

Dynamic Pricing on Online Marketplaces: Strategies and Applications

Demand Estimation & Impact Analysis

Dr. Rainer Schlosser

Hasso Plattner Institute (EPIC)

April 19, 2016

Outline

- High Jump
- Explanatory Variables
- Goals of Today's Meeting
- Data Structure
- Least Squares Regression
- Logistic Regression
- Tips & Tricks

High Jump

- High Jump Results
- How they can be explained? What are the key factors?
- Data: Results and features of participants (observations)
- What is a suitable regression model?
- How does it work? What is the idea?
- How can we derive forecasts?
- How good are our forecasts? Is there a measure?

High Jump Data

ID	Name	Höhe	Größe	Geschlecht	Party
1	Keven	160	176	1	0
2	Martin	155	178	1	0
3	Christian	140	172	1	1
4	Matthias	150	175	1	0
5	Ralf	130	160	1	0
6	Stefan	165	190	1	1
7	Markus	165	185	1	0
8	Cindy	130	168	0	0
9	Julia	130	163	0	1
10	Anna	145	170	0	0
11	Viktoria	155	171	0	0
12	Marilena	125	167	0	0

Notations

- Number of observations?
- Which quantity do we want to explain? (dependent variable)
- Which quantities may be factors? (explanatory variables)
- What might be missing variables?
- Mean of the dependent variable?
$$\bar{y} = \frac{1}{N} \cdot \sum_{i=1}^N y_i$$
- Variance of the dependent variable?
$$VAR = \frac{1}{N} \cdot \sum_{i=1}^N (y_i - \bar{y})^2$$
- Plausibility checks: Expectations? Hypotheses?
- How do we quantify the impact/dependencies?

Least Squares Regression

- Idea: Use explanatory variables x to explain dependent variable y .
- Approach: Try to reconstruct y by linear parts of x

$$y_i \approx \beta_1 + \beta_2 \cdot x_i^{(2)} + \beta_3 \cdot x_i^{(3)} + \dots \quad \text{where } \vec{x}_i, y_i, i = 1, \dots, N, \text{ given data}$$

β - coefficients have to be chosen such that the fit is “good”.

- What is a “good” fit? We need a measure.
- Answer: Minimize the sum of squared deviations, i.e.,

$$\min_{\beta_1, \beta_2, \beta_3 \in \mathbb{R}} \sum_{i=1}^N \left(\beta_1 + \beta_2 \cdot x_i^{(2)} + \beta_3 \cdot x_i^{(3)} + \beta_4 \cdot x_i^{(4)} - y_i \right)^2$$

Solution & Forecasts

- We obtain optimal coefficients $\beta_1^*, \beta_2^*, \beta_3^*, \beta_4^*$ (solver/software).
- What can we do with the coefficients $\vec{\beta}^* = (-102, 1.43, 3.05, -5.43)$?
- (1) We can quantify the impact of factors $x^{(2)}, x^{(3)}, x^{(4)}$ on y !
- (2) We can compute smart forecasts!
- Example: We have a new participant (179 groß, männlich, Party)
- Forecast: Geschätzte Höhe = $\beta_1^* + 179 \cdot \beta_2^* + 0 \cdot \beta_3^* + 1 \cdot \beta_4^* = 151.74$

How reliable is our Model?

- We can use various combinations of explanatory variables.
- We will always obtain a result and some optimal β^* coefficients!
- How to measure the quality of a model? There is a measure: R^2 .
- Idea: How much of the variance in y can be explained by the model.
- Model fit:
$$\hat{y}_i = \beta_1^* + \beta_2^* \cdot x_i^{(2)} + \beta_3^* \cdot x_i^{(3)} \approx y_i$$
- New variance:
$$VAR_{new} = \frac{1}{N} \cdot \sum_{i=1}^N (y_i - \hat{y}_i)^2 \leq VAR = \frac{1}{N} \cdot \sum_{i=1}^N (y_i - \bar{y})^2$$
- Goodness of fit:
$$R^2 = 1 - \frac{VAR_{new}}{VAR} \in [0, 1] \quad (\text{large is good})$$

Demand Estimation

Goals

- We want to measure the impact of price on sales.
- We want to estimate sales probabilities for specific scenarios.
- We just want to use observable data:
 - our offer prices,
 - competitors' offer prices
 - our realized sales
- We want to identify the factors that determine customers' choice.

