Project Name:	Kpopmerchindia
Created By:	Wipro Training Batch_10 Team-6
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https://www.kpopmerchindia.in/

Req_ID	Requirement Description	Test Cases ID	Test Scenerios	Test Scenerio ID	Pre-Condition	Test Steps/Cases	Test Data	Expected Result	Actual Result	Status	Bug ID / Comments	Browser	Test case created By	Test case Handled By
		TC_Login_001_1	Verify that a registered user can successfully log in with a valid email and password	TS_LOGIN_001	A user has a registered account with a verified email address and a password.	1. Launch the site in the browser. 2. Navigate to login page. 3. Enter a valid, registered email address. 4. Enter the correct password. 5. Click "Sign In".	Email: test@gmail.com Password: Pass@123	The user is successfully logged in.	After Successful logged in Home page is displayed.	Pass			Dipali	Harini J
		TC_Login_001_2	Verify that a user cannot log in with an unregistered or invalid email address.	TS_LOGIN_001	The email address provided is not associated with any registered account.	1. Launch the site in the browser. 2. Navigate to login page. 3. Enter an unregistered email address. 4. Enter any password. 5. Click "Sign In".	Email: test1@gmail.com Password: Password123	An error message is displayed "Invalid email". The user remains on the login page.	An error message 'Invalid email'. The user remained on the login page.	Fail			Dipali	Harini J
		TC_Login_001_3	Verify that a user cannot log in with a valid email but an incorrect password.	TS_LOGIN_001	A user has a registered account. The password entered is incorrect	1. Launch the site in the browser. 2. Navigate to login page. 3. Enter a valid, registered email address. 4. Enter an incorrect password. 5. Click "Sign In".	Email: test@gmail.com Password: P@ss12	An error message is displayed "Invalid password". The user remains on the login page.	An error message 'Invalid email/Password'. The user remained on the login page.	Fail			Dipali	Harini J
	The system should: 1) Allow registered users to log in with valid email and password. 2) Validate email format. 3) Require both email and password fields to be filled. 4) Display an error for incorrect credentials. 5) Treat email as case-insensitive. 6) Treat password as case-sensitive	TC_Login_001_4	Verify that the system handles login attempts with empty email and password fields.	TS_LOGIN_001	The email and password fields are blank.	1. Launch the site in the browser. 2. Navigate to login page. 3. Leave the email field empty. 4. Leave the password field empty. 5. Click "Sign In".	Email: (empty) Password: (empty)	An error message is displayed: "Please enter your email and Please enter your password".	An error message : Please enter your email and Please enter your password.	Fail			Dipali	Harini J
REQ-001		TC_Forgot_Password_001_5	Verify that a user can successfully initiate the password reset process.	TS_LOGIN_001	A user has a registered account and access to the associated email inbox.	1. Launch the site in the browser. 2. Navigate to login page. 3. Click on the "Forgot Your Password?" link. 4. Enter the valid, registered email address. 5. Click the "Send Link" button.	Email: test@gmail.com	An OTP is sent to email and the reset password page opens.	An OTP is sent to your email and the reset password page opens.	Pass			Dipali	Harini J
	- The system should allow new users to register by providing: - First Name - Last Name - Email ID - Phone Number (with country code) - Password - Confirm Password - (Optional) Referral Code	TC_SignUp_002_1	Verify the user can sign up with invalid email and invalid phone number.	TS_SIGNUP_002	1.User must be on sign up page. 2.Both password and confirm password fields should match.	1.Launch the Signup Page. 2.Enter valid first name and last name. 3.Enter valid email. 4.Enter verified phone number. 5.Enter valid password. 6.Enter referral code if any. 7.Click on the "Sign Up" button.	First Name: Abc Last Name: Def Email: abc@gmail.com Ph No: 1111111111 Password: 123 Confirm Password: 123 Referral Code: (empty)	User account is created successfully.	Home page is displayed after creation of account.	Pass		Chrome	Chethan	Sanket
