

## EXECUTED QUIRES

```
SELECT MIN(TOTAL_OUTSTANDING_POINTS), MAX(TOTAL_OUTSTANDING_POINTS) FROM  
CUSTOMER_MASTER_VW  
WHERE TOTAL_OUTSTANDING_POINTS > 0 AND COUNTRY_CODE ='US' AND  
LOYALTY_MEMBER_FLAG = 'Y';
```

```
SELECT COUNT (DISTINCT CUSTOMER_KEY) FROM CUSTOMER_MASTER_VW  
WHERE TOTAL_OUTSTANDING_POINTS > 0 AND COUNTRY_CODE ='US' AND  
LOYALTY_MEMBER_FLAG = 'Y';
```

### -- LIST OF MYMU CUSTOMERS WHO HAS 25 AS TOTAL OUTSTANDING POINTS

```
CREATE OR REPLACE TABLE MYWU_CUST_POINTS_BUCKET AS  
SELECT *,  
CASE  
WHEN TOTAL_OUTSTANDING_POINTS > 0 AND TOTAL_OUTSTANDING_POINTS < 25 THEN  
'BELOW_25_POINTS_CUST'  
WHEN TOTAL_OUTSTANDING_POINTS >= 25 AND TOTAL_OUTSTANDING_POINTS < 50 THEN '25-  
50_POINTS_CUST'  
WHEN TOTAL_OUTSTANDING_POINTS >= 50 AND TOTAL_OUTSTANDING_POINTS < 75 THEN '50-  
75_POINTS_CUST'  
WHEN TOTAL_OUTSTANDING_POINTS >= 75 AND TOTAL_OUTSTANDING_POINTS < 100 THEN '75-  
100_POINTS_CUST'  
WHEN TOTAL_OUTSTANDING_POINTS >=100 AND TOTAL_OUTSTANDING_POINTS < 150 THEN '100-  
150_POINTS_CUST'  
WHEN TOTAL_OUTSTANDING_POINTS >= 150 AND TOTAL_OUTSTANDING_POINTS < 200 THEN '150-  
200_POINTS_CUST'  
WHEN TOTAL_OUTSTANDING_POINTS >= 200 AND TOTAL_OUTSTANDING_POINTS < 250 THEN '200-  
250_POINTS_CUST'  
WHEN TOTAL_OUTSTANDING_POINTS >= 250 AND TOTAL_OUTSTANDING_POINTS < 300 THEN '250-  
300_POINTS_CUST'  
WHEN TOTAL_OUTSTANDING_POINTS >= 300 THEN 'ABOVE_300_POINTS_CUST'  
END AS CUST_POINTS_BUCKET  
FROM CUSTOMER_MASTER_VW  
WHERE TOTAL_OUTSTANDING_POINTS > 0 AND COUNTRY_CODE ='US' AND  
LOYALTY_MEMBER_FLAG = 'Y';
```

```
SELECT * FROM MYWU_CUST_POINTS_BUCKET;  
-- 20,376,029 ROWS AS TOTAL MYWU CUSTOMERS IN US
```

```
SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM MYWU_CUST_POINTS_BUCKET;  
-- 20,376,025
```

```
SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM MYWU_CUST_POINTS_BUCKET  
WHERE CUST_POINTS_BUCKET <> 'BELOW_25_POINTS_CUST';  
-- 10,081,263
```

```
SELECT CUST_POINTS_BUCKET,COUNT(DISTINCT CUSTOMER_KEY) AS TOT_CUST FROM  
MYWU_CUST_POINTS_BUCKET  
GROUP BY 1 ORDER BY 1;
```

```
CREATE OR REPLACE TABLE CUST_LATEST_REDMNS_BEHAVIOUR  
AS SELECT CARD_NO, MIN(REDM_DATE) AS EARLIEST_REDM_DATE,MAX(REDM_DATE) AS  
LATEST_REDM_DATE FROM REDMCHNL_REDEMPTIONHISTORY_VW  
GROUP BY 1 ORDER BY 1;
```

```
DROP TABLE CUST_LATEST_REDMNS_BEHAVIOUR_ANALYSIS;
```

```
CREATE OR REPLACE TABLE CUST_LATEST_REDMNS_BEHAVIOUR_ANALYSIS  
AS SELECT A.*,B.EARLIEST_REDM_DATE,B.LATEST_REDM_DATE FROM  
REDMCHNL_REDEMPTIONHISTORY_VWA  
LEFT JOIN CUST_LATEST_REDMNS_BEHAVIOUR B  
ON A.CARD_NO = B.CARD_NO;  
SELECT * FROM CUST_LATEST_REDMNS_BEHAVIOUR_ANALYSIS ;
```

