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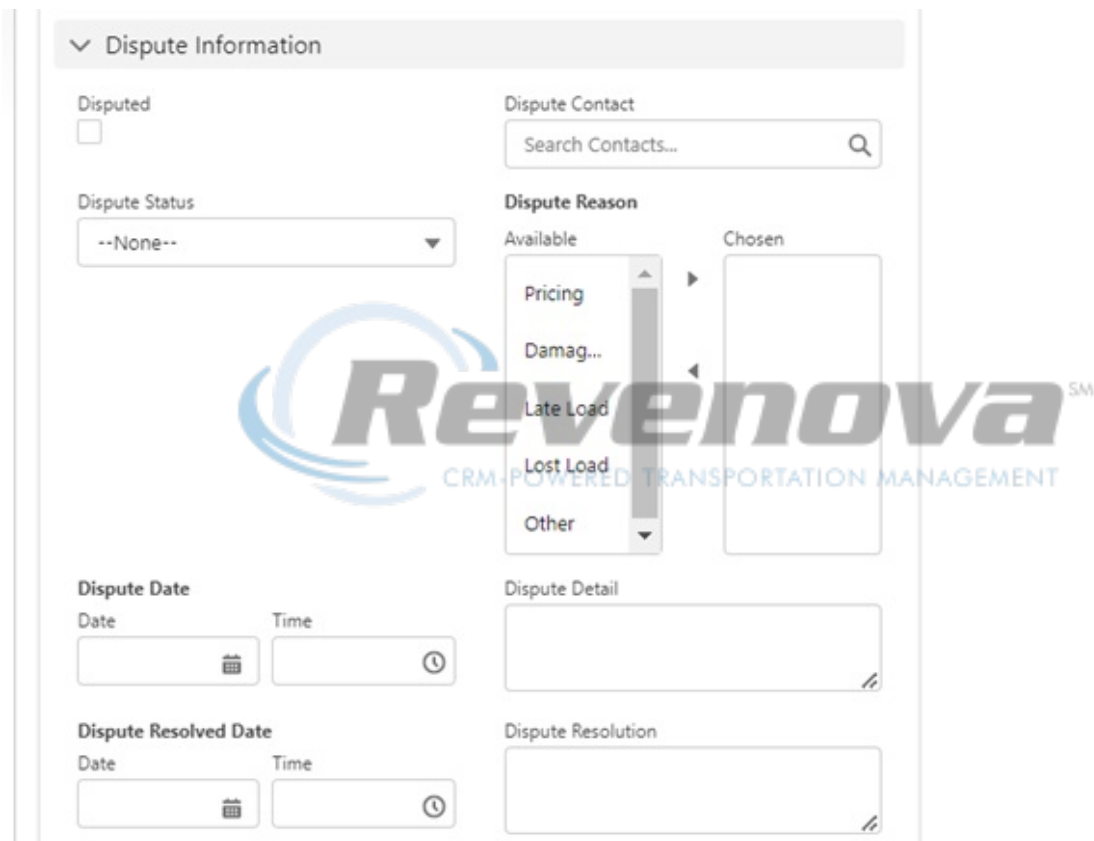


# Customer Invoice Dispute Resolution

## Overview

### Customer Invoice Dispute Resolution

The following fields are available on customer invoices for dispute resolution.



The screenshot displays a web form titled "Dispute Information" with a dropdown arrow. The form is organized into several sections:

- Disputed:** A checkbox.
- Dispute Contact:** A search bar with the placeholder text "Search Contacts..." and a magnifying glass icon.
- Dispute Status:** A dropdown menu currently showing "--None--".
- Dispute Reason:** A section with two columns: "Available" and "Chosen". The "Available" column contains a list of reasons: Pricing, Damag..., Late Load, Lost Load, and Other. A double-headed arrow indicates the ability to move items between the columns.
- Dispute Date:** Two input fields for "Date" and "Time", each with a calendar icon.
- Dispute Resolved Date:** Two input fields for "Date" and "Time", each with a calendar icon.
- Dispute Detail:** A large text area for providing details about the dispute.
- Dispute Resolution:** A large text area for providing the resolution.

A large, semi-transparent "Revenova" logo with the tagline "CRM-POWERED TRANSPORTATION MANAGEMENT" is overlaid on the center of the form.

Customers can also enter this dispute information from the **Customer Portal**.