Data Structure

- We consider periods of time (e.g., days, hours, minutes)
- For **every period of time** we have the following raw data:

data	we	competitor 1	competitor 2	...
number of sales	✓	?	?	
offer price	✓	✓	✓	
product condition	✓	✓	✓	
customer rating	✓	✓	✓	
feedback count	✓	✓	✓	
shipping time	✓	✓	✓	

First Approach: Least Squares Regression

- Idea: explain „dependent variable“ by „explanatory variables“
- „dependent variable“: number of sales y (of our firm)
- „explanatory variables“: **price rank r**
 price difference to best competitor's price
 time (day time, weekday, month etc.)
 ratings, shipping time, . . .
- Remember: Derive the β^* – coefficients for every explanatory variable by minimizing sum of squared deviations (over all observations)

First Results: Expected Sales as Function of Price

- Explanatory variable: price rank $x_i^{(2)}(a, \vec{p}) = r_i(a, \vec{p})$
- Regression result: intercept β_1^* , price rank impact β_2^*
- Expected sales: $y(a, \vec{p}) = \beta_1^* + \beta_2^* \cdot r(a, \vec{p})$ (for any situation!)
- Impact analysis: Each better rank boosts the expected number of sales by β_2^* units!

Let's be creative: Multi Linear Regression

- Invent multiple explanatory variables!
- Use transformed variables, e.g., $x^{(3)} = r^2$, $x^{(4)} = \ln(r)$, etc.
- Use and combine multiple features.
- Note, your explanatory variables can be any function of all features.

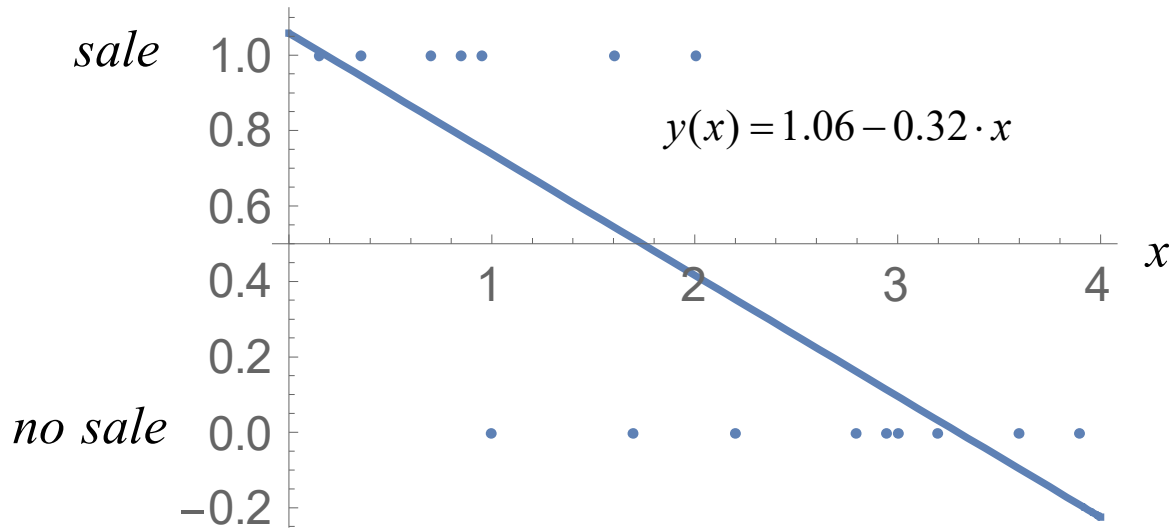
- Model:
$$y(a, \vec{p}, \dots) \approx \sum_{m=1}^M \beta_m \cdot x^{(m)}(a, \vec{p}, \dots)$$

Limitations

- Advise: Do not use too many explanatory variables, i.e., $M \ll N$!
- Problems: Consider cases of rare events (short time intervals):
sales y is just 0 or 1, i.e., either sale or no sale.

OLS estimations can be negative!
- Alternative: Binary Choice Models (e.g., logistic regression)

Weaknesses of Linear Regressions



Can the prediction $y(x) = 1.06 - 0.32 \cdot x$ be used as sales probability?

