Aishman K Sandhu

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SUMMARY

Experienced in web development, Java programming, systems analysis, database management, and cybersecurity within Computer Information Systems. Proficient in designing user-centric web applications and websites, with expertise in advanced CSS techniques and fundamental UX design principles. Skilled in creating captivating web experiences through effective communication and problem-solving.

SKIILLS

- WordPress
- HTML, CSS, JavaScript
- UX/UI Design
- Advanced CSS (grid, animations, responsiveness)
- Web Application Development
- Secure Login, Account Management
- SQL, Database Management
- Cross-Browser Compatibility
- Technical Troubleshooting

- SEO Best Practices
- Communication
- Creativity
- Attention to Detail
- Problem-Solving
- Time Management
- Collaboration
- Customer Service
- Adaptability

WORK EXPERIENCE

MYDIGISCOPE (https://mydigiscopes.com) | Web Designer (Freelance)   March 2024

- Designed a comprehensive WordPress-based web application, integrating secure login/register functionality, homepage, about, and contact pages.
- Focused on user experience and account management, ensuring secure data handling and a smooth, intuitive user interface.
- Customized the design using advanced CSS techniques, enhancing the overall aesthetics and responsiveness of the site.

HOPEROADCHILDREN (https://hoperoadchildren.com) | Web Designer (Freelance)   In Progress

- Led the design and development of a cutting-edge website, creating captivating portfolio pages, meticulously designed home page layouts, and intuitive contact forms. Enhanced user engagement and navigation through expertly crafted visuals and user-centric design principles Spearheaded the development of a visually appealing WordPress website, including engaging portfolio pages and user-friendly contact forms.
- Collaborated with stakeholders to craft a homepage that maximizes user engagement, focusing on intuitive navigation and strategic use of visuals.
- Employed UX design principles to improve site accessibility and ensure a seamless experience across all devices.
- Continuously optimized the site, ensuring fast load times and a smooth browsing experience, leveraging WordPress plugins and custom code

The Home Depot | Burnaby, British Columbia   July 2022 – Present

ORDER MANAGEMENT DESIGN TECH / CUSTOMER SERVICE REPRESENTATIVE

- Managed approximately 30 inbound calls daily, assisting customers with order-related inquiries while also providing in-store support.
- Worked closely with the IT team to resolve technical issues related to customer orders, showcasing strong problem-solving and communication skills.
- Received a Homer Award for delivering excellent customer service and maintained 5-star ratings in customer satisfaction surveys and Google reviews.

- Processed transactions with an average order size of $500, ensuring smooth and efficient order management.

CERTIFICATIONS

- **Cutting-edge CSS (LinkedIn Learning)** Proficiency in advanced CSS techniques for modern web development
- **UX Foundations: Interaction Design (LinkedIn Learning)** Competent in fundamental UX design principles, with a focus on interaction design.
- **CompTIA IT Fundamentals+ (ITF+) -** CompTIA (comptia.org)   July 2024
  Acquired foundational IT skills, including IT concepts, infrastructure setup, application software, software development, database fundamentals, and security best practices .

EDUCATION

DIPLOMA IN COMPUTER INFORMATION SYSTEMS   April 2024

Kwantlen Polytechnic University

- **Web Application Development:** Designed and implemented a webpage featuring login authentication using **JavaScript**, along with layout styling utilizing **HTML** and **CSS.**
- **Principles of Program Structure and Design II:** Created a **JavaFX** application featuring login authentication, ComboBox selection, and event handling, demonstrating proficiency in **Java**.
- **Systems Analysis and Design:** Conducted comprehensive research on a multi-billion-dollar company, identifying operational inefficiencies, designing solutions using DFDs and ERDs, and ensuring timely execution within a set timeline.
- **Database Systems:** Designed and implemented a library database utilizing **SQL**.
- **Foundations of Computer Security:** Executed website cloning projects to discern encryption, security protocols, SSL implementation, and other security policies, demonstrating the practical application of cybersecurity principles.