

Terms and Conditions Governing Maybank Premier Complimentary Airport Lounge Access

1. Each Principal Maybank Premier World Mastercard Cardmember is entitled to two (2) complimentary visits to the Plaza Premium Lounge per 12-month membership period.
2. Each complimentary visit is valid for a one-time access, 3-hour stay at a participating Plaza Premium Lounge and access to TGM (Singapore Changi Airport Terminal 2) includes a choice of one (1) set menu.
3. The Cardmember have a choice to enjoy either: (a) two (2) separate Cardmember visits; or (b) one (1) concurrent Cardmember and one (1) guest visit.
4. The Cardmember must present his/her Maybank Premier World Mastercard at the lounge for access.
5. Maybank reserves the right to charge the Cardmember the lounge fees and shall not be liable or responsible for reimbursement of any lounge usage in the event that the lounge usage exceeds the number of valid complimentary visits the Cardmember is entitled to. The Cardmember shall bear such fees and additional charges.
6. Lounge access and usage are subject to the terms and conditions of the participating lounges.
7. Maybank shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by the Cardmember and/or any other person by reason of, arising from or in connection with the redemption of the lounge access and/or the lounge usage and/or the use or consumption of any services, products or facilities of any merchant or retailer or for any other reason.
8. Maybank is not an agent of the Plaza Premium Lounge or any merchant or retailer providing the services, products or facilities. Maybank makes no representation or warranty as to the quality, merchantability or fitness for purpose with respect to such services, products or facilities. Any dispute on the product quality or services by the merchant or retailer should be resolved directly with the merchant or retailer.
9. Maybank and/or the Plaza Premium Lounge may at any time vary, modify, or amend these Terms and Conditions as it/they may in its/their absolute discretion think fit, and the Cardmember shall be bound by such variations, modifications and amendments.
10. Please visit www.maybankpremierwealth.com for the full list of participating lounges. Additional terms and conditions apply.
11. If the Terms and Conditions are not met:
 - a. a lounge fee of S\$44.94 (includes GST) per visit will be charged to your Maybank Premier World Mastercard; and/or
 - b. you will not be allowed any complimentary lounge access.

Information correct as at 1 April 2020