calculated based on the total sum of end day balance and divided by number of days in the month. Definition of ADB shall be termed as below:

NO	CUSTOMER TYPE	DETAILS
1	New Customer	For Account opened during the Campaign Period, the ADB for the respective month in which the Account was opened is determined by computing the sum of every day-end balance from the day opened to the last day of calendar month divided by the same total number of days
2	Existing Customer	For Account opened before the Campaign Period, the ADB in the Account for the respective month is determined by computing the sum of every day-end balance in the Account in that month divided by the number of days in that month

3.3 Bonus Interest ('Campaign Rewards")

a) For the purpose of this Campaign, the Bonus Interest is only awarded for Eligible Customers who have specifically met the Campaign Enrolment Criteria, the requirements for Save & Grow and the respective requirements of one, or more, of



the participating products/services [meaning the "Optional Product" and/or "Optional Service" as set out in Clause 3.2 a) above] in the manner as illustrated below.

b) Maximum of Save & Grow + 2 qualifying products / services.

i. Save & Grow Criteria

• Bonus Interest of 0.10% p.a. up to 0.15% p.a.

PREMIER 1 ACCOUNT		SAVE & GROW	
ADB Band (RM)	¹ Board Rate (%) p.a.	² Bonus Interest (%) p.a.	³Total Rate (%) p.a.
RM10,000 to RM25,000	0.20%	0.10%	0.30%
Up to RM50,000	0.20%	0.10%	0.30%
Up to RM100,000	0.20%	0.10%	0.30%
Up to RM200,000	0.20%	0.15%	0.35%
Up to RM250,000	0.75%	0.15%	0.90%

ii. Save & Grow + 1 Qualifying Products/Services

• Bonus Interest of 0.15% p.a. up to 0.20% p.a.

PREMIER 1 ACCOUNT		SAVE & GROW + 1 PROD/SVCS	
ADB Band (RM)	¹ Board Rate (%) p.a.	² Bonus Interest (%) p.a.	³Total Rate (%) p.a.
RM10,000 to RM25,000	0.20%	0.15%	0.35%
Up to RM50,000	0.20%	0.15%	0.35%
Up to RM100,000	0.20%	0.15%	0.35%
Up to RM200,000	0.20%	0.20%	0.40%
Up to RM250,000	0.75%	0.20%	0.95%

iii. Save & Grow + 2 Qualifying Products/Services

• Bonus Interest of 0.20% p.a. up to 0.35% p.a.

PREMIER 1 ACCOUNT		SAVE & GROW +	- 2 PRODS/SVCS
ADB Band (RM)	¹ Board Rate (%) p.a.	² Bonus Interest (%) p.a.	³Total Rate (%) p.a.
RM10,000 to RM25,000	0.20%	0.20%	0.40%
Up to RM50,000	0.20%	0.20%	0.40%
Up to RM100,000	0.20%	0.20%	0.40%
Up to RM200,000	0.20%	0.35%	0.55%
Up to RM250,000	0.75%	0.35%	1.10%



iv. New Account Opening With On-Boarding of Privilege Service

• Bonus Interest of 0.20% p.a. up to 0.35% p.a.

PREMIER 1 ACCOUNT		SAVE & GROW +	NEW PRIVILEGE
ADB Band (RM)	¹ Board Rate (%) p.a.	² Bonus Interest (%) p.a.	³Total Rate (%) p.a.
RM10,000 to RM25,000	0.20%	0.20%	0.40%
Up to RM50,000	0.20%	0.20%	0.40%
Up to RM100,000	0.20%	0.20%	0.40%
Up to RM200,000	0.20%	0.35%	0.55%
Up to RM250,000	0.75%	0.35%	1.10%

Notes

Board Rate is calculated based on the Account's Outstanding Balance.

Please note that the Board Rate and / or Bonus Interest may be revised accordingly to reflect the changes of the Overnight Policy Rate (OPR) set by Bank Negara Malaysia or non OPR related.

c) Bonus Interest Calculation Formula shall be termed as below:

Incremental ADB x Bonus Interest Rate x No. of Participating Days / ^No of Days in a Year

^Leap year = 366 days, Non-leap year = 365 days

d) Bonus Interest will be credited to the Account within 30 business days of the following month or on such other date (within 90 business days) as determined by Maybank. In the event that the Account is closed before the Bonus Interest is credited, no Bonus Interest shall be paid to the Eligible Customer.