-----MYWU CUSTOMER HAVING 25 OR MORE POINTS REDEMPTIONS BEAVIOUR-----

```
DROP TABLE MYWU_CUST_POINTS_REDMNS_BEHAVIOUR;
```

```
CREATE OR REPLACE TABLE MYWU_CUST_POINTS_REDMNS_BEHAVIOUR AS  
SELECT A.*,B.* FROM MYWU_CUST_POINTS_BUCKET A  
LEFT JOIN CUST_LATEST_REDMNS_BEHAVIOUR_ANALYSIS B  
ON A.CUSTOMER_KEY = B.CARD_NO ;  
SELECT * FROM MYWU_CUST_POINTS_REDMNS_BEHAVIOUR;  
-- 28,585,909 ROWS (1,066,357 SHOWN)
```

```
SELECT * FROM MYWU_CUST_POINTS_REDMNS_BEHAVIOUR  
WHERE REDM_DATE IS NULL;  
-- 18,636,471 ROWS
```

```
SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM MYWU_CUST_POINTS_REDMNS_BEHAVIOUR;  
-- 20,376,025 ROWS
```

```
SELECT DISTINCT CUSTOMER_KEY FROM MYWU_CUST_POINTS_REDMNS_BEHAVIOUR  
WHERE CUSTOMER_KEY NOT IN (SELECT DISTINCT CUSTOMER_KEY FROM  
MYWU_CUST_POINTS_BUCKET);
```

```
DROP TABLE MYWU_CUST_POINTS_NO_REDMNS_EVER;
```

```
CREATE OR REPLACE TABLE MYWU_CUST_POINTS_NO_REDMNS_EVER AS  
SELECT * FROM MYWU_CUST_POINTS_REDMNS_BEHAVIOUR WHERE REDM_DATE IS NULL OR  
(R12_REDEEMER_FLAG = 'N' AND P12_REDEEMER_FLAG = 'N') ;  
SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM MYWU_CUST_POINTS_NO_REDMNS_EVER ;  
-- 19,530,049 MYWU CUSTOMERS HAS NOT DONE REDEMPTIONS EVER OF TOTAL 20,376,025 ROWS
```

```
SELECT CUST_POINTS_BUCKET,COUNT(DISTINCT CUSTOMER_KEY) FROM  
MYWU_CUST_POINTS_NO_REDMNS_EVER GROUP BY 1 ORDER BY 1;
```

```
DROP TABLE MYWU_CUST_POINTS_REDMNS_BEFORE_R12;
```

```
CREATE OR REPLACE TABLE MYWU_CUST_POINTS_REDMNS_BEFORE_R12 AS  
SELECT * FROM MYWU_CUST_POINTS_REDMNS_BEHAVIOUR  
WHERE LATEST_REDM_DATE < '2021-06-01' OR (R12_REDEEMER_FLAG = 'N' AND  
P12_REDEEMER_FLAG = 'Y') ;
```

```
SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM MYWU_CUST_POINTS_REDMNS_BEFORE_R12 ;  
-- 1,270,078 MYWU CUSTOMERS HAS DONE REDEMPTIONS BEFORE R12 OF TOTAL 20,376,025
```

```
SELECT CUST_POINTS_BUCKET,COUNT(DISTINCT CUSTOMER_KEY) FROM  
MYWU_CUST_POINTS_REDMNS_BEFORE_R12 GROUP BY 1 ORDER BY 1;
```

```
DROP TABLE MYWU_CUST_POINTS_REDMNS_IN_R12;
```

```
CREATE OR REPLACE TABLE MYWU_CUST_POINTS_REDMNS_IN_R12 AS  
SELECT * FROM MYWU_CUST_POINTS_REDMNS_BEHAVIOUR  
WHERE (LATEST_REDM_DATE >= '2021-06-01' AND LATEST_REDM_DATE < '2022-06-01') OR  
R12_REDEEMER_FLAG = 'Y' ; SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM  
MYWU_CUST_POINTS_REDMNS_IN_R12 ;
```

```
-- 474,313 MYWU CUSTOMERS HAS DONE REDEMPTIONS IN R12 OF TOTAL 20,376,025
```

```
SELECT CUST_POINTS_BUCKET,COUNT(DISTINCT CUSTOMER_KEY) FROM  
MYWU_CUST_POINTS_REDMNS_IN_R12 GROUP BY 1 ORDER BY 1;
```

----- MYWU CUSTOMERS REDEMPTIONS TRACKING-----

```
DROP TABLE MYWU_CUST_POINTS_REDEMPTIONS_TRACKING ;
```

```
CREATE OR REPLACE TABLE MYWU_CUST_POINTS_REDEMPTIONS_TRACKING AS  
SELECT * FROM MYWU_CUST_POINTS_NO_REDMNS_EVER  
UNION  
SELECT * FROM MYWU_CUST_POINTS_REDMNS_BEFORE_R12  
UNION  
SELECT * FROM AJ_CAR_128_MYWU_CUST_POINTS_REDMNS_IN_R12;  
SELECT * FROM AJ_CAR_128_MYWU_CUST_POINTS_REDEMPTIONS_TRACKING;  
SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM MYWU_CUST_POINTS_REDEMPTIONS_TRACKING;  
-- 20,376T,025
```

----- MYWU CUSTOMERS REDEMPTIONS BUCKET-----

```
DROP TABLE MYWU_CUST_POINTS_REDEMPTIONS_BUCKET;
```

```
CREATE OR REPLACE TABLE MYWU_CUST_POINTS_REDEMPTIONS_BUCKET AS  
SELECT *,R12_SND_FLAG AS TXNTED_R12,  
CASE  
WHEN P12_SND_FLAG = 'Y' OR PP12_SND_FLAG = 'Y' THEN 'Y'  
WHEN P12_SND_FLAG = 'N' AND PP12_SND_FLAG = 'N' THEN 'N' END AS TXNTED_BEFORE_R12,  
CASE  
WHEN (R12_REDEEMER_FLAG = 'N' AND P12_REDEEMER_FLAG = 'N') OR REDM_DATE IS NULL THEN  
'NEVER HAVE REDEEMED'
```

```

    WHEN (LATEST_REDM_DATE >= '2021-06-01' AND LATEST_REDM_DATE < '2022-06-01') AND
    R12_REDEEMER_FLAG = 'Y' THEN 'REDEEMED IN R12'
    WHEN LATEST_REDM_DATE < '2021-06-01' OR (R12_REDEEMER_FLAG = 'N' AND
    P12_REDEEMER_FLAG = 'Y') THEN 'REDEEMED BEFORE R12'
    END AS REDEMPTION_BUCKET
    FROM MYWU_CUST_POINTS_REDEMPTIONS_TRACKING;
    SELECT * FROM AJ_CAR_128_MYWU_CUST_POINTS_REDEMPTIONS_BUCKET ;
    -- 28,583,115 ROWS (1,129,235 SHOWN)

```

```

    SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM MYWU_CUST_POINTS_REDEMPTIONS_BUCKET;
    -- 20,376,025

```

```

    SELECT DOM_CHANNEL_R12,COUNT(DISTINCT CUSTOMER_KEY) FROM
    MYWU_CUST_POINTS_REDEMPTIONS_BUCKET GROUP BY 1 ORDER BY 1;

