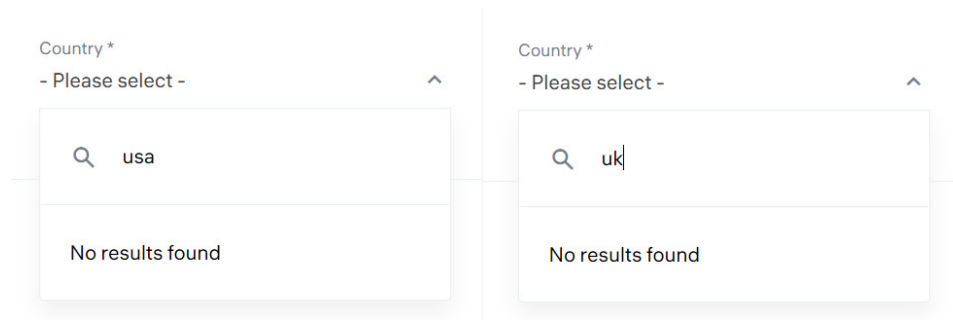


# UX ADVICE FOR XOLO – 2

**Please note:** it's a quick analysis of Xolo Go w/o fully signing up as a freelancer, there's a tiny chance that some things may work better after that.

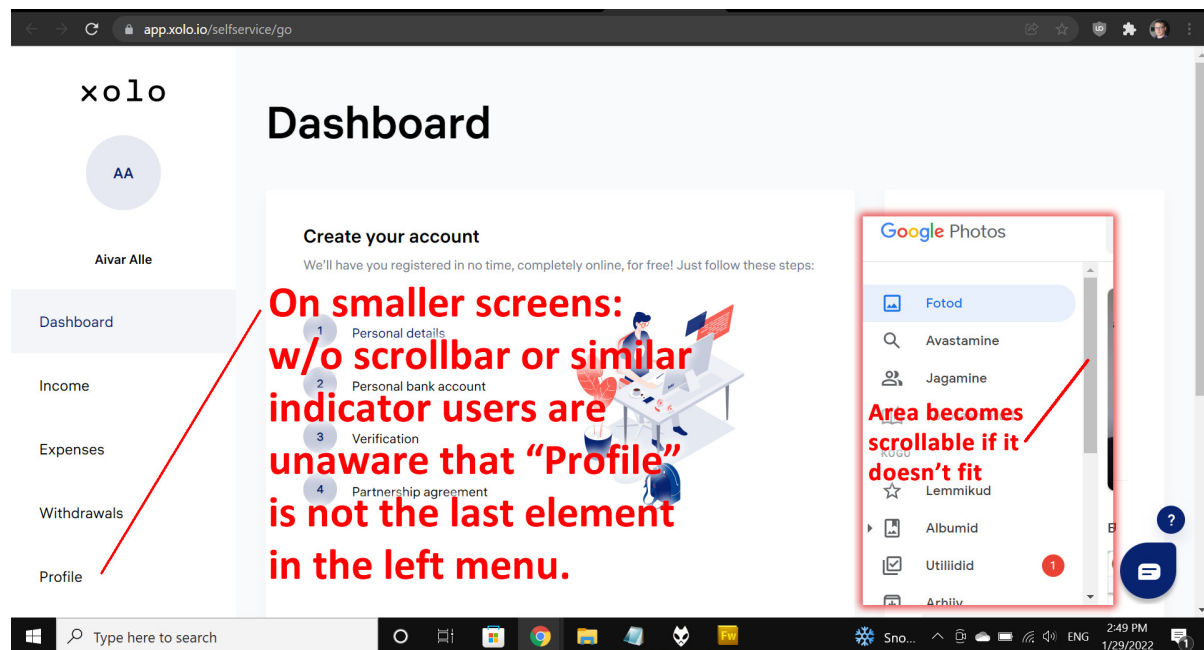
## 1. Country selector is not smart enough



There are at least some cases like “USA”, “UK”, “UAE”... that for sure should be caught by the system.