3.4 Save & Grow (Core and Compulsory Criteria)

- a) To be eligible for "Save & Grow", the Eligible Customer must meet the following requirements:
 - i. minimum Incremental ADB of RM 10,000 up to a maximum of RM 250,000 for the respective month; and
 - ii. minimum Balance Outstanding of RM 10,000 for each respective month end.

3.5 Inward Fund Transfer (Optional Services)

- a) To be eligible for the "Inward Fund Transfer", the Eligible Customer must meet the following requirements:
 - i. cumulative Inward Fund Transfer of RM 10,000 and above for the month. For this Campaign, Inward Fund Transfer to the Account shall be termed as Inward Telegraphic Transfer (TT), Inward Interbank GIRO (IBG), Inward Real Time Electronic Transfer of Funds and Securities (RENTAS) and Inward Instant Interbank Fund Transfer (IBFT); and
 - ii. must be paired with "Save & Grow", Core and Compulsory criteria.

²The Bonus Interest is calculated based on the Save & Grow, Incremental ADB and the number of qualifying products/services. Save & Grow is a compulsory criteria.

The Total Rate is dependent on the interest earned from Board Rate + Bonus Interest.



- 3.6 Credit Card Spend (Optional Product)
 - a) To be eligible for the "Credit Card Spend", the Eligible Customer must meet the following requirements:
 - the card products participating in this Campaign and the credit card spend are
 as per the product table below issued in Malaysia ("Participating Card
 Products"). The Participating Card Products are subject to change, with
 twenty-one (21) days prior notice;

PARTICIPATING CARD PRODUCTS CREDIT CARD SPEND (RM) Maybank 2 Cards Platinum Cumulative credit cards spend of RM 3,000 and above on retail Maybank Visa Signature transactions per calendar month. (Including FCB Barcelona) Maybank Islamic Mastercard Ikhwan Applicable only to retail Platinum transaction with posting date Maybank Islamic Petronas Ikhwan Visa within the calendar month using Platinum the credit card where the account American Express Platinum Credit Card holder is the principal holder. Maybank Islamic Ikhwan American **Express Platinum Card** Maybank Mastercard Platinum Maybank Visa Platinum Maybank Petronas Platinum Visa American Express® Gold Charge Card American Express® Card(Green Charge) Grab and Shopee Card

- ii. must be paired with "Save & Grow", Core and Compulsory criteria;
- iii. the Eligible Customers must have valid and active Participating Card Products and continue to be enrolled in the Campaign at the month end for the Bonus Interest computation. Cancelled Maybank Participating Card Products before the Bonus Interest computation shall not be considered;
- iv. for the purpose of this Campaign, "retail transactions" means the purchase of any good or services (local and overseas) using Participating Card Products and may, at Maybank's discretion, include any Maybank Credit Card transactions as may be determined by Maybank except for transactions that include, but are not limited to:
 - Balance Transfer
 - Auto Debit and Recurring Payments
 - Payment of utilities, direct marketing, insurance premium, government related payment or payments via Maybank2u.com
 - Cash Advance / Cash Withdrawal, quasi cash, casino transactions, payment to charity(ies), Goods & Services Tax and any other form of service / miscellaneous fees
 - Cash Treats and EzyCash;
- v. the equivalent amount in MYR will be used if the spending is in a foreign currency. Maybank has the discretion to apply the relevant exchange rates to derive the MYR equivalent;
- vi. for retail transactions made under any of Maybank's instalment payment plans Ezypay and Ezypay Plus (as determined by Maybank), only the monthly instalment amount is considered when determining the minimum spend amount, and not the full transaction amount charged under the plan;
- vii. transactions using any other non-participating Maybank Credit Card will not be considered for this Campaign; and