```

```

    SELECT REDEMPTION_BUCKET,COUNT(DISTINCT CUSTOMER_KEY) FROM
    MYWU_CUST_POINTS_REDEMPTIONS_BUCKET GROUP BY 1 ORDER BY 1;
    -- NEVER HAVE REDEEMED --> 19,530,049
    -- REDEEMED BEFORE R12 --> 377,822
    -- REDEEMED IN R12 --> 466,506
    -- NULL --> 1,648

```

```

    SELECT CUST_POINTS_BUCKET,REDEMPTION_BUCKET,COUNT(DISTINCT CUSTOMER_KEY) FROM
    MYWU_CUST_POINTS_REDEMPTIONS_BUCKET
    WHERE CUST_POINTS_BUCKET = 'BELOW_25_POINTS_CUST' AND REDEMPTION_BUCKET =
    'REDEEMED IN R12'
    GROUP BY 1,2 ORDER BY 1,2;

```

**/\* PLEASE INCLUDE THE FOLLOWING FILTERS: CHANNEL AND SUBCHANNEL NEW VS EXISTING (IN R12) IMT VS DMT DOMINANT CORRIDOR \*/**

```

    SELECT MIN(LAST_SNDTXN_DATE),MAX(LAST_SNDTXN_DATE) FROM MYWU_CUST_POINTS_BUCKET;
    --2016-01-01 00:00:00.000 -- 2022-05-31 00:00:00.000

```

```

    DROP TABLE MYWU_CUST_POINTS_DETAILS;

```

```

    CREATE OR REPLACE TABLE MYWU_CUST_POINTS_DETAILS AS
    SELECT
    CUSTOMER_KEY,COUNTRY_CODE,LOYALTY_MEMBER_FLAG,TOTAL_OUTSTANDING_POINTS,REDE
    MPTION_BUCKET,CUST_POINTS_BUCKET,LAST_SNDTXN_DATE,CUST_STATUS_R12,TXNTED_R12,TX
    NTED_BEFORE_R12 FROM CUST_POINTS_REDEMPTIONS_BUCKET;
    SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM MYWU_CUST_POINTS_DETAILS
    WHERE TXNTED_R12 = 'Y';
    -- 8,495,497 TXNCTED IN R12 OUT OF TOTAL 20,376,025

```

```

    SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM MYWU_CUST_POINTS_DETAILS
    WHERE TXNTED_R12 = 'N';
    -- 11,880,528 ROWS TXNCTED BEFORE R12 OUT OF TOTAL 20,376,025

```

```

    SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM MYWU_CUST_POINTS_DETAILS;
    -- 20,376,025 (8,495,497 + 11,880,528)

```

```

SELECT
REDEMPTION_BUCKET,CUST_POINTS_BUCKET,TXNTED_R12,TXNTED_BEFORE_R12,COUNT(DISTINCT
CUSTOMER_KEY) FROM MYWU_CUST_POINTS_REDEMPTIONS_BUCKET
GROUP BY 1,2,3,4 ORDER BY 5 DESC;
SELECT
CUSTOMER_KEY,LOYALTY_MEMBER_FLAG,TOTAL_OUTSTANDING_POINTS,REDEMPTION_BUCKET,
CUST_POINTS_BUCKET,TXNTED_R12,TXNTED_BEFORE_R12 FROM MYWU_CUST_POINTS_DETAILS
WHERE LAST_SNDTXN_DATE IS NULL ;
-- 4,785,418 ROWS

```

```

DROP TABLE MYWU_CUST_POINTS_LATEST_TXN_DETAILS;

```

```

CREATE OR REPLACE TABLE MYWU_CUST_POINTS_LATEST_TXN_DETAILS AS
SELECT A.*,B.EARLIEST_TXN_DATE,B.LATEST_TXN_DATE,B.LATEST_TXN_PERIOD FROM
MYWU_CUST_POINTS_REDEMPTIONS_BUCKET A
LEFT JOIN( SELECT SNDCUSTOMER_KEY,MIN(RECORD_DATETIME) AS
EARLIEST_TXN_DATE,MAX(RECORD_DATETIME) AS LATEST_TXN_DATE,
CASE
WHEN (LATEST_TXN_DATE >= '2021-06-01' AND LATEST_TXN_DATE < '2022-06-01') THEN
'R12_PERIOD'
WHEN (LATEST_TXN_DATE >= '2020-06-01' AND LATEST_TXN_DATE < '2021-06-01') THEN 'R13-
R24/PR12_PERIOD'
WHEN (LATEST_TXN_DATE >= '2019-06-01' AND LATEST_TXN_DATE < '2020-06-01') THEN 'R25-
R36/PPR12_PERIOD'
WHEN (LATEST_TXN_DATE >= '2018-06-01' AND LATEST_TXN_DATE < '2019-06-01') THEN 'R37-
R48_PERIOD' ELSE 'BEFORE R48 PERIOD' END AS LATEST_TXN_PERIOD FROM
TXN_MASTER_SUPPLEMENT_VW
WHERE SNDCOUNTRY_CODE = 'US' AND RECORD_DATETIME < '2022-06-01' AND SUB_CHANNEL
NOT IN ('DIGITAL PARTNERS DWL') AND COMPANY_BRAND = 'WU' AND SNDPRINCIPAL_USD > 0 AND
VALID_TXN_TYPE_CODE='Y' AND SNDAGENT_NUMBER <> 'AKC879730' AND RCVAGENT_NUMBER <>
'AXX100000' AND SNDCUSTOMER_KEY
IN (SELECT DISTINCT CUSTOMER_KEY FROM MYWU_CUST_POINTS_REDEMPTIONS_BUCKET)
GROUP BY 1) B ON A.CUSTOMER_KEY = B.SNDCUSTOMER_KEY;

```

```

SELECT * FROM MYWU_CUST_POINTS_LATEST_TXN_DETAILS;
-- 28,583,115 ROWS (1,032,581 SHOWN)

