

OPERATIONS MANAGEMENT 2023/2024

Date	hr	Subject
13-set	WED	3 Course Presentation + Give instruction to form groups+Give instructions to watch the videos on the different production systems. + Operations Strategy part1 (Performances - Levers) + Instructions to see MOOC
14-set	THU	3 Operations strategy + Launch Queue game (due Sept 20) + Launch video queue theory
18-set	MON	2 Introduction to services and service processes+Models for operations strategy+ Launch HQ case (due sept27)
20-set	WED	3 Finish Models for OPS strat, Discuss results queue game+ Variability Management
21-set	THU	3 Discuss with Group 1 students the different characteristics of systems. What levers to move and how, in order to achieve / change certain performances + Launch HQ Case
25-set	MON	2 Discuss with Group 1 students the different characteristics of systems. What levers to move and how, in order to achieve / change certain performances
27-set	WED	3 Discussion of HQ Case launch of Shouldice Hospital case + Launch group formation for proactive participation (due Sept 28th)
28-set	THU	3 System Physics + SPh exercises+ Launch Q+Yield Management Assignment
2-ott	MON	2 Q&A from students on Queue management+solve 1-2 of the exercises given to solve at home+ Launch YM Videos
4-ott	WED	3 Yield management Game+ Launch video Yield Management + 1-2 exercises
5-ott	THU	No lessons due to Graduation exams (use the time to finalise Shouldice Hospital Case)
9-ott	MON	2 Discussion of Shouldice hospital case + Launch assignment 2
11-ott	WED	3 Yield management: discuss doubts, correct given exercises
12-ott	THU	3 SPh exercises correction+BUFFER TO ABSORB PERTURBATIONS if no perturb happen FREE TO FINALISE ASSIGNMENT Q+YM
13-ott	Assignment DUE Q+YM	
16-ott	MON	2 Models for Operations Strategy
18-ott	WED	3 Discussion of Q+YM assignment (MOST COMMON MISTAKES AND DOUBTS)
19-ott	THU	3 OPERATIONAL EXCELLENCE INTRODUCTION AND OVERVIEW + LEAN PRINCIPLES
23-ott	MON	2 Lean Principle+VSM present state
25-ott	WED	3 VSM Present state+Tools up to kanban and ROC +Launch Optional Project Activity
26-ott	THU	3 VSM present state easy example + Begin VSM future state
30-ott	MON	2 VSM future state
1-nov	WED	SCHOOL CLOSED
2-nov	THU	VSM present state exercise
3-nov	Assignment DUE Assignment 2	
6-nov	MON	ORAL Discussion ASSIGNMENT 2 during mid term exams
7-nov	TUE	ORAL Discussion ASSIGNMENT 2 during mid term exams
8-nov	WED	3 VSM future state
9-nov	THU	3 VSM future state
13-nov	MON	2 Level & PULL
15-nov	WED	3 VSM future state
16-nov	THU	3 Finish Lean tools+ Creating Material flow+Launch Fast Bank game
20-nov	MON	2 Creating material flow
22-nov	WED	3 Discuss the results of the Fast Bank Game+MUDA MURA MURI+ variability and performances (Six Sigma)
23-nov	THU	2 Sustainability VSM+TDU Model +
27-nov	MON	2 VSM exercises (future) - Launch Exercise + launch video exercises last year
29-nov	WED	3 Lean in MTO
30-nov	THU	3 LESSON BY BASSEL KASSEM
4-dic	MON	2 Six Sigma (variability lean)
6-dic	WED	3 VSM exercises+answer questions about the exercises seen in the videos + launch new exercises to do at home
7-dic	THU	No lesson: School closed
11-dic	MON	2 Six Sigma (Variability Lean)
13-dic	WED	3 Agile (Lean innovation)
14-dic	THU	3 VSM exercises correction of the ones done at home
18-dic	MON	2 Agile (Lean innovation)
20-dic	WED	Buffer + exam simulation
21-dic	THU	OPTIONAL EXAM FOR GROUP 1