AI BASED DISCOURSE FOR BANKING INDUSTRY

TEAM ID: PNT2022TMID37484

SOLUTION ARCHITECTURE

NLP

IBM CLOUD SERVICE

UNDERSTANDS THE CUSTOMER QUERIES

AI(ML+DL)

IBM WATSON ASSISTANT

BANK CUSTOMER

PASSES A QUERY

INTERFACE

GETS THE CUSTOMER QUERY

REPLY/SOLVE THE QUERY

CHATBOT

PROCESS THE CUSTOMER QUERIES

STORING THE LOGS INSTANTLY

PROVIDES FRAMEWORK DESIGN FOR THE CHATBOT

DBMS

FLASK

RESPONDS THE QUERY