## 2. Left menu

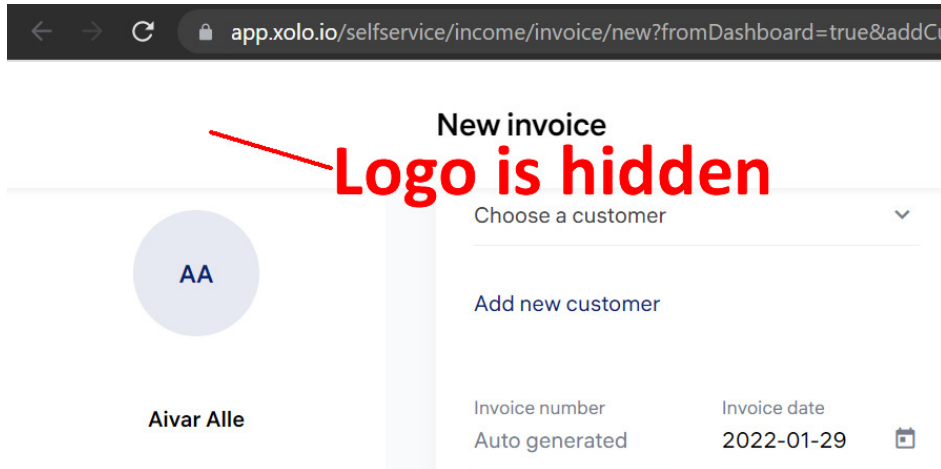
The left menu is scrollable on smaller screens, but users can't intuitively understand that it's scrollable.



While it's OK for “Get €300 for 2 friends” to be not easily accessible, there is also much more important “Sign out”, and could be more things. There are 2 solutions of how to show scrollbar: 1) always, 2) on mouseover. The first one is the best, but you may also consider the second one for aesthetical reasons.

