

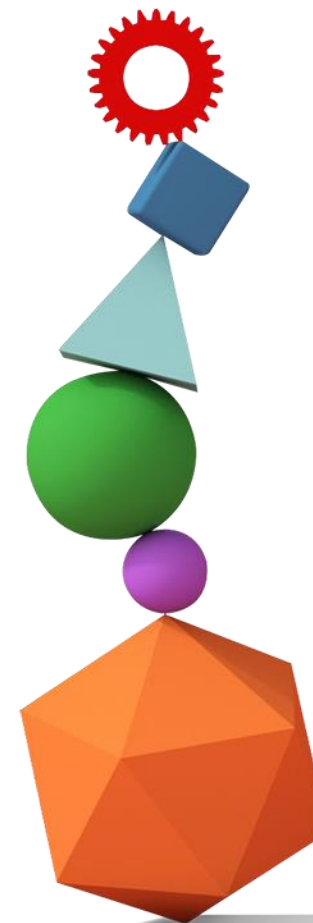
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24AT62R11	24AT62R04
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	24EC71P01

	24GS60R08
	24GS60R16
	24GS60R22
	24RE60R03
	24RE60R06
	24RE60R08

Test-Taker Guide



1. System Requirements
2. Checkpoints for Assessment
3. Launching the Assessment
4. Test-Taker Support Resources
5. Mercer Mettl Test-Taker Support Helpdesk

Agenda

System Requirements

- A proctored test is run on a web-cam integrated Desktop/Laptop computer and candidate is monitored.
- Assessment can be attempted on Laptop/Desktop computer.
- Below are the system requirements to be ensured by the Test-Takers before they attempt the assessment.

Operating System	MAC	Windows (32 Bit)	Windows (64 Bit)
Recommended Operating System Version	Mac OS 10.14 and above	Windows 10 and above	Windows 10 and above
Computer Display	All Versions Supported		
Integrated Web Camera and Mic in Device	Generic Cameras and Mics Supported		
External Camera and Mic in Device	Allowed from only a Single source		
Network Speed	Minimum 1 Mbps for Proctored Test		
Recommended Browsers and Version	Google Chrome – Latest Version Mozilla Firefox - Latest Version	Google Chrome - Latest Version Mozilla Firefox - Latest Version	

Checkpoints for Assessment

Pre-Assessment Instructions

1. Close all other tabs and applications/ software(s) before clicking on the test link to start the assessment. Ensure your device is fully charged and plugged into power.
2. Use the latest version of Google Chrome or Mozilla Firefox. Clear your browser's cache, cookies, and history prior to starting the test.
3. Disable notifications, pop-ups, and any scheduled updates that might cause interruptions during the assessment.
4. Test your system for technical requirements beforehand by reviewing the System Requirements.

Environment & Setup

5. Conduct the assessment in a quiet, noise-free, and well-lighted environment.
6. Ensure no other person is present in the room while attempting the assessment.
7. Use a stable internet connection, preferably broadband or Wi-Fi, to ensure smooth connectivity.

During the Assessment

8. The assessment must be completed in a single sitting; do not refresh, minimize, or navigate away from the test window once started.
9. Do not click outside the test window, toggle between windows, or attempt to copy content from the assessment screen.
10. Do not resize or maximize/minimize the assessment window during the test.

Support & Technical Assistance

11. For any technical issues or queries, contact the Mettl Participant Help Desk at mettl-support@mercer.com or call +91-8047190902.

Launching the Assessment

- You will receive an email from admin.mettl@mercer.com.
- To launch the test, click on the “Start Test” button included in the email shared by your test administrator.
- Once you reach the test page, verify and cross-check the assessment details displayed on your screen. Also, carefully read the instructions provided in the floating tiles.
- After reviewing the instructions, click on the ‘Proceed’ button to begin the test.
- If you encounter any issues, contact the support number highlighted on the screen.
- Please ensure you include the country code (+91) before dialing the support number.

