**Bhupender B**

**Mobile:+91 8688929530, Email: [bbpr1512@gmail.com](mailto:bbpr1512@gmail.com)**

**Professional Summary**

**Objective:**

To attain a position of responsibility in an organization characterized by healthy development environment, and to utilize my knowledge in information technology to the fullest and by adapting to rapid technological changes.

**Backup& StorageTechnologies:*Commvault ,Tivoli Storage Manager, Networker& Isilon ,Pure,VMAX, IBM SVC.***

**Assets:**

* Having 6.8 years of relevant experience on Commvault V11 SP11/12/15/17, IBM **Tivoli Storage Manager v5.5/6.3/7.1/8.x**
* Having 3+ years of experience on ***CommVault.***
* Having 2+years’ experience on ***Networker* 9.x,TSM , IBM SVC .**
* Strong Experience on Commvault server and Client up-gradations to V11 SP 11,12,15 to 17
* Deploying, Implementing and Administration of Commvault V11 SP17on Windows and UNIX platforms.
* Backup & Storage support for 1500+ Backup Clients, 2 Commvault Servers, 2Networker servers & IBM SVC,Cohesity, Pure & Isilon storages.
* Defining and configuring policies & scheduling the backup as per the client requirement.
* Monitor CommServ server and Prepare Daily Status Report.
* Handling multiple activities for tape management using Vault configured.
* Good exposure to iDataAgent VMware, Exchange, SharePoint using commvault0
* Strong knowledge on IBM Tape libraries, EMC Data domain
* Enhanced TSM Administration tasks such as migration, backup stgpool, db backup Space reclamation and expiration.
* Monitoring working Commvault,Networker,TSM issues ( errors or warnings) using Commvault Command Center &TSM Operational Centre
* Experience in Commvault,Netwoker &TSM VE backups and restore procedure.
* Good knowledge on Change, Incident and Problem management.
* Self-motivated, versatile with an attitude to learn new things and excel.

**Educational Qualifications**

* MCA (Master of Computer Applications) from Osmania University, Hyderabad.

**Technical Skills**

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| --- | --- | --- |
| Source | Skills | Months Of Experience |
| **Primary Skill category** | Commvault | 36 |
| **Sub Skills** | Storage - IBM Operations; Maintenance | |
| **Secondary Skill category 1** | IBM TSM | 24 |
| **Sub Skills** | Backup - IBM Spectrum Protect Design,Backup - IBM Spectrum Protect Operations ; Maintenance | |
| **Secondary Skill category 2** | ISilon, Pure ,IBM SVC,Cohesity, | 30 |
| **Sub Skills** | Storage - Dell EMC Operations &amp; amp; Maintenance | |
| **Secondary Skill category 3** | EMC Legato Networker | 24 |
| **Hands On Experience** | Commvault,IBM TSM &EMC Networker ,IBM Storage,EMC Isilon,Cohesity,Pure,Linux & VMware | |
| **Domain** | IT | |
| **Certification Skills** | (310-200) Oracle Solaris 10 System Administrator | |

**Client #1:TechMahindra Pvt ltd, Hyderabad**

Working as **System Analyst** for **TechMahindra PVT LTD**, Hyderabad from March 2014 totill date.

**Job Responsibilities**

**Client Overview:**

* It is an infra. Managed services support project for one of the Australian Insurance.
* Providing the L2/L3 level Backup & Storage support for 1000+ Backup Clients , 2 Commvault Servers, 2 Networker servers & IBM SVC ,Cohesity, Pure & Isilon.
* Resolving the Backup failures & providing the necessary Storage support for change request for storage allocation. This project also includes liaison with various internal stakeholders within infra tower like Wintel-VMware, UNIX.
* Required communication & Co-ordination external stakeholders like various vendors supporting application modules etc.

**Commvault:-**

* Perform daily health checks and system monitoring duties.
* Performing day to day activities perfectly; we performed the Commvault Client, Media Agents & Servers upgrade fromV11 SP15 to V11 SP17.
* Performing the allocation of storage/ LUN from storage system to application/Database server.
* Configuring the File System backups, SQL & Snapshot Backups.
* Working Commvault backup failure incidents
* Support to OS and application team in case of restore.
* Restore Co-ordinate with OS team in case of client backup failure.
* Perform troubleshooting to increase the Backup success rate.
* Performing the Snap shot backup restoration from Commvault.
* Performed the mail box restoration from Exchange backups from Commvault.
* Configured the backup policies based on client requirement.

**Client Overview:**

* It is an infra Managed services support project for one of the European Telecom giant.
* Providing the L1/L2/L3 level Backup & Storage support for 1500+ Backup Clients 2 Commvault servers, 4 TSM servers & IBM SVC.
* Resolving the Backup failures & providing the necessary Storage support for change request for storage allocation. This project also includes liaison with various internal stakeholders within infra tower like Wintel-VMware, UNIX, Citrix, Data Base & Security teams.
* Required communication & Co-ordination external stakeholders like various vendors supporting application modules etc.

**Commvault & Networker: -**

* Perform daily health checks and system monitoring duties.
* Performing day to day activities perfectly; we performed the NW client & servers upgrade from lower version to new version. Working Commvault backup failure incidents
* Support to OS and application team in case of restore
* Restore Co-ordinate with OS team in case of client backup failure
* Perform troubleshooting to increase the Backup success rate.
* Performing the Snap shot backup restoration from Commvault.
* Performing the allocation of storage/ LUN from storage system to application/Database server. Maintained Tapes, Tape Library & Data Domains.
* Performed system backup duties and routine checks and handling web-ex. Co-coordinating with EMC
* Working Networker backup failure incidents
* Support to OS and application team in case of restore
* Restore Co-ordinate with OS team in case of client backup failure
* Perform troubleshooting to increase the Backup success rate.
* Performing necessary pre checks before the up-gradation of Data Domain OS
* Monitoring the DD’s which are high utilized and performed File system cleaning.

**Client Overview:**

* It is an infra. Managed services support project for one of the European Cars Company.
* We are maintaining the 36 TSM servers with 6.3.4 version. Around 5000+ baclients are maintaining in different environment like windows, UNIX, Aix, Redhat Linux etc.
* Resolving the Backup failures & providing the necessary Storage support for change request for storage allocation. This project also includes liaison with various internal stakeholders within infra tower like Wintel-VMware, UNIX, Citrix, Data Base & Security teams.
* Required communication & Co-ordination external stakeholders like various vendors supporting application modules etc.

**Responsibilities as Commvault Administrator:**

* Volvo Car Corporation is having its primary datacenter in Gothenburg Sweden.
* We are maintaining the 36 TSM servers with 6.3.4 version. Around 5000+ baclients are maintaining in different environment like windows, UNIX, Aix, Redhat Linux etc.
* There are several applications like SQL, ORACLE, SAP, DOMINO etc. We maintain, administer and support these through TSM & CommVault Servers 24\*7
* Working on the Restoration requests.
* Monitoring of server’s performance and backup scheduling activities.
* Freezing of the tapes in case of media write errors reported and updating the same to vendor.
* Analyzing Logs for identifying the root cause of backup failures.
* Bringing up the tape drives in case of any failure on the media server.
* Scheduling the Backup jobs according to the client requirement and adjusting the schedule accordingly.
* Configuration of drives to the media server.

Place: **Hyderabad (Bhupendar.B)**

Date: