



Ajaykumar DEVARADJOU

Software Engineer

AVAILABILITY

Seeking a **4 to 6-month internship** starting from September 2025.

CONTACTS

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in ajaykumar-devaradjou
🔗 AjayDevzX
🌐 Ajaykumar Devaradjou Portfolio

SKILLS

Front-End: HTML, CSS, JavaScript
Back-End: Java, ServiceNow (Workflows, Business Rules, Script Includes)
Platform / ITSM: ServiceNow (Incident, Change Request, CMDB)
API: REST API
Methods: Agile, Scrum
Soft Skills: Teamwork, Communication, Adaptability

LANGUAGE

French: A2 - B1 (improving)
English: Fluent
Tamil: Native

CERTIFICATIONS

Mastering ServiceNow: Basics to Advanced Automation – Udemy
Modern JavaScript: Projects, Challenges, and Theory – Udemy
Introduction to Agile Development and Scrum – IBM

PROFILE

Master's student in Software Engineering and Digital Transformation with 2 years of software engineering experience in Agile settings. Proficient in Java, ServiceNow, ITSM, workflow automation, and full-stack development. Driven to continuously learn and innovate with new technologies.

EXPERIENCE

ServiceNow Developer at TCS (Chennai) **June 2021 – August 2023**
Tata Consultancy Services (TCS) | 2 Years

- Implemented ITSM modules (**Incident, Change, Problem, Catalog**) in alignment with **ITIL®** best practices.
- Optimized **CMDB** accuracy and automated **asset tracking workflows**, improving operational efficiency.
- Contributed to **digital transformation initiatives** within an **Agile/Scrum** environment.

EDUCATION

MASTERS IN SOFTWARE ENGINEERING AND DIGITAL TRANSFORMATION
ESIGELEC - Rouen , France. **2023–2025**

- Developed strong technical and analytical skills through practical labs and team-based projects.

BACHELOR OF TECHNOLOGY IN INFORMATION TECHNOLOGY
Sri Manakula Vinayagar Engineering College, India . **2017–2021**

PROJECTS

ITSM Workflow Automation *ServiceNow | ITSM | CMDB*

- Automated **incident, change, and catalog task workflows** aligned with **ITSM** and **CMDB** best practices within an **Agile** environment

Goods Delivery Application *Java | Swing | MySQL | Git*

- Developed a desktop application featuring **user authentication, order tracking, and admin management.**

E-Commerce Platform *PHP | MySQL | Bootstrap | HTML/CSS*

- Designed and implemented a web platform with **role-based access, product management, and checkout** functionality.

Tic Tac Toe Game *Java | Swing | OOP | Game Development*

- Built a **two-player Tic Tac Toe** desktop game in **Java Swing** with real-time **win detection** and a clean **OOP architecture.**

RESEARCH AND PUBLICATIONS

Research Paper: Digital Art Gallery on Phones for Users with Reduced Mobility Using Augmented Virtuality

Published in the **10th International Congress on Information and Communication Technology (ICICT 2025), London, UK.**

Developed a mobile 3D *Augmented Virtuality* platform enabling users with reduced mobility to explore immersive digital art galleries through smartphone-based interaction.