```

```

UPDATE MYWU_CUST_POINTS_LATEST_TXN_DETAILS SET TXNTED_R12 = 'Y'
WHERE LATEST_TXN_PERIOD = 'R12_PERIOD';
UPDATE AJ_CAR_128_MYWU_CUST_POINTS_LATEST_TXN_DETAILS SET TXNTED_R12 = 'N'
WHERE LATEST_TXN_PERIOD <> 'R12_PERIOD';
UPDATE MYWU_CUST_POINTS_LATEST_TXN_DETAILS SET TXNTED_BEFORE_R12 = 'Y'
WHERE LATEST_TXN_PERIOD <> 'R12_PERIOD';
UPDATE MYWU_CUST_POINTS_LATEST_TXN_DETAILS SET TXNTED_BEFORE_R12 = 'N'
WHERE LATEST_TXN_PERIOD = 'R12_PERIOD';
SELECT * FROM MYWU_CUST_POINTS_LATEST_TXN_DETAILS
WHERE LATEST_TXN_PERIOD = 'R12_PERIOD';
-- 14,247,921 ROWS

```

```

SELECT REDEMPTION_BUCKET,COUNT(DISTINCT CUSTOMER_KEY) FROM
MYWU_CUST_POINTS_LATEST_TXN_DETAILS GROUP BY 1 ORDER BY 1;

```

```
SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM MYWU_CUST_POINTS_LATEST_TXN_DETAILS;  
-- 20,376,025
```

----- TXNS BEHAVIOUS OF MYWU\_CUST\_25\_OR\_MORE\_POINTS\_CUSTOMERS -----

```
DROP TABLE AJ DROP TABLE MYWU_CUST_POINTS_TXNS_DETAILS;
```

```
CREATE OR REPLACE TABLE MYWU_CUST_POINTS_TXNS_DETAILS AS  
SELECT RECORD_DATETIME, TXN_MONTH, TXN_ID, SNDCUSTOMER_KEY,  
SND COUNTRY_CODE, CV1.COUNTRY_NAME AS SND_COUNTRY, RCV COUNTRY_CODE,  
CV2.COUNTRY_NAME AS RCV_COUNTRY, SND PRINCIPAL_USD AS PRINCIPAL,  
TOTAL_CHARGES_USD AS FEE, NET_FOREIGN_EXCHANGE AS NET_FX,  
NVL(FEE,0)+NVL(NET_FX,0) AS REVENUE, CV1.REGION, CV1.SUPER_REGION,  
PRIMARY_CHANNEL, SUB_CHANNEL, PRICING_CHANNEL, DIRECTION,  
CASE  
WHEN (PRICING_CHANNEL IN ('POS', 'TMT', 'AIR')) THEN 'RETAIL'  
WHEN (PRICING_CHANNEL IN ('WEB', 'APP')) THEN 'DIGITAL' ELSE 'OTHERS'  
END AS CHANNEL_TYPE,  
CASE WHEN (RECORD_DATETIME >= '2021-06-01' AND RECORD_DATETIME < '2022-06-01') THEN  
'R12_PERIOD'  
WHEN (RECORD_DATETIME >= '2020-06-01' AND RECORD_DATETIME < '2021-06-01') THEN 'R13-  
R24/PR12_PERIOD'  
WHEN (RECORD_DATETIME >= '2019-06-01' AND RECORD_DATETIME < '2020-06-01') THEN 'R25-  
R36/PPR12_PERIOD'  
WHEN (RECORD_DATETIME >= '2018-06-01' AND RECORD_DATETIME < '2019-06-01') THEN 'R37-  
R48_PERIOD'  
ELSE 'BEFORE R48 PERIOD'  
END AS TXN_PERIOD  
FROM TXN_MASTER_SUPPLEMENT_VW TXN  
LEFT OUTER JOIN CUSTOMER_MASTER_VW CMV  
ON TXN.SNDCUSTOMER_KEY = CMV.CUSTOMER_KEY  
LEFT OUTER JOIN COUNTRY_VW CV1  
ON TXN.SNDCOUNTRY_CODE = CV1.COUNTRY_CODE  
LEFT OUTER JOIN COUNTRY_VW CV2  
ON TXN.RCV COUNTRY_CODE = CV2.COUNTRY_CODE  
LEFT OUTER JOIN AGENT_SUMMARY_VW AG  
ON TXN.SNDAGENT_NUMBER = AG.AGENT_NUMBER  
WHERE TXN.SUB_CHANNEL NOT IN ('DIGITAL PARTNERS DWL') AND TXN.COMPANY_BRAND = 'WU'  
AND CMV.LOYALTY_MEMBER_FLAG = 'Y' AND TXN.VALID_TXN_TYPE_CODE='Y' AND  
TXN.SNDAGENT_NUMBER <> 'AKC879730' AND TXN.RCVAGENT_NUMBER <> 'AXX100000' AND  
NVL(CMV.CONSolidation_FLAG, 'NLL')='N' AND NVL(TXN.PRODUCT_GROUP, 'NLL') NOT IN ('QCOL',  
'QCSH') AND TXN.RECORD_DATETIME >= '2020-01-01' AND TXN.RECORD_DATETIME < '2022-06-01'  
AND CMV.LOYALTY_MEMBER_FLAG = 'Y' AND SND PRINCIPAL_USD > 0 AND TXN.SNDCOUNTRY_CODE  
= 'US' AND TXN.SNDCUSTOMER_KEY IN  
(SELECT DISTINCT CUSTOMER_KEY FROM MYWU_CUST_POINTS_LATEST_TXN_DETAILS);
```

```
SELECT COUNT(DISTINCT SNDCUSTOMER_KEY) FROM MYWU_CUST_POINTS_TXNS_DETAILS;  
--12,228,118
```

```
SELECT * FROM MYWU_CUST_POINTS_TXNS_DETAILS WHERE TXN_PERIOD = 'R12_PERIOD';
```

-- 385,406 ROWS (1,006,934 SHOWN)

