

# Ayishetu Osman

*Technical Support/Junior BackEnd Developer/Virtual Assistant*

GitHub: <https://github.com/Aisha18-queen>

LinkedIn: <https://gh.linkedin.com/in/osman-ayishetu-3317b1213>

Portfolio : <https://aisha18-queen.github.io/MyFinalPortfolio/>

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Accra – Ghana

## Summary

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A motivated Junior Backend Developer with a solid foundation in Node.js, Express, and MongoDB, transitioning from a background in IT support and technical troubleshooting. Enthusiastic about developing robust, efficient server-side applications and APIs. Successfully completed 5 projects, including an AI featured telemedicine API, an ecommerce API, event management API, and movie watchlist API. Strong in problem-solving, database design, and RESTful architecture, with proficiency in HTML and Tailwind CSS for frontend integration. Demonstrates excellent collaboration and communication skills, with a strong eagerness to learn and advance in the tech industry.

## Work Experience

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Innovation 360 Hub, Accra, Ghana (NGO).

*IT Support Specialist*

[03/2024-12/2024](#)

- Managed hardware and software issues.
- Provided technical support and guidance to clients.
- Deliver IT support

Ministry of Communication and Digitalisation, Accra, Ghana.

*IT Support Specialist*

[06/2023-10/2023](#)

- diagnosed and resolved hardware and software problems.
- honed my problem-solving skills.
- provided efficient solutions to various technical issues.
- Taught me the importance of clear communication, patience, and the ability to distill complex technicalities.

Accra Technical University (National Service)

*Teaching Assistant (Software Development)*

[10/2021-09/2022](#)

- Taught the fundamentals of HTML and CSS to students.
- emphasizing practical and theoretical aspects.
- Assisted in curriculum development focusing on web development and programming languages.

## Education

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- BTech Computer Science, [01/2022 - 09/2023](#)
- Higher National Diploma, [10/2018 - 09/2021](#)

## Skills

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- **Technical**  
**Frontend:** HTML; CSS.  
**Backend:** Express  
**Database:** mongoose db  
**Version Control:** Git; GitHub.  
**Server Administration:** Microsoft Windows server  
**Others:** Monitoring and Troubleshooting  
**In Progress:** JavaScript
- **Soft**  
Problem solving; Client Relations; Teamwork Collaboration ; Time management; Creativity; Adaptability;

## Projects

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### **Personal Portfolio Website**

- Live (<https://aisha18-queen.github.io/MyFinalPortfolio/>)
- My personal portfolio
- Built it using HTML and CSS

### **E-Commerce API**

- Live(<https://github.com/Aisha18-queen/ecommerce-api>)
- An eCommerce API centralized product data and stock level
- Built it using Express and Mongo DB

### **Shopping-Chart**

- Live(<https://glittering-starship-51c133.netlify.app/>)
- A web app that adds selected items to your chart
- Built it using HTML,CSS and JavaScript

## Certifications & Awards

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- Best Graduation Student (Computer Science Department)
- Volunteerism at 13<sup>th</sup> African Games (Laison Language)

## Languages

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- French
- English

REFERENCES AVAILABLE UPON REQUEST