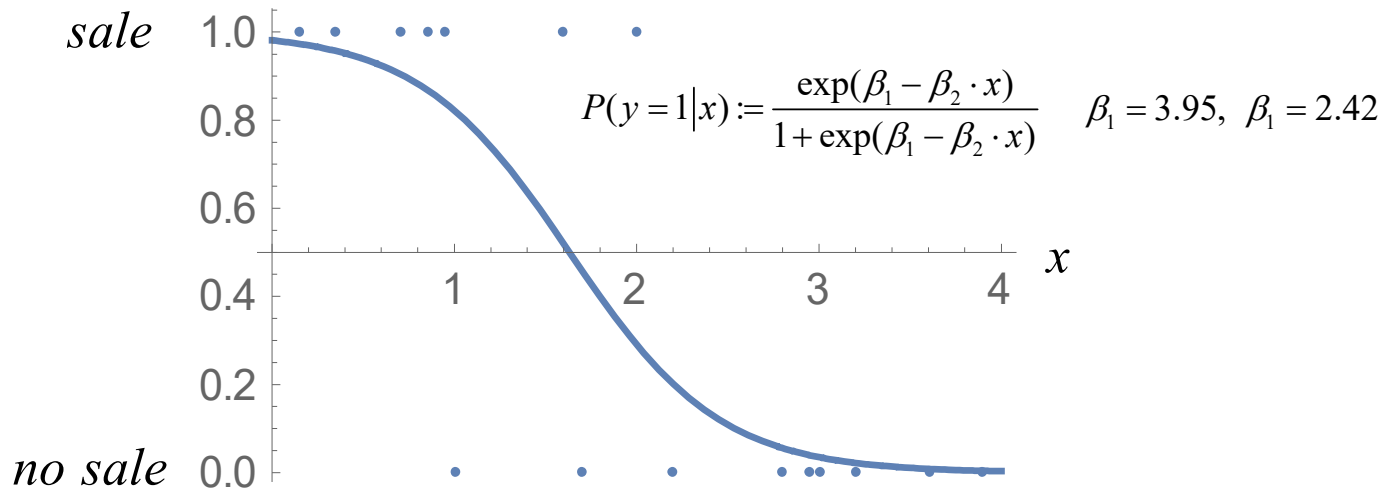
Second Approach: Logistic Regression

- Logit model: Estimate the **probability** of a binary event (sale/no sale)
- The same explanatory variables can be used
- Idea: Find a probability function that explains best sales observations by its corresponding features (explanatory variables)
- Model: $P(a, \vec{p}, \dots) := \frac{\exp(L)}{1 + \exp(L)} = \frac{1}{1 + \exp(-L)}$, where

$$L(a, \vec{p}, \dots) = \sum_{m=1}^M \beta_m \cdot x^{(m)}(a, \vec{p}, \dots)$$

Illustration: Logistic Regression

- Binary 0/1 y observations, explanatory variable x , and probabilities (x)



- What are the best β coefficients? What is the Sales Probability when $x=2$?

Solution Details: Logistic Regression

- To solve: Find β such that the *Log-Likelihood-Function* is maximized:

$$\max_{\beta_1, \beta_2 \in \mathbb{R}} \left\{ \sum_{i=1}^N y_i \cdot \ln p_i + (1 - y_i) \cdot \ln(1 - p_i) \right\}, \quad \text{where } p_i = P(y_i = 1 | x_i) := \frac{e^{\beta_1 + \beta_2 \cdot x_i}}{1 + e^{\beta_1 + \beta_2 \cdot x_i}}$$

- Use Standard Software (recommended)

