**🛒 Supermarket Details**

**1. Introduction**

* 1.1 Definition of Supermarket
* 1.2 Purpose of the Document
* 1.3 Overview of Services Provided

**2. Supermarket Information**

* 2.1 Name of the Supermarket
* 2.2 Location / Address
* 2.3 Contact Information
* 2.4 Branches (if any)
* 2.5 Store Timings

**3. Departments in the Supermarket**

* 3.1 Grocery
* 3.2 Fruits & Vegetables
* 3.3 Dairy & Bakery
* 3.4 Meat & Seafood
* 3.5 Beverages
* 3.6 Frozen Foods
* 3.7 Household Supplies
* 3.8 Personal Care & Health

**4. Staff Details**

* 4.1 Manager
* 4.2 Cashiers
* 4.3 Floor Staff
* 4.4 Security
* 4.5 Cleaning Staff

**5. Inventory & Stock Management**

* 5.1 Stock Tracking System
* 5.2 Vendor Details
* 5.3 Restocking Procedure
* 5.4 Expiry Management

**6. Billing & Payments**

* 6.1 POS (Point of Sale) System
* 6.2 Accepted Payment Methods
* 6.3 Discounts and Offers
* 6.4 Loyalty Programs

**7. Customer Services**

* 7.1 Help Desk
* 7.2 Home Delivery
* 7.3 Feedback Collection
* 7.4 Return & Refund Policy

**8. Safety & Hygiene Measures**

* 8.1 Cleanliness Policy
* 8.2 COVID-19 Protocols
* 8.3 Fire Safety Equipment
* 8.4 Emergency Exits

**9. Marketing & Promotions**

* 9.1 Advertisement Methods
* 9.2 Seasonal Sales
* 9.3 Member Discounts

**10. Conclusion**

* 10.1 Summary
* 10.2 Future Plans
* 10.3 Contact for Feedback