- viii. Maybank will use the date which the transaction is posted to the Eligible Customer's card account to calculate the minimum spend amount. Maybank reserves the right to reject or exclude any transaction.
- 3.7 Fixed Savings (Optional Service)
 - a) to be eligible for the "Fixed Savings", the Eligible Customer must meet the following requirements:
 - i. must meet "Save & Grow" criteria on minimum of RM10,000 incremental growth.
 - ii. must have a minimum Balance Outstanding of RM 50,000 for each respective month end.
 - iii. a maximum of 2 Withdrawals from the Premier 1 Account are allowed for each respective month.
 - iv. for this Campaign, Withdrawals refers to cash Withdrawals via ATM, cash Withdrawals via the Branches and Outward Telegraphic Transfers to other banks.
- 3.8 New Account Opening With On-Boarding of Privilege Service
 - a) To be eligible for the "New Account Opening With On-Boarding of Privilege Service", the Eligible Customer must meet the following requirements:
 - i. only for Eligible Customers who open a new Account;
 - ii. the Eligible Customer must be on-boarded to 'Privilege' service;
 - iii. must be paired with "Save & Grow", Core and Compulsory criteria; and
 - iv. this is only available for the respective month of the new account opening.
 - b) The following are the requirements for 'Privilege' customers:
 - i. any combination or single product of deposits and investments between RM 50,000 to RM 250,000; **OR**
 - ii. any combination or single product of financing, deposits and investments between RM 250,000 to RM 1,000,000.

4. Other Conditions

4.1 The "Save & Grow", incremental ADB and number of fulfilled requirements of one or more of the participating products/services shall determine the total accumulated Bonus Interest enjoyable by the Eligible Customers; i.e. as per the following illustrations:

DATE	PARTICULARS	BONUS INTERI	EST	
Scenario 1 - Save & G	<u>row</u>			
Customer A is a new customer who opened a Premier 1 Account (PM1) as at 1 April 2022. Customer A only met the enrolment criteria and requirements for "Save & Grow". Customer A did not meet Privilege service requirement. Thus not entitled for New Account Opening With On-Boarding of Privilege Service Reward.				
		Customer have Save & Grow	only	
	• Customer A deposits RM 10,000 into PM1.	PRODUCTS / SERVICES	MET REQUIREMENTS	
1 April 2022		Save & Grow	YES	
T April 2022		Inward Fund Transfer	NO	
		Credit Card Spend	NO	
		Fixed Savings	NO	
			•	



		NEW ACCOUNT REWARD MET REQUIREMENTS		
		New Account & Service Tag NO		
20 April 2022	• Customer A deposits RM 5,000 into PM1.	 Average daily balance (ADB) for April 2022 = [(19days x RM10,000) + (10days x RM15,000) + (1day x RM17,000) ÷ 30 days] = RM 11,900 Baseline = RM 0 Incremental ADB = RM 11,900 - RM 0 = RM 11,900 		
30 April 2022	• Customer A deposits RM 2,000 into PM1.	• Bonus Interest for April 2022 = RM 11,900 x 0.10%p.a x 30 ÷ 365 = RM 0.98		

Scenario 2 - New Account Opening with On-Boarding of Privilege Service

Customer B is a new customer who opened a Premier 1 Account (PM1) as at 10 April 2022. Customer B met the enrolment criteria and requirements for "Save & Grow" and "Credit Card Spend".

Customer B met Privilege service requirement. Thus entitled for New Account Opening With On-Boarding of Privilege Service Reward during the account opening month.

10 April 2022	• Customer B deposits RM 50,000 into PM1.
15 April 2022	Customer B spend RM 4,000 on retail purchases at the shopping mall using his Maybank Visa Platinum Credit Card.
20 April 2022	• Customer B deposits RM 150,000 into PM1.
30 April 2022	 Customer B withdraws RM 10,000 from PM1. Customer B withdraws RM 20,000 from PM1. Customer B withdraws RM 20,000 from PM1. Customer on-board for Privilege Service.