Hi,

Welcome to

Mock Assessment

Question count: 6 Questions Section count: 4 Sections Test duration: 60 Minutes

[Proceed](#)

Internet Connectivity

Ensure that you have a stable internet connection with a minimum speed of 512 kbps

Mettl Online Assessment © 2021-2031 [Need Help? Contact us \(Please add country code while dialing\)](#) +1 (800) 265-6038 +91 80471-90902 [Manage cookies](#) [Privacy Notice](#) [Terms of Services](#) Powered By Mercer |

Launching the Assessment

- Enable the Screen Share Permission by following the step sequence: Click 'Start Screen Capture' button as shown in the screenshot below.
- A pop-up will appear, select your entire screen by selecting the window as displayed, click 'Share' button.
- After screen sharing is enabled, click 'Proceed' button.

1

Requesting Screen Share permission

✓ 1. System Compatibility

✓ 2. Webcam & Audio Permissions

⌚ 3. Screen Permissions
Requesting Screen Share Permissions. Please click on **Start Screen Capture** below.

Start Screen Capture

Permissions are required as this is a Proctored Test. Please note that you will be monitored via video/screen feed during the conduct of this session.

Start Screen Capture

2

tests.mettl.com/v2/pre-test-window/diagnostics/open?key=8kdai3g6io&sc=false

Choose what to share with tests.mettl.com

The site will be able to see the contents of your screen

Chrome Tab Window Entire Screen

Entire screen

Share Cancel

3

✓ 1. System Compatibility


✓ 2. Webcam & Audio Permissions

✓ 3. Screen Permissions
Screen Share Permissions available.
Click on the **'Hide'** Button shown below for better visibility.

|| tests.mettl.com is sharing your screen. Stop sharing Hide

Permissions are required as this is a Proctored Test. Please note that you will be monitored via video/screen feed during the conduct of this session.

Proceed

 Mercer

Launching the Assessment

- Enter the email address on which the test invitation was sent.
- Enter the email address manually (type it in) rather than copy-pasting it. Ensure that there are no spaces added as a prefix or suffix. Kindly check if there is any typing error while entering the email address.
- Post entering your email address, click on 'Proceed' button.
- On the next page, enter any additional registration details (if asked) and upload Aadhar Card in the provided space.
- Read and accept the terms of service by clicking on the 'check box' as shown.
- Click 'Proceed' button to complete your registration details.

1

Hi,

Welcome to

Mock Assessment

Question count: 6 Questions Section count: 4 Sections Test Duration: 60 Minutes

You are invited for this Test
Please provide your E-mail ID where you received the Invite

Enter your E-mail ID

Enter email ID here

Proceed

2

Fields marked with * are mandatory

1. Registration Details 2. Capture Face 3. Capture ID card

Email Address *

sample@gmail.com

Aadhar Card * (PNG, JPEG, JPG Images Supported)

Aadhar Card.png

Terms and Conditions *

Please note that you are submitting your personal (identifiable or not) information ('Information') to Induslynk Training Services Private Limited ('Company') at the behest of your current or prospective employer or other agency ('Provider') that has advised you to undertake the assessment being administered by the Company.

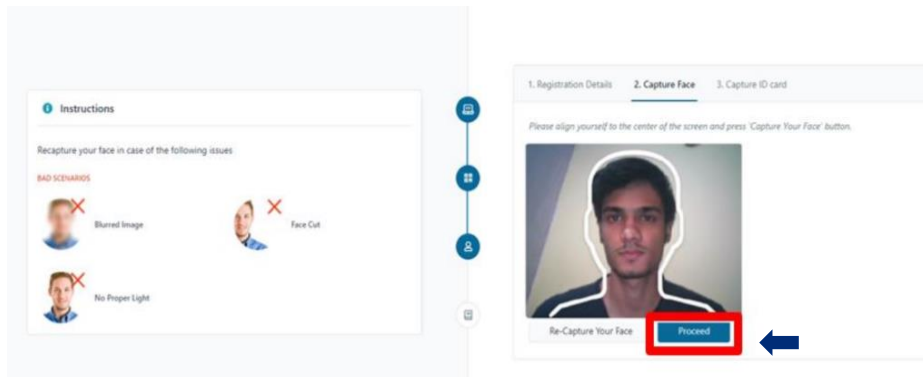
☒ By using our offerings and services, you are agreeing to the [Terms of Services](#) and [License Agreement](#) and understand that your use and access will be subject to the terms & conditions and [Privacy Notice](#) contained therein.

