# Airul Aiman Bin Airil Azhar

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## Education

## POLITEKNIK MERLIMAU MELAKA

DIPLOMA Engineering Technology (Computer)

JUNE 2016 - APRIL 2019

Merlimau , Melaka

# Universiti Malaysia Perlis

September 2021 - JULY 2024

Pauh, Perlis

# Bachelor of Computer Engineering (Honor)

Relevant Coursework

- Database Management
- Networking • Systems Programming
- Sophos Firewall and Vpn

- Troubleshooting • Server Management
- Web Designed • Operating System
- Computer Architecture
- Microsoft 365 Synology Server

# Experience

## Ezytronic Sdn Bhd

December 2024 - Present

IT Support Resident

• Hardware

Puchong, Selangor

- Managing Servers Synology on creating Scripts, Backup, and Data Server management.
- Handling Sophos Firewall and Sophos SSL Vpn, such as web filtering, policy, and network Logs of every activity.
- Managing user account Active Directory of the company, also Handling Microsoft 365 on Employee Account Creation, licencing, and emails based on their position.
- Configuring Networking Switch, Router, VPN, DNS, Port Forwarding, and Firewall using Sophos.
- Minor and Major Computer Troubleshooting such as , Reimaging, Setup Device for new user, Software and Hardware Troubleshooting, for hardware more on Replacing Hardware parts such as RAM, Cleaning, Backup HDD and SSD.
- Training User on IT related topic on how to prevent from Malware.

# Diaspora Sdn Bhd

August 2024 - November 2024

System Developer K-youth Intern

Petaling Jaya , Selangor

- Assisted in the development of the front end of Website development using Bootstrap.
- Worked with Mysql and Sqlite as Database Management System .
- Server Hardware and Software Configuration, installing OS Linux and Virtual Machine to run a website domain and Server Projects
- Configuring Networking Switch, Router, VPN, DNS, Port Forwarding and Firewall.
- Developed a System development web application for cybersecurity Risk Assessment System using Laravel, Javascript, PHP, HTML, CSS.

#### Freelance IT Person

January 2016 - Present

Pontian , Johor

Resolved hardware and software issues within 24 hours, ensuring minimal downtime for Customer

- Assisted in network maintenance and network reliability."
- Assisting with Computer Hardware and Software installation
- Assembling Computer Desktop if there's any community Gigs available.

## Kolej Komuniti Tanjung Piai

March 2018-August 2018

IT Specialist Intern

Freelancer

Pontian , Johor

- Resolved 90 Percent of hardware and software issues within 24 hours, ensuring minimal downtime for staff.
- Assisted in network maintenance, contributing to a 20 increase in network reliability."
- Assisting with Computer Lab Hardware and Software installation
- Manage network routers, cables, and switches in The computer Lab every week.
- Developing a Student Management System using HTML, CSS ,and Mysql .
- Acquire the skill to teach students Web Design and Computer Basic Fundamentals

# Mega Intech Computer Shop

January 2019-June 2019

Johor Bharu, Johor

Sales Executive and IT Technician

- Hardware Repair: Diagnosed and repaired a wide range of computer hardware issues, including desktops, laptops, and mobile devices, achieving a 95 percent success rate in restoring devices to optimal working conditions.
- Software Troubleshooting: Installed, configured, and updated operating systems (Windows 7, Windows 10) and various software applications to ensure system performance and security.
- Customer Communication: Explained technical issues to non-technical clients in an easy-to-understand manner, ensuring customer satisfaction and trust in the services provided.
- Preventative Maintenance: Conducted regular system health checks, including disk cleanup, virus scans, and software updates to prolong the lifespan of clients' devices.

## The E.Y.E.S | Python, Linux, Terminal Emulator

January 2017

- Developed a Child Carre security System that can track every movement, activity and location of a child's phone.
- Implemented Geo Location, Keylogging, Camera, Audio and Video Recording.
- Concept that to make benefit a function from a malware to protect a child's safety.
- Developement on 2017 and 2018 Referal from TheFatRat project and Reverse Engineering to understand the code.
- Mid-Developement from Terminal Emulator to GUI using java .

# Ecommerce Website with Backend Customer and Content Management | HTML, CSS, PHP, Paypal APINovember 202

- Created a Website that allows users to purchase items from a store.
- Implemented a payment system using Paypal API.
- Backend Management system using PHP and MySQL to interact, track, add and remove items from the catalogue.

## Smart Bin using STC89C52RC | C++, KEIL, STC-ISP microcontroller Programming

October 2023

- h refhttps://github.com/AirulAiman/Smart-bin-STC89C52RC
- Desing a smart mini dustbin using STC89C52RC microcontroller that detect a hand if it is close to the dustbin and proceed to open the dustbin.
- Used Ultrasonic Sensor to detect the Dustbin if it is full, if full the lid will not open, if still have space the dustbin should work as it intended.
- Used IR sensor to detect the hand if it is close to the dustbin.

#### Technical Skills

Languages: Python, HTML, C, HTML/CSS, JavaScript, SQL

Developer Tools: VS Code, Git, Kali Linux Technologies/Frameworks: Linux, GitHub,

Hardwares: Server, Switch, Routers, Laptop and Desktop