**AISHWARYA M**

[aishwarya81241@gmail.com](mailto:aishwarya81241@gmail.com) ❖ (+91) 7904824922 ❖ Chennai, TN

**WORK EXPERIENCE**

**Programmer Analyst Jan 2022 – Present**

*Cognizant Technology Solutions Chennai, TN*

* Established and nurtured strong client relationships, conducted regular client meetings to understand testing requirements, address concerns, and provide project updates, resulting in a **98%** client satisfaction rate.
* Developed and implemented small-scale automation test scripts that effectively reduced manual workload by automating repetitive tasks, resulting in time and resource savings for the team by **25%.**
* Translated client requirements into effective test cases and automated test scripts, ensuring alignment with changing project needs. Successfully adapted to evolving client demands, improving testing accuracy.
* Collaborated closely with the Centre of Excellence team to co-create and develop a specialized testing tool tailored to the unique needs of the organization, resulting in a more efficient and effective testing process.
* Provided traceability matrix reports for project audits and client presentations, showcasing that meticulous documentation of requirement fulfilment and demonstrating commitment to transparency.

**Programmer Nov 2020 – Dec 2022**

*Cognizant Technology Solutions Chennai, TN*

* Consolidated daily status report, request tracker, defect report, etc., documents leading to a **20%** increase in team productivity.
* Proficient in testing and creating components/pages built using Adobe Experience Manager (AEM) and extensive experience in ensuring the functionality, performance and usability of the same.
* Demonstrated expertise in testing migrating AEM-based web assets and applications to the cloud ensuring scalability and reliability.
* Proactively managed defect reports, collaborating closely with development teams to expedite issue resolution, achieved a **30%** reduction in defect resolution time, enhancing product quality.
* Conducted extensive cross-browser compatibility testing for web pages to ensure a seamless user experience on various devices and browsers.
* Collaborated closely with designers and developers to maintain brand consistency and user experience, ensuring all the design and content changes were implemented accurately for a website rebranding project.

**EDUCATION**

**University of Madras June 2023**

*M.C.A. Chennai, TN*

**Prince Shri Venkateshwara Arts and Science College May 2020**

*B.SC. Computer Science Chennai, TN*

**SKILLS**

* **Languages**: Java | SQL
* **Frameworks**: Selenium | TestNG | Rest Assured | Cucumber
* **Tools**: Git | Maven | Azure DevOps | Postman | Jenkins | GitHub | AEM
* **Methodologies**: Agile | Scrum