

Jefer Setiawan

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EDUCATION

Universitas Multimedia Nusantara

Tangerang, Indonesia

Major in Informatics – GPA: 3.66/4.00

PROJECT EXPERIENCE

PT Abadi Singapay Indonesia

Tangerang, Indonesia

IT Support Developer

Jan 2026 – Present

- Provided technical support for payment system operations, troubleshooting transaction, settlement, and reconciliation issues.
- Investigated failed or delayed transactions and collaborated with backend and vendor teams to resolve root causes.
- Assisted in **debugging** production issues related to payment gateway integrations (VA, QRIS, e-wallet, etc.).

Ministry Organization & Scheduling Engine System (MOSES) – Personal Project

Tangerang, Indonesia

Fullstack Developer

Jan 2026 – Present

- Developed a full-stack automated scheduling web application using **Next.js** and **Golang** to manage church volunteer assignments, mitigating human errors caused by manual scheduling and complex unavailability factors.
- Designed and implemented scalable RESTful APIs using the **Gin** framework and **GORM** to facilitate seamless communication between the frontend and a **PostgreSQL** database.
- Integrated secure user authentication and session management utilizing **Golang JWT** to protect sensitive scheduling data and manage access control.

PT Bank Central Asia

Tangerang, Indonesia

Software Developer – Fullstack Developer (Intern)

Jul 2024 – Dec 2024

- Developed an automation program to digitalize previously manual operational tasks, significantly improving process efficiency using **Outsystem**.
- Enhanced existing internal applications by adding new features and improving backend logic.
- Contributed to internal system improvements through feature development and system optimization.
- Collaborated with QA engineers for testing and validation of internal systems.
- Worked with internal users to gather requirements and implement functional enhancements.

Hesed Tech

Tangerang, Indonesia

Co-Founder

Jan 2024 – Present

- Contributed to the development of modern, animation-driven web interfaces and backend services, supporting a **40%** increase in user retention.

- Developed and customized CMS functionality, reducing content update time by **60%** through improved system efficiency.
- Integrated third-party platforms including **DOKU** (payment gateway) and **OngkirMurah** (logistics API) to enhance checkout reliability and streamline fulfillment processes.
- Collaborated with cross-functional teams (design, product, operations) to deliver production-ready features aligned with delivery SLAs.
- Optimized API performance and transaction workflows to improve system stability and reduce checkout failures.

Focus on Family Indonesia
Fullstack Developer (Intern)

Tangerang, Indonesia
Jan 2024 – Jun 2024

- Improved and optimized internal CMS using **Laravel**, enhancing system efficiency and developer workflow.
- Refactored legacy codebase to improve maintainability, readability, and backend performance.
- Implemented new backend features with focus on scalability and system stability.
- Designed and consumed **RESTful APIs** for internal systems.
- Optimized database performance through efficient **Eloquent ORM** usage and complex raw SQL query tuning.

Leadership Experience

Himpunan Mahasiswa Informatika UMN
Secretary & Treasurer

Tangerang, Indonesia
Nov 2023 – Dec 2024

- Drafted and managed program proposals covering objectives, timelines, budgeting, and operational requirements.
- Managed organizational administration, including documentation, meeting minutes, and official correspondence.
- Planned, monitored, and controlled program budgets while managing cash flow and financial records.
- Responsible for financial accountability by preparing and submitting official financial reports for campus-funded activities, ensuring transparency and compliance.
- Coordinated cross-division logistics and supported end-to-end program execution from planning to post-event evaluation.

Skills

Skills: PHP, JavaScript, Java, Python, Laravel, Node.js, REST APIs, MySQL, Git, CI/CD, OOP, Responsive Web Development, Agile , Problem-Solving, Communication, Teamwork, Leadership, Adaptability, Continuous Learning.