

AJAYKRISHNAN.S

3 YOY | 9447886079 | Ajaykrishnansuresh@gmail.com | Kerala, India

EXPERIENCE

TATA CONSULTANCY SERVICES

Systems Engineer (Digital Profile).

April 2021 - Present

Kochi, India

Client: US Insurance: API Testing (Tools: Postman, JIRA, and Confluence, Methodology: Agile)

December 2023-Present

As a member of API testing team for an Insurance Client, I was responsible for testing API's after IBM Sterling to Mule soft Migration.

- Actively prepared test cases scenarios for the QA validation of backend API's.
- Successfully ran test scenarios in **Postman** and have validated the logs generated in **SFTP**.
- Validations were performed based on prepared test cases and bugs/observations were raised as ticket in **JIRA**.
- Test cases of completed scenarios & retest of **bug fixes** deployed in QA environment were updated in **JIRA**.

Client: Big4 firm: Manual and Automation Testing (Tools: PyCharm, SQL Server, TFS, Devops)

May 2021-November 2023

As a member of Manual/DB testing team for Big4 client, I was responsible for testing vendor apps due to a Database decommission.

- Actively prepared the test cases for all the vendor apps based on the requirement document and gave walkthrough to BA team.
- Validated different vendor **application, files and tables** based on the reviewed test cases.
- Raised clarifications and bugs in **Azure Devops and scrum calls**.
- Had extended supported in investigation of the tickets raised during **UAT** and **PROD** testing, also did regression test whenever needed. Had received **appreciation** from client for extended and weekend support provided.
- Reported a total of **20+ Bugs** which were resolved before going to the UAT phase no major issues were found post QA phase.

As a member of Automation testing team for Big4 client, I was responsible for testing of an internal learning and tracking tool.

- Actively participated in preparing scripts for automating the UI of the internal tool in **Python Selenium**.
- Failing scripts were re-validated and raised as bugs in **Microsoft TFS** for tracking.
- Tested the applications compatibility on different **browser versions (Edge, Chrome)**.
- Prepared Test Reports and bug findings were updated and uploaded to the **TFS** for documentation.
- Reported a total of **50+ Bugs** which were fixed and increased the performance of tool by **20%** and increased user experience by **25%**.

November 2020 – April 2021

Palakkad, India

AHALIA GROUP

Service Engineer.

As a member of support and implementation team, I was responsible for the implementation of ERP software (using **ODOO** framework) used at Ahalia Hospitals, Kerala.

- Conducted user training & Database administration during the implementation of ERP software at 14 RC(regional centers)
- Analyzed the user needs and bugs found during implementation and submitted a report to developers which were implemented and increased the performance of the software and user experience at each place by **30%**.

EDUCATION

AHALIA SCHOOL OF ENGINEERING AND TECHNOLOGY

B.Tech in Computer Science, Secured an aggregate of 7.7 CGPA.

Palakkad, Kerala, India

2016-2020

KENDRIYA VIDYALAYA KANJIKODE

Indian School Certificate Examinations (CBSE), Secured 85 percentage.

Palakkad, Kerala, India

2014-2016

TECHNICAL KNOWLEDGE, SKILLS AND CERTIFICATIONS

Languages: Python, Selenium, C++, SQL.

Tools : Microsoft TFS, Azure Devops, JIRA, Visual studio, PyCharm, Postman, SQL Server.

Skills : Data Structures, Algorithms, Problem Solving, QA Testing (Manual and Automation), agile methodologies.

Certifications: Cloud (Azure) – AZ900, DP900, AI900, SC-900, PL 900, AZ-104

Technical – Certified Entry-Level Python Programmer (PCEP), Certified Associate in Python Programming (PCAP)

REWARDS AND RECOGNITIONS

- Early promotion to system engineer after clearing **Elevate wings examination**.
- Best performer of the month(x1), Best team award(x3), learning champion(x1) - received gems and gift vouchers.

PROFILES

- LinkedIn
- LeetCode