Proceed

Launching the Assessment - Capture Face and ID Card

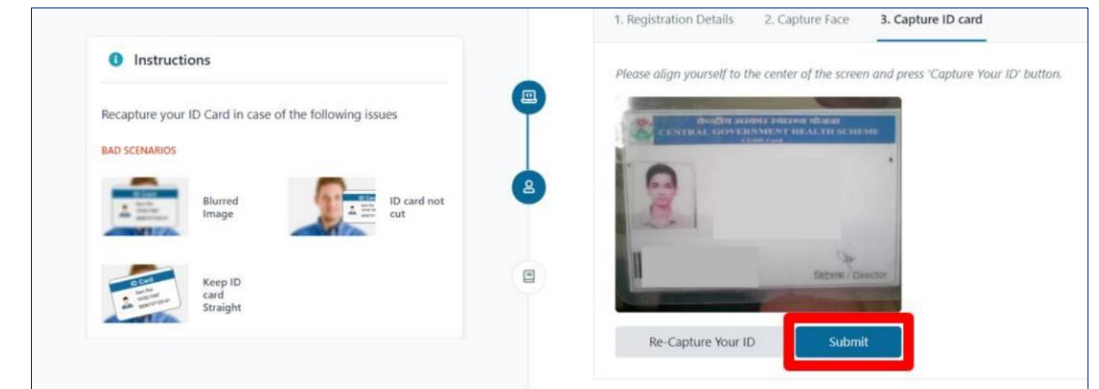
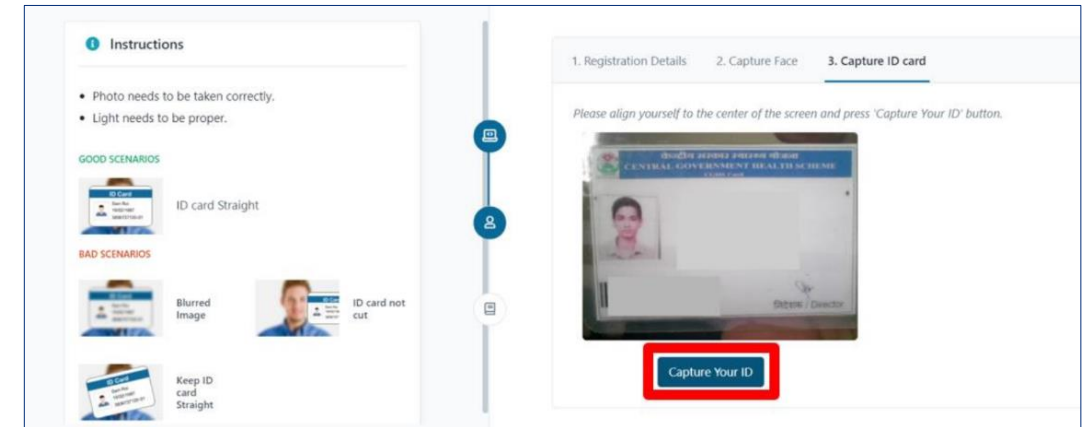
1 Submit your live image via webcam, follow the instructions displayed on the left side of your screen. Ensure the clarity and visibility of the picture.

- Click on 'Capture Your Face'.
- Click on 'Proceed' button after verifying your image. You can resubmit the picture by clicking 'Re-Capture Your Face'



2 Submit your valid Identity proof via webcam, follow the instructions displayed on the left side of your screen. Ensure the clarity and visibility of picture.

- Click 'Capture Your ID' button.
- Click 'Submit' button after verifying the captured image. You can resubmit the picture by clicking 'Re-Capture Your ID' button.



Test-Taker Support Resources

Please go through these resources to familiarize yourself with the Assessment platform and procedures:

- [System Requirements for Mercer | Mettl Assessment Platform](#)
- [Attempting a Proctored Test](#)
- [Mercer Mettl Helpdesk | Troubleshooting Knowledge Center](#)



Mercer Mettl Technical Support Helpdesk

- For technical queries, call on 18002656038 (Int.) or +91-8047190902 (India).
- You can also drop an email to mettl-support@mercer.com
- It is recommended that you save and share screenshots of the errors messages that you receive, in case of any issues.