DROP TABLE MYWU\_CUST\_POINTS\_NEW\_EXISTING;

```
CREATE OR REPLACE TABLE MYWU_CUST_POINTS_NEW_EXISTING AS
SELECT A.*,
CASE
WHEN B.SNDCUSTOMER_KEY IS NULL THEN 'NEW'
ELSE 'EXISTING'
END AS NEW_EXIST_FLAG
FROM (SELECT DISTINCT SNDCUSTOMER_KEY, SNDCOUNTRY_CODE, TXN_MONTH FROM
MYWU_CUST_POINTS_TXNS_DETAILS) A
LEFT OUTER JOIN (SELECT DISTINCT SNDCUSTOMER_KEY, SNDCOUNTRY_CODE, TXN_MONTH FROM
MYWU_CUST_POINTS_TXNS_DETAILS) B
ON A.SNDCUSTOMER_KEY = B.SNDCUSTOMER_KEY AND A.SNDCOUNTRY_CODE =
B.SNDCOUNTRY_CODE AND (B.TXN_MONTH < A.TXN_MONTH AND B.TXN_MONTH >=
ADD_MONTHS(A.TXN_MONTH, - 12));
```

SELECT \* FROM MYWU\_CUST\_POINTS\_NEW\_EXISTING;

```
SELECT COUNT(DISTINCT SNDCUSTOMER_KEY) FROM MYWU_CUST_POINTS_NEW_EXISTING;
--12,228,118
```

```
SELECT NEW_EXIST_FLAG, COUNT(DISTINCT SNDCUSTOMER_KEY) FROM
MYWU_CUST_POINTS_NEW_EXISTING GROUP BY 1 ORDER BY 1;
```

DROP TABLE MYWU\_CUST\_POINTS\_TXNS\_NEW\_EXIST\_COMBINED;

```
CREATE OR REPLACE TABLE MYWU_CUST_POINTS_TXNS_NEW_EXIST_COMBINED AS
SELECT A.*, B.NEW_EXIST_FLAG FROM MYWU_CUST_POINTS_TXNS_DETAILS A
LEFT JOIN MYWU_CUST_POINTS_NEW_EXISTING B
ON A.SNDCUSTOMER_KEY = B.SNDCUSTOMER_KEY AND A.TXN_MONTH = B.TXN_MONTH ;
```

SELECT \* FROM MYWU\_CUST\_POINTS\_TXNS\_NEW\_EXIST\_COMBINED LIMIT 100000;

```
SELECT COUNT(DISTINCT SNDCUSTOMER_KEY) FROM
MYWU_CUST_POINTS_TXNS_NEW_EXIST_COMBINED;
```

```
SELECT NEW_EXIST_FLAG, COUNT(DISTINCT SNDCUSTOMER_KEY) FROM
MYWU_CUST_POINTS_TXNS_NEW_EXIST_COMBINED GROUP BY 1 ORDER BY 1;
```

SELECT \* FROM MYWU\_CUST\_POINTS\_LATEST\_TXN\_DETAILS LIMIT 100000;

DROP TABLE MYWU\_CUST\_POINTS\_TXNS\_REDEMPTIONS\_COMBINED;

```
CREATE OR REPLACE TABLE MYWU_CUST_POINTS_TXNS_REDEMPTIONS_COMBINED
AS SELECT A.*, B.* FROM MYWU_CUST_POINTS_LATEST_TXN_DETAILS A
LEFT JOIN MYWU_CUST_POINTS_TXNS_NEW_EXIST_COMBINED B
ON A.CUSTOMER_KEY = B.SNDCUSTOMER_KEY;
```

```
SELECT NEW_EXIST_FLAG,COUNT(DISTINCT SNDCUSTOMER_KEY) FROM
MYWU_CUST_POINTS_TXNS_REDEMPTIONS_COMBINED GROUP BY 1 ORDER BY 1;
SELECT DISTINCT * FROM MYWU_CUST_POINTS_TXNS_REDEMPTIONS_COMBINED LIMIT 100000
WHERE TXN_PERIOD IS NULL;
```

```
SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM MYWU_CUST_POINTS_TXNS_DOM_CORR;
--20,376,025
```

```
SELECT DISTINCT CHANNEL,SUB_CHANNEL FROM
MYWU_CUST_POINTS_TXNS_REDEMPTIONS_COMBINED;
```

```
SELECT DISTINCT PRIMARY_CHANNEL,SUB_CHANNEL,PRICING_CHANNEL,CHANNEL_TYPE FROM
MYWU_CUST_POINTS_TXNS_REDEMPTIONS_COMBINED;
```

-----DOMINANT CHANNEL-----

```
DROP TABLE MYWU_CUST_POINTS_TXNS_DOM_CHANNEL;
```

```
CREATE OR REPLACE TABLE _MYWU_CUST_POINTS_TXNS_DOM_CHANNEL AS
SELECT A.*, B.CHANNEL_TYPE AS DOMINANT_CHANNEL FROM
MYWU_CUST_POINTS_TXNS_REDEMPTIONS_COMBINED A
LEFT JOIN
( SELECT A.* FROM ( SELECT A.SNDCUSTOMER_KEY, A.CHANNEL_TYPE, ROW_NUMBER() OVER
(PARTITION BY A.SNDCUSTOMER_KEY ORDER BY COUNT(1) DESC,MAX(RECORD_DATETIME) DESC)
TOP, COUNT(1) FROM MYWU_CUST_POINTS_TXNS_DETAILS A GROUP BY A.SNDCUSTOMER_KEY,
A.CHANNEL_TYPE ) A WHERE A.TOP=1 ) B
ON A.CUSTOMER_KEY = B.SNDCUSTOMER_KEY;
SELECT * FROM _MYWU_CUST_POINTS_TXNS_DOM_CHANNEL;
SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM _MYWU_CUST_POINTS_TXNS_DOM_CHANNEL;
SELECT CUST_POINTS_BUCKET,COUNT(DISTINCT CUSTOMER_KEY) AS TOT_CUST FROM
MYWU_CUST_POINTS_TXNS_DOM_CHANNEL GROUP BY 1;
```

