

Abhishek Naudiyal

Software Engineer 2 A
Bank of America
Gurugram, Haryana

☎ [+91-9650587307](tel:+91-9650587307) ✉ Abhisheknaudiya1990@gmail.com



[in/abhishek-naudiya1990/](https://www.linkedin.com/in/abhishek-naudiya1990/)
[ba249652/](https://www.linkedin.com/in/abhishek-naudiya1990/)

EXPERIENCE SUMMARY

- **10** years of experience in the IT industry. Involved in Software **Design, Development, Deployment, Monitoring, Maintenance, and Support** of Software Applications and Products.
- **ASP.NET MVC, WCF, ADO.NET, LINQ, Entity Framework, AJAX, JSON, OOPS, SQL Server, Microservices.**
- Hands-on experience in designing and developing Web applications in **ASP.NET & ASP.NET Core Web API using C#, AJAX, JSON, and jQuery.**
- Experience in Client Interaction, Requirement gathering, and Performance analysis. Experience in performing Unit and Integration Testing in Development, coordinating User Acceptance Testing (UAT), and reporting and fixing Production issues.
- Involved in all the Software Development Life Cycle stages including requirements, Analysis and Design, implementation, integration and testing, CI/CD using Azure DevOps.
- Experience in all project phases using **Scrum/Agile framework.**
- Hardworking, interested in learning new technologies, with good communication skills, and adept at working in both team environments as well as individually.

PROFESSIONAL EXPERIENCE



Bank of America, Gurgaon, Haryana, India — June 2020 – PRESENT



Software Engineer 2 A

Bank of America is one of the world's leading financial institutions, serving individuals, large corporations, etc. full range of banking, investment management, and other financial and risk management products and services.



Teleperformance, Gurgaon, Haryana, India — May 2016 – June 2020



Senior Software Engineer

Teleperformance connects the biggest and most respected brands with their customers by providing customer care, technical support, customer acquisition, digital solutions, analytics, back-office, and other specialized services to ensure consistently positive customer interactions.



Teckinfo Solutions Pvt Ltd, New Delhi, Delhi, India — May 2013 - May 2016



Software Engineer

Teckinfo is a leading contact center solution provider company, with a client base in more than 30+ odd industries. Here, I **Lead a Team** of 3 members and accomplished 10 minor and 5 major projects on .NET platform, in a span of 2.6 years, serving clients like IACAD, Amity University, Escorts Group, FMC, MST, etc.

TECHNICAL SKILLS

- 💡 **.Net framework**
3.5/4/4.5/4.6/4.7
- 💡 **Solution Designing**
- 💡 **C#, ASP.NET, ASP.NET Core, AJAX, Window Services, Web Services, Web API, MVC, .NET Standard**
- 💡 **Tools:** Visual Studio 2015/2017/2019, VS Code, Postman, SoapUI.
- 💡 **Databases:** SQL Server, MySQL
- 💡 **Version Control:** Visual Source Safe (VSS), Team Foundation Server (TFS), TortoiseSVN, and GIT
- 💡 **Telerik Rad Controls** for ASP.NET AJAX, Telerik Kendo UI for MVC & ASP.NET Web Forms
- 💡 **OS: Windows & Linux**
- 💡 **Monitoring Tools:** New Relic, Azure Application Insights, Gray logs, the paper trail
- 💡 **Software Documentations**
- 💡 **ORM:** ADO.NET, Entity Framework
- 💡 **JavaScript, jQuery, Angular**
- 💡 **Bootstrap, Material Design**
- 💡 **Reporting Tools:** Crystal Report/Kendo UI
- 💡 **Web Server:** IIS, Apache

AWARDS

- 🏆 **Silver Award:** Recognized by Bank of America in 2022 for great performance and delivering project success. I gave **4 Quick hits for time, dollar & effort** savings.
- 🏆 **Bronze Award:** Received the award “Star Performer” from BOFA in 2020 for exceptional client support during BCP situations.
- 🏆 **Team Player:** Recognized by Teleperformance Solutions Pvt. Ltd. in 2017 for seamless delivery of projects and remarkable team performance.

EDUCATION

- **MBA (Executive):** Graduated in 2018 from IMT Ghaziabad, UP, India
- **B. Tech. (IT):** Graduated in 2011 from WCTM Gurugram Delhi, India.
- **Senior Secondary:** 2007, Kendriya Vidyalaya, INA Colony. (C.B.S.E).
- **Secondary:** 2005, Kendriya Vidyalaya, INA Colony. (C.B.S.E).

KEY PROJECTS.

Benefits Online — Feb 2022 – PRESENT (Bank of America.)

BOL is a client-facing application that provides retirement and benefits services provided by Merill such as for 401K plans and equity. In this, we have converted existing WCF-based WEBAPIs to .Net core web APIs. Integrated Polly resilience for transient-fault-handling and added policies such as Retry, Circuit Breaker, Timeout, and Bulkhead. Implemented Redis cache for performance enhancement.

Language/ Architecture Pattern: .NET Core 5, Polly Resilience, Redis cache, Microsoft feature management

Tools/ Technology Used: Visual Studio 2019, bitbucket, Eureka, Kubernetes, Zuul, Jenkins

.Net Core Migration Jul 2021 – Nov 2022 (Bank of America.)

Worked on migration of platform products based on legacy code to .Net core. My involvement in interaction with Bank of America's LOBs (Line of Business) for their Requirement Understanding, Documentation, Architecture the concepts, and development Use Cases. Create Object Oriented Designs using C# Design Patterns. Developing product UI components with Angular and & backend on .Net core. Perform the app Coding and Database object/query creation followed by Code Review and user acceptance testing before Deployment using CI-CD, and Kubernetes with DevOps. Entire development process we are involved with Agile development methodology.

Language/ Architecture Pattern: Visual Studio 2019, Visual Studio Code, .NET Core 3x, ASP.NET MVC 5, C#.NET,

Tools/ Technology Used: Visual Studio 2019, bitbucket, JIRA, and CI-CD deployment

Gamification Feb 2019 – Aug 2019 (Teleperformance USA.)

Gamification is the application of typical elements of game playing. (e.g., Point scoring, competition with others, rules to play) to another area of activity, typically as an online marketing technique to encourage engagement with a product or service.

Language/Architecture Pattern: C#, .NET MVC 5, EF6, SQL Server 2017, NET. 4.6, D3 charts, Chart JS, JavaScript, jQuery, Bootstrap4

Tools/ Technology Used: Visual Studio 2019, bitbucket, Jira

Idea Portal — Oct 2019 – April 2020 (Teleperformance USA.)

It's a blogging application built using ASP.NET MVC. It has features where the admin panel can manage posts, categories, and tags. Employees can post their posts there and respond to any questions raised by other Teleperformance employees. Employees get a desktop notification whenever a new post is added by another employee.

Language/Architecture Pattern: ASP.Net MVC 5, EF6, SQL Server 2017, .NET Framework 4.5, C #, Firebase, JavaScript, jQuery, SQL Dependency, HTML, CSS, AJAX, JavaScript, push notification, Firebase, Bootstrap4, D3, and ChartJs graphs

Tools/ Technology Used: Visual Studio 2019, bitbucket, Jira

PERSONAL SKILLS

- 💡 Team Player
- 💡 Analytical Thinking
- 💡 Problem Solving
- 💡 Active Communicator

LANGUAGES

- 💡 English
- 💡 Hindi

PERSONAL DETAILS

Name: Abhishek Naudiyal
DOB: 07 September 1990
Marital Status: Married
Place: New Delhi
Pincode: 110023