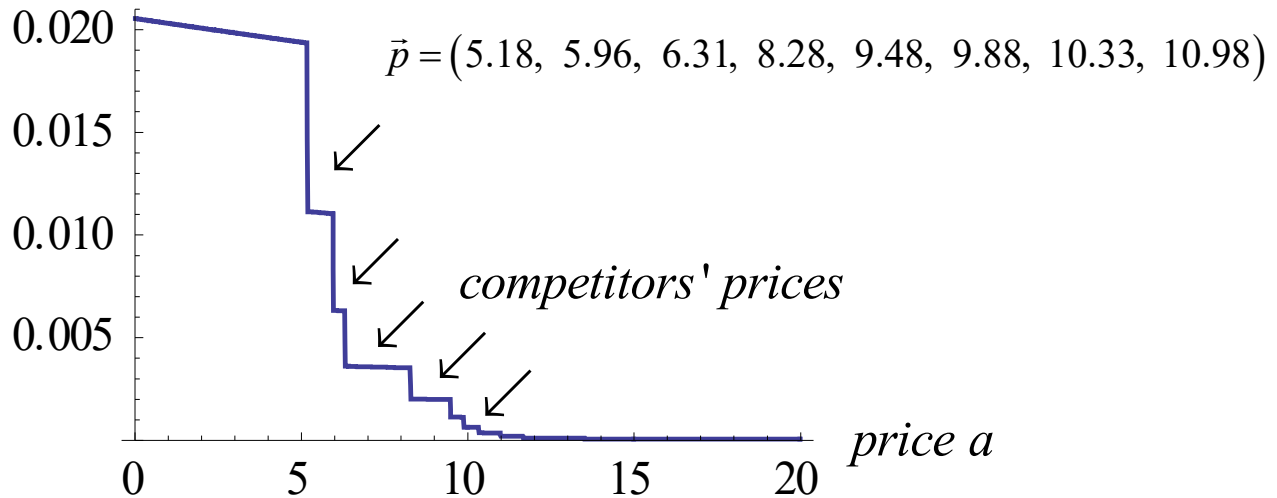
e.g., R, STATA, Matlab, Mathematica, ... or Libraries (Python, C, Java, ...)

- Or: Solve an optimization problem (use nonlinear solver, e.g. AMPL/Minos)

Optimality Conditions: $\sum_{i=1}^N (y_i - p_i(\beta_1, \beta_2)) \stackrel{!}{=} 0 \quad \& \quad \sum_{i=1}^N (y_i - p_i(\beta_1, \beta_2)) \cdot x_i \stackrel{!}{=} 0$

Result: Sales Probabilities as Function of Price

$$\text{sales probability } p(a, \vec{p}) := \frac{e^{\beta_1 + \beta_2 \cdot x^{(2)} + \beta_3 \cdot x^{(3)}}}{1 + e^{\beta_1 + \beta_2 \cdot x^{(2)} + \beta_3 \cdot x^{(3)}}} \quad (\beta_1, \beta_2, \beta_3) = (-3.89, -0.56, -0.01)$$



Model: $x^{(2)}(a, \vec{p})$ price rank, $x^{(3)}(a, \vec{p})$ price difference to best competitor

What is a good Model?

- Compare “Goodness of fit” measures
- OLS: R^2 (high is good, share of explained variance in y)
- Logit: AIC (low is good, trade-off between fit and number of variables M)

$$AIC = -2 \cdot \sum_{i=1}^N (y_i \cdot \ln p_i + (1 - y_i) \cdot \ln(1 - p_i)) + 2 \cdot M$$

Note, p_i depends on all features x_i and the optimal β^* coefficients.

- Be creative: Test different variables and find the smallest AIC value.

Hint: Not quantity but quality counts!

Demand Estimation: Ideas & Tips

- Price rank
- Price difference to best competitor
- Overall price level in the competition
- Price density
- Binary variables (to be on rank k)
- Price differences to price rank neighbours
- Psychological Prices (e.g. does our offer price end with a “9”)

Simulate & Verify your Model

- Idea: Use random numbers to simulate features x and observed sales y
- Example: $a_i = \text{Uniform}(1, 20)$, $i = 1, \dots, 10K$ our prices for 10K observations
 $p_{i,c} = \text{Uniform}(1, 20)$, $c = 1, \dots, 5$ prices of 5 competitors
- Sales: $y_i = \text{round}(\text{Uniform}(0, 1 - r(a_i, \vec{p}_i) / 11))$, **assume** a dynamic
 or $y_i = \text{if } \text{Uniform}(0, 1) < e^{b'x} / (1 + e^{b'x}) \text{ then } 1 \text{ else } 0$ (b known)
- Check whether or not your regression finds the right coefficients
- When your model can learn different dynamics – it can learn the true one!

Overview

2	April 19	Demand Estimation
3	April 26	Optimization Techniques
4	May 3	Extensions / Projects A-D
5	May 10	Assign Projects to Teams
6	May 17	no Meeting
7	May 24	Workshop / Group Meetings
8	May 31	Workshop / Group Meetings
9	June 7	Presentations (First Results)
10	June 14	Workshop / Group Meetings
11	June 21	Workshop / Group Meetings
12	June 28	Workshop / Group Meetings
13	July 5	no Meeting
14	July 12	Presentations (Final Results), Discussions, Feedback