-----DOMINANT CHANNEL PAYIN-----

```
DROP TABLE MYWU_CUST_POINTS_TXNS_DOM_CHANNEL_PAYIN;
```

```
CREATE OR REPLACE TABLE MYWU_CUST_POINTS_TXNS_DOM_CHANNEL_PAYIN AS
SELECT A.*,B.RETAIL_DIGITAL_FLAG,B.WEB_APP_FLAG,B.PAY_IN FROM
MYWU_CUST_POINTS_TXNS_DOM_CHANNEL A
LEFT JOIN ( SELECT SNDCOUNTRY_CODE, SNDCUSTOMER_KEY,
COUNT(CASE WHEN PRICING_CHANNEL IN ('AIR') THEN 1 END) AS AIR_TXNS,
COUNT(CASE WHEN PRICING_CHANNEL IN ('POS','AIR','TMT') THEN 1 END) AS RETAIL_TXNS,
COUNT(CASE WHEN PRICING_CHANNEL = 'WEB' THEN 1 END) AS WEBSITE_TXNS,
COUNT(CASE WHEN PRICING_CHANNEL = 'APP' THEN 1 END) AS APP_TXNS,
COUNT(CASE WHEN PRICING_CHANNEL IN ('POS') THEN 1 END) AS POS_TXNS,
CASE
WHEN RETAIL_TXNS > 0 AND (WEBSITE_TXNS > 0 OR APP_TXNS > 0 ) THEN 'RETAIL+DIGITAL'
WHEN RETAIL_TXNS > 0 AND (WEBSITE_TXNS = 0 AND APP_TXNS = 0 ) THEN 'RETAIL_ONLY'
WHEN RETAIL_TXNS = 0 AND (WEBSITE_TXNS > 0 OR APP_TXNS > 0 ) THEN 'DIGITAL_ONLY'
WHEN RETAIL_TXNS = 0 AND (WEBSITE_TXNS = 0 AND APP_TXNS = 0 ) THEN 'R12_INACTIVE'
END AS RETAIL_DIGITAL_FLAG,
```



```

CASE
WHEN WEBSITE_TXNS > 0 AND APP_TXNS > 0 THEN 'WEBSITE+APP'
WHEN WEBSITE_TXNS > 0 AND APP_TXNS = 0 THEN 'WEBSITE_ONLY'
WHEN WEBSITE_TXNS = 0 AND APP_TXNS > 0 THEN 'APP_ONLY'
ELSE "RETAIL_DIGITAL_FLAG "
END AS WEB_APP_FLAG,
COUNT(CASE WHEN PAY_IN_METHOD IN ('BANK ACCOUNT','MOBILE','CREDIT CARD/DEBIT CARD')
THEN 1 END ) AS NON_CASH_PAY_IN_COUNT,
COUNT(CASE WHEN PAY_IN_METHOD IN ('CASH') THEN 1 END) AS CASH_PAY_IN_COUNT,
CASE
WHEN NON_CASH_PAY_IN_COUNT = 0 AND CASH_PAY_IN_COUNT>0 THEN 'CASH ONLY'
WHEN NON_CASH_PAY_IN_COUNT > 0 AND CASH_PAY_IN_COUNT=0 THEN 'NON-CASH ONLY'
WHEN NON_CASH_PAY_IN_COUNT > 0 AND CASH_PAY_IN_COUNT>0 THEN 'BOTH CASH AND NON-
CASH'
END AS PAY_IN FROM MYWU_CUST_POINTS_TXNS_DETAILS
GROUP BY 1,2) B
ON A.CUSTOMER_KEY=B.SNDCUSTOMER_KEY;
SELECT * FROM _MYWU_CUST_POINTS_TXNS_DOM_CHANNEL_PAYIN ;
SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM
MYWU_CUST_POINTS_TXNS_DOM_CHANNEL_PAYIN;
SELECT DISTINCT * FROM MYWU_CUST_POINTS_TXNS_REDEMPTIONS_COMBINED
WHERE CUSTOMER_KEY = '243878606';

```

#### -----DOMINANT CORRIDOR-----

```

DROP TABLE MYWU_CUST_POINTS_TXNS_DOM_CORR;

CREATE OR REPLACE TABLE MYWU_CUST_POINTS_TXNS_DOM_CORR AS
SELECT A.*,B.DOMINANT_CORRIDOR,B.DOM_CORR_TYPE FROM
MYWU_CUST_POINTS_TXNS_REDEMPTIONS_COMBINED A
LEFT JOIN (SELECT A.* FROM
( SELECT A.SNDCUSTOMER_KEY, A.SNDCOUNTRY_CODE, A.RVCOUNTRY_CODE,
A.SNDCOUNTRY_CODE||'-'||A.RVCOUNTRY_CODE AS DOMINANT_CORRIDOR,
CASE
WHEN A.SNDCOUNTRY_CODE=A.RVCOUNTRY_CODE THEN 'DOMESTIC'
WHEN A.SNDCOUNTRY_CODE<>A.RVCOUNTRY_CODE THEN 'INTERNATIONAL'
END AS DOM_CORR_TYPE,
ROW_NUMBER() OVER (PARTITION BY A.SNDCUSTOMER_KEY
ORDER BY COUNT(1) DESC,MAX(RECORD_DATETIME) DESC) TOP ,COUNT(TXN_ID), COUNT(1),
MAX(RECORD_DATETIME) FROM MYWU_CUST_POINTS_TXNS_DETAILS A GROUP BY 1,2,3,4,5 ) A
WHERE A.TOP = 1 ORDER BY 1,4 DESC ) B
ON A.CUSTOMER_KEY = B.SNDCUSTOMER_KEY;
DROP TABLE MYWU_CUST_POINTS_TXNS_DOM_CORR_FINAL;
CREATE OR REPLACE TABLE MYWU_CUST_POINTS_TXNS_DOM_CORR_FINAL AS
SELECT DISTINCT * FROM MYWU_CUST_POINTS_TXNS_DOM_CORR ;
-- NEVER HAVE REDEEMED --> 19,530,049
-- REDEEMED BEFORE R12 --> 377,822
-- REDEEMED IN R12 --> 466,506
-- NULL --> 1,648

