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Customer Invoice Batch Email

Overview

Batch Invoicing by Email

Click the **Generate & Preview** button to view a set of invoices for one customer before sending them to the customer. A .CSV file is generated and attached to the email if the customer is configured with the "PDF with CSV" option.

To batch process a list of Customer Invoices, select the invoices and click the **Generate & Send** button. Note that you can select any invoices, crossing billing contact/customer boundaries.

It is possible to select any invoices across billing contact and customer boundaries.

This button initiates a background process that generates and emails the invoices to the appropriate parties. Invoices that generate an error have the **Invoice Status** field set to "On Hold." The **Invoice Status Comments** field contains the detailed error message. The same list of errors are also emailed to the user.

For successful invoice sends, the following happens:

- The Invoice Status field that was Pending or Approved is set to Invoiced.
- The Date Sent is set to "now."
- The Invoice Status Comments field is set to blank.

The POD Required field is populated automatically upon record creation from the Load's Bill To Transportation Profile.

Override the customer invoice batch .PDF cover page from TMS Admin \rightarrow Document Options. Select the document type. Enter the name of the custom Visualforce page in the Custom Header Page Name field. The Visualforce page must be a .PDF-rendered page in order to render correctly.