

AISHWARYA G

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PROFESSIONAL EXPERIENCE

Tata Consultancy Services

Bengaluru, India

System Engineer

05/2021 - Present

- **Skills:** ABAP, Java, HTML, CSS, JavaScript
- **Tools:** JIRA, ADT, IntelliJ, SAP Logon, Abap BTP
- Independently implemented four complete solutions, ensuring 100% on-time delivery with no missed deadlines, and received consistent 100% positive customer feedback for exceptional solutions and strong client relationships.
- Managed backend processes, handling over 40% of monthly tickets with strong problem-solving skills, optimizing and upgrading systems for a 21% reduction in issue frequency and significant processing time improvements.
- Demonstrated proficiency in Agile methodologies (Scrum and Kanban), collaborated with cross-functional teams to foster communication, and trained team members on best practices, enhancing overall team performance and project success.

EDUCATION

Vivekanandha College of Engineering for Women

CGPA - 7.9

Bachelor of Engineering, Computer Science and Engineering

06/2017 - 06/2021

Higher Secondary School Chavakkad

Percentage - 77

GRADE XII, Kerala HSE

06/2015 - 06/2017

Sree Narayana Vidya Nikethan

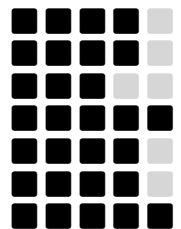
CGPA - 9.0

GRADE X, CBSE

05/2014 - 03/2015

TECHNICAL SKILLS

Java
Object Oriented Programming
Data Structures and Algorithms
Operating System
DBMS
SQL
HTML and CSS



PROJECTS

Customer Relationship Manager Web Application

- **Skills:** Spring Framework, Spring MVC, Hibernate, JDBC, ORM framework, Maven, JSP, HTTP, MySQL.
- **Tools:** IntelliJ, Maven, Git, Github
- Designed and implemented a dynamic web application to manage customer data, focusing on MVC architecture, REST APIs, and database integration, resulting in an efficient and user-friendly CRM system.

Spotify Clone App

- **Skills:** HTML, CSS, Javascript
- **Tools:** Visual Studio Code, Git
- Demonstrated proficiency in front-end web development by creating an intuitive user interface and essential features similar to the Spotify platform, developing a Spotify cloning app using HTML, CSS, and JavaScript to enable seamless interaction and song playback.