```

```

SELECT SUM(TOT_CUST) FROM ( SELECT DISTINCT
CUST_POINTS_BUCKET,REDEMPTION_BUCKET,PRIMARY_CHANNEL,SUB_CHANNEL,PRICING_CHAN
NEL,CHANNEL_TYPE,NEW_EXIST_FLAG ,DOMINANT_CORRIDOR,DOM_CORR_TYPE, COUNT(DISTINCT
CUSTOMER_KEY) AS TOT_CUST FROM MYWU_CUST_POINTS_TXNS_DOM_CORR_FINAL
GROUP BY 1,2,3,4,5,6,7,8,9 ORDER BY 1,2,3,4,5,6,7,8,9);

```

-----RAW DATA FILE-----

```

SELECT SUM(TOTAL_CUST) FROM ( SELECT DISTINCT
CUST_POINTS_BUCKET,REDEMPTION_BUCKET,PRIMARY_CHANNEL,SUB_CHANNEL,PRICING_CHAN
NEL,CHANNEL_TYPE,NEW_EXIST_FLAG ,DOMINANT_CORRIDOR,DOM_CORR_TYPE, COUNT(DISTINCT
CUSTOMER_KEY) AS TOTAL_CUST FROM MYWU_CUST_POINTS_TXNS_DOM_CORR_FINAL
WHERE PRIMARY_CHANNEL IS NOT NULL AND REDEMPTION_BUCKET IS NOT NULL AND
DOM_CORR_TYPE IS NOT NULL AND NEW_EXIST_FLAG IS NOT NULL GROUP BY 1,2,3,4,5,6,7,8,9
ORDER BY 1,2,3,4,5,6,7,8,9);
SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM MYWU_CUST_POINTS_TXNS_DOM_CORR_FINAL;
-- 20,376,025

```

```

SELECT * FROM MYWU_CUST_POINTS_TXNS_DOM_CORR;
--564,635,351 ROWS (1,088,916 SHOWN)

```

### HOW MANY MYWU MEMBERS HAVE ENOUGH POINTS TO REDEEM? (MORE THAN 25 POINTS).

```

SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM MYWU_CUST_POINTS_TXNS_DOM_CORR_FINAL
WHERE CUST_POINTS_BUCKET <> 'BELOW_25_POINTS_CUST';
-- 10,294,762 CUSTOMERS

```

-- INCLUDE HERE ALSO CUSTOMERS WITH LESS THAN 25 POINTS WHO HAVE REDEEMED AT LEAST ONCE IN R12.

```

SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM MYWU_CUST_POINTS_TXNS_DOM_CORR
WHERE CUST_POINTS_BUCKET = 'BELOW_25_POINTS_CUST' AND REDEMPTION_BUCKET =
'REDEEMED IN R12';
--67,150

```

-- HOW MANY OF THEM HAVE REDEEMED IN R12?

```

SELECT COUNT(DISTINCT CUSTOMER_KEY) FROM MYWU_CUST_POINTS_TXNS_DOM_CORR
WHERE REDEMPTION_BUCKET = 'REDEEMED IN R12';
-- 466,506

```

--FROM THOSE WHO HAVE REDEEMED AT LEAST ONCE, HOW MANY REDEMPTIONS HAVE DONE IN R12?

--HOW MANY TIMES HAVE THEY REDEEMED IN R12?

--HOW MANY POINTS HAVE THEY EARNED IN R12?

```

SELECT MIN(FILE_DATE),MAX(FILE_DATE),MIN(LOAD_DATE),MAX(LOAD_DATE) FROM
CURRENT_POINTS_VW;
CREATE OR REPLACE TABLE MYWU_CUST_POINTS_REDMTN_ATLEAST_ONCE AS