 Customer have New Account Opening With On-Boarding of Privilege Service

PRODUCTS / SERVICES	MET REQUIREMENTS
Save & Grow	YES
Inward Fund Transfer	NO
Credit Card Spend	YES
Fixed Savings	NO

NEW ACCOUNT REWARD	MET REQUIREMENTS	
New Account & Service Tag	YES	

- Average daily balance (ADB) for April 2022
- = [(10days x RM50,000) + (10days x RM200,000)
- + (1day x RM 150,000) ÷ 21 days]
- = RM 126,190.48
- Baseline = RM 0
- Incremental ADB = RM 126,190.48- RM 0 = RM 126,190.48
- Bonus Interest for April 2022
- = RM 126,190.48 x 0.35% p.a x $21 \div 365$
- = RM 25.41

Scenario 3 - Save & Grow + 1 Qualifying Products/Services

Customer C is an existing customer and has RM 50,000 ADB and month end outstanding balance in Premier 1 Account (PM1) for the month of February 2022. Customer C met the enrolment criteria and requirements for "Save & Grow" and "Inward Fund Transfer".

Customer C is not entitled for New Account Opening With On-Boarding of Privilege Service Reward.



4.4	• Customer C deposits RM 100,000 into PM1.	Customer have Save & Grow + 1 Qualifying Products/Services	
1 April 2022		QUALIFYING PRODUCTS / MET REQUIREMENTS	
	Customer C used Inter	Save & Grow YES	
	Bank Giro Transfer (IBG) of RM 50,000 inward transfer to PM1.	Inward Fund Transfer YES	
22 April 2022		Credit Card Spend NO	
22 April 2022		Fixed Savings NO	
	• Current balance in PM1 is	MET MET	
	RM 150,000.	NEW ACCOUNT REWARD REQUIREMENTS	
	 Customer C withdraws RM 30,000 from PM1. Customer C withdraws RM 10,000 from PM1. Customer C withdraws RM 10,000 from PM1. 	New Account & Service Tag NO	
25 April 2022		 Average daily balance (ADB) for April 2022 = [(21 days x RM100,000) + (3 days x RM150,000) + (3 days x RM150,000) + (3 days x RM150,000) + (3 days x RM150,000) = RM 110,000 Baseline = RM 50,000 Incremental ADB = RM 110,000 - RM 50,000 = RM 60,000 Bonus Interest for April 2022 = RM 60,000 x 0.15%p.a x 30 ÷ 365 = RM 7.40 	
28 April 2022	Customer C deposits RM 50,000 into PM1. From 1.2 Qualifying Products (So		

Scenario 4 - Save & Grow + 2 Qualifying Products/Services

Customer D is an existing customer who opened a Premier 1 Account (PM1) as at 3 February 2022. Customer D has RM 10,000 ADB and month end outstanding balance in Premier 1 Account (PM1) for the month of February 2022. Customer D met the enrolment criteria and requirements for "Save & Grow", "Fixed Savings" and "Credit Card Spend".

Customer D is not entitled for New Account Opening With On-Boarding of Privilege Service Reward.

1 March 2022	• Customer D deposits RM 50,000 into PM1.	Customer have Save & Grow + 2 Qualifying Products/Services		
		QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS	
	Customer D spend RM 4,000 on retail purchases at the shopping mall using his Maybank Visa Platinum Credit Card. The current balance in	Save & Grow	YES	
		Inward Fund Transfer	NO	
10 March 2022		Credit Card Spend	YES	
		Fixed Savings	YES	
			MET	
	PM1 is still RM 50,000. Customer D deposits RM 100,000 into PM1.	NEW ACCOUNT REWARD	REQUIREMENTS	
		New Account & Service Tag	NO	
20 March 2022		• Average daily balance (ADB) for March 2022 = [(19 days x RM50,000) + (1 day x RM150,000) + (11 days x RM100,000) ÷ 31 days]		
21 March 2022	 Customer D withdraws RM 50,000 from PM1. The current balance in PM1 is RM 100,000. 	= RM 70,967.74 • Baseline = RM 10,000 • Incremental ADB = RM 70,967.74 - RM 10,000 = RM 60,967.74 • Bonus Interest for March 2022 = RM 60,967.74 x 0.20% p.a x 31 ÷ 365 = RM 10.36		
31 March 2022	• Customer D still maintains RM 100,000 in the PM1.			



Scenario 5 - Save & Grow + 2 Qualifying Products/Services

Customer E is an existing customer. He has RM 10,000 ADB and month end outstanding balance in Premier 1 Account (PM1) for the month of February 2022. Customer E met the enrolment criteria and requirements for "Save & Grow", "Credit Card Spend", and "Inward Fund Transfer".

Customer E is not entitled for New Account Opening With On-Boarding of Privilege Service Reward.