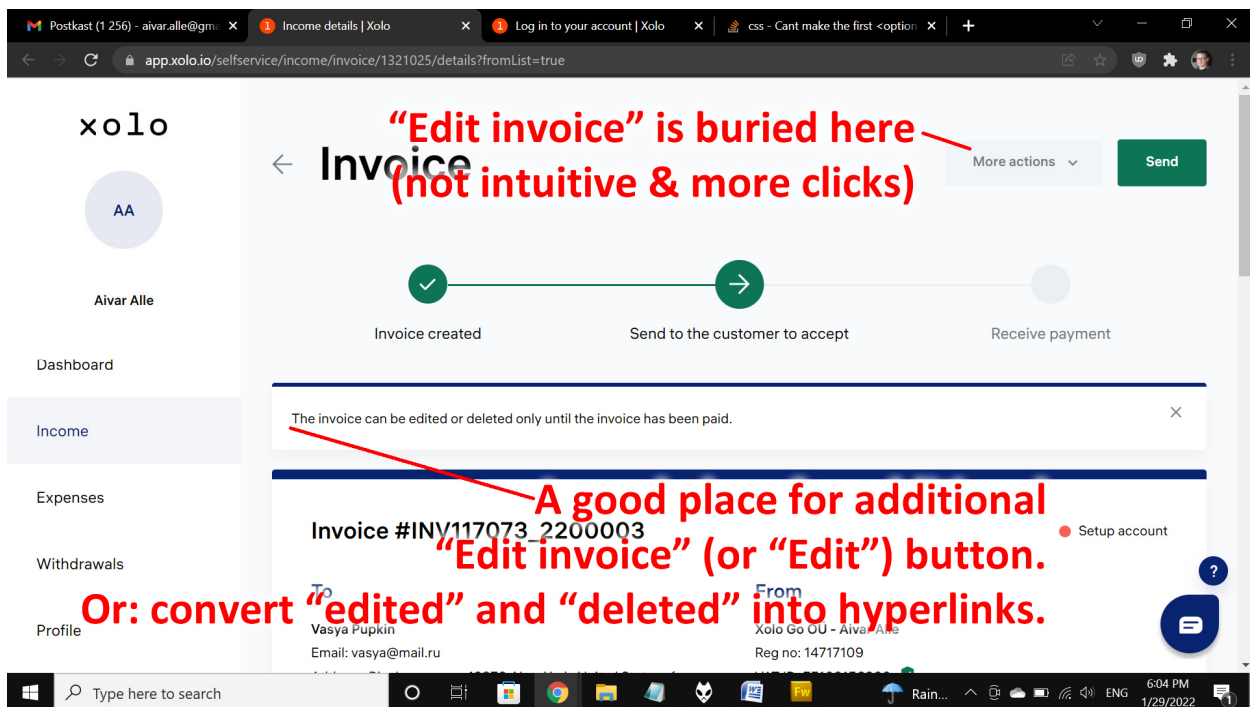
### 3. Unnecessary de-branding

Your logo disappears on some pages after scrolling down. But the disappearance is not objectively necessary and only creates a feeling of “cheapness”.



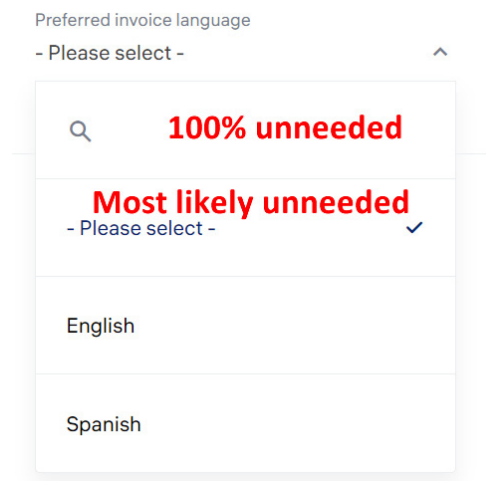
### 4. Edit invoice

It's a little bit hard to figure out how to edit invoices (also, additional clicks needed).



## 5. Drop-downs with unnecessary options

Basically, instead of giving a **simple** choice between English and Spanish, you're giving 4 "choices", these just "eat" screen space and make the system more complicated. You can for sure remove the search field - switching between 2 languages doesn't require a search field.



Preferred invoice language

- Please select -

100% unneeded

Most likely unneeded

- Please select -

English

Spanish

The importance of "- Please select -" is also very questionable, **you also have this in many other places**, too. If it can be removed, then my suggestion is to do so.

## 6. No possibility to delete rows

It's impossible to delete an accidentally added row and it's also impossible to save the invoice w/o that row filled (hoping that the system will automatically remove it).

Type ?	Service description ?	Quantity	Price
Professional service ▾	Web design	1,00 h ▾	100
Professional service ▾	Type here	1,00 h ▾	0,00

Add row

## 7. Quantity

The system doesn't accept pre-filled (as a placeholder) Quantity. But it accepts the same with Discount. It leads to additional clicks, especially with "pc", as quantity is typically 1 and manually entering that value is just an unnecessary work.

There is also a bigger problem: the issue makes the system more complicated for new user – **s/he will simply not understand why the system is not calculating** Net amount and Total while all the data is (kinda) entered. I recommend to start accepting the default Quantity (if there are no serious objections against it).

Type ?	Service description ?	Quantity	Price	Discount	Net amount	VAT rate ?
Professional service ▾	SEO consulting	1,00 pc ▾	100	0 %		

## 8. Another similar problem

When creating a new invoice w/o choosing a customer at first, the system also doesn't calculate Net amount and so on. I assume that the system needs customer's data for VAT.

However, it creates a problem for a new user user – **s/he will simply not understand why the system is not calculating** despite the table being filled.

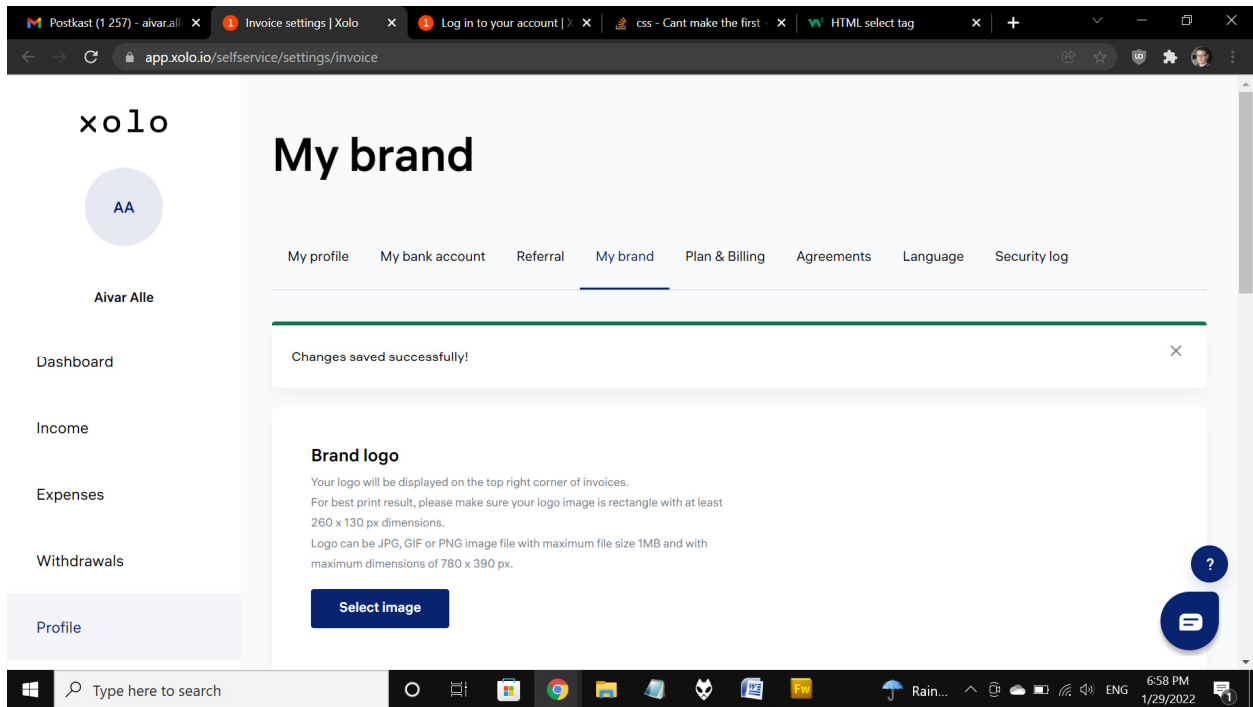
How to fix the issue? I suggest adding somewhere a text a la "Choose a customer to see VAT/Total" (or something similar).

## 9. Settings – My brand – Custom sales invoice interest

**1 second after setting "Custom sales interest" to 1 and pressing "Save". Looks like everything is fine, no error message.**

**Nope, everything is not fine, if users scroll down, they'll see the error message, but I'm afraid that they won't do it.**

How to solve the issue? Well, you have a good success message, add a similar non-success message:

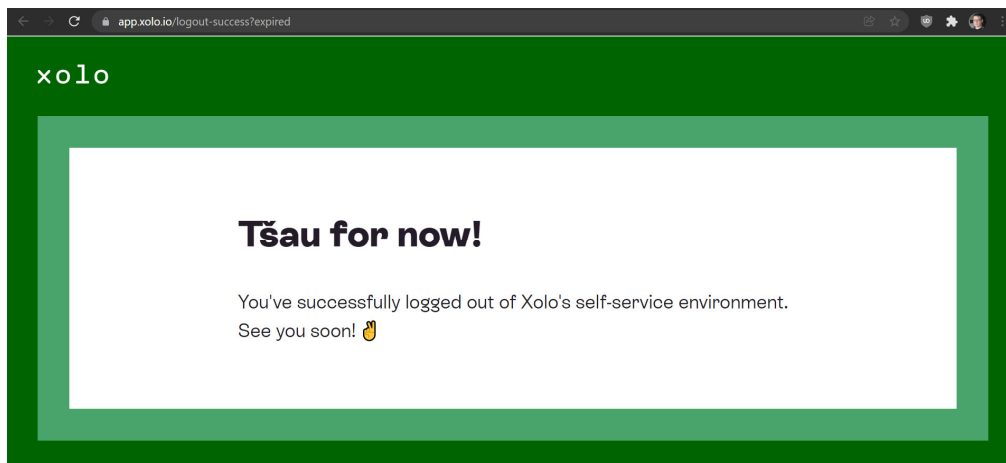


## 10. Currency

Currency	Interest ?
EUR ▼	0,02

The only choice is EUR, but users may still spend a lot of time trying to figure out whether it is somehow possible to switch to USD. My suggestion is to add (?) icon for Currency to give a quick & clear answer to this question. Despite it's already written somewhere, users don't read a lot before trying the software.