```

```
SELECT DISTINCT CUSTOMER_KEY,CUST_POINTS_BUCKET,REDEMPTION_BUCKET FROM
MYWU_CUST_POINTS_TXNS_DOM_CORR_FINAL WHERE REDEMPTION_BUCKET <> 'NEVER HAVE
REDEEMED';
```

```
CREATE OR REPLACE TABLE MYWU_CUST_POINTS_REDMTN_ATLEAST_ONCE_PNTS_DTLS AS
SELECT A.*,B.* FROM MYWU_CUST_POINTS_REDMTN_ATLEAST_ONCE A
LEFT JOIN CURRENT_POINTS_VW B ON A.CUSTOMER_KEY = B.CARD_NUMBER;
SELECT * FROM MYWU_CUST_POINTS_REDMTN_ATLEAST_ONCE_PNTS_DTLS
WHERE FILE_DATE >= '2021-06-01 00:00:00.000' AND FILE_DATE < '2022-06-01 00:00:00.000' AND
CUSTOMER_KEY = '115966713' ORDER BY FILE_DATE DESC ;
```

```
SELECT * FROM MYWU_CUST_POINTS_TXNS_DOM_CORR_FINAL
WHERE REDM_DATE >= '2021-06-01' AND REDM_DATE < '2022-06-01' AND CUSTOMER_KEY =
'115966713' ORDER BY REDM_DATE DESC;
SELECT CUST_POINTS_BUCKET,REDEMPTION_BUCKET, COUNT(DISTINCT
CUSTOMER_KEY),SUM(TOTAL_EARNED_POINTS),SUM(TOTAL_REDEEMED_POINTS) FROM
MYWU_CUST_POINTS_REDMTN_ATLEAST_ONCE_PNTS_DTLS
WHERE FILE_DATE >= '2021-06-01 00:00:00.000' AND FILE_DATE < '2022-06-01 00:00:00.000' GROUP
BY 1,2 HAVING REDEMPTION_BUCKET = 'REDEEMED IN R12' ORDER BY 1,2;
```

```
-----
CREATE OR REPLACE TABLE MYWU_CUST_POINTS_COMPLETE_DTLS AS
SELECT DISTINCT
A.CUSTOMER_KEY,A.CUST_POINTS_BUCKET,B.FILE_DATE,A.REDEMPTION_BUCKET,A.PRIMARY_CH
ANNEL,A.SUB_CHANNEL,A.PRICING_CHANNEL,A.CHANNEL_TYPE,A.NEW_EXIST_FLAG ,
A.DOMINANT_CORRIDOR,A.DOM_CORR_TYPE,B.CURRENT_AVAILABLE_POINTS,B.TOTAL_EARNED_
POINTS,B.TOTAL_REDEEMED_POINTS FROM MYWU_CUST_POINTS_TXNS_DOM_CORR_FINAL A LEFT
JOIN ( SELECT DISTINCT
CUSTOMER_KEY,CUST_POINTS_BUCKET,REDEMPTION_BUCKET,FILE_DATE,CURRENT_AVAILABLE_P
OINTS,TOTAL_EARNED_POINTS,TOTAL_REDEEMED_POINTS FROM
MYWU_CUST_POINTS_REDMTN_ATLEAST_ONCE_PNTS_DTLS
WHERE FILE_DATE >= '2021-06-01 00:00:00.000' AND FILE_DATE < '2022-06-01 00:00:00.000' ) B
ON A.CUSTOMER_KEY = B.CUSTOMER_KEY AND A.CUST_POINTS_BUCKET = B.CUST_POINTS_BUCKET
AND A.REDEMPTION_BUCKET = B.REDEMPTION_BUCKET WHERE A.REDEMPTION_BUCKET <>
'NEVER HAVE REDEEMED';
```

```
SELECT DISTINCT * FROM MYWU_CUST_POINTS_COMPLETE_DTLS ;
--25,032,134 ROWS (1,022,218 SHOWN)
```

```
SELECT DISTINCT * FROM MYWU_CUST_POINTS_COMPLETE_DTLS WHERE CUSTOMER_KEY =
'929340795';
```

```
SELECT
CUST_POINTS_BUCKET,REDEMPTION_BUCKET,SUM(TOT_CUST_COUNTS),SUM(TOT_EARNED_PNTS
),SUM(TOT_REDM_PNTS) FROM ( SELECT DISTINCT
CUST_POINTS_BUCKET,REDEMPTION_BUCKET,PRIMARY_CHANNEL,SUB_CHANNEL,PRICING_CHAN
NEL,CHANNEL_TYPE,NEW_EXIST_FLAG ,DOMINANT_CORRIDOR,DOM_CORR_TYPE, COUNT(DISTINCT
CUSTOMER_KEY) AS TOT_CUST_COUNTS, SUM(CURRENT_AVAILABLE_POINTS) AS
TOT_CURR_AVAIL_PNTS, SUM(TOTAL_EARNED_POINTS) AS TOT_EARNED_PNTS,
SUM(TOTAL_REDEEMED_POINTS) AS TOT_REDM_PNTS FROM
```

MYWU\_CUST\_POINTS\_COMPLETE\_DTLS WHERE PRIMARY\_CHANNEL IS NOT NULL AND  
REDEMPTION\_BUCKET <> 'NEVER HAVE REDEEMED' AND DOM\_CORR\_TYPE IS NOT NULL AND  
NEW\_EXIST\_FLAG IS NOT NULL GROUP BY 1,2,3,4,5,6,7,8,9 HAVING REDEMPTION\_BUCKET =  
'REDEEMED IN R12' ORDER BY 1,2,3,4,5,6,7,8,9;

---

**-- -> PLEASE INCLUDE THEIR TPC IN R12**

SELECT DISTINCT  
CUST\_POINTS\_BUCKET,REDEMPTION\_BUCKET,PRIMARY\_CHANNEL,SUB\_CHANNEL,PRICING\_CHANNEL,  
CHANNEL\_TYPE,NEW\_EXIST\_FLAG ,DOMINANT\_CORRIDOR,DOM\_CORR\_TYPE,  
COUNT(DISTINCT CUSTOMER\_KEY) AS TOT\_CUST, COUNT(DISTINCT TXN\_ID) AS TOT\_TXNS,  
TOT\_TXNS/TOT\_CUST AS TPC FROM MYWU\_CUST\_POINTS\_TXNS\_DOM\_CORR  
WHERE TXN\_PERIOD ='R12\_PERIOD' AND REDEMPTION\_BUCKET = 'REDEEMED IN R12' AND  
CUSTOMER\_KEY IN (SELECT DISTINCT CUSTOMER\_KEY FROM  
MYWU\_CUST\_POINTS\_TXNS\_DOM\_CORR WHERE REDEMPTION\_BUCKET = 'REDEEMED IN R12')  
GROUP BY 1,2,3,4,5,6,7,8,9 ORDER BY 1,2,3,4,5,6,7,8,9;

**-- -> PLEASE INCLUDE THEIR TPC IN LAST 3 MONTHS**

SELECT DISTINCT  
CUST\_POINTS\_BUCKET,REDEMPTION\_BUCKET,PRIMARY\_CHANNEL,SUB\_CHANNEL,PRICING\_CHANNEL,  
CHANNEL\_TYPE,NEW\_EXIST\_FLAG ,DOMINANT\_CORRIDOR,DOM\_CORR\_TYPE,  
COUNT(DISTINCT CUSTOMER\_KEY) AS TOT\_CUST, COUNT(DISTINCT TXN\_ID) AS TOT\_TXNS,  
TOT\_TXNS/TOT\_CUST AS TPC FROM MYWU\_CUST\_POINTS\_TXNS\_DOM\_CORR\_FINAL WHERE  
REDEMPTION\_BUCKET = 'REDEEMED IN R12' AND RECORD\_DATETIME >= '2022-03-01' AND  
RECORD\_DATETIME < '2022-06-01' AND CUSTOMER\_KEY IN (SELECT DISTINCT CUSTOMER\_KEY  
FROM MYWU\_CUST\_POINTS\_TXNS\_DOM\_CORR WHERE REDEMPTION\_BUCKET = 'REDEEMED IN  
R12') GROUP BY 1,2,3,4,5,6,7,8,9 ORDER BY 1,2,3,4,5,6,7,8,9;