1 March 2022	• Customer E deposits RM 150,000 into PM1.	Customer have Save & Grow + 2 Qualifying Products/Services		
10 March 2022	 Customer E used Interbank Giro (IBG) of RM 10,000 inward transfer to his PM1. Current balance in PM1 is RM 160,000. 	QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS	
		Save & Grow	YES	
		Inward Fund Transfer	YES	
		Credit Card Spend	YES	
22 March 2022 2,000 on retail part the shopping using his Maybar	Customer E spends RM	Fixed Savings	NO	
	2,000 on retail purchases at the shopping mall using his Maybank Visa	NEW ACCOUNT REWARD	MET REQUIREMENTS	
	Platinum Credit Card.	New Account & Service Tag	NO	
25 March 2022	 Customer E spends RM 5,000 on retail purchases at the mobile store using his Maybank Visa Platinum Credit Card. 	 Maximum of Save & Grow + 2 qualifying products / services. Average daily balance (ADB) for March 2022 =[(9 days x RM150,000) + (18 days x RM160,000) + (4 days x RM210,000) ÷ 31 days] 		
28 March 2022	 Customer E used Interbank Giro (IBG) of RM 50,000 inward transfer to his PM1. Current balance in PM1 is RM 210,000. 	= RM 163,548.39 • Baseline = RM 10,000 • Incremental ADB = RM 163,548.39 - RM 10,000 = RM 153,548.39 • Bonus Interest for March 2022 = RM 153,548.39 x 0.35%p.a x 31 ÷ 365 = RM 45.64		

- 4.2 Treatment of Eligible Customers with Multiple Accounts of Same Product:
 - a) bonus Interest will be paid to the Account with the highest monthly Incremental ADB.
 - b) if there is a tie in the monthly Incremental ADB amount amongst 2 or more accounts held by a single Eligible Customer, Bonus Interest will be rewarded to the latest Account opened.
- 4.3 Eligible Customers with Islamic *Premier Mudharabah Account-i (PMA-i) and Conventional Premier 1 Account (PM1):
 - a) for both accounts to qualify for "Save & Grow" criteria, both accounts need to have the respective Incremental ADB Growth.
 - b) for both accounts to qualify for product "Credit Card Spend", both accounts must have credit card spend of RM 3,000 each (Total of RM 6,000).
 - c) in the scenario if the qualifying product "Credit Card Spend" met the requirements for only one (1) account (PM1/PMA-i), the account with the highest Incremental ADB will be qualified. The account with the lower Incremental ADB would not be qualified for "Credit Card Spend".
 - d) for both accounts to qualify for service "Inward Fund Transfer", both accounts must have cumulative Inward Fund Transfer of RM 10,000 and above each for the month, i.e. Inward Telegraphic Transfer (TT), Inward Interbank GIRO (IBG), Inward Real



- Time Electronic Transfer of Funds and Securities (RENTAS) and Inward Instant Interbank Fund Transfer (IBFT).
- e) for both accounts to qualify for "Fixed Savings", both accounts must have met the minimum balance outstanding of RM 50,000 and only a maximum of 2 Withdrawals per month for the respective accounts.
- f) for both accounts to qualify for "New Account Opening With On-Boarding of Privilege Service" reward, both must be new accounts and tag with service tag 'Privilege' respectively.
 - *Premier Mudharabah Account-i is not protected by PIDM.
- 4.4 After the Campaign Period, no Bonus Interest shall be awarded to the Account and prevailing interest rates shall apply.
- 4.5 Eligible Customers may be eligible for the Bonus Interest in one of the calendar months, but may not be eligible for Bonus Interest in the following month due to non-fulfilment of any of the eligibility criteria as specifically set out above.

5 General Terms and Conditions

- 5.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 5.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days prior notice thereof, the notice of which shall be posted through the Maybank2u website at www.maybank2u.com.my or through any other channel or channels determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 5.3 By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 5.4 By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
- 5.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign or customers for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.



- 5.6 Maybank shall not be responsible and / or liable for any losses suffered by Eligible Customers resulting directly or indirectly from the Eligible Customers' participation in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any events beyond the reasonable control of Maybank.
- 5.7 Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 5.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.