# AJAY RAJ

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## **EDUCATION**

Heriott Watt University

Dubai, United Arab Emirates

M.Sc. Business Analytics & Consultancy Business Analytics & Consultancy Business Analytics &

Consultancy Sep - 2023 - Sep - 2025

University of Wollongong

Dubai , United Arab Emirates

Bachelors in Commerce Accountancy

Sep - 2018 - Jan - 2023

#### PROFESSIONAL EXPERIENCE

RAJ GOLD

Dubai, United Arab Emirates Sep 2021 - Present

Sales Manager

- Compiled and analyzed sales statistics to identify trends and drive strategic decision-making.
- Managed and ensured the on-time delivery of orders meeting deadlines
- Inventory management, tracking and maintaining optimal stock levels. Performed accurate data entry, maintaining up-to date records of transactions and inventory.
- Purity evaluation of gold jewelry, ensuring authenticity and quality
- Cultivated and maintained strong customer relations, to facilitate recurring sales.
- B2B relations

RAAJ GOLD

Dubai, United Arab Emirates May 2019 - July 2021

Intern

- Data Entry
- Accounts Management
- Cashier

#### SKILLS

Microsoft Excel: Pivot Tables, LOOKUPS, Data Validation Python: Pandas, MatplotLib, SKlearn, API's

SQL: Data Manipulation Language, Data Query Language

R: Tidyverse, GGplot

Power BI: Dashboard Creation, Data Transformation, Power Query

## **PROJECTS**

### Frequency and Monetary-value, Recency (RFM analysis) Python, KMeans

https://github.com/Ajay916Raj/-Recency-Frequency-and-Monetary-value-RFM-analysis-new and a superscript of the control of the

Customer Segmentation by Recency, Frequency and Monetary-value (RFM analysis) KMeans Clustering

## Dynamic Dashboard of Hospitality Company Power Bi

https://github.com/Ajay916Raj/Hospitality-Dashboard

Comprehensive dashboard that visualizes key metrics such as Revenue, RevPAR, Occupancy %, Realization %, and ADR across various properties and cities

## Bikeshare Revenue Dashboard Power BI, SQL, Power Query

https://github.com/Ajay916Raj/Bike share-Revenue-Dashboard

Year Over Year revenue of Rideshare, which can be segmented by different timeframes for Dynamic Pricing Strategies.

**Presence Insights Dashboard creation** *Power BI* https://github.com/Ajay916Raj/Presence\_Insights Dynamic Dashboard that delves deep into presence of employees at work place

# CERTIFICATIONS AND AWARDS

#### Google Data Analytics

Google, Coursera

Those who earn the Google Data Analytics Professional Certificate have completed eight courses, developed by Google.

Jul 10, 2024

## Brand Audit Report (First)

Vatika

Worked with Dabur Vatika UAE & was awarded first place in submitting Brand Audit Report