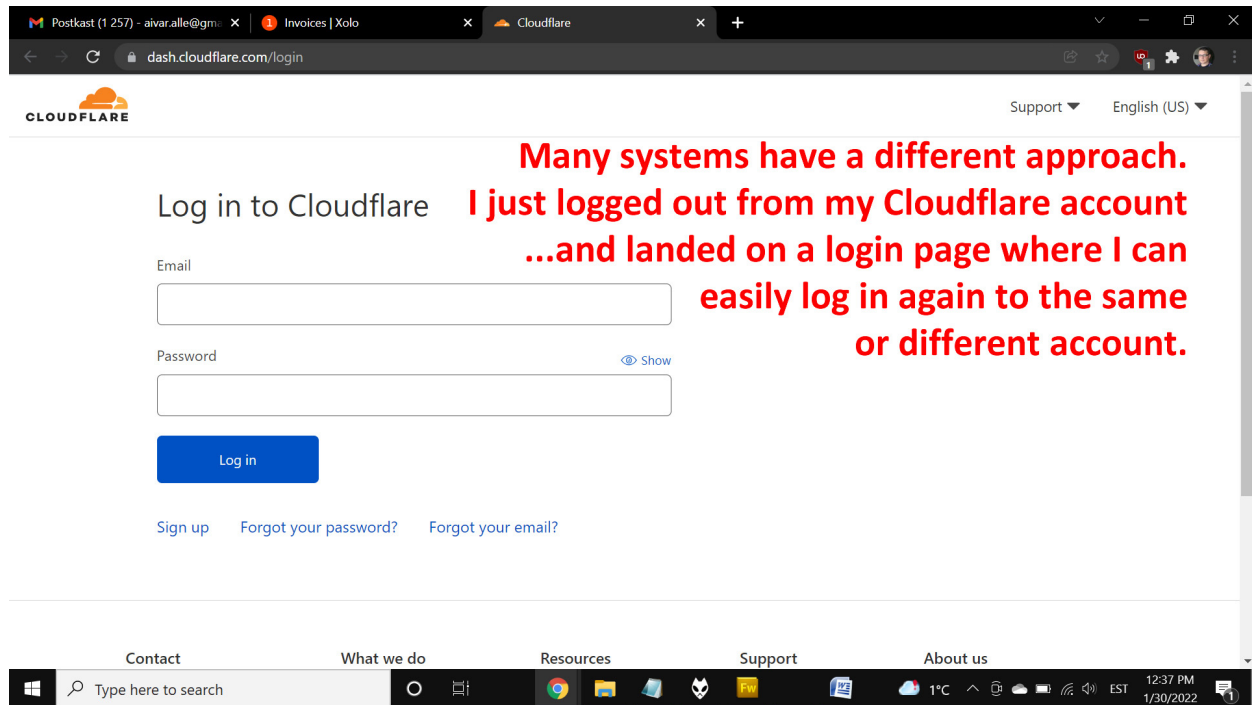
## 11. Logged out



**What's wrong here?** I'm not sure that using "Tšau" is a good idea :)

But, a much more important thing – this screen also appears if a user's session expires and s/he was automatically kicked out of the system. The only thing s/he wants to do is to get back inside, but you're not showing the possibility to log in again... and you have also hidden the upper menu with the "Login" link.

I don't know what's the practice of using several accounts in your system on the same devices. But, if this practice exists, then it's also important to give users an easy possibility to log in after logging out.



**Thanks!**

My previous advice: <https://optim.ee/4xolo.pdf>

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