## **Request Username and Password**

Kindly furnish us with an official letter using the company letterhead. The letter must be signed by authorise officer (min. executive level and above) and it must indicates the intention to request for the password with the following details:-

- MyCoID Number
- Company Name
- Requestor Name
- Designation
- Email Address Registered with HRD Corp
- Phone Number

Please submit the request via email to <a href="helpdesk@hrdcorp.gov.my">helpdesk@hrdcorp.gov.my</a>. This request will be review and **attended** within 24 hours (working days) subject to complete documentation. The email notification and password by <a href="hrdcorp.gov.my">hrdsystem@hrdcorp.gov.my</a> will be send to the registered email address with HRD Corp.

## Note:

Kindly check your junk/ spam folder just in case you do not receive the email after 24 hours of your service request.

To update your company profile (Employer) such as email / contact person and etc., please email to <a href="mailto:employersupport@hrdcorp.gov.my">employersupport@hrdcorp.gov.my</a>