	2.The system should validate the format of the entered email ID. 3.The system should validate the format of the entered phone number, including country code. 4.The system should require all fields except the referral code to be filled before submission. 5.The system should display appropriate error messages for: - Invalid email or phone number format - Missing required fields - Password and confirm password mismatch	TC_SignUp_002_2	Sign-Up with Mismatched Passwords.	TS_SIGNUP_002	1.Enter name, email, phone number, password, confirm password (mismatched), and referral code if any. 2.User must be on sign up page.	1.Launch the Signup Page. 2.Enter valid first name and last name. 3.Enter valid email. 4.Enter verified phone number.	First Name: Xyz Last Name: Def Email: abc@gmail.com Ph No: 1100111178 Password: wd3 Confirm Password: wd3	Error message displayed "Passwords do not match"	Error message displayed "Passwords do not match"	Fail		Chrome	Chethan	Sanket
REQ-002	6.The system should ensure that the password and confirm password fields match exactly. 7.The system should allow users to optionally enter a referral code during signup. 8.Upon successful registration, the system shall display a confirmation message indicating successful signup and user should launch to home page.	TC_SignUp_002_3	Sign-Up with Phone Number Less Than 10 Digits.	TS_SIGNUP_002	1.User must be on the sign-up page. 2.Enter name, valid email, short phone number (e.g., 12345), password, confirm password.	1.Launch the Signup Page. 2.Enter valid first name and last name. 3.Enter valid email. 4.Enter phone number less than 10 digits.	First Name: Xyz Last Name: Def Email: abc@gmail.com Ph No: 11011179 Password: wd3 Confirm Password: wd3	Error message displayed "Invalid contact number"	Error message displayed "Invalid contact number"	Fail		Chrome	Chethan	Sanket
	1.Chat widget must work on homepage (desktop and mobile). 2.Allow users to send valid messages (e.g., "Hello"). 3.Block empty or blank messages.	TC_CHAT_VALID_003_1	Verify normal chat widget functionality on homepage and mobile	TS_CHAT_003	User must be on https://www.kpopmerchindia.in/ home	1. Open website 2. Click chat widget 3. Send message: 'Hello' 4. Try empty message 5. Send 300+ char message 6. Minimize and reopen 7. Repeat on mobile	1. Message input: 'Hello' 2. Empty message: 3. Long message:300+ characters 4. Device: Desktop and Mobile browser 5. Action: Minimize and reopen chat	1. Valid messages sent and shown 2. Empty blocked 3. Long handled 4. Session retained 5. Mobile responsive	1. All messages handled correctly 2. No crash 3. Chat responsive and retains Session	Pass	1.UX is smooth; mobile responsive	Chrome	AJAY N S	Chethan
REQ-003	4.Handle long messages (300+ characters) without crashing.5 5.Keep chat session minimizable on reopen. 6.Must respond properly to invalid or gibberish input. 7.Chat should not crash or freeze in any case. 8.UI should be mobile responsive and user-friendly.	TC_CHAT_INVALID_003_2	Verify handling of invalid or gibberish user input in chat	TS_CHAT_003	Chat widget is open	1. Open chat 2. Send: '@#$%^&*()', 'asdjkqwe', '........' 3. Observe system behavior	Testing Inputs : '@#$%^&*()', 'asdjkqwe'	1. No crash 2. Gibberish input ignored or responded with fallback	1.Invalid input ignored, no crash 2.No fallback shown	Pass	1.Add fallback for invalid/gibberish input	Chrome	AJAY N S	Chethan
REQ-004	1.Show Delivered after the order is received. 2.Update status quickly after delivery. 3.Display correct status in My Orders.	TC_ORD_004	Order status updated properly or not after successful delivery	TS_ORDER_004	User has received the order physically	1.Login to account 2.Navigate to My Orders 3.Check order status	Order ID: 54108720 Placed on: 16 August 2023	Order status should show as Delivered after the item is received	Order status still shows Dispatched, even though the order is delivered	Fail	1)System status not updated post-delivery. 2)Could cause confusion for users.	Chrome	K Dineesha	Dipali
		TC_TRACK_005_1	Verify that a user can successfully track an order using valid Order ID and Email ID	TS_TRACK_005	User should have a valid Order ID and associated Email	1. Navigate to the "Track Order" page 2. Enter a valid Order ID and valid Email ID 3. Click on "Track" button	Email:testorder@gmail.com Order ID: 54107520	Order tracking information should be displayed correctly	Order tracking information was displayed correctly with order ID, status, and expected delivery date.	Pass	BUG_CT_001 – Order tracking information was displayed correctly with order ID, status, and expected delivery date.	Chrome	Harini J	AJAY N S
