

EDUCATIONAL QUALIFICATIONS

Master of Business Administration (MBA) | IIM Kashipur

2025 - 2027

Score: 80.0%

Bachelor of Science (B.Sc) | University of Delhi

2020 - 2023

Score: 81.2%

SKILLS

Product Strategy

Roadmapping, Market Analysis, Competitive Research, GTM Strategy, Monetization Planning

Execution & Delivery

PRD Writing, User Story Mapping, A/B Testing, Agile, Release Management

Research & Analytics

User Interviews, Data Analysis, Metrics Definition, Usability Testing, Journey Mapping

Technical Tools

Python, R, SQL, Excel, PowerBI, JIRA, Tableau

PROJECTS

PRODUCT STRATEGY & ANALYTICS

Zomato: Intelligent Multi Order Batching Strategy

Feature Development

- The Problem:** The "One Order = One Driver" model was inefficient during peak hours, where Riders were unutilized and customer churn eroded margins despite high order density.
- The Solution:** Proposed and simulated a "Multi-Order Batching" logic. Defined rules syncing food prep times to within 10 mins and performed Unit Economics analysis to prove viability without hurting CX.
- The Impact:** Simulation validated a potential 11.3% reduction in delivery costs and a 26.8% increase in fleet efficiency, creating new capacity without hiring more riders.

Blinkit: Predictive Inventory & Scheduled Delivery

Feature Development

- The Problem:** Customers often forgot to buy daily staples (milk/bread) and switched to offline stores, causing churn. Instant delivery for single small items was margin-negative.
- The Solution:** Conceptualized "Project Infinity," a feature that predicts when a user is running low and pushes a notification to schedule a morning delivery, shifting demand to lower-cost slots.
- The Impact:** Designed to capture lost sales and improve margins by consolidating small items into profitable, scheduled batches (projected AOV increase).

MARKET EXPANSION & GTM

Jio in Africa: Market Entry & Expansion Strategy

Expansion Strategy

- The Problem:** Identifying a viable entry path into the competitive African telecom market, characterized by low internet penetration but a massive, data-hungry youth population.
- The Solution:** Formulated a Low-Cost/High-Volume entry strategy bundling affordable connectivity with digital services (Fintech/JioPay + Education) to differentiate from incumbents.
- The Impact:** Created a strategic roadmap to acquire 30 million subscribers in 3 years across Nigeria, Kenya, and South Africa, targeting 60% ecosystem engagement.

EchoFi in Nepal: Go-To-Market Strategy

Consumer Electronics

- The Problem:** A lack of quality, affordable mid-range audio products (TWS) for Nepal's digitally active youth demographic.
- The Solution:** Developed a Digital-First Launch Strategy for "SonicPods," prioritizing low-cost channels like Campus Ambassador programs and influencer marketing to build trust with minimal budget.
- The Impact:** Targeted a digital reach of 100k in the first 30 days and 500+ initial conversions through penetration pricing.

WORK EXPERIENCE

Internshala

Associate - Product Operations

Gurugram, India

Apr 2024 - Jun 2025

- Managed end-to-end product operations and delivery of high-impact programs, aligning cross-functional execution with the product roadmap to ensure **100%** on-time completion.
- Designed **10+** interactive dashboards to track user engagement metrics and operational KPIs, enabling data-driven decision-making for future feature prioritization.
- Conducted process diagnostics and customer journey mapping to implement product lifecycle improvements (PLM), sustaining a **4.5/5** NPS.
- Mentored a team of **3 interns** to drive gains in process efficiency, streamlining workflows to support agile practices.

Internshala

Associate - Sales

Gurugram, India

Jul 2023 - Mar 2024

- Executed sales strategies including pitch deck creation and cold calling, improving conversion ratios which led to **INR 45 Lakhs** in revenue using CRM tools (LeadSquared).
- Conducted discovery calls to collect consumer insights and identify customer needs, closing gaps in the sales funnel.
- Leveraged performance data to enhance personalized multichannel outreach, significantly improving B2B sales efficiency.

Webnnel

Creative Content Intern

Remote

Apr 2021 - May 2021

- Created short-form content focused on brand-driven narratives, boosting Instagram interaction by **7%**.
- Managed storytelling strategy across digital platforms, increasing user engagement rates and ROI.

CERTIFICATIONS

SQL for Data Science (Coursera)

Aug 2025

Learned cleaning, transformation, joins, subqueries, aggregate functions, indexing, data extraction, RDBMS, and reporting techniques.

Lean Six Sigma Green Belt (Grant Thornton)

Jul 2025

Trained in DMAIC methodology to reduce variation and cost, performing Root Cause Analysis (RCA), supply chain optimization, and workflow automation.

Python (Udemy)

Aug 2025

Learned Python for data transformation, regression analysis, exploratory data analysis (EDA), visualization, and predictive modeling to solve business problems.

Brand Management (Phoenix Global)

Jul 2025

Learned to create GTM strategy combining brand positioning, value proposition design, customer acquisition tactics, and competitive benchmarking.

POSITIONS OF RESPONSIBILITY

Industry Interaction Committee (IIC)

IIM Kashipur

Executive Member

Jul 2025 - Present

- Spearheaded **4+** domain-specific conclaves featuring **20+** industry leaders to drive corporate relations.
- Procured and managed **70+** live projects, facilitating industry-relevant insights and career-readiness for the batch.
- Facilitated **25+** corporate talks and workshops, strengthening student expertise and guest engagements.
- Attracted **400+** student registrations through curated industry-academia initiatives and outreach efforts.

Other Initiatives

- **Volunteering:** Provided academic support to underprivileged children (Connecting Dreams Foundation).
- **Inclusion:** Supported initiatives for people with disabilities and promoted awareness at EOC.