

RESET

Customer Satisfaction Dashboard

Inbound

Manual

Progressive

Total Calls
84.53K

Total Agents
68

Calls Answered
57K

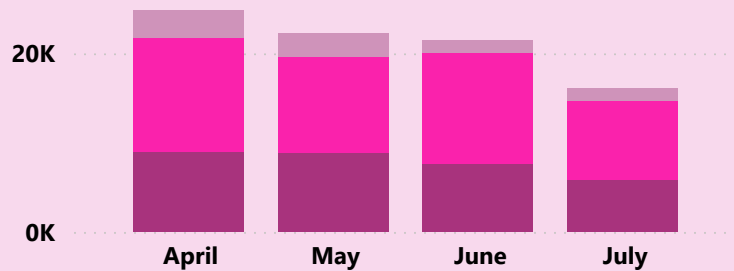
% Calls Rejected
32.2%

Most Calls Answered
Salomi Massey

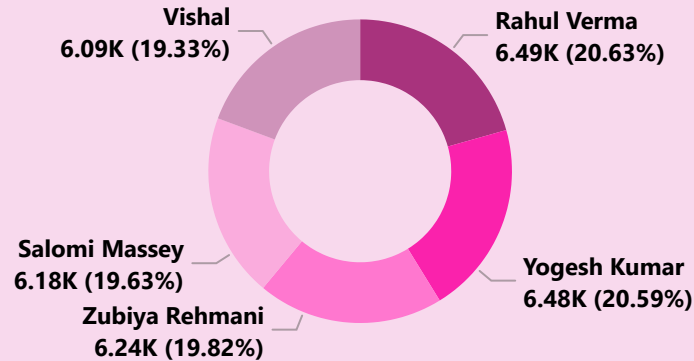
Least Calls Answered
Aradhana Kapil

Month Wise Calls

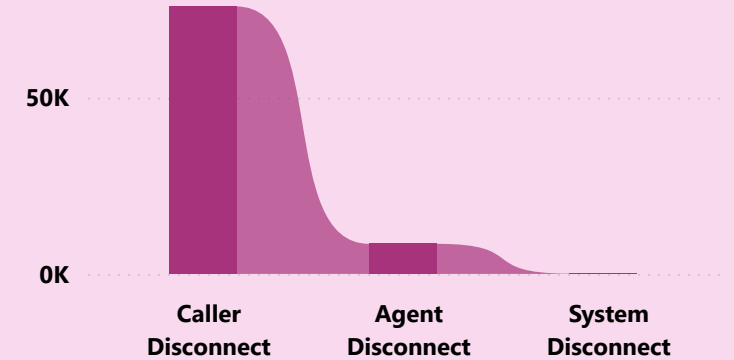
● Inbound ● Manual ● Progressive



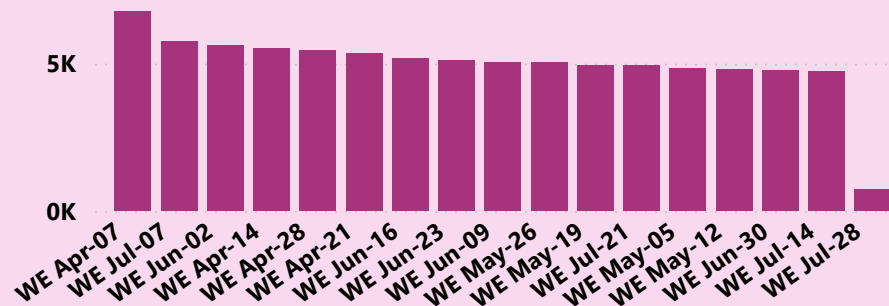
Top 5 Agents by Calls Answered



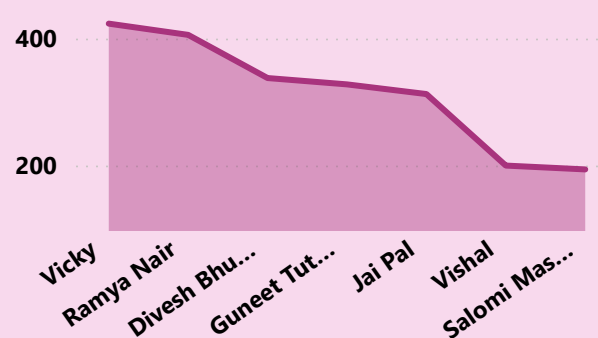
Calls Hung up By



Weekly Calls



Top Agents by Calls Answered



Top 5 Campaigns by Calls

