Acceptance Testing UAT Execution & Report Submission

| Date | 11-Nov-22 |
|---------------|---|
| Team ID | PNT2022TMID18026 |
| Project Name | Al-based discourse for Banking Industry |
| Maximum Marks | 4 marks |

1. Purpose of Document

The purpose of this document is to briefly explain the test coverage and open issues of the AI-based discourse for Banking Industry project at the time of the release to User Acceptance Testing (UAT).

2. Defect Analysis

This report shows the number of resolved or closed bugs at each severity level, and how they were resolved

| Resolution | Severity 1 | Severity 2 | Severity 3 | Severity 4 | Subtotal |
|----------------|------------|------------|------------|------------|----------|
| By Design | 5 | 3 | 1 | 2 | 11 |
| Duplicate | 1 | 0 | 3 | 1 | 5 |
| External | 3 | 2 | 1 | 1 | 7 |
| Fixed | 10 | 1 | 3 | 15 | 29 |
| Not Reproduced | 0 | 0 | 0 | 1 | 1 |
| Skipped | 0 | 1 | 2 | 1 | 4 |
| Won't Fix | 0 | 5 | 2 | 1 | 8 |
| Totals | 19 | 12 | 12 | 22 | 65 |

3. Test Case Analysis

This report shows the number of test cases that have passed, failed, and untested

| Section | Total Cases | Not Tested | Fail | Pass |
|-------------------------------|-------------|------------|------|------|
| Bank's website | 5 | 0 | 0 | 5 |
| Complex query handling | 3 | 0 | 0 | 3 |
| Clerical error handling | 7 | 0 | 0 | 7 |
| Response for unknown question | 5 | 0 | 0 | 5 |

| Dynamic greeting | 5 | 0 | 0 | 5 |
|------------------------|----|---|---|----|
| Next action suggestion | 13 | 0 | 0 | 13 |
| Chatbot query handling | 47 | 0 | 0 | 47 |