

Ayishetu Osman

Technical Support/Junior Front End Developer/Virtual Assistant

GitHub: github.com/Aisha18-queen/portfolio

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Accra - Ghana

Summary

Accomplished Computer Science professional with a strong background in IT support and technical problem-solving. Proven ability to manage complex technical issues and provide effective solutions.

Work Experience

Innovation 360 Hub, Accra, Ghana (NGO).

IT Support Specialist

03/2024-12/2024

- Managed hardware and software issues.
- Provided technical support and guidance to clients.
- Deliver IT support

Ministry of Communication and Digitalisation, Accra, Ghana.

IT Support Specialist

06/2023-10/2023

- diagnosed and resolved hardware and software problems.
- honed my problem-solving skills.
- provided efficient solutions to various technical issues.
- Taught me importance of clear communication, patience, and the ability to distill complex technical.

Accra Technical University (National Service)

Teaching Assistant (Software Development)

10/2021-09/2022

- Taught fundamental of HTML and CSS to students.
- emphasizing practical and theoretical aspects.
- Assisted in curriculum development focusing on web development and programming languages.

Education

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- BTech Computer Science, 01/2022 - 09/2023
 - Higher National Diploma, 10/2018 - 09/2021

Skills

- **Technical**

Programming Languages: JavaScript; HTML; CSS.

Version Control: Git; GitHub.

Server Administration: Microsoft Windows server

Operating Systems: Windows server.

Monitoring and Troubleshooting

- **Soft**

Problem solving; Client Relations; Teamwork Collaboration ; Time management; Creativity; Adaptability;

Certifications & Awards

- Best Graduation Student (Computer Science Department)
- Volunteerism at 13th African Games (Liaison Language)

Languages

- French
- English