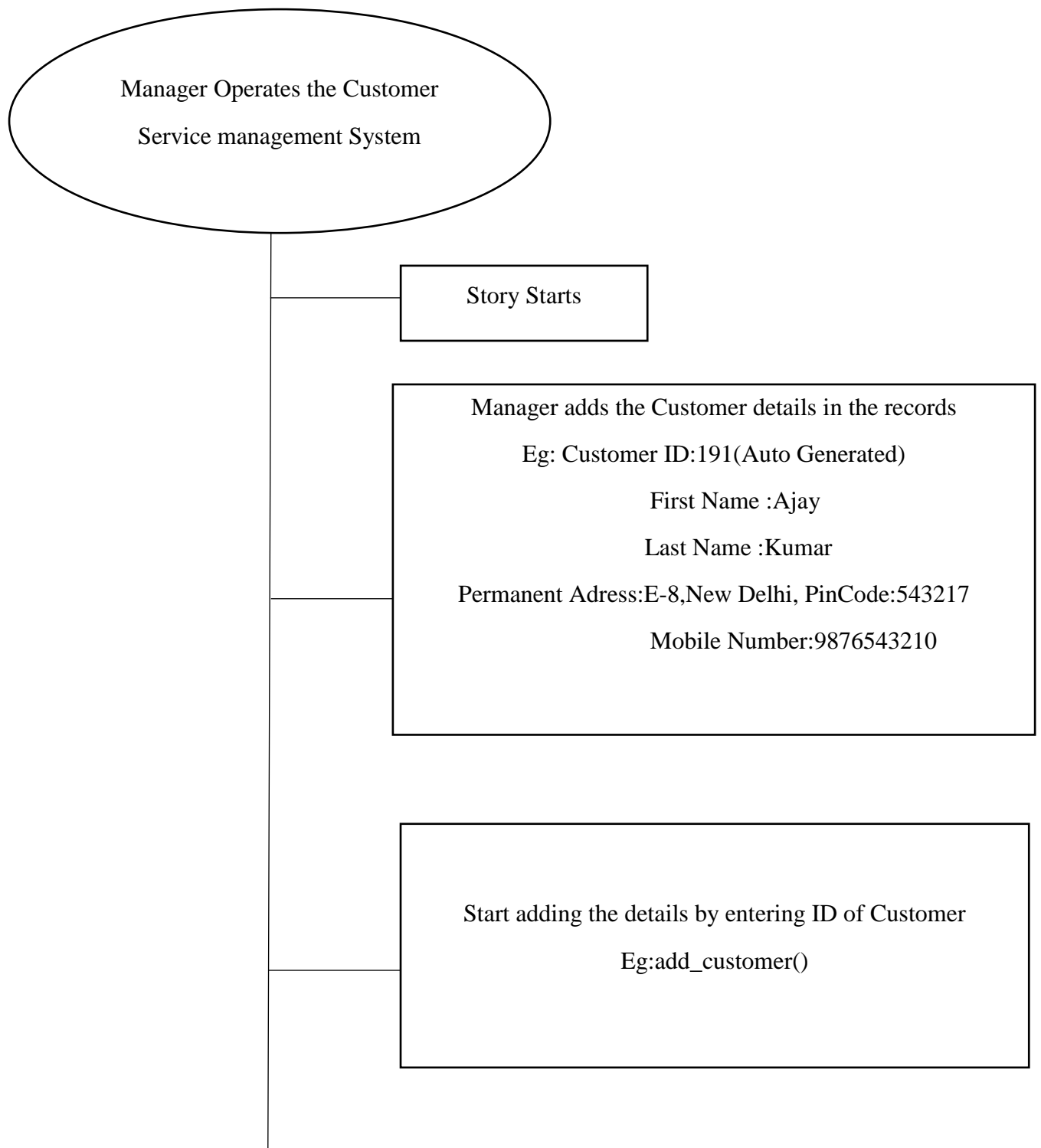# CUSTOMER SERVICE MANAGEMENT SYSTEM

Story: The story is about the description and basic flow of Customer service management system**.**

Manager Operates the Customer Service management System

Story Starts

Manager adds the Customer details in the records

Eg: Customer ID:191(Auto Generated)

First Name :Ajay

Last Name :Kumar

Permanent Adress:E-8,New Delhi, PinCode:543217

Mobile Number:9876543210

Start adding the details by entering ID of Customer

Eg:add_customer()

Manage the Customer details

form the records

eg:manage_customer()

ID:191

Name:Ajay

. . . .

Delete Customer details from the records

eg:delete_customer()

ID:192

Customer Details deleted.

Manager updates the Customer

records

eg:update_customer()

ID	Name	
191	Ajay	. . . . . .
192	Bhuvana	. . . .

View Customer requesting report by entering the

Request ID

Eg: ID: 291

Request date: 25/10/2022

Customer ID: 191

Request description:The. . . . .

Add the customer request

By enter the request ID

Eg:add_request()

ID:291

Name:Ajay

Update the customer request

By enter the request ID

Eg:update_request()

ID:292

Name:Ajay

Delete the customer request

By enter the request ID

Eg:delete_request()

ID:291

Name:Ajay

Finished