	1. Allow order tracking with valid Order ID and Email ID. 2.Show error for valid Order ID with invalid Email ID. 3.Show error for invalid Order ID with valid Email ID.	TC_TRACK_005_2	Verify error message when user enters invalid Order ID and valid Email ID	TS_TRACK_005	User is on "Track Order" page	1. Navigate to "Track Order" page 2. Enter a invalid Order ID and valid Email ID 3.Click on "Track"	Email:testorder@gmail.com Order ID: ORDRB910	Error message: "Invalid Order ID"	Invalid Order ID	Pass		Chrome	Harini J	AJAY N S
REQ-005		TC_TRACK_005_3	Verify error message for valid Order ID and invalid Email ID	TS_TRACK_005	User is on "Track Order" page	1. Navigate to "Track Order" page 2. Enter a valid Order ID and invalid Email ID 3. Click on "Track"	Email id : order1@gmail.com(invalid) Order ID: 54107520	Error message: "Invalid Email ID"	Shows: "Invalid Order ID"	Fail		Chrome	Harini J	AJAY N S
REQ-006	1.Provide Forgot Password option on login page. 2.Ask for registered email to send reset link. 3.Send reset link to the given email. 4.Let user set a new password using the link. 5.Allow login with the new password immediately.	TC_RESET_006	Check the functionality of the reset button.	TS_RESET_006	User is on the Reset Password Page	1. Click on "Forgot Password" button 2. Enter the email-id. 3. Enter the OTP received via email 4. Enter the new password 5. Enter password to confirm. 6. Click on the reset button.	Email: pawansanket960@gmail.com	The user should be able to reset their password.	Shows: "Please enter OTP"	Fail	I have attempted to reset my password multiple times, but I have not received the OTP on my registered email ID.	Chrome	Sanket	Dipali
	1.Footer should be visible on all pages. 2.Show Newsletter, MENU, ACCOUNT, COMPANY sections. 3.Display Secure Payment, Quality, Shipping icons.	TC_FOOTER_007_1	Verify footer elements are displayed properly	TS_FOOTER_007	User is on any page (e.g., homepage)	1. Open homepage 2. Scroll to footer 3. Observe sections and icons	None	All footer sections visible. Icons load properly. Chat widget visible too.	All key footer content visible and structured correctly.	Pass		Chrome	AJAY N S	Dipali
REQ-007	4."Subscribe" button should work or show feedback. 5.Layout must be clear and mobile friendly.	TC_FOOTER_007_2	Test behavior of clicking "Subscribe" button	TS_FOOTER_007	User is on any page with footer loaded	1. Scroll to footer 2. Click "Subscribe" button	Email not asked (no input field shown)	Button should either give feedback (popup/alert) or redirect	No action or feedback occurs on clicking Subscribe	Fail	UI_FOOTER_01 / Button unresponsive. No visual feedback. Suggest disabling or fixing logic.	Chrome	AJAY N S	Dipali
REQ-008	Ensure all icons in the "Like it / Share it" section function correctly on the product page.	TC_UI_SHARE_008	Verify functionality of all icons under 'Like it / Share it' section on the product page	TS_USHARE_008	User is on a product detail page	1. Scroll down to the "Like it / Share it" section 2. Click each icon one by one: • Facebook • Twitter • Email • Copy Link	None	1. Facebook icon should open Facebook share page 2. Twitter icon should open Twitter share page 3. Email icon should open email client (mailto) 4. Copy Link icon should copy the product URL and show a message like "Link copied"	• Facebook, Twitter, and Email icons work correctly • Copy Link icon does not work; no link is copied, and no message appears	Fail-Copy Link Pass-for others		Chrome	Harini J	Chethan

BUG REPORT

Category	Label	Value
Bug ID	Bug ID Number	BUG_TRACK_003
	Reporter Name	AJAY N S
	Assigned Developer	Development Team
	Submit Date	09-Aug-2025
	Due Date	19-Aug-2025
Bug Overview	Summary	Order tracking with valid Order ID and invalid Email ID displays wrong error message
	URL	https://www.kpopmerchindia.in/
	Screenshot	Attached below
Environment	Platform	PC
	Operating System	Windows 10 (64-bit)
	Browser	Google Chrome (latest)
Bug Details	Steps to Reproduce	1. Navigate to 'Track Order' page 2. Enter valid Order ID: 54107520 3. Enter invalid Email ID: order1@gmail.com 4. Click 'Track' button
	Expected Results	System should display 'Invalid Email ID'.
	Actual Results	System displays 'Invalid Order ID'
Bug Tracking	Severity	Medium
	Priority	High
Notes		Mismatch in backend validation or UI error handling.