
CAREER OBJECTIVE

To achieve high career growth through a continuous learning process and keep myself dynamic, visionary, and competitive with the changing scenario of the world.

PROFILE SUMMARY:

- Over **3+** years of relevant experience in Manhattan Warehouse Management System.
- Extensive Functional Knowledge in Warehouse Inbound & Outbound operations such as Pre-receiving, Receiving, ASN/PO/Warehouse Shipment Creation, Appointment Scheduling, Putaway, Order Picking, Packing, Waving, Inventory Need Types, Tasking, Shipping, Inventory Management Modules such as Cycle count, Physical Count, Warehouse Replenishment and PIX Integration.
- Extensively worked on all major business process such as MHE, Receiving, Putaway, Cycle Counts, Waving, Packing, and Shipping.
- Excellent knowledge on integration between Host and WMS using Manhattan Integration framework.
- Strong theoretical and practical knowledge in the fields of Supply Chain Management, Operations Management, and Information Technology.
- Good knowledge and understanding in Oracle SQL.
- Strong knowledge on validating production support issues by validating the logs from server and database.
- Exceptional problem-solving skills, decision making capability, analytical skills, confident with excellent communication and interpersonal skills.
- Analyzing, documenting, and translating business requirement into functional requirement.
- Adaptable and a quick learner with skills to work under pressure.

SKILLS

Supply Chain Suites	Manhattan WMOS (2014,2018), SCI
Database	SQL, Oracle 11g
Operating Systems	Linux, Windows
Programming Skills	HTML, XML, Unix
Tools	JIRA, Putty

WORK EXPERIENCE

Worked as WMS Analyst for Five Below Inc from Apr 2022 to Jul 2022.

Worked for Tardus INC as Manhattan WMS Consultant from Jun 2019 to Mar 2022.

EDUCATION

Bachelor of Technology in Computer Science and Engineering from Jawaharlal Nehru technological University Hyderabad, India.

WORK HISTORY

COMPANY: Five Below Inc

Five Below is one of the fastest growing value retailers, offering high-quality products loved by tweens, teens and more, with extreme \$1-\$5 value, plus some incredible finds that go beyond \$5.

Responsibilities

- Coaches users in understanding the WMS systems.
- Acts as first line of support for issue resolution.
- Troubleshoot day to day issues, identify root causes, escalate as necessary.
- Supported DC operation to identify process changes, support business objectives and drive efficiency.
- Served as a WMS business super user in configuration, troubleshooting, and future developments.
- Created documentation of new processes or procedures; testing documentation; specifications or proposals; training materials.
- Supported User acceptance testing.
- Worked with other teams and WMS vendor (Manhattan Associates) as needed.
- Supported interface management between WMS and the ERP (Oracle RMS) systems.
- Provides hardware maintenance for printers and other devices, maintains inventory of all devices, works with Zebra for service as needed.

CLIENT: Tailored Brands

Tailored Brands is a leading omni-channel specialty retailer of menswear, including suits, formalwear, and business casualwear. Their brands include Men's Wearhouse, Jos. A. Bank, Moores and K&G.

Responsibilities:

- Resolving production issues and supporting day-to-day operations under a timeline.
- Create tickets/incidents for the Alerts encountered with daily operational issues and resolve them on time.
- Creating reports and scheduling the report output to operation teams using Micro Strategy reporting tool.
- Involved in Interface communication testing between Host, Middleware and WM systems.
- Checking the server logs (CBS and SCPP) and enabling High level logs.
- Worked on SDN installations both on development and production environments.
- Monitoring and Maintaining Daily jobs includes Inventory sync jobs. Execution of Test cases and Raising Defects.
- Ensure that all defects are identified early in the testing cycle and deliver a bug free product.
- Involved in functional, SUT (Super User Training) Testing and regression testing.
- Interacting with cross-functional teams when required.
- Understanding of WMOS database tables and can effectively query and extract the data for operations team.
- Coordinate with the team to have better understanding of the functionality before Testing.